

**LA COUNTY DEPARTMENT OF HOMELESS SERVICES AND HOUSING**

# Quarterly Report

March 17, 2026



LA COUNTY  
**Homeless  
Services  
& Housing**

# Encampment Resolution Locations and Outcomes



# County Encampment Resolution

Encampment resolutions in LA County included:

## LA County's Pathway Home Program

- **7** Pathway Home operations and locations
- **148** people brought into Interim Housing through Pathway Home

## County Encampment Protocols

- **106** ongoing encampment protocols managed by HOST
- **191** protocol requests completed in the County's Homeless Encampment Automated Request Submission (HEARS) system
- **39.2** days: average response time

## RV Removal

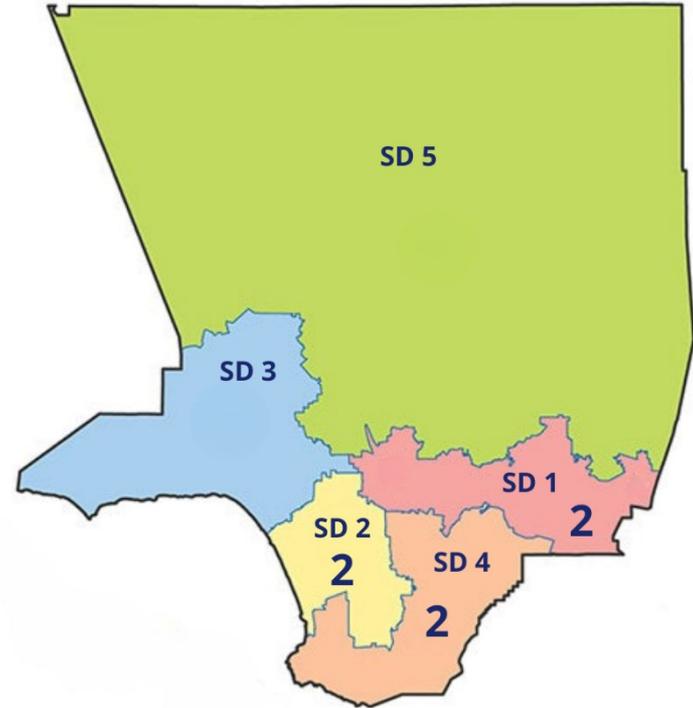
- **13** RVs removed through Pathway Home
- **74** RVs removed not connected to Pathway Home

Data for Pathway Home and HOST pulled on 2/18/26. Numbers may be revised in future quarters. Figures may differ from other public dashboards due to differences in pull dates, business rules, and system coverage.

# Pathway Home Encampment Resolution Locations by Supervisorial District

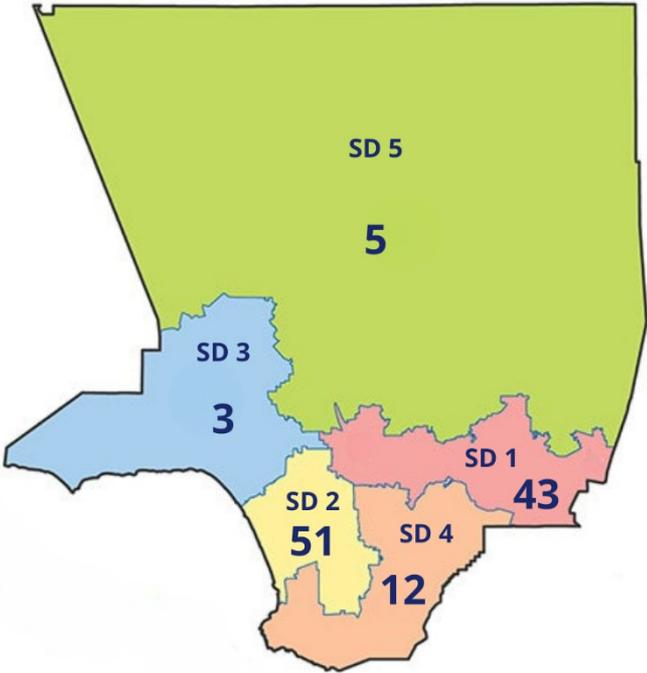
**Total: 7**

- **SD 1: 2**
- **SD 2: 2**
- **SD 4: 2**
- **All: 1**



# Ongoing HOST Encampment Protocols by Supervisorial District

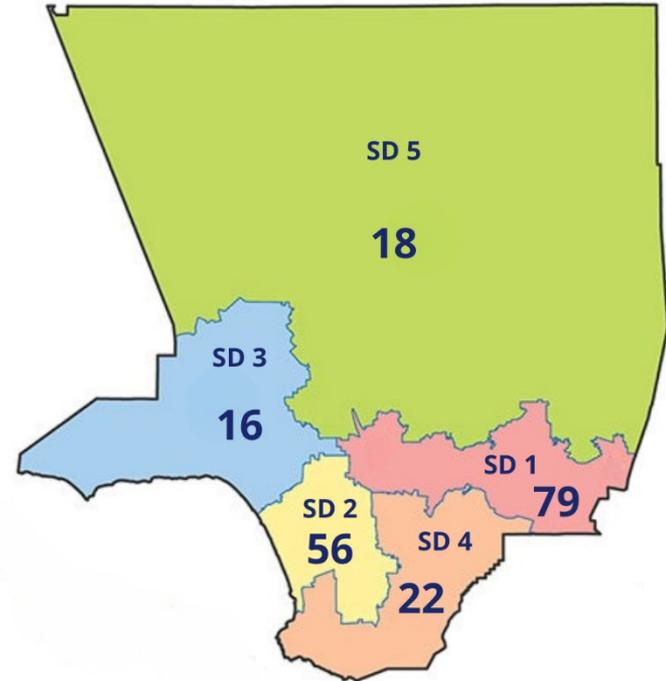
- Total: 114**
- SD1: 43
  - SD2: 51
  - SD3: 3
  - SD4: 12
  - SD5: 5



# Protocols Completed in HEARS System by Supervisorial District

**Total: 191**

- SD1: 79
- SD2: 56
- SD3: 16
- SD4: 22
- SD5: 18



# Emergency Centralized Response Center Outcomes



# Emergency Centralized Response Center (ECRC)

The ECRC coordinates the unsheltered response for individuals and families across LA County.

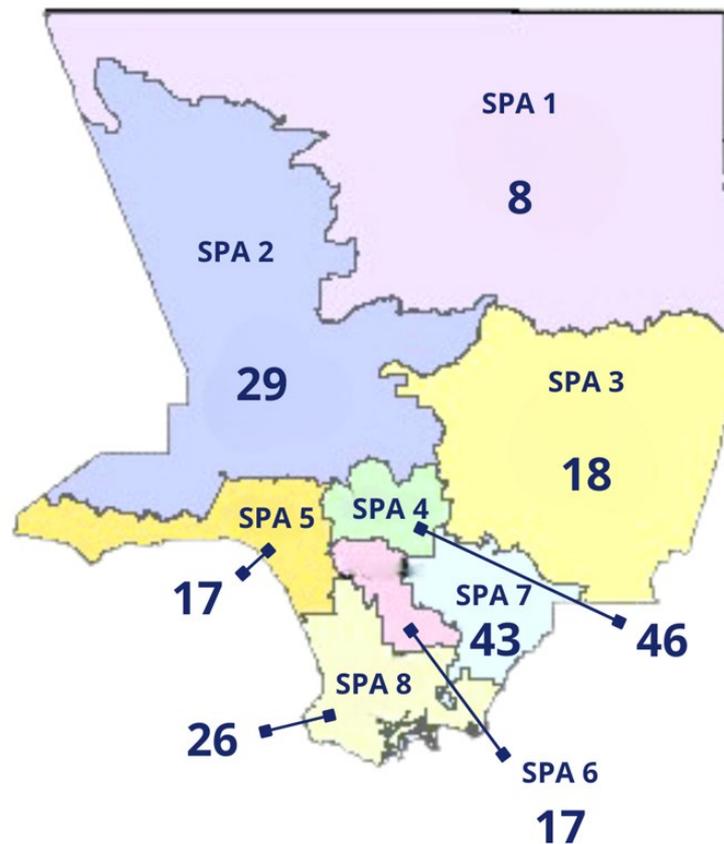
- **209** tickets received from elected offices and municipal partners in Q2
- **172** tickets received from elected offices and municipal partners were closed in Q2
- **3,942** requests received through self-referrals or from the community through the LA-Homeless Outreach Portal (LA-HOP)
- **2** days to respond to and **6** days to close out LA-HOP requests

Data pulled on 2/27/26 for ECRC and on 2/18/26 for LA-HOP. Numbers may be revised in future quarters. Figures may differ from other public dashboards due to differences in pull dates, business rules, and system coverage.

# Tickets from Elected Offices and Municipal Partners by Service Planning Area\*

**Total: 209**

- **SPA 1: 8**
- **SPA 2: 29**
- **SPA 3: 18**
- **SPA 4: 46**
- **SPA 5: 17**
- **SPA 6: 17**
- **SPA 7: 43**
- **SPA 8: 26**

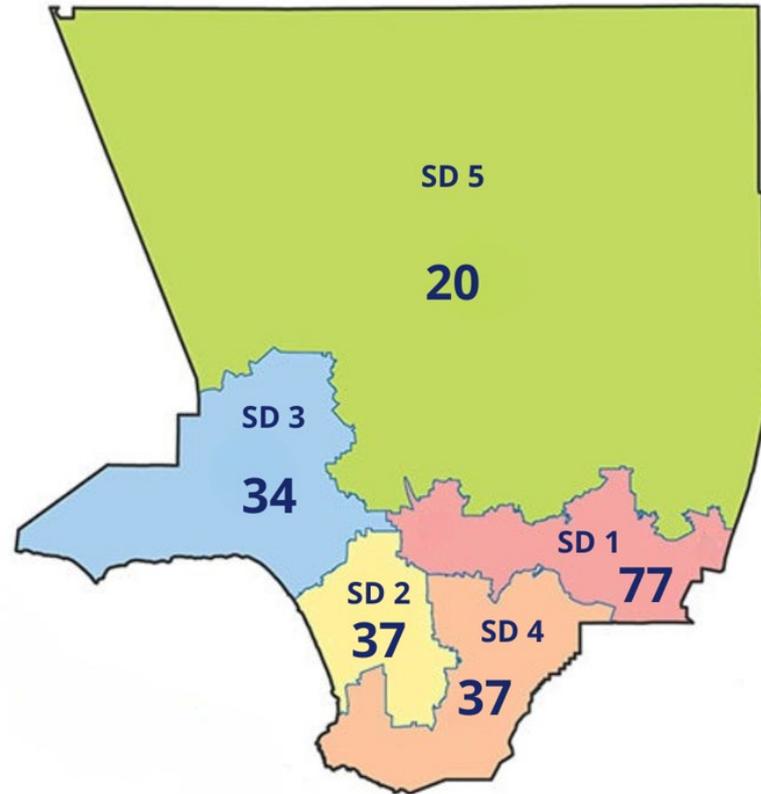


\*The SPA for 5 out of the total 209 ECRC tickets could not be geographically determined

# Tickets from Elected Offices and Municipal Partners by Supervisorial District\*

**Total: 209**

- **SD 1: 77**
- **SD 2: 37**
- **SD 3: 34**
- **SD 4: 37**
- **SD 5: 20**



\*The SD for 4 tickets out of the total 209 ECRC tickets could not be geographically determined

# Interim Housing Placements and Outcomes



# Interim Housing

- **30,793** unique interim housing participants served
- **25.2% (2,133)** of exits were to permanent housing situations
- **10.7% (901)** of exits were to temporary or other interim housing settings



Metrics developed with support from LAHSA and CEO-CIO. Analyses and conclusions are those of HSH.

IH outcomes are based on all exit records during the reporting period. Exit destination reflects participants' most recent exit only. Data was pulled from HMIS on 2/2/26 and from CHAMP on 2/19/26. Numbers may be revised in future quarters. Counts are deduplicated via InfoHub. Clients whose identifiers are not accurately captured at data entry may be counted more than once. Figures may differ from other public dashboards due to differences in pull dates, business rules, and system coverage.

# Permanent Housing Placements and Retention



# Permanent Housing

## Permanent Supportive Housing (PSH) and Other Permanent Housing

- **38,751** participants who lived in PSH/Other PH
- **1,551** participants were newly placed into PSH/Other PH
- **86.7%** of participants with no detected return to homelessness after one year\*
- **77.9%** of participants with no detected return to homelessness after two years\*

## Time Limited Subsidies (TLS)

- **12,583** participants who lived in TLS
- **925** participants were newly placed into TLS
- **86.8%** of participants with no detected return to homelessness after one year\*
- **79.4%** of participants with no detected return to homelessness after two years\*

Metrics developed with support from LAHSA and GEO-CIO. Analyses and conclusions are those of HSH.

\*No detected return to homelessness in HMIS or CHAMP within one or two year(s) of move-in does not imply confirmed stable housing.

Data was pulled from HMIS on 2/2/26 and from CHAMP on 2/19/26. Numbers may be revised in future quarters. Counts are deduplicated via InfoHub. Clients whose identifiers are not accurately captured at data entry may be counted more than once. Figures may differ from other public dashboards due to differences in pull dates, business rules, and system coverage.

Reporting Period (*lived and newly placed*): **October 1, 2025- December 31, 2025**

Reporting Period (*look-back period for returns*): **October 1, 2023- December 31, 2025**

# Integrating Behavioral Health Services and Coordination with other County Departments



# Integration and Coordination with Departmental Partners

## Outreach Coordination

- HSH partnered with DMH, DPH, LAHSA, DPSS, LASD, MVA, VA, JCOD, and DHS to coordinate unsheltered response across the County through the Emergency Centralized Response Center

## Harm Reduction Health Hubs

- HSH, DHS, and DPH partnered to launch a Health Hub in Skid Row and are launching a Health Hub in MacArthur Park

## CalAIM Community Supports Transitional Rent (CSTR)

- HSH is leading CSTR implementation in partnership with DMH, DPH, and DHS for Behavioral Health Services Act (BHSA) eligible participants experiencing homelessness, who can receive up to six months of Transitional Rent assistance through their health plan

# Integration and Coordination with Departmental Partners

HSH collaborates with DMH, LAHSA, and DPH on **Interim Housing initiatives**.

## Interim Housing Air Traffic Control

- HSH, LAHSA, and DMH's collaborative structure for triaging referrals and facilitating transfers between interim housing sites to support

## Interim Housing Outreach Program (IHOP)

- HSH, DMH, and DPH work in partnership with interim housing operators, community-based organizations, and Managed Care Plans L.A. Care and Health Net to provide on-site support to people experiencing homelessness who have functional challenges and are living in interim housing sites

# Integration and Coordination with Departmental Partners

HSH leads coordinated partnership with DMH, DHS, DPH, and JCOD to advance **permanent housing development** and **delivery of integrated services**.

## Integrated Services Program

- HSH, DMH, and DPH coordinate regularly to align multidisciplinary workflows, monitor the quality and consistency of care, and troubleshoot any barriers for PSH clients

## Permanent Housing Squared

- HSH and DMH connect PSH participants at risk of eviction to DMH behavioral health services

## Flexible Housing Subsidy Pool (FHSP)

- HSH partners with DMH, DPH, DHS, and JCOD to provide local rental subsidies for their prioritized populations

## Homekey+ (HK+)

- If awarded, HSH will work with DMH, DHS, and DPH to provide participants with FHSP rental subsidies and integrated services (ICMS, specialty mental health and Substance Use Disorder services) in 365 HK+ units

# Contract Execution and Invoice Payments



# Contract Executions



## Prior to January 1, 2026:

- **140** agreements transitioned from CEO-Homeless Initiative to HSH
- **276** agreements transitioned from DHS-Housing for Health to HSH

## Between January 1, 2026, through January 31, 2026:

- **6** new agreements executed by HSH

# Invoice Payments

**Between January 1 through January 31, 2026:**

- **254** invoices were paid by HSH

**Of these January invoice payments:**

- **99.21% (252)** were processed within 30 days
- **0.79% (2)** were processed over 30 days



# Employee Capacity and Stability



# HSH Staffing

**Between October 1 through December 31, 2025:**

- **640** County positions authorized by the Board in the ordinance establishing HSH
- **413** positions transferred from CEO-HI and DHS
- **227** new Board-approved ordinance positions

**On January 1, 2026, HSH launched with:**

- **358** County staff and **316** non-County workforce members

**As of January 31, 2026:**

- **215** vacant positions. Of these:
- **38% (81)** positions were programmatic vacancies, including the **57** new outreach positions that have been requested for FY 26-27
- **62% (134)** positions were administrative vacancies

A city skyline at sunset with palm trees in the foreground and a teal banner with the word 'Questions'. The background shows a city skyline with several tall buildings, some of which are illuminated. In the foreground, there are several palm trees. A teal banner with the word 'Questions' in white text is overlaid on the image. On the left side, there is a blue and white geometric pattern of overlapping shapes.

# Questions