COMMUNITY ENGAGEMENT EFFORTS

OF THE LOS ANGELES COUNTY

SHERIFF'S DEPARTMENT

October 2024

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INTRODUCTION

Robust community engagement programs are a cornerstone of modern policing in the United States. This report provides a summary of the Los Angeles County Sheriff's Department's ("Department") community engagement efforts, an overview of the Community Dialogue meetings co-hosted by the United States Department of Justice – Community Relations Service (DOJ-CRS) since 2023, and a summary of the feedback received from community members during the 2023 and 2024 Department-DOJ community meetings.

The objectives of this report include:

- Outlining the Department's community engagement efforts;
- Describing the Department's collaboration with the DOJ in co-hosting Community Dialogue meetings for the purposes of gathering community feedback on a variety of issues of concern, including on the topic of deputy gangs and cliques;
- Describing the quantitative metrics being used to understand the specific work being undertaken in the area of community engagement to address various issues within the Department; and
- Presenting the findings of the Community Dialogue meetings, and outlining the efforts being undertaken to address the identified community concerns.

EXECUTIVE SUMMARY

Numerous public reports emphasize the importance of robust community engagement practices for law enforcement. In addition to public reports, the Antelope Valley Settlement Agreement and recent Civilian Oversight Commission reports propose enhancements to the Department's community engagement efforts.

While the Department actively engages with community members throughout Los Angeles County, it is also working on improving its community engagement activities. These efforts include establishing a team within the Office of Constitutional Policing focused on enhancing and standardizing Department practices, improving community engagement efforts at patrol stations, and sharing best practices throughout the Department.

The Department's goal is to strengthen its engagement efforts and build a stronger bond with the community it serves. To accomplish this, it is important to increase community engagement efforts to ensure that the Department is prioritizing the areas of most concern to it residents.

As part of its efforts, the Department collaborated with the DOJ to host Community Dialogue sessions, in which the community and deputies discussed issues of mutual concern in a setting moderated by a neutral facilitator. Surveys returned from the community indicated that the

community appreciated the opportunity to speak directly with Department members in these structured conversations.

Moving forward, the Department plans to enhance its community engagement activities in a number of ways, including through:

- Developing a community engagement handbook for patrol stations to share best practices and enhance their community engagement activities;
- Continue the Dialogue series to engage the community in moderated conversations;
- Increase the use of the Department website to improve data and transparency dissemination to the public;
- Develop and enhance a community engagement tracker system so the Department can have better information about the depth and variety of community engagement efforts throughout the Department;
- Increase engagement with youth to ensure positive working relationships with the next generation of community leaders;
- Provide training on community engagement best practices and interactions to ensure all Department members understand the value of such interactions;
- Increase information on existing programs and policies to the public; and
- Develop a robust community survey system to ensure the Department consistently receives information from the public regarding specific areas of concern for the community.

IMPORTANCE OF COMMUNITY ENGAGEMENT IN 21st CENTURY POLICING PRINCIPLES

Effective and comprehensive community engagement practices are central to the work of modern policing agencies. According to multiple reports, effective community policing can result in more effective public safety strategies, enhanced trust by members of the community, and improved officer morale.

The Final Report of the President's Task Force on 21st Century Policing included a number of recommendations aimed at enhancing community policing while simultaneously addressing crime reduction and building crime reduction strategies.[1] Specifically, the report stated that: "Community policing requires the active building of positive relationships with members of the community." The report further expanded this concept by explaining that:

"Community policing is a philosophy that promotes organizational strategies that support the systematic use of partnerships and problem-solving techniques to

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[1] President's Task Force on 21st Century Policing. *Final Report of the President's Task Force on 21st Century Policing.* Washington, DC: Office of Community Oriented Policing Services, 2015. pp 41. https://cops.usdoj.gov/pdf/taskforce/taskforce_finalreport.pdf.

proactively address the immediate conditions that give rise to public safety issues such as crime, social disorder, and fear of crime."[2]

The report continued:

> "Yet mutual trust and cooperation, two key elements of community policing, are vital to protecting residents of these communities from the crime that plagues them. Community policing combines a focus on intervention and prevention through problem solving with building collaborative partnerships between law enforcement agencies and schools, social services, and other stakeholders. In this way, community policing not only improves public safety but also enhances social connectivity and economic strength, which increases community resilience to crime. And, as noted by one speaker, it improves job satisfaction for line officers, too."[3]

There were many specific recommendations in the report, many of which the Department seeks to continue, improve upon, or commence as it continues to build its community engagement efforts. These include:

- Community policing should be infused throughout the culture and organizational structure of law enforcement agencies;[4]
- Law enforcement agencies should evaluate their patrol deployment practices to allow sufficient time for patrol officers to participate in problem-solving and community engagement activities;[5]
- Law enforcement agencies should engage in multidisciplinary, community team approaches for planning, implementing, and responding to crisis situations with complex causal factors;[6]
- Law enforcement agencies should develop programs that create opportunities for patrol officers to regularly interact with neighborhood residents, faith leaders, and business leaders;[7]
- Community policing emphasizes working with neighborhood residents to co-produce public safety. Law enforcement agencies should work with community residents to identify problems and collaborate on implementing solutions that produce meaningful results for the community;[8]

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[2] Office of Community Oriented Policing Services. *Community Policing Defined.* Washington, DC, 2014. pp 1. https://portal.cops.usdoj.gov/resourcecenter/RIC/Publications/cops-p157-pub.pdf.

[3] President's Task Force on 21st Century Policing. *Final Report of the President's Task Force on 21st Century Policing.* Washington, DC: Office of Community Oriented Policing Services, 2015. pp 41. https://cops.usdoj.gov/pdf/taskforce/taskforce_finalreport.pdf.

[4] Ibid., pp 43.

[5] Ibid., pp 44.

[6] Ibid., pp 44.

[7] Ibid., pp 45.

[8] Ibid., pp 45.

- Law enforcement agencies should schedule regular forums and meetings where all community members can interact with police and help influence programs and policy;[9]
- Law enforcement agencies should engage youth and communities in joint training with law enforcement, citizen academies, ride-a-longs, problem solving teams, community action teams, and quality of life teams;[10] and
- Law enforcement agencies should establish formal community/citizen advisory committees to assist in developing crime prevention strategies and agency policies as well as provide input on policing issues.[11]

The 2021 RAND Corporation's LASD report entitled "Understanding Subgroups Within the Los Angeles County Sheriff's Department" also emphasizes the importance of strengthening ties between the Department and the communities it serves. The report identified that the "most prevalent recommendation from the community was for LASD to improve or increase community interaction."[12] The Report recommends that the Department:

- Improve or increase community interaction. Create opportunities for community members and LASD personnel to interact outside of traditional law enforcement activities. Develop station-level plans for community-oriented policing that incorporate input from the community; and[13]
- Give the community a greater voice and more points of contact, such as an online feedback form to allow public comment on policy proposals or publishing public contact information for Department leadership. Conduct broad community surveys or contact surveys to measure perceptions of LASD.[14]

In a 2022 report issued by the Auditor of the State of California, community engagement is further highlighted as critical in combatting bias in law enforcement organizations. The report recommends formalizing expectations and strategies for community engagement and officer participation, involving the community in shaping and implementing law enforcement strategies and seeking community feedback on adaptations to policies and procedures.[15]

Along these lines, the Antelope Valley Settlement Agreement ("Settlement Agreement") included provisions requiring the Department to actively participate in community engagement

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[9] Ibid., pp 46.
[10] Ibid., pp 46.
[11] Ibid., pp 46.
[12] Peterson, Samuel, Dionne Barnes-Proby, Kathryn E. Bouskill, Lois M. Davis, Matthew L. Mizel, Beverly A. Weidmer, Isabel Leamon, Alexandra Mendoza-Graf, Matt Strawn, Joshua Snoke, and Thomas Goode, Understanding Subgroups Within the Los Angeles County Sheriff's Department: Community and Department Perceptions with Recommendations for Change. Santa Monica, CA: RAND Corporation, 2021. pp 64. https://www.rand.org/pubs/research_reports/RRA616-1.html.
[13] Ibid., pp xxiii.
[14] Ibid., pp xxiii.
[15] Auditor of the State of California. *Law Enforcement Departments Have Not Adequately Guarded Against Biased Conduct - Report 2021-105.* Sacramento, CA, 2022. pp 5. https://information.auditor.ca.gov/pdfs/reports/2021-105.pdf.

efforts. These provisions include active participation in community meetings and events (including a plan for attendance developed from community feedback), development of the Community Advisory Committees (CAC), and annual in-service training for deputies on community policing and problem-oriented policing methods. The Settlement Agreement also requires ongoing collection of survey feedback from community members to inform Department efforts, as well as publication of the survey feedback. A full list of the Settlement Agreement provisions is included as Appendix A.[16]

The RAND report further endorses the recommendations of the Antelope Valley Settlement Agreement, stating that "[l]everaging the work done and lessons learned from community engagement and community relations efforts in the Antelope Valley could provide useful information for improving practices in other areas of the Department" and that "[i]nstitutional knowledge and lessons learned from this effort could be identified and disseminated across the Department."[17]

In developing its community engagement model, the Department also reviewed the existing published reports that analyzed the issue of law enforcement gangs. These include:

- 1992 Kolts Commission Report;[18]
- 1999 U.S. Commission on Civil Rights Report;[19]
- 2012 Citizen's Commission of Jail Violence (CCJV);[20]
- 2021 RAND Report "Understanding Subgroups Within the Los Angeles County Sheriff's Department;"[21]

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[16] Semi-annual monitoring reports that describe the progress in complying with the terms of the Settlement Agreement can be found on the Department's website: https://lasd.org/antelopevalleycomplianceunit/#monitor-semi-annual-reports.

[17] Peterson, Samuel, Dionne Barnes-Proby, Kathryn E. Bouskill, Lois M. Davis, Matthew L. Mizel, Beverly A. Weidmer, Isabel Leamon, Alexandra Mendoza-Graf, Matt Strawn, Joshua Snoke, and Thomas Goode, Understanding Subgroups Within the Los Angeles County Sheriff's Department: Community and Department Perceptions with Recommendations for Change. Santa Monica, CA: RAND Corporation, 2021. pp 185. https://www.rand.org/pubs/research_reports/RRA616-1.html.

[18] Special Counsel James G. Kolts et al. *The Los Angeles County Sheriff's Department.* Los Angeles, CA: Kolts Commission, July 1992. LA County Sheriff's Department - Report by Special Counsel James G. Kolts and Staff L.A. County Sheriff's Department (Kolts Report and Implementation) | Civil Rights Litigation Clearinghouse.

[19] U.S. Commission on Civil Rights. *Racial and Ethnic Tensions in American Communities: Poverty, Inequality, and Discrimination—Vol. V: The Los Angeles Report*, May 1999. #8 - Racial and ethnic tensions in American communities ... v.5. - Full View | HathiTrust Digital Library.

[20] Baird, Lourdes G. et al. *Report of the Citizens' Commission on Jail Violence*. Los Angeles, CA: Citizens' Commission on Jail Violence, 2012. https://ccjv.lacounty.gov/wp-content/uploads/2012/09/CCJV-Report.pdf.

[21] Peterson, Samuel, et al. Understanding Subgroups Within the Los Angeles County Sheriff's Department: Community and Department Perceptions with Recommendations for Change. Santa Monica, CA: RAND Corporation, 2021. https://www.rand.org/pubs/research_reports/RRA616-1.html.

- 2023 COC Report "Report and Recommendations of the Special Counsel to Sheriff Civilian Oversight Commission Regarding Deputy Gangs and Cliques in the Los Angeles Sheriff's Department;"[22] and
- Los Angeles County Office of Inspector General (OIG) Reports. [23]

While the reports were prepared by different entities over a thirty-year period, they identify consistent themes that contributed to the existence of law enforcement gangs and cliques. One of the issues identified was the low level of community engagement at many stations.

This conclusion was reiterated by the Civilian Oversight Commission ("COC") in its 2023 report entitled "Report and Recommendations of the Special Counsel to Sheriff Civilian Oversight Commission Regarding Deputy Gangs and Deputy Cliques in the Los Angeles County Sheriff's Department" in which it stated:

> **7. The Department should implement a series of community meetings involving patrol station captains, commanders, and chiefs to ascertain the impact of Deputy Gangs and Deputy Cliques on community relations.**
>
> The Department should implement at every station a Community Advisory Committee ("CAC"). The committees should consist of community members who have been vocal in their criticisms of law enforcement in addition to station "boosters" who volunteer for membership.
>
> The periodic meetings should be attended by committee members, other members of the community, and station personnel, including the captain, dedicated lieutenant, sergeants, and special assignment and other deputies as necessary. These meetings constitute excellent forums for Department personnel to learn about community concerns. The topic of Deputy Gangs and Deputy Cliques must be an agenda item of these meetings.

The totality of these reports and recommendations highlights the need to have a robust community engagement program. The Department concurs that such a program is critically important for any modern policing agency, including the LASD. This report seeks to summarize the Department's efforts in this area.

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[22] Sheriff Civilian Oversight Commission, Report and Recommendations of the Special Counsel to Sheriff Civilian Oversight Commission Regarding Deputy Gang and Deputy Cliques in the Los Angeles County Sheriff's Department. Los Angeles, CA: Special Counsel to the Commission, 2023. 1138014_DeputyGangsSpecialCounselReporttoCOC3.2.2023.PDF.PDF (lacounty.gov).

[23] The OIG has issued a number of reports on the topic, which can be found on the OIG webpage, and one such report can be found at: https://assets-us-01.kc-usercontent.com/0234f496-d2b7-00b6-17a4-b43e949b70a2/da9e85fc-9584-4a74-a2a4-0c4970f4efcb/Review_Banditos_Investigation.pdf.

OVERVIEW OF DEPARTMENT COMMUNITY ENGAGEMENT EFFORTS

This section seeks to outline the Department's overall community engagement efforts. Each LASD patrol station often establishes its own outreach program, including Community Advisory Committees (CACs),[24] traditional "coffee with a deputy"-styled events, street fairs, and attendance at community events. Each station also establishes unique events designed for their individual community. Each engagement is an opportunity to connect with the community we serve and develop closer ties between sworn members and members of the public. While it would be impossible to summarize all of the community engagement efforts conducted by every station, many stations highlight their efforts on their own webpages so the residents in each community can keep with their local station.[25]

In addition to the station-designed events, the Department manages broader community engagement programs that are aimed at strengthening community ties to the patrol stations and to the Department overall.

Community Partnerships Bureau

The Community Partnerships Bureau, within the LASD Countywide Services Division, provides patrol-related functions as well as community development and outreach services as a means of connecting with the needs of the community. The Division is tasked with addressing a variety of community concerns, including (but not limited to) the following units:

Community Oriented Policing Services (COPS)

The COPS team provides a holistic approach to community policing by proactively addressing quality of life issues in unincorporated regions of Los Angeles County. Deputies partner with residents to identify issues and coordinate resources to resolve problems that require non-law enforcement services, such as the Department of Public Works, Regional Planning, and Homeless Outreach Providers.

Mental Evaluation Team (MET)

The objective of the MET is to provide crisis assessment, intervention, and targeted case management services to diffuse potentially violent situations and assist in the placement to appropriate community resources.

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[24] As of 2024, all patrol stations have established a CAC.

[25] Some sample patrol station efforts and annual reports can be found in Appendix B, as well as here: https://lasd.org/wp-content/uploads/2024/05/AVDOJ_LANCASTER_2023_COMMUNITY_ENGAGEMENT_REPORT_FINAL.pdf and https://lasd.org/wp-content/uploads/2024/05/AVDOJ_PALMDALE_2023_COMMUNITY_ENGAGEMENT_REPORT_FINAL.pdf.

Homeless Outreach Services Team (HOST)

The HOST collaboration embeds outreach services with deputies, deployed to individuals experiencing homelessness to facilitate trust-building efforts and connections to resources and placements.

Community Development Commission (CDC)

The CDC teams work in partnership with Housing Authority – County of Los Angeles to improve the quality of life for community members living in low-income housing by building relationships with residents and building connections to appropriate community resources.

Youth Services Unit (YSU)

This unit builds interdepartmental prevention and intervention programs that address the needs of younger community members. The program builds relationships with youth in targeted communities and is aimed at providing tools and resources for empowerment and success.

Office of Constitutional Policing (OCP)

Sheriff Luna created the Office of Constitutional Policing (OCP) shortly after he took office. In addition to its other responsibilities, the OCP is working toward enhancing the Department's community engagement program.

Since its inception in February 2023, OCP has assembled a team of sworn and professional staff that work towards bringing the Department into compliance with settlement agreements and consent decrees, and on improving policies, procedures, and operations to ensure the Department is engaging in constitutional practices.

A critical piece of this work involves expanding and coordinating key aspects of the Department's community engagement and outreach efforts. Through meaningful engagement with stakeholders, activists, and residents, the Department seeks to foster trust, transparency, sustainability, and accountability. The focus has been on building lasting relationships through consistency, respect, and mindful communication.

Among the many efforts include a focus on strategic outreach to specific communities and individuals that may be particularly vulnerable, including faith-based groups, the LGBTQ+ community, and victims of domestic violence (DV) and hate crimes. In addition, OCP began a partnership with the United States Department of Justice, CRS program to help design the Community Dialogue series, a facilitated conversation program where members of the public could directly engage deputies in conversations on issues of importance to the community and to the deputies. The program was designed as an opportunity for more detailed and

substantive conversations than are possible in the structured comment periods that take place during public hearings.

Faith-Based Leadership

One of the most effective avenues for community connection has been through partnerships with faith-based leaders. The OCP team collaborates with faith leaders who serve as vital links between law enforcement and the community. This approach has proven successful in encouraging community involvement in Department activities, such as:

- Open House / Special Olympics Fundraiser: The Department coordinated a leg of the 2024 Special Olympics Southern California Games Torch Run, promoting acceptance and inclusion in Southern California communities and raising awareness and funds for the athletes of Special Olympics Southern California.

- Rolling with Deputies: This event was held at all Antelope Valley High School District (AVHSD) high schools each semester. AVHSD provides cinnamon rolls for the deputies to pass out to all students prior to the start of school, which acts as an icebreaker for students and deputies to engage in positive, meaningful conversation.

- Community Healing Vigil: This vigil was held in Lancaster on July 18, 2024, in response to a surge of violence in the Antelope Valley to offer a supportive space for the community to express empathy for those mourning the loss of loved ones. Faith leaders and outreach organizations participated, emphasizing unity and fostering safer communities. This event played a key role in reducing violence in the Antelope Valley over the summer.

- Faith & Blue Weekend: Launched in 2020, Movement Forward collaborated with the U.S. Department of Justice Office of Community Oriented Policing Services (COPS) and law enforcement agencies nationwide to launch National Faith & Blue Weekend as an opportunity for law enforcement to collaborate with community partners, build relationships with residents, and co-produce public safety. The key to Faith & Blue's success is leveraging the influence of faith-based organizations to co-facilitate local activities, fostering reconciliation and understanding. Over the past four years, the initiative has grown from 1,000 events nationwide to over 10,000 events in all 50 states, involving over half a million participants. This year, the Faith & Blue initiative took place from October 11-14, 2024, with the LASD as a key partner.

- Unity March and Resource Fair: As part of Faith and Blue events this year, the LASD sponsored a community unity walk and resource fair in Lancaster on October 12, 2024. Faith-based organizations were engaged to build connections between law enforcement and residents, with a focus on mutual respect, trust, and understanding. The resource fair showcased community resources that promote health, wellness, education,

employment, etc. Palmdale station also held a related community event on October 11, 2024, which included music, prayer, food, and an honor ceremony.

LGBTQ+ Liaison and Community Advisory Working Group

The Department established the LGBTQ+ Community Advisory Working Group to provide critical input into service delivery, community concerns, Department priority issues, and policies impacting the LGBTQ+ community. The Working Group provides:

- Recommendations on policies, procedures, and training regarding interacting with the LGBTQ+ community and for working with LGBTQ+ individuals in a custodial setting;

- Input to the Sheriff on emerging trends, concerns, and other issues impacting the LGBTQ+ community; and

- Input on Department outreach and engagement efforts with the LGBTQ+ community.

A list of Working Group Members, as well as recent outreach and training activities, is included as Appendix C.

LGBTQ+ Department Liaison

The Department has designated an LGBTQ+ Liaison to support and serve as designee to the LGBTQ+ Community Advisory Working Group. The Liaison facilitates and schedules meetings (including those with the Sheriff), identifies priorities and sets agendas, routes policy and training recommendations to the appropriate Department channels for consideration by the Sheriff and/or their designee; keeps the community informed about developments and achievements made by the working group; and identifies opportunities for the board to interact with the larger community and Department personnel.

Appointment to the LGBTQ+ Commission

In October 2024, the Los Angeles County Supervisors inaugurated the County's first LGBTQ+ Commission. Terra Russell-Slavin, Esq., was nominated by Sheriff Luna to join the 15-member body. She is the Director of the Policy and Community Building Department at the world's largest LGBT organization, the Los Angeles LGBT Center ("Center"), where she works to advocates for increased social services and non-discrimination protections for the LGBT community, including LGBT seniors, youth, and survivors of violence, and defending against anti-transgender initiatives. She is the co-chair of the LGBT Subject Matter Committee of the National Taskforce to End Sexual and Domestic Violence and was a leader in the efforts to obtain the first ever non-discrimination provisions in federal law based on sexual orientation and gender identity as part of the 2013 reauthorization of the Violence Against Women Act.

Department Domestic Violence Outreach

For the first time in recent memory, the Department selected a Domestic Violence Liaison who serves as the Department's primary subject matter expert on domestic violence. This liaison is the primary point of contact for the Los Angeles County Domestic Violence Council (DVC), which includes community-based organizations, victim advocacy organizations, and legal service providers that work to advance Domestic Violence policy and prevention efforts. The Domestic Violence Liaison provides:

- Recommendations on Department policies, procedures, and training regarding domestic violence, including interacting with victims and survivors of domestic violence;

- Feedback to the Sheriff on internal policies, trends, current events, and other issues impacting the DV policy, victim advocacy, and prevention community;

- Input on engagement efforts and partnerships with community stakeholders and victim advocacy organizations to develop a holistic approach to providing resources to victims of domestic violence; and

- Compliance with all relevant statutes defining the appropriate policies, standards, and training required for appropriate handling of DV calls and investigations.

This position has proven critical to the Department's ability to effectively coordinate with the DV community, which had voiced concerns about a lack of transparency and communication with the Department regarding the handling of DV incidents and victims. The Liaison position allows for one point of contact available to address concerns, direct to appropriate units or resources, and receive and disseminate information about trauma-informed responses and other best practices.

Department Hate Crime Outreach

The Department also expanded its efforts surrounding the prevention and awareness of hate incidents and hate crimes in Los Angeles County and has designated two Hate Crimes Coordinators responsible for engaging community members on the topic and conducting outreach and training throughout the County. During 2024 (as of August 31, 2024) they participated in at least 18 outreach meetings and conducted six trainings.[26]

An updated and revamped Hate Crimes Summit was organized and held in September 2023. The revised Summit brought together Department members, community leaders, advocacy organizations, and regional, state, and federal law enforcement partners to discuss this important issue. The Department successfully implemented many of the recommendations into the hate crimes summit as highlighted in the 2019 Office of the Inspector General report

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[26] A list of these activities is included as Appendix D.

"Protecting Vulnerable Communities: A Review of the Los Angeles County Sheriff's Department's Hate Crime Policies, Procedures, and Training" on Department hate crime policies, procedures, and training, and introduced the new Hate Crime Handling Checklist and updated hate crime pamphlet, which have been disseminated for use Department-wide.[27]

Following that convening, Department and patrol station hate crime coordinators have provided multiple community engagement presentations on hate crimes/incidents in collaboration with the United States Attorney's Office, United States Department of Justice Community Relations Service, Federal Bureau of Investigation, California Department of Justice, and numerous community and faith-based organizations. A key concern identified by partners in the 2023 Summit was the lack of law enforcement training opportunities on the investigation of hate incidents/crimes, and the lack of a uniform response to hate incidents across agencies.

The next Summit will focus on enhancing partnerships and training. Among the topics that will be addressed include documenting non-criminal hate incident reports, utilizing a culturally sensitive victim-centered response, and leveraging available federal, state, and non-government agency resources to advance the prevention of hate incidents/crimes. The Summit will also highlight engagement and partnerships to better address community concerns, especially with populations disproportionately impacted by hate incidents/crimes. These objectives are rooted in evidence-based policing practices that embrace 21st century policing principles, as well as recommendations outlined by the Los Angeles County Office of the Inspector General's "Report Card on Sheriff's Department Reforms 2019 to 2023."[28]

As with the 2023 Summit, the next Summit is expected to include stakeholders representing communities from throughout the various LASD patrol divisions (e.g., AAPI, LGBTQ, faith-based, legal, and victim advocacy organizations) along with LASD Hate Crime Coordinators, federal, state law enforcement partners, and Los Angeles County Department of Human Relations. Training will be conducted by subject matter experts from the United States Department of Justice Community Relations Service, United States Attorney's Office, Federal Bureau of Investigation, Los Angeles County District Attorney's Office, victim advocacy organizations, and other governmental and non-governmental agencies that support anti-hate, anti-bias community advocacy efforts. Separate training is also being planned for the Department's patrol station Hate Crimes Coordinators.

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[27] County of Los Angeles Office of Inspector General. *Protecting Vulnerable Communities: A Review of the Los Angeles County Sheriff's Department's Hate Crime Policies, Procedures, and Training.* Los Angeles, CA, 2019. https://assets-us-01.kc-usercontent.com/0234f496-d2b7-00b6-17a4-b43e949b70a2/50317628-a10a-4d10-99c2-9bd6f50b9496/Hate_Crimes_Report_19-04-01.pdf.

[28] County of Los Angeles Office of Inspector General. *Report Card on Sheriff's Department's Reforms 2019 to 2023.* Los Angeles, CA, 2024. https://assets-us-01.kc-usercontent.com/0234f496-d2b7-00b6-17a4-b43e949b70a2/7d15d121-0ec1-49e3-83ac-0faaeb44daac/Report%20Card%20On%20Sheriff%27s%20Department%27s%20Reforms%202019%20to%202023.pdf.

As stated previously, the OCP began a partnership with the United States Department of Justice, Community Relations Service (CRS) to develop a facilitated conversation program where members of the public could directly engage deputies in conversations on issues of importance to the community and to the deputies.

Specifically, on May 24, 2023, OCP met with DOJ-CRS to launch a partnership in which CRS would assist in planning and facilitating Community Dialogue meetings at several LASD Patrol Stations and ensure that the meetings discussed the issue of deputy gangs and other community concerns. The goal was to have neutral moderators facilitate Community Dialogue meetings where deputies and community members could have open conversations on topics of importance to them, develop and understanding of the issues, build trust, and encourage continuing engagement. To reach a broader cross-section of the community, the Department partnered with community-based organizations to bring community members to the dialogue meetings.

The DOJ's CRS program was created by Title X of the 1964 Civil Rights Act to assist state and local governments, private and public organizations, educational institutions, and community groups in resolving community-based conflicts stemming from issues related to race, color and national origin. In 2009, with the passage of the Matthew Shepard and James Byrd, Jr. Hate Crimes Prevention Act (HCPA), CRS's jurisdiction expanded to the prevention of and response to violent hate crimes committed based on actual or perceived race, color, national origin, gender, gender identity, sexual orientation, religion, or disability. CRS's self-description is that it provides voluntary, confidential and impartial conflict resolution services that aim to assist all parties involved in a conflict with improving communication, promoting problem solving, improving collaboration and restoring positive community relations. As a conflict resolution agency, CRS focuses on the value of facilitating dialogue that assists communities with identifying issues and addressing conflict.[29]

OVERVIEW OF THE COMMUNITY DIALOGUE MEETINGS

This section will describe this community dialogue collaborative effort with CRS and will summarize the format of the meetings, the discussion topics, and the feedback obtained through surveys completed by the meeting participants.

Background

The Department selected six stations to participate in the LASD-CRS community dialogue series: Century, Compton, East Los Angeles, Lancaster Station, Palmdale Station, and South Los Angeles Patrol Stations. The six stations were selected because they were each named in the

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[29] This paragraph describing CRS was obtained from CRS materials.

2023 COC [Report and Recommendations of the Special Counsel to Sheriff Civilian Oversight Commission Regarding Deputy Gangs and Deputy Cliques in the Los Angeles County Sheriff's Department.](#) In this report, the COC recommended that "The Department should implement a series of community meetings involving patrol station captains, commanders, and chiefs to ascertain the impact of Deputy Gangs and Deputy Cliques on community relations." The COC and Office of the Inspector General (OIG) were invited to attend the meetings, and representatives of those offices attended many of the meetings.

From August 2023 to August 2024, twelve separate community dialogues were conducted at the aforementioned stations, with over 500 community members attending. The pre-established questions were modified from meeting one to meeting two to determine if the community observed improvements. The dates of the sessions were as follows:

- Palmdale: August 19, 2023 | March 13, 2024
- Lancaster: November 9, 2023 | April 19, 2024[30]
- Compton: October 11, 2023 | August 22, 2024
- Century: November 14, 2023 | August 14, 2024
- South Los Angeles: October 19, 2023 | June 12, 2024
- East Los Angeles Station: November 19, 2023 | July 24, 2024

CRS produced event evaluations from attendees and charting notes (notes made by the CRS representatives attending and facilitating the event) with real time comments and themes from the meetings. Some residents attended both the 2023 and 2024 meetings, but many new individuals attended for the first time in 2024.

Facilitated Dialogue Framework

The meetings were focused on hearing from the community regarding their concerns, including their concerns surrounding Department gangs and/or cliques, and collectively discussing tangible solutions. The meetings were also designed to discuss 21st Century policing practices and introduce the role of the new Office of Constitutional Policing in implementing identified reforms. Specifically, the objective of these discussions was to implement the following:

- Recommendations as highlighted in the February 2023 [Report and Recommendations of the Special Counsel to Sheriff Civilian Oversight Commission Regarding Deputy Gangs and Deputy Cliques in the Los Angeles County Sheriff's Department](#). In particular, Recommendation A1, Leadership and Supervision (p. 45): "The Sheriff must clearly, promptly and unequivocally articulate his vision, policies, and objectives in addressing the problem of Deputy Gangs and Deputy Cliques;" and Recommendation 7 (p. 52): "The Department should implement a series of community meetings involving patrol station

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[30] The Lancaster meeting in 2023 was conducted by the nonprofit group Peace in Education (PIE) rather than CRS.

captains, commanders, and chiefs to ascertain the impact of Deputy Gangs and Deputy Cliques on community relations."

- Recommendations from the [Presidents Task Force on 21st Century Policing Report](), especially Pillar 1 – Building Trust and Legitimacy, Recommendation 1.1 (p. 11): "Law enforcement culture should embrace a guardian mindset to build public trust and legitimacy."; Recommendation 1.2 (p. 12): "Law enforcement agencies should acknowledge the role of policing in past and present injustice and discrimination and how it is a hurdle to the promotion of community trust"; Recommendation 1.3 (p. 12): "Law enforcement agencies should establish a culture of transparency and accountability in order to build public trust and legitimacy. This will help ensure decision making is understood and in accord with stated policy."

The meetings were each co-hosted/sponsored with a local community or faith-based organization. They were each approximately two and a half hours long and were primarily held in neutral locations within each LASD patrol station service area.

Meeting Participants

Prior to each of the dialogue meetings, the Department collaborated closely with various non-profit and faith-based groups to conduct outreach to the community to encourage attendance at the community meeting and ensure a representative cross-section of each community.

Department leadership including the Sheriff and Chiefs of the Patrol Divisions attended the meetings, as did Deputy Sheriffs assigned to the involved stations. As stated previously, invitations were also extended to the OIG and COC, and representatives were in attendance at several of the meetings.

The attendees were divided into groups, with different facilitators working with 10 to 20 members of the community (depending on turnout). Spanish-speaking facilitators worked with community members who preferred the Spanish language to engage in the dialog sessions.

Attendance 2023

There were approximately 273 total attendees over the course of the first series of six meetings in 2023. The breakdown of the 2023 attendance across the six involved stations is as follows:

COMMUNITY DIALOGUE MEETINGS ATTENDEES

Century | Compton | East LA | Lancaster | Palmdale | South LA

2023 SERIES 1
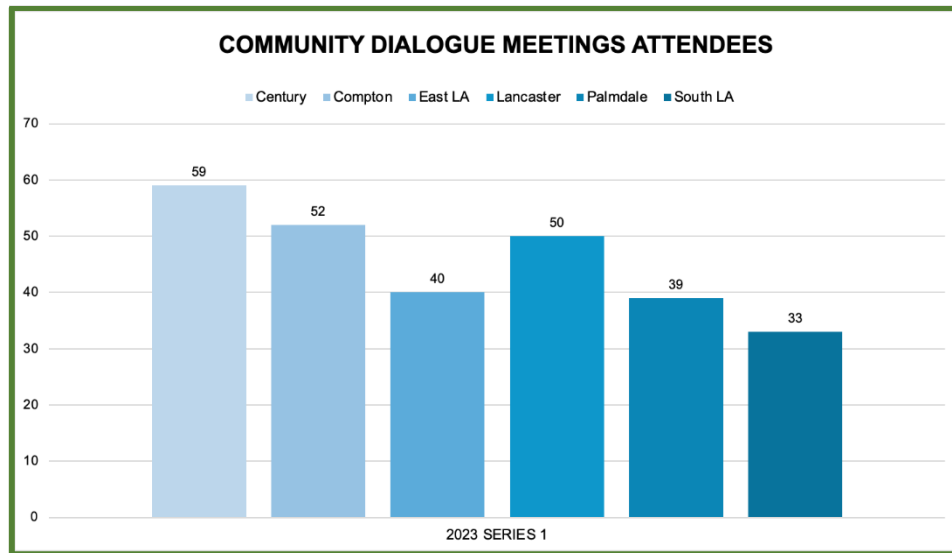
Attendance 2024

There were approximately 246 attendees over the second series of six meetings held in 2024. The breakdown of the 2024 attendance across the six involved stations is as follows:

COMMUNITY DIALOGUE MEETINGS ATTENDEES

Century | Compton | East LA | Lancaster | Palmdale | South LA

2024 SERIES 2
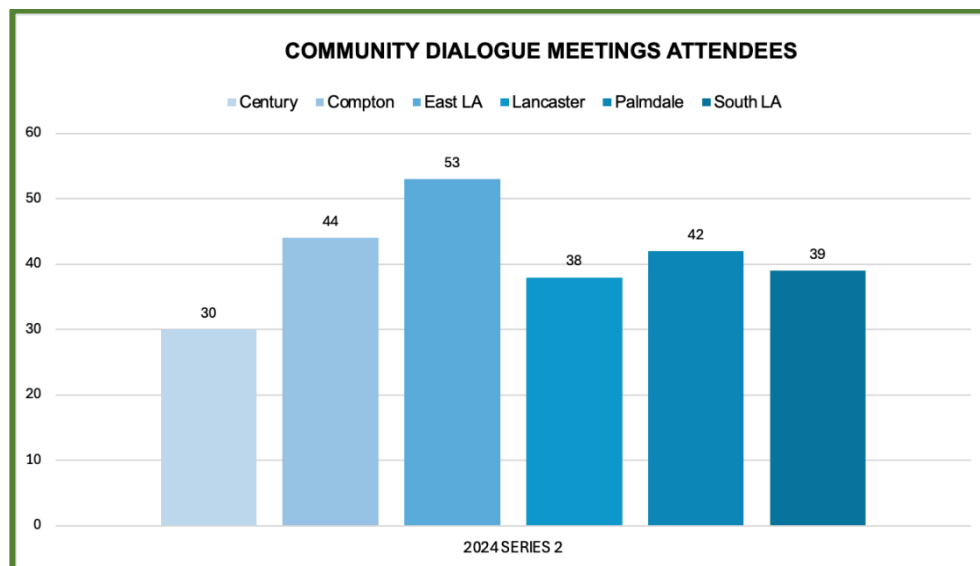
Attendance Comparison: 2023 to 2024

Attendance across the first and second series of meetings was generally consistent. Attendance increased in 2024 at East LA, Palmdale, and South LA stations. The year-to-year comparison is as follows:

COMMUNITY DIALOGUE MEETINGS ATTENDEES

Location	2023 SERIES 1	2024 SERIES 2
Century	59	30
Compton	52	44
East LA	40	53
Lancaster	50	38
Palmdale	39	42
South LA	33	39
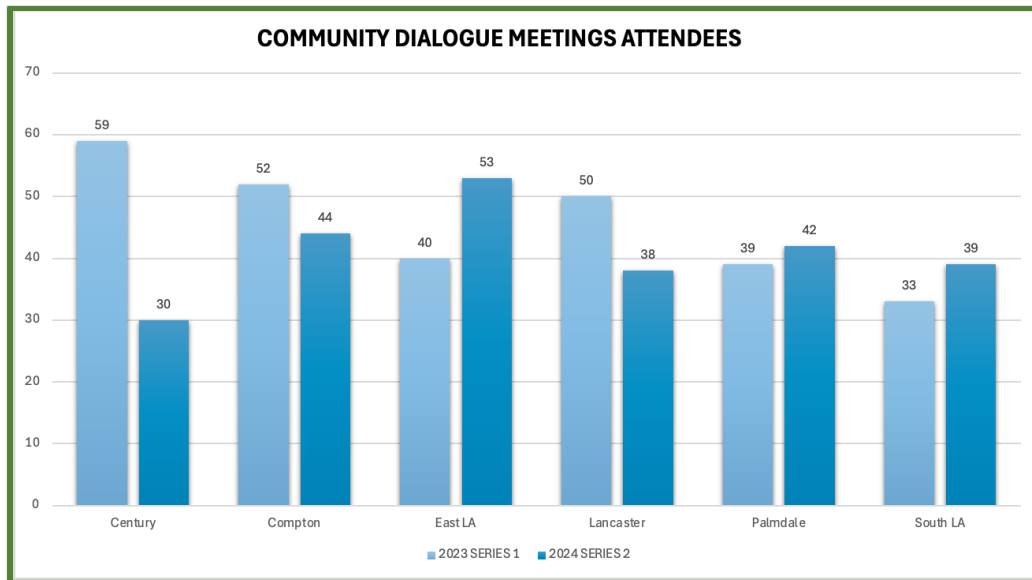
Meeting Discussion Topics

In the individual break-out groups, the facilitator began with a discussion of what brought the group together, the reasons that motivated community members to attend the meeting, and a discussion of topics of interest to the community and Department. The facilitators then guided the discussion to more targeted questions regarding the experiences of community members, their interactions with the Department, areas of concern, and opportunities for improvement. Discussion questions included the following:[31]

- How long have you lived in this community?
- What motivated you to take part in this event?
- What is your perception of LASD?
- What type of interaction, if any, have you had with LASD personnel? Was it this local LASD Station?
- Have you ever witnessed any wrongdoings by LASD personnel?
- How would you rate the courtesy and professionalism of LASD personnel?
- What do you know about Deputy Gangs or Cliques?
- Do you believe Deputy Gangs or Cliques are operating within this patrol area? If so, why do you believe that?
- What are the community's greatest strengths for overcoming these issues?
- What other public safety issues are affecting you, your family, and this community?
- If you could identify 3 – 5 priority areas for the LASD to work on, what would they be and why?

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[31] Each facilitator focused on different specific questions, depending on the reaction of the community members in their group.

- Would you be willing to take part in another community dialogue to report back on what has been done based on today's community input?
- How much contact have you had with LASD?
- Have you ever felt different because of ethnicity/background during your contact with LASD?
- What do you believe are the underlying conditions for negative contacts?
- What is your perception of an internal gang culture reported about LASD?
- What collective steps should be taken to change the narrative?

Community Feedback and Findings

CRS took notes about the various community concerns expressed and the discussions that took place during each breakout session during each meeting. DOJ further synthesized their notes and provided those comments to the Department (referenced by CRS as "charting notes"). These are included as Appendix E. All attendees at the community dialogue sessions were also given a CRS survey about their experience at the meetings to complete after each session.[32] The survey questions are included in Appendix F. Not all attendees completed the survey.

The following summaries are based on the CRS charting notes and the community surveys that were completed.

Series 1 – 2023

In the first series of meetings in 2023, community members across stations expressed concerns about a lack of trust in the Department. They expressed a desire for an increase in and more civil communication, and transparency regarding community developments and Department actions. Community members identified concerns about racial profiling (particularly during stops), bias, and stereotyping within the Department, as well as feeling that Department members can be discourteous or rushed in their investigations. Residents also expressed frustration with long response times and perceived lack of respect from deputies.

Simultaneously, participants expressed a strong desire for more opportunities to engage with the Department to build better relationships and increase understanding between deputies and community members. In follow-up surveys, participants repeatedly reiterated this theme, identifying the meetings as a "safe space to maintain possible solutions," "hearing everyone's thoughts, ideas, and experiences," "interaction with officers and their opinions and ideas," and "dialogue, communication within [sic] other residents" as the most valuable aspects of the program.

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[32] Post-meeting feedback was collected from Lancaster Station in 2023 in a different format than for the other stations; therefore, there is no survey data available for that meeting.

They welcomed additional meetings and engagement opportunities in a variety of formats to educate residents on law enforcement and provide direct and consistent communication with the Department about what is going on in their communities and their specific concerns. Participants stated they would like the Department to emphasize recruitment and hiring within communities and engagement with youth and expressed concerns about staffing shortages and deputy burnout as contributing to the current state of affairs.

The following is a visual representation (a word cloud) of the key themes and most frequently utilized terms in the 2023 meeting series:

The following provides an overview of responses to the post-meeting survey results:

At Century Station, residents raised concerns about their interactions with deputies, citing issues such as racial profiling, excessive force, slow response times, ineffective patrols, and inadequate handling of homelessness. The community expressed a lack of trust and transparency and pointed to a need for improved recruitment and hiring practices.

There were also calls for an increase in deputies on patrol, as well as concerns about the effects of overtime, stress, and high turnover among deputies in the community. Additionally, they requested open and regular feedback from the Department, including updates and information on local issues. In follow-up surveys, residents suggested "continued communication between the community and law enforcement," including more engagement through community events, dialogues, and other opportunities for interaction with deputies. The survey responses also included requests for open and regular feedback from the Department, including updates and information on local issues. One resident commented "How will [the Department] go about fixing the problem?"
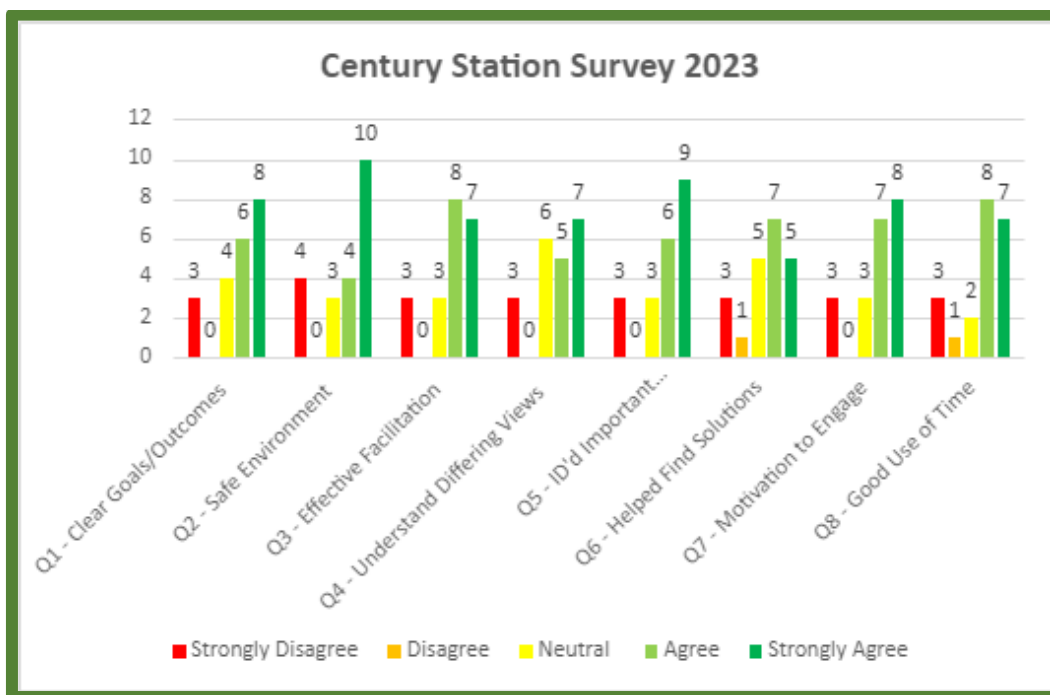
Compton residents expressed distrust toward law enforcement but showed a willingness to engage and improve their relationship with the Department. Similar to Century station, residents felt a lack of respect and negative communication and requested more community events, dialogues, and opportunities for transparent interaction with deputies. In follow-up survey feedback, when asked which aspects of the program were most valuable, many residents pointed to "engagement with other communities *[sic]* members," "dialogue and communication," and "discussions and people from the community bringing in their personal issues."

Residents emphasized their desire to collaborate with the Department to improve public safety and the overall quality of life in the community. The collection and distribution of crime data and statistics were suggested as ways to keep residents informed about local issues, with one participant stating in the follow-up survey that the program could be improved with "data, implement[ing] the data." There was also a sense that outreach could be more robust to include a broader cross-section of the community, with one survey respondent pointing out that "There were no youth there. Nobody under the age of 35 years old."
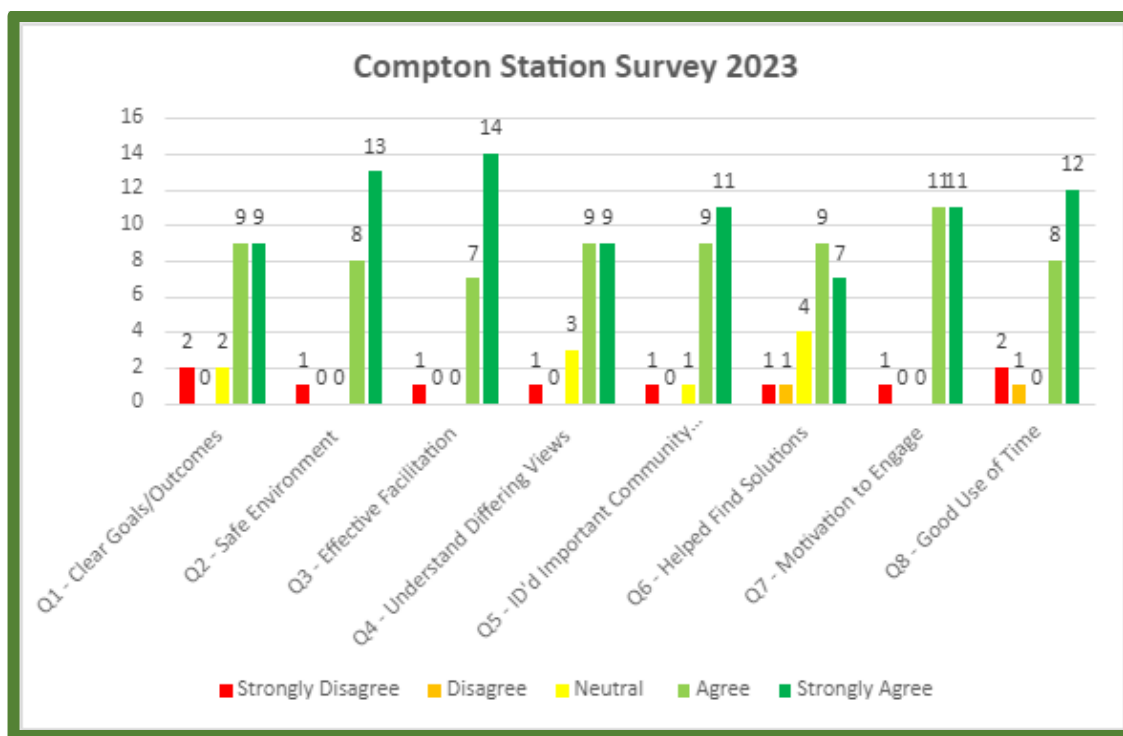
East Los Angeles residents voiced concerns about a lack of respectful conduct, racial profiling, bias, and stereotyping. Residents identified generational trauma from negative law enforcement interactions. Specific issues included long response times, rushed on-scene investigations, and the lack of follow-up investigations.

While these issues were acknowledged, residents noted positive changes in recent years, especially with the increased diversity of deputies, which more closely reflects the cultural makeup of the community. On the topic of deputy gangs and cliques, many participants said that they were familiar with rumors but had no recent personal experience with them.

The community called for more deputies on patrol, additional resources for officers, and a reduction in overtime to prevent burnout. They also emphasized the importance of continued engagement through events, dialogues, and interaction opportunities. In follow-up surveys, one resident commented that they "strongly encourage continued meetings like this with community members. Maybe once a month." In the discussion, the community expressed a desire for regular feedback from the Department, including crime statistics and analysis reports, and suggested greater efforts to "humanize" the badge by fostering positive interactions between law enforcement and youth, and by promoting stories of good work done by LASD. Establishing a dedicated "Community Relations" unit was also recommended.
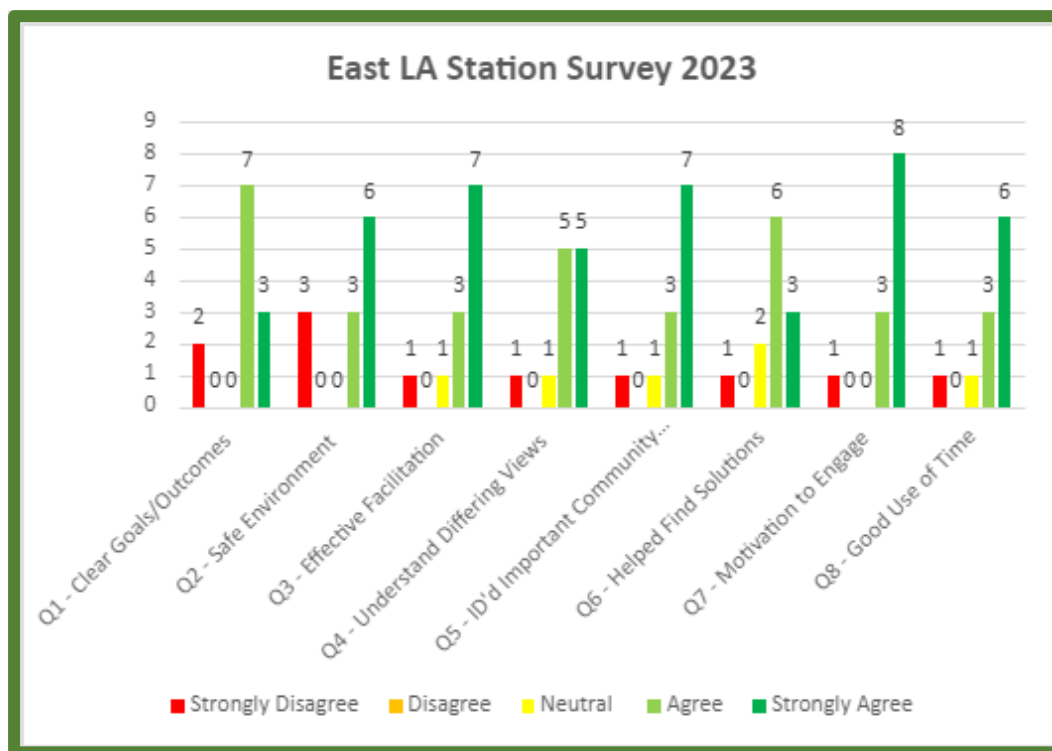
Lancaster Station – 2023

Lancaster residents expressed a lack of trust in the Department, emphasizing the need for improved respectful communication, transparency, and accountability. Concerns were raised about fear, lack of engagement, respect, and racial profiling, particularly during traffic stops, as well as the concern about historical community trauma that may result in distrust from the community. Many residents felt the Department was not adequately listening to their concerns, and there were insufficient channels for them to voice their issues.

To build a better relationship with law enforcement, the community suggested more opportunities for interaction, including community events, meetings, and dialogues. On the topic of deputy gangs, residents reported that they have heard about their existence but did not have first-hand experience; they expressed it being an issue when gangs violate civil rights.

Residents requested more continuous feedback from the Department, such as data collection, surveys, and statistics, to stay informed about local issues, as well as more community meetings. Additionally, they called for more community meetings to provide feedback on ongoing issues, and cultural bias/sensitivity and mental health training for deputies. Staffing and recruitment challenges within the Department, along with concerns about the mental health of deputies, were also discussed as key areas impacting the community.

The CRS survey was not offered at this meeting and, therefore, there we do not have survey feedback results to provide.

Palmdale Station – 2023

Palmdale residents expressed concerns about the perceived lack of empathy, fear, and intimidation in their interactions with deputies, contributing to broader trust issues. The community welcomed ongoing dialogue and engagement to improve relationships with law enforcement; they requested more community events, dialogues, and opportunities to interact with deputies, with options of various times to accommodate working community members. In survey responses, participants echoed the recommendations that "youth voices [should be] involved," that the Department should "promote the event to the public," and that "doing this often... could improve the program."

Concerns were raised about the maturity and experience of younger deputies, and the mental health needs of the community and officers. Residents also recommended better information sharing from the Department to keep the community informed about local developments. While residents acknowledged awareness of alleged deputy gangs or cliques, they reported no direct personal experiences with such groups. They were concerned with "bad culture" within the Department and how the Department determines levels of participation.

Palmdale Station Survey 2023
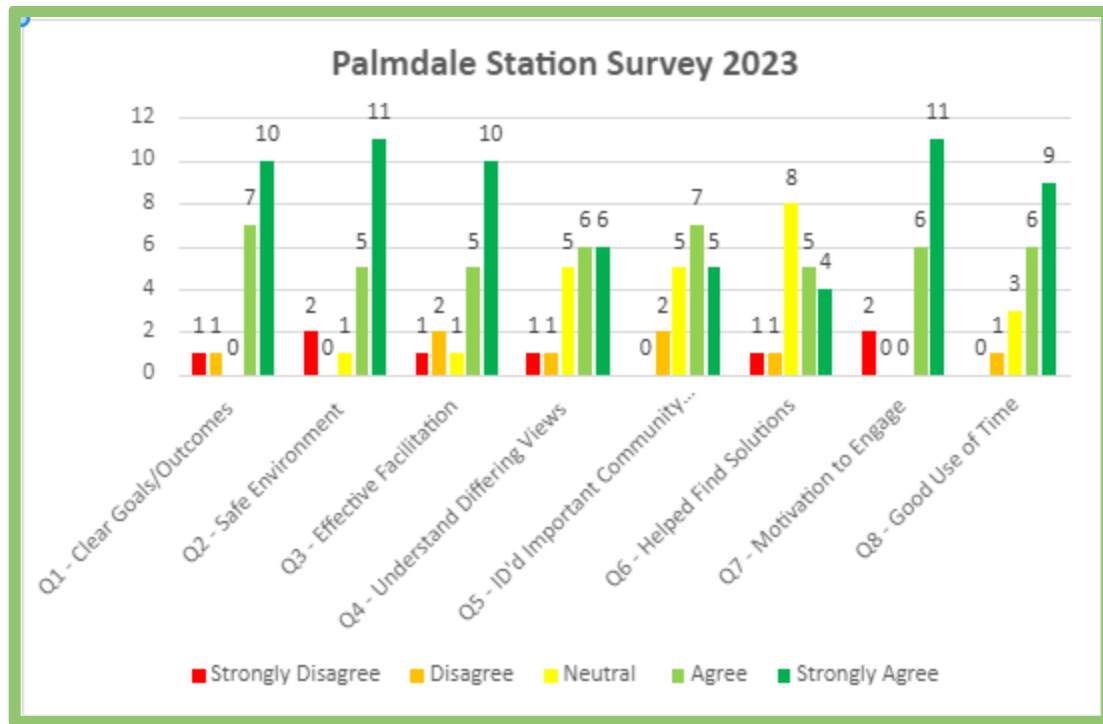
South Los Angeles Station – 2023

Residents of South Los Angeles and neighboring areas expressed lingering distrust in the Department, stemming from past experiences, trauma, or information shared by others. Some residents privately shared with CRS that they felt they had been treated differently by LASD based on their race or ethnicity.

South Los Angeles area residents expressed a desire to build connections with their local station, with the goal of fostering positive interactions and rebuilding trust. Residents called for more frequent community engagement, educational outreach on law enforcement, and increased recruitment efforts aimed at the youth. Several survey respondents voiced that they wished for "more input from Sheriffs" in the meetings.

To enhance public safety, residents requested better communication, regular dialogues, and updates about what is happening in the community. In follow-up surveys, they also requested "helpful websites of topics... discussed in the meetings, so [they] can do more research." Concerns about hate crimes and the need for a reduction in such incidents were also highlighted as community priorities.

South LA Station Survey 2023
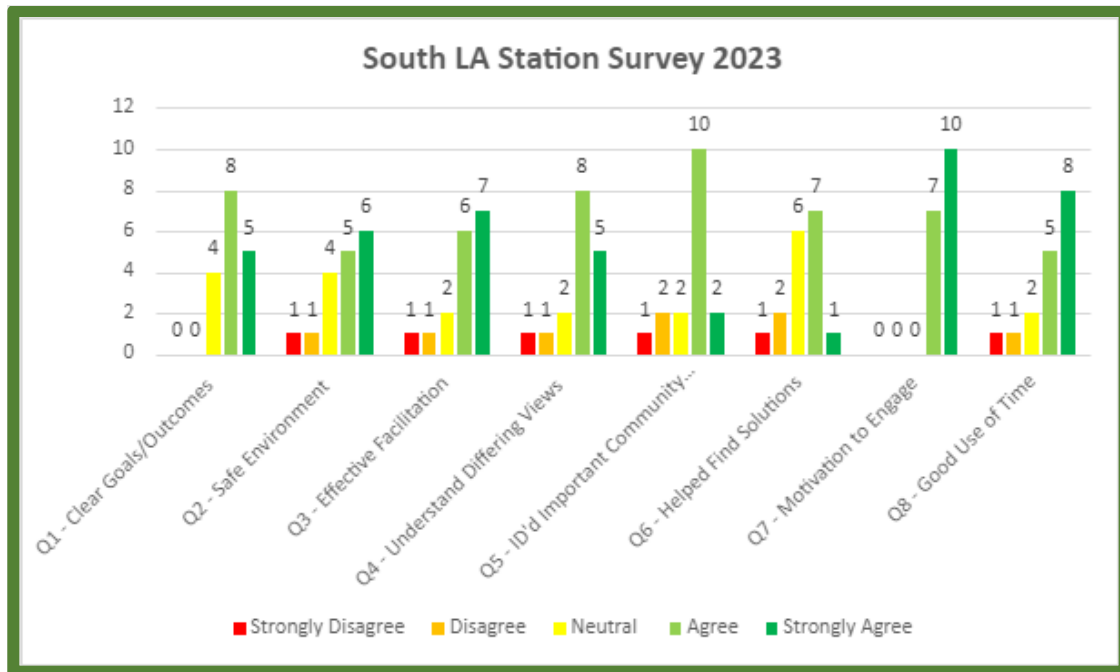
Series 2 – 2024

In the second series of meetings, held in 2024, residents continued to express feelings of distrust and stereotyping on behalf of the Department. There was an emphasis on the desire to see deputies "humanized" and for the ability to establish relationships with the Department members policing their communities.

There were continued concerns expressed about the lack of enforcement and lack of resources and staffing. Residents expressed a desire to see more visibility and patrols of high-crime areas, more two-way communication about occurrences in their communities, increased civility and polite treatment of community members, and additional regular interaction with the public.

In post-meeting surveys, participants continued to identify "the ability to speak openly in a safe environment," the "interactive dialogue with deputies," and the "discussions and the gathering of people with different viewpoints in the same room" as the most valuable aspects of the program. Participants expressed positive feedback regarding increased deputy participation in community events but would like more Department emphasis on building and understanding of the youth in their communities, in particular with younger residents, before they begin engaging in risky behavior.

The following is a visual representation of the key themes and most frequently utilized terms in the 2024 meeting series:

The following provides an overview of responses to the post-meeting surveys:

2024 - Total Responses (All Stations)

Century residents raised concerns about a lack of trust in the Department and the perception of racial profiling, with some residents feeling that patrol services are prioritized for certain areas over others. Cultural sensitivity training was recommended, as well as the hope that deputies would be more sociable and engaging. They also expressed concerns about deputies' responsiveness and initiative, citing experiences where residents were quickly referred to other units or agencies with little follow-up or investigation.

The community emphasized the importance of building positive relationships with law enforcement, advocating for more engagement through events such as "Coffee with a Cop" and the "Community Academy." They expressed a desire for deputies to be more empathetic, communicative, and approachable, and to focus on fostering connections with residents, with one resident offering in a follow-up survey comment that "these meetings are important, but I'd like to see more community engagement on the streets."

Spanish-speaking residents requested more outreach and communication in Spanish, expressing concerns that deputies were perceived as enforcing deportation. Additionally, residents emphasized the importance of respecting citizens' anonymity when reporting crimes. The community also urged the Department to prioritize engagement with youth, suggesting visits to schools and providing resources to students and parents. Increased staffing, patrols in high-crime areas, and ongoing communication about local occurrences were also recommended. Participants stated they would like regularly scheduled facilitated dialogues where they could freely engage officers without the rigidity of guiding questions.
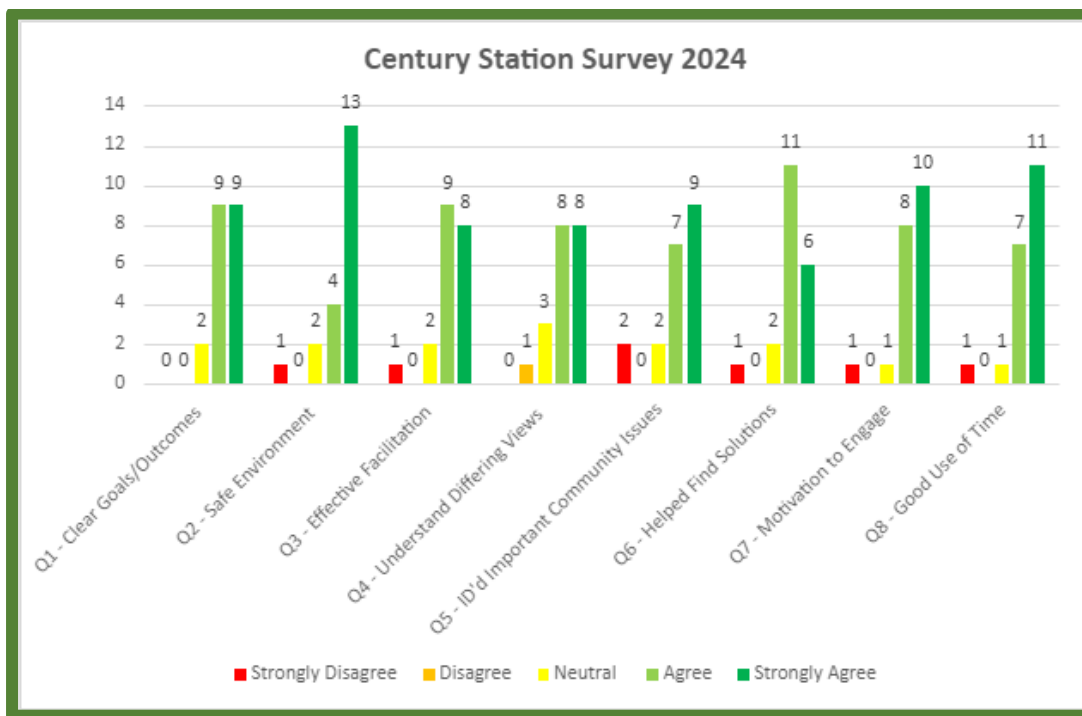
Residents of Compton voiced significant distrust of law enforcement, citing concerns such as street takeovers, human trafficking, trash issues, and the Department's lack of response to gang-related calls for service. Racial differences and similarities are a large factor in the level of trust and respect between residents and law enforcement. They expressed a desire to build rapport with law enforcement but also sought respect and empathy from the Department. The community wants to work with the Department to address local issues, improve neighborhood safety, and increase patrol visibility. Residents brought up the need to engage other resources, stating in follow-up survey responses that the program could be improved with more "engagement with city officials and our local fire department as well as other departments sharing resources, power, and responsibility."

There were concerns about the aggressive and, at times, racially influenced interactions between residents and law enforcement. Residents stressed the importance of engaging with the community's youth, particularly through school-based initiatives, with follow-up survey comments recommending "send[ing] information to schools for more participation," as well as a sense that there needed to be more outreach in the future meetings to "increase non-active community members" as it was "definitely a 'preaching to the choir' event."

While some progress has been made in law enforcement attending community events, more involvement is needed, as some local organizations have invited LASD without receiving a response. The community recommended sharing crime data and statistics through various means such as social media, crime reports, and "Amber Alert"-style notifications. They also requested transparency on issues such as LASD funding, policies, and resources to better understand the challenges law enforcement faces.
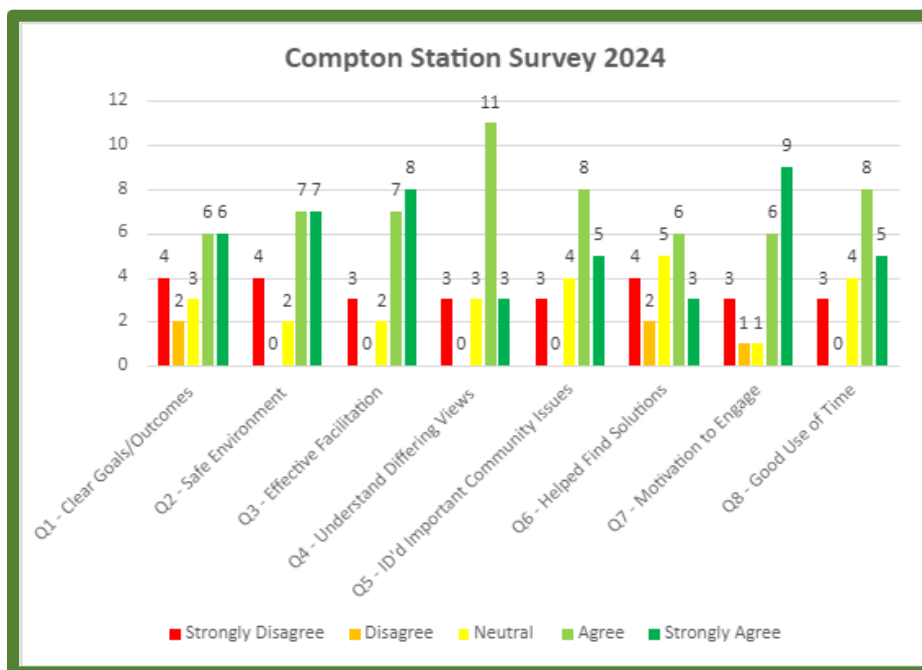
East Los Angeles residents shared positive feedback about the station's increased patrol visibility and responsiveness to issues such as parking concerns. However, they noted that long call response times and professionalism remain areas for improvement. Gentrification was a significant concern, with attendees feeling that law enforcement favors new residents over long-time community members.

Undocumented residents also expressed fears about reporting crimes due to their legal status. While the community acknowledges the station's budgetary challenges in achieving full staffing, they expressed a desire for continued engagement with the Department through community events, meetings, and dialogues. In follow-up surveys, residents suggested that these activities need to be more widely advertised to foster a more inclusive community, requesting "more community outreach," that they "appreciate the time and efforts of the Sheriffs *[sic]* office and would like to see more interaction during community events. The County office should make the information easy to find."

There was strong support for effective youth engagement, particularly for students in grades 6 through 8, as a preventive measure before they become involved in risky behaviors. The community also requested that crime statistics be shared at dialogue meetings and via newsletters to keep residents informed.
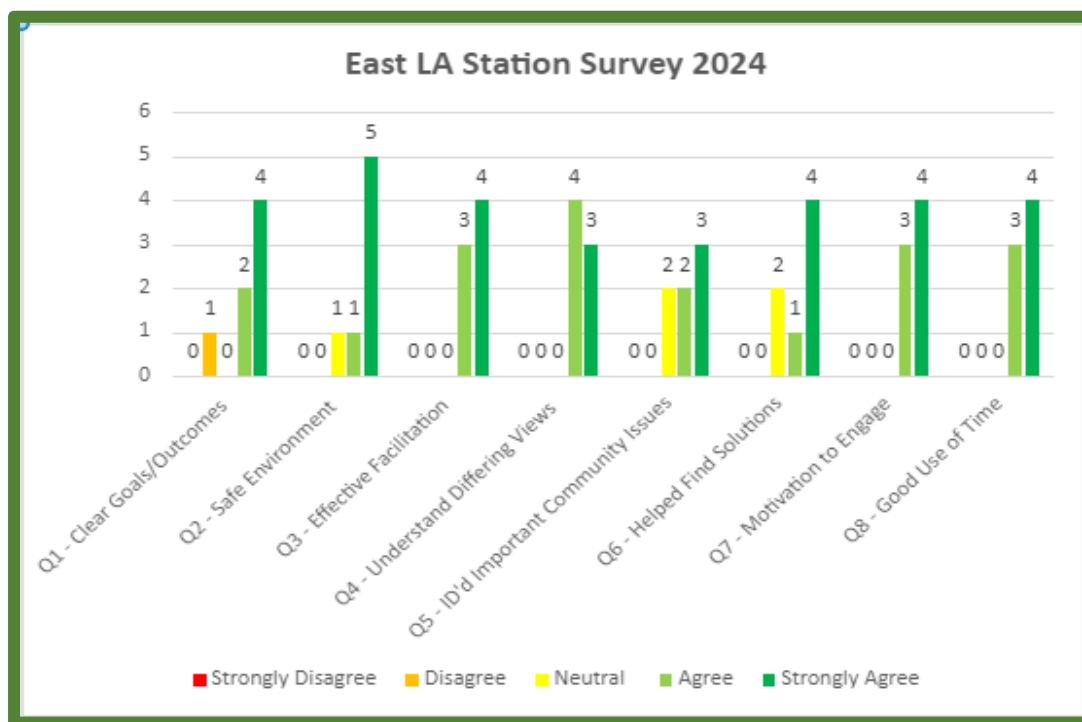
Lancaster residents voiced concerns regarding their trust and overall safety in interactions with the Department. They expressed a need for more engagement outside of calls for service and enforcement activities, emphasizing the importance of "humanizing" the Department. While acknowledging that Lancaster is the busiest station in the county and deputies face staffing and resource constraints, residents still expressed a desire for more meaningful interactions between deputies and the public, even amidst heavy workloads. Along these lines, in follow-up survey responses, participants voiced a desire for "more community engagement. Questions that are different than the ones being addressed now" and "more time" to hold these types of discussions.

Programs such as "Coffee with a Cop," the "Community Academy," ride-along, and the "Explorer Program" were seen as positive avenues to build trust. The community also called for a greater focus on the youth, expressing concerns that Black community members often experience harsher treatment than others. This fear has led some to avoid reporting crimes.

Concerns were also raised about the station's staffing shortages and recruitment challenges. Residents recommended that deputies receive training on dealing with the community in a transparent, honest, and empathetic manner. They also highlighted the importance of the two-Captain system at Lancaster Station, which they felt has fostered better communication and collaboration. Lastly, the community requested feedback on how the Department uses the information gathered during community meetings like this one.
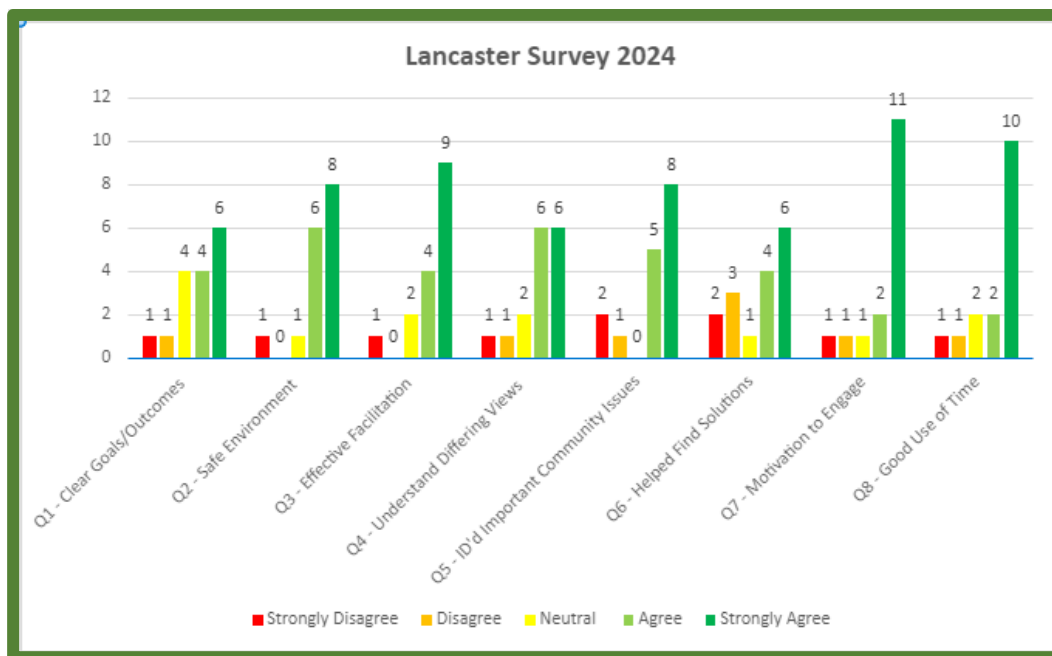
Residents of Palmdale acknowledged that the station is one of the busiest and currently faces staffing challenges. They are aware that the Department operates under a DOJ Settlement Agreement, and many believe the Department is not in full compliance with that agreement.

The community expressed a strong desire for more meaningful engagement and interaction with the Department, particularly to build trust and foster better relationships. Residents emphasized the importance of having their voices heard and their opinions respected by the Department, and they wish for the LASD to have a deeper understanding of the community they serve.

A key request from the community was for increased engagement, particularly with the youth, as well as more positive interactions overall. Some residents felt there had been no noticeable improvement in how the LASD treats the community, while others observed a greater openness and friendliness in recent interactions. Additional training for deputies, specifically on how to engage with communities of color, was recommended, with an emphasis on understanding situations from the community's perspective.

Residents also suggested that the Department increase its outreach efforts beyond social media and magazine advertisements to ensure that all community members, regardless of their access to these platforms, are informed of events. One follow-up survey respondent recommended "invit[ing] non-profits too who can start inviting others to participate." The community expressed a desire for ongoing dialogue with the Department to foster continued collaboration.
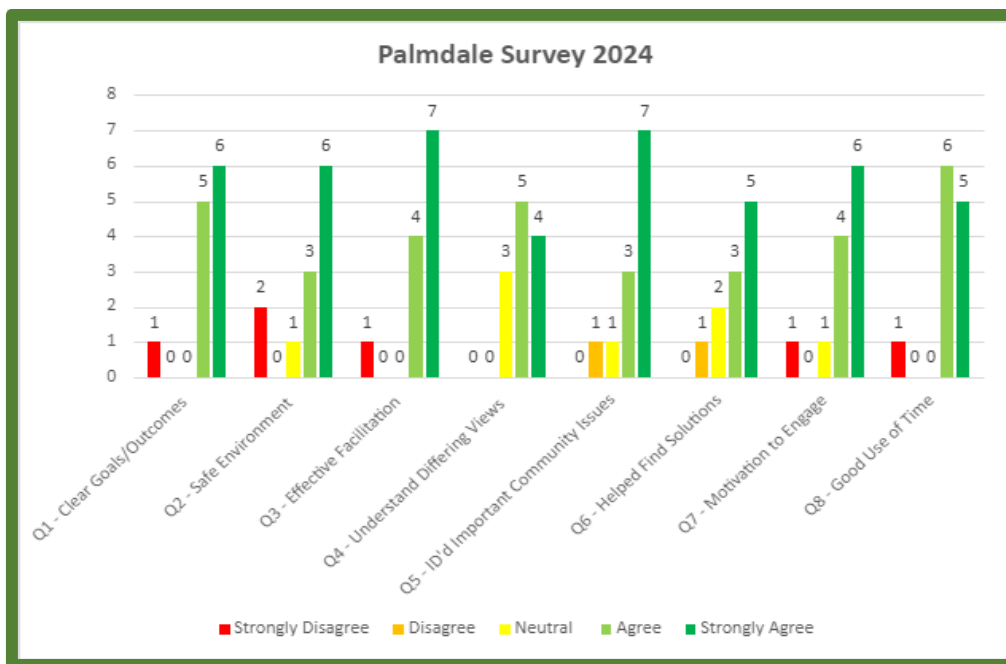
South LA residents expressed a desire to improve communication with the Department and are interested in engaging in solving problems and increasing understanding between law enforcement and the community. Additional meetings and events of interaction/engagement were seen as ways for the community to build their trust in law enforcement, with follow-up survey respondents expressing a desire to make these types of meetings "more frequent [because] building trust and relationship [sic] demand the investment of time." The community commented they see deputies going in and out of the station but would like to see them spending time in the community (out of their cars).

There were also multiple comments made in follow-up surveys about LASD increasing their presence and interaction with the youth of the community; multiple survey respondents following the meeting identified "participation by younger age groups" and "more representation from younger members of the community" as critical to improving the program. Residents want to see more exposure between LASD and the youth via programs (Youth Activity Leagues, youth outreach, school programs, after-school programs, mentorships). The community expressed concerns about not enough being done to include all groups of the community and not enough diversity of outreach. During the course of the discussion, there were concerns of undocumented community members fearing law enforcement, and members of the community voiced concerns of "profiling" still occurring, trust issues, and experiencing trauma(s). The community called for more conversation, dialogue, and engagement to "move forward" and create a positive "mutual" relationship.
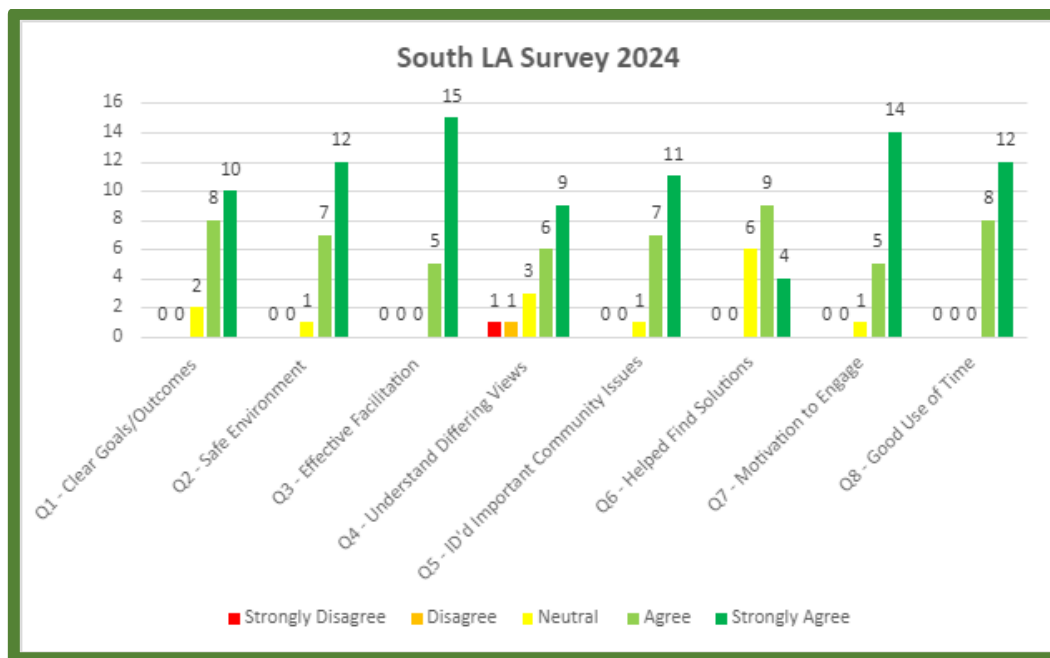
2023 – 2024 Summary

Overall, community members and deputies enjoyed the format of the dialogue sessions. Both groups expressed appreciation for being able to speak with each other in a thoughtful and facilitated environment. Over the course of the two years of meetings, the content of the meetings became more substantive and conversational. By 2024, there was a positive sentiment regarding a perceived increase in the Department's efforts to engage community members at community events and via advisory groups. Participants increasingly expressed a desire to coordinate more closely with deputies on quality-of-life concerns, ways to more actively engage youth, and opportunities to "humanize" each other.

This sentiment expressed by the public at the meetings is consistent with recent Antelope Valley monitors' comments. Specifically, in the Monitors' 18th Semi-Annual Report, issued in June 2024, the monitors noted that the Department "also improved their compliance status on important community engagement provisions, such as reaching compliance for being open and available for community feedback (SA Paragraph 87b) and sustained compliance on its annual community engagement reports (SA Paragraph 91)."[33]

In addition, in the area of overall community engagement, the Monitors commented that:

> "the MT [monitoring team] has heard comments from the community and noted evidence in our own observations that LASD is improving in their community outreach efforts. They are interacting with the community in more varied ways and have started tracking and monitoring community input and feedback. There has been progress noted in compliance status for several community engagement provisions where the Department has been found to be in compliance or sustained compliance (SA Paragraphs 87a, 87b, 87d, 91). The MT has found the current station leadership is demonstrating a commitment to the spirit of the SA as it relates to community engagement, and we expect that this will translate into even greater gains with the community over time."[34]

In addition, in their report, the Monitors commented on the Department's dialogue series in partnership with CRS. The monitors stated:

> "... LASD continued to hold Days of Dialogue meetings facilitated by the US Department of Justice Community Relations Service (CRS). In the previous reporting period, CRS and LASD held a meeting in each community to focus on discussing and listening to concerns about deputy cliques or gangs. In this reporting period, CSR facilitated follow-up meetings in Lancaster and Palmdale in March on that topic and others, with the goal of sharing the information that was gathered in the previous meeting and hearing from

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[33] Antelope Valley Monitoring Team. *18th Semi-Annual Report.* June 2024. Los Angeles, CA. https://lasd.org/wp-content/uploads/2024/08/AVDOJ_18-Semi-Annual-Report_June-2024.pdf.

[34] Ibid, pp 41.

community members regarding their experiences with and perceptions of LASD. Key themes shared in the sessions included the following:

- Community members indicated that there was a recognizable improvement in the leadership with the two-captain model and that the captains have been open to feedback and were not defensive. While some community members also shared this perception of line deputies ("Deputies more engaging, times have changed") there were also concerns expressed that some of the line deputies have been slower or reticent to engage with the community in different ways.
- Community members also shared their perspective on what positive community engagement looks like, with suggestions such as more meetings with facilitated dialogue, deputies using their first names in introductions, and more interactions with youth.
- Community members shared concerns that the stations were busy, as demonstrated by delayed response times to calls for service, and lamenting that deputies didn't have time to interact in their communities (engage with youth, attend community events)."[35]

The following is a visual representation of the key themes and most frequently utilized terms across both the 2023 and 2024 meetings:

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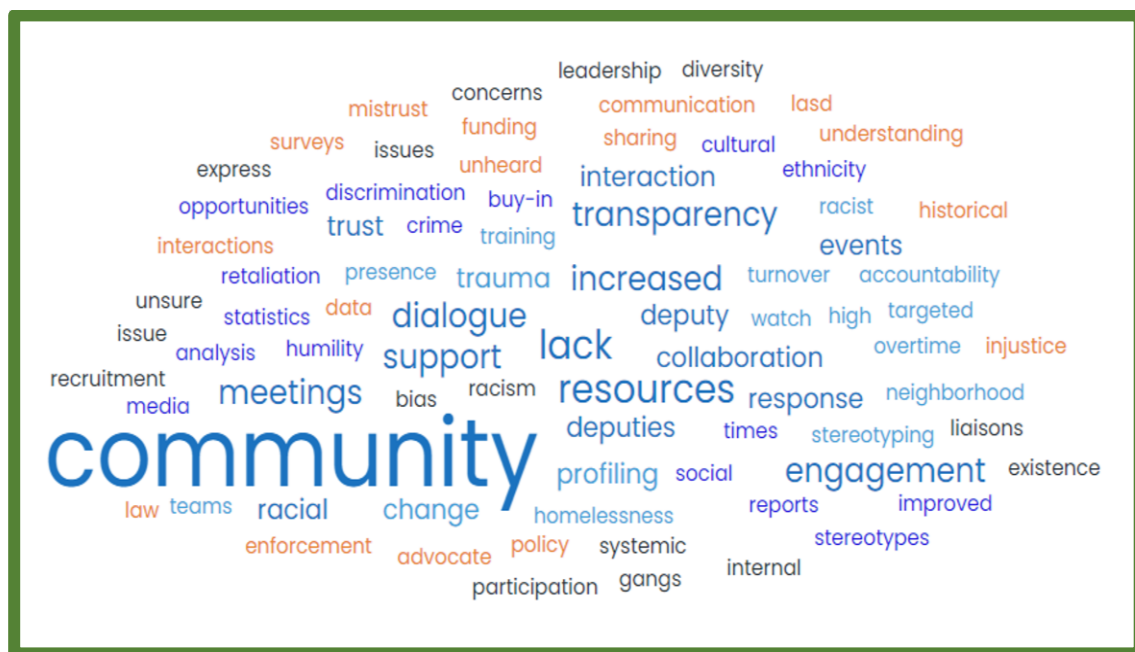
[35] Ibid.

FUTURE PLANS AND NEXT STEPS

As a result of the above-mentioned community engagement efforts, the Department has undertaken and will continue to undertake the following actions:

Development of Community Engagement Handbook

The Department is finalizing a Community Engagement Handbook, consistent with the LASD's mission, creed, and the core values of 21st-century policing. The document will be rolled out to each patrol station to provide a standardized community engagement structure that can be utilized across patrol stations. Topics covered include: the requisite organizational structure; essential partnerships and relationship-building; establishing community education campaigns; promoting awareness and engagement via social media; and station-level recruitment. It is hoped that this handbook provides guidance to each patrol station on how to improve their community engagement efforts.

Continuation of a Dialogue Series

The Department is working to develop a system through which it can continue the dialogue series, based on the positive feedback from the community and deputies that they enjoyed the format and the discussions that took place.

Increase Use of The Department's Website (for Data and Transparency)

The Department is in the process of increasing its use of dashboards and expanding what is available on the LASD Transparency Webpage to provide information being sought by the public as a one-stop-shop on Department activities, data, and policing efforts. Data dashboards are being developed on a continuous basis and added to the site, which allows the public to view and analyze statistics on activities, including stops, arrests, uses of force, etc. A dashboard is also being created for this website which will outline the progress made on the provisions of the Antelope Valley Settlement Agreement. The Transparency page is also being expanded to include a navigation dashboard specifically for community members, which will include links and information on events, meetings, town halls, and other engagement opportunities. It will also include contacts for station community liaison personnel, information on partner organizations providing community resources, and a direct link to community surveys and other opportunities to provide feedback to the Department.

Community Engagement Tracker

The Department is developing a Community Engagement Tracker, which will be used internally to coordinate community events and meetings Department-wide. The tool assists in ensuring that events are thoughtfully coordinated and provides awareness of Department activities so

that they can be publicized across units and communities; it also assists in ensuring that there is adequate Department representation across events.

Increase Engagement with Youth

The Department is exploring opportunities to expand and operationalize partnerships with schools and organizations that provide services to youth in order to build community trust across patrol divisions. These will include expansion of existing engagement opportunities (such as Rolling with Deputies, YAL, etc.), and an assessment of new initiatives that can be implemented across the County.

Training on Community Engagement and Interactions

The Department is working with a variety of entities, including the U.S. Department of Justice, to provide training to deputies on community engagement best practices and in facilitating dialogue meetings. Such efforts will be the foundation for building robust and effective community practices and discussions. These efforts are also important to improving day-to-day communication and mutual respect with community members in the field.

Increase Information on Existing Programs and Policies

The Department is working to expand community awareness of existing programs and policies which are aimed at improving community trust and facilitating interactions with the LASD. These include the ability to file reports for certain crimes online via the Sheriff's Online Report Tracking System (SORTS), the Department policy on Immigration Inquiries and Notifications (which is intended to reassure immigrant communities that deputies will not inquire about immigration status and criminal activity will be investigated without regard for an individual's legal status), etc.

Increase Use of Community Surveys

As a result of DOJ's use of surveys following each dialogue session (as described in detail above), the Department received valuable information from the community following each dialog session. Soon thereafter, the Department began exploring the use of surveys on a more global basis. The Department reviewed various survey systems and formats and is now developing its own community survey system. The Department views these community surveys as a valuable tool through which to gain insight into public sentiment in a near real-time manner. Along these lines, Palmdale Station has deployed a survey in its community (survey questions contained in Appendix G).

As a result of the survey, Palmdale learned about the relative importance of the following community public safety complaints:

COMMUNITY COMPLAINTS

A bar chart titled "Community Complaints" with values ranging from 0 to 35. Categories and approximate values:
- Aggressive Panhandling: 13
- Car/RV Camping: 11
- Civility Issues in General: 17
- Dogs Off-leash: 12
- Graffiti: 23
- Homeless Encampments: 23
- Illegal Street Vending: 14
- Indecent Exposure: 6
- Littering/Illegal Dumping: 30
- Loitering: 8
- Noise Levels: 16
- Public Intoxication: 8
- Sex Work: 3
- Soliciting: 6
- Squatting: 6
- Crowd Behavior: 4
- Illegal Fireworks: 27
- Disorderly Behavior: 11
- Issues in the Parks: 13
- Tresspassing: 9
- Illegal Drug Use in Public: 11
- Drug Houses: 9
- Alcohol Use in Public: 6
- Marijuana Use in Public: 11
- Problematic Youth: 13

Furthermore, the Department learned about the following community concerns about the Department:

COMMUNITY CONCERNS

A bar chart titled "Community Concerns" with values:
- Delayed Response Times to Emergency Calls for Service: 48
- Delayed Response Times to Non-Emergent Calls for Service: 55
- Delays in Answering Emergency Calls at Dispatch: 28
- Delays in Answering Non-Emergent Calls at Dispatch: 25
- Inadequate Deputy Staffing: 75
- Issues with 9-1-1 Dispatchers: 9
- Lack of Crime Prevention Education: 22
- Lack of Follow-Up on Criminal Investigations: 39
- Lack of Neighborhood Watch Groups: 43
- Lack of Law Enforcement Presence: 73
- Lack of Public Safety Resources: 37
- Too much Law Enforcement Presence: 2
- Lack of Mental Health Resources: 40
- None of the above: 10

As a result of this community feedback, Palmdale Station has been able to evaluate methods to adjust its public safety priorities to address community issues.

Another example of the value of this information is the following chart, which identifies where survey respondents get news and information about public safety in their community. Palmdale Station is able to use this guidance in determining ways to improve outreach and information-sharing.

Source	Value
Community Meetings	29
Community News Sources	56
Web-based News	65
Printed News	23
Television News	49
Palmdale Station's Facebook Page	74
Palmdale Station's Online Blotte...	19
Palmdale Station's Twitter (X) Pa...	8
Palmdale Station's Website	17
Palmdale Station's Nextdoor Page	15
Social Media (In General)	104
Word of Mouth	46
None of the above	6
Other	8
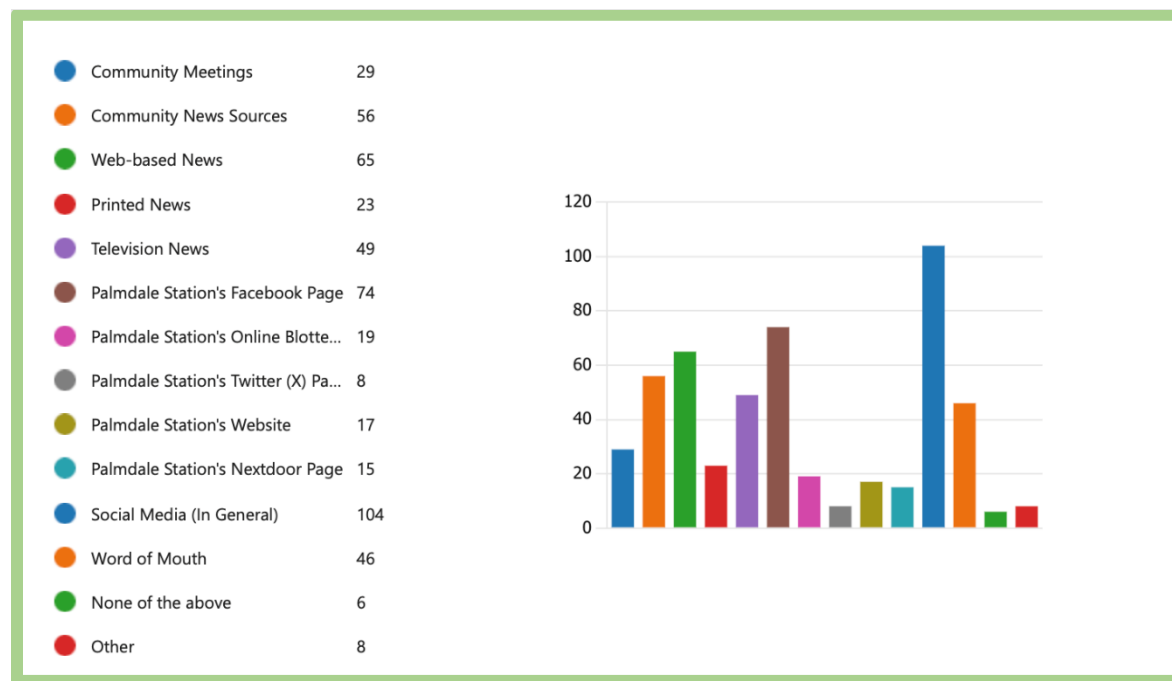
CONCLUSION

Robust community engagement is a critical component of 21st century policing not only in addressing the issue of deputy gangs and cliques, but in ensuring that the Department is continuously working to build trust with the residents it serves.

As outlined above, the partnership with DOJ-CRS is one important piece of this effort. The 2023 – 2024 community dialogues provided an opportunity for a deeper level of engagement between deputies and residents and have shed light on a myriad of community concerns that expand beyond the initial scope of these discussions. The LASD looks forward to continuing this partnership and expanding the scope and participation to broader representation.

The Department has also made important progress in recent years in establishing a robust community engagement framework that supports the needs of its residents. However, this is just the beginning. As outlined above, there are several efforts currently in development aimed at enhancing engagement at the station level across the County. These will serve as the foundation for the LASD as it works to build itself as a model of community policing.

APPENDICES

Appendix A – Antelope Valley Settlement Agreement Community Engagement Provisions

Settlement Agreement Paragraph	Provision
87a	LASD agrees to actively participate in community engagement efforts in the Antelope Valley including: a. participating in local community meetings
87b	LASD agrees to actively participate in community engagement efforts in the Antelope Valley including: b. making itself available for community feedback
87c	LASD agrees to actively participate in community engagement efforts in the Antelope Valley including: c. developing the Community Advisory Committees (CAC)
87d	LASD agrees to actively participate in community engagement efforts in the Antelope Valley including: d. working with the community on the development of diversion programs.
88	All sworn personnel at the Antelope Valley stations shall actively attend community meetings and events. LASD agrees to develop a plan for such attendance based on the results of annual community satisfaction surveys and feedback from the civilian panel, discussed below. The plan shall indicate the number and types of events to be attended on a regular basis and take into account the need to enhance relationships with particular groups within the community, including, but not limited to, youth, and communities of color
89	LASD agrees to provide structured annual in-service training on community policing and problem-oriented policing methods and skills for all AV deputies, including station supervisors and unit commanders. This training shall include: (a) methods and strategies to improve public safety and crime prevention through community engagement; (b) scenario-based training that promotes the development of new partnerships between the police and community targeting problem solving and prevention; (c) leadership, ethics, and interpersonal skills; (d) community engagement techniques, including how to establish formal partnerships and actively engage community organizations, including youth, immigrant, and LGBT communities; (e) problem-oriented policing tactics; (f) conflict resolution and verbal de-escalation of conflict; and (g) cultural awareness and sensitivity training
91	To continually improve police-community partnerships, LASD will assess and report on the impact of community engagement initiatives. LASD will issue public reports on the Antelope Valley stations' community engagement efforts, identifying successes, obstacles, and recommendations for future improvement.

92	LASD agrees to seek the assistance of community advocates in widely disseminating to the public, in English and Spanish, the requirements of this Agreement.
93	LASD will continue to support Lancaster and Palmdale's CACs to advise and provide feedback to the LASD's Antelope Valley stations. The panel will leverage the insights and expertise of the community to address policing concerns, including, but not limited to, racial or ethnic profiling and access to law enforcement services, and promote greater transparency and public understanding of LASD. The civilian panel shall be authorized to: (a) advise the Sheriff and the station commanders on strategies and training to improve community relations, bias-free policing, and access to the civilian complaint system; (b) work with the Sheriff and station commanders to establish and carry out community public safety priorities; (c) provide the community with information on the Agreement and its implementation; and (d) receive and convey to LASD public comments and concerns.
94	LASD will memorialize the CACs into LASD-AV policy within 90 days of the Effective Date. The policy will establish the number of members and a mechanism to ensure that membership is representative of the diverse communities in the Antelope Valley, including members from each station, faith communities, minority, ethnic, and other community organizations. LASD shall include student or youth organizations on the CACs or create a separate advisory committee made up of youth representatives. LASD will facilitate quarterly public meetings of the CAC to discuss the Monitors' reports and to receive community feedback about LASD's progress or compliance with the Agreement.
95	The CAC's reports and recommendations will be posted on LASD-AV's website. LASD will consider and respond to the civilian panel's recommendations in a timely manner.
96	The County will provide the CAC with reasonable administrative support, including meeting space. In addition, the Monitor may provide advice and technical assistance to the CAC.
98	LASD agrees to assist the Monitor in conducting a reliable, comprehensive, and representative annual survey of members of the Antelope Valley community regarding their experiences with and perceptions of LASD and of public safety.

99	To conduct the annual community survey, the LASD shall (with Monitor): (a) develop a baseline of measures on public satisfaction with policing, attitudes among police personnel, and the quality of police-citizen encounters; (b) design, conduct, and analyze baseline and subsequent annual surveys of a representative sample of Antelope Valley residents, law enforcement personnel, Section 8 voucher holders, and detained arrestees; (c) review and consider prior law enforcement surveys in the Antelope Valley and other cities (including recent community policing surveys in Palmdale and Lancaster), as well as current or recent concerns in the Antelope Valley, in designing the survey; (d) engage in informal conversation with Antelope Valley residents, LASD deputies and command staff, and DOJ representatives, and observe community meetings; (e) ensure that the resident and arrestee surveys are designed to capture a representative sample of Antelope Valley residents including members of each demographic category; (f) conduct the survey in English and Spanish as necessary to ensure representation of the entire Antelope Valley community; and (g) formally discuss the survey methodology with LASD supervisors and DOJ, and consider these opinions in development of the initial survey and improvements to subsequent surveys.
100	LASD agrees to cooperate with the design and conduct of the survey by, for example, helping to organize focus groups of deputies and obtaining and providing previous survey instruments and data.
101	The report of the baseline survey and subsequent annual surveys shall be publicly distributed and posted on the LASD-AV website.

LANCASTER SHERIFF'S STATION
2023 COMMUNITY ENGAGEMENT REPORT
LOS ANGELES COUNTY SHERIFF
LANCASTER STATION

ENGAGEMENT

Lancaster Station has been working on exciting new event ideas to engage with all members of the community! Two new concepts were introduced, and it sparked multiple events!

FINISH READING ON PG. 2

SUCCESS

Lancaster Station's new Townhall meetings allow for more conversation between deputies and the community, "Rollin with a Deputy" got us onto high school campuses and expanded our community outreach!

FINISH READING ON PG. 5

CAPTAINS' MESSAGE

BY PAUL R. BARTLETT AND JOSEPH F. FENDER

Lancaster Sheriff's Station is unwavering in its dedication to serving our communities in the Antelope Valley. We are guided by the principals of the 21st Century Policing model to ensure we depict our core values in everything we do; Lead with compassion, serve with humility, and courageously seek justice for all.

In 2023, Lancaster Sheriff's Station focused on furthering relationships with community members. We adapted to community needs and adjusted community events to serve those who commute for work, and we found ways to allow more members of the community to have their voices heard.

In 2024, Lancaster Sheriff's Station strives to advance our partnership with the community. As long-time residents of Lancaster, both Captains strive to provide policing services fabricated to the needs of the community, enriching the community's trust.

OPPORTUNITIES

Connecting with the LGBTQ+ community continues to evade us despite our efforts. Our CAC needs help anchoring their connection with the community and identifying ways to help members of the community who face hardships during major incidents.

FINISH READING ON PG.3

GOALS

To address our opportunities, we have plans to create a community response plan for major incidents, expand our CAC, and continue outreach to the African American and LGBTQ+ communities.

FINISH READING ON PG. 4

ENGAGEMENT EFFORTS & RELATIONS

TURKEY GIVEAWAY

Lancaster Station personnel have noticed the economy's effects on the community and recognized ever-growing food distribution lines. This Fall, Lancaster Station partnered with Costco to provide turkey dinners for Thanksgiving. Local school districts assisted in selecting families. Boxes filled with numerous food items were delivered to the families the week before Thanksgiving. The selected families were truly surprised and excited about their turkey dinners, and even a few tears of joy were shed.

ROLLIN' WITH A DEPUTY

Lancaster Station joined Palmdale Station and the Antelope Valley Union High School District to kick off "Rollin' with a Deputy." Although we couldn't make it to Spirit Week to wish each team good luck for their homecoming game, we arrived in November and handed out hundreds of cinnamon rolls to students at each high school site. In December, we did the same for alternative sites in Lancaster's jurisdiction.

CHRISTMAS TOY DRIVE

Lancaster Station put on its annual toy drive with the help of Lancaster Target. The citizens of Lancaster showed up and donated hundreds of toys for local children. Additionally, PetSmart provided two pallets of stuffed animals. On December 20, 2023, Lancaster Station Deputies went to Deputy Pierre Bain Park to begin the toy giveaway. Facebook Live was utilized to announce their location. The toy giveaway lasted for approximately two hours. All the children who came to the park got a toy for

Christmas!

NEIGHBORHOOD WATCH PROGRAM

Lancaster Station continued our partnership with the City of Lancaster to expand the neighborhood watch program. There are now 36 neighborhood watch groups in Lancaster. We re-established our West County Neighborhood Watch in Antelope Acres and improved our Lake Los Angeles, East County Neighborhood Watch programs. We changed the East County Neighborhood Watch to evening hours to allow commuters to attend. This was a winning idea, gathering 59 East County members (up from 12 members at the previous meeting) to voice their concerns.

DOMESTIC VIOLENCE COUNCIL

Lancaster Station provided domestic violence presentations to the Valley Oasis Women's Shelter and the Antelope Valley Female's Center (AVL). The presentation provided information on what happens from when dispatch receives the call to when deputies arrive on the scene, how an investigation is completed at the time of the call, and what happens when a detective receives the case and files the case with the District Attorney's Office. On top of the presentation, attendees were also involved in an open Q&A on domestic violence-related topics.

LGBTQ+ WORKSHOP

Lancaster Station hosted the LGBTQ+ awareness workshop, which provided deputies with the knowledge and skills to effectively communicate and serve members of the LGBTQ+ community and cultivate an inclusive workplace. Members from the Los Angeles County Sheriff's Department and Lancaster Station's CAC members facilitated the training. Deputy personnel who attended the training were provided valuable tools to help better serve the LGBTQ+ community.

2

EVENT OBSTACLES WE OVERCAME

Last year, Lancaster Station listed community attendance, locations for events, and funding as challenges that needed to be tackled in 2023. During 2023, we utilized social media to advertise our events, which showed little improvement. In staple events like "Coffee with a Deputy" at Crazy Otto's, we created advertisements and placed them on tables throughout the diner. With a generous donation from our Sheriff's Boosters, signs were made to advertise "Coffee with a Deputy" that were placed on a patrol vehicle along the street to bring in and remind patrons.

EVENT OVERHAULS

We also expanded our night events so citizens who commute to Los Angeles for work could converse with us. Under a new direction, Lancaster Station's community relations team hit the streets and contacted small businesses and nonprofit groups to find new and exciting locations to host events. Lancaster Station hosted events at new businesses and local high schools to reach different portions of the population where outreach efforts were missing the mark. Lancaster Station continues to partner with small businesses to expand our footprint in the community. Funding remains challenging; however, Lancaster Station is looking into different grants and fundraising to help.

LGBTQ+ OUTREACH

In our journey to strengthen our bonds with our communities, we attended an event at the LGBTQ+ community center. We strive to enhance our relationship with the LGBTQ+ community, and Lancaster Station will continue to pursue efforts to reach members of the LGBTQ+ community.

CAC IMPROVEMENT OPPORTUNITIES

Despite Lancaster Station's Community Advisory Committee's best efforts, the community's reach has been insufficient. More feedback from the community is needed. Community members have stated that the CAC is not accessible to all members and that they do not know who is on it.

RESOURCE INTRODUCTION OPPORTUNITIES

After a few of Lancaster Station's major incidents, it was asked why no emergency response or counseling services were available for family members. Additionally, Lancaster Station patrol deputies often run into community members who could benefit from services offered by our local nonprofit organizations. However, information on what services each nonprofit offers, contact information, and guidelines for determining if someone qualifies for services are often not provided to the front-line patrol deputies, who could directly impact lives in the community.

3

IDENTNIFIED OPPORTUNITIES

INCORPORATING RESOURCES DURING CALLS FOR SERVICE

After a critical incident between deputies and a community member, Lancaster Station personnel identified an area where we believe we can provide outreach to community members in a tough situation. Lancaster Station is currently working on establishing a faith-based leader list to respond to families of person(s) involved in significant crimes (ex, murders, shootings, kidnappings). This would help provide immediate counseling to the families and help care for their well-being. Additionally, Lancaster Station will hold more in-service briefings, reminding deputies of the LA County Office of Violence Prevention and the resources provided to victims of crime and their families. Too many times, deputies encounter citizens in the field who are in dire need of help. The needs of the community members can range from food to shelter to clothing and beyond. Short of the deputy purchasing whatever is needed, deputies are unaware of what services are available. Lancaster Station is compiling a non-profit resource list to help deputies address issues they encounter in the field. The list will include nonprofit contact information, times the nonprofit can be notified, and specific resources provided.

ADVANCEMENTS TO OUR ADVISORY COMMITTEES

Lancaster Station is taking action to recruit and expand our Community Advisory Committee. We are committed to recruiting hard-working and motivated citizens in Lancaster to help identify and address the many concerns of our constituents. Lancaster Station is working on establishing a Youth Advisor Council (YAC). We feel it is important to provide a separate, safe space for youth to speak their mind, provide feedback, and exercise their constitutional rights without ridicule from adult community members. The YAC will focus on issues youth face at and outside of school. The YAC will be comprised of youth in both Lancaster and Palmdale jurisdictions. We are working with the City of Lancaster to host these events at local parks.

OUTREACH EXPANSION

Lancaster Station has recognized the need for more outreach to minority communities, specifically African Americans and LGBTQ+. We will explore this opportunity this coming year by utilizing the resources available to build a better relationship.

Lancaster Station plans to work with our resources, minority church leaders, and new CAC members to create a strong foundation with the African American community. Lancaster Station plans to reach out to established groups in Los Angeles to assist with the outreach to the LGBTQ+ community. Additionally, Lancaster Station is working with CAC members to set up a meeting with local LGBTQ+ members to provide a hate crime/hate incident workshop so members in this community can correctly identify if they are a victim of a hate crime and what to expect from responding deputies and filing procedures with the District Attorney's Office.

Additionally, Lancaster Station has changed the community relations team this year. We will continue to evaluate our outreach efforts and ensure that the correct personnel are in the position to deliver the best community outreach possible.

4

TOWNHALL IMPROVEMENTS

Lancaster Station and the CAC revamped the town hall meetings for the quarterly report. The meetings were reconstructed to provide the settlement agreement update and then break out into groups where multiple topics would be discussed. This new town hall meeting structure allowed more community members to discuss their concerns and provided additional time for Q&A.

NEW EVENTS GAINING TRACTION

A new event was created to focus on connections with the Hispanic community, bringing resources to the Hispanic community, and assisting small Hispanic businesses with crime reduction by utilizing the deputy's presence. The event was a success for Lancaster Station. With our second event in November, we could fill the dining room, and it was a step in the right direction. As more community members learned about the event, they showed interest in joining us for another one. The businesses that hosted the event were also very enthusiastic about future events and helping those in their community.

BUILDING A RELATIONSHIP WITH THE YOUTH

"Rollin' with a Deputy" was a massive success with the students. We reached our first goal of having positive contact with students. Many parents used social media to post pictures of their children with their cinnamon rolls or even with the deputies. Parents were delighted that deputies took the time to reach out to the youth.

FRIENDLY COMPETITION

Student groups and principals at each school competed to have the best welcoming entrance for the event. Quartz Hill High School had their cheerleaders and rolled out the red carpet. East Side High School had cheerleaders and their band hyping the students up as they passed through the entrance to the school. Antelope Valley High School cheerleaders and music welcomed students to grab a cinnamon roll. Lancaster High School had cheerleaders welcoming students in, posters lining the entrance, members of school groups helping to hand out cinnamon rolls, and even made a huge wooden display painted with "Rollin' with the Deputies."

PALMDALE SHERIFF'S STATION
2023 COMMUNITY ENGAGEMENT REPORT

Captains' Message

By Joshua A. Bardon and Richard J. Cartmill

The Los Angeles County Sheriff's Department is committed to constitutional and 21st-century policing practices that further promote community trust, collaboration, transparency, and accountability.

In 2023, Palmdale Sheriff's Station participated in over 150 community engagement events. These opportunities play a vital role in fostering positive law enforcement-community relationships.

As we look ahead, we will continue to work with our community to address areas of concern, develop and enhance our community engagement efforts to enhance public safety, and strengthen the foundation of community trust and cooperation.

COMMUNITY RELATIONS EFFORTS

Throughout the year, Palmdale Sheriff's Station attended many events to bridge the gap between law enforcement and our community members. Although at times the relationship can be strained, we showed our support to all members of the community. These events included walking with members of the LGBTQ+ community, speaking to responsible gun owners at the "Gun Safety Symposium," and holding "Business Watch Meetings" throughout the City of Palmdale.

ENGAGEMENTS

Palmdale Sheriff's Station participated in over 150 events throughout 2023. Our goal was to better engage with the community. Events that were near and dear to the station deputies included "Rollin' with a Deputy," our annual "Trunk or Treat & Car Show," and "Dine with a Deputy."

PLANNING FOR THE FUTURE

Embracing opportunity we have plans to utilize our social media platforms, double the amount of "Neighborhood Watch" meetings we host, and improve the way we conduct our personal outreach with the harder to reach community members.

OPPORTUNITIES

Although we have made many inroads with our community members, we plan a more vigorous outreach to the LGBTQ+ community, members of the African American community, and residents in our rural neighborhoods.

COMMUNITY RELATIONS EFFORTS

In 2022, Palmdale Station hosted 32 community relations events. In 2023, the Palmdale Sheriff Station hosted 75 community relations events. These events brought the deputies closer to the community they serve.

Rolling with a Deputy

One event was the Rollin' With a Deputy. Deputies from Palmdale Sheriff Station assisted in providing breakfast at three local High Schools. Students were happy to see deputies there and speak to them about law enforcement careers while eating breakfast.

Shop with a Cop

Another community relations event the Palmdale Sheriff Station organized was the "Shop with a Cop" event, where deputies took 35 children from low-income families shopping for Christmas presents. This event aimed to foster positive relationships between the police and the community, especially the youth. The deputies engaged with the children by helping them pick out gifts, playing games, and even treating them to lunch. The Palmdale Sheriff Station plans to continue hosting the "Shop with a Cop" event annually to promote community policing and help families in need.

LGBTQ+ Pride Walk

Lastly, the Palmdale Sheriff Station assisted in an LGBTQ+ pride walk to celebrate diversity and promote inclusivity. The deputies engaged with the 150 members of the LGBTQ+ community by participating in the walk and interacting with the attendees. They also provided resources for LGBTQ+ individuals needing support, such as information on counseling services and safe spaces. The Palmdale Sheriff Station plans to continue promoting diversity and inclusivity through similar events.

ENGAGEMENTS

Community Advisory Committee

To strengthen community engagement, the Palmdale Sheriff Station established a Community Advisory Committee that holds quarterly town hall meetings that, on average, 20 community members attend. The members of the community brought topics up concerning the increase of graffiti. Palmdale Station deputies explained the partnership between Palmdale Station and the City of Palmdale on how to report graffiti, the resources provided by the City of Palmdale to clean up the graffiti, and how they use their tracking system. Recently, the town halls have been revamped to be more interactive.

Instead of a traditional Q&A format, the quarterly meetings are now round table discussions where attendees can engage in open dialogue about various topics. One notable topic of discussion was how to be treated during a traffic stop. The deputies worked with the public to provide insight into how to interact with law enforcement during a traffic stop and how to ensure the safety of both the deputy and the driver. The Palmdale Sheriff Station plans to continue hosting these town halls

and encouraging open community and law enforcement dialogue.

Community Dialogue

The Palmdale Sheriff Station also hosted a community dialogue meeting inviting the public to discuss their concerns with law enforcement. These meetings were a new way to engage with the community and hear their concerns. This community dialogue was a success, and there are plans to have two to three community dialogue events in 2024.

The main topic of discussion was deputy gangs and how they may affect the community. The deputies addressed the public to provide information about deputy gangs and how the agency addresses them. The meeting allowed the community to voice their concerns and for the deputies to further engage with them directly. The Palmdale Sheriff Station plans to continue hosting these community dialogue meetings to ensure community concerns are heard and to engage with the community to address them.

3

Business Watch Meeting

In addition, the Palmdale Sheriff Station held a Business Watch meeting where deputies worked with multiple small businesses to promote safety and security. The meeting allowed the businesses to voice their concerns and for the deputies to engage them and address them directly. One concern was narcotics activities around their business. The deputies discussed crime prevention strategies and provided information on reporting suspicious activity to help address narcotics activity. The Palmdale Sheriff Station plans to continue hosting these business watch meetings to promote community policing and ensure the safety and security of local businesses.

Gun Safety Symposium

Another event where deputies engaged with the community was the gun safety symposium, which aimed to educate the public on firearm safety. Approximately 100 community members participated. The deputies engaged with the community by providing demonstrations on safe gun handling and answering questions from the attendees. They also offered free gun locks to encourage responsible gun ownership. The Palmdale Sheriff Station plans to continue hosting the gun safety symposium annually to ensure the community is well-informed about firearm safety.

Toy Drive

Another successful community engagement event was the station's toy drive, which collected toys for families in need during the holiday season. This event provided a valuable service to the community and helped improve relations between law enforcement and residents. The toy drive was well-received and demonstrated the station's commitment to serving the community beyond law enforcement duties and engaging with them during the holiday season.

Trunk or Treat

The Palmdale Sheriff Station's Trunk or Treat event was also a big hit with the community. This event provided families with a safe and fun environment to celebrate Halloween and positively engage with law enforcement. The event included a car show, where officers showcased their patrol vehicles and emergency equipment, providing residents with a better understanding of their work. The Trunk or Treat event helped to build relationships between officers and the community and demonstrated the Palmdale Sheriff Station's commitment to community engagement.

OPPORTUNITIES

The Palmdale Sheriff Station acknowledges a lack of community trust, limited resources, and a lack of diversity within the department. To address these challenges, the station has implemented several initiatives to build trust and improve transparency, including increased outreach efforts, community forums, and officer sensitivity training. One such sensitivity training deputies attended was held on November 15th, 2023, by LASD personnel from the LGBTQ+ community. This training was to help LASD personnel understand some of the struggles members of the LGBTQ+ community go through daily. Palmdale Sheriff's Station plans to send more deputies to this sensitivity training in 2024.

Despite these efforts, areas of the community, such as minorities and the impoverished, are still hard to reach. Los Angeles County Sheriff's Department (LASD) and the Palmdale Sheriff Station are still working on reaching out to those groups. For instance, some community members may still feel hesitant to report crimes or interact with officers due to past incidents of police brutality and racial profiling. To improve trust, LASD and the Palmdale Sheriff Station can continue to engage with the community, listen to their concerns, and implement changes within LASD to address these concerns. This may include more community outreach programs, increased transparency in department practice and policies, and holding personnel accountable for an incident of misconduct.

In addition, LASD and the Palmdale Sheriff Station are working on building relationships with community organizations such as local Black Churches and leaders with the Black Community. By partnering with local groups and leaders, the station can better understand the Black community's needs and concerns and work collaboratively to address them. Working with diverse organizations also helps build trust and improve department and Black community relations. Overall, it will take continued effort and dedication from Palmdale Sheriff Station and LASD to build a trusting relationship with our community.

Although in 2022, we struggled to have our CAC Board members at full capacity, 2023 saw the CAC Board full, which led to new ideas such as the "Round Table" discussions at the quarterly CAC dialogue meetings, which the community members saw as a successful way to engage with the Palmdale deputies.

PLANNING FOR THE FUTURE

Looking towards the future, Palmdale Sheriff Station will continue to build upon its successful community engagement initiatives while also being mindful of unsuccessful or unnecessary events. One recommendation for building upon previous successes would be to expand the Coffee with a Cop program, which has become outdated. We have received feedback from community members that Coffee with a Cop needs to be revamped. We have looked at changing the format of the Coffee with a Cop to include Lunch and Dinner with deputies and involving our local businesses to have community meetings at their businesses to reach more community members. This would allow more community members to participate and build relationships with local deputies.

Additionally, the station will maintain an active social media presence and engage with residents online to keep them informed about community events and department news. The social media platforms the Palmdale Sheriff's Station utilizes to keep the community informed are Facebook and Instagram. Using social media, we will notify the community about upcoming events and public safety announcements.

Another obstacle we have faced in 2023 is community forum attendance. Some of these forums attracted few attendees. The station will consider hosting smaller, more targeted meetings with specific community groups or organizations to ensure their concerns are heard. Additionally, the station will partner with local schools or community centers to host events that are more accessible and welcoming to families and youth. Palmdale Station needs to be open to feedback from the community and adjust our engagement strategies accordingly. Palmdale Sheriff Station will also reevaluate events or initiatives that were unsuccessful or unnecessary in the past and consider alternatives.

PLANNING FOR THE FUTURE CONTINUED

The Palmdale Sheriff Station successfully engaged with the community through various events during the year 2023. These successes have left lasting impressions on the community members we have engaged with, including the deputies. Palmdale Sheriff Station acknowledges that we still have a long road ahead of us to gain the community's trust. We will remain transparent with our failures and strive to achieve more success.

Appendix C – LGBTQ+ Working Group, Outreach, and Training

Date	Outreach & Events	Description
8/22/2024	Meeting with LA-LGBT Center, Legal and Superior Services on Department practices and collaboration opportunities.	Community Information Meeting
8/26/2024	Trust Summit: Day of Dialogue with Transgender, Gender Non-Conforming, and Intersex (TGI) Community leaders and service providers.	Community Information Meeting
7/23/2024	Meeting with LACADA regarding a new branch of TGI-specific re-entry housing in Altadena	Community Information Meeting
June/July 2024	Various Pride events across community, as well as virtual LGBTQ+ Liaison meet-ups	Community Events
6/27/2024	Community of Pride & Custody Health Services Panel Discussion	Community Information Meeting
6/20/2024	County Human Relations Commission LGBTQ+ panel on hate-related incidents	Community Information Meeting
5/15/2024	Presentation with Bienestar Human Services & LASD on available community-based services	Community Information Meeting
5/14/2024	Tour of Men's Central Jail K-6G Housing Unit with LASD LGBTQ+ Advisory Group	Law Enforcement Partner Meeting
1/25/2024	LGBTQ+ Community Safety Discussion hosted by Men's Health Foundation	Community Information Meeting
January/February 2024	LGBTQ+ Cultural Awareness course received POST certification	Training
Dec-23	Clothing Donation Drive benefitting APAIT clients	Community Events

Working Group Member	Title	Agency
Jazzmun Crayton	Assistant Director	APAIT
Brendan O'Connell	Chief Operating Officer	Bienestar
Richard Zaldivar	Executive Director	The Wall Las Memorias
Rob Saltzman	Commissioner	WeHo Public Safety Commission
Terra Russell-Slavin	Chief Impact Officer	LA LGBT Center
Karina Samala	Local Activist	WeHo and LA City Transgender Commission
Jackie Steele	Local Activist & Event Producer	Various Community Based Organizations
Tony Hoang	Managing Director	Equality California
Barry Lutz	Rabbi	Kol-Ami Congregation WeHo
Keith Mozingo	Pastor	Founders Metropolitan Community Church

Appendix D – Hate Crime Outreach and Training

Date	Event	Description	Location
2/26/2024	LASD Station Outreach with WHD	Law Enforcement Partner Meeting	West Hollywood
3/11/2024	ARDI meeting regarding LGBTQ LAC Board Motion	Meet and Confer	Virtual
3/12/2024	Mount Saint Mary's University	Community Information Meeting	MSMU Campus
3/14/2024	JFED community leader event	Community Information Meeting	JFED Office, Los Angeles
3/18/2024	LASD Patrol School Class	Training	STARS Center, Whittier
3/19/2024	LASD WHD Station training for Patrol (EM shift)	Training	WHD Station
3/20/2024	IFTAR event - Islamic society of Inglewood	Community Information Meeting	Inglewood
3/21/2024	AAPI Community Leaders Event	Community Information Meeting	Hall of Justice, Los Angeles
3/28/2024	ADL Law Enforcement Advisory Meeting	Law Enforcement Partner Meeting	Virtual
4/10/2024	WHD Station Transgender Community Event	Community Information Meeting	West Hollywood
4/10/2024	LASD WHD Station training for Patrol (PM shift)	Training	WHD Station
4/18/2024	San Dimas Station Clergy meeting	Community Information Meeting	San Dimas
4/25/2024	City of Industry AAPI community meeting	Public Information Briefing	City of Industry
5/21/2024	LA vs Hate meeting	Meet and Confer	Virtual
5/31/2024	Hate Crime Forum	Public Information Briefing	Lynwood
5/6/2024	LASD Patrol School Class	Training	STARS Center, Whittier
6/13/2024	LASD Academy Class	Training	College of the Canyons, Santa Clarita
6/26/2024	ARDI meeting regarding LAC Board Motion	Meet and Confer	Virtual
6/27/2024	ADL Law Enforcement Advisory Meeting	Law Enforcement Partner Meeting	ADL Officers, Los Angeles
6/7/2024	LASD Dispatcher School Class	Training	STARS Center, Whittier

7/31/2024	Mount Saint Mary's University	Community Information Meeting	MSMU Campus
8/1/2024	ARDI meeting regarding LAC Board Motion	Meet and Confer	Virtual
8/19/2024	WHD Station Public Safety Commission meeting	Public Information Briefing	West Hollywood
8/22/2024	ARDI meeting regarding LAC Board Motion	Meet and Confer	Hall of Administration, Los Angeles

Appendix E – Station Charting Notes

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Century Station 2023 and 2024 Charting Notes

Charting Notes – Century Station
November 14, 2023
No. Of Community Attendees: 59 | Location: Cavalry Chapel, Century, CA

Q1: How much contact have you had with LASD?

Response		Summation
Positive	2	The community expressed largely unfavorable statements about their LASD contact. They were largely not pleased due to negative interactions, slow response times, insufficient deputies for coverage, ineffective service, excessive use of force, lack of communication, lack of respect, ineffectiveness when dealing with homelessness issues, and not showing up to calls for service. There were some favorable comments complimenting friendliness, attentiveness, and helpfulness. The community expressed concern over the LASD resources available for the community.
Neutral	10	
Negative	2	

Concern		Comment
Department	5	Negative contacts (slow response, lack of coverage, excessive force, lack of respect). Some positive, but concerns with staffing.
Community	3	
Multi-Level	6	

Word Patterns, Trends, Commonalities: Slow response times, excessive force, lack of respect, lack of LASD resources

Q2: Have you ever felt different because of ethnicity/background during your contacts with LASD?

Response		Summation
Positive	0	The community was displeased with how LASD communicates. They felt deputies came across as "racist," especially to Spanish speaking community members. Spanish speakers and immigrants feel they have been "targeted."
Neutral	2	
Negative	1	

Concern		Comment
Department	2	Concerns over the "interview process" and deputies being "racist."
Community	1	
Multi-Level	0	

Word Patterns, Trends, Commonalities: Racist, targeted

Q3: What do you believe the underlying conditions are for negative contacts?

Response		Summation

Positive	0	The community feels deputies target the community and make assumptions about the residents based on stereotypes, socioeconomic status, and the neighborhoods they live in. A power imbalance between the deputies and the community was perceived. The community did express concern about the resources available to deputies including issues with staffing, funding, being forced to work too much overtime creating stress and transfers, not enough desk personnel to take calls for service, not enough cars on patrol, and an increase in population not resulting in the appropriate population to deputy ratio.
Neutral	20	
Negative	1	

Concern		Comment
Department	12	Concerns with lack of resources, available officers, budgeting, deputies working too much overtime causing stress and transfers.
Community	2	
Multi-Level	7	

Word Patterns, Trends, Commonalities: Stereotyping, lack of resources, homelessness, overtime

Q4: What is your perception of an internal gang culture reported about LASD?

Response		Summation
Positive	0	The community would like LASD to discuss gangs openly and honestly, and to take accountability and keep the community informed of what is going on.
Neutral	8	
Negative	0	

Concern		Comment
Department	3	Increase frequency of inter-racial deputy partners.
Community	0	
Multi-Level	5	Community would like LASD gangs discussed openly and honestly.

Word Patterns, Trends, Commonalities: Accountability

Q5: What collective steps should be taken to change the narrative?

Response		Summation
Positive	0	The community expressed some concern with lack of respect for the Latino community (especially Spanish speakers), resulting in trust issues for the community. The community would like to see more community interaction and events (Open House, ride-along, simulators). The community wants to see the Department address their recruitment and hiring issues, so more deputies would be available for increased patrols and better response times. Overall, the community addressed a need for increased deputy presence and involvement. The community would like feedback from the Department so they are aware of what is going on in the community. More community dialogue opportunities requested.
Neutral	27	
Negative	1	

Concern		Comment
Department	13	Increase patrols, hire more deputies, more community interaction, transparency.
Community	0	
Multi-Level	15	More community interaction, provide community information, community events.

Word Patterns, Trends, Commonalities: Response teams, increased presence, community events, training, high deputy turnover, transparency

Q6: What are the community's greatest strengths for overcoming these issues?

Response		Summation
Positive	0	The community feels residents need to take pride in where they live to create positive change. Becoming involved in the community, church, strengthening the neighborhood watch, and attending local meetings would also be impactful.
Neutral	4	
Negative	0	

Concern		Comment
Department	0	
Community	4	Becoming more involved within their own community and meetings.
Multi-Level	0	

Word Patterns, Trends, Commonalities: Neighborhood watch, community meetings

Q7: What concrete steps can you take with others to support better law enforcement relations in your community?

Response		Summation
Positive	0	The community would like to see more dialogue, more events to interact with deputies, a higher deputy presence, discussion with the station captain about using police and community resources, and expanded and improved relationships with LASD. They want their feedback heard, and would even like to help with the recruitment of deputies from their community. The community would like LASD to form an alliance and re-educate LASD on how to treat people.
Neutral	12	
Negative	0	

Concern		Comment
Department	0	
Community	2	Contact Board of Supervisors for funding, increase community engagement.
Multi-Level	10	Improving and expanding relationships, community events involving LASD.

Word Patterns, Trends, Commonalities: Dialogue, increased deputy interaction opportunities

Q8: What are the barriers to suggested ideas?

Response		Summation
Positive	0	The community feels there needs to be a "buy-in" at all levels, which could be difficult do to a lack of resources available. Other concerns involved diversity issues between the LASD and community members.
Neutral	3	
Negative	0	

Concern		Comment
Department	0	
Community		
Multi-Level	3	Lack of resources, diversity issues.

Word Patterns, Trends, Commonalities: Neighborhood watch, community meetings.

Q9: How do we implement the actions we've discussed?

Response		Summation
Positive	0	The community would like to continue dialogue, and develop their next steps. They want more active residents in the community attending all meetings (school board, Board of Supervisors, and local government). The community would also like to see the reimplementation of "coffee with LASD."
Neutral	2	
Negative	0	

Concern		Comment
Department	1	Reinstitute coffee with a cop.
Community	1	Continued dialogue with the community to determine next steps.
Multi-Level	0	

Word Patterns, Trends, Commonalities: Coffee with a Cop, continued dialogue

Q10: How will we know if our actions are working?

Response		Summation
Positive	0	The community would like to see more deputies on the streets being more visible in their neighborhoods. They would like to see improved call response times. If LASD keeps their word, then trust will be established.
Neutral	5	
Negative	0	

Concern		Comment
Department	4	More deputies on the streets, improved response times, higher visibility.
Community	1	Less homelessness on the streets.
Multi-Level	0	

Word Patterns, Trends, Commonalities: More deputies, improved response times, trust

Common Themes: Century residents expressed issues with the deputies including stereotyping, racism, excessive force, slow response times, ineffective patrols, failure to deal with homelessness, lack of trust, and lack of transparency. The community made mentions of the Department needing to improve their recruitment and hiring practices. The community wants more deputies on the streets and available for patrol, and is concerned about the amount of overtime being worked, stress, and high deputy turnover affecting their community. Requests were made for more community engagement, community events, community dialogue, and opportunities to interact with deputies serving the community. Additionally, the community would like feedback from the Department to keep the them updated and aware of what is transpiring.

Charting Notes – Century Station

August 14, 2024

No. Of Community Attendees: 30 | Location: Century Station, Los Angeles, CA

Q1: What do you know about your local Sheriff's Department?

Response		Summation
Positive	0	The community recognized Century is a busy station dealing with staffing, resource, and funding issues. The community appreciates the hard work done by Century Deputies. The community stated the deputies have quick response times and remain diplomatic and compassionate. The community expressed confusion with jurisdictional differences between local, state, and federal agencies. The community voiced concern with state laws and policies effecting enforcement abilities, and sensed frustration felt by the deputies because of these issues. More cultural sensitivity training for deputies was suggested.
Neutral	24	
Negative	0	

Concern		Comment
Department	12	Staffing issues; Busy station; Need for cultural sensitivity training.
Community	0	
Multi-Level	12	State policies affecting business owners; Confusion over jurisdictional areas of responsibility.

Word Patterns, Trends, Commonalities: Staffing, trauma, frustration, Spanish, training, jurisdiction, response times, resources

Q2: What are your expectations of this meeting?

Response		Summation
Positive	0	The community feels they need to rethink the concept of "defunding the police," as it has affected the morale of the deputies. The community would like to work in collaboration with the Department and "humanize" deputies. They want to forge a strong relationship with deputies, but ask deputies be more sociable and engaging. They want LASD to see and understand the community they are serving. They want Spanish services provided, the community's perspective to be heard, and dialogue turned into action.
Neutral	18	
Negative		

Concern		Comment
Department	3	Morale issues stemming from "defund the police" movement.
Community	4	Re-think concept of "defund the police"; Community discussions to change perception of law enforcement.
Multi-Level	11	Collaboration between the community and deputies; Forge a relationship.

Word Patterns, Trends, Commonalities: "Defund the police," collaboration, community meetings, relationship, engaging, Spanish, technology, dialogue, humanization of deputies

Q3: What differences have you noticed in your local Sheriff's station about how they engage or partner with the community?

Response		Summation
Positive	1	The community said deputies lack initiative, are non-responsive to incidents (especially those dealing with homeless), and were quick to make referrals to other units within the LASD or other agencies. The community feels deputies need more training on how to interact with the community, communication has decreased, and "people don't want to participate anymore." They feel that body cameras and random audits are improving accountability. The community appreciated the ability to follow the station on social media and participate in community events ("Coffee with a Cop," prayer breakfast) and the Department's "Community Academy." The community asked for more engagement and more proactivity by the Department in attending meetings. Visiting middle school students and providing instruction on what to do during a police stop was suggested.
Neutral	17	
Negative	2	

Concern		Comment
Department	12	Improved professionalism; More training on community interaction.
Community	1	"People don't want to participate anymore."
Multi-Level	7	Community engagement; Used to be more communication.

Word Patterns, Trends, Commonalities: "Coffee with a Cop," professionalism, engagement, citizen academy, communication, participation, follow-up, accountability, social media, perception, training

Q4: What decline or increase have you noticed with law enforcement where you believe race/culture has been a factor?

Response		Summation
Positive	0	The community voiced they feel racism still exists in Los Angeles today. They inquired as to whether or not there has been an increase or decrease in the cases LASD is processing regarding claims of racial discrimination/profiling. The community believes the number of contacts has decreased overall, due to the deputies having a higher workload and not enough resources. The community feels certain communities are prioritized over others by LASD. The community said the level of trust and respect for one another could be influenced by racial similarities / differences. They appreciated LASD's efforts to internally become more diverse and inclusive.
Neutral	13	
Negative	0	

Concern		Comment
Department	4	Reduction in contacts because deputies have too much work and not enough resources.

Community	0	
Multi-Level	9	"Racism still exits in LA"; Trust and respect influenced by racial similarities / differences.

Word Patterns, Trends, Commonalities: Racism, resources, workload, racial discrimination, racial profiling, diverse, trust, respect, equity

Q5: How important is law enforcement's relationship with your community?

Response		Summation
Positive	0	The community expressed a lack of trust with the Department. They feel a good relationship and partnership with law enforcement is essential for the community. The community would like to be made aware of crimes, crime trends, and be provided updates on the status of investigations / crimes via website. They want to help the Department and provide essential input into the policing of the community.
Neutral	13	
Negative	0	

Concern		Comment
Department	3	Captain turnover at the station requires building new relationships.
Community	0	
Multi-Level	10	Lack of trust; The community and law enforcement must develop a partnership.

Word Patterns, Trends, Commonalities: Disrespect, relationship, trust, website, turnover, partnership

Q6: What does community engagement look like to you?

Response		Summation
Positive	0	The community expressed a need for establishing a "middle ground" between them and law enforcement, where there can be collaboration. LASD transparency and keeping their word was stressed. Additional community meetings and respecting the "anonymity" of residents reporting crimes for their own safety was suggested. The community would like to see deputies greet them when they see them, have more empathy, more effective communication skills, and an appropriate tone of voice. The community would like to see compensation for reporting crimes, citizens deputized to deal with crime, and the community "equipped to police itself."
Neutral	19	
Negative	0	

Concern		Comment
Department	8	Transparency; Deputies wanting to be at the station; Communication skills.
Community	0	
Multi-Level	0	Support of the community in advocacy efforts; Establishing a "middle ground."

Word Patterns, Trends, Commonalities: Anonymity, safety, collaboration, transparency, Citizen Academy, community meetings, trust, communication skills, de-escalation, advocacy, resources

Q7: What would you like to see change and how should the Sheriff's Department report the change to the community?

Response		Summation
Positive	0	The community would like to see the Department engage with the community's youth. They feel deputies should visit schools / classrooms once or twice a month. A school resource / parent center would be seen as beneficial. The community wants to see the Department provide updates via monthly meetings, flyers, social media, information booths, on Spanish radio, and in libraries. The community wants an increase in Department staffing and more patrols of high-crime areas. Additionally, they would like to see deputies partner with local faith leaders and business owners to help communicate with the community.
Neutral	21	
Negative	0	

Concern		Comment
Department	4	Transparency; Increase in staffing and patrols of high-crime areas.
Community	0	
Multi-Level	17	Partnering with faith leaders and business owners; Connecting with youth.

Word Patterns, Trends, Commonalities: Youth, "Coffee with a Cop," social media, Spanish, transparency, staffing, training, engagement, partnership, communication

Common Themes: Century residents expressed an understanding Century was a busy station experiencing staffing and resources issues. They voiced a lack of trust with the Department and feel that racial profiling /stereotyping and prioritizing of services to certain areas over others is a factor in the patrol services they receive. The community feels there is a lack of respect and understanding for the people and community the Department serves. Mention was made of deputies lacking "initiative" and being "non-responsive" when providing service. The community feels deputies will quickly pass residents on to other units within the Department or other agencies. They feel there is a lack of follow-up and investigation by the Department. Overall, the community feels a good relationship and partnership with law enforcement in essential. Residents want to work in collaboration with the Department, and encourage more engagement, sociability, community event attendance, and Department events / activities (Coffee with a Cop, Community Academy). The community wants deputies to be more empathetic, understanding, utilize better communication skills, and be willing to greet / talk with residents. They want to see deputies "humanized" to establish relationships with them. Concerns were voiced with the Spanish speaking community who would like to see more communication / advertisement done in Spanish, and for reassurances to be made deputies were not looking to elicit deportation. Additionally, residents asked the Department understand and respect a citizen's request for "anonymity" when reporting crimes. The community feels the Department engaging the youth of the community is very important and suggested deputies visit schools / classrooms once or twice a month, contact middle school students and teach them what to do when being stopped by the police, and provide student-parent resources. The community wants to see an increase in staffing, more patrols of high-crime areas, and communication with the community providing information and updates about community occurrences. The community wants to be involved with helping the Department police the area, and wants their feelings/concerns to be heard and implemented into the patrol services they receive.

Notable Themes per DOJ/CRS

• There was an important notable theme that was observed in the group discussion: the community participants would like to have a regularly scheduled facilitated dialogue where they could freely engage with the officers without the rigidity of the guiding questions. In the Wednesday, August 14th conversation, the participants shared their past and present stories of interactions with the officers; they praised the deputy sheriffs by their names, shared their understanding or misunderstanding about a particular incident or engagement, and learned about the processes and procedures they were not aware of. The two deputies were forthcoming in explaining and contrasting how things are done currently as compared to decades ago. This active conversation brought much agreement and understanding regarding police operations, policy implementation, and how to effectively report crimes to the police. In the short, 1.5-hr. interaction, they get to see the deputies as individual human beings with families & friends, not as a cluster of "good and bad apples" in uniform.

• Trust (or lack thereof)

• Communication

• The deputies said that they're already doing all the things mentioned in 7 except for the Spanish language radio but community members are still not turning out.

Compton Station 2023 and 2024 Charting Notes

Charting Notes –Compton Station

October 11, 2023

No. Of Community Attendees: 52 | Location: Dollarhide Community Center, Compton, CA

Q1: What brought you to the event?

Response		Summation
Positive	0	Community members want to improve their relationship with the Department, and would like avenues to express their thoughts and concerns to the Department to make this a reality. Community members would like to be made aware of what is going on in their community, and would like to have input on Department policies and accountability.
Neutral	4	
Negative	2	

Concern		Comment
Department	2	Influence policy and decision making, hold the Department accountable.
Community	2	Wanting to know more about the community, occurrences, concern about number of homicides.
Multi-Level	2	Improve community relations with the Department, equity in response and treatment of citizens, voicing opinions and concerns. Desire to be heard.

Word Patterns, Trends, Commonalities: Accountability, community awareness

Q2: How much contact have you had with LASD in Compton or neighboring cities?

Response		Summation
Positive	0	Community members described mostly negative contact with the LASD. They cited negative interactions and perceptions, harassment, slow response times, and use of excessive force. Lack of respect, care, and miscommunications were described. There is a belief age and gender influence how Department members interact with the community. Suggestion Deputies maintain the "jails" mentality while in the community.
Neutral	4	
Negative	4	

Concern		Comment
Service Calls	2	Calls for street takeovers, violence, noise complaints.
Law Enforcement Initiated Contact	1	Stopped and harassed for exercising free speech.
Community Events	1	Human trafficking task force meeting.
General Experience	4	Participants reported mostly negative interactions and perceptions.

Word Patterns, Trends, Commonalities: Excessive force

Q3: Have you ever felt different because of ethnicity/background during your contacts with LASD?

Response		Summation
Positive	0	Community members described Deputies treating the minority community of Compton different than other races. Community members expressed "black and brown" males are treated differently, and Deputies treat all "Compton residents as criminals." There is belief the Deputies do not take the communities concerns seriously enough when asked to assist or intervene. Members believe Compton residents are treated differently than residents of "Malibu" or "Lakewood." All these concerns are made worse when the Deputy is of a different ethnic/cultural/racial background.
Neutral	0	
Negative	6	

Concern		Comment
Yes	3	Compton residents treated as "Criminals," especially by Deputies of different backgrounds. Racial profiling, vehicle searches, excessive force against minority community. Young black men "at risk."
No	0	
General Experience Comment	3	Deputies do not take citizen concerns seriously. Deputy attitudes are different in different areas (contrasted Compton with Malibu).

Word Patterns, Trends, Commonalities: Racial profiling, excessive force

Q4: What do you believe the underlying conditions are for negative contacts?

Response		Summation
Positive	0	Lack of communication, understanding, and a "disconnect" between the Department and the community was a repeated concern. Community members were looking for more engagement and forums for communication with the Department. Lack of staffing, job knowledge, poor deputy training, and unwelcoming attitudes from deputies are concerns. The community is concerned with the race of deputies not being the same as theirs, and the overall "youth" of Compton Station deputies.
Neutral	0	
Negative	10	

Concern		Comment
Department	3	Concerns over Department staffing, poor training, "stand-offish" attitude.
Community	0	
Multi-Level	7	Inability to understand community needs, a disconnect between the Department and the community they serve, lack of understanding and shared values.

Word Patterns, Trends, Commonalities: Disconnect with the community, systemic racism, bias, inadequate (poor) deputy training

Q5: What is your perception of an internal gang culture reported about LASD?

Response		Summation
Positive	0	Some community members questioned the existence of deputy gangs, but believed it was "possible." Clarification was asked for distinguishing between deputy gangs and street gangs. References were made to the number of "unprovoked" deputy involved shootings in the Compton area, with a claim that "1,000" of the "8,000" deputies were gang members. Community members mentioned needing structural changed, and dialogue alone not being enough.
Neutral	6	
Negative	6	

Concern		Comment
Department	2	Request for Department structural change, concern of gangs operating in secret outside of the change of command and with significant power.
Community	0	
Multi-Level	10	

Word Patterns, Trends, Commonalities: Unsure of credibility

Q6: What collective steps should be taken to change the narrative?

Response		Summation
Positive	0	Community members encouraged Department members to get to know their neighborhoods and residents, working with community groups, and fostering more interactions between law enforcement and the community. Suggestions were made for cultural competency/sensitivity training. Additional training for communication, bias awareness, and de-escalation techniques were suggested. Community members also stressed accountability and transparency, and providing feedback to the community about their concerns.
Neutral	17	
Negative	3	

Concern		Comment
Department	10	Disband OSS, recruit more people of color to become deputies, better/improved training.
Community	2	Creation of community groups to hold the Department accountable.
Multi-Level	8	Deputies get to know their neighborhoods and residents, community members take accountability for "policing" their children, more coffee with a cop type events, youth activity leagues, creation of community commissions and oversight.

Word Patterns, Trends, Commonalities: Bias awareness, de-escalation, transparency

Q7: How important is it for the community to share their comments on the reported internal gang concern?

Positive	0	The community feels their voices have not been emphasized enough, and hearing from the community helps improve relationship between the community and law enforcement. NOTE: no real response regarding the community specifically sharing comments about deputy "gangs," instead appears focus on feedback from the community about law enforcement in general.
Neutral	5	
Negative	0	

Concern		Comment
Yes	5	Community feels it is very important to share their comments. Feedback from the community improves relationships between the community and change perceptions.
No	0	

Word Patterns, Trends, Commonalities: Community feedback is essential

Q8: What are the community's greatest strengths of overcoming these issues?

Response		Summation
Positive	4	The community feels they have the dedication and passion to engage in improving the community. They feel they are a "tight knight" family oriented community that can organize and unify to accomplish community improvements. They feel some "tools" provided would help with the issues. Deputies feel they need to embrace the concept of community policing.
Neutral	1	
Negative	0	

Concern		Comment
Department	1	Deputies need to embrace community policing.
Community	4	"Tight knit" community that is engaged and passionate.
Multi-Level	0	

Word Patterns, Trends, Commonalities: Community policing, cultural diversity

Q9: What concrete steps can you take with others to support better law enforcement relations in your community? Or do you see this as a problem?

Response		Summation
Positive	0	The community commented on needing more ways to interact and get to know their deputies. Suggestions included family nights, deputies talking to/working with community youth, ride-along, broadening the Department's outreach to churches and community groups, having new deputies introduce themselves at community meetings, and having deputies designate time during their shift to get out of the car and interact with the community. Communication and updating the community on events/reports/statistics was also suggested.
Neutral	15	
Negative	3	

Concern		Comment
Department	7	Hold deputies accountable, have new deputies introduce themselves at community meetings.
Community	5	Involve the city to collaborate and share resources, improve neighborhood culture.
Multi-Level	6	Build relationships with the community and law enforcement.

Word Patterns, Trends, Commonalities: Community engagement, interaction, accountability

Q10: What are the barriers to the suggested ideas?

Response		Summation
Positive	0	The community expressed concerns with a lack of trust in law enforcement and their negative perceptions, and past experiences being an issue. They additionally commented there is a lack of understanding on the part of the deputies, and also within the community politics; including voting for laws that disempower deputies from providing help. Lack of financial resources was also mentioned multiple times as an issue.
Neutral	5	
Negative	4	

Concern		Comment
Department	2	Lack of understanding how to deal with the mentally ill and funding issues.
Community	3	Concern over lack of trust the community has for law enforcement.
Multi-Level	3	Lack of understanding political issues and how they affect the community.

Word Patterns, Trends, Commonalities: Lack of trust of law enforcement

Q11: How do we implement the actions we've discussed?

Response		Summation
Positive	0	The community suggested community engagement and collaboration with law enforcement as being key. More opportunities to meet and converse would help build trust, and help foster collaboration. Law enforcement could help build trust by implementing community suggestions.
Neutral	7	
Negative	0	

Concern		Comment
Department	1	Policy changes.
Community	2	Continuing to call/report, involve the City of Compton.
Multi-Level	4	Community participation and collaboration with law enforcement.

Word Patterns, Trends, Commonalities: Community engagement, community participation, collaboration, continued dialogue

Q12: How will we know if our actions are working?

Response		Summation

Positive	0	The community feels tracking data/statistics and reporting back to the community, in addition to community surveys would be beneficial. Community members being treated with respect would reduce the fear of law enforcement, reduce complaints, and promote feelings of safety in the community. More dialogues between the community and law enforcement would be helpful.
Neutral	8	
Negative	0	

Concern		Comment
Department	4	Tracking and reporting back data to the community, eradicating deputy "gangs."
Community	0	
Multi-Level	4	Community members feeling respected will show improved statistics, less complaints, feeling of safety.

Word Patterns, Trends, Commonalities: Respect, reporting of data/statistics, more dialogue

Charting Notes – Compton Station
August 22, 2024
No. Of Community Attendees: 44 | Location: 301 N. Tamarind Ave., Compton, CA

Q1: What do you know about your local Sheriff's Department?

Response		Summation
Positive	2	Community members shared that while they have found kind and caring deputies, their local Sheriff's Department lacks in the following areas: staffing, funding, resources, response to gang issues, and enforcement regarding street takeovers, human trafficking, and trash pickup. Residents see the local station as a training station which they feel negatively impacts their calls for service and relationship with LASD.
Neutral	2	
Negative	8	

Concern		Comment
Department	9	Lack of funding, resources, staff; Lack of enforcement regarding street takeovers, human trafficking, trash pickup, gang issues; Kind and caring deputies; Station seen as a training station.
Community	0	
Multi-Level	3	Residents and deputies do not have a relationship; Needs to be better communication; "Lost salt."

Word Patterns, Trends, Commonalities: LASD has not provided community with enough positive interactions

Q2: What are your expectations of this meeting?

Response		Summation
Positive	0	Community attendees expressed they expected to meet and learn about local deputies, how they can collaborate with law enforcement, and address miscommunications between the community, law enforcement and city officials. Residents want to begin to build a bridge with their local station, have their voices heard and concerns expressed as well as identifying solutions to community problems. They would like to continue dialogue, humanize the community to Sheriff's deputies and be seen by the Sheriff.
Neutral	17	
Negative	0	

Concern		Comment
Department	8	Identify underlying community issues and needs
Community	6	Learn more about LASD/local deputies and how to collaborate with law enforcement.
Multi-Level	3	Open dialogue between community and law enforcement.

Word Patterns, Trends, Commonalities: Address community issues, community collaboration with law enforcement

Q3: What differences have you noticed in your local Sheriff's station about how they engage or partner with the community?

Response		Summation
Positive	2	The community shared that some have seen more responsiveness from LASD, but have still experienced negative calls for service where they can not reach deputies, calls do not get handled or encounter professionalism issues. Participants stated that they have been seeing familiar faces at community events, but some organizations that invite LASD do not get attendance or support. There are also concerns that street takeovers are not addressed. Participants did express they have noticed the opportunities for dialogue as well as the attendance of the Sheriff at meetings and rallies.
Neutral	7	
Negative	4	

Concern		Comment
Department	5	Responsiveness and lack thereof; Street takeovers not addressed.
Community	0	
Multi-Level	8	Community engagement/dialogue needed; Sheriff attends unincorporated county area meetings, rallies, etc.

Word Patterns, Trends, Commonalities: LASD responsiveness or lack thereof regarding calls for service.

Q4: What decline or increase have you noticed with law enforcement where you believe race/culture has been a factor?

Response		Summation
Positive	0	Compton residents stated racial similarities and differences are still a large factor in level of trust and respect between them and law enforcement. They expressed feeling that LASD's negative misconceptions about the local residents impact their response and treatment towards the community. They continue to see and experience threatening confrontation with same race deputies and there is still a perception that white deputies are reluctant to engage with their ethnically different community. Residents have noticed more black and brown officers from their local station.
Neutral	6	
Negative	3	

Concern		Comment
Department	1	More black and brown officers.
Community	2	Negative community misconceptions and distrust in LASD; aggressive and threatening treatment by law enforcement.
Multi-Level	6	Misconceptions about Compton residents affects police response.

Word Patterns, Trends, Commonalities: Distrust, Racism

Q5: How important is law enforcement's relationship with your community?

Response		Summation
Positive	3	Attendees stressed the importance of law enforcement's relationship with their community stating it is imperative they work together on issues and concerns. They expressed that if they build stronger bonds and relationships, then there will be more responsiveness from LASD. The community feels their input in policing is essential and law enforcement should be aware of community dynamics. They also feel LASD transparency is strongly needed and more crime information should be shared with the community.
Neutral	5	
Negative	0	

Concern		Comment
Department	3	Need to be aware of community issues and concerns; Transparency.
Community	0	
Multi-Level	5	Community and law enforcement should work together.

Word Patterns, Trends, Commonalities: LASD transparency, Community engagement and support

Q6: What does community engagement look like to you?

Response		Summation
Positive	0	The community would like an increase in conversations, meetings, events, and attendance from law enforcement via PTA meetings, city council, YAL meetings, and city events. They expressed wanting youth involvement in similar dialogue meetings. Residents recognize they must also do their part to engage deputies positively and in a welcoming manner. Community members stated they would like to be equipped with resources to police themselves as well as have support with advocacy efforts to address enforcement barriers imposed by city regulations and policies.
Neutral	27	
Negative	0	

Concern		Comment
Department	5	More support for community.
Community	7	Prioritizing the youth and addressing community issues, desires to be equipped to police itself.
Multi-Level	15	Community engagement and conversations "Coffee with a Cop", "National night out.

Word Patterns, Trends, Commonalities: Community support and engagement

Q7: What would you like to see change and how should the Sheriff's Department report the change to the community?

Response		Summation
Positive	1	Community members expressed their desire for LASD to be transparent in reporting crime, impacts of legislation and policy on enforcement decisions, and sharing outcomes from community dialogues through mail, newsletter, newspaper, etc.

Neutral	26	Residents would like to see increases in LASD staffing and patrolling in local high crime areas and for LASD to take action to resolve community issues, increase youth engagement, and partner with local faith leaders, businesses, schools, etc. in order to build community relationships. Participants expressed that the Sheriff's Department can report these changes to the community via social media posts, crime reports, "Amber-alert" like notices, and city meeting report outs.
Negative	0	

Concern		**Comment**
Department	22	Desire for transparency; Additional patrols in high crime areas.
Community	0	
Multi-Level	5	Collaborate with community, faith leaders, businesses and schools; Sheriff to attend city council meetings.

Word Patterns, Trends, Commonalities: Transparency strongly matters; safety; community engagement

Common Theme: Compton residents have a distrust for law enforcement and feel their concerns are not being addressed such as lack of enforcement on street takeovers, human trafficking, trash pickup and lack of response to the community's gang issues and calls for service. They want to build rapport with law enforcement, but also want to feel respected and "humanized" as residents of the community. Community members want to collaborate with the Department to resolve issues and misconceptions, improve their neighborhoods and its sense of public safety, placing an emphasis on increasing staff and patrol for visibility. Residents currently feel concerned that they are negatively perceived by the Department as they are more than often approached aggressively and in a threatening manner, which is many times believed to be racially influenced. The community felt it was important for LASD to engage the youth, whether in the community or at schools. Acknowledgement and appreciation was made for more law enforcement engagement at community events, but more support was requested as some organizations have invited their local LASD and have not received attendance. Recommendations made for crime data / statistics collection and distribution to the community such as social media, crime reports, and "Amber-alert" like notices. The community wants to be made aware of what is going on as well as transparency on barriers they may face with law enforcement like LASD funding, policy, processes, and resources in order to understand how to move forward and be supported.

East LA Station 2023 and 2024 Charting Notes

Charting Notes – East LA Station

November 9, 2023

No. Of Community Attendees: 40 | Location: Hilda Solis Community Center, East Los Angeles, CA

Q1: How much contact have you had with LASD?

Response		Summation
Positive	2	Feedback provided claimed the contacts made were pleasant, with a community member also stating his contact in the 1980's "went well."
Neutral	2	
Negative	0	

Concern		Comment
Department	0	
Community	0	
Multi-Level	4	Contact was reported as pleasant

Word Patterns, Trends, Commonalities: Positive contact

Q2: Have you ever felt different because of your ethnicity / background during your contacts with LASD?

Response		Summation
Positive	2	The community expressed concerns about racial profiling, and community members who do not know their rights are being taken advantage of by deputies. They discussed past experiences with the Department creating trauma, however, went on to say there have been positive changes. The community said over 5 years ago there was discrimination against people of color, but things have improved. The community appreciated the diversity of the deputies in their community, especially now that they feel the diversity reflects the "ethnic makeup of the community."
Neutral	5	
Negative	2	

Concern		Comment
Department	8	Community feels profiling exists, even though some have never experienced it, but there are positive changes occurring. Community appreciates more diversity with deputies in their community.
Community	1	Profiling concerns from LAPD expressed.
Multi-Level	0	Human trafficking task force meeting.

Word Patterns, Trends, Commonalities: Racial profiling, white privilege, discrimination, diversity

Q3: What do you believe the underlying conditions are for negative contacts?

Response		Summation
Positive	0	The community expressed there is racial profiling occurring (in the past), but voiced improvement. There were concerns shared of implicit bias and stereotypes based off of a person's appearance, speech, neighborhood. Mention was made deputies

Neutral	16	are abusive and lack respect, and will retaliate. The community voiced there are misunderstandings that occur with the deputies and the culture of the community. Opinions were shared of how one bad experience with law enforcement can be passed down for generations, leading to issues. Response times and investigation completeness and follow up were also discussed. Social media and world events also influence negative contacts.
Negative	3	

Concern		Comment
Department	7	Deputy "burn out," lack of respect and abuse from the Department, response time and follow-up issues.
Community	2	Generational passing on of a dislike for law enforcement.
Multi-Level	10	Deputies not understanding the culture, social media influence, misunderstanding, and global events.

Word Patterns, Trends, Commonalities: Racial profiling, "Deputy burn out," bias, retaliation, stereotype, transparency, social media, response times

Q4: What is your perception of an internal gang culture reported about LASD?

Response		Summation
Positive	0	A participant advised of a family member who was a deputy and a member of an internal gang, which was not positive. Continued on to say this was a long time ago and had no experience with it now. The community said a lot of what they have heard about deputy gangs was from the media and rumor. They expressed they have had no personal experience with it. The community said just because a deputy has a tattoo, that does not mean they are in a gang, and the word "gang" was a "loaded term" to describe "cliques."
Neutral	7	
Negative	1	

Concern		Comment
Department	1	
Community	7	Community stated they have mostly had no personal experience and mostly know about it from media and rumors.
Multi-Level	0	

Word Patterns, Trends, Commonalities: Personal experience

Q5: What collective steps should be taken to change the narrative?

Response		Summation
Positive	0	The community would like to see more engagement with deputies. They would like more opportunities to interact with deputies at "non-intense moment(s)." The community would like to see the badge "humanized," and positive LASD stories shared on social media. The community would like more dialogue and community events, especially with youth. The community would like to see less overtime for the deputies, so they are not overworked and would be more approachable. They want
Neutral	24	
Negative	0	

		to see more deputies hired. The community believes work should be done at the family level to "change the perception" of deputies being "bad."

Concern		Comment
Department	14	More community engagement and be more approachable.
Community	1	Work at family level to change perception of law enforcement.
Multi-Level	9	

Word Patterns, Trends, Commonalities: Engagement, Citizen's Academy, Social Media, overtime concerns, resources, youth activities

Q6: How important is it for the community to share their comments on the reported internal gang concern?

Response		Summation
Positive	0	Most community participants said they had no personal interaction with the gang culture, but it was important for them to share so there could be increased "civil" communication.
Neutral	2	
Negative	0	

Concern		Comment
Department	5	
Community	0	
Multi-Level		

Word Patterns, Trends, Commonalities: Unsure of existence

Q7: What are the community's greatest strengths of overcoming these issues?

Response		Summation
Positive	0	The community expressed a desire to work with each other, work with deputies, and work with the Department. The community said they stay in the community because they want positive change.
Neutral	8	
Negative	0	

Concern		Comment
Department	1	"Deputies" were cited as a strength to overcome the issues.
Community	6	
Multi-Level	1	Desire to work with the LASD.

Word Patterns, Trends, Commonalities: Work together

Q8: What concrete steps can you take with others to support better law enforcement relations in your community? Or do you see this as a problem?

Response		Summation
Positive	0	The community would like to see increased resources for deputies, and more deputies on patrol. The community would like greater engagement with the Department and more meetings. The community also suggested the creation of a community relations department. Another suggestion was for the Department to begin conflict resolution and collaboration with the County.
Neutral	8	
Negative	0	

Concern		Comment
Department	2	Need for increased resources and deputies, development of a community relations department.
Community	1	Community to promote positive interactions with deputies.
Multi-Level	5	Meetings, proactive messaging, collaborate with the County.

Word Patterns, Trends, Commonalities: More deputies, more resources, engagement, meetings, collaboration, interactions

Q9: What are the barriers to the suggested ideas?

Response		Summation
Positive	0	The community had concerns about past discrimination and the development of people's stereotypes. They voiced each time a "bad police incident" occurs it furthers the "negative" narrative, causing families who have never had a negative experience to develop mistrust and fear of retaliation. Social media and political issues were cited as barriers.
Neutral	6	
Negative	0	

Concern		Comment
Department	0	
Community	0	
Multi-Level	6	History of past discrimination and stereotypes, social media and politics.

Word Patterns, Trends, Commonalities: Social media, stereotypes, discrimination, retaliation, mistrust

Q10: How do we implement the actions we've discussed?

Response		Summation
Positive	0	The community expressed a desire for more community events and more opportunity to interact with the deputies. The community voiced more positive interactions with deputies needed to be voiced.
Neutral	3	
Negative	0	

Concern		Comment
Department	0	

Community	0	
Multi-Level	3	More dialogues and community events to interact with deputies.

Word Patterns, Trends, Commonalities: Community events, interaction, dialogue

Q11: How will we know if our actions are working?

Response		Summation
Positive	0	The community stated being shown statistics and crime analysis reports (depicting lower crime) would be beneficial.
Neutral	2	
Negative	0	

Concern		Comment
Department	2	Statistics and crime analysis reports.
Community	0	
Multi-Level	0	

Word Patterns, Trends, Commonalities: Statistics, Crime Analysis reports

Common Theme: East Los Angeles residents expressed concerns with racial profiling, bias, and stereotyping. There were issues mentioned with long call response times, on scene investigations being rushed, and lack of follow-up investigations being conducted. Community members voiced relations overall have been changing for the positive. East Los Angeles residents feel the change in diversity of deputies working in their community to more closely reflect their cultural "makeup" has been beneficial. The community would like to see more deputies on patrol, more resources for deputies, and less overtime worked (to reduce "deputy burnout"). There were numerous mentions for more engagement between the community and the Department through community events, meetings, dialogues, and opportunities for interaction with deputies. The community would like feedback from the Department, including statistics and crime analysis reports to show what is occurring. There was a call for the community to stop spreading law enforcement officers are "bad" messaging at the family level, coupled with more engagement from law enforcement with the community's youth to foster positive experiences at an early age. The community would like to see the badge "humanized," and hear more positive stories about LASD. The creation of a "community relations" department (unit) was suggested. The community feels the news and social media have created negative opinions of LASD, despite some of the residents never having personally experienced the issues in question.

Charting Notes – East LA Station

July 24, 2024

No. Of Community Attendees: 53 | Location: East LA Community Center, Los Angeles, CA

Q1: What do you know about your local Sheriff's Department?

Response		Summation
Positive	1	Community attendees were aware of understaffed station personnel, understood they can report complaints and seem to have reported parking issues which they had positive results for. Participants also acknowledged positive engagement with law enforcement within the youth, senior citizens, and local schools. There were concerns that LASD needed improvement in customer service and understanding of issues in the community they serve, as well as a "us vs. them" mentality which has negative impacts on the community.
Neutral	18	
Negative	1	

Concern		Comment
Department	9	Patrol community, understaffed, respond to calls for service, engage the youth and senior citizens.
Community	7	Report parking issues and report complaints, want improvement and understanding the issues from an unincorporated county area.
Multi-Level	4	Positive interactions especially with local school events; "Us vs them" mentality has negative impacts.

Word Patterns, Trends, Commonalities: Understaffed, better service / understanding of community, positive youth and senior citizen engagement

Q2: What are your expectations of this meeting?

Response		Summation
Positive	6	Community members expressed needing more open dialogue meetings and communication with law enforcement, more patrolling near schools when students are released and address safety concerns regarding excessive speeding. LASD members expressed wanting to know the community's concerns and needs, as well as learning about issues that are not reported to the station. CRS mentioned they wanted to learn what is needed from the residents and of the department.
Neutral	15	
Negative	0	

Concern		Comment
Department	6	LASD members and CRS want to know community concerns, perspective, and needs.
Community	14	Increase LASD staffing and school patrol, continue dialogue meetings where the community can speak freely, better communication with LASD.
Multi-Level	1	Address funding for incomplete community projects.

Word Patterns, Trends, Commonalities: Increased communication between community and LASD, more patrolling needed in school areas

Q3: What differences have you noticed in your local Sheriff's station about how they engage or partner with the community?

Response		Summation
Positive	6	Community attendees stated they had noticed more tranquility in their neighborhood as well as cleaner streets which was in regard to removal of homeless people. Community groups such as Neighborhood Watch have been supported by LASD and there has been more community engagement by the station, which has been well-received and appreciated. The Department also expressed wanting better community relations and engagement.
Neutral	2	
Negative	0	

Concern		Comment
Department	3	Neighborhood Watch and other community groups have been supported; More community engagement has been noticed and appreciated.
Community	2	Feeling of tranquility, cleaner neighborhoods.
Multi-Level	3	Many different captains who all bring different perspectives; Community wants reinstatement of the community advisory committee.

Word Patterns, Trends, Commonalities: Community engagement and support

Q4: What decline or increase have you noticed with law enforcement where you believe race/culture has been a factor?

Response		Summation
Positive	2	Community members expressed concerns of gentrification being used as a weapon against longtime residents and developers by newcomers as well as undocumented residents still being afraid to report crimes. It has been noticed that the Department has increased patrol efforts as well as creating positive relationships with the community. Community attendees mentioned they could not identify a difference as media reports more information and different information than the Department. Some have not had direct interaction with law enforcement.
Neutral	4	
Negative	2	

Type of Concern		Comment
Department	2	Increased patrol; Increased positive community relationship.
Community	4	Few have had direct interaction with law enforcement; Gentrification issues; Undocumented people do not feel safe reporting crimes.
Multi-Level	2	Unsure due to media coverage may be different from information the Department provides; Infrastructure support needed.

Word Patterns, Trends, Commonalities: Community

Q5: How important is law enforcement's relationship with your community?

Response		Summation
Positive	4	Participants expressed community concerns in which they want an increase in the following areas: quality of life, dialogue use, transparency, and collaboration

Neutral	11	opportunities. The attendees do acknowledge that law enforcement makes the community feel safer, bring peace and tranquility. They feel the community and law enforcement relationship is good, but can be better with more communication and the Department providing accurate information as well as assisting in youth issues and intervention.
Negative	0	

Concern		Comment
Department	3	Officers and command staff change, yet "the people remain"; Change resource allocation; Increase transparency.
Community	3	Law enforcement makes community feel safer, bring peace and tranquility; Community must reach out to law enforcement.
Multi-Level	9	Increase collaboration opportunities; Increase quality of life and dialogue use; Communication is needed for local youth concerns and accurate information to be provided.

Word Patterns, Trends, Commonalities: Community collaboration, communication, safety

Q6: What does community engagement look like to you?

Response		Summation
Positive	10	Community members made positive suggestions and desire more community engagement opportunities such as dialogue meetings and community events. More law enforcement engagement with the youth and dialogue at local schools is wanted especially with focus on 6th - 8th graders. LASD should also have more presence at local senior centers. The community also needs to approach deputies in a more positive and welcoming way (i.e. waving, smiling, starting conversations). The community and LASD need to work as a team. There are still residents who do not want to engage or be considered a snitch or are fearful to make contact with law enforcement.
Neutral	5	
Negative	2	

Concern		Comment
Department	2	Need to visit local schools and senior centers more often.
Community	2	Contact law enforcement if you see something; Some residents don't want to engage or be a "snitch."
Multi-Level	13	Create more opportunities for community and law enforcement interactions in order to build rapport via similar dialogue meetings; LASD should attend more community events.

Word Patterns, Trends, Commonalities: Youth engagement, work together, know your local officer, building trust and relationships

Q7: What would you like to see change and how should the Sheriff's Department report the change to the community?

Response		Summation

Positive	8	The community would like to see change by their local station answering more phone calls promptly, creating more patrol visibility, sharing crime statistics, educating the community on LASD procedures for assistance, presenting their officers to the community and providing opportunities for officers to be uniform free. Participants would like to establish more Neighborhood watch programs and encourage LASD collaboration in the Community Newsletter. Community engagement is needed and attendees expressed they want dialogue meetings to be promoted more publicly for better turnouts and more inclusion.
Neutral	5	
Negative	0	

Concern		Comment
Department	6	Station must answer phone calls more promptly; More patrol cars needed for visibility; Presentation of officers in the community; LASD must educate community on procedures for complaints / calls for service; Share crime statistics.
Community	1	Establish Neighborhood Watch programs.
Multi-Level	6	Continue the dialogue and encourage community engagement; Community newsletter via mail; LASD should publicize community meetings more; Unrelated topic of marijuana and vaping issues.

Word Patterns, Trends, Commonalities: Community awareness and engagement, LASD visibility

Common Theme: East Los Angeles residents expressed positive feedback regarding increased patrol visibility, community engagement, and resolving community concerns such as parking issues. They also mentioned that long call response times and professionalism need to be addressed. Gentrification seems to be a growing culture concern for the community as law enforcement uses it against long time residents, which gives newcomers more support. Attendees also brought awareness to undocumented residents that were still afraid of reporting crimes due to their legal status. The residents are aware there are budgetary issues that hinder fully staffing their local station. Attendees mentioned they will continue to strive for more engagement between the community and the Department through community events, meetings, and dialogues, which all need to be more widely advertised in order to have a more inclusive community base. They expressed the need for effective engagement with the youth, recommending the focused be on grades 6 - 8 before they begin engaging in riskier behavior. The community feels it is important for LASD to keep them up-to-date on criminal activity due to safety concerns. They feel crime statistics may be able to be shared at dialogue meetings and community newsletters via mail. It was also noted that two participants left the dialogue meeting as they needed a Spanish interpreter, which is a concern that not all residents of this specific community are being heard or included due to translation services not being provided by LASD.

Notable Themes per DOJ/CRS
- Desire for increased knowledge management and relationship management in the face of rapid promotion and changes impacting the agency and the local area.
- Concerns about just distribution of resources for the LA County Unincorporated areas by Law Enforcement
- Wants budgetary concerns, community engagement and modern response to community to be facilitated by increased / improved dialogue and meeting processes that lead to more consistently productive outcomes like those experienced today.

- Engage more community members with diversity of thought / experience / support for LASD in mind. Widen advertising of events to be more inclusive of different experiences and opinions. Almost our entire group held positive opinions around LASD.
- Need effective engagement with youth; recommended age focus grade 6-8, before they start engaging in riskier behavior.
- Better outreach to make the dialogue more inclusive of a range of experiences / opinions.
- We lost two participants to another group because they need a Spanish interpreter.

Lancaster Station 2023 and 2024 Charting Notes

Charting Notes – Lancaster Station
November 9, 2023
No. Of Community Attendees: 50 | Location: Community Center, Lancaster, CA

Q1: Describe or would anyone like to share any interactions with LASD in Lancaster or neighboring cities?

Response		Summation
Positive	6	Community members have expressed positive interactions with Department members and appreciate their presence. Community members have had unpleasant contact with deputies when it comes to service calls and traffic stops; concerned it may be due to racial profiling. Community members would like accountability and respect between community and Department.
Neutral	5	
Negative	6	

Concern		Comment
Law Enforcement Contact	5	Negative experiences getting pulled over/possibly racially driven, lack of respect for community, fear.
Community	6	Positive interactions with deputies, Captain and/or Sheriff, deputies support local food distribution programs.
Multi-Level	5	Both community and law enforcement should be held accountable, communicate better, understand and respect one another.
Service Calls	1	Interactions were not friendly.

Word Patterns, Trends, Commonalities: Positive interactions, Racial profiling, fear, accountability, communication

Q2: Have you ever felt different because of your ethnicity / background during your contacts with LASD?

Response		Summation
Positive	0	Community members expressed being treated differently, judged, racially profiled by law enforcement during traffic stops. Community members also felt unheard by Department members during their interactions.
Neutral	0	
Negative	4	

Concern		Comment
Yes	8	All answers confirmed participants felt judged by the color of their skin during LASD contacts.
No	1	

Word Patterns, Trends, Commonalities: Racial profiling, unheard

Q3: What do you believe the underlying conditions are for negative contacts?

Response		Summation

Positive	0	Community members expressed a variety of underlying conditions for negative contacts, such as: historical injustice to the community, community trauma, bias, lack of community engagement, poor communication, lack of accountability, lack of sufficient deputies, and fear of law enforcement.
Neutral	0	
Negative	22	

Concern		Comment
Historical Trauma/Injustice	6	Historical community trauma/injustice may prevent trust within the community for LASD at a young age.
Racism	2	Bias and racism from law enforcement can cause fear and panic within the community.
Accountability	11	Failure to acknowledge wrongdoings, lack of situational awareness, poor communication, lack of understanding, lack of policy and procedural change, lack of cultural competency.
Resources	3	Lack of community engagement, programs for groups such as at-risk youth, re-entry adults, mental health, and lack of sufficient deputies.

Word Patterns, Trends, Commonalities: Lack of communication and understanding, historical trauma/injustice to the community

Q4: What is your perception of an internal gang culture reported about LASD?

Response		Summation
Positive	0	Participants have for the most part only heard rumors of the existence of internal gangs for many years, but have not experienced it first hand. Participants expressed different perceptions/understandings of definition of "gang" and were not concerned as they stated it is not an issue until the gangs become toxic and violate civil rights.
Neutral	11	
Negative	0	

Concern		Comment
General Comments	10	Community members are not concerned as they have only heard rumors of existing internal gangs.
COC Member Comment	1	Stated internal gangs exist whether or not participants have personal accounts or not.

Word Patterns, Trends, Commonalities: Rumors, no direct contact, not concerning

Q5: What collective steps should be taken to change the narrative?

Response		Summation
Positive	22	Community members want to improve their relationship with the Department, and would like avenues to express their thoughts and concerns to the Department to make this a reality. Community members would like Department members to engage them positively, participate in more community events, and schedule more Dialogues/Coffee with a Cop type of events to build trust and reduce fear. Participants stated sharing positive experiences with others will encourage others to have a positive outlook on LASD. Department accountability is very important.
Neutral	0	
Negative	0	

Concern		Comment
Community	4	Encourage community policing efforts; hold each other accountable; report/share positive experiences, not just negative.
Department	18	Participate in more community engagement via community events and create more interactive programs; commitment from the Sheriff to place 2 Captains at each station; move beyond settlement agreement.

Word Patterns, Trends, Commonalities: Increased community engagement, build trust, need for positive/educational experiences

Q6: How important is it for the community to share their comments on the reported internal gang concern?

Response		Summation
Positive	11	Participants expressed it was important that the Department be transparent with them and make them aware of what is going on in their community as it will help identify/expose good deputies from the bad. This is something they said that the community and LASD should work together on as it would give the community a voice, which would lead to investigations, disciplinary action, and policy changes. Deputy gang culture was also discussed in length in regards to tattoos being identifiers of deputy gangs.
Neutral	1	
Negative	0	

Concern		Comment
Department	8	Increase exposure or identifying good deputies from bad; can work with LASD; community sharing of information may lead to investigations, disciplinary action, and policy change
Community	3	Policy changes may be needed to enforce a zero tolerance of internal gangs; transparency is needed to protect community
Multi-Level	1	Not a high concern as no proof internal gangs exist

Word Patterns, Trends, Commonalities: LASD transparency with community, policy change, community sharing

Q7: What are the community's greatest strengths of overcoming these issues?

Response		Summation
Positive	18	Community members identified several strengths for overcoming issues such as determination, resilience, bonds, communication and leadership. They expressed wanting to work together with LASD to strengthen connection to the Department within the community. Participants expressed they would like trainings such as mental health and cultural bias to continue for deputies. Community members expressed welcoming deputies to their place of worship, for either visitation or community meeting purposes.
Neutral	0	
Negative	0	

Concern		Comment

Community	13	Community strengths include determination, resilience, bonds, advocacy groups, collaboration, communication, strong leadership.
Department	5	May help better connect with the community if deputies visited one of the local houses of worship; ongoing cultural bias training and mental health training must continue for deputies; work with the community.

Word Patterns, Trends, Commonalities: Strength in community; Working together, mental health

Q8: What concrete steps can you take with others to support better law enforcement relations in your community? Or do you see this as a problem?

Response		Summation
Positive	18	Community members want to support better law enforcement relations in the community by maintaining open communication and work with the Department on many initiatives they continue to advocate for such as transparency, funding, accountability, policy reform, and increased community engagement. The community also said they need to advocate for resources and support systems that prioritize the mental health and well-being of law enforcement officers. Participants are interested in implementing community policing programs, sharing and highlighting positive law enforcement interactions.
Neutral	0	
Negative	0	

Concern		Comment
Community	13	Community members could be built into the Department as community liaisons; encourage regular and open dialogue between community and law enforcement; increase communication, informal meet-and-greets between community and law enforcement; share success stories.
Department	4	Actively recruit and hire officers from diverse backgrounds; foster positive interactions between youth and law enforcement.
General Comment	1	First step is to take the first step.

Word Patterns, Trends, Commonalities: Advocate for increased community engagement, resources, and support systems

Q9: What are the barriers to the suggested ideas?

Response		Summation
Positive	0	Participants explained that there are several barriers to the suggested ideas such as the community's lack of support, trust, education. Fear of law enforcement also plays a barrier role from the community. Community members stated that the Department's barriers include lack of community engagement, recruitment and training, funding, and resources. It was also noted that participant's expressed concern with legal and policy restraints, as well as government and police unions resistance to change.
Neutral	0	
Negative	14	

Concern		Comment
Community	7	Lack of community support, trust, education and awareness.

Department	5	Lack of funding and resources, resistance to change by police unions, resist complacency.
General Comment	2	Politics, government policies not allowing changes to be made.

Word Patterns, Trends, Commonalities: Lack of community trust and support, Lack of funding and resources for law enforcement to allow change

Q10: How do we implement the actions we've discussed?

Response		Summation
Positive	15	Community members advised that being a resource (possibly compensated) for the Department and obtain whistleblower protection would be a way to implement actions discussed. They also would celebrate success with law enforcement and communicate it through creating social media and public awareness campaigns. Participants suggested continued cultural sensitivity, bias, and community trauma trainings for deputies, as well as adopt a community-oriented and problem-solving approach to policing. Participants would like more community based events implemented by LASD.
Neutral	0	
Negative	0	

Concern		Comment
Community	2	Be a resource for the Department, celebrate success between community and officers.
Department	13	Provide whistleblower protection, Acknowledge historical tensions and incidents of police misconduct, Provide ongoing cultural sensitivity, bias and community trauma trainings, increase community outreach and events.

Word Patterns, Trends, Commonalities: Increased community interactions, create safe space for community voice

Q11: How will we know if our actions are working?

Response		Summation
Positive	13	Community members requested to install a community liaison, who would broker between the community and law enforcement to receive and address community concerns. Data collection of surveys, crime rates, response times, and officer misconduct reports may measure improvements. By LASD holding more community meetings and allowing the community to express opinions and concerns, this will allow for Department members to address any issues and provide feedback. Participants also pointed out that community dialogue surveys should be printed in multiple languages (at least Spanish and English) and similar community meetings should be provided a deaf interpreter, if necessary.
Neutral	0	
Negative	0	

Concern		Comment
Community	2	Create a community liaison that will work to receive and address issues between LASD and community.
Department	11	Hold more community meetings where participants can express opinions and concerns openly, Monitor social media platforms regarding community discussions related to law enforcement policies and behaviors, Collect data of crime rates, response times, officer misconduct reports and surveys to show improvement.

Word Patterns, Trends, Commonalities: Data collections, surveys, community liaisons, community meetings to express concerns and address issues.

Common Theme: Lancaster residents expressed a lack of trust with the Department, and feel there is poor communication and a lack of transparency/accountability by the Department. The community expressed fear, lack of engagement, lack of respect, and racial profiling (especially on traffic stops) as other concerns. There were sentiments of the Department failing to listen to the voices of the community, and there not being enough avenues for the community to voice their concerns. The community wants to work with and engage with the Department to build a better relationship. More community events, meetings, dialogues, and opportunities to interact with deputies was suggested. The community wanted more feedback provided from the Department (data collections, survey, statistics), so they could be aware of what was going on in their community. A request for a community liaison from the Department to interact and hear the concerns of the residents was suggested. More community meetings with the Department, so opinions, concerns, and feedback could be provided would be beneficial. The community also suggested more cultural bias/sensitivity and mental health training for deputies. The community also expressed concerns with the Department's staffing/recruitment issues and lack of mental health resources for deputies affecting their community.

Charting Notes – Lancaster Station

April 19, 2024

No. Of Community Attendees: 38 | Location: Lancaster Community Center, Lancaster, CA

Q1: What do you know about your local Sheriff's Department?

Response		Summation
Positive	5	The community understands Lancaster Station is one of the busiest stations in the county, covering one of the largest patrol areas. They stated Lancaster deputies are hard-working and "have to do more with less" as they recognized staffing shortages. The community is aware Lancaster Station is under a settlement agreement, which they are "not in compliance" with as a result of "violating people's civil rights." Positive comments were made about the two Captain system and community experiences (Community Academy and ride-alongs). The youth and lack of life experience of station deputies was mentioned.
Neutral	18	
Negative	6	

Concern		Comment
Department	14	Hardworking deputies; Passion for the community; Make due with less.
Community	0	
Multi-Level	15	Conflict with the community; On-going settlement agreement; Youth afraid of law enforcement.

Word Patterns, Trends, Commonalities: Understaffed, busy station, civil rights violations, overtime, community outreach, youth / lack of life experience among deputies

Q2: What are your expectations of this meeting?

Response		Summation
Positive	0	Members of the community wanted to hear the perspective of other community members. They questioned how the information obtained in meetings like this are used. The community would like more feedback and follow-up information provided. They want to learn more about LASD and establish two-way communication. The community felt these meetings can be helpful for the community and deputies to improve relations and develop a deeper understanding of each other.
Neutral	33	
Negative	0	

Concern		Comment
Department	5	Desire to learn more about the Department and the County.
Community	7	Desire to hear from other community members; Learn about the community's perspective.
Multi-Level	21	Multiple mentions asking how the information obtained from meetings such as these are used; Establish communication with LASD.

Word Patterns, Trends, Commonalities: Community, public follow-up, communication gap, engage, "Settlement Agreement"

Q3: What differences have you noticed in your local Sheriff's station about how they engage or partner with the community?

Response		Summation
Positive	0	The community feels dialogue brings everyone together and would like to see more opportunities for engagement between the community and deputies. They would like to see more interaction. Some community members have noticed an increase in events for public outreach, while other said there has been a decrease due to issues such as staffing, the station getting busier, more crime, and calls "piling up." The community was concerned about the same people showing up to every meeting, and not getting new views / opinions from new attendees. They expressed hesitancy to partner with law enforcement out of fear and lack of trust. They feel more public relations training is needed. The community believed the two captain model is beneficial in improving partnership / collaboration.
Neutral	19	
Negative	4	

Concern		Comment
Department	6	Understaffing issues resulting in calls not being handled appropriately; Some deputies unapproachable; More public relations training.
Community	3	Reluctance to partner with law enforcement out of fear and lack of trust.
Multi-Level	14	More interaction with deputies and the public; Continue events like "Coffee with a Cop."

Word Patterns, Trends, Commonalities: Lack of trust, partnership, "Coffee with a Cop," engagement, unapproachable, fear, two captain model, public relations, mental health

Q4: What decline or increase have you noticed with law enforcement where you believe race/culture has been a factor?

Response		Summation
Positive	0	The community feels race can be a reason law enforcement conducts stops, because generalizations are made about certain races in specific community areas. Black community members feel they are treated more harshly than other races. The community expressed the level of respect between them and law enforcement is influenced by racial similarities and differences. Concerns over recruitment being down, the same deputies being involved in shootings, and lack of training were expressed.
Neutral	9	
Negative	1	

Concern		Comment
Department	3	Recruitment down; Sporadic training.
Community	0	

Multi-Level	7	Race a reason traffic stops are made; Black members of the community are treated more harshly than others.

Word Patterns, Trends, Commonalities: Trust, generalizations, racial differences, recruitment, respect, training

Q5: How important is law enforcement's relationship with your community?

<u>Response</u>		Summation
Positive	0	The community feels a positive relationship between them and law enforcement is essential for the city to thrive. More engagement between the Department and the community can change public perception and "humanize" all involved. Continued dialogue and developing a mutual understanding will improve the situation. The community is concerned about recruitment issues for the Department and the "same" deputies being involved in multiple shootings. They would like to see more and improved communication, especially with the community youth. They believe a "historic" mistrust and fear of law enforcement is leading to unreported crimes, and the response to certain neighborhoods is disappointing. There are concerns over mental health issues.
Neutral	15	
Negative	3	

<u>Concern</u>		Comment
Department	2	Recruitment down; Same deputies being involved in shootings.
Community	2	The relationship is detrimental; Mistrust and fear resulting in crimes not being reported.
Multi-Level	14	The community and LASD need mutual understanding; More engagement between the community and law enforcement.

Word Patterns, Trends, Commonalities: Mistrust, fear, engagement, Citizen's Academy, recruitment, humanization, mental health, communication, working with youth

Q6: What does community engagement look like to you?

<u>Response</u>		Summation
Positive	0	The community would like to see partnerships created with the Department to help build trust. They would like to see engagement with Department members (outside of calls for service / enforcement) to create positive interactions. This could be done with foot beats, "like in New York." The community expressed law enforcement working with the youth of the community and becoming more understanding, especially of minority youth. There were opinions expressed for more community partnership events and programs like the Citizen's Academy and Explorer Program being utilized.
Neutral	19	
Negative	0	

<u>Concern</u>		Comment
Department	3	More resources needed; Citizen Academy and Explorer Program; Use social media to show positive visuals to the community.
Community	0	

Multi-Level	16	More engagement with the community outside of service calls and enforcement activities. Working with and understanding the community youth.

Word Patterns, Trends, Commonalities: Trust, partnership, social media, understanding / connecting with the youth, Citizen's Academy, Explorer Program, engagement, more resources

Q7: What would you like to see change and how should the Sheriff's Department report the change to the community?

<u>Response</u>		Summation
Positive	1	The community would like to see more dialogue and communication with the Department. They would like to see increased positive interactions with the Department and to see the community's concerns listened to, heard, and incorporated. The community would like to see the Department improve relations with the youth of the community and focus on creating positive interactions. The community would like continued dialogue, and to see the Department promote transparency, honesty, and kindness. The Department's website was commended.
Neutral	18	
Negative	0	

<u>Concern</u>		Comment
Department	5	Increase staffing; Promote transparency, honesty, and kindness; More training
Community	1	Stop saying "defund the police"
Multi-Level	13	More communication between the Department and the community; Increase positive interactions, especially with the youth.

Word Patterns, Trends, Commonalities: Youth, transparency, ride-alongs, community academy, "defund the police," mentorship, follow-up, communication, engagement, LASD website, staffing

Common Theme: Lancaster residents expressed a lack of trust and fear with the Department. They voiced their desire for wanting more interaction with the Department outside of calls for service and enforcement activities. They wanted to see the "humanization" of the Department. The community recognizes Lancaster Station is the busiest station in the county and the deputies at the station are having to deal with a "lack of resources" and "staffing" issues; however, they would like the deputies to take time and interact with the public. They recognize calls are "piling up," but feel deputies taking the time to interact with the community creates positive change. The community feels "Coffee with a Cop, the " "Community Academy," ride-alongs, and the "Explorer Program" are good ways to help build trust between the community and the Department. Additionally, the community would like the Department to focus on working with, interacting with, and understanding the youth of the community. There were concerns of Black community members being treated more "harshly" than other community members, and fear of law enforcement resulting in some crimes not being reported. Concerns were expressed over the station's lack of staffing and the Department having "recruitment" issues. The community wants to see the Department focus on transparency, honesty, and kindness. They want to have continued engagement and dialogues with the Department, in an effort to build mutual understanding and improve relationships and trust. Concerns were expressed about the youth and lack of "life experience" from the Deputies serving the community. Mention was made about the two Captain system at Lancaster Station leading to more positive communication and collaboration. The community was aware the station was under a "Settlement Agreement" and believed the station was not in

compliance. The community wants feedback on what is being done with the information obtained from meetings such as this.

Palmdale Station 2023 and 2024 Charting Notes

Charting Notes – Palmdale Station
August 9, 2023
No. Of Community Attendees: 39 | Location: Legacy Commons, Palmdale, CA

Q1: What motivated you to take part in this event?

Response		Summation
Positive	0	The community expressed a desire to learn more about the LASD and to build a better relationship with them. There was a desire to form relationships with the deputies and to feel heard/understood by the deputies.
Neutral	6	
Negative	1	

Concern		Comment
Department	1	Wanted to learn more about LASD (funding, staffing, programs).
Community	0	
Multi-Level	6	Improve relations with LASD, feel heard and understood by LASD.

Word Patterns, Trends, Commonalities: Excessive force, improve community relations with LASD

Q2: What is your perception of LASD?

Response		Summation
Positive	0	The community expressed a sense of fear/intimidation and lack of empathy by deputies. There were concerns with younger deputies and maturity issues. The community feels some appear willing to grow and learn while other do not. Concerns over use of force against minority communities was discussed. The community does not want to be afraid of law enforcement and want to work confidently with them.
Neutral	5	
Negative	2	

Concern		Comment
Department	4	Maturity issues with younger officers, and community feelings of fear/intimidation.
Community	0	
Multi-Level	2	Concerns over force, and not wanting to be afraid of law enforcement anymore.

Word Patterns, Trends, Commonalities: Lack of empathy, fear/intimidation, maturity issues

Q3: What interaction, if any, have you had with LASD personnel? Was it this local LASD station?

Response		Summation
Positive	0	A community member mentioned deputies being respectful but showing aggression while he was in custody. Another community member suggested training deputies to interact with the community and the positive impacts it would have building respect and trust.
Neutral	1	
Negative	1	

Concern		Comment
Department	1	Former inmate said he was treated respectfully in custody, but cited unnecessary aggression from deputies.
Community	0	
Multi-Level	1	Deputies interacting with community to build respect and trust

Word Patterns, Trends, Commonalities: Interaction, trust building

Q4: Have you ever witnessed any wrongdoings by LASD personnel?

Response		Summation
Positive	0	Community members expressed concerns with stereotyping, excessive surveillance, and worse treatment for community members who are Black or in lower income neighborhoods.
Neutral	0	
Negative	2	

Concern		Comment
Department	2	Claims of stereotyping and negative interactions with the Black and lower income neighborhoods.
Community	0	
Multi-Level	0	

Word Patterns, Trends, Commonalities: Stereotyping

Q5: How would you rate the courtesy and professionalism of LASD personnel?

Response		Summation
Positive	1	Community members expressed positive personal interactions with LASD, and interactions being professional and courteous. Others voiced deputies need to treat the community with compassion. There was concern with younger deputies and dealing with the community. Training for the younger deputies was recommended.
Neutral	2	
Negative	0	

Concern		Comment
Department	2	Concerns with younger deputies and need for community training.
Community	0	
Multi-Level	1	Desire for deputies to show "heart" and compassion with the community.

Word Patterns, Trends, Commonalities: Compassion, courtesy, younger deputy issues

Q6: What do you know about Deputy Gangs or Cliques?

Response		Summation

Positive	0	Community members advised they were aware of the media reported "Rattlesnakes" and "Cowboys"; however, made no mention of personal knowledge or experiences.
Neutral	4	
Negative	0	

Concern		Comment
Department	1	Mention of "Rattlesnakes" and "Cowboys."
Community	1	Believes there must be gangs because of media coverage, but no personal knowledge.
Multi-Level	2	Community members aware of reports.

Word Patterns, Trends, Commonalities: N/A

Q7: Do you believe Deputy Gangs or Cliques are operating within this patrol area? If so, why do you believe that?

Response		Summation
Positive	0	Community members stated they have never personally experienced any gangs or cliques in the area, but believe there is a "bad culture" developing within the LASD, which is helping to create the perception of gangs. The primary concern was what were the actions of the gangs/cliques, how LASD identified them, and how LASD determines the level of participation. Other believed the Department was involved in "cover-ups."
Neutral	5	
Negative	1	

Concern		Comment
Department	1	Deputies claim no "gangs" at the station, but alliances forming within the Department based on race.
Community	3	Concern about "cover-ups" taking place, questioned how LASD determines who are gang members.
Multi-Level	2	No experience with deputy gangs, but a "bad culture" in LASD.

Word Patterns, Trends, Commonalities: "Cover-Up"

Q8: What are the community's greatest strengths for overcoming these issues?

Response		Summation
Positive	0	The community voiced their willingness to continue dialogue and putting forth effort to improve relations with law enforcement. The community likes the idea of programs such as "Coffee with a Cop," however, would like to see programs like this also available to community members working/unavailable during the day.
Neutral	3	
Negative	0	

Concern		Comment
Department	0	

Community	0	
Multi-Level	3	Willingness for continued dialogue and effort between the community and law enforcement.

Word Patterns, Trends, Commonalities: Dialogue, collective conversations

Q9: What are the public safety issues affecting you, your family, and this community?

Response		Summation
Positive	0	The community expressed varied concerns over the potential for "mass shootings," mental health of the youth and deputies, more Spanish speaking deputies needed, and frustration for minorities being pulled over and not even being issued a traffic citation.
Neutral	4	
Negative	0	

Concern		Comment
Department	0	
Community	0	
Multi-Level	4	Concerns over "mass shootings," not enough Spanish speakers, mental health.

Word Patterns, Trends, Commonalities: Mental Health, minority traffic stops

Q10: If you could identify 3-5 priority areas for the LASD to work on, what would they be and why?

Response		Summation
Positive	0	The community expressed the need for accountability with deputy personnel. They reinforced the "apple mentality" approach to remove the "bad apples" from the Department. The community expressed concerns with negative deputy behavior has created "institutional harm." Community events and opportunities to include the community in information sharing and relationship building activities was mentioned. Concerns over younger deputies and "maturity" issues was discussed, along with the need for the younger deputies to be mentored by older more life experienced deputies. The community was concerned with the mental health of deputies and the mounting peer pressure. The community wants to provide input and be heard, and to allow the youth to be heard as well.
Neutral	13	
Negative	2	

Concern		Comment
Department	8	Accountability concerns, and mentoring younger deputies. Forcing out bad deputies ("apple mentality").
Community	0	
Multi-Level	7	More community events, including the community in information sharing.

Word Patterns, Trends, Commonalities: Accountability, younger deputy issues, "apple mentality," mentorship, mental health

Common Theme: Palmdale residents expressed lack of empathy, fear, intimidation, and trust issues with deputies. The community welcomes the idea of continued community dialogue to improve their relationship with law enforcement. Further meetings, dialogues, community events, and more opportunities to interact with deputies were requested. It was requested for multiple options for these types of events, so working community members would also be able to attend. Issues with younger deputies and their maturity level was discussed, along with the mental health of not only the community, but also the law enforcement officers that serve them. Recommendations made for information to be shared and distributed to the community about what is going on in the areas they live. Palmdale residents expressed an awareness of deputy gangs/cliques; however, could not provide any personal examples of them experiencing any negative experiences with it.

Charting Notes – Palmdale Station

March 13, 2024

No. Of Community Attendees: 42 | Location: Legacy Commons Senior Center, Palmdale, CA

Q1: What do you know about your local Sheriff's Department?

Response		Summation
Positive	0	The community recognized the station as being busy and dealing with "staffing" issues. Several mentions were made about the Department of Justice Settlement Agreement, and the community voiced their concerns of the station being "not in compliance."
Neutral	13	
Negative	4	

Concern		Comment
Department	4	The station is one of the busiest, patrolling a large area while being understaffed.
Community	1	"Don't prejudge law enforcement based on other law enforcement."
Multi-Level	12	Not in compliance with DOJ Settlement Agreement.

Word Patterns, Trends, Commonalities: DOJ, "Settlement Agreement," out of compliance, lack of staffing, busy

Q2: What are your expectations of this meeting?

Response		Summation
Positive	0	The community wants to see better interactions between them and the Department (especially "Black/Brown communities"). They want their voices heard and to be respected by law enforcement. The community wants the Department to interact with and understand the community. The community would like to see more diversion programs for kids and less court related matters.
Neutral	15	
Negative	0	

Concern		Comment
Department	0	
Community	0	
Multi-Level	15	The community wants their voices heard and for deputies to understand the community.

Word Patterns, Trends, Commonalities: Black/Brown communities, dialogue, communication, understanding, diversion

Q3: What differences have you noticed in your local Sheriff's station about how they engage or partner with the community?

Response		Summation
Response		Summation

115

Positive	0	The community commented a mutual distrust still exists between them and law enforcement. They commented the "new captain" is willing to speak to the community, but appears to be not accepted by the rank and file, which limits the effectiveness to the community. The community would like to see more engagement and partnerships with the "Black and Brown" communities to help build trust. Some community members said nothing has improved and LASD is not engaging in partnerships, with the youth, or offering mentorships. Other community members said LASD is expanding its reach and has better engagement with the youth. There were concerns about making these types of meetings more publicized to people outside the "tax area" and those speaking Spanish.
Neutral	8	
Negative	5	

Concern		Comment
Department	0	
Community	0	
Multi-Level	13	

Word Patterns, Trends, Commonalities: Black/Brown partnerships, engagement, trust, community policing, youth, mentoring

Q4: What decline or increase have you noticed with law enforcement where you believe race/culture has been a factor?

Response		Summation
Positive	0	The community provided mixed feedback. Some community members said conditions are the same. Incidents were described to show how "nothing changes for certain community members." Concerns were expressed over call response times, and language barrier issues with Spanish speakers. Other community members described improved openness to change by LASD, and improved engagement with the Latino and Black community members and LASD. They described this improved engagement also being reciprocated by the Latino and Black communities which are "generally not engaged this way." Concerns about Command Staff not complying with the "DOJ report" was mentioned. There were concerns about accountability on behalf of LASD and the community. Youth at the meeting appreciated openness / friendliness on behalf of LASD and expressed appreciation for being included in the meetings.
Neutral	8	
Negative	5	

Concern		Comment
Department	6	Extended response times; Language barrier issues.
Community	0	
Multi-Level	7	Community not being listened to by LASD; Accountability for LASD and community needed.

Word Patterns, Trends, Commonalities: Language barriers, accountability, DOJ, dialogue, youth, extended response times, openness

Q5: How important is law enforcement's relationship with your community?

Response		Summation
Positive	1	The community expressed concern over not all members of their community being represented at the meeting due to them not showing up. The community voiced concerns about LASD treating the community unfairly, and stated there is no relationship with LASD. The community would like LASD to look at the community perspective "from the community lens race is a factor." Other community members described positive relationships with school resource deputies.
Neutral	4	
Negative	2	

Concern		Comment
Department	0	
Community	0	
Multi-Level	7	The community has no relationship with LASD, and the LASD treats the community unfairly; LASD needs to see the community perspective.

Word Patterns, Trends, Commonalities: Race, conversations, relationship, unfair, understanding, dialogue

Q6: What does community engagement look like to you?

Response		Summation
Positive	0	The community wants to see transparency between LASD and the community. They suggested a "grassroots movement" for LASD to reach the community, and to include the youth in the movement to build trust. More alternatives for reaching community members about events were recommended, as the community said not everyone has social media. Additional training for dealing with "people of color" was suggested.
Neutral	9	
Negative	0	

Concern		Comment
Department	3	All levels of law enforcement should be included; Alternative ways to notify the whole community of events.
Community	0	
Multi-Level	6	Transparency between the police and the community; grassroots movement in the community.

Word Patterns, Trends, Commonalities: Trust, social media, youth, Spanish outreach, transparency, training, youth

Q7: What would you like to see change and how should the Sheriff's Department report the change to the community?

Response		Summation
Positive	0	The community wants to see the Department interact and engage with the community to build trust. They would like to see the Department encourage those

Neutral	9	members of the community not being represented to attend. The community would like the Department to promote transparency and offer information as to the "behind the scenes processes." The community expressed feelings the community was not responsible for trying to engage the Department, and because of "past harm" the Department was responsible for engaging the community. The community wants continued dialogues.
Negative	0	

Concern		Comment
Department	2	Transparency from the Department.
Community	1	Feel it is LASD's responsibility to engage and build trust with the community.
Multi-Level	6	Continue open dialogues and community engagement; Build trust.

Word Patterns, Trends, Commonalities: Transparency, trust, dialogue, engagement, community

Notable Themes per DOJ/CRS
•Gaps in sharing of the information (language, geography) for events causing important contributions from a community that should be at the table.
•Recognized need to build trust by LE and community.
•The majority if not all youth reported positive interaction with SRO/LE perception.

Common Theme: Palmdale residents expressed they were aware the station was one of the busiest and was dealing with staffing issues. They are aware the Department is under a DOJ Settlement Agreement, and view the Department as not in compliance with that agreement. The community wants more interaction and engagement on behalf of the Department with the community to help build relationships and trust. The community wants their voices and opinions heard by the Department. They want the respect of the Department, and for LASD to understand the community they are serving. The community would like to seeing increased engagement and positive interactions, especially with the youth of the community. Community members expressed there has been no change with LASD and how they treat the community unfairly, while other members said they have seen an increase in openness and friendliness when interacting with the Department. Additional training for LASD on dealing with "people of color" was recommended, and the community would like the LASD to see from the "community perspective." The community would like to see the Department provide more advertisement(s) for community events aside from just social media posts and magazine advertisements, so all members of the community can be made aware. The community would like to continue dialogue with the Department.

SOUTH LA STATION 2023 and 2024 Charting Notes

Charting Notes – South LA Station
October 25, 2023
No. Of Community Attendees: 33 | Location: Southwest College, Los Angeles, CA

Q1: How long have you lived in this community / what brought you to this event?

Response		Summation
Positive	1	Community members reported to have grown up in the neighboring communities. Several were members of the LASD neighborhood collaborators.
Neutral	1	
Negative	0	

Concern		Comment
Department	0	
Community	2	
Multi-Level	0	

Word Patterns, Trends, Commonalities: N/A

Q2: What is your racial, ethnic, or cultural background?

Response		Summation
Positive	0	Most community members were Mexican-American, a few consisted of White and African-American, and one Asian-American.
Neutral	4	
Negative	4	

Concern		Comment
Department		
Community		
Multi-Level		

Word Patterns, Trends, Commonalities: N/A

Q3: How much contact have you had with LASD?

Response		Summation
Positive	2	Community member have mostly had minimal contact with LASD and stated the contact had been cordial and respectful. There were a couple participants that there seemed to be an "us vs. them" mentality by LASD and also a conflict between local government and deputies. Some attendees had frequent contact because they belonged to supporter organizations.
Neutral	3	
Negative	2	

Concern		Comment
Department	2	Deputies cordial and respectful; negative experience with dispatchers.

Community	2	Participants had frequent contact as part of their supporter organizations; pleasant interactions.
Multi-Level	3	LASD has "Us vs. Them" mentality; may be conflict with local government and deputies; Sheriff seems lost and disconnected after George Floyd.

Word Patterns, Trends, Commonalities: Limited contact with LASD, different perceptions

Q4: Have you ever felt different because of your ethnicity/background during you contacts with LASD?

Response		Summation
Positive	0	Community members expressed that as Black Americans it is always different. One stated he had been pulled over for no reason, another woman stated she was frisked, which felt violating and uncomfortable. Someone stated they freak out when they see police car lights. A white participant said he does not feel he was treated different as a white person, but understands it is different for a person-of-color. Many said "no," but privately confided in CRS staff that indeed they did feel different in their contacts with LASD.
Neutral	1	
Negative	5	

Concern		Comment
Yes	5	Participant felt violated, uncomfortable when being frisked; many privately told CRS staff they did feel different in their contacts with LASD.
No	1	One white participant stated he has not felt different.

Word Patterns, Trends, Commonalities: Racial profiling, trauma

Q5: What do you believe the underlying conditions are for negative contacts?

Response		Summation
Positive	0	Community members believe deputies have a preconceived notion of Black men and are continuously told they look like trouble. Black men are told not to go to certain neighborhoods and when they do they encounter negative contact with law enforcement. Participants do believe there is a lack of funding for LASD and policing.
Neutral	1	
Negative	4	

Concern		Comment
Department	1	Lack of funding.
Community	3	Concerns over Department instilled prejudice towards Black community.
Multi-Level	1	Participant stated they believe America is not a racist country at all.

Word Patterns, Trends, Commonalities: Systemic racism, bias

Q6: What is your perception of an internal gang culture reported about LASD?

Response		Summation

Positive	0	Several community members were unsure of the existence of internal gangs and several stated they did not believe they existed. Some suggested that investigations should be conducted to confirm existence. If they had existed, participants stated this was a leadership issue and the gangs should not be brutalizing people. One SLA deputy commented that as long as he worked for the station, he had not seen any evidence of LASD gangs.
Neutral	1	
Negative	6	

Concern		Comment
Department	3	LASD leadership issue; Investigations should take place to confirm existence.
Community	2	Unsure what the gang does, if it even exists.
Multi-Level	2	SLA deputy advised he had not seen evidence of LASD gangs at the station; taken as an insult to African-Americans to ignore this issue.

Word Patterns, Trends, Commonalities: Unsure of the existence of internal gangs; leadership issue

Q7: What collective steps should be taken to change the narrative?

Response		Summation
Positive	0	Community members encouraged Department members to recruit more people of color and women to become deputies and have an open-door policy for youth. Community members also stressed accountability and transparency, and providing feedback to the community about their concerns.
Neutral	17	
Negative	1	

Concern		Comment
Department	10	Encourage deputies to come forward, recruit more people of color to become deputies, continue similar meetings.
Community	8	Recruitment is not appealing to the Black community, which needs to change, senior citizens want to be informed and feel safe.
Multi-Level	2	Deputy stated "I've never seen one gang member" reverting back to gang culture question, White officers are becoming minority.

Word Patterns, Trends, Commonalities: Transparency, community support, recruitment diversity

Q8: How important is it for the community to share their comments on the reported internal gang concern?

Response		Summation
Positive	0	Community members have no concrete evidence that internal LASD gangs exist, so they do not feel it is an issue to comment on.
Neutral	1	
Negative	0	

Concern		Comment

Yes	1	Community stated the question is not applicable because members did not believe that there is an internal gang concern.
No	0	

Word Patterns, Trends, Commonalities: N/A

Q9: What are the community's greatest strengths for overcoming these issues?

Response		Summation
Positive	10	The community has strongly expressed the desire to support their local deputies and build connections with them in order to humanize them and engage them with a more welcoming approach.
Neutral	0	
Negative	0	

Concern		Comment
Department	1	LASD has a strong gang task force and community safety partnership.
Community	9	Continue working with LASD, support and get to know deputies better, build rapport.
Multi-Level	0	

Word Patterns, Trends, Commonalities: Community policing, building connections

Q10: What concrete steps can you take with others to support better law enforcement relations in your community? Or do you see this as a problem?

Response		Summation
Positive	2	Community members suggested they needed to be educated more on law enforcement in regards to knowing what to do and how to report crime. This would be an initiative that will help LASD document the community's needs. Participants also recommended that increased phone reporting will assist LASD in their efforts to identify the areas of policing demands.
Neutral	15	
Negative	3	

Concern		Comment
Department	0	
Community	1	Educate community on law enforcement.
Multi-Level	1	Increase phone calls so LASD can plot data.

Word Patterns, Trends, Commonalities: Community education on law enforcement

Q11: How do we implement the actions we've discussed?

Response		Summation
Positive	0	

Neutral	7	Community members found many way in which they can implement the actions discussed. Participants suggested youth programs, community engagement, community bonding with local deputies, meetings which include the youth in open dialogue, and involvement with DA may improve community issues.
Negative	0	

Concern		Comment
Department	0	
Community	7	Greater community inclusion, meetings, youth programs
Multi-Level	3	Vote, stay connected with DA, use cameras

Word Patterns, Trends, Commonalities: Community engagement, community participation, collaboration, continued dialogue

Q12: How will we know if our actions are working?

Response		Summation
Positive	0	The community feels tracking data/statistics and reporting back to the community would be beneficial to identifying if actions are working, especially in the areas of hate crime.
Neutral	1	
Negative	0	

Concern		Comment
Department	0	
Community	0	
Multi-Level	1	Reduction in hate crime statistics.

Word Patterns, Trends, Commonalities: Reporting of data/statistics

Common Theme: South LA and neighboring residents expressed some distrust in the Department due to past experiences, trauma or information that has been provided to them by others. The community members wish to build connections with their local station in order to build trust and experience positive interactions with law enforcement. They would like the Department to engage the community more often, educate residents on law enforcement, and increase recruitment efforts with the youth. They also want to be made aware of what is going on in the community in order to feel a sense of public safety. Community members expressed the need for more dialogues, communication with deputies, and reduction in hate crime.

Charting Notes – South LA Station

June 12, 2024

No. Of Community Attendees: 39 | Location: St. Francis Cabrini Church, Los Angeles, CA

Q1: What do you know about your local Sheriff's Department?

Response		Summation
Positive	1	Several comments were received from the community stating they did not know anything about the Department or the station and were there to learn. The community felt learning about the Department and station through this dialogue was important. A community member described a negative experience when filing a report at the station. Other members described positive interactions and engagements. Deputies being seen walking the parks was described and appreciated. The community mentioned youth mentorships as being important. They described being aware of staffing concerns within the Department and mental health / political obstacles / inner conflict issues.
Neutral	13	
Negative	1	

Concern		Comment
Department	1	
Community	0	
Multi-Level	14	Negative experience when filing a report at the station. Positive interactions described, including seeing deputies walking the parks.

Word Patterns, Trends, Commonalities: Youth, trust, mentorship, staffing issues, overworked, mental health, political obstacles, information sharing.

Q2: What are your expectations of this meeting?

Response		Summation
Positive	0	The community expressed they would like to improve the relationship between them and the Department. They want to work to solve problems. They want to understand and gain the tools necessary to improve the relationship between the community and LASD. Some community members voiced concern about "defending themselves" when "the police is involved in the conflict," while others mentioned breaking the "silence without fearing reprisals." The community called for transparency, sharing of information, and follow-up among several other topics.
Neutral	12	
Negative	0	

Concern		Comment
Department	0	
Community	0	
Multi-Level	12	Desire to solve problems; Improve relations between the community and the Department

Word Patterns, Trends, Commonalities: Social justice, relationship, fear, transparency, sharing, follow-up, safety, dialogue, understanding

Q3: What differences have you noticed in your local Sheriff's station about how they engage or partner with the community?

Response		Summation
Positive	4	The community would like to see more community engagement from the deputies. They see them driving in and out of the station in their patrol cars, but would like to see them spending time with the community. The community wants more opportunities for the youth to interact with LASD and promote how they can become deputies. Positive feelings of change with Captain Palomino in command were expressed. The community voiced improved treatment of community members, courtesy, transparency, and feedback provided. The community has concerns with state and local laws (no bail, cite and release, decriminalization of crimes) and the lack of ability of LASD to enforce quality of life issues.
Neutral	19	
Negative	0	

Concern		Comment
Department	8	Increased courtesy / treatment; More female officers needed; More diverse hiring; Captain creating positive change.
Community	0	
Multi-Level	15	More community engagement needed; Political issues (laws and enforcement of laws by the District Attorney's office) leading to quality of life issues.

Word Patterns, Trends, Commonalities: Staff, engage, youth, courtesy, transparent, community policing, diverse hiring, training

Q4: What decline or increase have you noticed with law enforcement where you believe race/culture has been a factor?

Response		Summation
Positive	0	The community expressed concerns of still being "profiled," and mentioned "the people who are generally profiled (youth / young adults)" were not in attendance at the meeting. The community voiced concerns regarding crimes, the reporting of crimes, and enforcement of crimes and perceived "laws that do not lead to arrest." There was concern for the undocumented population in the community and a fear of being deported. Additionally, the community said they are seeing less contacts and arrests by law enforcement. The community called for more engagement and conversation in order to "move forward."
Neutral	26	
Negative	0	

Concern		Comment
Department	5	Fewer contacts and arrests being seen; Some deputies appear timid because of negative attention.
Community	3	Undocumented community members have a fear of deportation; Improvements to RV encampments issue.
Multi-Level	18	

Word Patterns, Trends, Commonalities: Profiling, barrier, conversation, race, tolerance, fear, opposition, engagement, immigrant communities, training, more resources, mental health, discrimination, youth

Q5: How important is law enforcement's relationship with your community?

Response		Summation
Positive	0	The community would like to see more presence and participation in community events by Department members. They would like to see station Explorers used more to encourage engagement with the youth. The community recognizes the Department is working with a "tight" budget, but would like to see community engagement in policy and procedures prioritized. They recognize the need to have a "mutual" relationship with the LASD.
Neutral	11	
Negative	0	

Concern		Comment
Department	2	Prioritize community engagement; Use explorers more.
Community	0	
Multi-Level	9	

Word Patterns, Trends, Commonalities: Safety, engagement, protection

Q6: What does community engagement look like to you?

Response		Summation
Positive	1	The community would like to increase the number of meetings in order to improve relations. They would like to decrease the fear they have of law enforcement. They feel more conversation and interaction will lead to improved relations. The community would like to see the COPS program restored. They would like improved outreach with the community and creatively find ways to appeal to a "broader audience." The community shared comments regarding trust and trauma.
Neutral	11	
Negative	0	

Concern		Comment
Department	3	Restore the COPS program; More opportunities to get out of the car.
Community	0	
Multi-Level	9	Improve outreach strategy; Increase number of meetings to improve relations.

Word Patterns, Trends, Commonalities: Collaboration, fear, conversation, youth engagement, understanding, outreach, trust, trauma

Q7: What would you like to see change and how should the Sheriff's Department report the change to the community?

Response		Summation
Positive	0	The community would like to see more communication from LASD. There were multiple comments about increased interaction / presence among the communities youth. The community would like to see more programs offered by LASD such as a multi-lingual academy, YAL, school partnerships, community outreach, and youth outreach. The community would like to see more diversity in the Department's
Neutral	18	
Negative	0	

		outreach. They would like more access for cultural and language access. Additionally, the community would like to see more staffing and higher visibility of deputies.

Concern		Comment
Department	7	Increase Sheriff programs for youth; More staff and visibility.
Community	0	
Multi-Level	11	More communication, increased presence with youth; Community outreach.

Word Patterns, Trends, Commonalities: Communication, youth, barriers, social justice, mentorship, staffing, visibility, fear, diversity

<u>**Common Theme**</u>: South LA residents expressed a desire to improve communication with the Department. The community stated they wanted to solve problems and to increase understanding between law enforcement and the community. Additional meetings and events of interaction / engagement were seen as ways for the community to build their trust in law enforcement. The community commented they see deputies going in and out of the station, but would like to see them spending time in the community (out of their cars). There were multiple comments made about LASD increasing their presence and interaction with the youth of the community. Residents want to see more exposure between LASD and the youth via programs (YAL, youth outreach, school programs, after school programs, mentorships). The community expressed concerns with not enough being done to include all groups of the community and not enough diversity of outreach. There were concerns of undocumented community members fearing law enforcement, due to issues like deportation. Members of the community voiced concerns of "profiling" still occurring, trust issues, and experienced trauma(s). The community called for more conversation, dialogue, and engagement to "move forward" and create a positive "mutual" relationship.

Notable Themes per DOJ/CRS
•Communication (increases trust)
•Language access & cultural competency
•Perceived differences in treatment
•Community perception can improve relations
•Create more linkages with community
•***SUPPORT FOR LAW ENFORCEMENT LEADERSHIP***. Overwhelming support for the captain. Feedback was supported by examples and cited her transparency, engagement, visibility, hands on approach and involvement, consistent effort, and clear expectations as key reasons for their support by both the community and the officers.
•***YOUTH*** are key to continuing positive change. Increase youth engagement and outreach to other populations that have previously felt targeted. These populations are missing from the event/feedback. The community sees change but don't believe the needle will move without youth engagement to address the issues as the young people still hold negative opinions of law enforcement.
•***STRATEGIC OUTREACH*** is needed to include the voice of those who have historically experienced racism and negative contact or experiences with law enforcement. The community recognizes outreach can be challenging, that the effort is there to engage, but creativity may be the key. Some suggestions were news, podcasts, 711 or similar locations posting of events where often negative information is

shared-consider part time hire or contract for social media campaign targeting the population, maybe a youth could fill this position. Engaging youth and at-risk populations is key to meaningful change.

•***TRANSPARENCY***. Many of our discussions tied back to the desire for change on a legislative level and feel responsibility for many issues should be directed toward elected officials. Most shared negative opinions of leadership policies that have skewed true crime statistics and negatively impacted the community (frustration expressed by all often directed toward the district attorney and current policies on arrest and crime enforcement) and they see a role of responsibility for this at the polls. The community recognized some issues were outside of law enforcement's power. It is notable that the awareness of the difference is connected to transparency and a sharing of examples rather than blanket statements. Officers sharing information about process (for example someone shared memos directly from Gascon direct them who they can not arrest, who gets cited, etc., the community pressed for details of the process including asking how the memos are shared, is it passed down from the captain or how is it directed), efforts, and personal stories increase awareness and encourage community support for areas of change where the community may support law enforcement (for example a push to vote for change at the polls).

Appendix F – Post-Dialogue Survey Questions

Questions	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
Q1 - I understood the goals and expected outcomes for the program.					
Q2 - The program created a safe environment that made it more comfortable for me to share my personal experiences, views, and opinions.					
Q3 - The facilitator(s) effectively managed the process, promoted productive dialogue, and handled any tensions that arose.					
Q4 - I gained a greater understanding of people with different personal experiences, views, or opinions.					
Q5 - Participation helped to identify the issues that are important for the community to address.					
Q6 - Participation helped to develop and prioritize solutions to address important issues in the community. (If applicable)					
Q7 - I feel motivated to stay engaged in addressing important community issues.					
Q8 - The program was a worthwhile use of my time.					

Appendix G – Palmdale Station Community Surveys

Survey #1: How are we doing? (English)

The following survey is intended to help gauge and inform Palmdale Station's continuing efforts to improve our relationship with the community we serve. Questions 1-10 are required. All questions are encouraged though, as we greatly appreciate your input. This survey form is not intended for the receipt for public complaints. If you are seeking a public complaint, please contact Palmdale Station via phone at 661-272-2400 or in-person at 750 E. Avenue Q, Palmdale, CA 93550; call the public complaint line at 800-698-TALK; or visit the Department's website at https://lasd.org/public-complaint/.

1. Do you live and/or work in Palmdale Station's jurisdiction?
    - I live and work in Palmdale Station's jurisdiction
    - I live in Palmdale Station's jurisdiction
    - I work in Palmdale Station's jurisdiction
    - I neither live nor work in Palmdale Station's jurisdiction

2. Please select the neighborhood that most closely represents where you live and/or work.
    - Palmdale City Proper (Division Street- East to 40th Street East)
    - West Palmdale (Division Street- West to 70th Street West)
    - East Palmdale (40th Street East- East to 70th Street East)
    - Leona Valley
    - Green Valley
    - Lake Hughes
    - Acton
    - Agua Dulce
    - Wrightwood
    - Littlerock
    - Pearblossom
    - Llano

3. How old are you? (Please respond with your numeric age, (e.g., 21 or 73)

4. Which race(s) and/or ethnicity(ies) do you identify yourself with? Select all that apply.
    - African American/Black
    - Alaska Native
    - American Indian
    - Asian
    - Caucasian/White
    - Hispanic or Latino/Latina
    - Native Hawaiian (including Pacific islander)
    - Other

5. With which gender do you identify? Select all that apply.
    - Female
    - Male
    - Transgender

- Prefer not to say
- Non-binary
- Other

6. What is your current marital status?
   - Single
   - Married
   - Domestic Partnership
   - Separated
   - Divorced
   - Widowed
   - Other

7. What, if any, are current crime prevention and/or service concerns you have in the neighborhood where you live work? Select all that apply.
   - Delayed Response Times to Emergency Calls for Service
   - Delayed Response Times to Non-Emergent Calls for Service
   - Delays in Answering Emergency Calls at Dispatch
   - Delays in Answering Non-Emergent Calls at Dispatch
   - Inadequate Deputy Staffing
   - Issues with 9-1-1 Dispatchers
   - Lack of Crime Prevention Education
   - Lack of Follow-Up on Criminal Investigations
   - Lack of Neighborhood Watch Groups
   - Lack of Law Enforcement Presence
   - Lack of Public Safety Resources
   - Too much Law Enforcement Presence
   - Lack of Mental Health Resources
   - None of the above
   - Other

8. If applicable, why would you not report being a victim? Select all that apply.
   - I do not trust law enforcement
   - I did not think law enforcement could do anything about it
   - I did not think law enforcement would want to do anything about it
   - I did not think law enforcement would care
   - Law enforcement does not speak my language
   - It was a private matter
   - I was concerned about my immigration status
   - I feared my family would feel embarrassed
   - It would take too much time and trouble
   - The incident was not serious and/or important enough
   - I did not want to get the offender in trouble
   - I feared retaliation from the offender
   - None of the above
   - Other

9. From what sources do you obtain information about public safety? Select all that apply.

- Community Meetings
- Community News Sources
- Web-based News
- Printed News
- Television News
- Palmdale Station's Facebook Page
- Palmdale Station's Online Blotter (Crime Mapping)
- Palmdale Station's Twitter (X) Page
- Palmdale Station's Website
- Palmdale Station's Nextdoor Page
- Social Media (In General)
- Word of Mouth
- None of the above
- Other

10. Would you be willing to be contacted by the Palmdale Sheriff's Station for further dialogue?
- Yes
- No
- Maybe

11. If so, please provide your email address:

12. Or your phone number:

13. On a scale from 1 to 10, with 1 being strongly disagree and 10 being strongly agree, to what extent do you agree with the following statement regarding the Palmdale Sheriff's Station: I have confidence in the Deputy Sheriffs assigned to Palmdale Station.

14. On a scale from 1 to 10, with 1 being strongly disagree and 10 being strongly agree, to what extent do you agree with the following statement regarding the Palmdale Sheriff's Station: When a Deputy Sheriff issues an order to do something, you should do what they say, even if you disagree with it.

15. On a scale from 1 to 10, with 1 being strongly disagree and 10 being strongly agree, to what extent do you agree with the following statement regarding the Palmdale Sheriff's Station: You should accept the decision of a Deputy Sheriff, even if you think they're wrong.

16. On a scale from 1 to 10, with 1 being strongly disagree and 10 being strongly agree, to what extent do you agree with the following statement regarding the Palmdale Sheriff's Station: People should do what Deputy Sheriffs say, even when they do not like the way the law enforcement treats them.

17. On a scale from 1 to 10, with 1 being strongly disagree and 10 being strongly agree, to what extent do you agree with the following statement regarding the Palmdale Sheriff's Station: Deputy Sheriffs assigned to Palmdale Station treat people with respect and dignity.

18. On a scale from 1 to 10, with 1 being strongly disagree and 10 being strongly agree, to what extent do you agree with the following statement regarding the Palmdale Sheriff's Station: Deputy Sheriffs assigned to Palmdale Station treat people fairly.

19. On a scale from 1 to 10, with 1 being strongly disagree and 10 being strongly agree, to what extent do you agree with the following statement regarding the Palmdale Sheriff's Station: Deputy Sheriffs assigned to Palmdale Station take time to listen to people.

20. On a scale from 1 to 10, with 1 being strongly disagree and 10 being strongly agree, to what extent do you agree with the following statement regarding the Palmdale Sheriff's Station: Deputy Sheriffs assigned to Palmdale Station respect the rights of community members.

21. On a scale from 1 to 10, with 1 being strongly disagree and 10 being strongly agree, to what extent do you agree with the following statement regarding the Palmdale Sheriff's Station: Deputy Sheriffs assigned to Palmdale Station treat everyone equally.

22. On a scale from 1 to 10, with 1 being strongly disagree and 10 being strongly agree, to what extent do you agree with the following statement regarding the Palmdale Sheriff's Station: Deputy Sheriffs assigned to Palmdale Station make decisions based on facts and law, not personal opinion.

23. On a scale from 1 to 10, with 1 being strongly disagree and 10 being strongly agree, to what extent do you agree with the following statement regarding the Palmdale Sheriff's Station: Deputy Sheriffs assigned to Palmdale Station explain their decisions to community members.

24. On a scale from 1 to 10, with 1 being strongly disagree and 10 being strongly agree, to what extent do you agree with the following statement regarding the Palmdale Sheriff's Station: Deputy Sheriffs assigned to Palmdale Station fairly make decisions to solve problems.

25. On a scale from 1 to 10, with 1 being strongly disagree and 10 being strongly agree, to what extent do you agree with the following statement regarding the Palmdale Sheriff's Station: Deputy Sheriffs assigned to Palmdale Station listen to all involved community members before making a decision.

26. On a scale from 1 to 10, with 1 being strongly disagree and 10 being strongly agree, to what extent do you agree with the following statement regarding the Palmdale Sheriff's Station: Deputy Sheriffs assigned to Palmdale Station listen to all involved community members before making a decision.

27. On a scale from 1 to 10, with 1 being strongly disagree and 10 being strongly agree, to what extent do you agree with the following statement regarding the Palmdale Sheriff's Station: There is sufficient law enforcement presence in my neighborhood and/or area of employment.

28. On a scale from 1 to 10, 1 being strongly disagree and 10 being strongly agree, to what extent do you agree with the following about the neighborhood where you live/work: The neighborhood is a good area to raise children.

29. On a scale from 1 to 10, 1 being strongly disagree and 10 being strongly agree, to what extent do you agree with the following about the neighborhood where you live/work: People in the neighborhood are generally friendly.

Survey #2: ¿Cómo vamos? (Español)

La siguiente encuesta tiene como objetivo ayudar a evaluar e informar los esfuerzos continuos de Palmdale Station para mejorar nuestra relación con la comunidad a la que servimos. Las preguntas 1 a 10 son obligatorias. Sin embargo, se recomiendan todas las preguntas, ya que apreciamos mucho sus comentarios. Este formulario de encuesta no está destinado a recibir quejas públicas. Si busca una queja pública, comuníquese con Palmdale Station por teléfono al 661-272-2400 o en persona en 750 E. Avenue Q, Palmdale, CA 93550; llame a la línea de quejas públicas al 800-698-TALK; o visite el sitio web del Departamento en https://lasd.org/public-complaint/.

1. ¿Vive y/o trabaja en la jurisdicción de Palmdale Station?
   - Vivo y trabajo en la jurisdicción de Palmdale Station.
   - Vivo en la jurisdicción de la estación Palmdale.
   - Trabajo en la jurisdicción de Palmdale Station.
   - No vivo ni trabajo en la jurisdicción de Palmdale Station.

2. Seleccione el vecindario que mejor represente el lugar donde vive y/o trabaja.
   - Ciudad de Palmdale propiamente dicha (Division Street este hasta 40th Street East)
   - Oeste Palmdale (Division Street - Oeste hasta 70th Street West)
   - Este de Palmdale (40th Street East - Este hasta 70th Street East)
   - Leona Valley
   - Green Valley
   - Lake Hughes
   - Acton
   - Agua Dulce
   - Wrightwood
   - Littlerock
   - Pearblossom
   - Llano

3. ¿Cuántos años tiene? (Por favor responda con su edad numérica (por ejemplo, 21 o 73)

4. ¿Con qué raza(s) y/o etnia(s) te identificas? Seleccione todas las que correspondan.
   - Afroamericano/Afroamericana
   - Nativo de Alaska/Nativa de Alaska
   - Indio americano/India americana
   - Asiático/Asiática
   - Caucásico/Caucásica
   - Hispano/Hispana o latino/latina
   - Nativo de Hawái (incluidos los isleños del Pacífico)
   - Other

5. ¿Con qué género te identificas? Seleccione todas las que correspondan.
   - Femenino
   - Masculino

- Transgénero
- Prefiero no decirlo
- No binario
- Other

6. ¿Cuál es su estado civil actual?

- Soltero/Soltera
- Casado/Casada
- Asociación doméstica
- Separado/Separada
- Divorciado/Divorciada
- Viudo/Viuda
- Other

7. ¿Cuáles son, si las hay, preocupaciones actuales sobre prevención del delito y/o servicios que tiene en el vecindario donde vive y trabaja? Seleccione todas las que correspondan.
- Tiempos de respuesta retrasados a llamadas de servicio de emergencia
- Tiempos de respuesta retrasados a llamadas de servicio que no son urgentes
- Retrasos en la respuesta a llamadas de emergencia en el despacho
- Retrasos en la respuesta de llamadas que no son urgentes en el despacho
- Dotación de personal adjunto insuficiente
- Problemas con los despachadores del 9-1-1
- Falta de educación para la prevención del delito
- Falta de seguimiento a las investigaciones criminales
- Falta de grupos de vigilancia vecinal
- Falta de presencia policial
- Falta de recursos de seguridad pública
- Demasiada presencia policial
- Falta de recursos de salud mental
- None of the above
- Other

8. Si corresponde, ¿por qué no denunciaría ser víctima? Seleccione todas las que correspondan.
- No confío en las autoridades
- No pensé que las autoridades pudieran hacer algo al respecto.
- No pensé que las autoridades quisieran hacer algo al respecto.
- No pensé que a la policía le importaría
- La policía no habla mi idioma.
- era un asunto privado
- Estaba preocupado/preocupada por mi estado migratorio
- Temía que mi familia se sintiera avergonzada
- Tomaría demasiado tiempo y problemas.
- El incidente no fue lo suficientemente grave y/o importante.
- No quería meter en problemas al delincuente.
- Temía represalias del delincuente

- Ninguna de las anteriores
- Other

9. ¿De qué fuentes obtiene información sobre seguridad pública? Seleccione todas las que correspondan.
- Reuniones comunitarias
- Fuentes de noticias de la comunidad
- Noticias en la web
- Periódico impreso
- Noticias televisivas
- Página de Facebook de la estación Palmdale
- Papel secante en línea de la estación Palmdale (mapeo de delitos)
- Página de Twitter (X) de la estación Palmdale
- Sitio web de la estación Palmdale
- Página de Nextdoor de la estación Palmdale
- Redes sociales (en general)
- Boca a boca
- Ninguna de las anteriores
- Other

10. ¿Estaría dispuesto a ser contactado por la Estación del Sheriff de Palmdale para continuar el diálogo?

• Sí
• No
• Tal vez

11. Si es así, proporcione su nombre y una forma de contacto, como su número de teléfono o dirección de correo electrónico.

12. En una escala del 1 al 10, siendo 1 totalmente en desacuerdo y 10 totalmente de acuerdo, ¿hasta qué punto está de acuerdo con la siguiente afirmación sobre la Estación del Sheriff de Palmdale: Tengo confianza en los ayudantes del sheriff asignados a la estación Palmdale.

13. En una escala del 1 al 10, siendo 1 totalmente en desacuerdo y 10 totalmente de acuerdo, ¿hasta qué punto está de acuerdo con la siguiente afirmación sobre la Estación del Sheriff de Palmdale: Cuando un ayudante del sheriff emite una orden para hacer algo, usted debe hacer lo que le dicen, incluso si no está de acuerdo con ello.

14. En una escala del 1 al 10, siendo 1 totalmente en desacuerdo y 10 totalmente de acuerdo, ¿hasta qué punto está de acuerdo con la siguiente afirmación sobre la Estación del Sheriff de Palmdale: Debe aceptar la decisión de un ayudante del sheriff, incluso si cree que está equivocado.

15. En una escala del 1 al 10, siendo 1 totalmente en desacuerdo y 10 totalmente de acuerdo, ¿hasta qué punto está de acuerdo con la siguiente afirmación sobre la Estación del

Sheriff de Palmdale: La gente debería hacer lo que dicen los ayudantes del sheriff, incluso cuando no les guste la forma en que los trata la policía.

16. En una escala del 1 al 10, siendo 1 totalmente en desacuerdo y 10 totalmente de acuerdo, ¿hasta qué punto está de acuerdo con la siguiente afirmación sobre la Estación del Sheriff de Palmdale: Los ayudantes del sheriff asignados a la estación Palmdale tratan a las personas con respeto y dignidad.

17. En una escala del 1 al 10, siendo 1 totalmente en desacuerdo y 10 totalmente de acuerdo, ¿hasta qué punto está de acuerdo con la siguiente afirmación sobre la Estación del Sheriff de Palmdale: Los ayudantes del sheriff asignados a la estación Palmdale tratan a las personas de manera justa.

18. En una escala del 1 al 10, siendo 1 totalmente en desacuerdo y 10 totalmente de acuerdo, ¿hasta qué punto está de acuerdo con la siguiente afirmación sobre la Estación del Sheriff de Palmdale: Los ayudantes del sheriff asignados a la estación Palmdale se toman el tiempo para escuchar a la gente.

19. En una escala del 1 al 10, siendo 1 totalmente en desacuerdo y 10 totalmente de acuerdo, ¿hasta qué punto está de acuerdo con la siguiente afirmación sobre la Estación del Sheriff de Palmdale: Los alguaciles adjuntos asignados a la estación Palmdale respetan los derechos de los miembros de la comunidad.

20. En una escala del 1 al 10, siendo 1 totalmente en desacuerdo y 10 totalmente de acuerdo, ¿hasta qué punto está de acuerdo con la siguiente afirmación sobre la Estación del Sheriff de Palmdale: Los ayudantes del sheriff asignados a la estación Palmdale tratan a todos por igual.

21. En una escala del 1 al 10, siendo 1 totalmente en desacuerdo y 10 totalmente de acuerdo, ¿hasta qué punto está de acuerdo con la siguiente afirmación sobre la Estación del Sheriff de Palmdale: Los alguaciles adjuntos asignados a la estación Palmdale toman decisiones basadas en hechos y leyes, no en opiniones personales.

22. En una escala del 1 al 10, siendo 1 totalmente en desacuerdo y 10 totalmente de acuerdo, ¿hasta qué punto está de acuerdo con la siguiente afirmación sobre la Estación del Sheriff de Palmdale: Los alguaciles adjuntos asignados a la estación Palmdale explican sus decisiones a los miembros de la comunidad.

23. En una escala del 1 al 10, siendo 1 totalmente en desacuerdo y 10 totalmente de acuerdo, ¿hasta qué punto está de acuerdo con la siguiente afirmación sobre la Estación del Sheriff de Palmdale: Los ayudantes del sheriff asignados a la estación Palmdale toman decisiones justas para resolver los problemas.

24. En una escala del 1 al 10, siendo 1 totalmente en desacuerdo y 10 totalmente de acuerdo, ¿hasta qué punto está de acuerdo con la siguiente afirmación sobre la Estación del Sheriff de Palmdale: Los alguaciles adjuntos asignados a la estación Palmdale escuchan a todos los miembros de la comunidad involucrados antes de tomar una decisión.

25. En una escala del 1 al 10, siendo 1 totalmente en desacuerdo y 10 totalmente de acuerdo, ¿hasta qué punto está de acuerdo con la siguiente afirmación sobre la Estación del Sheriff de Palmdale: Los alguaciles adjuntos asignados a la estación Palmdale escuchan a todos los miembros de la comunidad involucrados antes de tomar una decisión.
26. En una escala del 1 al 10, siendo 1 totalmente en desacuerdo y 10 totalmente de acuerdo, ¿hasta qué punto está de acuerdo con la siguiente afirmación sobre la Estación del Sheriff de Palmdale: Hay suficiente presencia policial en mi vecindario y/o área de empleo.

27. En una escala del 1 al 10, siendo 1 totalmente en desacuerdo y 10 totalmente de acuerdo, ¿en qué medida está de acuerdo con lo siguiente sobre el vecindario donde vive/trabaja: El barrio es una buena zona para criar niños.

28. En una escala del 1 al 10, siendo 1 totalmente en desacuerdo y 10 totalmente de acuerdo, ¿en qué medida está de acuerdo con lo siguiente sobre el vecindario donde vive/trabaja: La gente del barrio es generalmente amigable.

The following survey is intended to help gauge and inform Palmdale Station's continuing efforts to improve our relationship with the community we serve. Questions 1-13 are required. All questions are encouraged though, as we greatly appreciate your input. This survey form is not intended for the receipt for public complaints. If you are seeking a public complaint, please contact Palmdale Station via phone at 661-272-2400 or in-person at 750 E. Avenue Q, Palmdale, CA 93550; call the public complaint line at 800-698-TALK; or visit the Department's website at https://lasd.org/public-complaint/.

1. Do you live and/or work in Palmdale Station's jurisdiction?
   - I live and work in Palmdale Station's jurisdiction
   - I live in Palmdale Station's jurisdiction
   - I work in Palmdale Station's jurisdiction
   - I neither live nor work in Palmdale Station's jurisdiction

2. Please select the neighborhood that most closely represents where you live and/or work.
   - Palmdale City Proper (Division Street- East to 40th Street East)
   - West Palmdale (Division Street- West to 70th Street West)
   - East Palmdale (40th Street East- East to 70th Street East)
   - Leona Valley
   - Green Valley
   - Lake Hughes
   - Acton
   - Agua Dulce
   - Wrightwood
   - Littlerock
   - Pearblossom
   - Llano

3. How old are you? (Please respond with your numeric age, (e.g., 21 or 73)

4. Which race(s) and/or ethnicity(ies) do you identify yourself with? Select all that apply.
   - African American/Black
   - Alaska Native
   - American Indian
   - Asian
   - Caucasian/White
   - Hispanic or Latino/Latina
   - Native Hawaiian (including Pacific islander)
   - Other

5. With which gender do you identify? Select all that apply.
   - Female
   - Male
   - Transgender
   - Prefer not to say
   - Non-binary
   - Other

6. What is your current marital status?
- Single
- Married
- Domestic Partnership
- Separated
- Divorced
- Widowed
- Other

7. What, if any, are current concerns of public order for you in the neighborhood where you live/work? Select all that apply.
- Aggressive Panhandling
- Car/RV Camping
- Civility Issues in General (e.g. public urination, noise, large groups, disorderly)
- Dogs Off-leash
- Graffiti
- Homeless Encampments
- Illegal Street Vending
- Indecent Exposure
- Littering/Illegal Dumping
- Loitering
- Noise Levels
- Public Intoxication
- Sex Work
- Soliciting
- Squatting
- Crowd Behavior (i.e. street takeovers)
- Illegal Fireworks
- Disorderly Behavior
- Issues in the Parks
- Tresspassing
- Illegal Drug Use in Public
- Drug Houses
- Alcohol Use in Public
- Marijuana Use in Public
- Problematic Youth
- None of the above

8. What, if any, are current concerns of crime in the neighborhood where you live/work? Select all that apply.
- Assault
- Domestic Violence
- Gang Activity
- Gun Violence
- Homicide
- Robbery
- Sexual Assault

- Illegal Shooting
- Violent Crime (In General)
- Vehicle Theft
- Bicycle Safety
- Theft from Vehicles
- Commercial Burglary (From a Business)
- Property Crime (In General)
- Property Damage
- Residential Burglary
- Theft
- Vandalism
- None of the above

9. What, if any, are current crime prevention and/or service concerns you have in the neighborhood where you live work? Select all that apply.
- Delayed Response Times to Emergency Calls for Service
- Delayed Response Times to Non-Emergent Calls for Service
- Delays in Answering Emergency Calls at Dispatch
- Delays in Answering Non-Emergent Calls at Dispatch
- Inadequate Deputy Staffing
- Issues with 9-1-1 Dispatchers
- Lack of Crime Prevention Education
- Lack of Follow-Up on Criminal Investigations
- Lack of Neighborhood Watch Groups
- Lack of Law Enforcement Presence
- Lack of Public Safety Resources
- Too much Law Enforcement Presence
- Lack of Mental Health Resources
- None of the above

10. What, if any, are current traffic related concerns in the neighborhood where you live/work? Select all that apply.
- Drag Racing
- Illegal Parking
- Pedestrian Safety
- Bicyclist Safety
- Bus Stop Safety
- Unsafe Driving
- Speeding
- Drunk Driving
- None of the above

11. If applicable, why would you not report being a victim? Select all that apply.
- I do not trust law enforcement
- I did not think law enforcement could do anything about it
- I did not think law enforcement would want to do anything about it
- I did not think law enforcement would care
- Law enforcement does not speak my language

- It was a private matter
- I was concerned about my immigration status
- I feared my family would feel embarrassed
- It would take too much time and trouble
- The incident was not serious and/or important enough
- I did not want to get the offender in trouble
- I feared retaliation from the offender
- None of the above

12. From what sources do you obtain information about public safety? Select all that apply.
- Community Meetings
- Community News Sources
- Web-based News
- Printed News
- Television News
- Palmdale Station's Facebook Page
- Palmdale Station's Online Blotter (Crime Mapping)
- Palmdale Station's Twitter (X) Page
- Palmdale Station's Website
- Palmdale Station's Nextdoor Page
- Social Media (In General)
- Word of Mouth
- None of the above

13. Would you be willing to be contacted by the Palmdale Sheriff's Station for further dialogue?
- Yes
- No
- Maybe

14. If so, please provide your email address:

15. Or your phone number:

16. In the last year, have you been a victim of the following: Somone entered your place of residence without permission to steal or damage something.

17. In the last year, have you been a victim of the following: Someone stole your car or other motorized vehicle.

18. In the last year, have you been a victim of the following: Somone destroyed or damaged property of yours inside your place of residence.

19. In the last year, have you been a victim of the following: Someone stole property of yours outside your place of residence (i.e. in public).

20. In the last year, have you been a victim of the following: Someone used threats, force, or deceit to take your property.

21. In the last year, have you been a victim of the following: Someone physically attacked you outside your place of residence (i.e. in public).

22. In the last year, have you been a victim of the following: Someone threatened you outside your place of residence (i.e. in public).

23. In the last year, have you been a victim of the following: Someone sexually assaulted you outside of your place of residence (i.e. in public).

24. In the last year, have you been a victim of the following: Someone physically assaulted you within your place of residence.

25. In the last year, have you been a victim of the following: Someone sexually assaulted you within your place of residence.

26. On a scale from 1 to 10, 1 being strongly disagree and 10 being strongly agree, to what extent do you agree with the following about the neighborhood where you live/work: The neighborhood is a good area to raise children.

27. On a scale from 1 to 10, 1 being strongly disagree and 10 being strongly agree, to what extent do you agree with the following about the neighborhood where you live/work: People in the neighborhood are generally friendly.

28. On a scale from 1 to 10, 1 being strongly disagree and 10 being strongly agree, to what extent do you agree with the following about the neighborhood where you live/work: I am happy in the neighborhood where I live/work.

29. On a scale from 1 to 10, 1 being strongly disagree and 10 being strongly agree, to what extent do you agree with the following about the neighborhood where you live/work; People in the neighborhood take care of each other.

30. On a scale from 1 to 10, 1 being strongly disagree and 10 being strongly agree, to what extent do you agree with the following about the neighborhood where you live/work: People in the neighborhood can be trusted.

31. On a scale from 1 to 10, 1 being strongly disagree and 10 being strongly agree, to what extent do you agree with the following about the neighborhood where you live/work: People in the neighborhood are willing to help each other.

32. On a scale from 1 to 10, 1 being strongly disagree and 10 being strongly agree, to what extent do you agree with the following about the neighborhood where you live/work; Somebody breaking into your home/work and stealing or damaging things.

33. On a scale from 1 to 10, 1 being never and 10 being all the time, how often have you worried about the following in the neighborhood where you live/work during the hours of darkness: Somebody stealing your vehicle, removing things from your vehicle, or damaging your vehicle.

34. On a scale from 1 to 10, 1 being never and 10 being all the time, how often have you worried about the following in the neighborhood where you live/work during the hours of darkness: Somebody stealing from you in a public space.

35. On a scale from 1 to 10, 1 being never and 10 being all the time, how often have you worried about the following in the neighborhood where you live/work during the hours of darkness: You or somebody you know being sexually assaulted.

36. On a scale from 1 to 10, 1 being never and 10 being all the time, how often have you worried about the following in the neighborhood where you live/work during the hours of darkness: You or somebody you know being physically attacked.

37. On a scale from 1 to 10, 1 being never and 10 being all the time, how often have you worried about the following in the neighborhood where you live/work during the hours of daylight: Somebody breaking into your home/work and stealing or damaging things.

38. On a scale from 1 to 10, 1 being never and 10 being all the time, how often have you worried about the following in the neighborhood where you live/work during the hours of daylight: Somebody stealing your vehicle, removing things from your vehicle, or damaging your vehicle.

39. On a scale from 1 to 10, 1 being never and 10 being all the time, how often have you worried about the following in the neighborhood where you live/work during the hours of daylight: Somebody stealing from you in a public space.

40. On a scale from 1 to 10, 1 being never and 10 being all the time, how often have you worried about the following in the neighborhood where you live/work during the hours of daylight: You or somebody you know being sexually assaulted.

41. On a scale from 1 to 10, 1 being never and 10 being all the time, how often have you worried about the following in the neighborhood where you live/work during the hours of daylight: You or somebody you know being physically attacked.

42. On a scale from 1 to 10, 1 being never and 10 being all the time, how often are the following topics a problem and/or concern in the neighborhood where you live/work: Fighting in the streets and/or threatening behavior.

43. On a scale from 1 to 10, 1 being never and 10 being all the time, how often are the following topics a problem and/or concern in the neighborhood where you live/work: People loitering or being disorderly.

44. On a scale from 1 to 10, 1 being never and 10 being all the time, how often are the following topics a problem and/or concern in the neighborhood where you live/work: Public alcohol/drug consumption.

45. On a scale from 1 to 10, 1 being never and 10 being all the time, how often are the following topics a problem and/or concern in the neighborhood where you live/work: Public urination or defecation.

46. On a scale from 1 to 10, 1 being never and 10 being all the time, how often are the following topics a problem and/or concern in the neighborhood where you live/work: Panhandling.

47. On a scale from 1 to 10, 1 being never and 10 being all the time, how often are the following topics a problem and/or concern in the neighborhood where you live/work: Vandalism (other than graffiti).

48. On a scale from 1 to 10, 1 being never and 10 being all the time, how often are the following topics a problem and/or concern in the neighborhood where you live/work: Noise late at night/early in the morning.

49. On a scale from 1 to 10, 1 being never and 10 being all the time, how often are the following topics a problem and/or concern in the neighborhood where you live/work: Illegal gambling.

50. On a scale from 1 to 10, 1 being never and 10 being all the time, how often are the following topics a problem and/or concern in the neighborhood where you live/work: Drug sales.

51. On a scale from 1 to 10, 1 being never and 10 being all the time, how often are the following topics a problem and/or concern in the neighborhood where you live/work: Sex work.

52. On a scale from 1 to 10, 1 being never and 10 being all the time, how often are the following topics a problem and/or concern in the neighborhood where you live/work: People being bothered in public.

53. On a scale from 1 to 10, 1 being never and 10 being all the time, how often are the following topics a problem and/or concern in the neighborhood where you live/work: Buildings in need of repair (i.e. graffiti, broken windows, etc.).

54. On a scale from 1 to 10, 1 being never and 10 being all the time, how often are the following topics a problem and/or concern in the neighborhood where you live/work: Graffiti.

55. On a scale from 1 to 10, 1 being never and 10 being all the time, how often are the following topics a problem and/or concern in the neighborhood where you live/work: Abandoned or boarded up buildings.

56. On a scale from 1 to 10, 1 being never and 10 being all the time, how often are the following topics a problem and/or concern in the neighborhood where you live/work: Areas with litter and/or illegal dumping.

57. On a scale from 1 to 10, 1 being never and 10 being all the time, how often are the following topics a problem and/or concern in the neighborhood where you live/work: Dog feces on the street or sidewalk.

58. On a scale from 1 to 10, 1 being never and 10 being all the time, how often are the following topics a problem and/or concern in the neighborhood where you live/work: Street or sidewalks in need of repair.

Survey #4 ¿Cómo podemos ayudar? (Español)

La siguiente encuesta tiene como objetivo ayudar a evaluar e informar los esfuerzos continuos de Palmdale Station para mejorar nuestra relación con la comunidad a la que servimos. Las preguntas 1 a 13 son obligatorias. Sin embargo, se recomiendan todas las preguntas, ya que apreciamos mucho sus comentarios. Este formulario de encuesta no está destinado a recibir quejas públicas. Si busca una queja pública, comuníquese con Palmdale Station por teléfono al 661-272-2400 o en persona en 750 E. Avenue Q, Palmdale, CA 93550; llame a la línea de quejas públicas al 800-698-TALK; o visite el sitio web del Departamento en https://lasd.org/public-complaint/.

1. Vivo y trabajo en la jurisdicción de Palmdale Station.
   - Vivo en la jurisdicción de la estación Palmdale.
   - Trabajo en la jurisdicción de Palmdale Station.
   - No vivo ni trabajo en la jurisdicción de Palmdale Station.

2. ¿Vive y/o trabaja en la jurisdicción de Palmdale Station? *
   - Ciudad de Palmdale propiamente dicha (Division Street este hasta 40th Street East)
   - Oeste Palmdale (Division Street - Oeste hasta 70th Street West)
   - Este de Palmdale (40th Street East - Este hasta 70th Street East)
   - Leona Valley
   - Green Valley
   - Lake Hughes
   - Acton
   - Agua Dulce
   - Wrightwood
   - Littlerock
   - Pearblossom
   - Llano
   - Seleccione el vecindario que mejor represente el lugar donde vive y/o trabaja.

3. ¿Cuántos años tiene? (Por favor responda con su edad numérica (por ejemplo, 21 o 73) *
   - Afroamericano/Afroamericana
   - Nativo de Alaska/Nativa de Alaska
   - Indio americano/India americana
   - Asiático/Asiática
   - Caucásico/Caucásica
   - Hispano/Hispana o latino/latina
   - Nativo de Hawái (incluidos los isleños del Pacífico)
   - Other

4. ¿Con qué raza(s) y/o etnia(s) te identificas? Seleccione todas las que correspondan. *
   - Femenino
   - Masculino
   - Transgénero
   - Prefiero no decirlo
   - No binario

- Other

5. ¿Con qué género te identificas? Seleccione todas las que correspondan. *
   - Soltero/Soltera
   - Casado/Casada
   - Asociación doméstica
   - Separado/Separada
   - Divorciado/Divorciada
   - Viudo/Viuda
   - Other

6. ¿Cuál es su estado civil actual? *
   - Mendicidad agresiva
   - Acampar en coche/caravana
   - Problemas de civismo en general (por ejemplo, orinar en público, ruido, grupos grandes, conducta
   - desordenada)
   - Perros sin correa
   - El grafiti
   - Campamentos de personas sin hogar
   - Venta ambulante ilegal
   - Exhibicionismo
   - Tirar basura/verter basura ilegalmente
   - Merodeando
   - Niveles de ruido
   - Intoxicación pública
   - Prostitución
   - Abordamiento
   - Allanamiento
   - Comportamiento de la multitud (es decir, tomas de posesión callejeras)
   - Fuegos artificiales ilegales
   - Comportamiento desordenado
   - Problemas en los parques
   - Infringir
   - Uso de drogas ilegales en público
   - Casas de drogas
   - Consumo de alcohol en público
   - Uso de marihuana en público
   - Juventud problemática
   - Ninguna de las anteriores
   - Other

7. ¿Cuáles son, si las hay, preocupaciones actuales sobre el orden público para usted en el vecindario donde vive/trabaja? Seleccione todas las que correspondan. *
   - Agresión
   - Violencia doméstica
   - Actividad de pandillas
   - La violencia armada

- Homicidio
- Robo
- Agresión sexual
- Tiroteo ilegal
- Delitos violentos (en general)
- Robo de vehículos
- Seguridad en bicicleta
- Robo de vehículos
- Robo comercial (de un negocio)
- Delitos contra la propiedad (en general)
- Daño a la propiedad
- Robo residencial
- El hurto
- Vandalismo
- Ninguna de las anteriores
- Other

8. ¿Cuáles son, si las hay, las preocupaciones actuales sobre la delincuencia en el vecindario donde vive/trabaja? Seleccione todas las que correspondan. *
- Tiempos de respuesta retrasados a llamadas de servicio de emergencia
- Tiempos de respuesta retrasados a llamadas de servicio que no son urgentes
- Retrasos en la respuesta a llamadas de emergencia en el despacho
- Retrasos en la respuesta de llamadas que no son urgentes en el despacho
- Dotación de personal adjunto insuficiente
- Problemas con los despachadores del 9-1-1
- Falta de educación para la prevención del delito
- Falta de seguimiento a las investigaciones criminales
- Falta de grupos de vigilancia vecinal
- Falta de presencia policial
- Falta de recursos de seguridad pública
- Demasiada presencia policial
- Falta de recursos de salud mental
- Ninguna de las anteriores
- Other

9. ¿Cuáles son, si las hay, preocupaciones actuales sobre prevención del delito y/o servicios que tiene en el vecindario donde vive y trabaja? Seleccione todas las que correspondan. *
- Carrera de coches
- Estacionamiento ilegal
- Seguridad peatonal
- Seguridad del ciclista
- Seguridad en las paradas de autobús
- Conducción insegura
- Exceso de velocidad
- Conducir ebrio
- Ninguna de las anteriores
- Other

10. ¿Cuáles son, si las hay, preocupaciones actuales relacionadas con el tráfico en el vecindario donde vive/trabaja? Seleccione todas las que correspondan. *

- No confío en las autoridades
- No pensé que las autoridades pudieran hacer algo al respecto.
- No pensé que las autoridades quisieran hacer algo al respecto.
- No pensé que a la policía le importaría
- La policía no habla mi idioma.
- Era un asunto privado
- Estaba preocupado/preocupada por mi estado migratorio
- Temía que mi familia se sintiera avergonzada
- Tomaría demasiado tiempo y problemas.
- El incidente no fue lo suficientemente grave y/o importante.
- No quería meter en problemas al delincuente.
- Temía represalias del delincuente
- Ninguna de las anteriores
- Other

11. Si corresponde, ¿por qué no denunciaría ser víctima? Seleccione todas las que correspondan.

- Reuniones comunitarias
- Fuentes de noticias de la comunidad
- Noticias basadas en la web
- Periódico impreso
- Noticias televisivas
- Página de Facebook de la estación Palmdale
- Papel secante en línea de la estación Palmdale (mapeo de delitos)
- Página de Twitter (X) de la estación Palmdale
- Sitio web de la estación Palmdale
- Página de Nextdoor de la estación Palmdale
- Redes sociales (en general)
- boca a boca
- Ninguna de las anteriores
- Other

12. ¿De qué fuentes obtiene información sobre seguridad pública? Seleccione todas las que correspondan. *

- Reuniones comunitarias
- Fuentes de noticias de la comunidad
- Noticias basadas en la web
- Periódico impreso
- Noticias televisivas
- Página de Facebook de la estación Palmdale
- Papel secante en línea de la estación Palmdale (mapeo de delitos)
- Página de Twitter (X) de la estación Palmdale
- Sitio web de la estación Palmdale
- Página de Nextdoor de la estación Palmdale
- Redes sociales (en general)

- boca a boca
- Ninguna de las anteriores
- Other

13. ¿Estaría dispuesto a ser contactado por la Estación del Sheriff de Palmdale para continuar el diálogo? *
- Sí
- No
- Tal vez

14. Si es así, proporcione su nombre y una forma de contacto, como su número de teléfono o dirección de correo electrónico.

15. En el último año, ¿ha sido víctima de lo siguiente? Alguien entró a su lugar de residencia sin permiso para robar o dañar algo.

16. En el último año, ¿ha sido víctima de lo siguiente? Alguien robó su automóvil u otro vehículo motorizado.

17. En el último año, ¿ha sido víctima de lo siguiente? Alguien destruyó o dañó propiedad suya dentro de su lugar de residencia.

18. En el último año, ¿ha sido víctima de lo siguiente? Alguien robó su propiedad fuera de su lugar de residencia (es decir, en público).

19. En el último año, ¿ha sido víctima de lo siguiente? Alguien utilizó amenazas, fuerza o engaño para quitarle su propiedad.

20. En el último año, ¿ha sido víctima de lo siguiente? Alguien lo atacó físicamente fuera de su lugar de residencia (es decir, en público).

21. En el último año, ¿ha sido víctima de lo siguiente? Alguien lo amenazó fuera de su lugar de residencia (es decir, en público).

22. En el último año, ¿ha sido víctima de lo siguiente? Alguien le agredió sexualmente fuera de su lugar de residencia (es decir, en público).

23. En el último año, ¿ha sido víctima de lo siguiente? Alguien lo agredió físicamente dentro de su lugar de residencia.

24. En el último año, ¿ha sido víctima de lo siguiente? Alguien le agredió sexualmente dentro de su lugar de residencia.

25. En una escala del 1 al 10, siendo 1 totalmente en desacuerdo y 10 totalmente de acuerdo, ¿en qué medida está de acuerdo con lo siguiente sobre el vecindario donde vive/trabaja? El barrio es una buena zona para criar niños.

26. En una escala del 1 al 10, siendo 1 totalmente en desacuerdo y 10 totalmente de acuerdo, ¿en qué medida está de acuerdo con lo siguiente sobre el vecindario donde vive/trabaja? La gente del barrio es generalmente amigable.

27. En una escala del 1 al 10, siendo 1 totalmente en desacuerdo y 10 totalmente de acuerdo, ¿en qué medida está de acuerdo con lo siguiente sobre el vecindario donde vive/trabaja? Soy feliz en el barrio donde vivo/trabajo.

28. En una escala del 1 al 10, siendo 1 totalmente en desacuerdo y 10 totalmente de acuerdo, ¿en qué medida está de acuerdo con lo siguiente sobre el vecindario donde vive/trabaja? La gente del barrio se cuida unos a otros.

29. En una escala del 1 al 10, siendo 1 totalmente en desacuerdo y 10 totalmente de acuerdo, ¿en qué medida está de acuerdo con lo siguiente sobre el vecindario donde vive/trabaja? Se puede confiar en la gente del barrio.

30. En una escala del 1 al 10, siendo 1 totalmente en desacuerdo y 10 totalmente de acuerdo, ¿en qué medida está de acuerdo con lo siguiente sobre el vecindario donde vive/trabaja? La gente del barrio está dispuesta a ayudarse unos a otros.

31. En una escala del 1 al 10, siendo 1 totalmente en desacuerdo y 10 totalmente de acuerdo, ¿en qué medida está de acuerdo con lo siguiente sobre el vecindario donde vive/trabaja? Alguien irrumpe en su casa/trabajo y roba o daña cosas.

32. En una escala del 1 al 10, siendo 1 nunca y 10 todo el tiempo, ¿con qué frecuencia se ha preocupado por lo siguiente en el vecindario donde vive/trabaja durante las horas de oscuridad? Alguien roba su vehículo, quita cosas de su vehículo o daña su vehículo.

33. En una escala del 1 al 10, siendo 1 nunca y 10 todo el tiempo, ¿con qué frecuencia se ha preocupado por lo siguiente en el vecindario donde vive/trabaja durante las horas de oscuridad?Alguien te roba en un espacio público.

34. En una escala del 1 al 10, siendo 1 nunca y 10 todo el tiempo, ¿con qué frecuencia se ha preocupado por lo siguiente en el vecindario donde vive/trabaja durante las horas de oscuridad? Usted o alguien que conoce está siendo agredido sexualmente.

35. En una escala del 1 al 10, siendo 1 nunca y 10 todo el tiempo, ¿con qué frecuencia se ha preocupado por lo siguiente en el vecindario donde vive/trabaja durante las horas de oscuridad? Usted o alguien que conoce está siendo atacado físicamente.

36. En una escala del 1 al 10, siendo 1 nunca y 10 todo el tiempo, ¿con qué frecuencia se ha preocupado por lo siguiente en el vecindario donde vive/trabaja durante las horas del día? Alguien irrumpe en su casa/trabajo y roba o daña cosas.

37. En una escala del 1 al 10, siendo 1 nunca y 10 todo el tiempo, ¿con qué frecuencia se ha preocupado por lo siguiente en el vecindario donde vive/trabaja durante las horas del día? Alguien roba su vehículo, quita cosas de su vehículo o daña su vehículo.

38. En una escala del 1 al 10, siendo 1 nunca y 10 todo el tiempo, ¿con qué frecuencia se ha preocupado por lo siguiente en el vecindario donde vive/trabaja durante las horas del día? Alguien te roba en un espacio público.

39. En una escala del 1 al 10, siendo 1 nunca y 10 todo el tiempo, ¿con qué frecuencia se ha preocupado por lo siguiente en el vecindario donde vive/trabaja durante las horas del día? Usted o alguien que conoce está siendo agredido sexualmente.

40. En una escala del 1 al 10, siendo 1 nunca y 10 todo el tiempo, ¿con qué frecuencia se ha preocupado por lo siguiente en el vecindario donde vive/trabaja durante las horas del día? Usted o alguien que conoce está siendo atacado físicamente.

41. En una escala del 1 al 10, siendo 1 nunca y 10 todo el tiempo, ¿con qué frecuencia los siguientes temas son un problema y/o preocupación en el vecindario donde vive/trabaja? Peleas en las calles y/o comportamiento amenazante.

42. En una escala del 1 al 10, siendo 1 nunca y 10 todo el tiempo, ¿con qué frecuencia los siguientes temas son un problema y/o preocupación en el vecindario donde vive/trabaja? Personas holgazaneando o desordenadas.

43. En una escala del 1 al 10, siendo 1 nunca y 10 todo el tiempo, ¿con qué frecuencia los siguientes temas son un problema y/o preocupación en el vecindario donde vive/trabaja? Consumo público de alcohol/drogas.

44. En una escala del 1 al 10, siendo 1 nunca y 10 todo el tiempo, ¿con qué frecuencia los siguientes temas son un problema y/o preocupación en el vecindario donde vive/trabaja? Orinar o defecar en público.

45. En una escala del 1 al 10, siendo 1 nunca y 10 todo el tiempo, ¿con qué frecuencia los siguientes temas son un problema y/o preocupación en el vecindario donde vive/trabaja? Mendigar.

46. En una escala del 1 al 10, siendo 1 nunca y 10 todo el tiempo, ¿con qué frecuencia los siguientes temas son un problema y/o preocupación en el vecindario donde vive/trabaja? Vandalismo (distinto del graffiti).

47. En una escala del 1 al 10, siendo 1 nunca y 10 todo el tiempo, ¿con qué frecuencia los siguientes temas son un problema y/o preocupación en el vecindario donde vive/trabaja? Ruido a altas horas de la noche/temprano en la mañana.

48. En una escala del 1 al 10, siendo 1 nunca y 10 todo el tiempo, ¿con qué frecuencia los siguientes temas son un problema y/o preocupación en el vecindario donde vive/trabaja? Juegos de azar ilegales.

49. En una escala del 1 al 10, siendo 1 nunca y 10 todo el tiempo, ¿con qué frecuencia los siguientes temas son un problema y/o preocupación en el vecindario donde vive/trabaja? Venta de drogas.

50. En una escala del 1 al 10, siendo 1 nunca y 10 todo el tiempo, ¿con qué frecuencia los siguientes temas son un problema y/o preocupación en el vecindario donde vive/trabaja? Trabajo sexual.

51. En una escala del 1 al 10, siendo 1 nunca y 10 todo el tiempo, ¿con qué frecuencia los siguientes temas son un problema y/o preocupación en el vecindario donde vive/trabaja? Personas molestadas en público.

52. En una escala del 1 al 10, siendo 1 nunca y 10 todo el tiempo, ¿con qué frecuencia los siguientes temas son un problema y/o preocupación en el vecindario donde vive/trabaja? Edificios que necesitan reparación (es decir, graffiti, ventanas rotas, etc.).

53. En una escala del 1 al 10, siendo 1 nunca y 10 todo el tiempo, ¿con qué frecuencia los siguientes temas son un problema y/o preocupación en el vecindario donde vive/trabaja? Pintada.

54. En una escala del 1 al 10, siendo 1 nunca y 10 todo el tiempo, ¿con qué frecuencia los siguientes temas son un problema y/o preocupación en el vecindario donde vive/trabaja? Edificios abandonados o tapiados.

55. En una escala del 1 al 10, siendo 1 nunca y 10 todo el tiempo, ¿con qué frecuencia los siguientes temas son un problema y/o preocupación en el vecindario donde vive/trabaja? Zonas con basura y/o vertidos ilegales.

56. En una escala del 1 al 10, siendo 1 nunca y 10 todo el tiempo, ¿con qué frecuencia los siguientes temas son un problema y/o preocupación en el vecindario donde vive/trabaja? Heces de perro en la calle o acera.

57. En una escala del 1 al 10, siendo 1 nunca y 10 todo el tiempo, ¿con qué frecuencia los siguientes temas son un problema y/o preocupación en el vecindario donde vive/trabaja? Calle o aceras que necesitan reparación.