

LA COUNTY DEPARTMENT OF HOMELESS SERVICES AND HOUSING

Quarterly Report

Reporting Period: April 1 – June 30, 2026

September 15, 2026

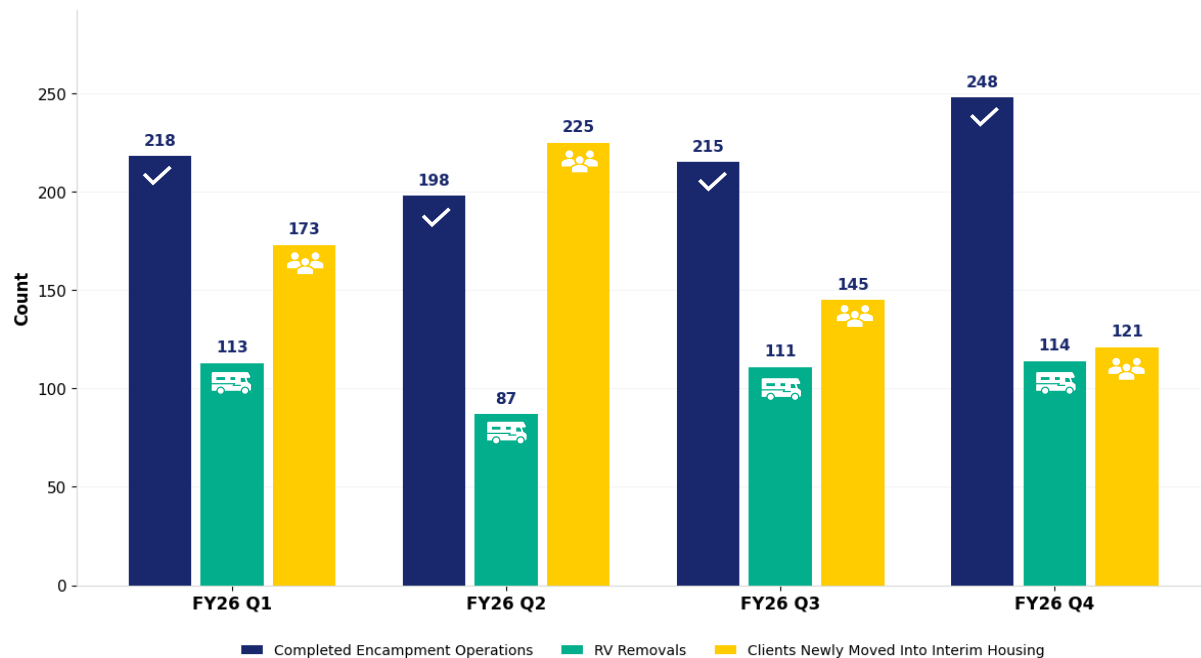


**LA COUNTY
Homeless
Services
& Housing**

Encampment Resolution Locations and Outcomes



County Encampment Resolution



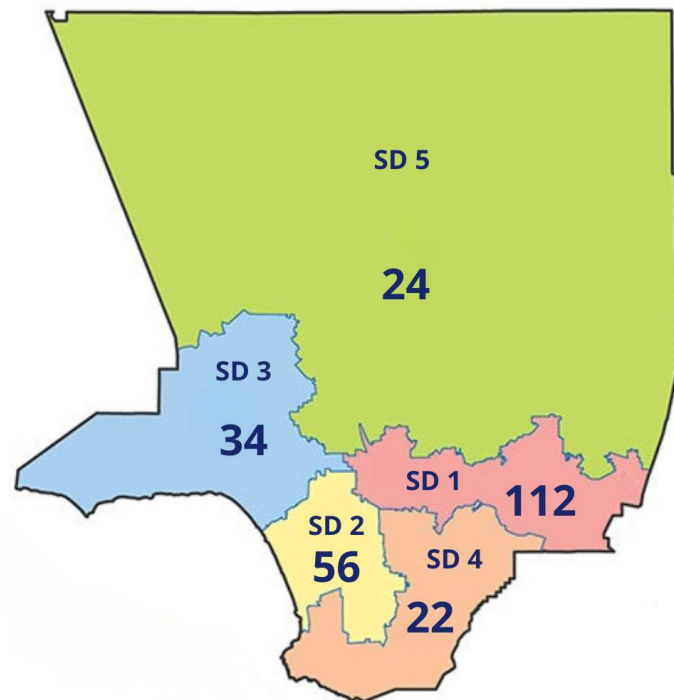
Metrics represent different units of measure and are shown together for quarterly reporting.
*Client outcomes currently reflect Pathway Home only. HOST client outcome reporting is in development and will be available in future quarters.

Data for Pathway Home and HOST pulled on 8/03/2026. Numbers may be revised in future quarters. Figures may differ from other public dashboards due to differences in pull dates, business rules, and system coverage.

Countywide Encampment Resolution Locations by Supervisorial District

Total: 248

- **SD1: 112**
- **SD2: 56**
- **SD3: 34**
- **SD4: 22**
- **SD5: 24**

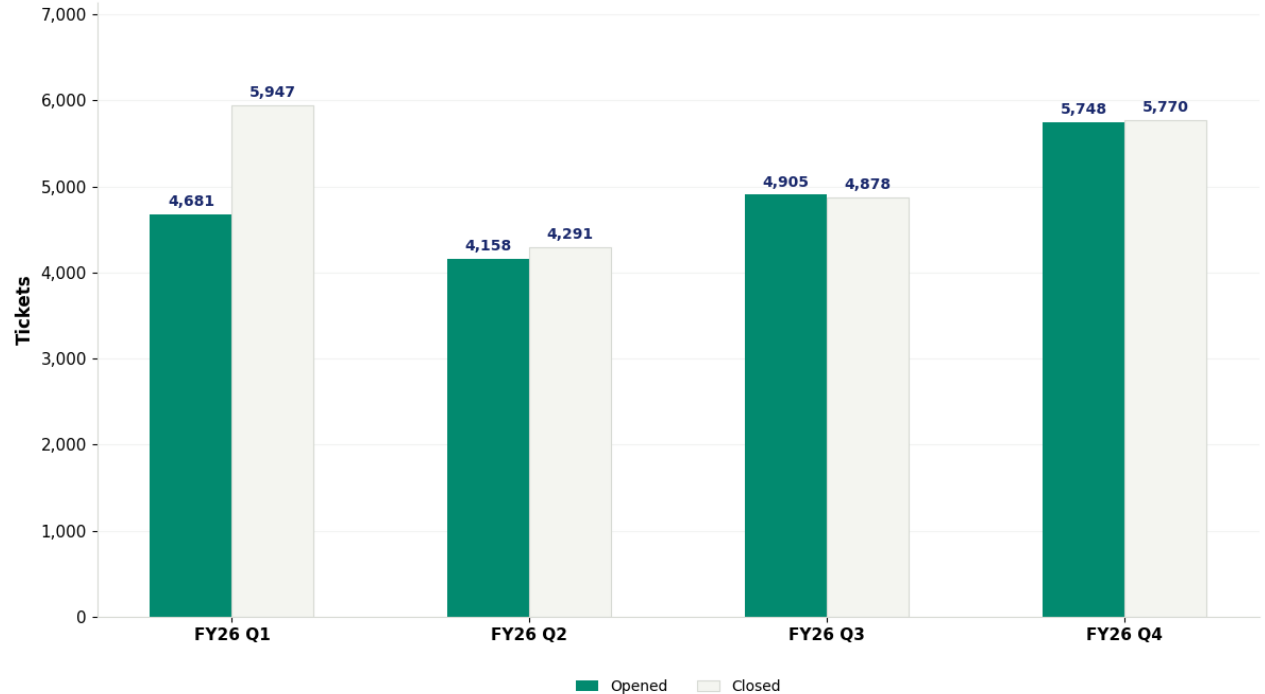


Emergency Centralized Response Center (ECRC) Outcomes



ECRC: Ticket Volume and Response Time

LA-HOP: MEDIAN RESPONSE TIME		
	ASSIGN	COMPLETE
Q1	1 day	9 days
Q2	1 day	6 days
Q3	1 day	5 days
Q4	2 days	5 days



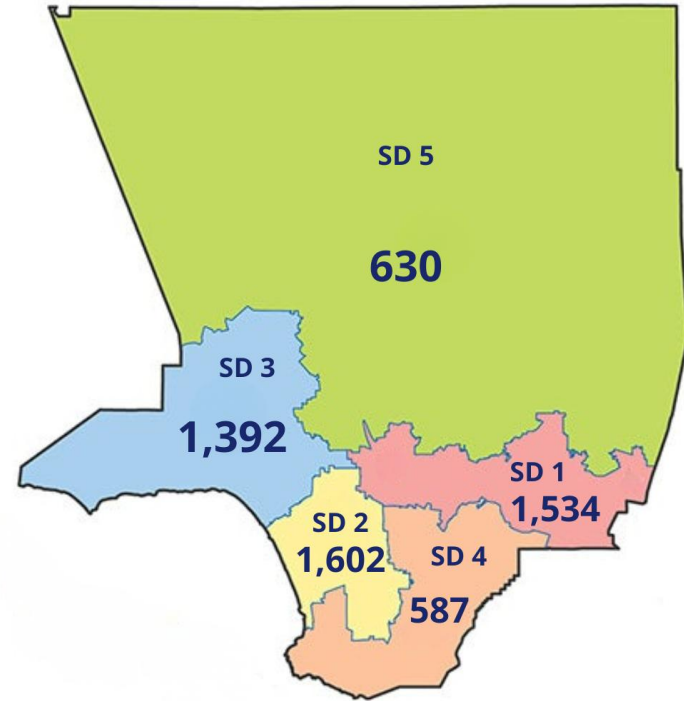
Note: Closed tickets include tickets opened before and during each quarter.

Data for ECRC ticket intake and response time pulled on 7/26/2026. Numbers may be revised in future quarters. Figures may differ from other public dashboards due to differences in pull dates, business rules, and system coverage.

ECRC Tickets by Supervisorial District

Total: 5,748

- SD 1: 1,534
- SD 2: 1,602
- SD 3: 1,392
- SD 4: 587
- SD 5: 630
- Unknown: 3



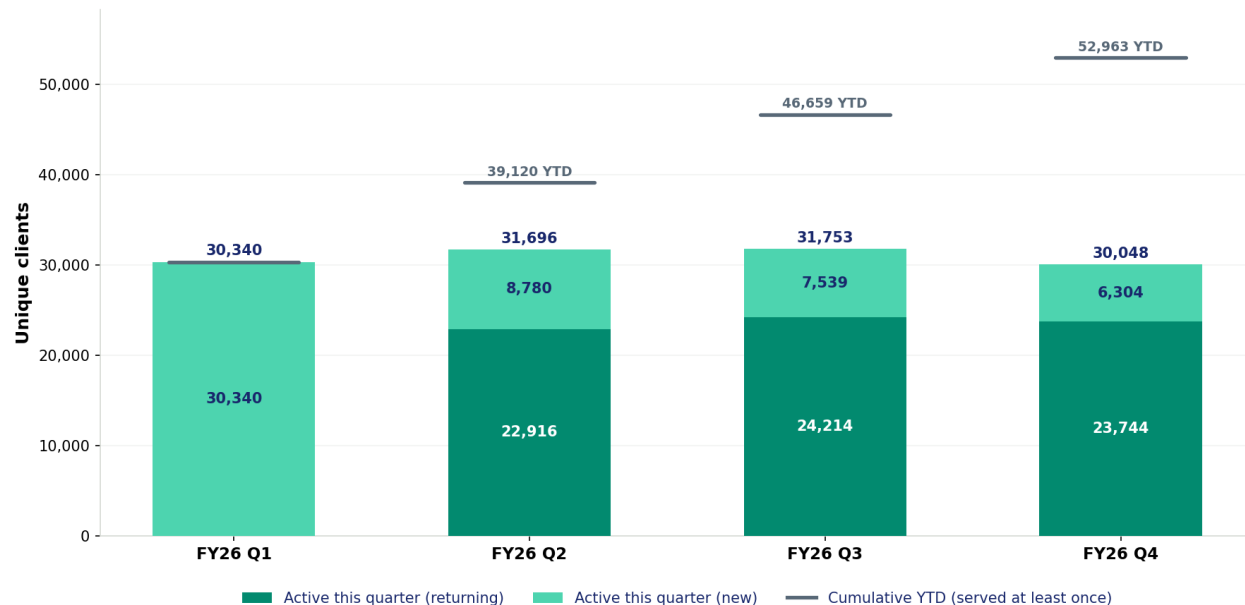
Interim Housing Placements and Outcomes



Interim Housing: Placed and Served

6,304 unique participants newly placed during Q4

30,048 unique participants served during Q4, bringing total served this FY to **52,963**



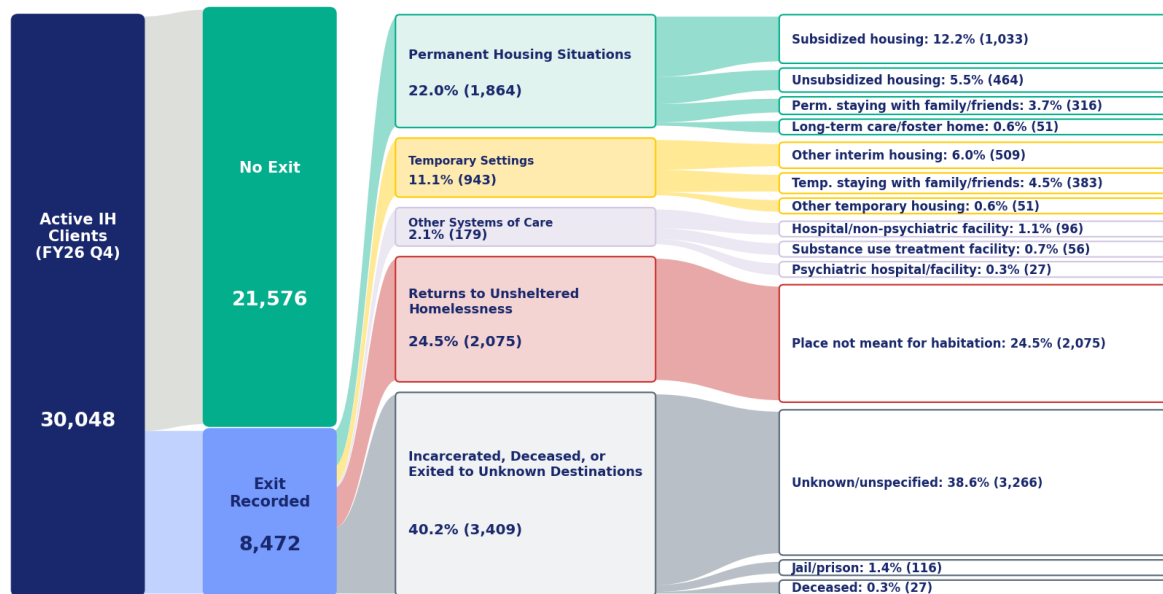
Metrics developed with support from LAHSA and CEO-CIO. Analyses and conclusions are those of HSH.

Data was pulled from HMIS and CHAMP on 8/3/26. Numbers may be revised in future quarters. Counts are deduplicated via InfoHub. Clients whose identifiers are not accurately captured at data entry may be counted more than once. Figures may differ from other public dashboards due to differences in pull dates, business rules, and system coverage. "New" indicates a participant's first observed IH activity during the fiscal year.

Interim Housing

22% of exits from interim housing in Q4 were to permanent housing situations

25% of exits were returns to unsheltered homelessness



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Permanent Housing Program Placements and Retention

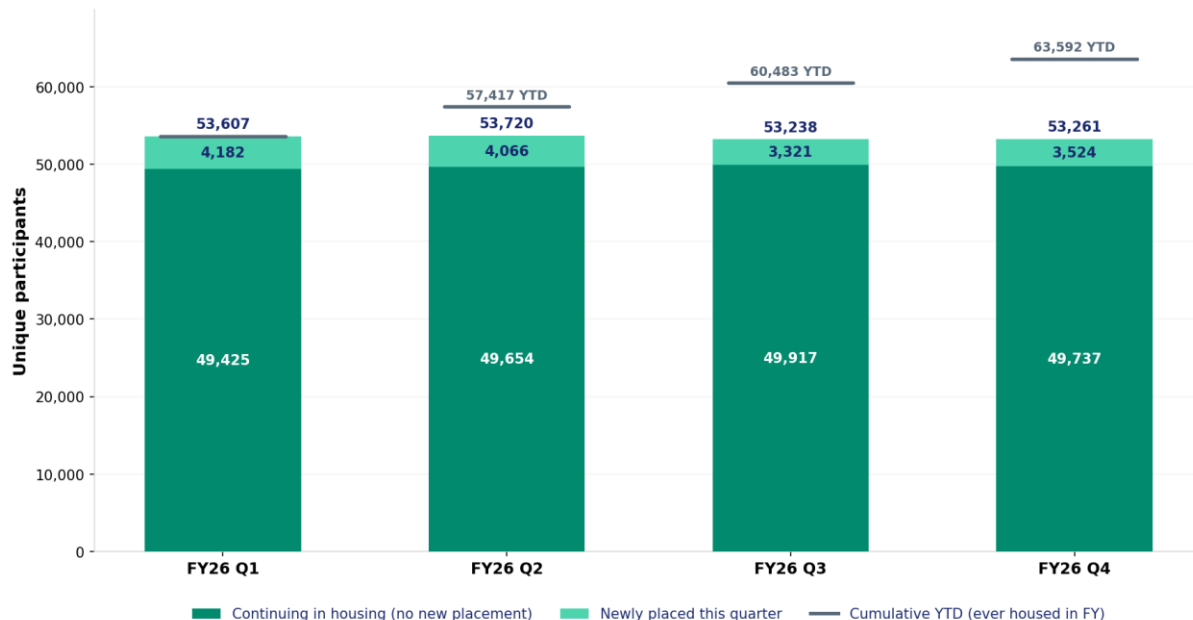


Placements and Exits Into Permanent Housing Programs

3,524 participants were newly placed into or exited into permanent housing in Q4:

- **1,480** PSH / other enrollments
- **1,083** TLS enrollments
- **961** self-reported moves to other subsidized housing

53,261 new or continuing in PH in Q4



Metrics developed with support from LAHSA and CEO-CIO. Analyses and conclusions are those of HSH.

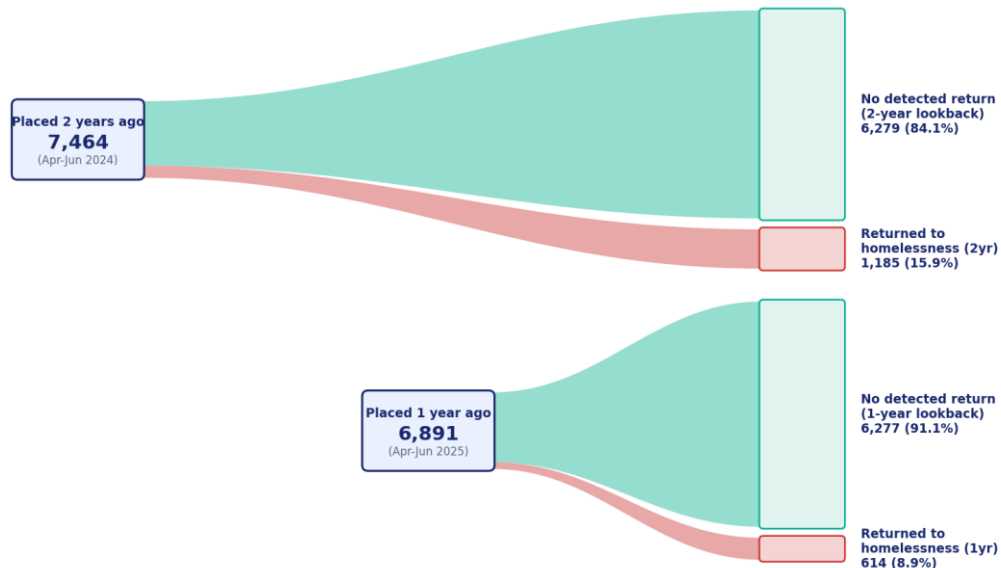
Data was pulled from HMIS and CHAMP on 8/3/26. Numbers may be revised in future quarters. Counts are deduplicated via InfoHub. Clients whose identifiers are not accurately captured at data entry may be counted more than once. Figures may differ from other public dashboards due to differences in pull dates, business rules, and system coverage.

"Other subsidized housing" is housing not tracked in CHAMP or HMIS.

Permanent Housing Program Retention

91% of participants placed one year ago had no detected return to homelessness by end of Q4

84% of participants placed two years ago had no detected return to homelessness by end of Q4



Metrics developed with support from LAHSA and CEO-CIO. Analyses and conclusions are those of HSH.

“Placed (1/2) years ago” includes both enrollments in CHAMP/HMIS and self-reported exits to PH.

Data was pulled from HMIS and CHAMP on 8/3/26. Numbers may be revised in future quarters. Counts are deduplicated via InfoHub. Clients whose identifiers are not accurately captured at data entry may be counted more than once. Figures may differ from other public dashboards due to differences in pull dates, business rules, and system coverage.

Integrating Behavioral Health Services and Coordination with other County Departments



Integration and Coordination with Departmental Partners

IHOP initiative: HSH worked closely with DMH and SAPC partners to serve over 4300 individuals experiencing homelessness with functional challenges in over 300 interim housing settings

PSH Integrated Service Program (ISP): HSH worked closely with DMH and SAPC to provide clinical support, training, and technical assistance to ICMS, HSSP/FSP providers, and CENS providers who are coordinating the care of complex permanent supportive housing participants

Specialty Mental Health Services Improvement Work Group: HSH worked closely with DMH to identify ways to improve the access to care and utilization of care by unsheltered people with serious mental illness



Integration and Coordination: Youth and Families

Collaboration with DCFS and LACDA on housing resources for youth exiting foster care and former foster youth

MOU with DCFS to provide case management services for FYI and Family Unification Program voucher recipients

Collaboration with DCFS, DEO, DYD and JCOD on proposal to expand prevention, housing and economic opportunity resources for young adults

Working with DCFS to maximize the use of CalWORKs Housing Support Program, Housing and Disability Advocacy Program, and Home Safe Program funding



Contract Execution and Invoice Payments



Contract Executions and Invoice Payments



Between April 1, 2026, and June 30, 2026:

- **New Agreements: 136**
- **New Work Orders: 241***
- **96% (811 of 849)** of invoices were processed within target timeframe during Q4
 - **542** timely payments processed within 30 days
 - **269** prompt payments processed to Local Small Business Enterprises within 15 days

*The transition of services previously contracted through LAHSA increased HSH Work Orders by 84%, from 131 to 241, with 100% executed by June 30.

Employee Capacity and Stability



HSH Staffing

Between April 1, 2026, and June 30, 2026:

- **59** County staff and **3** non-County workforce members hired. Of the **59** County staff hired:
 - **70% (41)** were Program positions
 - **30% (18)** were Administrative positions
 - **80% (47)** were former LAHSA employees (23 more hired after July 1)

As of June 30, 2026, HSH had:

- **413** County staff and **227** non-County workforce members
- **160** vacant budgeted positions, of which:
 - **57% (91)** positions were programmatic vacancies
 - **43% (69)** positions were administrative vacancies



Closing Highlights



Success Story

Kevin, 33, fell into homelessness after losing his job. For several years, he lived unsheltered along the Los Angeles riverbed near Maywood, Bell, and Southgate. When his outreach worker, Kendra, offered him interim housing through the Pathway Home program, he jumped at the chance.

“She made it happen,” he shared. **“She loves her job and she does it well.”**

In June 2026, Kevin left the riverbed behind for safe interim housing and a pathway to permanent housing. Now safely indoors, he’s focused on his next goal: finding employment. He had a job interview the same day he moved indoors and another interview later that same week.



The background of the slide is a photograph of a city skyline, likely Los Angeles, during the 'golden hour' of sunset. The sky is a warm, hazy orange. In the foreground, several tall palm trees are silhouetted against the bright sky. The city's skyscrapers are visible in the distance, some with lights beginning to glow. A large, teal-colored banner with a slight 3D effect is positioned horizontally across the middle of the image. On the left side of the slide, there are several overlapping, semi-transparent blue and white geometric shapes, including chevrons and triangles, creating a modern, abstract design element.

Thank You & Questions

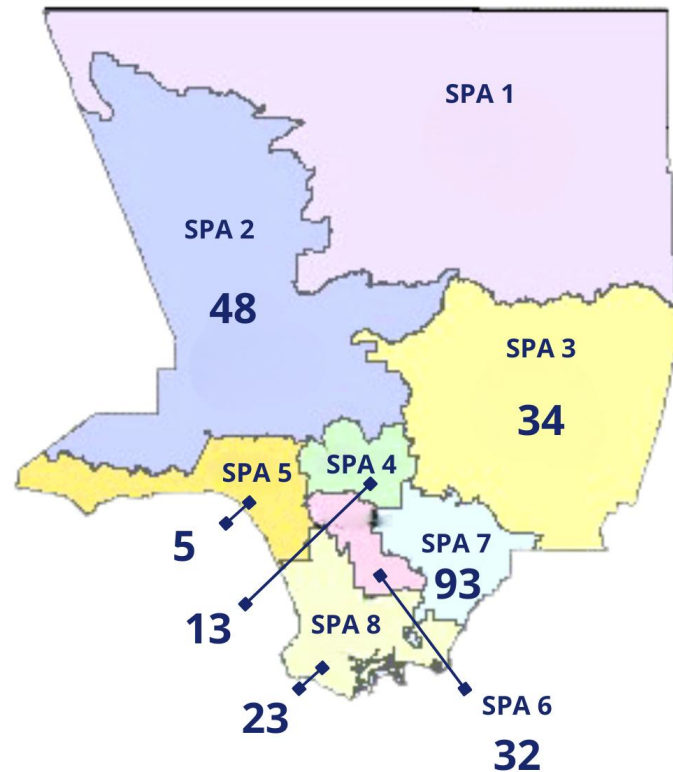
Appendix



Countywide Encampment Resolution Locations by Service Planning Area

Total: 248

- **SPA 1: 0**
- **SPA 2: 48**
- **SPA 3: 34**
- **SPA 4: 13**
- **SPA 5: 5**
- **SPA 6: 32**
- **SPA 7: 93**
- **SPA 8: 23**



ECRC Tickets by Service Planning Area

Total: 5,748

- **SPA 1:** 204
- **SPA 2:** 1,007
- **SPA 3:** 576
- **SPA 4:** 1,553
- **SPA 5:** 475
- **SPA 6:** 845
- **SPA 7:** 573
- **SPA 8:** 513
- **Unknown:** 2

