

REFERENCE NUMBER:	Is this grievance an emergency? ¿Es ésta queja una emergencia?		COUNTY OF LOS ANGELES SHERIFF'S DEPARTMENT <u>INMATE GRIEVANCE FORM</u> See the back copy for instructions. All grievances must be filed within 15 calendar days. Grievances will be responded to within 15 calendar days. Appeals must be filed within 15 calendar days. Only one grievance per form. Solamente una queja por forma.			
	YES* NO					
	If this is a medical or mental health emergency or you are aware of a specific and immediate threat to your life/safety, notify custody personnel immediately. Si ésta es una emergencia médica o de salud mental, o si tiene conocimiento de una amenaza específica e inmediata contra su vida/seguridad, notifique a un alguacil de inmediato.					
	NAME NOMBRE		BOOKING NUMBER SU NÚMERO DE PRESO	FACILITY FACILIDAD	HOUSING LOC. LUGAR DE VIVIENDA	DATE FECHA
INMATE NAME:	I HAVE A GRIEVANCE ABOUT THE FOLLOWING:					
	GENERAL SERVICES		MEDICAL/MENTAL		STAFF	
	☐ Living conditions ☐ Classification ☐ Food ☐ Telephone ☐ Showers ☐ Visiting ☐ Property ☐ Mail ☐ Commissary/Account Balance ☐ Clothing/Linen/Bedding ☐ Educational/Vocational Programs ☐ Other (explain below)		☐ Medical Services (Place in envelope) ☐ Mental Health (Place in envelope) ☐ Dental (Place in envelope) ☐ Americans with Disabilities Act (ADA) ☐ Other (explain below)		☐ Custody Personnel ☐ Medical Staff ☐ Mental Health Staff ☐ Other (explain below) <i>Optional (check only if applicable):</i> ☐ Use of force ☐ Retaliation ☐ Harassment ☐ Racial or identity profiling Specify the type(s) in your explanation. (please refer to the reverse side of the pink copy for more information)	
	PLEASE EXPLAIN THE SPECIFIC ISSUE OR DATE OF INCIDENT, AND THE ACTION REQUESTED:					
	DATE, TIME, DAY OF OCCURRENCE		FACILITY OF OCCURRENCE		LOCATION OF OCCURRENCE	
If needed, additional space is provided on the back of this page.						
☐ In the event I am released prior to the disposition of this grievance, I waive my right to receive a mailed notification of the resolution. ☐ In the event I am released prior to the disposition of this grievance, I would like to receive a mailed notification of the resolution. Mailing address _____ City _____ State _____ ZIP _____ Phone (____) _____						
Attention: Conflict Resolution may be available and is voluntary for both the inmate and the involved personnel to address a grievance instead of the Department conducting a personnel investigation and determining a finding to resolve the grievance.						
Inmate's Signature _____ x						

----- FOR DEPARTMENT USE ONLY – DO NOT WRITE BELOW THIS LINE -----

Employee Receiving Grievance		Employee #	Date and Time of Collection and Review
			TIME STAMP HERE
EMERGENCY GRIEVANCES ONLY	*Watch commander notified of emergency grievance _____ Name _____ Employee # _____ Date/Time _____		
	This grievance ☐ was ☐ was not handled as an emergency. If not, please explain below. Note: Any aspect of an emergency grievance determined to be non-emergent will be processed within the standard time frame.		
	If a disposition was rendered, please complete:		BRIEF SUMMARY OF ACTIONS TAKEN
	FINDINGS	RELIEF	
	☐ SUSTAINED	☐ GRANTED	
	☐ SUSTAINED IN PART	☐ GRANTED IN PART	
	☐ NOT SUSTAINED	☐ DENIED	
	☐ INCONCLUSIVE	☐ RELIEF UNAVAILABLE	
Full disposition shall be entered in the Custody Automated Report Tracking System (CARTS). Inmate was notified of disposition/status/modification by: _____ (Supervisor), on _____ (Date/Time).			
Supervising Nurse Receiving Grievance		Employee #	Date and Time of Review
			TIME STAMP HERE

Solamente una solicitud por forma.

Si ésta es una emergencia médica o tiene conocimiento de una amenaza específica e inmediata contra su vida/seguridad, notifique a un alguacil de inmediato.

NAME NOMBRE	BOOKING NUMBER SU NÚMERO DE PRESO	FACILITY FACILIDAD	HOUSING LOCATION LUGAR DE VIVIENDA	DATE FECHA

OTHER

- ☐ A credit calculation
- ☐ To make a positive comment about an employee
- ☐ Food information
- ☐ Other
(explain below)

(response)

- ☐ Account balance
- ☐ Telephone PIN
- ☐ Library time
- ☐ Shoes/Mattress/Linen
- ☐ A "hygiene kit"
- ☐ Other:

These requests may be handled by the housing officer.

Date and Time of Collection and Review

HSR RECEIVED DATE/TIME

MUST STAMP

PATIENT INFORMATION

PATIENT INFORMATION					
Last Name:		First Name:		Today's Date:	
Booking Number:		Housing Location:		Date of Birth:	

PLEASE TELL US ABOUT THE HEALTH SERVICE/S YOU ARE REQUESTING

Medical Care Check Box  ☐	Date problem started: _____ I have the following request: _____ _____ _____ _____ _____ _____ _____ _____ _____ _____
Dental Care Check Box  ☐ (Cleanings are scheduled after one year of incarceration)	
Mental Health Check Box  ☐	

---DO NOT WRITE BELOW THIS LINE – CHS STAFF USE ONLY---

(Medical ☐ Routine ☐ Urgent) (Dental ☐ Routine ☐ Urgent) (Mental Health ☐ Routine ☐ Urgent)

Triaged by:	Emp #:	Title:	
Reviewed/Assessed by:	Emp #:	Title:	Date:

HSR TRIAGED DATE/TIME

MUST STAMP