

AGN. NO. _____

MOTION BY SUPERVISOR HILDA L. SOLIS

February 10, 2026

Proclaiming February 11, 2026 as “211 LA County Day”

211 LA is a 501(c)(3) nonprofit organization and the trusted hub for health, human, and social services in Los Angeles County. Since 1981, 211 LA has answered more than 14 million calls—each one representing a person, a family, or a community facing a moment of need. 211 LA County’s information and referral services are available in multiple languages, 24 hours a day, 7 days a week at no cost to residents. Through the 2-1-1 phone line, website, and chat, trained specialists listen first, then help connect callers to the services that best fit their situation—whether that means housing support, mental health care, financial assistance, or recovery resources. 211 LA County has connected over 150,000 callers to programs and services that provide employment training and over 250,000 callers have received assistance with elder abuse concerns. It is the largest I&R service provider in the nation, helping approximately 500,000 individuals and families in LA County each year.

211 LA has become a lifeline for residents in LA County. During wildfires and other crises, 211 serves as a central hub for real-time information, intake, and referrals, helping people find shelter, food, financial help, and emotional support. During the 2025 LA Wildfires, 211 helped find temporary shelter 13,994 displaced households,

MOTION

Mitchell	_____
Horvath	_____
Hahn	_____
Barger	_____
Solis	_____

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representing 57,479 people and 13,456 pets.

February 11 is recognized as “211 Day,” symbolizing the importance of this essential service and providing an opportunity to increase public awareness, encourage utilization of 2-1-1 resources, and recognize the dedicated professionals and partners who make this work possible. Proclaiming “211 Day” in Los Angeles County affirms the County’s commitment to community well-being, public service, disaster preparedness, and ensuring that residents know where to turn for help in times of need.

I, THEREFORE, MOVE that the Board of Supervisors proclaim February 11, 2026 as “211 LA County Day,” and encourage all residents, community organizations, and County departments to promote awareness and use of 2-1-1 services.

I, FURTHER, MOVE that the Board of Supervisors recognize and commend the leadership, staff, volunteers, and partners of 211 LA for their ongoing dedication to connecting residents with vital resources, strengthening community resilience, and supporting the health and safety of all who live and work in Los Angeles County.

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HLS:dv