



# Board of Supervisors Homelessness & Housing Cluster Agenda Review Meeting

**DATE:** May 28, 2026

**TIME:** 2:00PM – 4:00PM

**MEETING CHAIR:** Daniella Urbina, First District

**MEETING FACILITATORS:** Jeannette Ban West and Jillian Sadler, Department of Homeless Services and Housing

**THIS MEETING IS HELD UNDER THE GUIDELINES OF BOARD POLICY 3.055.**

To participate in the meeting in-person, the meeting location is:  
Kenneth Hahn Hall of Administration  
500 West Temple Street  
Los Angeles, California 90012  
Room 374-A

To participate in the meeting virtually, please call teleconference number (323) 776-6996 and enter 557 771 006# or [click here to join the meeting](#).

**For Spanish Interpretation, the public should send emails 48 hours in advance of the meeting to:** [ClusterAccommodationRequest@bos.lacounty.gov](mailto:ClusterAccommodationRequest@bos.lacounty.gov)

Members of the public may address the Homelessness & Housing Cluster on any agenda item during general public comment. The meeting chair will determine the amount of time allowed for each item.

**This teleconference will be muted for all callers. Please dial \*6 to unmute your phone when it is your time to speak.**

- I. **Call to Order:** 2:00-2:05pm
- II. **Board Motion(s):** 2:05-2:25pm
  - a. Streamlining Homelessness Prevention Services for Fire Impacted Communities in Los Angeles County

Presenters:

- Tyler Cash, Fifth District
- Catherine Landers, Third District

- III. **Board Letter(s):**
  - a. None.

**IV. Presentation/Discussion Item(s): 2:25-3:25pm**

a. Regional Data Integration Blueprint (2:25-2:55pm)

Presenter:

- Rose Buenaventura, Chief Information Officer, Los Angeles County Department of Homeless Services and Housing

b. Emergency Centralized Response Center Update (2:55-3:25pm)

Presenters:

- Victor Hinderliter, Director of Unsheltered Coordination, Los Angeles County Department of Homeless Services and Housing
- Kimberly Barnette, Director of Encampment Resolution and Coordination, Los Angeles County Department of Homeless Services and Housing

**V. Informational Item(s) (any Informational Item is subject to discussion and/or presentation at the request of two or more Board offices):**

a. None.

**VI. Consent Item(s)**

a. None.

**VII. Closed Session**

a. None.

**VIII. Public Comment: 3:25-End**

**IX. Future Agenda Items: 3:25-End**

**X. Adjournment**

If you would like to email a comment for an item on the Homelessness & Housing Cluster agenda, please use the following email address and include the agenda number you are commenting on:

[homelessness\\_and\\_housing\\_comment@hsh.lacounty.gov](mailto:homelessness_and_housing_comment@hsh.lacounty.gov)

MOTION BY SUPERVISORS KATHRYN BARGER AND  
LINDSEY P. HORVATH

JUNE 16, 2026

**Streamlining Homelessness Prevention Services For Fire Impacted Communities  
In Los Angeles County**

On January 7, 2025, the Eaton and Palisades Fires devastated the Altadena, Pacific Palisades, Sunset Mesa, Malibu, and Topanga communities, destroying thousands of homes, local businesses, and community spaces, which fundamentally disrupted the financial well-being and long-term housing security of thousands of Los Angeles County residents. Many fire survivors have worked to remain in their community during recovery through creative interim arrangements, including relocation to nearby rentals and temporary accommodations, but those solutions - including hotel stays, Federal Emergency Management Agency (FEMA) individual assistance programs, Additional Living Expense (ALE) benefits from insurance, and short-term rentals - are not designed to last the duration of rebuilding timelines. Fire survivors are now simultaneously carrying a mortgage on a destroyed home and paying rent elsewhere, with insurance payouts that are delayed or insufficient to cover full rebuilding costs, which places fixed-income homeowners, and seniors in particular, at acute risk of housing instability and potential homelessness.

In response to the housing crisis created by the wildfires and broader affordability pressures across the region, the County has invested significantly in emergency rent relief to help stabilize at-risk residents and prevent a surge in homelessness. The Department of Consumer and Business Affairs (DCBA) has been at the forefront of administering these relief programs, working to connect eligible County constituents with time-sensitive rental assistance before housing instability escalates. DCBA's experience in emergency rent relief administration makes it a critical partner in building a durable, coordinated prevention infrastructure that can serve residents before and beyond a disaster context.

In the immediate aftermath of the 2025 Los Angeles County wildfires, many residents relied on federal assistance programs to address urgent housing needs during the recovery process. As recovery efforts continue, the County is working to better understand the scale of ongoing needs among impacted residents who are currently receiving or have previously received housing assistance through FEMA. Gathering

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MOTION

MITCHELL \_\_\_\_\_

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accurate and timely information is critical to ensuring that available resources continue to be aligned with the realities faced by survivors as they work through recovery and rebuilding. The County has also developed a survey that was shared with survivors to gather information about their current housing status to assess the current scale of need to inform a potential County request for an extension of FEMA housing assistance. The County's Office of Emergency Management (OEM) is working directly with the California Office of Emergency Services (CalOES) and FEMA to uplift the voices of survivors who are facing immense challenges.

Ending homelessness across Los Angeles County requires a sustained and well-resourced commitment to prevention, which research consistently identifies as one of the most cost-effective interventions in the homelessness response system because it is far less costly than shelter, interim housing, or permanent supportive housing placements. The benefits of preventative services are frequently underrepresented in traditional data systems because a crisis avoided does not appear in standard metrics yet demand for prevention services remains significant. Interviews with individuals who have experienced homelessness consistently show that few were aware of available prevention resources before losing their housing. Prevention must be understood broadly and include interventions such as short-term rental assistance, legal services, housing navigation, disaster recovery support, income assistance, mediation, mental health support, and connections to mainstream benefits before a housing crisis escalates. Through this motion, the County seeks to strengthen access to multiple forms of prevention while deepening coordination across Departments, cities, and community partners to better align services and care.

Since the passage of Measure A, the voter-approved half-cent sales tax to fund homeless services across Los Angeles County, the homelessness prevention referral landscape has shifted significantly. The Los Angeles County Affordable Housing Solutions Agency (LACAHS) and the Los Angeles County Development Authority (LACDA) now serve as primary recipients and administrators of Measure A funds dedicated to affordable housing production, preservation, and homelessness prevention, with local jurisdictions receiving significant portions of this funding. Other County Departments, such as Department of Child and Family Services (DCFS), Department of Public Social Services (DPSS), Aging & Disability Department (AAD) and Department of Mental Health (DMH) often serve as the first line of defense when people are experiencing a crisis, and they administer key prevention resources. LACAHS is in the process of creating a centralized coordination point for homelessness prevention referrals and the newly established Department of Homeless Services and Housing (HSH) is now the County's lead department for coordinating the regional homelessness response, including overseeing the transition of functions previously administered by the Los Angeles Homeless Services Authority (LAHSA), and is uniquely positioned to serve as a convener of County departments and bridge to partner agencies on the topic of homelessness prevention.

In order to support survivors, and other Angelinos facing housing challenges, there must be a unified, publicly accessible resource created to inform residents about all available homelessness prevention services throughout the County. This online platform should provide information on which agency or partner is best suited to meet their needs, as well as guidance on how to access rental assistance, legal aid, housing navigation, or other time sensitive- supports before housing instability escalates into homelessness. A public-facing prevention resource, paired with an internal referral pathway, will effectively strengthen homelessness prevention by reducing barriers to access.

Access and outreach of available resources will be a critical step to ensuring that fire survivors are aware of the assistance the County is providing. On the ground, Disaster Case Managers and Long-Term Recovery groups, working across our communities, are engaging deeply with survivors on a day-to-day basis and it is paramount that the County coordinate our efforts with them. Expanding our reach into communities will require community-based organizations and partners that can help direct survivors to resources.

**WE, THEREFORE, MOVE** that the Board of Supervisors:

1. Direct the Chief Executive Office (CEO), in coordination with the Department of Homeless Services and Housing (HSH), the Los Angeles County Development Authority (LACDA), the Department of Consumer and Business Affairs (DCBA), and any other relevant County departments, and in consultation with the Los Angeles Homeless Services Authority (LAHSA) and the Los Angeles County Affordable Housing Solutions Agency (LACAHS) to develop, launch and update a publicly accessible Homelessness Prevention Resource Page on the County website, and linked on all relevant service partner websites – including HSH – within 45 days, that:
  - a. Identifies available homelessness prevention services across County departments, funded partners, regional agencies, continuums of care, and councils of governments, including but not limited to rental assistance, mortgage relief, legal aid, utility assistance, and housing navigation;
  - b. Designate a person for the County of Los Angeles as single-point-of-contact for other agencies in the region to support intergovernmental coordination;
  - c. Clearly describes eligibility criteria, the appropriate point-of-contact agency, and how to apply or be referred;
  - d. Is written in plain language and accessible in the primary languages spoken across Los Angeles County; and
  - e. Is reviewed and updated regularly to reflect changes in program availability, eligibility, and funding status.

2. Direct CEO, in coordination with the aforementioned Departments and Agencies, to develop and execute an outreach plan that will commence with the launch of the Homelessness Prevention Resource Page to community based organizations working in Altadena and Palisades fire areas, including but not limited to the Eaton Fire Collaborative Long-Term Recovery Group and appropriate subcommittees, the Altadena Town Council, the Malibu and Palisades Long-Term Recovery Groups, Topanga Town Council, Sunset Mesa Homeowners' Association, and other stakeholders and Disaster Case Managers providing support for the Eaton Fire.
3. Direct HSH and DCBA, in coordination with the CEO and other agencies identified above, to report back to the Board in writing within 45 days with a framework for a Coordinated Homelessness Prevention Referral System that:
  - a. Establishes a triage tool that assesses resident needs and develops clear protocols for how County staff, community-based organizations, healthcare providers, and other frontline service providers can connect at-risk residents to the appropriate prevention services; and
  - b. Identifies gaps in the current referral infrastructure, including populations such as Eaton and Palisades wildfire survivors, seniors on fixed incomes, transition age youth exiting foster care, justice-impacted individuals and other households who are facing heightened barriers to accessing prevention resources.
4. Direct the Director of HSH, in coordination with DCBA, LACAHS, and other relevant County departments and entities, to develop a framework for how various components of the homelessness prevention ecosystem intersect. This should include a written report on establishing a dedicated Prevention Navigator within HSH using existing resources.

# # #

# Regional Data Integration Blueprint

Recommended System Approach & Delivery Roadmap



Safe. Healthy. **Home.**

# Why the Blueprint is Needed

## We must design system solutions that work for the region

- We understand the problem. Our next step is to create a roadmap that aligns with the region. This is our strategic goal.
- Question is not: **“Should this live in HMIS or another platform?”**
- Those platforms are tools. The key question is: **“What must the system be able to know, track, measure, share, audit, and act on?”**
- Like building a home, the blueprint tells us what materials we should use to build the house.
- Without this step, we risk rebuilding today’s fragmentation in a different system.

## Vision:

Establish a Single Source of Entry, Single Source of Truth that empowers the provider user experience, enabling high quality, coordinated services to our clients.

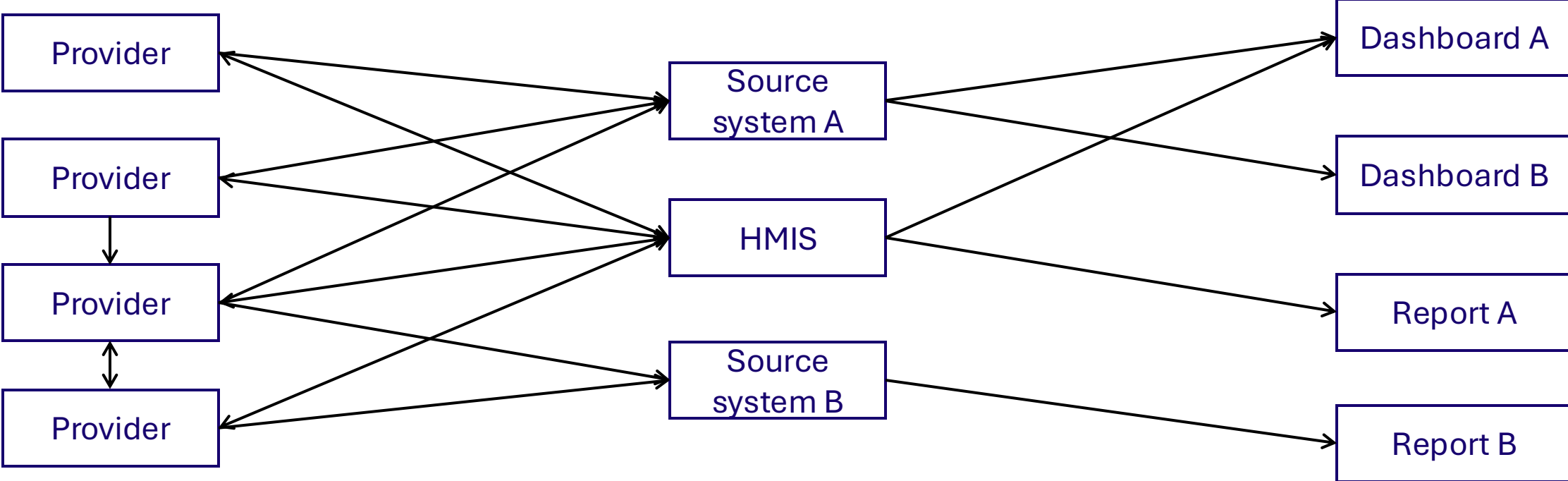
# Current State Identified Systems To Date

Many systems were designed to solve specific operational needs independently, resulting in overlapping functionality, fragmented workflows, inconsistent reporting logic, and duplicate data entry across the regional homelessness response system.

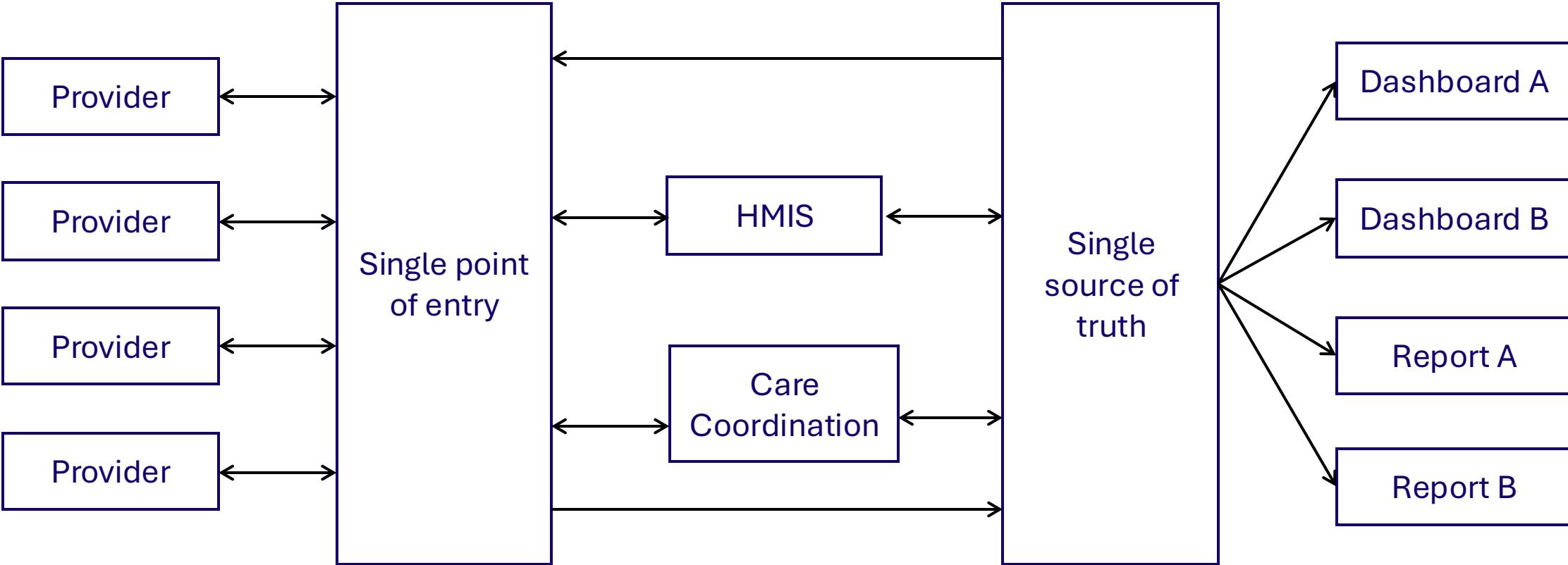
Functional Area	Example Systems	Primary Purpose
Homeless Services Coordination	HMIS, RMS, CHAMP, HEARS	Case management, shelter/housing tracking, encampment tracking
Clinical Coordination	ORCHID, IBHIS, SAGE	Healthcare and behavioral health workflows
Housing Coordination	UHA, RMS, YARDI, CHAMP	Housing placement and property operations
Care Coordination	CareManager, CHAMP	Client engagement and referrals
Program-Specific Tracking	HJDD, Diversion DB	Specialized operational workflows

Many of these systems contain overlapping client, housing, referral, and service coordination data, but were not originally designed to operate as a unified regional ecosystem.

# Current State: HMIS



# Future vision



# We're not waiting on a Blueprint to make improvements

- Implementing integrated IH bed management
- Integrating CHAMP and HMIS data
- Building data sharing frameworks with DPSS, DMH, DHS
- Publishing internal and external KPI dashboards

# Engagement Model

## Use existing structures:

### Executive Steering Committee (ESC)

- Executive prioritization
- Funding alignment
- Regional accountability

### Data Subcommittee (DSC)

- Technical execution
- Data standards
- Integration design

## Complete by June 30, 2026

- Finalized charters
- ESC and DSC Membership Confirmed
- Governance cadence established
- Priority framework defined
- Design tenets approved
- Regional stakeholder engagement model established, including providers, cities, COGs, SMEs, CoC lead entities, and people with lived experience.
- Initial Blueprint workstreams and focus areas identified.

# Year 1 Delivery Roadmap

**We will move forward with an aggressive, iterative implementation model**

	2026								2027			
	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr
<b>Core blueprint work</b>												
Stand up blueprint structure and contract support												
Engage stakeholders and design system models												
<b>Priority group 1 deliverables: Streamline data entry and enable systemwide referral tracking</b>												
Recommend future direction of HSH data system												
Implement integrated IH bed management												
Single point of entry proof of concept												>>Into Jun-27
<b>Priority group 1 deliverables: Monitor and improve systemwide performance</b>												
Publish KPI dashboards												
Support local partner data capacity and access												
Contract solicitation process for impact evaluation												

# Proposed Initial Priorities for the Blueprint

## Priority Group 1

- Streamline provider data entry
- Implement Inventory Management
- Enable systemwide referral tracking
- Monitor and improve systemwide performance

**Note:** Prioritization is subject to change based on governance bodies input.

## Priority Group 2 & 3

- Care Coordination Visibility with Health and Social Services
- PHA + Developer Integration
- Geographic reporting

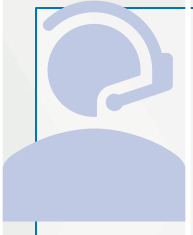
Q&A

**Homelessness and Housing Cluster**

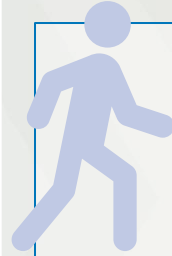
# **Emergency Centralized Response Center Updates**

**May 28, 2026**

# ECRC Overview



Triage requests from elected officials and government agencies regarding encampments and people experiencing homelessness



Coordinate outreach efforts across the wide range of agencies serving people who are unsheltered

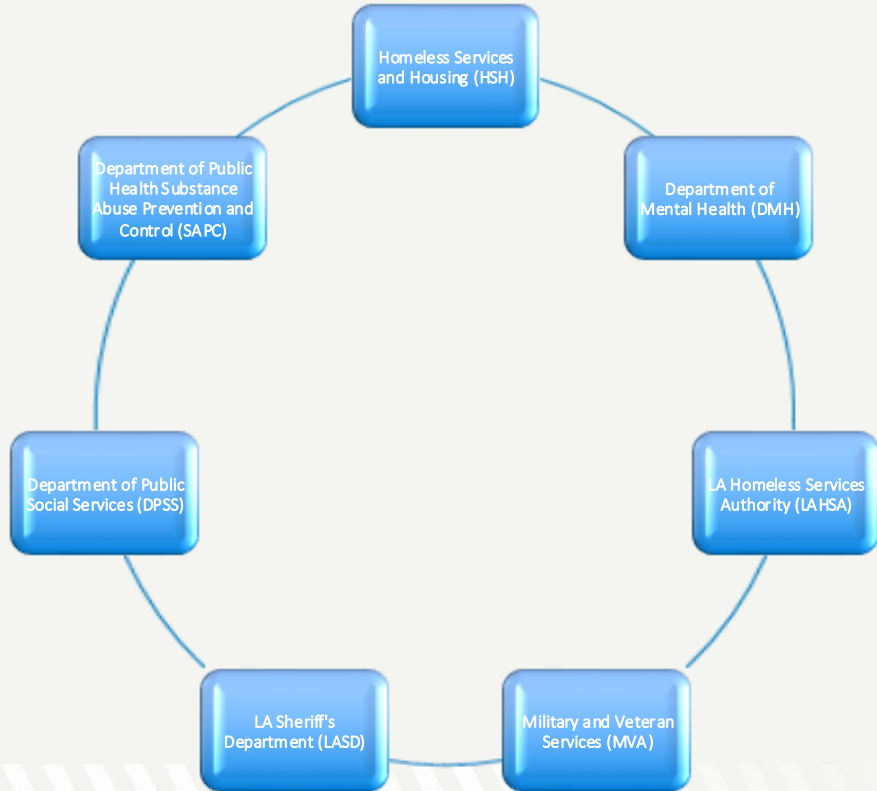


Respond to emergencies that impact the unsheltered population, including natural disasters.



Support with quick access to interim housing and other County resources

# ECRC Staffing



Workers respond to calls for homeless services at the L.A. County Emergency Centralized Response Center. (David Wagner / LAist)

# Outcomes Through Partnership

- **Deployment:** ECRC triages requests and assigns them to the most appropriate outreach team.
- **Linkages:** ECRC supports direct connections to medical and behavioral health services, legal services, veteran services, financial resources such as General Relief and Social Security, and other services.
- **Placements:** ECRC tracks bed availability, screens for eligibility to various housing opportunities, and supports immediate matches and placements.
- **Reporting:** ECRC provides a feedback loop between outreach teams and the key stakeholders to ensure transparent communication on how individual requests are addressed, and overall performance outcomes of our system
- **Collaboration:** ECRC supports overall Countywide outreach coordination bringing together all available resources to effectively respond to unsheltered homelessness.



# Encampment Resolution & Coordination

ECRC also supports large-scale operations to resolve encampments around Los Angeles County.

This includes oversight of County Encampment Protocols and Pathway Home encampment resolutions, while supporting Caltrans, CARE+, Inside Safe, and other jurisdictional operations.



# What to expect during encampment operations?

## Joint Planning & Coordinated Operations

1. Engaging jurisdictional partners (ie Cities, County Dept's, Caltrans) so all parts of an encampment are addressed.
2. Aligning cleanup efforts so participants receive uniform messaging
3. Identifying housing resources for encampment resolutions.
4. Communicating clear roles and responsibilities to all partners, including outreach, for the day of the operation.

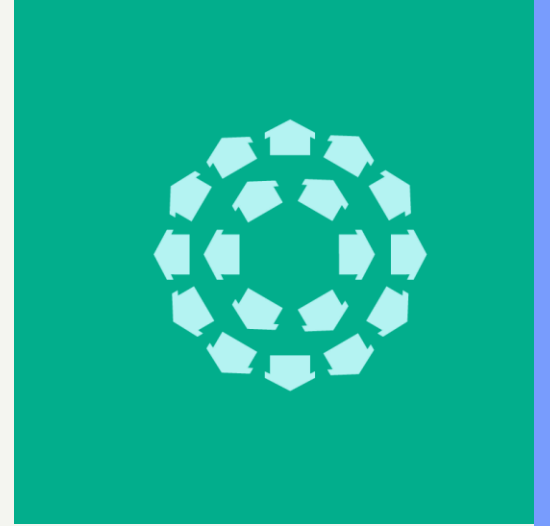
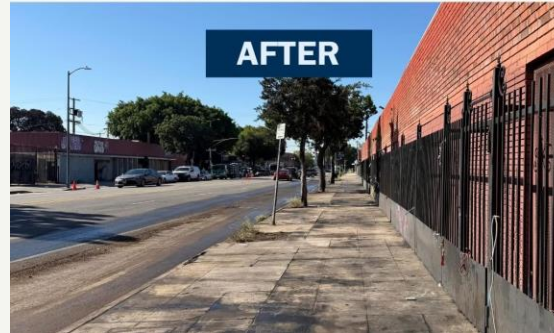
## Aligning Encampment Engagement

1. Coordinating outreach efforts to ensure enough team coverage while de-duplicating work,
2. Creating and sharing a combined by-name list (BNL) for all teams working at the encampment,



# Encampment Resolutions in the City of LA

Collaboration with the **City of Los Angeles**, the Mayor's FITeam, Council Districts and LAPD is essential. ECRC is committed to supporting joint operations, including the Inside Safe operations and Service Connection Events.



# Coordination with Council Districts

County-funded Multi-Disciplinary Teams working within the City of Los Angeles are assigned to specific Council Districts and respond to CD priorities.

ECRC works with the Los Angeles City Administrator's Office and each of the 15 Council Offices to identify priority encampment locations, assigns the appropriate MDT to conduct outreach, and reports back weekly on the outreach outcomes for each priority location.



# Los Angeles Homeless Outreach Portal

**ECRC is keeping closure and assignment numbers at a record low. The Median Days of Completion has never been below eight (8) in any calendar year before 2026. Since ECRC took on triage duties in LA-HOP, that number reduced to five (5).**

Three months prior to ECRC

5 Days to  
Assign  
Tickets

10 Days to  
Complete  
Tickets



Since January 2026

1 Day to  
Assign  
Tickets

5 Days to  
Complete  
Tickets

# Meeting Types – Non-Workgroup Pt. 1

## Emergency Huddles

SPA-based emergency response

All outreach teams, HSH, DMH, LAHSA, Street Medicine

Deployment of emergency response protocols

## Outreach Learning Collab

Countywide community-building

All outreach teams, HSH, DMH, LAHSA, Street Medicine

Shout-outs, trainings, new resources and system updates

## Proactive Care Coordination

Encampment & participant coordination

Outreach teams w/ HMIS access, HSH, LAHSA, DMH

Coordination around most vulnerable participants and encampments

## Outreach Coordination

SPA-based outreach leadership

Outreach leads, HSH

High-level outreach deployment coordination

## Bootcamp

All-SPA outreach basics

All new outreach workers hired since the lat bootcamp

Training new outreach workers in basic outreach principles

# Field Medicine Coordination

## Purpose

To coordinate medical support between agencies for people experiencing homelessness across the county in all SPAs in service of providing pathways from street homelessness into interim and permanent housing.

## MDT x Field Medicine Collaboration

Streamlining access and collaboration between street outreach teams and field medicine teams, establishing and strengthening workflows that help provide primary and specialty medical care to PEH on an ongoing basis



## Housing Navigation and Connections to Interim Housing

Connecting field medicine teams to ECRC and IH workflows and service connection days to provide prompt and comprehensive medical care and evaluations that assist in housing placements and connections to higher levels of care.



**THANK  
YOU!**