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Chief Executive Office.

COUNTY OF LOS ANGELES
Kenneth Hahn Hall of Administration
500 West Temple Street, Room 713, Los Angeles, CA 90012
(213) 973-1101 ceo.lacounty.gov

CHIEF EXECUTIVE OFFICER
Joseph M. Nicchitta

"To Enrich Lives Through Effective and Caring Service"

~~October 06, 2026~~ November 17, 2026

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, California 90012

Dear Supervisors:

REVISED

APPROVE NEW BOARD POLICY NO. 6.106 – ARTIFICIAL INTELLIGENCE POLICY (ALL SUPERVISORIAL DISTRICTS) (3-VOTES)

CIO RECOMMENDATION: APPROVE (X) APPROVE WITH MODIFICATION ( ) DISAPPROVE ( )

SUBJECT

The Chief Executive Officer is requesting the Board of Supervisors' (Board) approval of a new Board Policy No. 6.106 – Artificial Intelligence (AI) Policy (Policy).

IT IS RECOMMENDED THAT THE BOARD:

Approve the attached proposed AI Policy, which establishes standards, responsibilities, and governance requirements for the safe, ethical, transparent, and effective use of AI technologies within the County of Los Angeles (County).

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

AI technologies are increasingly used across County departments to enhance service delivery, improve operational efficiency, and support data driven decision making. As these technologies advance, it is critical for the County to maintain clear governance structures, safeguard sensitive information, and ensure that AI is deployed responsibly and ethically. In alignment with the County's ongoing development of its AI framework, this AI Policy formalizes the Guiding Principles for Responsible AI Systems, including human-centered design, security and safety, privacy, transparency, equity, accountability, effectiveness, and workforce empowerment.

The AI Policy establishes consistent requirements to ensure that any AI technologies developed, procured, or used by County departments comply with applicable laws, protect County information assets, maintain public trust, and ~~reduce~~ mitigate the risk of bias or misuse. Key provisions include:

- Standards for responsible, ~~and~~ ethical, ~~AI system~~ and human-centered design, and deployment of AI Systems.
- Prohibition of high-risk uses of AI, including fully automated ~~high-impact~~ consequential decisions without meaningful human review, ~~covert~~ unauthorized tracking, and any unlawful or autonomous use that violates County policy. ~~or uploading non-public County data into non-approved AI platforms.~~
- Clear definition of roles and responsibilities for ~~County leadership including~~ the Chief Information Officer (CIO), Chief Information Security Officer, ~~Chief Privacy Officer,~~ ~~Information~~ Internal Services Department, ~~and~~ Department CIOs/Information Technology Managers, and System Owners.
- Requirements ensuring that all AI Systems adhere to County privacy, security, and transparency guidelines, with no exceptions to the AI Policy.

Implementation of Strategic Plan Goals

Approval of the above recommendation supports the Countywide Strategic Plan North Star 3 – "Realize Tomorrow's Government Today," Focus Area Goal G – Internal Controls and Processes, by strengthening the County's commitment to responsible technological innovation.

FISCAL IMPACT/FINANCING

There will be no fiscal impact to the County on the proposed AI Policy.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

The AI Policy was reviewed by County Counsel and approved by the Audit Committee on September 16, 2026. The AI Policy will be enacted upon the Board's approval.

IMPACT ON CURRENT SERVICES (OR PROJECTS)

Approval of the AI Policy will enhance public trust, ensure ethical and transparent AI use, and empower County staff through training and workforce development opportunities associated with AI adoption.

Respectfully submitted,



Joseph M. Nicchitta
Chief Executive Officer

JMN:JG:CDM
~~PKL~~HJH:ca

Enclosures

c: Executive Officer, Board of Supervisors
County Counsel

Los Angeles County
BOARD OF SUPERVISORS POLICY MANUAL

REVISED DRAFT

Policy #:	Title:	Effective Date:
6.106	Artificial Intelligence Policy	~~10/1/26~~ 11/17/26

PURPOSE

To establish standards, responsibilities, and governance requirements for the safe, ethical, transparent, and effective use of a~~A~~rtificial i~~I~~ntelligence (AI)~~technologies within the County~~. This policy ~~ensures~~ requires that all AI systems, whether developed in house, procured, or accessed through third party platforms, support the County's Guiding Principles for Responsible AI Systems, protect sensitive information, ~~prevent~~ mitigate bias or discrimination, ensure appropriate human oversight, and maintain public trust.

REFERENCE

Los Angeles County Ordinance 2.080.070 – Information Technology

Board Policy No. 6.100 - Information Security Policy

Board Policy No. 6.101 - Use of County Information Assets

Board Policy No. 6.103 – Information Security Incident Reporting and Response

Board Policy No. 6.104 - Information Classification Policy

Board Policy 6.105, Information Technology Audit and Risk Assessment Policy

Board Policy No. 6.200 - Information Sharing and Management Policy

Board Policy 10.010, Countywide Privacy Program Policy

Board Policy 10.020, Privacy Impact Assessment and Privacy Threshold Assessment Policy

Board Report - Los Angeles County's Artificial Intelligence Framework, September 12, 2024

DEFINITIONS

Artificial Intelligence (AI): Technology that ~~perform tasks typically requiring human intelligence, including reasoning,~~ enables a machine-based system to generate predictions, recommendations, decisions, content, ~~generation,~~ classifications, or actions, ~~and pattern recognition.~~ that influence physical and virtual environments. AI includes but is not limited to, generative AI, predictive AI, decision-support AI, and autonomous or agentic AI Systems.

AI M~~m~~odels: Any computational system designed to perform tasks by analyzing data, identifying patterns, and generating outputs based on mathematical algorithms and statistical techniques.

AI Ssystem: Any device, application, model, process, or integrated capability employing AI, including third-party and embedded functionality. ~~Any system, software, sensor, or process that automatically generates outputs using AI including, but not limited to, predictions, recommendations, or decisions that augment or replace human decision-making. This extends to the software, hardware, algorithms, and data generated by these systems, used to automate large-scale processes or analyze large data sets.~~

System Owner: The designated County official accountable for the operational lifecycle of an AI system.

AI Governance Framework
The County's AI Governance Framework establishes the structure, roles, responsibilities, and processes for overseeing the procurement, development, deployment, use risk management, monitoring, and retirement of AI Systems. The framework includes an AI Governing Board, established by charter on November 27, 2024, comprised of the Chief Information Officer, Chief Information Security Officer, Chief Privacy Officer, ISD/Information Technology Service General Manager, ISD Procurement, and at-large members from the Technology Management Council. Departments are required to submit proposed AI use cases to the AI Governing Board for review and approval in accordance with established governance requirements.

POLICY

This policy requires that all AI technologies be acquired, designed, and used in a manner that upholds the Guiding Principles for Responsible AI Systems and consistent with County policies and applicable laws.

Guiding Principles for Responsible AI Systems

The following principles describe the County's values with regard to how AI ~~s~~Systems are to be purchased, configured, developed, operated, or maintained:

1. **Human-Centered Design:** AI ~~s~~Systems are developed and deployed with a human-centered approach that evaluates AI powered services for their impact on the public, employees, and County partners.
2. **Security & Safety:** AI ~~s~~Systems maintain confidentiality, integrity, and availability through safeguards that prevent unauthorized access and use. ~~Implementation of~~ AI ~~s~~Systems are implemented reliably and safely, minimizing ~~is reliable and safe, and minimizes~~ risks to individuals, society, and the environment.
3. **Privacy:** Privacy is preserved in all AI ~~s~~Systems by safeguarding personally identifiable information (PII), Protected Health Information (PHI), Criminal Justice Information (CJI), and other sensitive data from unauthorized access, disclosure, and manipulation.
4. **Transparency:** The purpose and use of AI ~~s~~Systems is proactively communicated and disclosed to the public. An AI ~~s~~System, its data sources, operational model(s), and policies that govern its use are understandable and documented. Any output or work product that is the result of an AI system is disclosed as such.
5. **Equity:** AI ~~s~~Systems support equitable outcomes for everyone. Bias in AI ~~s~~Systems is managed effectively ~~managed~~ to reduce ~~with the intention of reducing~~ harm ~~for~~ to anyone impacted by its use.

6. **Accountability:** Roles and responsibilities govern the deployment and maintenance of AI ~~s~~Systems, and human review and oversight ensures ownership, appropriateness, accuracy, and adherence to relevant laws and regulations~~.~~, with users remaining accountable for the accuracy, appropriateness, confidentiality, and lawful use of their work.
7. **Effectiveness:** AI ~~s~~Systems are reliable, meet their objectives, and deliver precise and dependable outcomes for the utility and contexts in which they are deployed. AI Systems are cost-effective compared to reasonable alternatives and include controls to limit unexpected financial impact during normal operations and in the case of malfunction.
8. **Workforce Empowerment:** Staff are empowered to use AI in their roles through education, training, and collaborations that promote participation and opportunity. ~~There is a~~ The focus is on job enhancement and, where necessary, retraining, rather than ~~as opposed to~~ displacement.

Prohibited Uses

~~The use of certain AI systems is prohibited due to the sensitivity of processed information and the severity of potential risk. This includes the following prohibited purposes:~~

- AI used in violation of applicable law, constitutional rights, or County policy.
- Fully automated consequential decisions about individuals without meaningful, authorized human review and an available process for reconsideration, except where expressly permitted by law and approved under the governance framework.
- ~~Fully automated decisions that do not require any meaningful human-in-the-loop but substantially impact individuals.~~
- ~~Covert~~ Unauthorized use of AI ~~s~~Systems to track individuals based on their behaviors, socioeconomic status, or personal characteristics, for any purpose~~, including social scoring~~.
- AI designed or deployed to unlawfully manipulate individuals or exploit vulnerabilities.
- Use of AI output as verified fact, legal authority, or an official decision without human review commensurate with the consequences of error.
- Autonomous actions or transactions outside documented permission, spending limits, or approved operational boundaries.
- ~~Cognitive or behavioral manipulation of people or vulnerable groups.~~

~~4. Employees are prohibited from using AI websites or AI models not approved under applicable County or Departmental AI Policies for County business, specifically:~~

~~a. Sharing, disseminating or uploading of non-public or otherwise regulated County data or information,~~

~~b. making any official decisions concerning County business or operations,~~

~~c. supplanting or replacing the work of a county workforce member or contractor, or~~

~~d. producing or generating any work product cited as an authoritative source or reference without independent human-in-the-loop verification.~~

RESPONSIBILITIES

Chief Information Officer
The Chief Information Officer (CIO) is responsible for ensuring, maintaining and administering the ~~that the County's use of~~ AI Governance Framework which governs the use of AI ~~s~~Systems ~~is conducted~~ in accordance with this policy ~~and the AI Governance Framework~~.

Chief Information Security Officer
The Chief Information Security Officer (CISO) is responsible for ~~the County's Information Security Program, providing technical, regulatory, and policy leadership; implementing security policies and the risk management framework; coordinating security activities across departments; maintaining the security awareness program; monitoring policy compliance; directing incident response.~~ establishing cybersecurity review requirements under the AI Governance Framework.

~~**Chief Privacy Officer**~~
~~The Chief Countywide Privacy Officer (CPO) is responsible for maintaining, overseeing, and ensuring compliance with the Countywide Privacy Program and Board of Supervisors policies pertaining to the access, use, disclosure, and protection of County Information and Personal Information.~~

Internal Services Department
The Internal Services Department (ISD) is responsible for establishing and implementing technical and operational standards for ISD-managed infrastructure and services; assessing architecture and integrations affecting those services; operating authorized shared AI platforms; maintaining applicable technical safeguards and operational monitoring; and responding to technical incidents within its areas of responsibility.

~~**County**~~ **Department CIO or IT Manager and System Owners**
County Department CIOs or IT Managers and System Owners, are responsible for implementing, maintaining and managing departmental-operated AI Systems in accordance with this policy and the AI Governance Framework, in coordination with the Department CISO and Department Privacy Officer. ~~Information Assets; complying with County Information Security and Privacy policies, standards, and Technology Directives; coordinating with their Department Privacy Officer or designated privacy coordinator on the access, use, disclosure, and protection of County Information and Personal Information; and configuring these assets to meet required.~~

Policy Exceptions
There are no exceptions to this policy.

RESPONSIBLE DEPARTMENT

Chief Executive Office/ Office of the CIO

DATE ISSUED/SUNSET DATE

Issue Date: ~~October~~ November 17, 2026 Sunset Date: ~~September~~ October 31, 2030