OFFICE OF THE SHERIFF

COUNTY OF LOS ANGELES

HALL OF JUSTICE

ROBERT G. LUNA, SHERIFF

November 10, 2026

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, California 90012

Dear Supervisors:

APPROVE SOLE SOURCE AMENDMENT NUMBER ELEVEN TO AGREEMENT NUMBER 77870 WITH MIDEO SYSTEMS, INC. FOR CONTINUED MAINTENANCE AND SUPPORT SERVICES FOR FORENSIC IMAGING EQUIPMENT (ALL DISTRICTS) (3 VOTES)

CIO RECOMMENDATION: APPROVE (X) APPROVE WITH MODIFICATION ( ) DISAPPROVE ( )

SUBJECT

The Los Angeles County (County) Sheriff's Department (Department) is seeking Board approval and execution of Sole Source Amendment Number Eleven (Amendment) to Agreement Number 77870 (Agreement) with Mideo Systems, Inc. (Mideo) for continued maintenance and support services (Services) of the Department's Mideo Forensic Imaging System (System).

IT IS RECOMMENDED THAT THE BOARD:

1. Approve and instruct the Chair of the Board to sign the attached Amendment, to, among other things: (1) extend the Term of the Agreement with Mideo for an additional one-year period, from November 29, 2026, through and including November 28, 2027, plus two one-year option periods, thereby increasing the Maximum Contract Sum by $563,738.11 from $2,360,997.60 to $2,924,735.71, and (2) add the County-mandated provision regarding Unresolved Disallowed Costs.

2. Delegate authority to the Sheriff, or his authorized designee, to (1) execute the remaining two one-year option periods, provided it is in the best interest of the County; and (2) terminate the Agreement for convenience, if necessary, with thirty calendar days' advance written notice following the Department's successful implementation of the successor contract.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

The Agreement expires on November 28, 2026, there are no option periods remaining. The Amendment is necessary to ensure that the Department's Scientific Services Bureau (SSB)'s System continues to operate efficiently and effectively.

The current Agreement is a Sole Source Agreement. The System is comprised of the Department's Mideo forensic imaging system. Mideo is the sole provider for all Mideo software maintenance in the United States. The Department is currently developing a new Request for Proposal through a competitive solicitation process which will result in the selection of a new contractor who can provide a successor replacement system.

Approval of the recommended actions will allow the Department time to complete the solicitation process and successfully implement the new replacement system.

Background

The Board approved the Agreement on November 20, 2012. The Agreement has been amended ten times to, among other things, extend the term of the Agreement and add/or revise County-mandated provisions.

The SSB operates one of the largest full-service crime laboratories (Crime Lab) in the United States. The Crime Lab provides forensic support to all law enforcement agencies in the County, except for the Los Angeles Police Department. The Department has utilized Mideo's forensic imaging equipment and case image software since 1997. The Services are critical to the operational integrity of SSB and its ability to accurately capture, catalog, and monitor changes made to digital forensic evidence. Mideo's case image management software provides image enhancement necessary to optimize images for analysis and interpretation and is periodically updated to involve service upgrades and resolve potential systemic issues.

Implementation of Strategic Plan Goals

The Services provided under the proposed Amendment support the County's Strategic Plan, North Star 2, Focus Area C: Public Safety, Strategy I: Prevention, Protection & Security: Support and invest in innovative practices, crime prevention resources and infrastructure to provide protection and security.

FISCAL IMPACT/FINANCING

The cost of this Amendment will not exceed $563,738.11, thereby increasing the Maximum Contract Sum to $2,924,735.71. Funding is included in Fiscal Year 2026-2027, Final Adopted Budget, and will be requested in the subsequent year, as applicable.

Operational Budget Impact

The proposed Amendment will allow the existing staff at the Crime Lab to utilize Services from the Department's Forensic Imaging System. No additional resources are anticipated at this time.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

On May 26, 2026, pursuant to Board Policy 5.100, the Department provided the Board with advance notification of its intent to enter into negotiations with Mideo for a three-year extension to the Agreement.

Mideo is in compliance with all Board and Chief Executive Office requirements, and all provisions required by the Board are included in the Agreement.

The Amendment has been approved as to form by County Counsel.

In compliance with Board Policy 6.020 "Chief Information Office Board Letter Approval", the Office of the Chief Information Officer (OCIO) reviewed the information technology (IT) components (management, design, development, acquisition, expansion, or purchase of IT systems and/or related services) of this request and recommends approval. The OCIO determined that this recommended action does not include any new IT items that would necessitate a formal written CIO Analysis.

IMPACT ON CURRENT SERVICES AND OPERATING BUDGET (OR PROJECTS)

Approval of these actions will ensure the most efficient continuation of Services and operation of the SSB while the County successfully implements the successor contract. There will be no impact on the Department's Operating Budget.

CONCLUSION

Upon approval by the Board, please return a copy of the adopted Board letter and two original executed copies of the Amendment to the Department's Contracts Unit.

Sincerely,

ROBERT G. LUNA
SHERIFF

Reviewed by:

PETER LOO
CHIEF INFORMATION OFFICER

AMENDMENT NUMBER ELEVEN
TO
AGREEMENT NUMBER 77870
FOR MIDEO FORENSIC IMAGING EQUIPMENT
MAINTENANCE AND SUPPORT SERVICES

This Amendment Number Eleven to Agreement Number 77870 (Agreement) is entered into by and between County of Los Angeles (County) and Mideo Systems, Inc. (Contractor), effective upon execution by both parties.

A. WHEREAS, on November 20, 2012, County and Contractor entered into the Agreement to provide forensic imaging system maintenance and support services for the Los Angeles County Sheriff's Department (Department); and

B. WHEREAS, the Agreement had an initial term of three years, from November 29, 2012, through November 28, 2015, with four additional one-year option periods; and

C. WHEREAS, on May 8, 2015, County and Contractor entered into Amendment Number One to the Agreement to (1) to exercise the first one-year option period and extend the Term of the Agreement from November 29, 2015, through November 28, 2016, (2) revise the County-mandated provision regarding Consideration of Hiring GAIN/GROW Participants, (3) add the County-mandated provision regarding Time Off for Voting, (4) revise Exhibit L (Attestation of Willingness to Consider GAIN/GROW Participants), and (5) revise Exhibit Q (IRS Notice 1015); and

D. WHEREAS, on November 11, 2016, County and Contractor entered into Amendment Number Two to the Agreement to (1) exercise the second one-year option period and extend the Term of the Agreement from November 29, 2016, through and including November 28, 2017, (2) revise the County-mandated provision regarding Consideration of Hiring GAIN/GROW Participants, (3) revise the County-mandated provision regarding Local Small Business Enterprise, (4) revise Local Small Business Enterprise Prompt Payment Program, and (5) add the County-mandated provision regarding Compliance with County's Zero Tolerance Policy on Human Trafficking; and

E. WHEREAS, on November 2, 2017, County and Contractor entered into Amendment Number Three to the Agreement to (1) exercise the third one-year option period and extend the Term of the Agreement from November 29, 2017, through and including November 28, 2018, (2) revise the County-mandated provision regarding County's Quality Assurance Plan, (3) revise the County-mandated provision regarding Contractor's Acknowledgement of County's Commitment to Safely Surrendered Baby Law, and (4) revise the County-mandated provision regarding Notice to Employees Regarding the Safely Surrendered Baby Law; and

F. WHEREAS, on November 7, 2018, County and Contractor entered into Amendment Number Four to this Agreement to (1) exercise the fourth and final one-year option period and extend the Term of the Agreement from November 29, 2018, through and including November 28, 2019, (2) revise the County-mandated provisions regarding Consideration of Hiring GAIN-GROW Participants and Assignment by Contractor, and (3) add the County-mandated provisions regarding Default Method of Payment: Direct Deposit or Electronic Funds Transfer, Compliance with Fair Chance Employment Practices, and Compliance with the County Policy of Equity; and

G. WHEREAS, on October 29, 2019, County and Contractor entered into Amendment Number Five to (1) extend the Term of the Agreement for three years, from November 29, 2019, through and including November 28, 2022, plus four additional one-year option periods, for a total extension term not to exceed seven years, (2) increase the Maximum Contract Sum from $1,111,114 to $2,226,237, and (3) update Exhibit C (Equipment List and Pricing Schedule) of the Agreement to add the cost of the extension term; and

H. WHEREAS, on April 8, 2022, County and Contractor entered into Amendment Number Six to (1) document Contractor's change in majority shareholders, effective April 17, 2019, (2) revise the County-mandated provisions regarding Assignment and Delegation/Mergers or Acquisitions, Consideration of Hiring County Employees Targeted for Layoff/Or Re-Employment List, Contractor's Acknowledgment of County's Commitment to Safely Surrendered Baby Law and Facsimile, and (3) add the County-mandated provisions regarding Prohibition from Participation in Future Solicitation(s) and COVID-19 Vaccinations of County Contractor Personnel; and

I. WHEREAS, on November 1, 2022, County and Contractor entered into Amendment Seven to (1) amend the Agreement to include the deletion or addition of software applications and features, (2) exercise the first one-year option period and extend the Term of the Agreement from November 29, 2022, through and including November 28, 2023, (3) increase the Maximum Contract Sum from $2,226,237 to $2,310,987, and (4) revise the County-mandated provision regarding Compliance with Fair Chance Employment Hiring Practices; and

J. WHEREAS, on September 28, 2023, County and Contractor entered into Amendment Number Eight to (1) exercise the second one-year option period and extend the Term of the Agreement from November 29, 2023, through and including November 28, 2024; and

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K. WHEREAS, on October 22, 2024, County and Contractor entered into Amendment Number Nine to (1) exercise the third one-year option period and extend the Term of the Agreement from November 29, 2024, through and including November 28, 2025, (2) increase the Maximum Contract Sum from $2,310,987 to $2,335,992.30, (3) revise the County-mandated provisions regarding Termination for Improper Consideration, Consideration of Hiring GAIN/GROW Participants, Contractor's Warranty of Adherence to County's Child Support Compliance Program, Compliance with Jury Service Program, Background and Security Investigations, Record Retention and Inspection – Audit Settlement, Public Records Act, Local Small Business Enterprises (SBE) Prompt Payment Program, Prohibition from Participation in Future Solicitation(s), and (4) add the County-mandated provisions regarding Injury and Illness Prevention Program, and Campaign Contribution Prohibition Following Final Decision in Contract Proceeding.

L. WHEREAS, on October 21, 2025, County and Contractor entered into Amendment Number Ten to (1) exercise the fourth and final one-year option period and extend the Term of the Agreement from November 29, 2025, through and including November 28, 2026, (2) increase the Maximum Contract Sum from $2,335,992.30 to $2,360,997.60, and (3) update the County-mandated provision regarding Campaign Contribution Prohibition Following Final Decision in Contract Proceeding.

M. WHEREAS, the Agreement currently expires on November 28, 2026; and

N. WHEREAS, the County and Contractor agree to (1) extend the Term of the Agreement for one year, from November 29, 2026, through and including November 28, 2027, plus two additional one-year option periods, (2) increase the Maximum Contract Sum by $563,738.11 from $2,360,997.60 to $2,924,735.71, (3) add the County-mandated provision regarding Unresolved Disallowed Costs, and (4) update Exhibit C (Equipment List and Pricing Schedule) to the Agreement to add the cost of the extension Term.

NOW THEREFORE, in consideration of the mutual covenants contained herein, and for good and valuable consideration, the County and Contractor hereby agree as follows:

1. Section 7 (Term) of the Agreement is deleted in its entirety and replaced as follows to extend the Term of the Agreement from November 29, 2026, through and including November 28, 2027:

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MAINTENANCE AND SUPPORT SERVICES

7. TERM

7.1 The Term of this Agreement will commence on November 29, 2012, and will terminate on November 28, 2027, unless sooner terminated or extended, in whole or in part, as provided in the Agreement.

7.2 The County has the option, at the County's sole discretion to extend the Term of this Agreement for up to two additional one-year option periods.

7.3 The County maintains databases that track/monitor the Contractor's performance history. Information entered into such databases may be used for a variety of purposes, including determining whether the County will exercise a contract term extension option.

2. Subparagraph 8.2.2 of the Agreement is deleted in its entirety and replaced as follows to increase the Maximum Contract Sum by $563,738.11.

8.2.2 The Maximum Contract Sum for this Agreement, including applicable taxes, authorized by County hereunder will in no event, expressly or by implication, exceed $2,924,735.71.

3. Paragraph 10.8 (Unresolved Disallowed Costs) is added to the Agreement as follows to add the County-mandated provision regarding Unresolved Disallowed Costs:

10.8 UNRESOLVED DISALLOWED COSTS

Contractor must not invoice the County for disallowed costs under this Agreement. Correspondingly, Contractor must not have unresolved disallowed costs in excess of $100,000 that have been confirmed as disallowed costs by the contracting County department and remain unpaid for a period of six months or more from the date of an Auditor-Controller (A-C) Report. Unless such disallowed costs are the subject of current good faith negotiations, as determined at the sole discretion of the County, non-compliance by Contractor regarding this provision will constitute a material breach of this Agreement and may result in termination for default, in addition to any other remedies available to the County. Further, if Contractor has been determined to have unresolved disallowed costs in excess of $100,000 for longer than six months since the date of the A-C Report, they will be disqualified from future County solicitations unless such disallowed

costs are the subject of good faith negotiations to resolve the disallowed costs, at the sole opinion of the County, or have been resolved.

4. Exhibit C (Equipment List and Pricing Schedule) to the Agreement is deleted in its entirety and replaced with the revised Exhibit C (Maintenance Pricing Schedule), attached hereto, to add the cost for the extension term.

5. Except as expressly provided in this Amendment Number Eleven, all other provisions, terms, and conditions of the Agreement will remain the same and in full force and effect.

6. Contractor represents and warrants that the person executing this Amendment Number Eleven for Contractor is an authorized agent who has actual authority to bind Contractor to each and every item, condition, and obligation of this Amendment Number Eleven and that all requirements of Contractor have been fulfilled to provide such actual authority.

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MAINTENANCE AND SUPPORT SERVICES

IN WITNESS WHEREOF, the County of Los Angeles, by order of its Board of Supervisors, has caused this Amendment Number Eleven to be executed on its behalf by the Chair of said Board and attested by the Executive Officer-Clerk of the Board of Supervisors thereof, and Contractor has caused this Amendment to be duly executed on its behalf by its authorized officer.

COUNTY OF LOS ANGELES

By: _____
Chair, Board of Supervisors

Date: _____

ATTEST:
EDWARD YEN
Executive Officer of the
Board of Supervisors of the
County of Los Angeles

By: _____
Deputy

MIDEO SYSTEMS, INC.

By: _____

Name: Scott Heber

Title: Director

Date: 7/31/2026

APPROVED AS TO FORM:
DAWYN R. HARRISON
County Counsel

By: Michele Jackson
Michele Jackson
Principal Deputy County Counsel

Los Angeles County Sheriff's Department
Mideo Forensic Imaging Equipment Maintenance and Support Services
Maintenance Pricing Schedule
Amended and Restated under Amendment #11

Maintenance and Support	Year One Extension Period 11/29/26 - 11/28/27	Extension Period 1 11/29/27 - 11/28/28	Extension Period 2 11/29/28 - 11/28/29
MST-MSL-001 MAINTENANCE ON MIDEO CASEWORKS FLEX USER LICENSES Includes: 121 Named Users (with Flex up to 131 Users at no additional cost)	$ 188,742.00	$ 194,404.26	$ 200,236.38
MOBILE APP SUBSCRIPTION LICENSES: CASEWORKS UPLOAD LICENSE PACKAGE, (7 USERS) AND CASEWORKS VIEW/PRINT LICENSE PACKAGE (UP TO 100 USERS)	**11/29/26 - 03/31/27** $ 9,524.50		
EXISTING CUSTOMER DISCOUNT	$ (9,437.00)	$ (9,720.21)	$ (10,011.82)
TOTAL	**$ 188,829.50**	**$ 184,684.05**	**$ 190,224.56**

COUNTY OF LOS ANGELES BOARD OF SUPERVISORS POLICY 5.100
SOLE SOURCE CHECKLIST

Department Name: Los Angeles County Sheriff

☐ New Sole Source Contract

☑ New Sole Source Contract for Replacement of Existing Services, or Amendments for Extension of Contracts for Existing Services
Date Existing Contract First Approved: 11/20/2012

Check (✓)	JUSTIFICATION FOR SOLE SOURCE CONTRACTS AND AMENDMENTS TO EXTEND CONTRACTS **Identify applicable justification and provide documentation for each checked item.**
	➢ Only one single source for the service exists.
	➢ Compliance with applicable statutory and/or regulatory provisions.
	➢ Compliance with State and/or federal programmatic requirements.
	➢ Services provided by other public or County-related entities.
	➢ Services are needed to address an emergent or related time-sensitive need.
	➢ The service provider(s) is required under the provisions of a grant or regulatory requirement.
	➢ Services are needed during the time period required to complete a solicitation for replacement services; provided services are needed for no more than 12 months from the expiration of an existing contract which has no available option periods.
✓	➢ Maintenance and support services are needed for an existing solution/system during the time to complete a solicitation for a new replacement solution/system; provided the services are needed for no more than 24 months from the expiration of an existing maintenance and support contract which has no available option periods.
✓	➢ Maintenance services and/or support services agreements are required on equipment and/or software, which must be serviced by the original manufacturer, software provider, or an authorized service representative.
	➢ It is in the best economic interest of the County (e.g., significant costs and time to replace an existing system or infrastructure, administrative cost and time savings and excessive learning curve for a new service provider, etc.). In such cases, departments must demonstrate due diligence in qualifying the cost-savings or cost-avoidance associated with the best economic interest of the County.

Approved by:

Rene C. Phillips
Chief Executive Office

09/23/2026
Date

QUESTIONNAIRE FOR SOLE SOURCE AMENDMENT TO CONTRACT NUMBER 77870 WITH MIDEO SYSTEMS, INC.

It is the policy of the County to solicit the maximum number of bids/proposals for a commodity or service from the largest relevant market and to select vendors on a competitive basis.

There are certain acquisitions, which, when in the best interest of the County, can only be obtained from a sole source. Sole source acquisitions must be justified in sufficient detail to explain the basis for suspending the usual competitive procurement process.

NOTE: Please refer to Procedure P-3700 of the ISD Purchasing Policies in Procedures Manual.

DOCUMENTATION FOR SOLE SOURCE JUSTIFICATION MUST INCLUDE RESPONSES TO THE FOLLOWING QUESTIONS:

1. **What is being requested?**

   A Sole Source Amendment to extend the Agreement with Mideo Systems, Inc. for maintenance and support services (Services). The extension will ensure uninterrupted Services while the Department completes the solicitation for a successor contract and implementation of a replacement system.

2. **Why is the product needed – how will it be used?**

   The Services are critical to the operational integrity of the Department and its ability to accurately capture, catalog, and monitor changes made to digital forensic evidence.

3. **Is the "brand" of the product the only one that meets the user's requirements? If yes, what is unique about the product?**

   No, the Department is in the process of developing a solicitation for a successor contract.

4. **Have other products/vendors been considered? If yes, which products/vendors have been considered, and how did they fail to meet the user's requirements?**

   No, the Department is in the process of developing a solicitation for a successor contract.

5. **Will the purchase of this product avoid other costs, e.g., data conversion, etc.? Or will it incur additional costs, e.g., training, conversion, etc.?**

   Not applicable.

6. **Is the product proprietary, or is it available from various dealers? Have you verified this?**

   The Services are proprietary.

7. **Reasonableness of Price. Does the County obtain a percentage discount or a special discount not available to the private sector?**

   Not applicable.

8. **What is the dollar value of existing equipment and the Purchase Order No. for the existing equipment?**

   Not applicable.