

OFFICE OF THE SHERIFF

County of Los Angeles <u>Handlof Justice</u>



ROBERT G. LUNA, SHERIFF

April 8, 2025

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration 500 West Temple Street Los Angeles, California 90012

Dear Supervisors:

APPROVE SOLE SOURCE AMENDMENT TO CONTRACT WITH MLQ & LO CONSULTING, LLC FOR CONTINUED AS NEEDED MAINTENANCE AND SUPPORT SERVICES (ALL DISTRICTS) (3 VOTES)

CIC RECOMMENDATION: APPROVE (X) APPROVE WITH MODIFICATION () DISAPPROVE ()

SUBJECT

The Los Angeles County (County) Sheriff's Department (Department) is seeking Board approval of Sole Source Amendment Number One (Amendment One) to Contract Number 79065 (Contract) with MLQ & LO Consulting LLC (MLQ & LO) to extend the term of the Contract, for an additional one-year period, for continued as-needed maintenance and support services (Services) for the Department's Modified Automated Process and Accounting System (MAPAS), a 30-year-old custom-built system used to support the Department's civil-enforcement functions.

IT IS RECOMMENDED THAT THE BOARD:

1. Approve and instruct the Chair of the Board to sign the attached Amendment One to extend the Contract with MLQ & LO for an additional one-year period, commencing upon execution by the Board, through and including April 7, 2026.

211 West Temple Street, Los Angeles, California 90012

A Tradition of Service - Since 1850 -

The Honorable Board of Supervisors April 8, 2025 Page 2

2. Delegate authority to the Sheriff, or his authorized designee, to terminate the Contract for convenience, either in whole or in part, if necessary, with ten calendar days advance written notice following the Department's successful implementation of the replacement system.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

The Contract will expire on April 6, 2025. On February 5, 2025, pursuant to Board Policy 5.100, the Department provided the Board with advance notification of its intent to enter into negotiations with MLQ & LO for an Amendment to extend the Contract. Approval of the recommended actions will allow the Department to complete the implementation of the replacement system known as the Automated Civil Enforcement System (ACES). The Department intends to terminate the Contract for convenience, either in whole or in part, upon the successful implementation of ACES.

Background

In the late 1980s, MAPAS was developed by Sierra Systems, Inc. (Sierra) to meet the automated civil-enforcement needs of the former County Marshall. In 2011, the Department issued a Request for Proposals to replace MAPAS (the "Legacy System"). Sierra was the highest scoring proposer and was awarded Agreement Number 77924. In late 2018, Sierra notified the County that it would no longer maintain MAPAS after March 2019.

In March 2019, the Department issued a competitively bid work order under the County's Information Technology Support Services Master Agreement (ITSSMA). Pyramid Technologies was the winning bidder and provided maintenance services via an ITSSMA work order through April 15, 2020.

On February 6, 2020, the Department issued an Invitation for Bids (IFB) for MAPAS Services. MLQ & LO was the only bidder to respond to the IFB and was subsequently selected.

On April 7, 2020, the Board approved the Contract with MLQ & LO for a term of two years, with three one-year option periods, to provide MAPAS Services.

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On March 5, 2023, the County's Internal Services Department (ISD) issued a Request for Bids for the procurement and implementation of ACES. On June 27, 2023, ISD, on behalf of the Department, awarded purchase order MA-IS-2340315-1 to Teleosoft, Inc. The Department is currently working with Teleosoft, Inc. to implement ACES.

Implementation of Strategic Plan Goals

The Services provided under the proposed Amendment supports the County's Strategic Plan, North Star 3, Focus Area G: Internal Controls and Processes, Strategy I: Maximize Revenue: Implement processes to systematically leverage resources to help fund County initiatives. The Amendment will allow the Department to continue to provide and operate the Legacy System until the new ACES's efficient and effective system is fully implemented to service the County's civil-enforcement functions.

FISCAL IMPACT/FINANCING

The proposed extension will be zero-net-cost to the County. The MAPAS Maintenance and Support Services will be 100 percent funded by revenue generated from civilenforcement service fees mandated and earmarked by State law (specifically California Government Code §26731) and will be reflected in the Department's Automation Fund.

The proposed as-needed maintenance services will be paid on a time-and-materials basis. The Contract cost is estimated to not exceed \$300,000 for the one-year term.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

The Board approved Contract 79065 with MLQ & LO on April 7, 2020. The Contract currently expires on April 6, 2025. The proposed Amendment One will execute the term of the Contract for one additional year.

MLQ & LO is in compliance with all Board and Chief Executive Office requirements, and all provisions required by the Board are included in the Contract.

In compliance with Board Policy 6.020, Chief Information Office Board Letter Approval, the Office of the Chief Information Officer (OCIO) reviewed the information technology (IT) components (management, design, development, acquisition, expansion, or purchase of IT systems and/or related services) of this request and recommends approval. The OCIO determined the recommended actions do not include any new IT items that would necessitate a formal written CIO Analysis.

The Amendment has been approved as to form by County Counsel.

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IMPACT ON CURRENT SERVICES (OR PROJECTS)

Approval of this action will ensure continued delivery of mission-critical MAPAS services to the Department.

CONCLUSION

Upon Board approval, please return two adopted copies of the Board Letter to the Department's Contracts Unit.

Sincerely,

R. Lump

ROBERT G. LUNA SHERIFF

Reviewed by:

PETER LOO CHIEF INFORMATION OFFICER



SOLE SOURCE CHECKLIST

Department Name:

□ New Sole Source Contract

Existing Sole Source Contract Date Sole Source Contract Approved:

Check (✓)	JUSTIFICATION FOR SOLE SOURCE CONTRACTS Identify applicable justification and provide documentation for each checked item.		
	Only one bona fide source (monopoly) for the service exists; performance and price competition are not available. A monopoly is an "Exclusive control of the supply of any service in a given market. If more than one source in a given market exists, a monopoly does not exist."		
	Compliance with applicable statutory and/or regulatory provisions.		
	Compliance with State and/or federal programmatic requirements.		
	Services provided by other public or County-related entities.		
	Services are needed to address an emergent or related time-sensitive need.		
	The service provider(s) is required under the provisions of a grant or regulatory requirement.		
	Additional services are needed to complete an ongoing task and it would be prohibitively costly in time and money to seek a new service provider.		
	Services are needed during the time period required to complete a solicitation for replacement services; provided services are needed for no more than 12 months from the expiration of an existing contract which has no available option periods.		
	Maintenance and support services are needed for an existing solution/system during the time to complete a solicitation for a new replacement solution/ system; provided the services are needed for no more than 12 months from the expiration of an existing maintenance and support contract which has no available option periods.		
	Maintenance service agreements exist on equipment which must be serviced by the original equipment manufacturer or an authorized service representative.		
	It is more cost-effective to obtain services by exercising an option under an existing contract.		
	It is in the best economic interest of the County (e.g., significant costs to replace an existing system or infrastructure, administrative cost savings and excessive learning curve for a new service provider, etc.) In such cases, departments must demonstrate due diligence in qualifying the cost-savings or cost-avoidance associated with the best economic interest of the County.		

Rens' Phillips

Chief Executive Office

QUESTIONNAIRE FOR SOLE SOURCE AMENDMENT FOR MAINTENANCE AND SUPPORT SERVICES FOR THE DEPARTMENT'S MODIFIED AUTOMATED PROCESS AND ACCOUNTING SYSTEM (MAPAS) WITH MLQ & LO CONSULTING LLC

It is the policy of the County, to solicit the maximum number of bids/proposals for a commodity or service from the largest relevant market and to select vendors on a competitive basis.

There are certain acquisitions which when in the best interest of the County, can only be obtained from a sole source. Sole source acquisitions must be justified in sufficient detail to explain the basis for suspending the usual competitive procurement process.

NOTE: Please refer to Procedure P-3700 of the ISD Purchasing Policies on Procedures Manual.

DOCUMENTATION FOR SOLE SOURCE JUSTIFICATION MUST INCLUDE RESPONSES TO THE FOLLOWING QUESTIONS:

1. What is being requested?

Extension of Contract Number 79065 (Contract) with MLQ & LO Consulting LLC for maintenance and support services for the Department's Modified Automated Process and Accounting System (MAPAS) until its replacement system, called ACES (Automated Civil Enforcement System), has been implemented. (ACES has been procured from a separate vendor through a purchase order issued by the Internal Services Department).

2. Why is the product needed – how will it be used?

The continued use of the Services are required until the Department's full data migration and implementation from MAPAS to ACES.

3. Is this "brand" of product the only one that meets the user's requirements? If yes, what is unique about the product?

Yes. MLQ & LO Consulting LLC is the only vendor capable of maintaining MAPAS; MLQ & LO's principal staff members have been engaged under various vendor contracts continuously since 1989 to maintain MAPAS.

4. Have other products/vendors been considered? If yes, which products/vendors have been considered and how did they fail to meet the user's requirements?

The MAPAS was developed by Sierra Systems Inc. (Sierra) in 1989, and they provided maintenance for the system through 2019. MAPAS runs on a Hewlett-Packard minicomputer with a Unix operating system, and is programmed using Software AG's "Natural" programming language and "Adabas" database-management system. The Department released an Invitation for Bids (IFB) in February 2020, but due to the unique programming experience required to maintain the system, MLQ & LO was the only qualified bidder who responded to the IFB.

 Will purchase of this product avoid other costs, e.g. data conversion, etc? Or will it incur additional cost, e.g. training, conversion, etc?
 N/A 6. Is the product proprietary or is it available from various dealers? Have you verified this?

No. This Amendment is for maintenance and service to be conducted by individuals at MLQ & LO who are experts in maintaining the MAPAS System.

- Reasonableness of Price. Does the County obtain a percentage discount or special discount not available to the private sector?
 No.
- 8. What is the dollar value of existing equipment and the Purchase Order No. for the existing equipment?

Not applicable. See response to question #6 for additional information.

This Amendment Number One (Amendment) to Contract Number 79065 (Contract) is entered into by and between County of Los Angeles (County) and MLQ & LO Consulting LLC (Contractor), effective upon execution by both parties.

- A. WHEREAS, on April 7, 2020, County and Contractor entered into the Contract to provide as-needed for the Modified Automated Process and Accounting System (MAPAS) Maintenance and Support services; and
- B. WHEREAS, the Contract currently expires on April 6, 2025; and
- C. WHEREAS, County and Contractor agree to (1) execute the Term of the Contract for an additional one-year period, through and including April 7, 2026, (2) revise the County-mandated provisions regarding (i) Assignment and Delegation/Mergers or Acquisitions, (ii) Consideration of Hiring County Employees Targeted for Layoffs or are on a County Re-Employment List, (iii) Consideration of Hiring GAIN/START Participants, (iv) Contractor's Acknowledgement of County's Commitment to the Safely Surrendered Baby Law, (v) Counterparts and Electronic Signatures and Representations, (vi) Public Records Act, and (vii) Termination for Improper Consideration, (3) add the new County-mandated provisions regarding (i) Campaign Contribution Prohibition Following Final Decision in Contract Proceeding, and (ii) Compliance with County's Women in Technology Hiring Initiative, and (4) update Exhibit B (Price Sheet) and Exhibit I (Safely Surrendered Baby Law) to the Contract.

NOW THEREFORE, in consideration of the mutual covenants set forth herein, and for good and valuable consideration, the County and Contractor hereby agree to amend the Contract as follows:

1. Paragraph 4.0 (Term) of the Contract is deleted in its entirety and replaced as follows to extend the Term of the Contract for an additional one-year period:

4.0 <u>TERM</u>

- 4.1 The current term of this Contract shall commence upon execution by the Board, and will continue through April 7, 2026, unless sooner terminated or extended, in whole or in part, as provided in this Contract (hereinafter "Term").
- 4.2 County maintains database that track/monitor Contractor performance history. Information entered into such database may be used for a variety of purposes, including determining whether County will exercise a Contract Term extension option.

4.3 Notice of Expiration

Contractor must notify County when this Contract is within six months from the expiration of its term. Upon occurrence of this event, Contractor must send written notification to County Project Director at the address set forth in Exhibit E (County's Administration).

2. Paragraph 8.2 (Assignment and Delegation/Mergers or Acquisitions) of the Contract is deleted in its entirety and replaced as follows to update the County-mandated language:

8.2 Assignment and Delegation/Mergers or Acquisitions

- 8.2.1 Contractor must notify County of any pending acquisitions/mergers of its company unless otherwise legally prohibited from doing so. If Contractor is restricted from legally notifying County of pending acquisitions/mergers, then it should notify County of the actual acquisitions/mergers as soon as the law allows and provide to County the legal framework that restricted it from notifying County prior to the actual acquisitions/mergers.
- 8.2.2 Contractor must not assign, exchange, transfer, or delegate its rights or duties under this Contract, whether in whole or in part, without the prior written consent of County, in its discretion, and any attempted assignment, delegation, or otherwise transfer of its rights or duties, without such consent will be null and void. For purposes of this Paragraph 8.2 (Assignment and Delegation/Mergers or Acquisitions), County consent will require a written Amendment to this Contract, which is formally approved and executed by the parties. Any payments by County to any approved delegate or assignee on any claim under this Contract will be deductible, at County's sole discretion, against the claims, which Contractor may have against County.
- 8.2.3 Any assumption, assignment, delegation, or takeover of any of Contractor's duties, responsibilities, obligations, or performance of same by any person or entity other than Contractor, whether through assignment, sub-contract, delegation, merger, buyout, or any other mechanism, with or without consideration for any reason whatsoever without County's express prior written approval, will be a material breach of this Contract, which may result in the termination of this Contract. In the event of such termination, County will be entitled to pursue the same remedies against Contractor as it could pursue in the event of default by Contractor.

3. Paragraph 8.10 (Consideration of Hiring County Employees Targeted for Layoff or Re-Employment List) of the Contract is deleted in its entirety and replaced as follows to update the County-mandated language:

8.10 Consideration of Hiring County Employees Targeted for Layoffs or are on a County Re-Employment List

Should Contractor require additional or replacement personnel after the effective date of this Contract to perform the Services set forth herein, Contractor must give first consideration for such employment openings to qualified, permanent County employees who are targeted for layoff or qualified, former County employees who are on a re-employment list during the life of this Contract.

4. Paragraph 8.11 (Consideration of Hiring Gain-Grow Participants) of the Contract is deleted in its entirety and replaced as follows to update the County-mandated language:

8.11 Consideration of Hiring GAIN/START Participants

- 8.11.1 Should Contractor require additional or replacement personnel after the Effective Date of this Contract, Contractor must give consideration for any such employment openings to participants in County's Department of Public Social Services Greater Avenues for Independence (GAIN) Program or Skills and Training to Achieve Readiness for Tomorrow (START) Program who meet Contractor's minimum qualifications for the open position. For this purpose, consideration will mean that Contractor will interview qualified candidates. County will refer GAIN/START participants by job category to Contractor. Contractors must report all job openings with job requirements to: gainstart@dpss.lacounty.gov and BSERVICES@OPPORTUNITY.LACOUNTY.GOV and DPSS will refer qualified GAIN/START job candidates
- 8.11.2 In the event that both laid-off County employees and GAIN/START participants are available for hiring, County employees must be given first priority.
- 5. Paragraph 8.13 (Contractor's Acknowledgement of County's Commitment to the Safely Surrendered Baby Law) of the Contract is deleted in its entirety and replaced as follows to update the County-mandated language:

8.13 Contractor's Acknowledgement of County's Commitment to the Safely Surrendered Baby Law

Contractor acknowledges that County places a high priority on the implementation of the Safely Surrendered Baby Law. Contractor understands that it is County's policy to encourage all County Contractors to voluntarily post Exhibit I (Safely Surrendered Baby Law) to this Contract, in a prominent position at Contractor's place of business. Contractor must also encourage its sub-contractors, if any, to post this poster in a prominent position in the sub-contractor's place of business. Information and posters for printing are available at https://lacounty.gov/residents/family-services/child-safety/safe-surrender/.

6. Paragraph 8.18 (Facsimile Representations) of the Contract is deleted in its entirety and replaced as follows to update the County-mandated language:

8.18 Counterparts and Electronic Signatures and Representations

This Contract may be executed in two or more counterparts, each of which will be deemed an original but all of which together will constitute one and the same Contract. The facsimile, email or electronic signature of the parties will be deemed to constitute original signatures, and facsimile or electronic copies hereof will be deemed to constitute duplicate originals.

County and Contractor hereby agree to regard electronic representations of original signatures of authorized officers of each party, when appearing in appropriate places on the Amendments prepared pursuant to Paragraph 8.1 (Change Notices and Amendments) and received via communications facilities (facsimile, email or electronic signature), as legally sufficient evidence that such legally binding signatures have been affixed to Amendments to this Contract.

7. Paragraph 8.36 (Public Records Act) of the Contract is deleted in its entirety and replaced as follows to update the County-mandated language:

8.36 Public Records Act

8.36.1 Any documents submitted by Contractor; all information obtained in connection with County's right to audit and inspect Contractor's documents, books, and accounting records pursuant to Paragraph 8.38 (Record Retention and Inspection/Audit Settlement) of this Contract; as well as those documents which were required to be submitted in response to the Invitation for Bids (IFB) used in the solicitation process for this Contract, become the exclusive property of County. All such documents become a matter of public record and will be regarded as public records. Exceptions will be those elements in the <u>California</u>

<u>Government Code Section 7921 et seq. (Public Records Act)</u> and which are marked "trade secret," "confidential," or "proprietary." County will not in any way be liable or responsible for the disclosure of any such records including, without limitation, those so marked, if disclosure is required by law, or by an order issued by a court of competent jurisdiction.

- 8.36.2 In the event County is required to defend an action on a Public Records Act request for any of the aforementioned documents, information, books, records, and/or contents of a bid marked "trade secret," "confidential," or "proprietary," Contractor agrees to defend and indemnify County from all costs and expenses, including reasonable attorney's fees, in action or liability arising under the Public Records Act.
- 8. Paragraph 8.44 (Termination for Improper Consideration) of the Contract is deleted in its entirety and replaced as follows to update the County-mandated language:

8.44 Termination for Improper Consideration

- 8.44.1 County may, by written notice to the Contractor, immediately terminate the right of Contractor to proceed under this Contract if it is found that consideration, in any form, was offered or given by Contractor, either directly or through an intermediary, to any County officer, employee, or agent with the intent of securing this Contract or securing favorable treatment with respect to the award, Amendment, or extension of this Contract or the making of any determinations with respect to the Contractor's performance pursuant to this Contract. In the event of such termination, County will be entitled to pursue the same remedies against Contractor as it could pursue in the event of default by Contractor.
- 8.44.2 Contractor must immediately report any attempt by a County officer, employee, or agent to solicit such improper consideration. The report must be made to the Los Angeles County Fraud Hotline at (800) 544-6861 or <u>https://fraud.lacounty.gov/</u>.
- 8.44.3 Among other items, such improper consideration may take the form of cash, discounts, service, the provision of travel or entertainment, or tangible gifts.
- 9. Paragraph 8.73 (Campaign Contribution Prohibition Following Final Decision in Contract Proceeding) is added to the Contract as follows to add the County-mandated provision regarding Campaign Contribution Prohibition following Final decision in Contract Proceeding:

8.73 Campaign Contribution Prohibition Following Final Decision in Contract Proceeding

Pursuant to <u>Government Code Section 84308</u>, Contractor and its subcontractors, are prohibited from making a contribution of more than \$250 to a County officer for 12 months after the date of the final decision in the proceeding involving this Contract. Failure to comply with the provisions of <u>Government Code Section 84308</u> and of this Paragraph, may be a material breach of this Contract as determined in the sole discretion of County.

10. Paragraph 9.9 (Compliance with County's Women in Technology Hiring Initiative) is added to the Contract as follows to add the County-mandated provision regarding Compliance with County's Women in Technology Hiring Initiative:

9.9 Compliance with County's Women in Technology Hiring Initiative

At the direction of the Board, County has established a "Women in Technology" (WIT) Hiring Initiative focused on recruiting, training, mentoring and preparing all genders, including women, at-risk youth, and underrepresented populations (program participants) for County Information Technology (IT) careers. In support of the subject initiative, IT Contractors currently offering certification, training, and/or mentoring programs must make such program(s) available to WIT program participants, if feasible. Contractors must report such programs available to: <u>WITProgram@isd.lacounty.gov</u>.

- 11. Exhibit B (Price Sheet) is deleted in its entirety and replaced with the attached Amended and Restated Exhibit B (Price Sheet).
- 12. Exhibit I (Safely Surrendered Baby Law) is deleted in its entirety and replaced with the attached Amended and Restated Exhibit I (Safely Surrendered Baby Law).
- 13. Except as expressly provided in this Amendment Number One, all terms, and conditions of the Contract will remain the same in full force and effect.
- 14. Contractor represents and warrants that the person executing this Amendment for Contractor is an authorized agent who has actual authority to bind Contractor to each and every item, condition, and obligation of the Amendment and that all requirements of Contractor have been fulfilled to provide such actual authority.

IN WITNESS WHEREOF, the County of Los Angeles, by order of its Board of Supervisors, has caused this Amendment Number One to be executed on its behalf by the Chair of said Board and attested by the Executive Officer-Clerk of the Board of Supervisors thereof, and Contractor has caused this Amendment Number One to be duly executed on its behalf by its duly authorized officer.

COUNTY OF LOS ANGELES

By:

Chair, Board of Supervisors

Date:

MLQ & LO CONSULTING LLC Name: MANUELL. QUÍA mak Title Date

APPROVED AS TO FORM: DAWYN R. HARRISON **County Counsel**

Cammy C. DuPont By:

Digitally signed by Cammy C. DuPont Date: 2025 01.16 15:24:32 -08'00

Cammy C. DuPont Principal Deputy County Counsel

BASE TERM OPTIC 20 2020-2022 \$105.00 S

AFTER \$105.00 HOURS/HOLIDAY

Sheriff's Department MLQ & LO Consulting LLC

Exhibit **B Amended and Restated Under Amendment 1**

MAPAS MAINTENANCE AND SUPPORT SERVICES **PRICE SHEET**

HOURLY LABOR RATES			
ION YEAR 1 022-2023	OPTION YEAR 2 2023-2024	OPTION YEAR 3 2024-2025	
5108.00	\$112.00	\$117.00	
	HOURLY LABOR RA	TES FOR AFTER HOU	

Contractor: MLG and LO CBASULTing WCI Mildurgh Signature: Print Name: MANNEL L. QUIADN Title of Its Authorized Representative: Managing Menby Date_

MAPAS Maintenance and Support Services Exhibit B – Price Sheet

EXTENSION 1 2025-2026

\$117.00

IRS/HOLIDAYS

THERE'S A BETTER CHOICE. SAFELY SURRENDER YOUR BABY.

Any fire station. Any hospital. Any time.



EXHIBIT I Amended and Restated Under Amendment 1

Some parents of newborns can find themselves in difficult circumstances. Sadly, babies are sometimes harmed or abandoned by parents who feel that they're not ready or able to raise a child. Many of these mothers or fathers are afraid and don't know where to turn for help.

This is why California has a Safely Surrendered Baby Law, which gives parents the choice to legally leave their baby at any hospital or fire station in Los Angeles County.

FIVE THINGS YOU NEED TO KNOW ABOUT BABY SAFE SURRENDER

1 Your newborn can be surrendered at any hospital or fire station in Los Angeles County up to 72 hours after birth.

2 You must leave your newborn with a fire station or hospital employee.

- 3 You don't have to provide your name.
- You will only be asked to voluntarily provide a medical history.
- 5 You have 14 days to change your mind; a matching bracelet (parent) and anklet (baby) are provided to assist you if you change your mind.

No shame | No blame | No names



ABOUT THE BABY SAFE SURRENDER PROGRAM

In 2002, a task force was created under the guidance of the Children's Planning Council to address newborn abandonment and to develop a strategic plan to prevent this tragedy.

Los Angeles County has worked hard to ensure that the Safely Surrendered Baby Law prevents babies from being abandoned. We're happy to report that this law is doing exactly what it was designed to do: save the lives of innocent babies. Visit BabySafeLA.org to learn more.

No shame | No blame | No names

ANY FIRE STATION. ANY HOSPITAL. ANY TIME. 1.877.222.9723 BabySafeLA.org







FROM SURRENDER TO ADOPTION: ONE BABY'S STORY

Los Angeles County firefighter Ted and his wife Becki were already parents to two boys. But when they got the call asking if they would be willing to care for a premature baby girl who'd been safely surrendered at a local hospital, they didn't hesitate.

Baby Jenna was tiny, but Ted and Becki felt lucky to be able to take her home. "We had always wanted to adopt," Ted says, "but taking home a vulnerable safely surrendered baby was even better. She had no one, but now she had us. And, more importantly, we had her."

Baby Jenna has filled the longing Ted and Becki had for a daughter—and a sister for their boys. Because her birth parent safely surrendered her when she was born, Jenna is a thriving young girl growing up in a stable and loving family.

What happens to the baby?

What happens to the parent or

surrendering adult?

at (800) 540-4000.

will begin.

After a complete medical exam, the baby

Nothing. They may leave at any time after surrendering the baby.

Parents who change their minds can begin

the process of reclaiming their baby within 14 days by calling the Los Angeles County Department of Children and Family Services

How can a parent get a baby back?

will be released and placed in a safe and loving home, and the adoption process

ANSWERS TO YOUR QUESTIONS

Who is legally allowed to surrender the baby? Anyone with lawful custody can drop off a newborn within the first 72 hours of birth.

Do you need to call ahead before surrendering a baby?

No. A newborn can be surrendered anytime, 24 hours a day, 7 days a week, as long as the parent or guardian surrenders the child to an employee of the hospital or fire station.

What information needs to be provided?

The surrendering adult will be asked to fill out a medical history form, which is useful in caring for the child. The form can be returned later and includes a stamped return envelope. No names are required.

If you're unsure of what to do:

You can call the hotline 24 hours a day, 7 days a week and anonymously speak with a counselor about your options or have your questions answered.

1.877.222.9723 or BabySafeLA.org