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# **Transcript**

May 21, 2025, 9:01PM

Margaret Fuentes 0:04 Meeting is being transcribed. Cry, Cry, cry, cry.



**Operations Cluster** 0:14

Were you good to start?

Yeah, you're good. OK.

Welcome everybody.

Today is May 21st.

The time is 2:01 PM and we will be calling the operations cluster Agenda review meeting to order.

We will begin with introductions starting with the 1st District Tammy Moss with Supervisors office and I'm joined by my team mate.

Good afternoon, everyone.

Vikas Rehman, also with First district.

Any attendees from the 2nd District I move?

He's a second district from the 2nd district.

3rd District John Leonard from the third district.

My colleague Amy Perkins is in the audience will come up for her item and I believe Cecilia can be was online.

And then 4th District Grand Sherman, 4th district.



#### **Landers, Catherine** 0:53

Catherine Landers is online as well, so that third district.



#### **Operations Cluster** 0:58

Yeah, that's fine.

Hi Srlm 4th District OK and Michele Vega for the 5th district and I know Tyler. And I think Leslie are gonna be joining as well.

OK.

Let's go ahead and begin with the board motion item.

So we're gonna go ahead and do public general public comment at the end of all of the motions. If anybody's here for general public comment.

We'll go ahead and begin with board motion items.

The first is a motion by SD5 for support for HR1179. I will be presenting on this item.

This is related to the Chiquita Canyon Landfill and is supporting.

A federal bill that would amend.

The Internal Revenue Code.

Tax code to exclude any payments that individuals receive as compensation from their gross income.

For tax purposes, this is just asking for board support of it.

I believe layer has a assessment position that I'm not the alleged deputy in the

alleged deputy is in DC, so I'm going to make sure you guys all get back.

Are there any questions on it?

There is similar state bill right? I believe so.

By clerk, yeah.

Great. OK. Is there any public comment on this motion?

Thomas, does anyone like to provide a comment on this motion?

Seeing none, if there's anyone online who wishes to provide public comment, please raise your hand on teams.

Great. We can move on to the next item which is SD1, establishing municipal advisory councils for unincorporated East LA.

Thanks everyone. Again, this is Tammy with the supervisors. Associ.

Ation as you may recall, last April, in 2024, the board approved my supervisor, Solis, and coauthored by Supervisor Barger to instruct the CEOs to do several things regarding the incorporation.

For the sake of community, the county's largest unincorporated community, with 180,000 residents, which is actually larger than most of our county cities.

So one of the things that the motion directed was for the CEO to do a report back feasibility of incorporation or a special district or establishing a municipal Advisory Council or a town council. And the CEO reported back and they found that the revenue and the expenditures, Don.

Pan out.

And so city, Hood and Special District is actually not feasible.

But what could be done is establishing a municipal advisory committee, a map or a town council.

And so that was their recommendation and their report. And that's what this motion does.

It instructs the CEO to go out, hire a consultant and take a look and see what would a body like a Mac or a town council would look like.

How would we appoint the members?

What would their bylaws be like?

And that's actually governed by the state law, so.

There's not a lot of wiggle room in that part, but what?

How will we get members to to apply and be selected? In addition to that, the report back that the CA did was very comprehensive.

There was a lot of work and I just I could give a shout out to the CEO for all the work that they did. It was not a simple task, but it's very technical as is appropriate and so we really want our residents all 118TH.

Of them, to understand what was in the report.

Why those pieces were not feasible and what we're doing to move forward? Because we want to make sure that they have an opportunity to weigh in with the county and that their voices are heard too.

The outreach that we are asking the consultant to do is going to be pretty comprehensive as well. We have several communities in East Los Angeles that we want to to to meet with and to walk with the report and gather, gather and plan. So that's it in a nutshell.

We have Bob Maran from the CEO on.

The online I believe and also my team at Mukas is here too. If anybody has any questions.

Are there any questions?

Hold on.

It's for board offices right now.

Oh, are you?

He is.

Oh, sorry, sorry, my bad my malicious.

Do you wanna come up?

Thank you.

Hi Alfonso. There is a guy SD2 assistant director for an incorporate area.

So I do have a couple questions just 'cause this is some interest for us too for unincorporated areas in future. So do you? Yeah.

My bad is my first MV.

So one of them was, do you know if there's a the?

This will allow for like let's say, an emotion impact that we introduce into the board. Does the cat have a chance to like hear out that motion or just right now it's just more on the municipal services that are being impacted to their communities? For yeah.

For yeah, it's whatever the macro Town council wants to discuss. We could have it could be agendaized.

Is that what you mean?

Or are we gonna like brief them on the board agenda? So I'm more in line.

For if you if anyone's interested motion that impacts an unincorporated area.

From or from from the board offices do that. Does a Mac have a chance to input on that before it comes back to the board for something else?

So I'm just thinking about it as a joint governance connect, if that's something that's possible for them to put input on that as well.

Anything is possible, but you know first we need to establish what the Mac would look like and we need input from each of our communities on what they wanna see as a Mac or a town council.

It could be one.

It could be multiple ones you know, and they would establish like what their priorities are.

So I could, but I we don't know yet.

We're like at the very preliminary stage of establishing what that body would look like for customers.

No, thank you.

I think you answered it, Tim.

Just to further elaborate on that, the motion.

Essentially, does ask to provide a framework.

And recommendations on how to establish a Mac for each Telus that particular to each telay.

But I also wanted to uplift a similar motion that we did with Supervisor Barger's office also last year in 2024, that asked for a transparent data for revenues and expenditures for each of the UNCORPORATED community. Over 10,000 in population. So that's a separate report back that is.

Expected I believe in fall.

This year, that obviously takes tremendous work and I wanna reecho the shout out to the CEO and everybody working, collecting that data and then presenting in reports. But there is for the other uncorporated communities, there's another report coming up that doesn't only apply to the first district, but county wide Indian corporate community.

That's over 10,000 population and.

With those Macs do exist, I I'm sure they could chime in on that report.

Before it comes back.

And then cost, is there any cost for building the Mac or are they gonna be siphoned for the participants that are elected or not elected? So that would come up with the consultants report.

We would want the consultants to tell us like, what would it look like?

Is there gonna be staffing? I don't know what the process is for Max outside that are already established in other districts.

I don't know, but it's really for the consultant to shape that for us.

OK.

All right.

Thank you.

Thank you.

I know that.

Someone else from our office had our web had a quick question as well, so we can.



#### Webb, Tyler 8:20

Hello. Thank you.

Tyler Webb, deputy for unincorporated areas for District 2.

Very, very interesting motion that you guys are putting out.

I was.

I was reading it and it seemed kind of prescriptive that like you're going with the municipal advisory councils. But when I heard you presented just now, you made it seem like like like the Community will decide on whether they want town council or the municipal Advisory Council.

So I just wanted to get clarity on on the intent on of the motion.

#### **Operations Cluster** 8:55

I mean the intent is for the consultant to work with the community to to hear from the Community about what they want to see. Can I add a follow up on that? What's difference?



Webb, Tyler 9:03 OK.

#### oc Operations Cluster 9:05

What's the difference between a downtown phone app that was gonna be my auestion?

I think it is kind of laid out in the report itself too, which is not in front of me. But there's two or three ways to form a advisory body that's representative of community members, either a formal way would be, I believe, a Mac, which is a municipal advisory committee.

Versus a town council which do exist, different parts of unincorporated communities, their cell phone or self govern, so to speak.

And they may have their own bylaws that apply.

To them versus a more formal pathway to set up via board action with with this part of representative, so each LA being a very unique large and incorporated community. We wanted to seek out what is the Community preference, one way or another and how could be it holistically representative of various neighborhoods in East LA, more precise. So in a Mac, is it typical that then this the elected official, the supervisors would appoint the members to the?

Mac, as opposed to like a town council where they're self appointed and they have their own elections and are more independent I think.

There's a pathway forward for either option, but I would.

Request CU office, who did provide some language in the report back.

I don't wanna misspeak, so if somebody could help me get online.

**RM** Robert Moran 10:36

Pomeran CEO, can you hear me?

**Operations Cluster** 10:39 Yes.



Robert Moran 10:40

Good.

Answer the question.

I l believe that the members of the Mac are appointed by the board. We would have to investigate if if there are alternative forms there. There are no Macs in the county currently, so we would have to take a look at some other Macs up and down the. State to see see what they've done.





# Robert Moran 11:03

But initially it it it appears the law it it's quite prescriptive as as has been said today. OK.

So it appears that the Mac law as it currently stands, it is Board of Supervisors appointments.



#### **Operations Cluster** 11:21

Thank you.

So again, to follow up on that is the way the directive written that based on the outreach and feedback, if the Community would rather have a town council, is that an option for them or the way it's because Mac is what is outlined here. So is this the?

Outreach and feedback would just be based on the establishment of a Mac or Max.



#### Robert Moran 11:44

Yeah, it's not understanding the the consultant is is going to do community meetings, get input from the community to really see what they want to do. Basically, they're they're very similar bodies.

They're they are advisory. However, the Mac is prescribed in state law. Town Council is not so that you have some more flexibility.

The Mac is is that body is required to follow Robert's rules. You know, very formal they they they have to have an agenda. They have to report out.





Robert Moran 12:17

All that kind of stuff, whereas the town council can be a little bit more informal and there are some examples of those in the county. That we can look at.



oc Operations Cluster 12:25

Yeah, we have some.

Is there somebody else that has their hand raised?

OK.

Oh, I see.

Other than OK, Tyler, do you have another question?



#### Webb, Tyler 12:45

Yes, thank you.

I was wondering what you guys were envisioning. The community outreach would look like.

Like surveys, focus groups, or anything else.



## oc Operations Cluster 12:59

I I would say all of the above, but like we mentioned there is complex data to go through.

The community has waited long time for this report, so we encourage like multiple.



**Webb, Tyler** 13:07 Mm hmm.

**Operations Cluster** 13:13

In person meetings, some virtual ones, but all of the above in terms of helping the community digest the data and linguistically and culturally competent manner.



Thank you.



oc Operations Cluster 13:29

One more.

Click on the Mac so to see all the Mac. There's no possibility of it being in like an elected process.



Robert Moran 13:39 It it appeared.





### Robert Moran 13:40

Yeah, it appeared the law says initially it that the members are appointed by the Board of Supervisors.

But like I said, we'll have to take a look and see if if there are any examples.



# oc Operations Cluster 13:50

OK.



#### Robert Moran 13:50

There's about a dozen of them, up and down the state so, so we can take a look to see if if that would be a possibility.

I know.

The the city of Los Angeles has their neighborhood councils.

They they have elections.

It's it's sort of a a hybrid.

It's it's. It's a type of a map, technically, but.

The city's neighborhood councils operate under the city Charter, so they have different rules, so there are some differences there, but you may have heard that their neighborhood councils do have elections.

#### **Operations Cluster** 14:19

Now also may like to add the same conversation that even though. Mac is more prescriptive.

There are bodies across LA, more specifically niche LA too, that do call themselves back.

They're not board approved parties, so there there is needs to be that clarity around the Community too.

That what?

What is one versus another? And if they the board does provide a voice with a certain appointees and certain?

Community members.

Then what kind of weight that carry? Just like our commissions, regional planning commissions. Another body that on the items that further come to these clusters and then further to the board.

Any other questions?

OK. Are there any public comments?

Any members of the public that have signed up to speak on this item. Anyone in person would like to provide public comment.

+13\*\*\*\*\*05 15:20 Yes, I'd like to speak. Hello, Sophia quijanes.



+13\*\*\*\*\*05 15:24 I'd like to speak.

Operations Cluster 15:25 Yeah, we will do online. +13\*\*\*\*\*05 15:26

Can you hear me?

#### **Operations Cluster** 15:28

Yes, we can hear you, but we will get to online shortly. Carlos montes. We'll have one minute to provide public comment if you wish to provide.

#### CM Carlos Montes 15:38

Yes, my name is Arnold Montes, graduate of Garfield Heights School. I grew up in East LA, but funny thing, I moved out to Ball Island of the cherry. I like the discussion. First of all, I want to thank Supervisor Hilda Solis for for being very patient, methodical and making this motion for the municipal Advisory Council. I I think it's a good idea to have a outside consultant do extensive outreach. And betting.

And surveys and to all sectors to all sectors of the East Valley community.

3D you know we have 4 working class undocumented folks.

We have educated working class, blue collar, white collar, a lot of you, you know. So I think that that whoever you hire needs a very good audience to see what the community wants.

You know, I know there were some folks in the community wanted cityhood, but I I you know, the the Cao report shows that it cannot be supported.

You know, we're totally gerrymandered by other cities that have taken away all our. So.

And you? So I support the motion.

What considered all that something to the Community they may want to have elections.

**Operations Cluster** 16:45 Thank you.



#### **CM** Carlos Montes 16:47

Like the Neighborhood Council for many years.





Some of the results would provide a public comment on this. Normal.

Dora, were you there?



CM Carlos Montes 17:05 Who are you calling?



**Operations Cluster** 17:05 Oh well.

CM Carlos Montes 17:05 What's on the 1st and last name?



# **Operations Cluster** 17:07

We're calling Norma Gonzalez. We we see you can't hear you.

Nope, still can't hear you.

So move on to the next.

Yeah, we'll we'll. Margaret Fuentes, would you like to provide public comment? You'll have one minute.

OK, Margaret.

And move on to Christina's if you'd like to provide public comment.

Kristie Hernandez 17:52 Hi, yes. Can you hear me?



#### **Operations Cluster** 17:54

Yes, you have one minute.



Kristie Hernandez 17:56

Hi, good afternoon, everyone.

I just want to say thank you so much for having this conversation and we're glad that this report is finally out. Almost after 10 months of being overdue. So thank you to all who helped to make that possible.

With regard to the Community outreach, I just want to emphasize that we want to make sure that this extensive and accommodates all individuals who work full time or potentially.

They, you know, I think they had. I'm sorry.

No, that's me.

Can you once hear me?



**Operations Cluster** 18:37 Yes, we can leave.

#### KH Kristie Hernandez 18:37

Well, we just want to make sure that there is extensive outreach and you know, just to be fair to, this was never about city Hood.

This was about financial transparency and finding a way to have some type of connection to an acknowledgement by our supervisor to ensure that the Community is involved in decision making.

And that, you know, we are notified about these types of opportunities to engage and have a seat at the table.

On more than 48 hours in advance, which is usually the case, and sometimes we don't hear about these events.

So I really want to under score that.

And that's this. Be a collaborative and transparent process that truly reflects the input and also I want to make sure that this is an elected body not appointed by the supervisor.

#### **Operations Cluster** 19:15

Thank you. Thank you.

Thank you.

Your time is so expired.

Genesis Coronado. Do you wish to provide public comment on this item?



GC Genesis Coronado 19:30

Yes, thank you. Can you hear me?

#### **Operations Cluster** 19:33

Yes, you have one minute.



Thank you.

My name is Genesis Coronado.

I'm a longtime resident of East Los Angeles, currently residing in City Terrace. Grew up in the Maravia project city.

I just want to uplift the need for again extensive community outreach in person meetings to really engage the Community in this in this process.

I think it's important to also incorporate an education piece about what it means to be an unincorporated community. As part of this outreach and the opportunity to elevate the voices.

Community through this potential Mac.

Additionally, I am in strong support of an elected body for this Mac and I think to offer anything less than that to East LA would be a huge disservice.

And so I I want to make sure that we are doing the proper outreach throughout the state.

I know there are opportunities other other counties have done something like this in the past.

I am engaged with other corporate communities across the state who are also. Looking to establish.

Max and an elected body is what is what is working.

I know there's the community of Altadena that has an elected town council and so I think to offer anything less of that to East LA would be a huge disservice. Thank you so much.

### **Operations Cluster** 20:48

Thank you.

Margaret Fuentes, would you like to provide public comment?

Let's try normal. Consult normal.

Are you still there to provide public comment?

Does anyone else in mind would like to provide further comments on this item? Christine Vazquez.





CV Christine Vazquez 21:20

Thank you. Good afternoon. My name is Christine Vazquez. Hello.



+13\*\*\*\*\*05 21:22 Yes it is.



oc Operations Cluster 21:26 Oh, go ahead, Christina.



CV Christine Vazquez 21:26 Yeah, my name is.

OK.

Hi, good afternoon.

My name is Christine Vasquez.

I was born and raised in East LA and have continuously been working in the community for the past few years as a community organizer and an active transportation advocate.

I want to thank Supervisor Solis for the work in representing East LA for the last 10 years.

I am speaking today to support the motion as.

As it follows through the report's recommendation.

I strongly agree that there is a need for a municipal advisory committee that is representative of, and it includes people of all ages and abilities and reflects East LA's diverse voices. We do need to consider having folks from different neighborhoods within East LA, whether that's the mar.

+13\*\*\*\*\*05 22:10 Mm.

#### CV Christine Vazquez 22:11

Area, City, Terrace, just the different geographic areas in East LA and agree that.

+13\*\*\*\*\*05 22:18 Hmm.



#### CV Christine Vazquez 22:19

The committee should be elected and that there should be. Be an educational component to it. Thank you.



**Operations Cluster** 22:25 Thank you. OK, phone number ending.

Margaret Fuentes 22:26 Hello I think I found my mute my mic.

**Operations Cluster** 22:31 OK. Phone number ending in 6005.

> +13\*\*\*\*\*05 22:36 Sophia Quinones, can you hear me?

**Operations Cluster** 22:40 Yes, we can hear you have one minute.



+13\*\*\*\*\*05 22:43

OK.

First off, I want to express my disappointment. I had spoken specifically with Waka Sreiman that I wanted to be a part of the Cfo's financial analysis because I knew where they were funds that were not being reported as an example.

As taxpayers, we were given a certain tax so that that our sewer system would be replaced in East Los Angeles.

That has not happened.

There are fees that are charged and we don't have access.

Even even though you did the report, I haven't seen it.

Where is the fiscal transparency so that we can see the budget breakdown.

We want the best for our for our area and I know for a fact that there are federal funds available that the county has never applied for, that would help our area. So when we talk about fiscal transparency, I think that it's misingenuous because fees are collected and they're put into the general fund. And there was no report from the Board of Equalization. Either. So I want to have access to this report so that we can really be transparent and I hope this CFO would reach out to me. Mr. Riemann, I told you I wanted to be a part of it. I went against Lavco because I knew they did a horrible job last time and I so we want to follow up so that we can get all the.



oc Operations Cluster 23:57

What's?

Margaret Fuentes, if you'd like to provide public comment.

Margaret Fuentes 24:09 Yes. Can you hear me?

Operations Cluster 24:11 Yes you can. Yes we can. You have one minute.



### Margaret Fuentes 24:14

Thank you very much.

So I am a property owner here residing in East Los Angeles and there has been this longtime concern of not being fiscally sustainable and with the new study report out, I do have my own opinions with questions to the comparable analysis with the spending.

And if so, 500 million that has been recorded as investments in East Los Angeles, we and we still find ourselves still quote UN quote.

Too poor.

This should be unacceptable. Creating a Council for this area could give opportunity to build on hopes of creating positive impacts and building revenue with better quality of life outcomes.

I asked to vote in favour of giving our community a voice as a legitimate advisory to

the county, preferably not appointed by supervisors and community driven. I call in support of this motion.

So thank you for this opportunity and your time.

#### **Operations Cluster** 25:16

Thank you.

Is anyone else online who wishes to provide comment for this item?

Seeing, hearing none, that's it, chair.

Great. Thank you.

All right. We will now move on to the next item, which is.

District 2 transforming the county's complaint and dispute resolution processes to foster our cultural belonging, transparency and accountability.

All right. Did everyone get a copy of the Backsheet that County Council sent? Do you need one?

We got one, but there was no opportunity to review it, so it was not helpful.

I I understand that.

My apologies.

We were promised to have that in advance, so I believe that County Council and can we, oh, we have it on our show.

So we have a quick presentation and folks see copies of the motion or the presentation. We have some.

I'm happy to hand them out.

If that'll be helpful.

So I'm Carolyn Cherosis, policy director of Mitchell here to present on our motion.

Basically, to transform the county policy of equity and the process by which we take policy based and non policy based complaints from our employees.

You can go to the next slide.

So I'll just give a little bit of the background of how we got here.

We we have not reviewed our CPO.

Process since uh before already was created, umm. And we believe that as the largest employer in the county, we need to lead by example and create a culture of belonging.

Umm, we we know that the cop receives complaints, but actually only 25% of those complaints are a policy of equity violations. The remainder of the 75% are not and are dealt with in inconsistent in a variety of different ways.

So this can lead to lengthy and sometimes very opaque.

Dispute resolution processes and the reason that our office took this up in 2021, which I'll get to in a second, is that we actually had employees coming to our office saying please help us. We aren't getting, we aren't receiving resolution and we we need another out.

To to be able to be heard.

Additionally, several folks in our office who had served in management and non management level positions in the county have personal experience.

With the county policy and equity, so next slide please.

As we know, the county policy of equity was adopted in 2011 and I think we all believe in and and know that these are noble endeavors we want to protect all of our employees against discrimination, harassment, retaliation and inappropriate conduct. And we know that anyone from.

Managers, coworkers line staff can file these complaints.

But in December 2021, our office passed a motion to.

Update the CPOE complaint process so that we could actually see potential not only a more efficient resolution, but other alternative dispute resolution methods,

particularly for the 75% of complaints that are being received that are not rising to policy violations.

And we thought it was really important that there would be a dual track approach to resolve both of those types of complaints. And I just want to say we have partners from County Council DHR.

Phr. Of course, our Executive office, CEOP and RDCEO on the line and in the room. And I just want to thank all of them for really taking a very, very intentional over three-year look at our current process and how it can be approved upon to really ensure that our complaints aren't festering to ensure that folks are being heard. And figuring out how we actually.

Proactive.

That person can get themselves.

Great. Thank you so much.

So there is a report back that that's under County Council.

So it's attorney-client privilege, which is why everyone doesn't have a copy.

But I really want to thank everyone for their work and just say that generally speaking and Wendy from County Council.

Tell me if anything I'm saying here is not OK.

Lourdes Caracoza 29:32 S.

#### **Operations Cluster** 29:35

But we the recommendations.

This report back that uh, the consultants and the and the various departments did uh really center on, UMM, putting forward a uniform policy on how complaints are handled across different departments, making sure that there's a uniform timeline, making sure that when complaints are actually kicked back to the.

Departments that there is a process by which.

Those complaints are resolved. Also, better technology to improve the tracking we will.

You'll see.

But you know the policy related complaints take.

Well over 100 days to resolve the non policy related complaints can take 18 months or more to resolve.

So how are you actually improving the workplace culture sense of belonging? Ability to work together while you're waiting that long for something to be resolved and and not hearing any information about where that is.

So we really know that we need better technology, better communication with employees and we also want to streamline.

How these disputes are are tagged.

So you have AVC and N.

Oh, sorry.

I'm so sorry.

I'm on the next slide.

My apologies if you could go to the next slide. Thanks.

There's multiple different ways that complaints can be tagged in terms of policy related to nonposyrelated, but ultimately at the end of the day, there's a recommendation that these complaints be just dual sorry, streamlined into either equity or non equity complaints like I mentioned because again we have about. 25% of the complaints that fall within the policy of equity.

75% of which are not following in that policy not being resolved in the Executive office and being kicked back to departments and and a really big recommendation

here is to create a shared services center that would oversee all of those complaints, streamline the process and DED.

Some of the work and I do realize that this is not like a fork facing or sexy thing to talk about.

We're getting very much into the weeds of how the county operates, but.

We employ 114,000 people and and we are the largest employer and and you know our office feels it's really important.

That we have a safe and inclusive work environment.

Sorry, next slide, please.

And that we want to make sure obviously the reason that we're bringing this forward, we adopt many of the recommendations in this report back is because we actually want to be able to timely resolve these workplace disputes, create a better work environments for our staff and ensure that.

We're being more transparent about what's happening to these complaints, but moreover, really preventing, if possible, many of these.

Issues from bubbling up festering.

Creating bigger issues with multiple members of the team if they're not resolved, how do we proactively address workplace issues before they become a bigger

problems? So our motion in front of you today?

Sorry. Next slide. Yeah. Thank you.

Directs CEO.

Dhr started as a typo, executive office and County Council to report back on how we would implement.

A framework based on the findings and the recommendations in this report, many of which are addressed in the confidential factsheet that you all received umm to the chase. We we do wanna see the shared services center implemented so that we can manage the dual track complaints and report.

We wanna make sure that we actually have precompliant resources.

Cultural holders and departments, mediation services that we're not actually charging departments for the the fact she gets into it.

Many departments are unclear on how to even use the mediation services or they don't use it because we actually charge departments to to mediate.

How do we make that more accessible?

How do we make conflict resolution like a A norm rather than an exception? And then also ensure that we have a more modernized actual complete management system so that we're tracking everything. And there was a recommendation that I didn't get into, but making sure that our actual county equity oversight panel's a little bit more diverse.

That there are non attorney members, that there are members of all ages, backgrounds, experiences.

And then ensuring that we're actually training both managers and line staff on some of these techniques to resolve disputes before they become an even bigger issue. The second directive in the motion is to actually begin stakeholder engagement, because, as we all know, labor was very instrumental in in 2011 and actually coming up with this process.

Labor has to be at the table in very instrumental in and our partners have to be there with with our employee associations or stakeholders or labor partners in coming forward with whatever the reforms and the timeline for those reforms would look like.

So starting that process with stakeholder engagement now and making sure that we are centering the needs of the county workforce first.

And and really just to create a better culture in our county.

So that's why we brought forward this motion in terms of next steps.

We anticipate bringing this forward to to the board by June 3rd.

We of course, want to hear everyone's feedback as they were here and really just appreciate all of our partners for having worked so hard on this for the last several years.

I don't know if anyone from the team wanted to add anything.

Wendy, did I say anything out of bounds?

Too late now.



#### Wendy Sha 34:58

Excellent presentation. Carolyn, you are great. It's it was great.

# **Operations Cluster** 35:02

OK.

Is there anything else I should tell them about what we're doing? Kev, I need to go over now. That's it.

I don't want to say anything back there.

OK.

You covered it.

OK. If they have questions.

If there are questions, they can. Yeah, OK. Are there any questions?

I had a couple of questions.

Thanks, Carolyn.

So just I think I understand it, but so will any complaints now with the new system that we're looking at.

Would any of the complaints go back to the department or everything is centralized? I think that I don't know if doctor scores uh or Wendy or any of you all.



D'Artagnan Scorza 35:44 I'm here.



**Operations Cluster** 35:46

After that, I think that that's to be determined based on how this is designed in this next 180 day, OK feedback period.

But Doctor Schwarzer, did you want to add anything?



#### D'Artagnan Scorza 35:55

No, that's completely accurate that what we would need to work with the departments to to determine how best to use.

Their how to how to flow.

Those complaints in a way that allows them to use the resources from the shared services center.



# oc Operations Cluster 36:12

So it's more resources that it's shared services center, then everything going into the shared services them because that's in my mind. I was leading everything was building share services center potentially. But I think the other thing go ahead. Go ahead doctor.



We're currently no, I'm sorry. Go ahead, chairman.



#### **Operations Cluster** 36:29

No, I was gonna say I think the other thing that the report revealed is that there are. There is some duplication of function.

And and roles in. When the cop takes in a complaint, and then sometimes.

Times that that complaint is kicked over to DHR.

So it's investigated in cop, and then it's also investigated in DHR and is there a way to consolidate some of the function that's happening in multiple departments in one place to make this a little bit faster?

I don't drive scores of that is getting out what you were.



Yeah.

It it does.

And so currently everything goes to an intake and sort of the the investigations,

services, units, everything goes into cisu and then it gets routed to its appropriate body.

So if it's an A, then it goes to the investigative process under DHR, it's ABC or N it goes back to the department basically.

So what we're saying is it doesn't really matter whether or not it's an A or an equity or not equity complaint.

Every complaint should receive resources, including.

The potential for peer mediation mediation workforce, you know?

Conflict, support, training, etc.

Every complaint period should receive that, and if it warrants an investigation, we'll consolidate some of those redundant functions within the, you know, within the investigation process. And it would still go through that investigation process. But it would still receive resources along the way. And the other I think.

Component that we're saying is that sometimes before a complaint arises.

You might, but you know somebody might ask for support, right?

They may ask their supervisor for help.

And there's no place to really go get that help.

So these resources might be available for them even before a complaint is filed. And So what you're trying to do is both prevent but also resolve it along the way.

#### **Operations Cluster** 38:16

OK, for the recommendations that came out of the report back. Was there anything that you didn't include in the motion?



#### Wendy Sha 38:26

So I went that that I to me it seems like a conversation because we've retained kind of Council retained the consultant, so that would be covered under attorney-client privilege communications. But happy to to discuss that with you offline.



OK.

Ι.

There's some feedback from County Council recommendations and I think there still needs to be worked out in the implementation of how we would wanna handle that, OK.

No, that's that's. Yeah, appreciate that.

There was nothing intentionally left out because we just didn't like it. No, no, no, no.



### D'Artagnan Scorza 38:58 No.

#### **Operations Cluster** 39:01

No. And so the report back will come in 180 days. Then, based on that report back there would be another item to formally adopt whatever it is by the board, right? Because I think that we still need to get everyone on completely on the same. Page in terms of like what this looks like.

We know that we need to make these changes.

How in in real time do these changes look in terms of structure? And also there's a component here about any sort of policy updates that we need to make from a statutory perspective, OK.

So there's essentially phase two of working with the implementation of report, and then we'll have a final phase three that comes forward with adopting. And I know

that this seems like it's been taking a long time, but they can all attest to the fact that we've.

Literally been in monthly meetings on this since we passed the first motion. Just trying to.

Make sure that we do something that's intentional and that works well.

For all of the employees here, OK.

That's it for me. Thanks.

Thanks, Carolyn. And to everybody else, I know that this is very confusing. I you know, we see this policy in audit committee and yet it is still confusing and vague to me. In my mind, Sceop and Cpoe has always been interchangeable, which I realize now is not right.

So can you kind of walk us through briefly very high level on what?

Really is the difference because I always thought the CEOP is this EO.

And they're the over there, the civilian piece, right?

And then the CPO is like link. It's real or something like that.

So like, can someone easily walk me through this?

Yeah. Hello, everyone.

Should I go for?

Good afternoon. Vicki Bain Pineda, executive director over the one of the many acronyms in this process. But to answer your question, the policy of equity, the county policy of equity, that's the CPOE and essentially there's a program that encompasses the various functions within the program. So there's int.

There's the mediation process.

There's the investigative process and the independent panel.

They all have their own little acronym, so we get it. It is.

Somewhat confusing.

And that's one of the things that we definitely are enthused to again, you know make more you know plain language, user friendly et cetera.

So that's kind of the explanation is, can I, the policy itself is cpoa and the panel is the CEOP.

So you file something under the county policy of equity saying that there's been an equity based issue that's arisen in the work place. It only gets to the county Equity oversight panel. If it's real serious, right?

Right. So essentially complaints that involve a protected category?

We will receive and perform an initial investigation into every complaint and

essentially determine whether the complaint potentially violates the policy of equity, the cpoe and merits of further investigation.

Then we'll send it on to our partners in the county, DHR.

And those are the 25%.

That's the number that Karen was giving earlier.

So like the policy related complaints, just you'll see this in the report.

Those are the ones that take about 105 days to resolve.

Would it be fair to say that there's more involvement from your office in the in the A plan of the policy or the ones that arrived policy related?

I think that time frame just encompasses the entire process.

So at the intake level, which is managed by the Executive Office.

Typically, that turn around time is about two weeks, but but if the matter is one that potentially violates the policy, and we'll send on for that further investigation, that's going to take some time. So.

Once that's completed, it gets back to our independent panel, who will review and make the most appropriate recommendation on what you know, whether corrective action needs to take place or whether some other action might be necessary that the department could consider that entire time frame is essentially the.

105 days.

It just takes time and then the 75% of client of complaints that don't go back to you can take as long as 18 months at the department right after.

I just wanna be clear after the department level. So we have these, you know, multiple different parties who are involved.

How do we streamline this process so that everyone's following the same timeline and guidance?

And in the directive it says that like 25% of the claims to the CP CEOP is is falls under like the level A.

But then the remaining 75% does not follow jurisdiction other cpoe.

Which means what does a CPO do then?

So that part was very unclear to me.

It might be helpful to add just brief language on kind of what the difference is, only because if I have an accounting played for 25 years and I still cannot understand this like you know, I think a lot of other folks would struggle with this too. I.

Just putting that out there.

D'Artagnan Scorza 43:51

So I yeah, I just want to add.

**Operations Cluster** 43:51 Yeah, I don't know if.

#### D'Artagnan Scorza 43:55

Thank you for that question, Tammy.

I just want to note that that's a very common.

Levels. A very common refrain we heard throughout the process, and so we do intend, at least we will put forward recommendations to actually change the name, even the way it's, you know, it's called equity and not equity.

Complaints like that has that.

That has a different meaning now, and so to your point, we believe it needs to be plain language.

We need to avoid AB CS and ends.

We're probably gonna change the language from calling it equity to calling it, you know, something else that actually gets at what it is because it falls under the level of a complaint that is considered an equity complaint.

It basically fell under a discrimination, you know, discrimination, harassment, retaliation process or policy, right?

So ultimately what we're trying to do is clean, clean up the language around the entire process.

So I think we can only use what we have now, but to your point I I do think it needs to be further clarified.

#### **Operations Cluster** 44:49

I know it's an important you guys have gone through the details of the report, but it's not in the motion, it's the motion that's before us now. Or at least it will be before the board.

So just something to think about if you want.

No, I I think that's good feedback and maybe we could even include like a chart or something so people can visualize what the process looks like. Currently, yeah. Any other questions for me?

Any other questions?

I just have a quick question. Just on Carolyn, on the and first time looking at it, so happy to take a look at the fact sheet too and get back if there's any additional comments. But with respect to your directive, one, would there be?

A additional cost to all of that implementation that we open to including like what is the cost of all of this. You know, if we move certain things within a centralized shared service center.

What would be the overall cost in the report?

Well, I think that the goal is to make this as cost neutral as possible.

That's your point. We don't.

We don't know for sure how much this might cost, so you're basically advising to add a directive around cost just on the report box.

Yeah, you could see the overall cost of this. Thanks.

I actually wanted to drill down a little bit more on what Tammy was saying, 'cause. I similarly to thought they were interchangeable, but you know, really one of my more compelling issues with Cpoe and CEO. He is the long the, the long delays and I don't I Don.

And and then sheer number of complaints that are are not equity based, correct? So this does talk about.

Streamlining the timeline timelines and making it more transparent.

How do you see that working actually, functionally speaking?

I know you're getting a report back, but is there some discussion already on how functionally we could improve those timelines?

Yeah. I mean, I think that that's.

Why there's this recommendation for Shared Services Center so that everything's in one place?

You're not kicking things back from department to department. I also think that there needs to be and this is addressed and I'm if anyone disagrees or wants to weigh in, please do so 'cause you all did all the work but.

A standardized way that each department is handling the complaints that are sent to the department. 'cause. I just wanna be very clear. It's not their fault that these are taking so long, right?

The main issue, there are certain departments that will take longer than others. There are certain departments that have different ways to resolve their CEOP.

Related complaints than others and nothing has been standardized and we're not

really.

I mean, sorry if I'm if I'm mistaken.

Oh no, and we're not tracking it very well, to be honest with you.

Do you wanna wait on this?

Yeah. No, I was just gonna say the same thing essentially, right.

So we are required to track the A designated cases that receive a disciplinary recommendation.

We do track that in terms of what are the departments doing.

With those are they actually implementing those recommendations?

And the numbers are actually good in that regard, but up until this point, you know again that 75% that number you know those sort of the non equity case that gets sent back to the department will make the best recommendation that we can at that point.

In terms of a more holistic, you know resolution potentially or to engage in, you know, DH Rs DRM process.

We'll make those recommendations, but there is no current sort of report back mechanism on on those.

Matter. So we're just we're sending them back to the department and it's up to the department to decide whether it's going to take, you know, action on their end on addressing the matter on a personnel level or otherwise.

So our focus up until this point again is just ensuring that the actual violations of this county policy of equity, that's our jurisdiction, that those are followed up on. And and what I would say is that this shared services center as it's being proposed. Proposed is not just going to help streamline the equity based compliance. If you

notice, it's also for the 75%.

Of the other, the clients that do not rise to the to a level of violating the policy. So how are we actually having oversight over those and expediting? Those uh claims as well.

If that makes sense.

lt does.

And that's what actually I thought was gonna be my next question.

So there won't be a kickback policy as part of this, where if it doesn't meet the threshold, it if somebody is directed to go through their departmental HR instead, so that we're not bogging down the system or will it still come into the central shared service.

For better.

Remediation.

I mean, I think the intent is that everything goes through the shared service and we're not kicking things back to the department, but there would be some sort of hand in hand coordination with the Department, of course. But there would be more oversight over how those nonpolicy related.

Complaints are being resolved.

Does anyone who worked with the consultant want to say if I mispo on that? We're still, I mean, I think that part of that will be in the design that comes back. Do you want to take this? Oh, yeah.

Go ahead.

Oh, sorry, Ben stormer.

Cop, just to give you some context, I mean, we're talking about, you know, approximately 7000 complaints that come through our process.

I'm just not sure if everyone all the deputies were aware of that.

So we're talking about a high volume complaint.

So I think what Carolyn's you know awfully trying to get at here is that is that we need a consistent expectation at the department level that we you know of of what we expect, what the board expects, what the county expects them to do with these partic.

VCs and ends complaints.

And reporting back some consistent mechanism, whether it's culture brokers, whether it's peer-to-peer, whether it's conciliation, whether it's working with. DH Rs new core program and their other dispute resolution mediation program is setting those clear expectations from a board level down so that they know what their expectations are in terms of outcomes, timeliness and report back. I mean just speaking candidly, 7000 complaints, I don't know that.

Even combined, we could manage sort of following up on all of those.

All of those matters, but I think it's really setting those expectations in those areas where, like like the departments have charter authority over their PM matters and their ER matters, so.

Just setting an expectation for the departments that we can then follow up and and get measurements and data and metrics so that we know what they're doing and then we know how to attack it. If they're not doing what's expect.

Ed, OK, after you just want to raise another point, just out of curiosity, like for the

compliant 75% that are labeled N non equity and they're going back to the department. If those complaints happen to be against senior leadership team or an executive management.

Directors of the department and how they tracked and handled.

Same way, right?

So we handle all the clients in the same in the same way, but if it's it's labeled non equity and it goes to the same department where the leadership was used or whatever, right? The complaint may have been how employees could be ensure that their complaint is gonna.

Be tracked in some way or fashion where they don't have retaliation or it doesn't disappear, which is against very folks.

The complaint was initially made.

Process for that where where County Council DHR and order controller along with us were all involved in a process that make sure that complaints that name executive level, either board board members or executive level staff department heads are treated in a very serious manner where we have a.

Lot of different people in the room ensuring that complaints are handled correctly, even if it's not equity.

Even if it's equity? Not exactly.

And I can add to that if you'd like.

William Gomez, senior Human Resources manager at DHR.

Oftentimes, at an executive level, the departments will be advised.

But they're often the department head would be advised, but they're kept the perspective.

Department counselor would also be in contact for them to review that, whether it's equity or non equity related.

So there is an existing process and that would be facilitated through this new anticipated process. And I think that's one of the strengths of this process is you know all of these complaints come to centralized hub for handling.

It's not with the departments, right?

So we're looking at all these complaints individually on the same merits, on the same, the same standard, regardless of who's named in the complaint.

So I just want making sure that folks that maybe conflict it in review of that process. You know there's a a system in place. Oh yeah, absolutely.

And I know the County Council consultant report had feedback from, I think the

three biggest departments that have these complaints.

I know.

And it indicates that as part of the directive here, you guys are gonna get staple. The feedback from the departments.

I just hope it goes to all the departments, because even big or small, I think they'll have challenges, right? With agreed. I have a question, are all 38 departments going to be involved in this?

Because I believe that there are some.

Due to.

Do other reasons have their own separate process?

Yeah, I would.

County Council, would you like to say anything about that? That's correct.

ws Wendy Sha 53:48 So.

oc Operations Cluster 53:48 There's a there. Go ahead, Wendy.



ws Wendy Sha 53:50 Oh, I'm sorry. Go ahead.



oc Operations Cluster 53:52

No, I think that peace officers, probation officers and firefighters have a different process. Wendy, is that correct?

ws Wendy Sha 53:57 They do, yeah. Well, yeah, because there's different laws, statutes.

**Operations Cluster** 53:59 No.

Right. But they still are subject to the policy of equity process or at the Sheriff's Department. The policy of equality process.



WS Wendy Sha 54:05 Yeah.



### **Operations Cluster** 54:13

But yeah, because they're peace officers and you know, different standards may apply, but that's sort of the one, you know, main difference.

But nonetheless, they come through the same cpoe or policy equity process. This was originally modeled after the Sheriff's Department.

Dispute resolution process. When this the county Equity Oversight Panel was created, part of a consent decree.

With the federal government right to clean up the Sheriff's Department. Right. OK. Thank you.

Any other questions on this item?

Any public comment? If there's anyone here in person who would like to provide comment on this item, please come up now.



+13\*\*\*\*\*05 54:55 Yes, Sophia quinion.

Can you hear me?

**Operations Cluster** 55:00 Yes, we can.

> +13\*\*\*\*\*05 55:00 Hello.



**Operations Cluster** 55:00

You have one minute we can hear you.

+13\*\*\*\*\*05 55:03

My.

Concern has to do with county employees public safety.

And the time it takes for those complaints to be dealt with specifically with beaches and harbor, there were some break insurance.

Some sexual harassment with some of the female employees, and it just took too long, and to this day they they did not.

Support the employees when it came to making sure the boards were secure. And there's also a breakdown when it comes to county employees reaching out because the in the Sheriff's Department cover both areas, getting a Direct Line into law enforcement.

And and so there has to be a process so that county employees feel safe and you have access to to the, to the police and not just getting to the general number and the same situation happened when the lights went out.

There's a shared border and it's important when it comes to public safety, but because do you contact Edison contact DWP, there's a breakdown when it comes to that that line.

So I really encourage you to deal with public safety when it comes to our employees that when people for their lives that it'd be taken seriously and also there's a situation because of the county where they have the cameras because it's an Adena and the fog the IM.

Operations Cluster 56:20 But.

> +13\*\*\*\*\*\*05 56:23 Of the perpetrators can't be captured. So they had.

Operations Cluster 56:28 Next speaker. LACAAEA president.

LACAAEA President 56:35 Good afternoon. My name is Dolores Ellis Gant. Are you able to hear me?



#### oc Operations Cluster 56:40

Yes, you have one minute.

#### **LACAAEA President** 56:42

Perfect. So I serve as the President of Los Angeles County, African American Employees Association, and we'd like to thank the Supervisor Mitchell, for bringing forth this motion. And we ask, we will be asking for full support of the board as it was said by the 2nd District Repres.

We make a received many, many reports from Members talking about the CEOP process, cpoe processing that they don't understand it and they have lost hope. And feel that they've been retaliated against.

I love that.

The motion we love that the motion is going to centralized the share service center and have resources for everyone and that we're going to get some standardization on the report back from the department and we want to also thank you all for including the employees associations in this.

Motion, as we are a valuable partner to get information out to the county family, we would make a recommendation that all stakeholder engagement, especially the training for county employees, be.

In person, if that's possible, and my only question is, what is in the report that there says in the motion that there is a publicized report that will be given? Just want to know the frequencies and what would be the elements captured, because sometimes we are hearing that there are a lot of CPO ES filed against African Americans in leadership, but we're not.

We can't see the data, so if that data is.

#### oc Operations Cluster 58:10

Is there anyone else who would like to provide public comment on this item? Seeing hearing none. Thanks, chair. Great. OK.

With that, we will move on to the next item which is support. This is from SD3 support for 11:38 and Senate Bill 630.

Modernizing the California film.

I believe Stacy's gonna present this one, and she should be online.



#### Cecilia Cabello 58:37

Hope you can hear me. Cecilia Cabello for ST3, the California film and Tax TV tax credit program, is continuously over prescribed oversubscribed, losing production to other States and other countries.

And it's also due to limited funding for the program late November I believe of last year, Governor Newsom announced a budget proposal to increase the program from 330 million to 750 million beginning July 1st of this year.

So working off that proposal, AB 1138 and SB630 modify the tax credit programs requirements to make California more competitive.

The some of the modifications include raising the base tax credit rate from 20. Percent to 35% expanding the definition of qualified motion picture to include 20 minute television shows animation and large scale competition shows increasing incentives for independent productions and providing the California Film Commission with more flexibility to move tax credit dollars across different categories to meet current demand.

And there are a number of other modifications which I'm happy to go into, but wanted to make this brief and I'm happy to take any questions.

#### **Operations Cluster** 59:54

Does anybody have any questions?

I have one CC Daniela from SC1.

I'm just curious how this bill works with or. I don't sort of goes along with what the mayor just announced recently in terms of support for Hollywood and filming.



### Cecilia Cabello 1:00:12

Yeah, I believe that announcement came this morning, if I'm not mistaken. So I do not know but what I do know is that when I worked in the city, a lot of the incentives we did would build upon whatever the state is offering.

**Operations Cluster** 1:00:16 OK.

> Cecilia Cabello 1:00:25 So it would.

I would imagine that it would only strengthen whatever the state is proposing. What the mayor's proposing, although I again haven't looked at it.

And I believe Mayor Bass was included in the governor's unveiling of that budget proposal late last year.

So I am sure it is complementary, but again I haven't seen it so I can't say with certainty.

## oc Operations Cluster 1:00:50

No, I think that from what I heard this morning about, it was that the mayors was streamlining the permitting process for doing filming in the city and then also reducing some of those permit fees.

So just reducing the actual city costs and bureaucracy for filming got it. Thank you. Any other questions?

No. Are there any other comments on this item?

Does anyone here a person who wants to provide comment on this?

We have someone online.

Phone number ending in 6005.

Would you like to provide comment on this item?

#### +13\*\*\*\*\*05 1:01:26

Both to set numbers from the industry have commented about the Police Department charging them \$80.00 an hour for officers and depending on the size of the shoot.

That into consideration. Thank you.

## **Operations Cluster** 1:01:42

Thank you.

Is there anyone else online who would like to provide comment on this item? Seeing, hearing none.

OK. We will move on to the next item.

Thank you so much for your presentation.

The next item is from SD3, which is the county and city of Los Angeles coordinated homelessness response hello in here.

Thank you so much, Amy Perkins, senior housing and homelessness deputy for Supervisor Horvath.

So the goal of this motion really is to document our commitment to transparency and open communication.

With the city of Los Angeles, as we transition toward our consolidated homeless department, we've obviously heard a lot of concern from the city of LA, including at the board on April 1st when they showed up to express concerns, particularly around us pulling dollars out of Lhasa to be.

+13\*\*\*\*\*\*05 1:02:28 OK.

## **Operations Cluster** 1:02:29

Very clear.

We're still fully invested in the JPA and we will continue to honor the JPA, but as we create the new County Department dollars will change and come back to the county. We're very convinced that this will increase our ability.

To perform in ways that the city has long wanted us to really step up in terms of support for residents of the city of Los Angeles and the entire county.

So this motion is basically it's just formalizing a relationship between our CEO and the city's Cao to discuss in very formal ways.

City. What are you really hoping to see in our new department?

What do you want to make sure we build out there?

How we sort of define our roles around homelessness response and then we just make.

Two little concessions.

At the end there to say like, make sure that we're also including the Council, who obviously plays a really important role in the homeless response for the city as well as the mayor. And then we're asking for a report back on September 30th.

So this is in many ways just a an extension of goodwill to the city to say no, we're not leaving you out on this.

And we want your partners.

We build this new department, so opened any questions.

Any questions from the board?

I have one.

Question. Thank you guys.

For I know it's been.

A chaotic with all the all the feedback and comments you've gotten on this. I know that we're going to have a process for engagement with other cities and also an incorporated area.

And I fully, you know, understand that the intent of this motion is to, you know, address the challenges or the questions that the city of LA has put forward.

But I do wonder how we can also formalize some of the the work and outreach that we need to do with the other.

87 cities, as well as our unincorporated areas.

Mm hmm, I know some of that's written to the motion.

Some of that's like, you know, written into the consulting that were the consultants that were working with to do that.

But wonder if you could just speak to that a little bit like we're we're doing this like really heavy-handed outreach with city of LA Now. But how can we ensure that we're doing, you know something to the same extent with the other cities?

Yeah. So the other cities we tried to double down on mentioning the stakeholder engagement that we'll do with them in the motion, also asking in very clear terms that feedback that we receive from our partners like the cities and COGS.

Is evidenced when we, when we've asked people to come back and present to the executive committee.

On regional homeless alignment, ecra to say this is feedback we received and here's how we used it.

So not just do stakeholder engagement sessions and then say like, oh, thanks for your feedback. But in fact this is how we used what we heard.

So we do think that is that's documented there, this motion in many ways is in response to the incredible presence of the City Council on April 1st.

And it's also really specific to our investments at Lhasa.

The JPA is between only the city and county of Los Angeles.

So the other cities in COGS aren't party to that.

And this is a lot about and. And this is the biggest concern they're expressing is concern about we've had this sort of third party Lhasa to help facilitate our relationship, at least ostensibly. And we're saying, no, our relationship will be even stronger with direct communication. So that's what.

This motion speaks to very open and it's critical the the engagement with the other cities in COGS and if we need to do something more formal, we're open to doing that as well.

But we did want to keep those things separate.

Yeah, I'll, I'll talk to you more offline about it.

I guess one of you know, you mentioned like a specific report on the engagement with the city and the county.

I'm wondering if perhaps we need maybe not report with all the cities, but like a comprehensive report on those conversations with the cause of the cities, so that that's also in a formal document as well.

Would love that. Yeah, absolutely.

Because we also know that there's so much work that has happened right now between local jurisdictions, La Casas, local jurisdict all the different things that need to be happening.

We agree.

We'd like to see those more centralized in their efforts and then like documentation of what's actually being said.

So great.

Let's talk more about that.

Any other questions?

Yeah.

Thompson public comments. Does anyone here in person who would like to write comment on this item please come up?

Say none if there's someone online who wish to provide public comment, please use the team. Raise your hand.

Do we have someone who wants to speak for a number ending in 6005?



## +13\*\*\*\*\*05 1:06:51

Yes, I just want to caution the clown not to rehire the people from the city that have caused a lot of the problems dealing with fiscal responsibility. Thank you.



## **Operations Cluster** 1:06:52

Cool.

Thank you.

Is there anyone else who would like to provide public comment on this item?

Seeing hearing none back to the chair. Thank you.

All right. We will move on to the 6th motion.

Thank you so much, which is by the Court district proclamation. By keeping Los

Angeles, Los Angeles County's immigrant. Thank you.

Thank you colleagues.

So the motion before you all let me just provide some background. We have been hearing a lot from our Community providers who work with our immigrant population mixed status.

Undocumented.

Specifically or community health providers that folks are considering or disenrolling from government programs not seeking Primary Health care, ignoring their health problems over their children's care.

Not treating preventable symptoms and you know, we know that this is a direct result from the current federal administration and their deportation plan, the way that they are targeting not just undocumented, but as said.

Mixed status families.

People with green cards.

And it's really had a chilling effect on how this population engages with local government, whether they are seeking services or resources, including those that are within their within their right.

And then we recently had heard that Governor Newsom is proposing to freeze enrollment of new recipients.

And charge premiums when it comes to medical.

And so this motion does.

A few things.

One is proclaiming June as 20/20 as immigrant Heritage Month, but this goes beyond just proclaiming the month of Immigrant Heritage Month.

It I think this motion does more in terms of LA County saying that they stand by our immigrants because we know that because we know of the accomplishments and the and the benefits that we as a county receive from from this population.

So not only does it proclaim June as immigrant Heritage Month, but it also directs Oya from Dcpa and our health department to work together to provide.

Training resources, referrals, technical assistance to better serve immigrant clients, especially those who are coming into our health systems.

The other that it does is and I will and I will commend our health departments and OIA in terms of, you know, ensuring that we are.

We as a county.

Are providing safe spaces for our immigrant.

Clients and patients, but this just reinforces to ensure that we're prioritizing patients privacy and confidentiality regardless of patient's immigrant immigration status. And then it also creates a referral process for our county health departments to OA should they be.

Should they engage with a patient who is undocumented immigrant or just have questions of?

About it, and with this particular directive, this isn't in violation of any HIPAA. It's really just if someone is engaging with a patient that has these issues, they can refer to OYA and Oya and to link them to various services.

We're not trying to be redundant. We're trying to utilize the services that OA currently has and ensuring that there's a streamlined process in which that our health departments or county health departments can utilize existing services through the IA. And lastly, because of.

Governor Newsom's proposal.

We're asking that OIA, along with the health departments and our CEO lair, to provide the board with a report back on what the impact of the state proposal is going to have in terms of no longer accepting new enrollees 19 and older who lack permanent legal status and.

What that will have on the county, I think the purpose of the directors really is to just. Ensure our immigrant communities that the county stands with them and our county departments.

Are going to continue to prioritize their safety, privacy and confidentiality.

And lastly, you know Governor Newsom is making this proposal because he believes that since \$5 billion, by not accepting the new enrollees.

However, we don't know what that ripple effect will have on other systems that interplay with us.

For example, whether or not that will have impacts on our EMS or our other health systems. And so that's the other part of this directive.

We anticipate and especially in conversation with some of our Community health providers.

That if they skip primary care that end up in our emergency departments or emergency rooms, and we know that that is already an impacted system. It's also in a very expensive system.

So that's the motion and see if you have any questions.

Do any of the officers have questions?

Questions, but I also I don't. Do we want Oia to say anything or does OAA have? I know that Rico's here and I know that. Yeah. Take any questions if you have. But I think Esther covered the pretty well.

Yeah, I mean, so my subsequent Rigo doesn't want to say anything. It's just, I mean, so Devin support.

And share the concerns that that you're raising that's driving this motion and something we're seeing in our work with health departments as well across the board.

I just wondering just Ticky Tack maybe, but in terms of whether OI is the appropriate lead department for some of these and just in terms of their capacity expertise, I guess for 3A reviewing the policies and all of that that my immediate my initial reaction would be.

That seems like County Council would be the one actually with the expertise in doing that. And then on the one about the downstream impacts of the governor's proposal. Across departments that I wonder if maybe CEO or one of the departments, again, just knowing knowing Rigo's team's capacity and I think they're probably the smallest entity out of all the players listed here and knowing and and just not being familiar with them necessarily doing this.

Either reviewing policies, I mean certainly advising and helping, but actually leading the review of policies.

Or analyzing other departments.

You know the downstream impacts of the changing state funding or state programs on those two, so 3A and then I guess this is one, but you know the other directive, whether your thoughts on whether it makes sense and I don't know if Rigo, if you have thought.

On the.

And I'm going to put you on the spot of putting other departments on the spot. So maybe start with.

Start with you, Esther.

I mean, we have a for a reason, right?

They do.

A lot of our work in terms of immigrant affairs and engaging with our immigrant undocumented, you know, communities and, you know, I agree. Oia is small and it's not to the fault of Rigo or Oia.

However, the reason why our office decides to have OIA as the is to really prioritize

that this isn't.

Al mean yet?

I hear you in terms of like legal policy and whatever else, but it should be driven by people that we have in our OIA as such a matter experts on how we engage with our immigrant population.

So you know, so the order that we have in here is an order in which we believe that OIA is an SME.

But we don't.

We also include other partner departments in here to help them with analysis and and whatever else.

So that's the reason why we have this order.

But if you know but I hear you.

In terms of what was it directive?

Of adding County Council, I mean, I imagine that there that each of the departments are gonna bring their own councils.

But if the ASK is to also have County Council in that specific directive, well, it's County Council listed both.

I'm talking about who?

Just very brass tackles.

Like who?

The lead agency is and who generates the thinking about the different reports that we get from the different mm HMM county entities and I guess 3 is not a report, but just in terms of the work that they're doing.

That was my question on 3A, whether it's County Council who really should be. Directed and then held accountable for coordinating with departments, getting OA involved, all of that, and then similarly, whether it should be, I guess I'm nominating CEO or asking if CEO's the more appropriate one for the last directive on figure out the downstream cross departmental impacts of the.

Governor's proposal, if I could just add to what Jonathan saying too, especially as it relates to 3A, because County Council is doing so much of this work and reviewing the EOS and some of the other actions by.

Tolerant Homeland Security.

It does seem like it would.

Again, we know is the subject matter expert.

But there is kind of larger work that County council's already doing in this space.

OK.

I mean, I'm sure that's a really for Rigo.

But you know our priority on this was ensuring that our immigrant affairs opin and and took lead on it because I think we as a county should be hearing.

From OA. But here in terms of, you know, just workload efficiency, the County Council is already doing it.

Then you know whether they're leave or not.

We thought it was important that Oya be lead in these directives.

Perhaps on its conversation to have with County Council and Oia together.

You know, before this comes before the board for what both think is the suitable. Can I follow up on Jonathan's second point?

Actually, which is on 3D mm HMM and it was along the same lines currently. And again we know it's through no fault of regulatory with all of your NPC, but do you have the capacity or does OA have the capacity to pull that?

To establish the process, the referral process.

So the referral process.

Is doable?

Yes, we we could do that.

To the extent that we can simplify it.

And make it so that the departments identify clients who need the extra services, right?

None of the clinical aspect of their care we're talking about, for instance, housing issues, you know, certainly legal representation and the like.

We already have processes with most departments to make those referrals.

It would be basically making sure that we formalize.

It a little more.

That one I I'm I'm more comfortable because it's something that it's very directly to what we do as far as the other ones I I think we do need to talk to the impacted you know department CEO layer and and really see who has more access to that.

Information in systems and then I mean that's what we do, right?

We coordinate with all departments trying to figure it out.

And what's the best way to do it?

And as it was mentioned, only the last Director pass a report back.

So we have a little extra time to do the rest.

Thank you, Michelle.

So I'm curious, you know, in November after the election, supervisor Solis did a motion.

In response to the election, knowing that this was going to happen with immigrant communities and the fear that was going to be put in the communities and for all intents and purposes, we put OIA as the lead to do these types of trainings already. With a broad array of our county departments, as well as providers, right? We've already done this with the homelessness system.

I know you guys have already.

Trained Ecfs and other providers.

So I'm curious what?

Why this hasn't already happened with with clinics or with our health departments, and why we need to do a motion to direct that?

Because we've, you know, we've already given OIA this authority to do these

trainings. And I know that LA care is also doing these trainings as well.

So trying to better understand the need for an emotional authority. But I directed two people, right?

So I mean that's a really good point, Daniel. I thank you.

We are doing 2-3 events almost away sometimes.

And prioritizing the more pressing areas within departments.

I think Directive 2 captures that work.

I mean, it never hurts to have more clarity and direction as to, you know, what SD4 is is requesting.

And we will continue to engage, you know, with the hospitals.

I know we have some pending others that we already did dpss and the like.

And then out in the community, right?

This is within the county family, making sure that they understand what's going on and and what to do. And you know these situations, but then going out in the community with our partners as, as you know we do.

Most of the workshops we go out and do we do it with one of the legal.

Aid agencies.

That we have under under contract under the REPS NLA program.

So I mean that work has been done more is you know in the works and and certainly as we sort of do one area we move on to the next and that we're doing box and rec the libraries.

And so it's it's, it's just an ongoing situation.

So it seems like even without this motion, we could still move forward with trainings for dmh DHS.

Well, absolutely that that's already.

Some of those are already calendar.

I actually had the same concerns as everybody else here about your capacity. You know, of course, our office. Too much lease is the one that created the Office of Internal Affairs.

So of course we support it, but it is a very small department and a very small program in that department, despite all the need.

I was concerned when I saw that three of our largest county departments are going to refer and make referrals to OIA for any type of like needed government services. That's a big workload and it would make sense, at least to me, that you train the departments to be able to know what those those like resources are, rather than having them refer all of their.

Clients to you because I believe that all three of these departments have case managers too.

They have like a patient financial services that they they would be able to provide information to to customers or clients that come in.

Do you feel confident that you would be able to take all the work holes from the account? Some of the county's biggest departments?

So some of some of the the the way we do the workshops we include.

This sort of wrap around service.

Says available to clients and ways for the departments to make the referrals to where these services are. As you know, most of the services don't count directly through OIA, right?

So we cancel the person, we get them to the right place.

I mean, we don't know how many will be coming in in a certain is the chilling effect. We are seeing folks just disengaging.

But if there is a large number of calls coming, we have a very small team, so we would have to figure out through the process how to work with the departments. I mean, the referrals don't have to come direct to us, right?

If we know exactly where that issue resides, we could facilitate getting it there. But yeah, that that's basically what we do now trying to maximize.

That small resource we have and leverage the partners and and streamline the processes for for immigrants to to get connected.

There is no question that these services are needed, that that wasn't where I was going with it.

It was really whether or not you have the capacity 'cause this this directive says establish a referral process for county health departments to OIA.

So I think in my mind it makes more sense to train the trainer type of situation with the departments as is as opposed to all of these calls coming to you. But.

Yeah, it was no way to say that.

These the wrap around services and the support for this population is unnecessary. It's completely necessary, I think, just to respond to that too.

I think that's part of. Also you know Directive too, right? Is for to provide some of that training and assistance because I agree.

I mean, you know, we have surveys who, you know, responded to the Trump administration by saying, oh, I, you know, work with all 30 departments.

Right. And that includes the health department.

The purpose of this directive was to reinforce that our hospitals, our county hospitals are or DMH DHS community providers who work with county recognize that this is a safe space, given given our immigrant communities who have, you know.

Very, you know, realistic fears about engaging with our local government. And I think this is really a, you know, a space for OIA and the county to kind of shine.

By saying that, yes, we understand this is a chilling, chilling effect. But you know, here we prioritize your your health. We provide prioritize your health despite whatever version status is.

But but I get it right. I think a lot of our county departments are extremely overloaded by the stuff that we, you know, just regular stuff that happens in the county, but then on top of what's going on with this administration, it is adding a lot of you.

Know stress on our.

County.

Departments and entities, and I think this is it, 1 acknowling acknowledging that there is a lot that is being asked.

But I think there's a lot that's being asked because of what is happening and what is happening with our, with our communities.

So it's really just to reinforce again that the importance of our health agencies, especially county of LA, that these are safe spaces that even if you're coming to us

for a health concern that if there are others that there are other county partners that can assist and help.

And again.

Other kind of departments OA works with a lot of our community providers. Who are and, and this is literally why the why this motion came about is because our office was hearing directly from community health providers who are sharing that they that their patients are scared to receive services.

So yeah, the fear is very palpable.

I was just gonna say Tammy, in this sign in that referral process, we will need to take into account available resources.

So.

Thank you.

Kofi, I think this COVID, did you have a question?

Kouassi, Koffi 1:26:31

I I had a question about it.

I I don't see the the need to ask. Thank you.

## oc Operations Cluster 1:26:37

I just have one quick question too.

Aren't is it medical done through dpss?

The enrollment is yes, so is there.

Was there any consideration of including them as part of the directive, since they

probably have the 1st?

Access entry point with a lot of these individuals.

Yep, no issues.

We can add dpss to it.

Yeah, I think they should.

I yeah, I think we left them out accidental.

Anybody else?

Any of the other board deputies that are on the phone, anybody from the office have any questions?



**Cash, Tyler** 1:27:15

I'm good, Michelle, thank you.

## **Operations Cluster** 1:27:20

OK, alright. Is there any public comment on this item?

Anyone here in person who wants to comment on this item?

So you're not. Does anyone online who wants to comment on this item please raise your hand?

Seeing none.

Thank you, chair.

Wonderful. Thank you. Thank you. Thank you. Thank you.

We will now move on to discussion items. The first one is item A, which is a memo from Dcda CIO on intent to negotiate a new sole source contract with three DI Inc. Good afternoon, deputies.

I'm here with my colleague Jose Rivas, who's the Cpa's IT manager, and I am Alfred Behrudi, the advisory for the department.

Before you, we have an item as required by board policy to provide an advance notice with our intent to engage with three DI for sole source contract effective January 2026.

3 Di is currently our provider for case management systems and our intent is to continue working with them on the reasoning behind the sole source is actually twofold.

One is we currently have three separate contracts with three DI for three separate services, similar but yet separate for different programs, being that each of them were executed at different times.

And secondly, which is the primary reason is that we want to take full advantage of the economies of scale and really get.

A value of the investment that we've put in over the last five years.

With three DI and continue for the next several years as well, in order to really. Balance the investment that's been already put in investment that I'm referencing is the cost and the resources and the time that we've put in to ramp up those modules within the case management system. You know gathering the requirements, the user acceptance testing, etc.

And we're finally at a point where.

We've implemented a good 99% of the modules and we want to get into operating and using and and seeing what works and what doesn't in preparation for a full solicitation next time around.



The main reason behind why it took so long to execute was because two of the three contracts I mentioned earlier were executed during the onset of the pandemic.

So the pandemic sort of elongated the implementation process.

And additionally it added a lot of new programming.

You know, the CBA absorbed a lot of the art programs that were much needed over the the last several years.

So that within itself kind of caused the delay in implementing these modules and we're at a point in time where in January 2026, two of our contracts would expire and we'd like to engage and and negotiations with three DI to enter into another five year.

Agreement effective January 26.

The item is before you.

We're welcoming any questions if you have.

I don't have any questions.

OK.

Let's move on.



KK Kouassi, Koffi 1:30:44 I have a question.



**Operations Cluster** 1:30:44 Thank you so much.



Kouassi, Koffi 1:30:45 I have a question.





Kouassi, Koffi 1:30:49

Oh, it's fine. Kofi here from SD2 I see. You know, like the estimated cost is about 300,000. Is that estimated cost? Does it?

Is it lower than if you were to add those three current, you know 3 contracts together like the cost of the current 3 contracts that you consolidate?



#### **Operations Cluster** 1:31:09

The the consolidated contract would bring us a lower cost, yes, because the 300,000 estimated cost accounted for the ramp up costs that we had to pay for the three individual contracts.



KK Kouassi, Koffi 1:31:23 Got it. OK.



## **Operations Cluster** 1:31:24

So that's the point. If I may add, the consolidation is also adds cost efficiencies to us specially at the times of the economic status that we're all going through.



Kouassi, Koffi 1:31:45 Thank you.



**Operations Cluster** 1:31:46

Thank you.

Any other questions from anybody?

No. OK.

Thank you. I'm staying.

OK, Thomas, I realized I forgot to ask for general public comment. So I will go ahead and ask for if there's anybody here to speak on any of the items before us today, either in person or online, if you would please make your intentions known. Seeing none.

OK.

No, there's no one online.

Great. OK.

Moving on to the next item, that is also DCBA. The second item I have Jeff Pransky here with me to provide any responses regarding our request.

To to file a board agenda item on the board agenda for the June 10th board hearing requesting authority to execute an agreement with neighborhood legal services.

Of Los Angeles to provide self help, legal access center services, also known as

Schleck.

Schleck has been in place for over 2 decades.

It's has presence in nine courts across the county, providing legal assistance to residents involved in in civil proceedings.

Our latest contract was executed in December.

21 will expire June of this year.

Therefore, in December of 24, the Dcba went through a full solicitation, released an RFP and through a bidders conference, held a bidders conference and at the completion of the competitive bidding, we identified NLS as the winner of the bid. And therefore are requesting authority to execute into a one year contract.

With four optional one year extensions with an annual.

All award amount of 2.756 million.

With that, I'm gonna.

Open to any questions that you may have.

I have some info on stats, but you know we do release a biannual report to all the board offices.

But I'm I'm I'm open.

We're open to any detailed questions that you may have.

Any questions for any of the board offices?

How long has this program been in existence?

2020 / 20 years.

And and you have no other questions. OK, perfect.

Thank you so much.

Thank you.

Have a good afternoon. Thank you.

OK. The next item is from CEO for the gratis lease with the East Los Angeles Women's Center operating at county owned LA General Medical Center.

Good afternoon, everyone.

My name is Michael Rodriguez and on the section head for county owned Property section of the Chief Executive Office Real Estate Division.

For your consideration, we request delegated authority to the Chief Executive Officer or designee to execute a proposed gratis lease with the East Los Angeles Women's Center by nonprofit organization for continued use of approximately 5400 square feet at the LA General Medical Center.

For a short term emergency shelter for survivors of domestic sexual and

interpersonal violence and their families after discharge from LA General. The exact location of where this is going to go is considered confidential for for safety purposes, but it is at La General.

On June 6, 2017, a board motion was approved authorizing the Chief executive officer to negotiate and enter into a Gratus license agreement with the East LA Women's Shelter.

That license expired on January 3rd, 2023, and both the East LA Women Shelf and the county would like to enter into a new lease so that the East LA Center can continue providing its services to the Community, including the hospital emergency accompaniment Response team, which is.

Called Heart, which provides trauma informed emergency shelter to survivors of domestic sexual intercourse, violence and their families.

After discharge from the hospital.

Temporary shelters provided for up to seven days for such survivors and their families until they are relocated to a safe haven.

While at the premises, the survivors and their families have access to legal, social and other supportive services.

The East LA Women's Center also provides multidisciplinary crisis interventions post hospital discharge.

And cooperation with the violent intervention program.

Department of Children and Family Services, law enforcement and legal service providers.

East.

La Women's Center also promotes public awareness and prevention campaigns to help instill new generations with respect for themselves and others.

The funding for East LA Women Center operations come from both philanthropic organizations and individual donors.

This proposed gratis lease will have a three-year term with 1-2 year extension. The county will be responsible for utility costs, while the East LA Women's Center will be responsible for maintaining the premises in good condition and repair. By providing the premises on a gratis basis, the county will continue to contribute to this much needed nonprofit service effort to keep victims and their families in comfort on a short term basis to facilitate their transition from their traumatic. To the next stage of Recovery, Department of Health Services is the proprietor department and supports the recommended approval of the proposed lease on the terms indicated here with herein.

I am available to answer questions.

I also have.

Staff from DHS Steven Scott and Daniel Amaya here to answer questions, and then I have Barbara capos from the East LA Women's Center with us today. If you have questions.

That you would like to ask her?

OK.

Any questions from any of the board offices? I just have a quick question for you. Do you have an idea or can you share what the cost of utilities has been over the past couple years?

II yeah.

I mean, is that information you can get back?

Yes, I can get back to you on that, yes.

Copy on this copy copy.



## Kouassi, Koffi 1:38:42

Yes, thank you.

I I was just, you know, just curious.

How often or how common are these kind of, you know, agreements with different organizations like this kind of gratis deals and you know, so how many organizations are getting it?

What do organizations have to do to qualify or get those? Kind of deals and how equitable is that like?

## Operations Cluster 1:39:09

There, there are several of these in different. Districts.

And usually they're they're put forth.

Under government code 26227 that allows the board to do these type of gratis agreements with government agencies, but also non profits.

Umm, some of them are through uh departments that have contracts with the county, others are standalone.

There's there's a couple standalones that I'll actually be bringing to this.

You know, pretty soon we have a couple other ones like this that are coming to the.

The board. So you'll be seeing some of those.

Michael, would you say that every district has these?

I believe that's the case. Yes, we have.

Yeah, before COVID, your division had shared with us a whole inventory of all the free space that the county provides out. And as just as a reminder, this is very a very small footprint.

It's not a very big facility and it we really believe that especially for this, if we're gonna talk about equity, this is a completely appropriate facility to be on campus with the hospital.

It makes the the most sense for some a service like this.

But it might be helpful for the OPS cluster to see that list again.

So there is there is space that we give out for free and space that we get for free as well.

And so that's a a list.

I think that the board 'cause none of the board members that were here before or now had seen that.



# KK Kouassi, Koffi 1:40:45

Yeah, that that was my next question. If I could have you know, I would be. I would love to have that list and, you know, know more about this.



#### **Operations Cluster** 1:40:54

OK, we'll get you that. Any other questions from any of the board offices? OK. Thank you so much for your presentation. We will move on to the next item which is EO and. The agreements with 10 CEOP member contract. Thank you so much. OK, you can begin. OK, good afternoon. My name is Angel Ortega. I'm the physical chief at the Executive office of the board here. With me today is Susan Huff, the administrative deputy and the CEO. We're here today to request approval to execute amendments to extend the CEOP panel member contracts.

So currently these contracts are set to expire June 28, 2025 and we are requesting delegated authority to extend the contract to December 31st.

2025 with six additional months to month extensions for a final expiration date of June 30th, 2026, so up to one year.

The CEOP is an independent civilian oversight panel comprised of employment law, experts, attorneys or persons with expertise in conducting employment investigations.

They're primarily responsible for reviewing the preliminary investigations related to the policy of equity complaints, the county Equity Investigation Unit investigations. Recommending appropriate disposition and discipline for violations of the policy and communicating such recommendations to the involved department heads or designees.

Approval of this amendment will allow the Executive office adequate time to conduct a competitive solicitation for a future panel member services contract, which will play an integral role in the CEOP process.

Funding for this service is included in our department's final adopted budget and currently the panel is comprised of 10 members with an annual aggregate cost of \$1 million. Under the current agreement, the panel members serve any part time, capacity or not, to exceed hourly commitment of.

500 hours.

And not to exceed annual amount of 100,000 per panel member.

We can now open it up to any questions.

Does any of the board members have any questions?

Anyone online?

Board deputies have any questions?

I was. I was saying. OK. I just have a quick question.

So right now we already have a panel, right?

Yes. And did we do a decision for them too?

It was a little bit of a different process.

I think it was more resume interview based process, but we're changing that and so can you tell me why there's a there was a change or why we did that that way before?

Why we're doing it now? It was we had worked with County Council to see if we can use the same process as last time or what was recommended and it was recommended that we do a competitive solicitation. So that's what we're working on, OK? And is it like a master agreement where, like, anybody could continue to apply or once we apply, we close the window and that's it.

This is the pool.

I think the intention would be to potentially leave it open so that others can be added along the process.

And is this going to take into consideration as you develop your cessation, all the decision we have just now, OK, today is the cpoe all items today.

So it just happened to be that one.

It just yeah, coincidence.

I guess we should have an overall briefing on that.

But anyways, OK.

And so we does anybody else have any questions? OK then the departments is up to move forward. Thank you.

OK.

Thank you.

Have a nice day.

Here for a while.

The floor is yours, OK?

So we're also here to request approval to amend the current MOU between the LA County Department Authority, LACTA and CEOP for policy of equity services.

So this MLU was adopted by the board in January of 2018 and authorized the county

to provide policy of equity services to Lacta, who was formerly the CDC.

And this includes training, intake, assessment, investigation.

And mediation and panel review and recommendations at the policy of equity complaints for LACTA.

In 2018, the board approved a recommendation that this the county CEOP manage all lacked a complaint while adjustments were being made to lacta to address workplace culture concerns. Since the original circumstances no longer exist, we're requesting to amend the MOU so that county CEOP services will be.

Limited to handling complaints involving Black executive office.

Human Resources Division director staff, while all other lacta complaints will be reviewed, assessed, investigated and addressed by LACTA directly.

So the amendment would be effective upon date of execution and would remain in full force in effect until terminated by each party upon 90 days written notice.

Lacta will continue to reimburse the county for services provided under the amended MOU and annual projections will be provided to lachta each fiscal year.

Charges will be based on hours worked, so the current MOU has a maximum not to exceed annual amount of 200,000 and there will be no increase to net income.

Any questions?

Any questions for any of the board offices?

The the copy you you distributed now, that's the one that was sent.

Oh yes, I'm sorry.

We did.

We had minor changes to the financial impact to just try to make it a little bit more clear.

So that's the red line changes that were shared with you just now.

OK.

Any questions from anybody online?

OK.

Thank you so much.

Now moving on to the next item, which is approval of a reemployment of a retired county authority, correct.

I'm Susan, administrative deputy.

And so we're here to request approval to reemploy Miss Sandra Cruise as a 120 day temporary waiving the 180 day waiting period required under a government code section 7522.56.

She retired from county service on December 28th as executive assistant to the Fifth District Supervisor.

Playing a critical role in managing.

And directing all matters.

Involving the supervisors schedule as well as processing all communications requiring her review, the supervisors review and or signature, she has a deep understanding of county policies and procedures needed in this position.

Valuable institutional knowledge and strong relationships across the board, offices and county departments, as well as external stakeholders dating back to 1998.

Funding for this would come from the department's existing budget.

Any questions?

OK, perfect.

Thank you.

All right, we started off slow and it's wrong. It is 339 and this evening is adjourned. Thomas, I'm not here next week because I'm in New York for the transcript. Tammy, are you here?

□ **Thomas Luscombe** stopped transcription