



Streamlining Homeless Prevention Services for Fire Impacted Communities

CEO.

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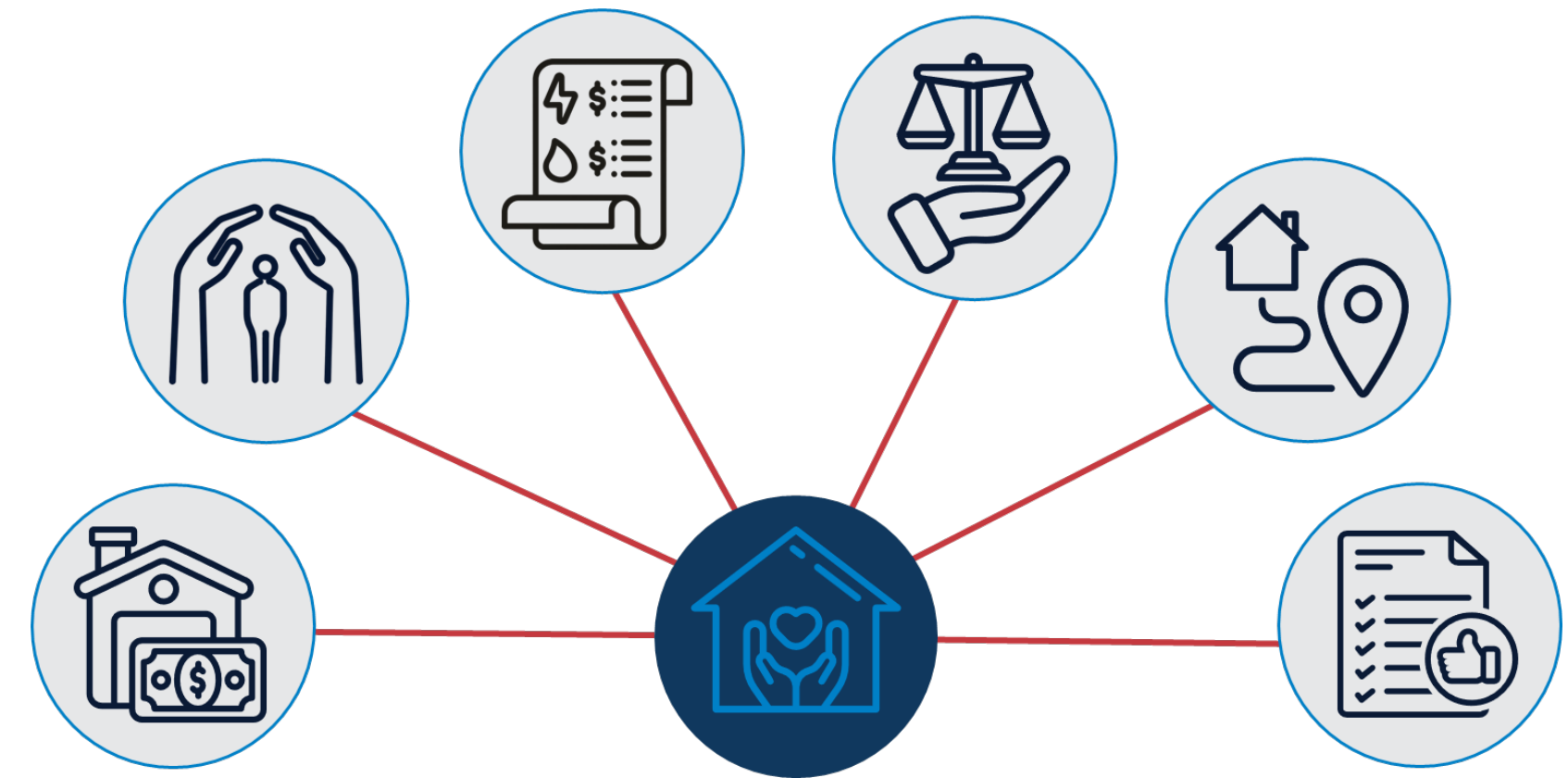
CEO. Centralizing Homeless Prevention Resources

Web page will provide guidance on:

- **Rental assistance**
- **Tenant protections**
- **Mortgage and utility relief**
- **Legal aid**
- **Housing navigation**
- Eligibility for benefits such as **CalFresh, Medi-Cal, and CalWORKs**

Include information about:

- **Eligibility criteria**
- **Point of contact**
- **Getting a referral**



Web page will be:

- ✓ **Viewable in multiple languages**
- ✓ **Americans with Disabilities Act-compliant**
- ✓ **Accessible**
- ✓ **Written in plain language**

Target launch date is **July 31, 2026**

Need help right now?

If you are facing eviction today or have nowhere to sleep tonight, call or text 2-1-1 to reach LA County's 24/7 information and referral line. Help is free and confidential.

[CALL 2-1-1 NOW](#)

Help for wildfire-impacted residents.

Find housing resources and help if you were impacted by recent wildfires.

Individuals and Households Program

Apply for or extend housing assistance, including temporary lodging support.

[Visit website](#)

Disaster Case Managers

Get a caseworker to help you navigate housing, benefits, and rebuilding steps.

[Call 1-833-775-3267](#)[Visit LA County Recovers](#)

Insurance Support

Track claims, find assistance and other insurance related resources.

[Call 1-800-927-4357](#)[California Department of Insurance](#)

CalAssist Mortgage Fund

Relief from mortgage payments for families whose homes are destroyed or severely damaged to the point they have been deemed uninhabitable as the result of a California disaster.

[Visit website](#)

Rebuilding

Find resources, guides and other information from Los Angeles County departments and agencies to help you rebuild.

[Visit LA County Recovers](#)[Call the Altadena One-Stop Permit Center](#)[Call the Calabasas One-Stop Permit Center](#)

Long-Term Recovery Groups

Connect with local recovery groups for Altadena, Malibu, Palisades, Topanga, and nearby communities.

[Eaton Fire Collaborative](#)[Palisades Long Term Recovery Group](#)[Malibu Community Long Term Recovery Group](#)

What kind of help do you need?

Choose a category to see programs that can support you.

[Rent & eviction help](#)[Legal aid & tenant rights](#)[Utility & bill assistance](#)[Emergency shelter](#)[Food & basic needs](#)[Income & benefits](#)[Homeowners \(mortgage & rebuilding\)](#)[Housing navigation & mediation](#)

Programs to help you stay housed.

Resources, programs and services that can help you stay in your home or find safe housing.

[Legal Assistance & Avoiding An Eviction](#)

Stay Housed LA Eviction Defense Program Stay Housed LA

Free legal services, tenant education workshops and connections to rental assistance for renters at-risk of eviction.

WHO QUALIFIES

Renters living in LA County who have received an eviction notice or fear eviction.

[Call 1-888-694-0040](#)[Visit website](#)[Rent Issues, Tenant Rights & Resolving Landlord-Tenant Conflicts](#)

Tenant Protections Hotline (Tenant Counseling and Support)

LA County Consumer & Business Affairs

Counselors are available to explain your rights and responsibilities as a tenant, review rent increases, and help with eviction related matters and landlord disputes regarding the County's Rent Stabilization Ordinances and other housing related policies.

WHO QUALIFIES

Constituents located in unincorporated LA County. Counselors are available Mon-Fri, 8 a.m.-4:30 p.m.

[Call 1-800-593-8222](#)[Visit website](#)[Legal Assistance & Avoiding Eviction](#)

Free Tenant Legal Defense Neighborhood Legal Services LA

Connect with attorneys who represent tenants in eviction court, review lease disputes and respond to illegal landlord actions.

WHO QUALIFIES

Low-income tenants facing an eviction lawsuit or landlord harassment.

[Call 1-800-433-6251](#)[Visit website](#)

CEO. Communication and Outreach

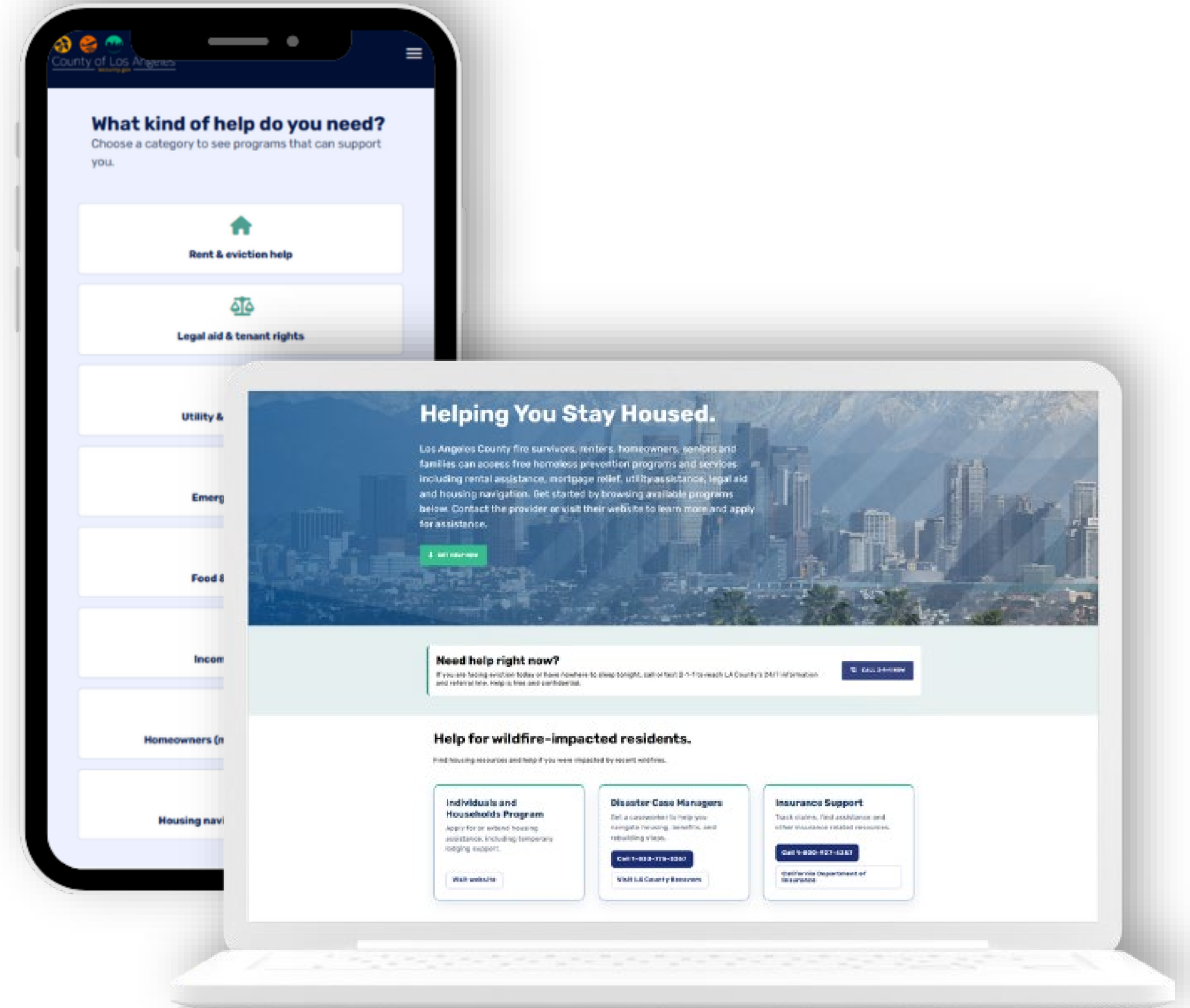
- Coordinated **multilingual social media outreach** with departments and agencies
- County **newsletters** and **digital communications**
- Informational materials at physical locations such as **One-Stop Permit Centers**
- Targeted outreach to **general media** and **hyperlocal outlets**
- Briefing with **ethnic media outlets**
- Connecting with local community-based organizations, **disaster case managers**, non-profits, **faith-based** organizations and **survivor networks**



CEO. Next Steps

Follow up report submitted to your Board will include:

- ✓ **Launching the web page** and **outreach implementation**
- ✓ Development of an **assisted navigation pathway**
- ✓ Launch of LACAHSAs **RenterAid portal and program**
- ✓ Establish **clear points-of-contacts** to support **intergovernmental coordination**
- ✓ Development of a **shared framework** for implementing a **cohesive homeless prevention ecosystem**





Questions?
