



DEPARTMENT OF MENTAL HEALTH
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LISA H. WONG, Psy.D.
Director

Curley L. Bonds, M.D.
Chief Medical Officer

Rimmi Hundal, M.A.
Chief Deputy Director

June 09, 2026

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, California 90012

Dear Supervisors:

**APPROVAL TO EXTEND THE EXISTING CONTRACT WITH TELECARE CORPORATION ON A
SOLE SOURCE BASIS FOR ADULT PSYCHIATRIC HEALTH FACILITY SERVICES AT THE
MARTIN LUTHER KING JR. BEHAVIORAL HEALTH CENTER
(2ND SUPERVISORIAL DISTRICTS)
(3 VOTES)**

SUBJECT

Request approval to extend the existing contract with Telecare Corporation, on a sole source basis, for Adult Psychiatric Health Facility services at the Martin Luther King Jr. Behavioral Health Center.

IT IS RECOMMENDED THAT THE BOARD:

1. Approve and authorize the Director of Mental Health (Director), or designee, to prepare, sign, and execute an amendment substantially similar to Attachment I, to the existing contract with Telecare Corporation on a sole source basis, for Adult Psychiatric Health Facility (PHF) services at the Martin Luther King Jr. (MLK Jr.) Behavioral Health Center (BHC). This extension will be effective July 1, 2026, through June 30, 2027. The Maximum Contract Amount (MCA) is \$7,457,680, fully funded by Federal Financial Participation (FFP), State General Fund (SGF), and 2011 Realignment revenues.
2. Delegate authority to the Director, or designee, to prepare, sign, and execute future amendments to the contract in Recommendation 1 to: 1) exercise a one year optional extension for Fiscal Year (FY) 2027-28; 2) negotiate/revise contract language; 3) add, delete, modify, negotiate, or replace the Statement of Work Provider/Site List, including Service Exhibits and Financial Provisions; 4) reflect federal, State, and County regulatory and/or policy changes; 5) take contract actions related to provisions within the Financial Provisions (Exhibit A); and 6) revise the annual MCA, provided that the County's total payment will not exceed an increase of more than 25 percent of the applicable

annual MCA, given that sufficient funds are available and prior review and approval as to form by County Counsel with written notice to the Board and Chief Executive Office (CEO) are provided.

3. Delegate authority to the Director, or designee, to make non-material modifications to the contract in Recommendation 1 through administrative amendments or change notices for the following and other similar reasons, as appropriate: change the Contractor's business name and/or headquarter address; change, revise, add, or delete the Contractor's provider site address(es), site number(s), and/or site name(s); make technical corrections; revise County and Contractor Administration Exhibits; and or shift funds between currently contracted funded programs, so long as such shift(s) will not cause an increase in the MCA.

4. Delegate authority to the Director, or designee, to terminate the contract described in Recommendation 1 in accordance with the contract's termination provisions, including Termination for Convenience. The Director, or designee, will provide written notification to your Board and CEO of such termination action.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

Telecare Corporation provides essential around the clock acute psychiatric care within a County-owned facility. Extending this contract ensures continuity of care so that vulnerable clients do not experience a disruption in mental health services.

Board approval of Recommendation 1 will allow the Department of Mental Health (DMH) to amend the existing contract with Telecare Corporation for FY 2026-27, on a sole source basis for the continuation of services.

Board approval of Recommendations 2 and 3 will allow DMH to amend the contract in Recommendation 1 in a timely manner as necessary for the continuous provision and expansion of mental health services without interruption for clients in need of these services.

Board approval of Recommendation 4 will allow DMH to terminate the contract in accordance with the contract's termination provisions, including Termination for Convenience, in a timely manner, as necessary.

Implementation of Strategic Plan Goals

These recommended actions are consistent with the County's Strategic Plan Goals, North Star 1, Make investments that Transform Lives, Specifically Focus Area A – Healthy Individuals & Families.

FISCAL IMPACT/FINANCING

The MCA for FY 2026-27 is \$7,457,680, fully funded by FFP, SGF and 2011 Realignment revenues. Appropriation is included in DMH's annual Budget.

There is no net County cost impact associated with the recommended actions.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

The PHF is a 24-Hour Residential Treatment sub-acute facility that provides an alternative to acute hospital care. The 24-hour inpatient services in PHF for clients with mental health disorders are designed to provide innovative and comprehensive acute care services in a more home-like environment for Medi-Cal and Non Medi-Cal clients as an alternative to hospital care. Clients receive therapeutic services such as vocational, interpersonal, and independent living skills in order to become more self-sufficient and capable of increasing levels of independent functioning.

This contract was the result of a competitive solicitation - Invitation for Bids (IFB) No. DMH100522B1 released on October 5, 2022, for PHF services at the BHC on the MLK Jr. Campus for two distinct pods, adolescents and adults, inviting all qualified legal entities to submit a bid. Telecare Corporation was the only entity to respond to the solicitation by the November 30, 2022, deadline and their proposal was vetted and met the solicitation requirements to provide adult PHF services at MLK Jr. BHC.

In accordance with Board Policy No. 5.100 (Sole Source Contracts and Amendments), on April 3, 2026 (Attachment II) DMH notified the Board of its intent to execute a sole source amendment to the 24-hour Residential Treatment Program contract with Telecare Corporation for adult PHF services in a facility with 16 adult beds at MLK Jr. BHC located at 12021 Wilmington Avenue, Los Angeles, CA 90059. DMH considers this request approved, as no objections were received from the Board offices. Attachment III is the required CEO approved Sole Source checklist.

On April 10, 2026, DMH requested exemption to Board Policy No. 5.120 (Authority to Approve Increase to Board-Approved Contract Amounts) (Attachment IV) for increases to the contract in Recommendations 1 over 10%, and in accordance with the Policy, DMH considers this request approved, as we did not hear otherwise.

The amendment (Attachment I) has been approved as to form by County Counsel.

As mandated by your Board, the performance of the contractor is evaluated by DMH on an annual basis to ensure compliance with all contract terms and performance standards.

IMPACT ON CURRENT SERVICES (OR PROJECTS)

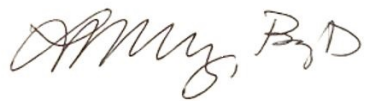
Board approval of the proposed actions will allow DMH to continue addressing service gaps in Service Area 6 as it relates to 24-Hour Residential Treatment Program for Adult Psychiatric Health Facility services.

The Honorable Board of Supervisors

6/9/2026

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Respectfully submitted,

A handwritten signature in black ink, appearing to read "Lisa H. Wong, Psy.D.", written in a cursive style.

LISA H. WONG, Psy.D.

Director

LHW:RH:KN:SK:HB:atm

Enclosures

c: Executive Office, Board of Supervisors
Chief Executive Office
County Counsel

CONTRACT NO. MH570031

AMENDMENT NO. 6

THIS AMENDMENT is made and entered into this ___ day of ___, 2026, by and between the COUNTY OF LOS ANGELES (hereafter "County"), and Telecare Corporation (hereafter "Contractor").

WHEREAS reference is made to that certain document entitled "Department of Mental Health (DMH) 24-Hour Residential Treatment Contract", dated May 1, 2024, and further identified as County Contract No. MH570031, and all prior amendments (hereafter collectively "Contract"); and

WHEREAS, on June 9, 2026, the County Board of Supervisors delegated authority to the Director of Mental Health, or designee, to execute amendments to the Contract to add, delete, revise language and make certain designated changes; and

WHEREAS, said Contract provides that changes may be made in the form of a written amendment which is formally approved and executed by the parties; and

WHEREAS, County and Contractor intend to amend the Contract only as described hereunder; and

WHEREAS, Contractor warrants that it continues to possess the competence, expertise, and personnel necessary to provide services consistent with the requirements of the Contract.

NOW, THEREFORE, the County and Contractor agree as follows:

1. This amendment is hereby incorporated into the original Contract, and all its terms and conditions, including capitalized terms defined therein, shall be given full force and effect as if fully set forth herein.
2. This amendment is effective upon execution for Fiscal Year (FY) 2026-27.
3. The term of this Contract is extended for one-year, effective July 1, 2026 through June 30, 2027.
4. Paragraph 4.0 (TERM OF CONTRACT), Subparagraph 4.1.3, is added to the Contract as follows:

“4.1.3 Extension Period: The extension of this Contract will commence on July 1, 2026 and will continue in full force and effect through June 30, 2027.”

5. For FY 2026-27, the Maximum Contract Amount (MCA) is \$7,457,680.
6. Exhibit A (FINANCIAL PROVISIONS), Attachment A-1 (Contractor Claims Certification for Title XIX Short-Doyle Medi-Cal and Title XXI Medicaid Children’s Health Insurance Programs Reimbursements) is added to the Contract for FY 2026-27, attached hereto and incorporated herein by reference.
7. Exhibit A (FINANCIAL PROVISIONS), Paragraph C (REIMBURSEMENT IF CONTRACT IS AUTOMATICALLY RENEWED), shall be deleted in its entirety and replaced as follows:

C. REIMBURSEMENT IF CONTRACT IS AUTOMATICALLY/OPTIONALLY RENEWED:

(1) Reimbursement For First Automatic Renewal Period: The MCA for the First Automatic Renewal Period of the Contract as described in

Paragraph 4 (TERM OF CONTRACT) of the DMH Contract shall not exceed SEVEN MILLION FOUR HUNDRED FIFTY-SEVEN THOUSAND SIX HUNDRED EIGHTY DOLLARS (\$7,457,680) and shall consist of Funded Programs as shown in Exhibit B, Financial Summary.

(2) Reimbursement For Second Automatic Renewal Period: The MCA for the Second Automatic Renewal Period of the Contract as described in Paragraph 4 (TERM OF CONTRACT) of the DMH Contract shall not exceed SEVEN MILLION FOUR HUNDRED FIFTY-SEVEN THOUSAND SIX HUNDRED EIGHTY DOLLARS (\$7,457,680) and shall consist of Funded Programs as shown in Exhibit B, Financial Summary.

(3) Reimbursement For First Optional Renewal Period: The MCA for the First Optional Renewal Period of the Contract as described in Paragraph 4 (TERM OF CONTRACT) of the DMH Contract shall not exceed SEVEN MILLION FOUR HUNDRED FIFTY-SEVEN THOUSAND SIX HUNDRED EIGHTY DOLLARS (\$7,457,680) and shall consist of Funded Programs as shown in Exhibit B, Financial Summary.

8. Exhibit A (FINANCIAL PROVISIONS), Paragraph M (CASH FLOW ADVANCE (CFA) IN EXPECTATION OF SERVICES/ACTIVITIES TO BE RENDERED), subparagraph (8) (a), shall be deleted in its entirety and replaced as follows:

“(a) For each of the first two months of each period that the Contract is in effect, Contractor may request in writing from County a monthly County General Fund CFA for any funds which may be part of the MCA for such period as identified in the Financial Summary. Contractor shall specify in its request

the amount of the monthly CFA it is requesting, not to exceed \$621,473 for the first month and \$621,473 for the second month, if applicable. In no event shall the monthly CFA requested by Contractor exceed 1/12th of the annualized MCA as identified on Exhibit B – 6, Financial Summary, as of the specified month the CFA is requested.”

9. Financial Summary (Exhibit B – 6) for FY 2026-27 is added to the Contract for FY 2026-27, attached hereto and incorporated herein by reference.
10. Exhibit E (County’s Administration) is deleted in its entirety and replaced with Exhibit E – 6 (County's Administration), attached hereto and incorporated herein by reference.
11. Contractor shall provide services in accordance with Contractor’s FY 2026-27 Service Delivery Plan for the Contract, and any addenda thereto approved in writing by the County’s Director of Mental Health, or designee.
12. Except as provided in this amendment, all other terms and conditions of the Contract will remain in full force and effect.

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IN WITNESS WHEREOF, the Board of Supervisors of the County of Los Angeles has caused this amendment to be subscribed by County's Director of Mental Health, or designee, and Contractor has caused this amendment to be subscribed on its behalf by its duly authorized officer, on the day, month, and year first above written.

COUNTY OF LOS ANGELES

By _____
LISA H. WONG, Psy.D., Director
County of Los Angeles
Department of Mental Health

Telecare Corporation
CONTRACTOR

By _____
Name Dawan Utecht
Title SVP & CDO
(AFFIX CORPORATE SEAL HERE)

APPROVED AS TO FORM:
OFFICE OF THE COUNTY COUNSEL

By: RACHEL KLEINBERG
Senior Deputy County Counsel

COUNTY OF LOS ANGELES DEPARTMENT OF MENTAL HEALTH CONTRACTOR CLAIMS
CERTIFICATION FOR TITLE XIX SHORT-DOYLE MEDI-CAL and TITLE XXI MEDICAID CHILDREN'S
HEALTH INSURANCE PROGRAM REIMBURSEMENTS

Contractor: Telecare Corporation

Legal Entity No.: 00108

Claims for services/activities with dates of services: 7/1/2026 through 6/30/2027.

I HEREBY CERTIFY under penalty of perjury that I am the official responsible for the administration of the mental health services in and for said claimant; that the amounts for which reimbursement will be claimed for Medi-Cal and Medicaid Children's Health Insurance Program (MCHIP) services to be rendered during the above indicated fiscal year and to be claimed to the County of Los Angeles Department of Mental Health will be in accordance with the terms and conditions of the Contract; and that to the best of my knowledge and belief, each claim will be in all respects true, correct, and in accordance with State and federal law and regulation. I agree and certify under penalty of perjury that all claims for services to be provided to county mental health clients will be provided to the clients by this Contractor. The services will be provided in accordance with the client's written treatment plan. I agree and certify under penalty of perjury that no services will be submitted for the Contractor nor any of its staff members who is restricted, excluded, and/or suspended from providing services under any health care program funded by the federal government, directly or indirectly, in whole or in part. This certification covers staff members who are directly included on the claim or any staff member whose time is included on the claim, but whose identifying Name and National Provider ID are not included if they were a co-practitioner in the service. This Contractor also certifies that all information submitted to the County Department of Mental Health will be accurate and complete. This Contractor and I understand that payment of these claims will be from County, State and federal funds, and any falsification or concealment of a material fact may be prosecuted under federal and/or State laws. The Contractor agrees to keep a printed representation of all records which must completely reflect the extent of services furnished to the client. The Contractor agrees to furnish these records and any information regarding payments claimed for providing the services, on request, within the State of California, to the County of Los Angeles Department of Mental Health, California Department of Health Care Services, Medi-Cal Fraud Unit; California Department of Justice, Office of the State Controller, U.S. Department of Health and Human Services, or their duly authorized representatives. The Contractor also agrees that services will be offered and provided without discrimination based race and/or ethnicity, spirituality or religious affiliation, nationality, ancestry, preferred language, literacy, communication needs, gender identity, gender expression, age, marital or living partnership status, sexual orientation, physical and/or intellectual disability(ies), mental health condition(s), or medical condition(s).

FURTHER, I HEREBY CERTIFY under penalty of perjury to the following:

1. Services provided will be medically necessary as defined under DHCS BHIN 21-073.
2. The member will be determined to be eligible to receive Medi-Cal services at the time the services are provided to the member.
3. The services to be included in the claims will actually be provided to the member.
4. For any services that require authorization as indicated in DHCS BHIN 22-016, all authorization requirements will be met prior to service delivery.

Date: _____

Signature: _____

Executed at _____, California

I CERTIFY under penalty of perjury that I am a duly qualified and authorized official of the herein claimant responsible for the examination and settlement of accounts. I further certify that this claimant will provide from the eligible designated funds in the Financial Summary of the DMH Contract with County, the local share of payment for Short-Doyle/Medi-Cal and/or MCHIP covered services to be included in the claims to be submitted to County during the above referenced period in order to satisfy matching requirements for federal financial participation pursuant to the Title XIX and Title XXI of the Social Security Act.

Date: _____

Signature: _____

Executed at _____, California

24-Hour Programs - Organizational Providers

Financial Summary

Contractor Name: Telecare Corporation Amendment No.: 6 Agreement No: MH570031
 Contractor No: MH570031 Fiscal Year: 2026-27 Fin Sum No: 6

A	B	C	D
Rank	Funded Program	Medi-Cal Reimbursable	Gross Allocation
Hospital and Acute Services			
1	Acute Psychiatric Inpatient	Medi-Cal (MC)	Y
2	Acute Psychiatric Inpatient	Non-MC	N
3	Acute Psychiatric Inpatient	Start-Up	N
4	Acute Psychiatric Inpatient	Client Support Funds	N
5	General Acute Care Hospital Inpatient	Medi-Cal (MC)	Y
6	General Acute Care Hospital Inpatient	Non-MC	N
7	General Acute Care Hospital Inpatient	Invoice	N
8	Professional Services	Medi-Cal (MC)	Y
9	Professional Services	Non-MC	N
10	Psychiatric Health Facility	Medi-Cal (MC)	Y
11	Psychiatric Health Facility	Non-MC	N
12	Psychiatric Health Facility	Start -Up	N
13	Psychiatric Health Facility	Client Support Funds	N
14	Psychiatric Health Facility Child/TAY (DCFS)	Non-MC	N
Subacute and Long-Term Care Services			
15	Mental Health Rehabilitation Center	Medi-Cal (MC)	Y
16	Mental Health Rehabilitation Center	Non-MC	N
17	Mental Health Rehabilitation Center	Start-Up	N
18	Mental Health Rehabilitation Center	Client Support Funds	N
Residential Treatment Services			
19	Enriched Residential Services	Medi-Cal (MC)	Y
20	Enriched Residential Services	Non-MC	N
21	Enriched Residential Services	Start-Up	N
22	Enriched Residential Services	Client Support Funds	N
Crisis Services			
23	Crisis Stabilization Unit Services	Medi-Cal (MC)	Y
24	Crisis Stabilization Unit Services	Non-MC	N
25	Crisis Stabilization Unit Services	Start-Up	N
26	Crisis Stabilization Unit Services	Client Support Funds	N
27	Children's Crisis Residential Programs	Medi-Cal	Y
28	Children's Crisis Residential Programs	Non-MC	N
29	Children's Crisis Residential Programs	Start-Up	N
30	Children's Crisis Residential Programs	Client Support Funds	N
31	Crisis Residential Treatment Program	Medi-Cal	Y
32	Crisis Residential Treatment Program	Non-MC	N
33	Crisis Residential Treatment Program	Start-Up	N
34	Crisis Residential Treatment Program	Client Support Funds	N
Maximum Contract Amount (MCA)			\$ 7,457,680.00

COUNTY'S ADMINISTRATION

CONTACT NAME: Telecare Corporation CONTRACT NO. MH570031

DIRECTOR OF MENTAL HEALTH:

Name: Lisa H. Wong, Psy.D

Title: Director

Address: 510 S. Vermont Avenue

Los Angeles, CA 90020

Telephone: (213) 947-6670

E-Mail Address: LVong@dmh.lacounty.gov

COUNTY MONITORING MANAGER:

Name: Paul Arns, Ph.D

Title: Deputy Director

Address: 510 S. Vermont Avenue, 20th Floor

Los Angeles, CA, 90020

Telephone: (213) 921-1818

E-Mail Address: PArns@dmh.lacounty.gov

CONTRACT LEAD:

Name: Yanela Soulier

Title: Administrative Services Manager III

Address: 510 S. Vermont Avenue, 20th Floor

Los Angeles, CA, 90020

Telephone: (213) 943-8210

E-Mail Address: YSoulier@dmh.lacounty.gov

COUNTY CONTRACT ADMINISTRATOR

Name: Beatriz Torres

Title: Administrative Services Manager I

Address: 510 S. Vermont Avenue, Los Angeles, CA 90020

Telephone: (213) 943-9177

E-Mail Address: BeTorres@dmh.lacounty.gov



DEPARTMENT OF MENTAL HEALTH
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LISA H. WONG, Psy.D.
 Director

Curley L. Bonds, M.D.
 Chief Medical Officer

Rimmi Hundal, M.A.
 Chief Deputy Director

April 3, 2026

TO: Supervisor Hilda L. Solis, Chair
 Supervisor Holly J. Mitchell
 Supervisor Lindsey P. Horvath
 Supervisor Janice Hahn
 Supervisor Kathryn Barger

FROM: Lisa H. Wong, Psy.D.
 Director

SUBJECT: **NOTICE OF INTENT TO EXECUTE A SOLE SOURCE AMENDMENT TO EXTEND THE EXISTING CONTRACT WITH TELECARE CORPORATION FOR ADULT PSYCHIATRIC HEALTH FACILITY SERVICES AT THE MARTIN LUTHER KING JR. BEHAVIORAL HEALTH CENTER**

In accordance with the Los Angeles County Board of Supervisors' (Board) Policy No. 5.100 (Sole Source Contracts and Amendments), the Department of Mental Health (DMH) intends to amend the existing contract with Telecare Corporation for Adult Psychiatric Health Facility (PHF) Services at the Martin Luther King Jr. Behavioral Health Center.

DMH will request that your Board approve a sole source extension amendment with Telecare Corporation, effective July 1, 2026, through June 30, 2027, with one optional year. The Maximum Contract Amount for Fiscal Year 2026-27 is \$7,457,680 fully funded by PHF Funding as the current contracts is due to expire on June 30, 2026. The current contract was awarded to Telecare Corporation in 2024 as a result of a competitive solicitation.

JUSTIFICATION

Telecare Corporation for Adult PHF is a facility with 16 beds for adults and provides an alternative to acute hospital care. The 24-hour inpatient services in PHF are designed to provide innovative and comprehensive acute care services in a more home-like environment for members with mental health disorders with Medi-Cal and Non Medi-Cal

Each Supervisor
April 3, 2026
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benefits as an alternative to hospital care. Members receive therapeutic services such as vocational, interpersonal, and independent living skills to become more self-sufficient and capable of increasing levels of independent functioning.

DMH intends to extend the current 24-Hour Residential Treatment Program Contract with Telecare Corporation for Adult PHF at Martin Luther King Jr. Behavioral Health Center. The extension of this contract ensures that vulnerable clients do not experience a disruption in vital mental health services. Telecare Corporation is already fully credentialed, adequately staffed, and seamlessly integrated into the facility's operations and Electronic Health Record system. It is in the County's best economic interest to continue the existing contract with Telecare Corporation as bringing in a new vendor at this stage would require a lengthy transition period that would compromise patient safety and regulatory compliance. Operating a PHF requires strict adherence to Department of Health Care Services licensing standards.

NOTIFICATION TIMELINE

Pursuant to Board Policy No. 5.100 (Sole Source Contracts and Amendments), DMH is required to notify the Board at least six months prior to the expiration of an existing contract when the Department does not have delegated authority to execute such amendment. DMH is late in submitting this notification due in part to an oversight that occurred while the Department has been managing the transition from the Mental Health Services Act to the Behavioral Health Services Act. If requested by a Board Office or the Chief Executive Office, DMH will place this item on the Health and Mental Health Services Cluster Agenda.

Unless otherwise instructed by your Board Office within two weeks of this notice, DMH will present to your Board a letter for approval to execute an amendment to the existing contract with Wolf Connection.

If you have any questions or require additional information, please contact me by email at LWong@dmh.lacounty.gov or (213) 947-6670, or your staff may contact Stella Krikorian, Division Manager, Contracts Development and Administration Division, at SKrikorian@dmh.lacounty.gov or (213) 943-9146.

LHW:RH:KN
SK:HB:atm

c: Executive Office, Board of Supervisors
Chief Executive Office
County Counsel

SOLE SOURCE CHECKLIST

Department Name: Department of Mental Health

- New Sole Source Contract
- Sole Source Amendment to Existing Contract

Date Existing Contract First Approved: May 1, 2024

Check (✓)	JUSTIFICATION FOR SOLE SOURCE CONTRACTS AND AMENDMENTS Identify applicable justification and provide documentation for each checked item.
<input type="checkbox"/>	➤ Only one bona fide source (monopoly) for the service exists; performance and price competition are not available. A monopoly is an <i>“Exclusive control of the supply of any service in a given market. If more than one source in a given market exists, a monopoly does not exist.”</i>
<input type="checkbox"/>	➤ Compliance with applicable statutory and/or regulatory provisions.
<input type="checkbox"/>	➤ Compliance with State and/or federal programmatic requirements.
<input type="checkbox"/>	➤ Services provided by other public or County-related entities.
<input type="checkbox"/>	➤ Services are needed to address an emergent or related time-sensitive need.
<input type="checkbox"/>	➤ The service provider(s) is required under the provisions of a grant or regulatory requirement.
<input type="checkbox"/>	➤ Services are needed during the time period required to complete a solicitation for replacement services; provided services are needed for no more than 12 months from the expiration of an existing contract which has no available option periods.
<input type="checkbox"/>	➤ Maintenance and support services are needed for an existing solution/system during the time to complete a solicitation for a new replacement solution/system; provided the services are needed for no more than 24 months from the expiration of an existing maintenance and support contract which has no available option periods.
<input type="checkbox"/>	➤ Maintenance service agreements exist on equipment which must be serviced by the original equipment manufacturer or an authorized service representative.
<input checked="" type="checkbox"/>	➤ It is more cost-effective to obtain services by exercising an option under an existing contract.
<input type="checkbox"/>	➤ It is in the best economic interest of the County (e.g., significant costs and time to replace an existing system or infrastructure, administrative cost and time savings and excessive learning curve for a new service provider, etc.). In such cases, departments must demonstrate due diligence in qualifying the cost-savings or cost-avoidance associated with the best economic interest of the County.

Kieu-Anh King
 Chief Executive Office

Digitally signed by Kieu-Anh King
 Date: 2026.05.14 10:29:18 -07'00'

May 14, 2026
 Date



DEPARTMENT OF MENTAL HEALTH
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LISA H. WONG, Psy.D.
 Director

Curley L. Bonds, M.D.
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 Chief Deputy Director

April 10, 2026

TO: Supervisor Hilda L. Solis, Chair
 Supervisor Holly J. Mitchell
 Supervisor Lindsey P. Horvath
 Supervisor Janice Hahn
 Supervisor Kathryn Barger

FROM: Lisa H. Wong, Psy.D. *RHundal*
 Director

SUBJECT: **REQUEST AN EXEMPTION TO BOARD POLICY NO 5.120 FOR
 TELECARE CORPORATION FOR ADULT PSYCHIATRIC HEALTH
 FACILITY SERVICES AT THE MARTIN LUTHER KING JR.
 BEHAVIORAL HEALTH CENTER**

In accordance with Los Angeles County Board of Supervisors' (Board) Policy No. 5.120 (Authority to Approve Increases to Board Approved Contract Amounts), the Department of Mental Health (DMH) is notifying your Board of our Department's intent to request delegated authority for a percentage increase exceeding ten percent of the Maximum Contract Amount (MCA) for the existing Contract with Telecare Corporation for the Adult Psychiatric Health Facility (PHF) Services at the Martin Luther King Jr. Behavioral Health Center. More specifically, DMH will request delegated authority for a 25 percent increase for the term of the extension.

JUSTIFICATION

DMH will present to your Board a letter for approval to extend the existing Contract with Telecare Corporation for Adult PHF Services at the Martin Luther King Jr. Behavioral Health Center. Approval of this request will ensure the continued provision of 24-hour inpatient care services in a PHF for clients with mental health disorders, designed to provide innovative and comprehensive acute care services in a more home-like environment for Medi-Cal and Non Medi-Cal clients as an alternative to hospital care.

Each Supervisor
April 10, 2026
Page 2

Clients will receive therapeutic services such as vocational, interpersonal, and independent living skills to become more self-sufficient and capable of increasing levels of independent functioning.

NOTIFICATION TIMELINE

Pursuant to Board Policy No. 5.120 (Authority to Approve Increases to Board-Approved Contract Amounts), DMH is required to notify your Board at least two weeks prior to the Board Meeting at which the request to exceed ten percent of the MCA will be presented. In accordance with this policy, DMH is notifying your Board of its intent to request delegated authority to increase the MCA by up to 25 percent. This request will be presented through a Board letter at the June 9, 2026, Board Hearing.

If you have any questions or require additional information, please contact me at LWong@dmh.lacounty.gov or (213) 947-6670, or your staff may contact Stella Krikorian, Division Manager, Contracts Development and Administration Division, at SKrikorian@dmh.lacounty.gov or (213) 943-9146.

LHW:RH:KN
SK:HB:atm

c: Executive Office, Board of Supervisors
Chief Executive Office
County Counsel