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**Chief
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COUNTY OF LOS ANGELES

Kenneth Hahn Hall of Administration
500 West Temple Street, Room 713, Los Angeles, CA 90012
(213) 974-1101
ceo.lacounty.gov

Chief Executive Officer
Fesia A. Davenport

"To Enrich Lives Through Effective and Caring Service"

May 06, 2025

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, California 90012

Dear Supervisors:

**APPROVAL TO USE FUNDS FROM THE COUNTY'S INFORMATION TECHNOLOGY FUND FOR
IMPLEMENTATION OF CARECONNECT FOR DOMESTIC VIOLENCE SHELTERS AND
APPROVAL OF AN APPROPRIATION ADJUSTMENT FOR FISCAL YEAR 2024-25
(ALL SUPERVISORIAL DISTRICTS – 4 VOTES)**

**CIO RECOMMENDATION: APPROVE (X) APPROVE WITH MODIFICATION ()
DISAPPROVE ()**

SUBJECT

The Chief Executive Officer (CEO) is requesting the Board of Supervisors' (Board) approval of an appropriation adjustment to use \$765,000 in one-time funding from the County of Los Angeles' (County) Information Technology Fund (ITF) to implement CareConnect for Domestic Violence (DV) Shelters.

IT IS RECOMMENDED THAT THE BOARD:

Approve a Fiscal Year 2024-25 appropriation adjustment in the ITF to reallocate \$765,000 from Services and Supplies (S&S) to Other Financing Uses and to increase the CEO's S&S Budget to implement CareConnect for Service and Bed Availability for DV Shelters.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

DV is a leading cause of homelessness. It is so prevalent that fleeing DV is listed as Category 4 of the Housing and Urban Development (HUD) definition of homelessness. Findings from the 2022 Downtown Women's Needs Assessment showed that approximately 6,776 (or 48.4 percent of

14,000) unaccompanied homeless women were survivors who need shelter/housing each night in the County.

Currently, the County's DV shelter network lacks a system that captures DV shelter bed availability in real time; each shelter uses a disparate/discrete intake process and, as a result, shelter staff cannot see where beds might be available elsewhere for a client in need. As a result, survivors in distress must navigate this complicated system – having to call multiple sites to identify and access one of the few shelter beds available. Without a single data repository, DV shelter service providers also struggle to locate where additional resources are available in the current County network.

To respond to this gap, the Department of Public Health (Public Health), Los Angeles Homeless Services Agency (LAHSA), and the City of Los Angeles (City) in collaboration with the County Chief Information Office (CIO) have identified an existing County software platform, CareConnect, to centralize real-time shelter bed availability data to serve survivors of DV, sexual assault (SA), and human trafficking (HT). The CareConnect software platform would be leveraged to centralize data on services for DV survivors; and would be used by service organizations to identify appropriate and available resources for survivors. This system, which will be updated by victim service providers, would begin with a focus on shelter, and later be expanded to include hotel/motel voucher services, DV supportive services and permanent housing resources.

The DV CareConnect platform is a part of a larger collaborative project between the LAHSA, City Community Investment for Families department (CIFD) and Public Health to implement the DV shelter system referred to as, Centralized Access. This project consists of three components: the CareConnect Platform, a Centralized Hotline, and Category Four Matchers (LAHSA staff tasked specifically with identifying long-term housing support for individuals who are homeless due to fleeing DV). LAHSA has secured \$4.2M in funding from the US Department of Housing and Urban Development (HUD) to complete the Centralized Hotline and Category Four Matchers components of the project.

Implementation of Strategic Plan Goals

The recommended action supports the Countywide Strategic Plan's Focus Area Goals 1.C. Housing and Homelessness and I.D. Support Vulnerable Populations.

FISCAL IMPACT/FINANCING

The County's ITF was established to fund Countywide or multi-departmental technology projects that improve the delivery of services to the public, generates operational improvements to one or more departments or programs, and improves inter-departmental or inter-agency collaboration. The Information Technology Investment Board approved the use of \$765,000 in one-time funding from the County's ITF on April 2, 2025. The funding will be used to implement CareConnect for DV Shelters.

Approval of the recommended Appropriation Adjustment (enclosed) in the ITF will reallocate \$765,000 from S&S to Other Financing Uses and will increase the CEO's S&S Budget offset with revenue in Operating Transfers In.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

There are no legal requirements or prohibitions related to this recommended action.

CONTRACTING PROCESS

The implementation of CareConnect will be performed using pool dollars under County Agreement JC-10003 with International Business Machines executed on August 21, 2023.

IMPACT ON CURRENT SERVICES (OR PROJECTS)

Approval of the recommended actions will enable Public Health to implement CareConnect as the platform for the DV shelter system.

CONCLUSION

Upon the Board's approval, the Executive Officer, Board of Supervisors, is requested to return one adopted stamped Board letter to the CEO.

Respectfully submitted,

A handwritten signature in black ink, appearing to read 'Fesia A. Davenport', with a stylized, flowing script.

FESIA A. DAVENPORT

Chief Executive Officer

FAD:JMN:CDM

PKL:ca

Enclosures

c: Executive Office, Board of Supervisors
County Counsel
Auditor-Controller

PINK(1)

BOARD OF SUPERVISORS
OFFICIAL COPY

BA FORM 10142022

May 06, 2025

COUNTY OF LOS ANGELES

REQUEST FOR APPROPRIATION ADJUSTMENT

DEPARTMENT OF CHIEF EXECUTIVE OFFICER

AUDITOR-CONTROLLER:
THE FOLLOWING APPROPRIATION ADJUSTMENT IS DEEMED NECESSARY BY THIS DEPARTMENT. PLEASE CONFIRM THE ACCOUNTING ENTRIES AND AVAILABLE BALANCES AND FORWARD TO THE CHIEF EXECUTIVE OFFICER FOR HER RECOMMENDATION OR ACTION.

ADJUSTMENT REQUESTED AND REASONS THEREFORE
FY 2024-25
4 - VOTES

SOURCES	USES
<div>INFORMATION TECHNOLOGY INFRASTRUCTURE FUND B16-AO-2000-40033 SERVICES & SUPPLIES DECREASE APPROPRIATION765,000</div>	<div>INFORMATION TECHNOLOGY INFRASTRUCTURE FUND B16-AO-6100-40033 OTHER FINANCING USES INCREASE APPROPRIATION765,000</div>
<div>CHIEF EXECUTIVE OFFICER A01-AO-96-9911-10100 OPERATING TRANSFERS IN INCREASE REVENUE765,000</div>	<div>CHIEF EXECUTIVE OFFICER A01-AO-2000-10100 SERVICES & SUPPLIES INCREASE APPROPRIATION765,000</div>
<div>SOURCES TOTAL\$1,530,000</div>	<div>USES TOTAL\$1,530,000</div>

JUSTIFICATION

This adjustment reflects the transfer of appropriation from the Information Technology Infrastructure Fund to the Chief Executive Office to implement CareConnect for Domestic Violence Shelters.

William Leung

Digitally signed by William Leung
Date: 2025.04.30 10:57:13 -07'00'

AUTHORIZED SIGNATURE

BOARD OF SUPERVISOR'S APPROVAL (AS REQUESTED/REVISED)

REFERRED TO THE CHIEF EXECUTIVE OFFICER FOR---

AUDITOR-CONTROLLER

B.A. NO. 217

☐ ACTION

☒ RECOMMENDATION

BY Andrea Turner

DATE 4/29/25

☒ APPROVED AS REQUESTED

☐ APPROVED AS REVISED

CHIEF EXECUTIVE OFFICER

DATE 4/30/25

Albert Navas

Digitally signed by Albert Navas
Date: 2025.04.30 11:00:39 -07'00'