

Department of Consumer & Business Affairs

MISSION

To promote a fair and dynamic marketplace by protecting consumers, stabilizing households, and strengthening the economic well-being of our communities.

MANDATORY & MAJOR DUTIES

- Consumer Protection
- Housing and Tenant Protections
- Office of Immigrant Affairs
- Office of Labor Equity (Worker Protections)
- Office of Cannabis Management
- Access to Justice
- Advocacy & Community Engagement



Department of Consumer & Business Affairs



CURRENT BUDGET OVERVIEW

FY 2025-2026
Final Adopted Budget
(\$ Millions)

Total Appropriation <i>(What We Budgeted to Spend in FY 2025-26)</i>		\$82.3
	Salaries & Employee Benefits (185 positions)	31.9 (39%)
	Services & Supplies	49.3 (60%)
	Other (Cap Assets/Equip, Other Charges)	1.1 (1%)
Sources of Funding <i>(How We Pay For All of This)</i>		\$82.3
	Federal Assistance	--
	State Assistance	0.8 (1%)
	Fees/Charges for Services*	6.0 (7%)
	Other Resources**	35.0 (43%)
	Net County Cost <i>remaining balance, covered by locally generated revenues</i>	40.5 (49%)

* Some State and Federally funded services are reflected as "Fees/Charges for Services" through reimbursement mechanisms (e.g., Medi-Cal billing)

** "Other Resources" includes miscellaneous revenues not otherwise classified, including fines, settlements, interest earnings, and interdepartmental billing



BUDGET BREAKDOWN BY PROGRAM AREA

What These Investments Deliver For Residents

General Program Category	% of Dept Budget
Housing & Tenant Protections	46%
Office of Immigrant Affairs	15%
Office of Labor Equity	7%
Office of Cannabis Management	4%
Other Programs (Access to Justice, Consumer Protection, Counseling, Community Center, etc.)	28%

Program categories shown here are presentation-level groupings created to consolidate information from the new LA County Enterprise System (LACES) for this briefing. Note that as part of the County's initial rollout of data-driven budgeting through LACES, categories and outcome measures will continue to evolve based on practical use and data insights as departments operationalize the system in FY 2026-27.

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DEPARTMENT PRIORITIES, METRICS & OUTCOMES

Priority	Economic Justice & Worker Protections	Housing Stability & Eviction Prevention	Access to Justice & Community Stability
Impact	12,000+ Consumer and Workers Assisted 2,500+ Cases Resolved \$4.3M+ in Restitution 5200+ Residents Assisted at Disaster Recovery Centers 2,100 Residents Assisted at Altadena Survivor Support Location	16,500+ Residents counseled through DCBA's Tenant Protections Hotline 55K+ SHLA Tenant Navigation Services 4,600+ SHLA Households provide Eviction Prevention legal services \$40M+ distributed in Rent Relief and Rental Assistance 10,800 properties registered (+41K Units)	6,300 Immigration Legal Orientations 2,800+ Immigration Legal services 123K+ Residents connected to Legal Services and Supports \$45.7M+ Infused into the community to help stabilize households 12,000+ Residents served at Community Resource Centers

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BUDGET REQUEST (FY2026-2027)

Total New Appropriation Request*	\$50.7M
Additional positions requested	19.0
Additional NCC requested	\$28.4M

Key Budget Requests	Amount (\$Millions)	One-Time/ Ongoing?	Positions
Housing & Tenant Protections	\$34.1	Both	12.0
Office of Immigrant Affairs	\$8.4	Ongoing	6.0
Office of Cannabis Management	\$2.4	One-Time	0.0
Access to Justice	\$5.1	On-going	0.0

* Priority budget and unmet needs requests



CHALLENGES & MITIGATION STRATEGIES

- **Heightened and Unpredictable Federal Immigration Actions**
 - Destabilizes households, disrupts local economies, and increases demand for support
- **Structural Budget Pressures and Federal Policy Uncertainty**
 - 49% funded by Net County Cost
- **Reliance on One-Time and Short-Term Funding**
 - Limits planning and staffing stability amid rising demand