



Health Services
LOS ANGELES COUNTY

**Los Angeles County
Board of Supervisors**

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First District

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Second District

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Fifth District

John F. Schunhoff, Ph.D.
Interim Director

Gail V. Anderson, Jr., M.D.
Interim Chief Medical Officer

June 22, 2010

TO: Each Supervisor

FROM: John F. Schunhoff, Ph.D.
Interim Director

SUBJECT: **STATUS REPORT ON KEY INDICATORS OF PROGRESS, HOSPITAL OPERATIONS, AND OTHER ISSUES RELATED TO THE TRANSITION TO THE NEW LAC+USC MEDICAL CENTER – PROGRESS REPORT #37 (Agenda Item #S-1, June 22, 2010)**

This is to provide your Board with the bi-monthly report on the status of transitioning to the new LAC+USC Medical Center (LAC+USC). This report is the full monthly operational report with trends to include the month of May 2010.

Census Trending (ADC includes Psychiatric & Newborn Patients)

The Average Daily Census (ADC) for the month of May was 595 out of 671 licensed beds, an estimated 87% utilization rate (89% occupancy). The census for Medical/Surgical units was an estimated 92 % utilization rate (94% occupancy) for May 2010.

Emergency Department (ED) Indicators

During this period, key indicators in attachment 1 such as ED Boarding Time, Left Without Being Seen, ED Cycle Time and Diversion were stable or slightly decreased. As demonstrated in the Crowding Level Comparison chart on page 9, overcrowding indicators spiked during this period and were significantly mitigated with the activities outlined in the facility's Surge Plan, such as management bed huddles; closing to lateral transfers from other hospitals; transfers out to Rancho and private hospitals; expedited discharges; and opening the Temporary Med/Surg Overflow area.

If you have any questions or need additional information, please contact me or Carol Meyer, Chief Network Officer at (213) 240-8370.

JFS:CM:pm
811:003

Attachment

c: Chief Executive Office
County Counsel
Executive Office, Board of Supervisors

313 N. Figueroa Street, Suite 912
Los Angeles, CA 90012

Tel: (213) 240-8101
Fax: (213) 481-0503

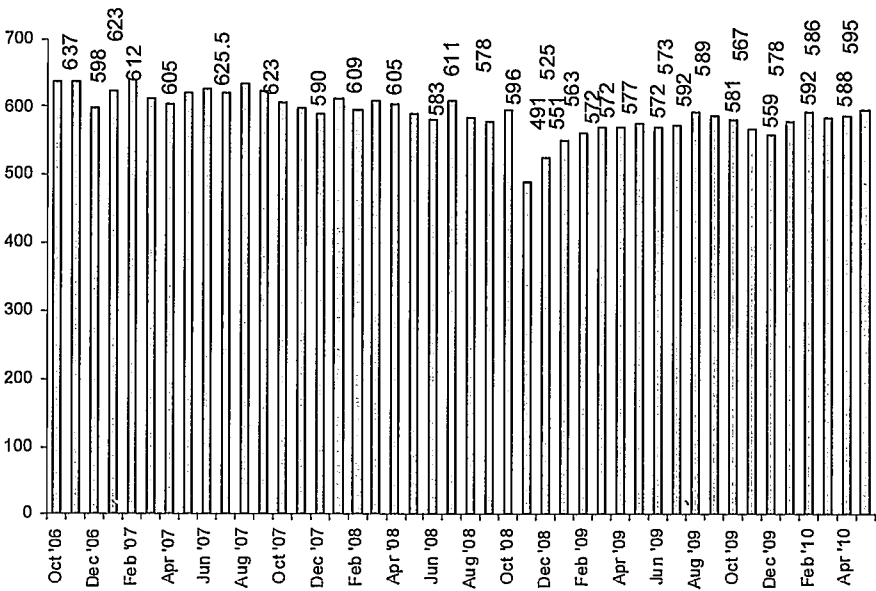
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*To improve health
through leadership,
service and education.*

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Indicator	Definition	Data	Comments																																																																																								
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<p>1a. Average Daily Census (ADC)</p>	<p>ADC: A measure of the total number of inpatients occupying licensed beds on a daily basis reported as the arithmetic mean.</p> <p>Calculation: Total number of admitted inpatients at 12:00 AM midnight daily, summed over the month and divided by the total number of days in the month.</p> <p>Source of Data: Affinity</p>	<p style="text-align: center;">ADC</p>  <table border="1" data-bbox="679 429 1549 1024"> <thead> <tr> <th>Month</th> <th>ADC</th> </tr> </thead> <tbody> <tr><td>Oct '06</td><td>637</td></tr> <tr><td>Nov '06</td><td>623</td></tr> <tr><td>Dec '06</td><td>598</td></tr> <tr><td>Jan '07</td><td>612</td></tr> <tr><td>Feb '07</td><td>605</td></tr> <tr><td>Mar '07</td><td>605</td></tr> <tr><td>Apr '07</td><td>625.5</td></tr> <tr><td>May '07</td><td>623</td></tr> <tr><td>Jun '07</td><td>609</td></tr> <tr><td>Jul '07</td><td>590</td></tr> <tr><td>Aug '07</td><td>609</td></tr> <tr><td>Sep '07</td><td>605</td></tr> <tr><td>Oct '07</td><td>605</td></tr> <tr><td>Nov '07</td><td>583</td></tr> <tr><td>Dec '07</td><td>611</td></tr> <tr><td>Jan '08</td><td>578</td></tr> <tr><td>Feb '08</td><td>596</td></tr> <tr><td>Mar '08</td><td>491</td></tr> <tr><td>Apr '08</td><td>525</td></tr> <tr><td>May '08</td><td>551</td></tr> <tr><td>Jun '08</td><td>563</td></tr> <tr><td>Jul '08</td><td>572</td></tr> <tr><td>Aug '08</td><td>577</td></tr> <tr><td>Sep '08</td><td>572</td></tr> <tr><td>Oct '08</td><td>573</td></tr> <tr><td>Nov '08</td><td>592</td></tr> <tr><td>Dec '08</td><td>589</td></tr> <tr><td>Jan '09</td><td>581</td></tr> <tr><td>Feb '09</td><td>567</td></tr> <tr><td>Mar '09</td><td>559</td></tr> <tr><td>Apr '09</td><td>578</td></tr> <tr><td>May '09</td><td>592</td></tr> <tr><td>Jun '09</td><td>586</td></tr> <tr><td>Jul '09</td><td>588</td></tr> <tr><td>Aug '09</td><td>595</td></tr> <tr><td>Sep '09</td><td>588</td></tr> <tr><td>Oct '09</td><td>588</td></tr> <tr><td>Nov '09</td><td>588</td></tr> <tr><td>Dec '09</td><td>588</td></tr> <tr><td>Jan '10</td><td>588</td></tr> <tr><td>Feb '10</td><td>588</td></tr> <tr><td>Mar '10</td><td>588</td></tr> <tr><td>Apr '10</td><td>588</td></tr> </tbody> </table> <p>Note: Average Daily Census number reported includes Medical Center + Psych + Newborns Census.</p>	Month	ADC	Oct '06	637	Nov '06	623	Dec '06	598	Jan '07	612	Feb '07	605	Mar '07	605	Apr '07	625.5	May '07	623	Jun '07	609	Jul '07	590	Aug '07	609	Sep '07	605	Oct '07	605	Nov '07	583	Dec '07	611	Jan '08	578	Feb '08	596	Mar '08	491	Apr '08	525	May '08	551	Jun '08	563	Jul '08	572	Aug '08	577	Sep '08	572	Oct '08	573	Nov '08	592	Dec '08	589	Jan '09	581	Feb '09	567	Mar '09	559	Apr '09	578	May '09	592	Jun '09	586	Jul '09	588	Aug '09	595	Sep '09	588	Oct '09	588	Nov '09	588	Dec '09	588	Jan '10	588	Feb '10	588	Mar '10	588	Apr '10	588	<p>ADC provided as background information.</p>
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<p>1b. Occupancy Rate LAC+USC Medical Center</p>	<p>Definition: A measure of the usage of the licensed beds during the reporting period that is derived by dividing the patient days in the reporting period by the licensed bed days in the reporting period.</p> <p>Calculation: The total number of admitted inpatients at 12:00 AM midnight, including women in labor, may include normal newborns and psychiatric inpatients divided by licensed or budgeted beds.</p> <p>Source of Data: Affinity</p> <p>Target: 95%</p>	<p>1. Medical Center Licensed Occupancy Rate (excluding Newborns) = $\text{Med Center Census} - \text{Newborns} / 600$</p> <table border="1"> <caption>Medical Center Licensed Occupancy Rate Data</caption> <thead> <tr> <th>Month</th> <th>% Occ</th> </tr> </thead> <tbody> <tr><td>Nov '08</td><td>72%</td></tr> <tr><td>Dec '08</td><td>77%</td></tr> <tr><td>Jan '09</td><td>80%</td></tr> <tr><td>Feb '09</td><td>83%</td></tr> <tr><td>Mar '09</td><td>84%</td></tr> <tr><td>Apr '09</td><td>85%</td></tr> <tr><td>May '09</td><td>85%</td></tr> <tr><td>Jun '09</td><td>88%</td></tr> <tr><td>Jul '09</td><td>86%</td></tr> <tr><td>Aug '09</td><td>83%</td></tr> <tr><td>Sep '09</td><td>86%</td></tr> <tr><td>Oct '09</td><td>88%</td></tr> <tr><td>Nov '09</td><td>87%</td></tr> <tr><td>Dec '09</td><td>87%</td></tr> <tr><td>Jan '10</td><td>88%</td></tr> <tr><td>Feb '10</td><td>87%</td></tr> <tr><td>Mar '10</td><td>88%</td></tr> <tr><td>Apr '10</td><td>87%</td></tr> <tr><td>May '10</td><td>88%</td></tr> </tbody> </table>	Month	% Occ	Nov '08	72%	Dec '08	77%	Jan '09	80%	Feb '09	83%	Mar '09	84%	Apr '09	85%	May '09	85%	Jun '09	88%	Jul '09	86%	Aug '09	83%	Sep '09	86%	Oct '09	88%	Nov '09	87%	Dec '09	87%	Jan '10	88%	Feb '10	87%	Mar '10	88%	Apr '10	87%	May '10	88%	<p>For comparison, occupancy rates reported in the old facility were reported including newborns and were based on budgeted beds.</p>
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<p>2a.</p> <p>Median Emergency Department Boarding Time (EDBT)</p> <p>*Harris Rodde Indicator</p>	<p>Boarding Time: Time from MD Admit time (effective date and time of pre-admit) to time the patient actually leaves the ED en route to assigned bed (effective date and time of the ED disposition).</p> <p>Calculation: The middle value in the set of individual boarding times for the month arranged in increasing order. If there is an even number of values, then the median is the average of the middle two values.</p> <p>Source of Data: Affinity</p> <p>Target: Less than 7 hours.</p>	<p style="text-align: center;">Median EDBT</p> <table border="1"> <caption>Median EDBT Data (hr:min)</caption> <thead> <tr> <th>Month</th> <th>Adult</th> <th>Peds</th> <th>Total</th> </tr> </thead> <tbody> <tr><td>Nov '08</td><td>4:12</td><td>2:18</td><td>4:28</td></tr> <tr><td>Dec '08</td><td>4:58</td><td>2:17</td><td>4:33</td></tr> <tr><td>Jan '09</td><td>5:22</td><td>2:21</td><td>4:28</td></tr> <tr><td>Feb '09</td><td>5:14</td><td>3:00</td><td>4:44</td></tr> <tr><td>Mar '09</td><td>6:06</td><td>2:22</td><td>4:44</td></tr> <tr><td>Apr '09</td><td>7:43</td><td>2:32</td><td>4:00</td></tr> <tr><td>May '09</td><td>6:08</td><td>2:31</td><td>4:34</td></tr> <tr><td>Jun '09</td><td>5:00</td><td>2:36</td><td>3:38</td></tr> <tr><td>Jul '09</td><td>5:37</td><td>2:35</td><td>3:54</td></tr> <tr><td>Aug '09</td><td>5:13</td><td>2:39</td><td>4:32</td></tr> <tr><td>Sep '09</td><td>5:37</td><td>2:53</td><td>5:01</td></tr> <tr><td>Oct '09</td><td>4:41</td><td>2:40</td><td>4:44</td></tr> <tr><td>Nov '09</td><td>4:36</td><td>2:32</td><td>4:44</td></tr> <tr><td>Dec '09</td><td>3:45</td><td>2:47</td><td>3:57</td></tr> <tr><td>Jan '10</td><td>3:45</td><td>2:34</td><td>4:02</td></tr> <tr><td>Feb '10</td><td>5:55</td><td>3:05</td><td>4:45</td></tr> <tr><td>Mar '10</td><td>5:30</td><td>2:43</td><td>5:14</td></tr> <tr><td>Apr '10</td><td>6:47</td><td>2:27</td><td>4:45</td></tr> <tr><td>May '10</td><td>6:04</td><td>2:28</td><td>5:42</td></tr> </tbody> </table> <p style="text-align: center;">May '10 data is Preliminary data</p>	Month	Adult	Peds	Total	Nov '08	4:12	2:18	4:28	Dec '08	4:58	2:17	4:33	Jan '09	5:22	2:21	4:28	Feb '09	5:14	3:00	4:44	Mar '09	6:06	2:22	4:44	Apr '09	7:43	2:32	4:00	May '09	6:08	2:31	4:34	Jun '09	5:00	2:36	3:38	Jul '09	5:37	2:35	3:54	Aug '09	5:13	2:39	4:32	Sep '09	5:37	2:53	5:01	Oct '09	4:41	2:40	4:44	Nov '09	4:36	2:32	4:44	Dec '09	3:45	2:47	3:57	Jan '10	3:45	2:34	4:02	Feb '10	5:55	3:05	4:45	Mar '10	5:30	2:43	5:14	Apr '10	6:47	2:27	4:45	May '10	6:04	2:28	5:42	
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		<p style="text-align: center;">Median Boarding Time (Adult)*</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <caption>Median Boarding Time (Adult) Data</caption> <thead> <tr> <th>Month</th> <th>Time (hrs:min)</th> </tr> </thead> <tbody> <tr><td>Oct '06</td><td>4:34</td></tr> <tr><td>Dec '06</td><td>5:21</td></tr> <tr><td>Feb '07</td><td>3:43</td></tr> <tr><td>Apr '07</td><td>3:37</td></tr> <tr><td>Jun '07</td><td>3:43</td></tr> <tr><td>Aug '07</td><td>5:00</td></tr> <tr><td>Oct '07</td><td>3:44</td></tr> <tr><td>Dec '07</td><td>4:25</td></tr> <tr><td>Feb '08</td><td>3:45</td></tr> <tr><td>Apr '08</td><td>3:40</td></tr> <tr><td>Jun '08</td><td>4:46</td></tr> <tr><td>Aug '08</td><td>4:26</td></tr> <tr><td>Oct '08</td><td>3:21</td></tr> <tr><td>Dec '08</td><td>2:43</td></tr> <tr><td>Feb '09</td><td>4:00</td></tr> <tr><td>Apr '09</td><td>2:34</td></tr> <tr><td>Jun '09</td><td>2:35</td></tr> <tr><td>Aug '09</td><td>4:42</td></tr> <tr><td>Oct '09</td><td>4:58</td></tr> <tr><td>Dec '09</td><td>5:18</td></tr> <tr><td>Feb '10</td><td>5:22</td></tr> <tr><td>Apr '10</td><td>5:22</td></tr> <tr><td>Jun '10</td><td>6:06</td></tr> <tr><td>Aug '10</td><td>7:43</td></tr> <tr><td>Oct '10</td><td>4:34</td></tr> <tr><td>Dec '10</td><td>3:54</td></tr> <tr><td>Feb '11</td><td>5:00</td></tr> <tr><td>Apr '11</td><td>5:37</td></tr> <tr><td>Jun '11</td><td>5:13</td></tr> <tr><td>Aug '11</td><td>5:37</td></tr> <tr><td>Oct '11</td><td>4:36</td></tr> <tr><td>Dec '11</td><td>4:02</td></tr> <tr><td>Feb '12</td><td>4:02</td></tr> <tr><td>Apr '12</td><td>5:55</td></tr> <tr><td>Jun '12</td><td>5:30</td></tr> <tr><td>Aug '12</td><td>6:47</td></tr> <tr><td>Oct '12</td><td>6:04</td></tr> </tbody> </table> <p>May '10 data is Preliminary data</p>	Month	Time (hrs:min)	Oct '06	4:34	Dec '06	5:21	Feb '07	3:43	Apr '07	3:37	Jun '07	3:43	Aug '07	5:00	Oct '07	3:44	Dec '07	4:25	Feb '08	3:45	Apr '08	3:40	Jun '08	4:46	Aug '08	4:26	Oct '08	3:21	Dec '08	2:43	Feb '09	4:00	Apr '09	2:34	Jun '09	2:35	Aug '09	4:42	Oct '09	4:58	Dec '09	5:18	Feb '10	5:22	Apr '10	5:22	Jun '10	6:06	Aug '10	7:43	Oct '10	4:34	Dec '10	3:54	Feb '11	5:00	Apr '11	5:37	Jun '11	5:13	Aug '11	5:37	Oct '11	4:36	Dec '11	4:02	Feb '12	4:02	Apr '12	5:55	Jun '12	5:30	Aug '12	6:47	Oct '12	6:04	
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Indicator #2 - Emergency Department Metrics																																																																							
<p>2b. ED Cycle Time</p>	<p>ED Cycle Time: Measured from time patient is triaged to time patient is either admitted or discharged reported as an arithmetic mean.</p> <p>Definition: Sum of all Cycle time values during the monthly reporting period divided by the total number of values.</p> <p>Source of Data: Affinity</p> <p>Target: No target value. Lower numbers are better.</p>	<p style="text-align: center;">* Average ED Cycle Time</p> <table border="1"> <caption>Estimated Average ED Cycle Time Data</caption> <thead> <tr> <th>Month</th> <th>Adult (HH:MM)</th> <th>Peds (HH:MM)</th> <th>Total (HH:MM)</th> </tr> </thead> <tbody> <tr><td>Nov '09</td><td>10:36</td><td>3:18</td><td>10:30</td></tr> <tr><td>Dec '09</td><td>11:07</td><td>2:53</td><td>9:36</td></tr> <tr><td>Jan '10</td><td>12:20</td><td>3:20</td><td>10:41</td></tr> <tr><td>Feb '10</td><td>10:54</td><td>3:31</td><td>9:19</td></tr> <tr><td>Mar '10</td><td>12:34</td><td>3:45</td><td>10:48</td></tr> <tr><td>Apr '10</td><td>13:00</td><td>3:32</td><td>11:06</td></tr> <tr><td>May '10</td><td>12:38</td><td>3:59</td><td>10:15</td></tr> <tr><td>Jun '10</td><td>11:23</td><td>3:47</td><td>10:52</td></tr> <tr><td>Jul '10</td><td>10:55</td><td>3:50</td><td>9:40</td></tr> <tr><td>Aug '10</td><td>10:31</td><td>3:51</td><td>9:17</td></tr> <tr><td>Sep '10</td><td>10:42</td><td>3:37</td><td>9:29</td></tr> <tr><td>Oct '10</td><td>9:44</td><td>3:22</td><td>8:19</td></tr> <tr><td>Nov '10</td><td>10:04</td><td>3:42</td><td>8:47</td></tr> <tr><td>Dec '10</td><td>10:09</td><td>3:39</td><td>8:45</td></tr> <tr><td>Jan '11</td><td>10:58</td><td>3:45</td><td>8:53</td></tr> <tr><td>Feb '11</td><td>10:58</td><td>3:49</td><td>8:47</td></tr> </tbody> </table> <p>Adult Cycle Time : *Excludes Psych, Pediatric, Observation Unit, and Jail patients</p> <p>Total ED Cycle time: *Excludes Psych, Observation Unit, and Jail</p> <p>May'10 data is Preliminary data</p> <p>*Previously reported as Wait Time but now is more accurately describe as ED Cycle time as per definition above.</p>	Month	Adult (HH:MM)	Peds (HH:MM)	Total (HH:MM)	Nov '09	10:36	3:18	10:30	Dec '09	11:07	2:53	9:36	Jan '10	12:20	3:20	10:41	Feb '10	10:54	3:31	9:19	Mar '10	12:34	3:45	10:48	Apr '10	13:00	3:32	11:06	May '10	12:38	3:59	10:15	Jun '10	11:23	3:47	10:52	Jul '10	10:55	3:50	9:40	Aug '10	10:31	3:51	9:17	Sep '10	10:42	3:37	9:29	Oct '10	9:44	3:22	8:19	Nov '10	10:04	3:42	8:47	Dec '10	10:09	3:39	8:45	Jan '11	10:58	3:45	8:53	Feb '11	10:58	3:49	8:47	
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Indicator	Definition	Data	Comments
Indicator #2 - Emergency Department Metrics			
<p>2c.</p> <p>Left Without Being Seen (LWBS)</p> <p>*Harris Rodde Indicator</p>	<p>LWBS: The total number of patients who left the ED without being seen by a physician reported as a percentage of all ED visits.</p> <p>Calculation: The total number of patients who left the ED without being seen divided by the total number of ED patient visits on a monthly basis.</p> <p>Source of Data: Affinity</p> <p>Target: No target value. Lower numbers are better.</p>	<p style="text-align: center;">Left Without Being Seen</p> <p style="text-align: center;"># of pts</p> <p style="text-align: center;">20% 18% 16% 14% 12% 10% 8% 6% 4% 2% 0%</p> <p style="text-align: center;">Oct-06 Nov Dec Jan Feb Mar Apr May Jun Jul Aug Sept Oct Nov Dec Jan Feb Mar Apr May Jun Jul Aug Sept Oct Nov Dec Jan Feb Mar Apr May</p> <p style="text-align: center;">Number Percent</p> <p>May '10 data is Preliminary data</p>	

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<p>2d. ED Diversion</p>	<p>ED Diversion: A percentage measure of the time the ED diverts ambulance traffic away from the ED, reported as a function of the reason for diversion on a monthly basis.</p> <p>Calculation: The total number of hours of ED diversion for a specific reason divided by the total number of available hours in a month.</p> <p>Source of Data: ReddiNet</p>	<p style="text-align: center;">Diversion of ALS Units due to ED Saturation</p> <table border="1"> <caption>Data for Diversion of ALS Units due to ED Saturation</caption> <thead> <tr> <th>Month</th> <th>% on Diversion</th> </tr> </thead> <tbody> <tr><td>Oct '06</td><td>49</td></tr> <tr><td>Nov '06</td><td>42</td></tr> <tr><td>Dec '06</td><td>31</td></tr> <tr><td>Jan '07</td><td>38</td></tr> <tr><td>Feb '07</td><td>45</td></tr> <tr><td>Mar '07</td><td>42</td></tr> <tr><td>Apr '07</td><td>38</td></tr> <tr><td>May '07</td><td>31</td></tr> <tr><td>Jun '07</td><td>32</td></tr> <tr><td>Jul '07</td><td>34</td></tr> <tr><td>Aug '07</td><td>36</td></tr> <tr><td>Sep '07</td><td>28</td></tr> <tr><td>Oct '07</td><td>21</td></tr> <tr><td>Nov '07</td><td>21</td></tr> <tr><td>Dec '07</td><td>25</td></tr> <tr><td>Jan '08</td><td>52</td></tr> <tr><td>Feb '08</td><td>51</td></tr> <tr><td>Mar '08</td><td>51</td></tr> <tr><td>Apr '08</td><td>30</td></tr> <tr><td>May '08</td><td>23</td></tr> <tr><td>Jun '08</td><td>25</td></tr> <tr><td>Jul '08</td><td>42</td></tr> <tr><td>Aug '08</td><td>50</td></tr> <tr><td>Sep '08</td><td>51</td></tr> <tr><td>Oct '08</td><td>50</td></tr> <tr><td>Nov '08</td><td>40</td></tr> <tr><td>Dec '08</td><td>58</td></tr> <tr><td>Jan '09</td><td>52</td></tr> <tr><td>Feb '09</td><td>55</td></tr> <tr><td>Mar '09</td><td>58</td></tr> <tr><td>Apr '09</td><td>35</td></tr> <tr><td>May '09</td><td>35</td></tr> <tr><td>Jun '09</td><td>63</td></tr> <tr><td>Jul '09</td><td>52</td></tr> <tr><td>Aug '09</td><td>51</td></tr> <tr><td>Sep '09</td><td>59</td></tr> <tr><td>Oct '09</td><td>41</td></tr> <tr><td>Nov '09</td><td>43</td></tr> <tr><td>Dec '09</td><td>32</td></tr> <tr><td>Jan '10</td><td>60</td></tr> <tr><td>Feb '10</td><td>55</td></tr> <tr><td>Mar '10</td><td>61</td></tr> <tr><td>Apr '10</td><td>59</td></tr> <tr><td>May '10</td><td>59</td></tr> </tbody> </table>	Month	% on Diversion	Oct '06	49	Nov '06	42	Dec '06	31	Jan '07	38	Feb '07	45	Mar '07	42	Apr '07	38	May '07	31	Jun '07	32	Jul '07	34	Aug '07	36	Sep '07	28	Oct '07	21	Nov '07	21	Dec '07	25	Jan '08	52	Feb '08	51	Mar '08	51	Apr '08	30	May '08	23	Jun '08	25	Jul '08	42	Aug '08	50	Sep '08	51	Oct '08	50	Nov '08	40	Dec '08	58	Jan '09	52	Feb '09	55	Mar '09	58	Apr '09	35	May '09	35	Jun '09	63	Jul '09	52	Aug '09	51	Sep '09	59	Oct '09	41	Nov '09	43	Dec '09	32	Jan '10	60	Feb '10	55	Mar '10	61	Apr '10	59	May '10	59	<p>This is slightly lower than the before move diversion history which generally ranged between 50-60%.</p> <p>Key points:</p> <ul style="list-style-type: none"> -- Diversion is for paramedic runs only; Basic Life Support ambulances still arrive. -- When diversion is requested but all hospitals in the area are on diversion, patients go to the closest hospital. Therefore, ambulances often arrive while "on diversion".
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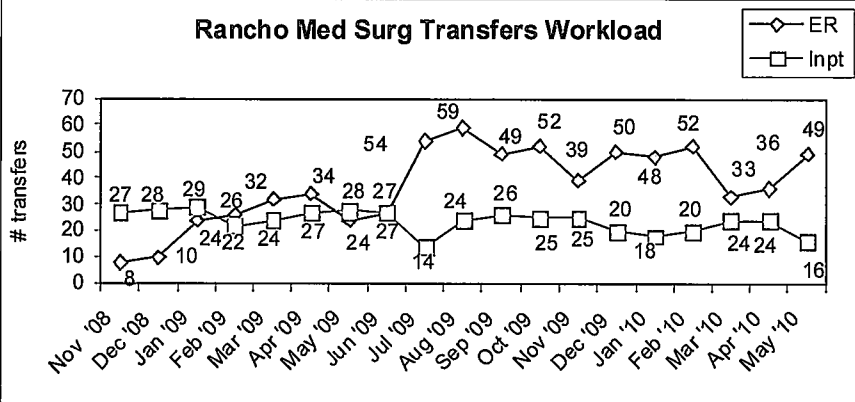
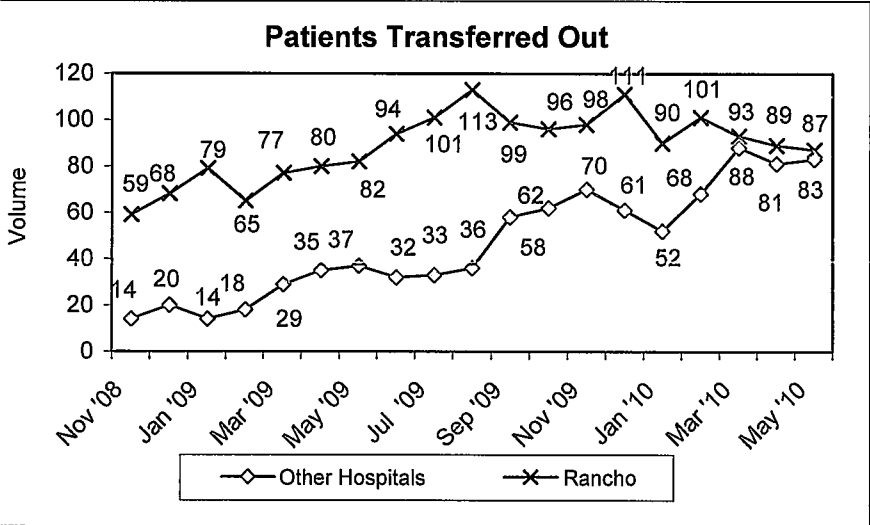
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<p>2e. Surge Report</p>		<p style="text-align: center;">Crowding Level Comparison</p> <p style="text-align: center;">New Facility Surge Plan Suspended New Facility Surge Plan Operational</p> <p style="text-align: center;">% Distribution</p> <p style="text-align: center;">12/08 1/09 2/09 3/09 4/09 5/09 6/09 7/09 8/09 9/09 10/09 11/09 12/09 1/10 2/10 3/10 4/10 5/10</p> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;"> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%;"><input checked="" type="checkbox"/> Dangerously OC</td> <td style="width: 33%;"><input type="checkbox"/> Severely OC</td> <td style="width: 33%;"><input type="checkbox"/> OverCrowded</td> </tr> <tr> <td><input type="checkbox"/> Extremely Busy</td> <td><input type="checkbox"/> Busy</td> <td><input type="checkbox"/> Not Busy</td> </tr> </table> </div>	<input checked="" type="checkbox"/> Dangerously OC	<input type="checkbox"/> Severely OC	<input type="checkbox"/> OverCrowded	<input type="checkbox"/> Extremely Busy	<input type="checkbox"/> Busy	<input type="checkbox"/> Not Busy	
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Indicator #3 – Trends for Patient Diversions and Transfers & #4 – Transfers to Rancho Los Amigos Metrics																																																															
3. & 4. Rancho Los Amigos Hospital (RLAH) Transfers	<p>Transfers: The volume of patients transferred to RLAH for acute hospitalization from the Emergency Department and from Inpatient Units.</p> <p>Data Source: Manual record keeping.</p> <p>Cancelled category includes patients whose condition changed leading to higher level of care or discharge home.</p>	<p>Month of May '10</p> <p>Referrals from ER:</p> <table border="1" data-bbox="665 450 1580 834"> <thead> <tr> <th></th> <th>Med/Surg</th> <th>Acute Stroke</th> <th>Total</th> </tr> </thead> <tbody> <tr> <td># Met transfer criteria</td> <td>62</td> <td>NA</td> <td>-</td> </tr> <tr> <td># Referred to RLAH</td> <td>57</td> <td>18</td> <td>75</td> </tr> <tr> <td># Transfers</td> <td>49</td> <td>18</td> <td>67</td> </tr> <tr> <td># Denied</td> <td>8</td> <td>NA</td> <td>-</td> </tr> <tr> <td># Cancelled</td> <td>5*</td> <td>NA</td> <td>-</td> </tr> <tr> <td># Patients refused*</td> <td>4</td> <td>NA</td> <td>-</td> </tr> </tbody> </table> <p>Referrals from Inpatients:</p> <table border="1" data-bbox="665 935 1560 1376"> <thead> <tr> <th></th> <th>Med/Surg</th> <th>Acute Stroke</th> <th>Total</th> </tr> </thead> <tbody> <tr> <td># Met transfer criteria</td> <td>32</td> <td>NA</td> <td>-</td> </tr> <tr> <td># Referred to RLAH</td> <td>26</td> <td>4</td> <td>30</td> </tr> <tr> <td># Transfers</td> <td>16</td> <td>4</td> <td>20</td> </tr> <tr> <td># Denied</td> <td>10</td> <td>NA</td> <td>-</td> </tr> <tr> <td># Cancelled</td> <td>5*</td> <td>NA</td> <td>-</td> </tr> <tr> <td># Patients refused*</td> <td>0</td> <td>NA</td> <td>-</td> </tr> <tr> <td>Other /Pending</td> <td>1</td> <td>NA</td> <td>-</td> </tr> </tbody> </table>		Med/Surg	Acute Stroke	Total	# Met transfer criteria	62	NA	-	# Referred to RLAH	57	18	75	# Transfers	49	18	67	# Denied	8	NA	-	# Cancelled	5*	NA	-	# Patients refused*	4	NA	-		Med/Surg	Acute Stroke	Total	# Met transfer criteria	32	NA	-	# Referred to RLAH	26	4	30	# Transfers	16	4	20	# Denied	10	NA	-	# Cancelled	5*	NA	-	# Patients refused*	0	NA	-	Other /Pending	1	NA	-	
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# Cancelled	5*	NA	-																																																												
# Patients refused*	0	NA	-																																																												
Other /Pending	1	NA	-																																																												

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Indicator	Definition	Data	Comments																																																																																																																											
		<div style="text-align: center;">  <p>Rancho Med Surg Transfers Workload</p> <table border="1"> <caption>ER and Inpt Transfers (Nov '08 - May '10)</caption> <thead> <tr> <th>Month</th> <th>ER</th> <th>Inpt</th> </tr> </thead> <tbody> <tr><td>Nov '08</td><td>8</td><td>27</td></tr> <tr><td>Dec '08</td><td>10</td><td>28</td></tr> <tr><td>Jan '09</td><td>24</td><td>29</td></tr> <tr><td>Feb '09</td><td>22</td><td>26</td></tr> <tr><td>Mar '09</td><td>24</td><td>32</td></tr> <tr><td>Apr '09</td><td>27</td><td>34</td></tr> <tr><td>May '09</td><td>24</td><td>28</td></tr> <tr><td>Jun '09</td><td>27</td><td>27</td></tr> <tr><td>Jul '09</td><td>14</td><td>54</td></tr> <tr><td>Aug '09</td><td>24</td><td>59</td></tr> <tr><td>Sep '09</td><td>26</td><td>49</td></tr> <tr><td>Oct '09</td><td>25</td><td>52</td></tr> <tr><td>Nov '09</td><td>25</td><td>39</td></tr> <tr><td>Dec '09</td><td>20</td><td>50</td></tr> <tr><td>Jan '10</td><td>18</td><td>48</td></tr> <tr><td>Feb '10</td><td>20</td><td>52</td></tr> <tr><td>Mar '10</td><td>24</td><td>33</td></tr> <tr><td>Apr '10</td><td>24</td><td>36</td></tr> <tr><td>May '10</td><td>16</td><td>49</td></tr> </tbody> </table> </div> <div style="text-align: center;">  <p>Patients Transferred Out</p> <table border="1"> <caption>Volume of Patients Transferred Out (Nov '08 - May '10)</caption> <thead> <tr> <th>Month</th> <th>Other Hospitals</th> <th>Rancho</th> </tr> </thead> <tbody> <tr><td>Nov '08</td><td>14</td><td>59</td></tr> <tr><td>Jan '09</td><td>20</td><td>68</td></tr> <tr><td>Mar '09</td><td>14</td><td>79</td></tr> <tr><td>May '09</td><td>18</td><td>65</td></tr> <tr><td>Jul '09</td><td>29</td><td>77</td></tr> <tr><td>Sep '09</td><td>35</td><td>80</td></tr> <tr><td>Nov '09</td><td>37</td><td>82</td></tr> <tr><td>Jan '10</td><td>32</td><td>94</td></tr> <tr><td>Mar '10</td><td>33</td><td>101</td></tr> <tr><td>May '10</td><td>36</td><td>113</td></tr> <tr><td>Jul '10</td><td>58</td><td>99</td></tr> <tr><td>Sep '10</td><td>62</td><td>96</td></tr> <tr><td>Nov '10</td><td>58</td><td>98</td></tr> <tr><td>Jan '11</td><td>70</td><td>111</td></tr> <tr><td>Mar '11</td><td>61</td><td>90</td></tr> <tr><td>May '11</td><td>68</td><td>101</td></tr> <tr><td>Jul '11</td><td>52</td><td>93</td></tr> <tr><td>Sep '11</td><td>88</td><td>81</td></tr> <tr><td>Nov '11</td><td>81</td><td>89</td></tr> <tr><td>Jan '12</td><td>83</td><td>87</td></tr> </tbody> </table> </div> <p>Data was revised to reflect total # of patients (including stroke patients) referred to Rancho</p>	Month	ER	Inpt	Nov '08	8	27	Dec '08	10	28	Jan '09	24	29	Feb '09	22	26	Mar '09	24	32	Apr '09	27	34	May '09	24	28	Jun '09	27	27	Jul '09	14	54	Aug '09	24	59	Sep '09	26	49	Oct '09	25	52	Nov '09	25	39	Dec '09	20	50	Jan '10	18	48	Feb '10	20	52	Mar '10	24	33	Apr '10	24	36	May '10	16	49	Month	Other Hospitals	Rancho	Nov '08	14	59	Jan '09	20	68	Mar '09	14	79	May '09	18	65	Jul '09	29	77	Sep '09	35	80	Nov '09	37	82	Jan '10	32	94	Mar '10	33	101	May '10	36	113	Jul '10	58	99	Sep '10	62	96	Nov '10	58	98	Jan '11	70	111	Mar '11	61	90	May '11	68	101	Jul '11	52	93	Sep '11	88	81	Nov '11	81	89	Jan '12	83	87	
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Indicator	Definition	Data	Comments
Indicator #5 – Harris Rodde Indicators			
<p>5.</p> <p>Average Length of Stay (ALOS)</p> <p>*Harris Rodde Indicator</p>	<p>LOS: The difference between discharge date and the admission date or 1 if the 2 dates are the same.</p> <p>Total LOS:</p> <p>Calculation: ALOS is the arithmetic mean calculated by dividing the Total LOS by the Total # of discharges in the monthly reporting period, rounded off to one decimal place.</p> <p>Source of Data: Affinity</p> <p>Target: <5.5 days</p>	<p>*Healthcare Network ALOS - Preliminary data pending Auditor-Controller validation</p> <p style="text-align: center;">ALOS</p> <p># of days</p> <p>Legend: ◇ Target ALOS □ Actual ALOS</p>	<p>Overall trend in ALOS for the 2-year period prior to the move reduced to a low range of 4.7 – 5.5 days in 2008. Immediately prior to the move, the ALOS increased as the lower acuity patients were transferred to other facilities. This trend may continue depending on number of transfers.</p>

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Indicator	Definition	Data					Comments
Indicator #6 – Pediatric Metrics							
6. Pediatric Bed Census and Occupancy (%) Pediatric ICU (PICU) Neonatal ICU (NICU) Pediatric Unit Adolescent Unit	Census: The total number admitted pediatric inpatients at 12:00 AM midnight of a designated pediatric ward. Occupancy: The total number of admitted pediatric inpatients divided by the total number of licensed beds on that unit and reported as percentage. Source of Data: Affinity	Date	NICU (40 Beds)	Peds Ward (25 Beds)	PICU (10 Beds)	Med/Surg Adolescent (20 Beds)	
		Nov-08	56%	54%	50%	33%	
		Dec-08	52%	60%	60%	40%	
		Jan-09	52%	68%	70%	75%	
		Feb-09	50%	80%	80%	85%	
		Mar-09	57%	72%	70%	80%	
		Apr-09	57%	60%	60%	75%	
		May-09	62%	72%	70%	80%	
		Jun-09	60%	64%	60%	75%	
		Jul-09	57%	72%	60%	80%	
		Aug-09	55%	64%	60%	80%	
		Sep-09	55%	68%	70%	80%	
		Oct-09	45%	60%	60%	80%	
		Nov-09	35%	64%	70%	70%	
		Dec-09	40%	64%	70%	65%	
		Jan -10	60%	68%	70%	70%	
		Feb -10	65%	84%	80%	80%	
Mar -10	65%	68%	60%	75%			
Apr-10	60%	64%	60%	80%			
May -10	67.5%	68%	80%	80%			