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EXECUTIVE OFFICER

LA COUNTY DEPARTMENT OF HOMELESS SERVICES AND HOUSING

Quarterly Report

Reporting Period: April 1 – June 30, 2026

September 15, 2026

Encampment Resolution Locations and Outcomes

LA COUNTY Homeless Services & Housing

County Encampment Resolution

OPERATIONS

Average Response Time

42 DAYS

FY26 Average

Q1	Q2	Q3	Q4
48 days	39 days	48 days	33 days

Reflects HOST operations only.

CLIENT OUTCOMES

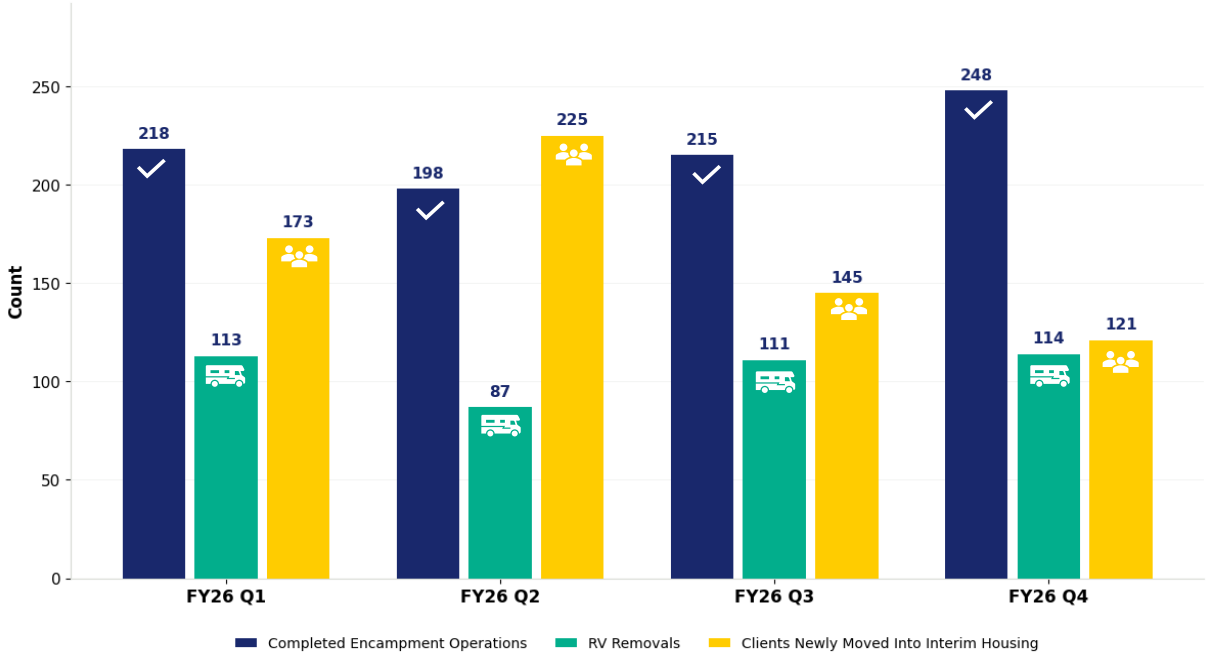
Exits to Permanent Housing

429

FY26 Total

Q1	Q2	Q3	Q4
95 exits	159 exits	100 exits	75 exits

Reflects Pathway Home clients only.



Metrics represent different units of measure and are shown together for quarterly reporting.

*Client outcomes currently reflect Pathway Home only. HOST client outcome reporting is in development and will be available in future quarters.

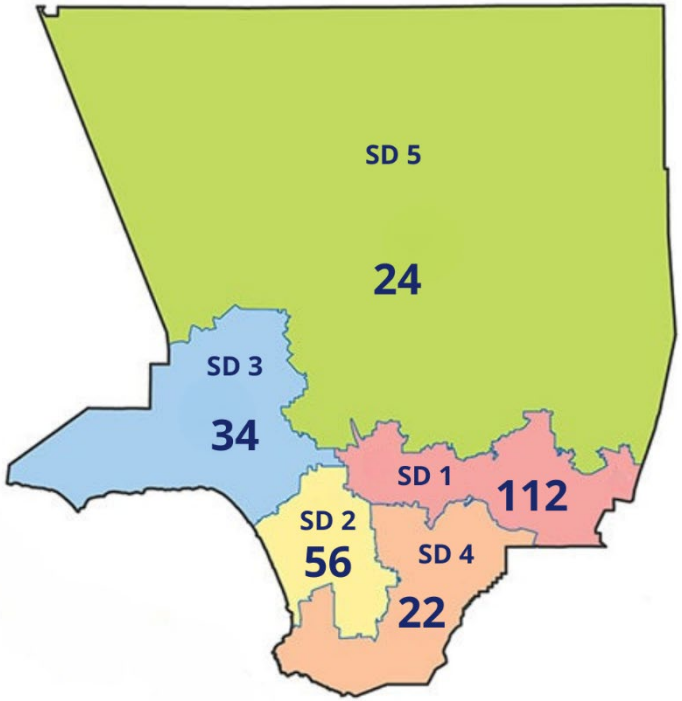
Data for Pathway Home and HOST pulled on 8/03/2026. Numbers may be revised in future quarters. Figures may differ from other public dashboards due to differences in pull dates, business rules, and system coverage.

Reporting Period: FY 2025-26 Q4 **(April 1, 2026 – June 30, 2026)**

Countywide Encampment Resolution Locations by Supervisorial District

Total: 248

- **SD1:** 112
- **SD2**: 56
- **SD3**: 34
- **SD4:** 22
- **SD5**: 24



Reporting Period: FY 2025-26 Q4 (**April 1, 2026 – June 30, 2026)**

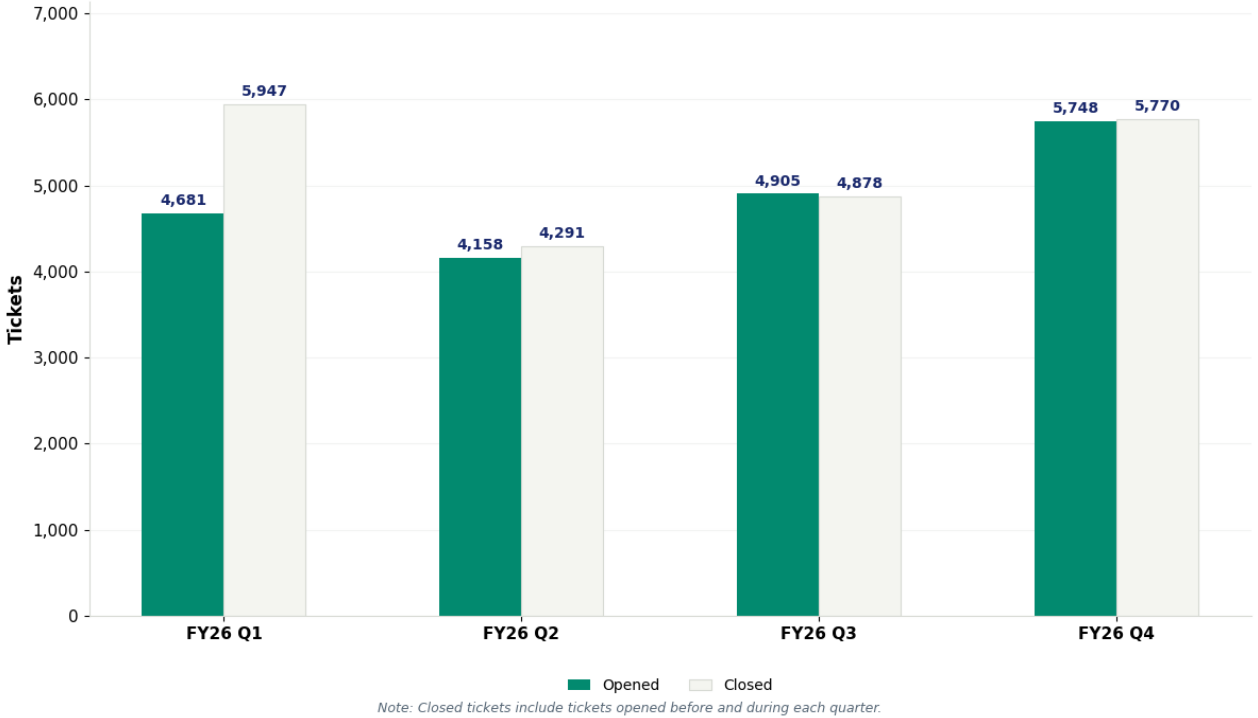
Emergency Centralized Response Center (ECRC) Outcomes

LA COUNTY Homeless Services & Housing

ECRC: Ticket Volume and Response Time

LA-HOP: MEDIAN RESPONSE TIME

	ASSIGN	COMPLETE
Q1	1 day	9 days
Q2	1 day	6 days
Q3	1 day	5 days
Q4	2 days	5 days



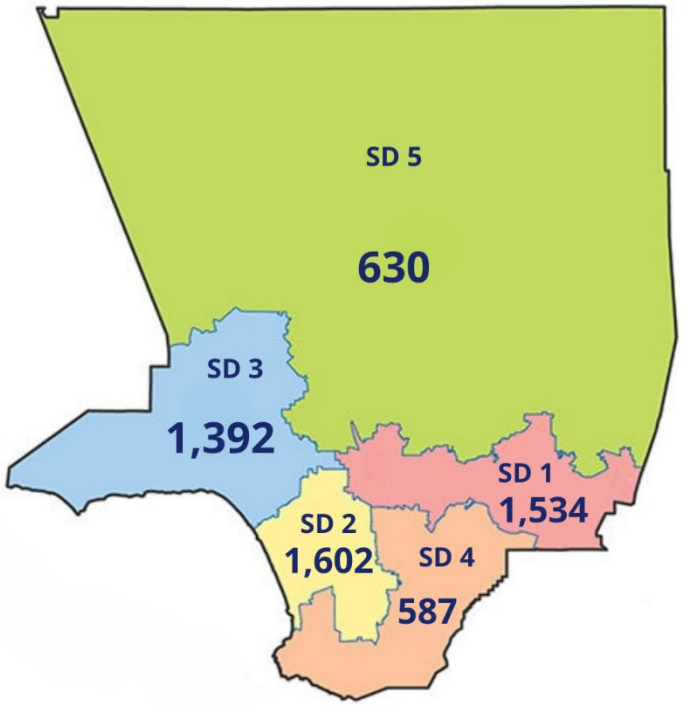
Data for ECRC ticket intake and response time pulled on 7/26/2026. Numbers may be revised in future quarters. Figures may differ from other public dashboards due to differences in pull dates, business rules, and system coverage.

Reporting Period: FY 2025-26 Q4 (**April 1, 2026 – June 30, 2026**)

ECRC Tickets by Supervisorial District

Total: 5,748

- **SD 1:** 1,534
- **SD 2:** 1,602
- **SD 3:** 1,392
- **SD 4:** 587
- **SD 5:** 630
- **Unknown:** 3



Reporting Period: FY 2025-26 Q4 (**April 1, 2026 – June 30, 2026**)

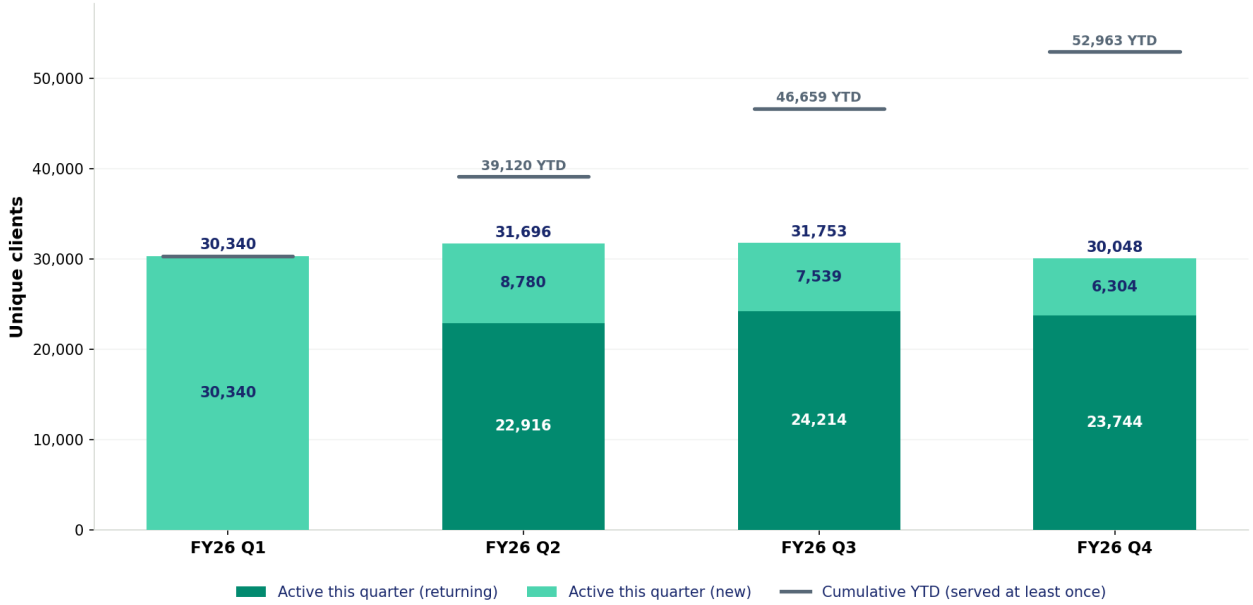
Interim Housing Placements and Outcomes

LA COUNTY Homeless Services & Housing

Interim Housing: Placed and Served

6,304 unique participants newly placed during Q4

30,048 unique participants served during Q4, bringing total served this FY to **52,963**



Metrics developed with support from LAHSA and CEO-CIO. Analyses and conclusions are those of HSH.

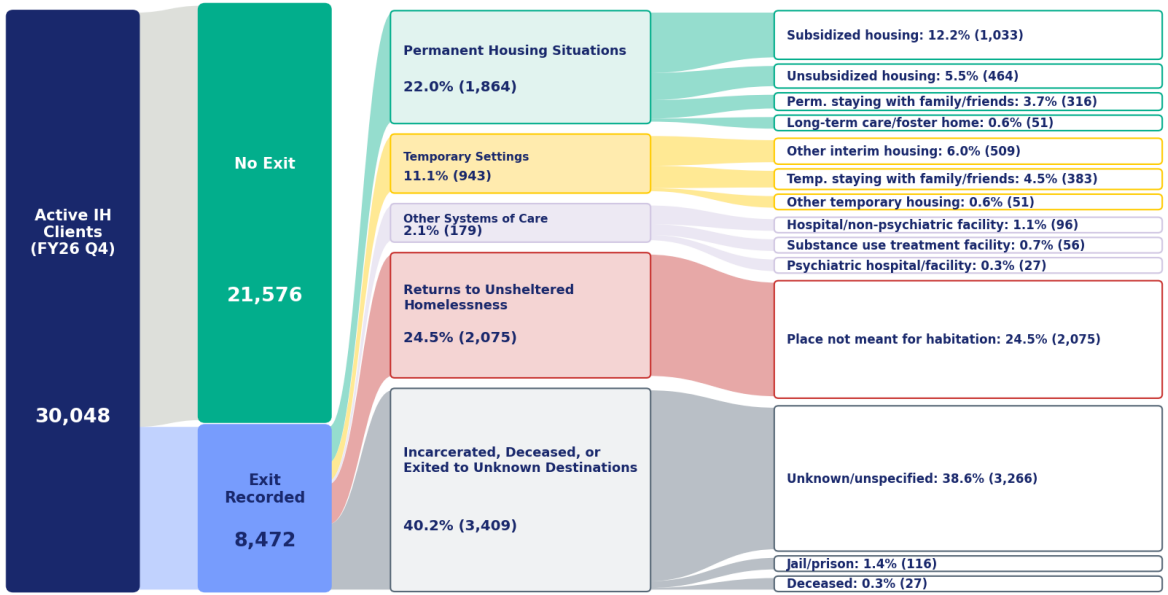
Data was pulled from HMIS and CHAMP on 8/3/26. Numbers may be revised in future quarters. Counts are deduplicated via InfoHub. Clients whose identifiers are not accurately captured at data entry may be counted more than once. Figures may differ from other public dashboards due to differences in pull dates, business rules, and system coverage. "New" indicates a participant's first observed IH activity during the fiscal year.

Reporting Period: FY 2025-26 Q4 (**April 1, 2026 – June 30, 2026**)

Interim Housing

22% of exits from interim housing in Q4 were to permanent housing situations

25% of exits were returns to unsheltered homelessness



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Permanent Housing Program Placements and Retention

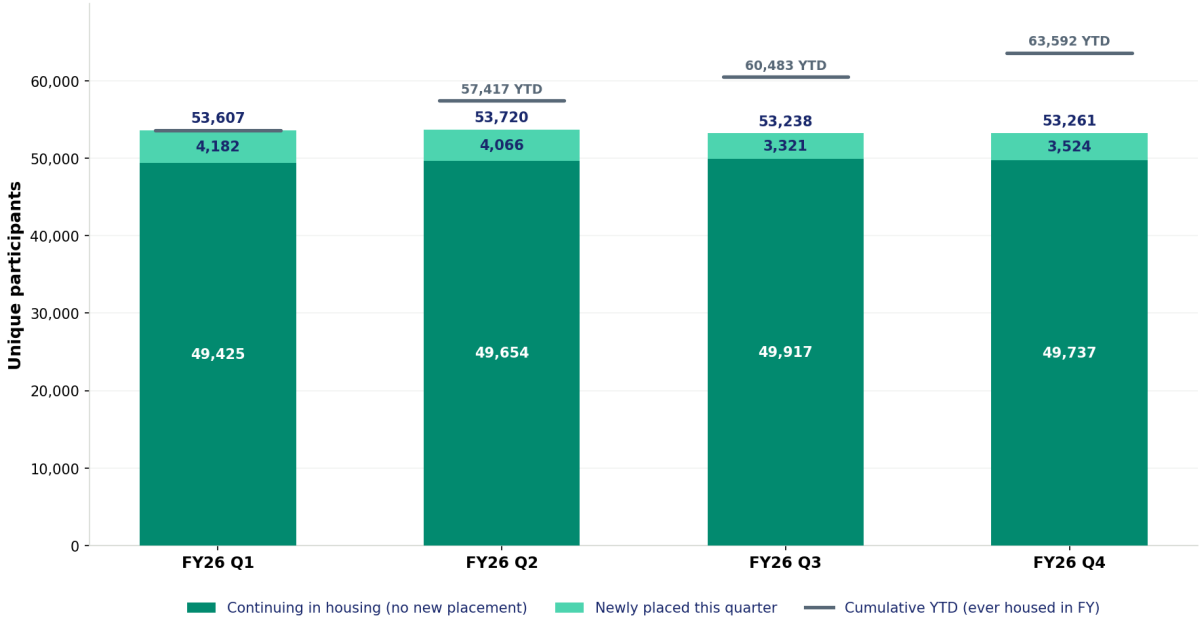
LA COUNTY Homeless Services & Housing

Placements and Exits Into Permanent Housing Programs

3,524 participants were newly placed into or exited into permanent housing in Q4:

- **1,480** PSH / other enrollments
- **1,083** TLS enrollments
- **961** self-reported moves to other subsidized housing

53,261 new or continuing in PH in Q4



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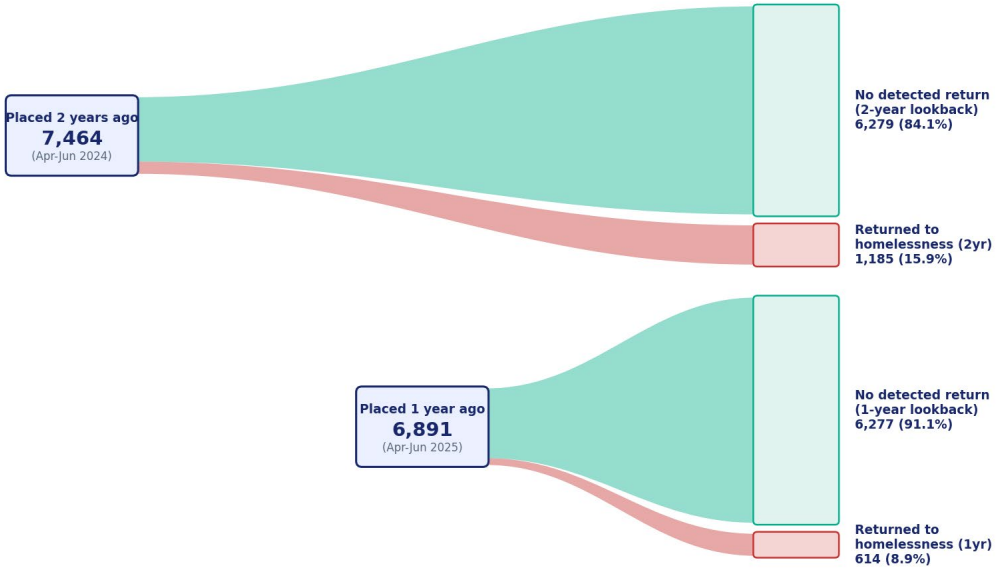
"Other subsidized housing" is housing not tracked in CHAMP or HMIS.

Reporting Period: FY 2025-26 Q4 **(April 1, 2026 – June 30, 2026)**

Permanent Housing Program Retention

91% of participants placed one year ago had no detected return to homeless ness by end of Q4

84% of participants placed two years ago had no detected return to homeless ness by end of Q4



Metrics developed with support from LAHSA and CEO-CIO. Analyses and conclusions are those of HSH.

“Placed (1/2) years ago” includes both enrollments in CHAMP/HMIS and self-reported exits to PH.

Data was pulled from HMIS and CHAMP on 8/3/26. Numbers may be revised in future quarters. Counts are deduplicated via InfoHub. Clients whose identifiers are not accurately captured at data entry may be counted more than once. Figures may differ from other public dashboards due to differences in pull dates, business rules, and system coverage.

Reporting Period: FY 2025-26 Q4 **(April 1, 2026 – June 30, 2026)**

Integrating Behavioral Health Services and Coordination with other County Departments

LA COUNTY Homeless Services & Housing

Integration and Coordination with Departmental Partners

IHOP initiative: HSH worked closely with DMH and SAPC partners to serve over 4300 individuals experiencing homelessness with functional challenges in over 300 interim housing settings

PSH Integrated Service Program (ISP): HSH worked closely with DMH and SAPC to provide clinical support, training, and technical assistance to ICMS, HSSP/FSP providers, and CENS providers who are coordinating the care of complex permanent supportive housing participants

Specialty Mental Health Services Improvement Work Group: HSH worked closely with DMH to identify ways to improve the access to care and utilization of care by unsheltered people with serious mental illness

Reporting Period: FY 2025-26 Q4 **(April 1, 2026 – June 30, 2026)**

Integration and Coordination: Youth and Families

Collaboration with DCFS and LACDA on housing resources for youth exiting foster care and former foster youth

MOU with DCFS to provide case management services for FYI and Family Unification Program voucher recipients

Collaboration with DCFS, DEO, DYD and JCOD on proposal to expand prevention, housing and economic opportunity resources for young adults

Working with DPSS to maximize the use of CalWORKs Housing Support Program, Housing and Disability Advocacy Program, and Home Safe Program funding

Contract Execution and Invoice Payments

LA COUNTY Homeless Services & Housing

Contract Executions and Invoice Payments

Between April 1, 2026, and June 30, 2026:

- **New Agreements: 136**
- **New Work Orders: 241***
- **96% (811 of 849)** of invoices were processed within target timeframe during Q4
  - **542** timely payments processed within 30 days
  - **269** prompt payments processed to Local Small Business Enterprises within 15 days

*The transition of services previously contracted through LAHSA increased HSH Work Orders by 84%, from 131 to 241, with 100% executed by June 30.

Employee Capacity and Stability

LA COUNTY Homeless Services & Housing

HSH Staffing

Between April 1, 2026, and June 30, 2026:

- **59** County staff and **3** non-County workforce members hired. Of the **59** County staff hired:
  - **70% (41)** were Program positions
  - **30% (18)** were Administrative positions
  - **80% (47)** were former LAHSA employees (23 more hired after July 1)

As of June 30, 2026, HSH had:

- **413** County staff and **227** non-County workforce members
- **160** vacant budgeted positions, of which:
  - **57% (91)** positions were programmatic vacancies
  - **43% (69)** positions were administrative vacancies

Closing Highlights

LA COUNTY Homeless Services & Housing

Success Story

Kevin, 33, fell into homelessness after losing his job. For several years, he lived unsheltered along the Los Angeles riverbed near Maywood, Bell, and Southgate. When his outreach worker, Kendra, offered him interim housing through the Pathway Home program, he jumped at the chance.

“She made it happen,” he shared. **“She loves her job and she does it well.”**

In June 2026, Kevin left the riverbed behind for safe interim housing and a pathway to permanent housing. Now safely indoors, he’s focused on his next goal: finding employment. He had a job interview the same day he moved indoors and another interview later that same week.

Los Angeles Continuum of Care (CoC) Updates

LA COUNTY Homeless Services & Housing

Los Angeles CoC RFQ: Four CoC Functions

Collaborative Applicant: CoC administration, HUD competition, planning grant, governance support, performance and compliance

Homeless Management Information System (HMIS) Lead: Operate and administer the CoC-designated HMIS and HUD data/reporting functions

Coordinated Entry System (CES) Management Entity: Manage the operation and improvement of the Coordinated Entry System so that people experiencing homelessness are identified, assessed via a standardized process, prioritized by need, and referred to appropriate housing services consistently across the region

Point-in-Time (PIT) Count Administrator: Plan, execute, conduct quality assurance, and report on the PIT Count and coordinate Housing Inventory Count (HIC) functions

LA CoC Website: https://losangelescoc.org

Los Angeles CoC RFQ: Timeline

ITEM	DUE DATE
RFQ Release	Friday, September 11, 2026
Mandatory Intent to Apply Submission Deadline	Tuesday, September 15, 2026, by 5:00 p.m.
Full Application Submission Deadline	Friday, September 25, 2026, by 2:00 p.m.
Interviews	Friday, October 2, 2026 Thursday, October 1, 2026 (if necessary)
CoC Board Consideration of Applicant(s)	Wednesday, October 7, 2026
CoC General Membership Consideration of Applicant(s)	Friday, October 9, 2026
Court Filing Deadline	Tuesday, October 13, 2026

LA CoC Website: https://losangelescoc.org

Thank You & Questions

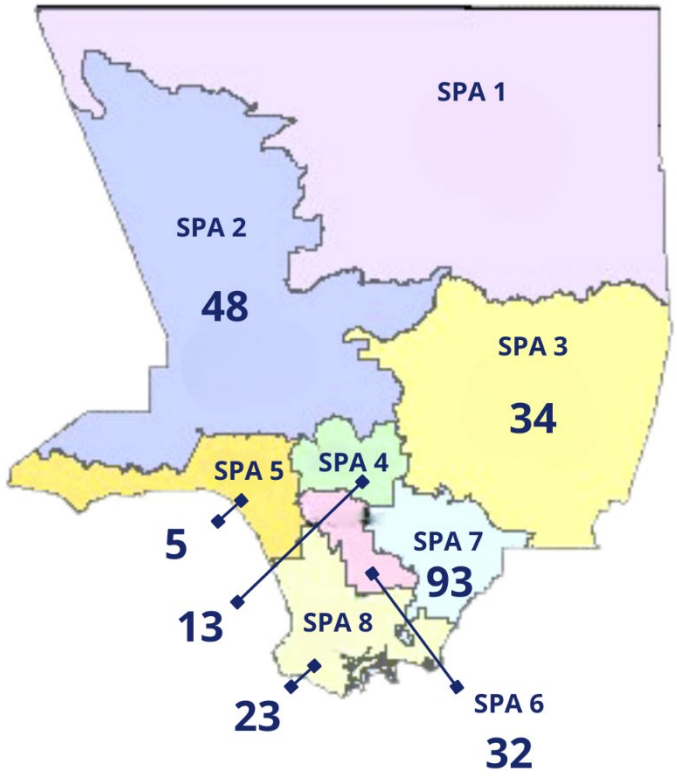
Appendix

LA COUNTY Homeless Services & Housing

Countywide Encampment Resolution Locations by Service Planning Area

Total: 248

- **SPA 1**: 0
- **SPA 2**: 48
- **SPA 3**: 34
- **SPA 4**: 13
- **SPA 5**: 5
- **SPA 6**: 32
- **SPA 7**: 93
- **SPA 8**: 23

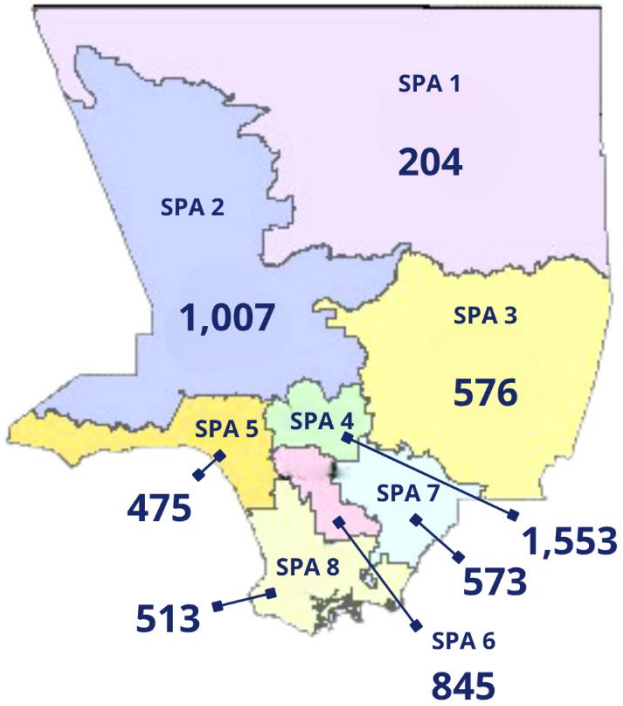


Reporting Period: FY 2025-26 Q4 (**April 1, 2026 – June 30, 2026**)

ECRC Tickets by Service Planning Area

Total: 5,748

- **SPA 1:** 204
- **SPA 2:** 1,007
- **SPA 3:** 576
- **SPA 4:** 1,553
- **SPA 5:** 475
- **SPA 6:** 845
- **SPA 7:** 573
- **SPA 8:** 513
- **Unknown:** 2



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