



Health Services
LOS ANGELES COUNTY

April 08, 2025



Health Services
LOS ANGELES COUNTY

Los Angeles County
Board of Supervisors

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The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, California 90012

Dear Supervisors:

**ADOPT A RESOLUTION TO SUPPORT THE AMBULANCE SERVICES
CONTRACT POLICY AS REQUIRED BY CALIFORNIA HEALTH AND
SAFETY CODE SECTION 1797.230
(ALL SUPERVISORIAL DISTRICTS) (3 VOTES)**

Christina R. Ghaly, M.D.
Director

Nina J. Park, M.D.
Chief Deputy Director, Clinical Affairs & Population Health

Aries Limbaga, DNP, MBA
Chief Deputy Director, Operations

Elizabeth M. Jacobi, J.D.
Administrative Deputy

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SUBJECT

The Los Angeles County (LA County) Department of Health Services (DHS) Emergency Medical Services (EMS) Agency requests that the Board of Supervisors (Board) adopt a resolution to support the 9-1-1 Emergency Operating Area service agreements as required by the California Health and Safety Code Section 1799.230(c).

IT IS RECOMMENDED THAT THE BOARD:

Adopt and instruct the Chair of your Board to sign and execute a resolution (Attachment I) to support the 9-1-1 Emergency Operating Area (EOA) service agreements as required by the California Health and Safety Code Section 1799.230(c).

*"To advance the health of our patient
and our communities by providing
extraordinary care*



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PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

California Health and Safety Code Section 1797.230(c) states that a County shall not enter into or renew a contract for emergency ambulance services on or after January 1, 2022 unless the County's Board has adopted, by ordinance or resolution, a written policy setting forth issues to be considered for inclusion in the upcoming County contract for emergency ambulance services which may include, but not limited to, all of the following: i) Employment retention requirements of the employees of the incumbent ambulance service; ii) Demonstrated experience servicing similar populations and geographic areas; iii) Diversity and equity efforts addressing the unique needs of vulnerable and underserved populations in the service area; iv) Financial requirements, including requiring private ambulance service provider to show proof of insurance and bonding; and v) A description of the ambulance services provider's public information and education activities, and community involvement.

Approval of the recommended action will allow the EMS Agency to demonstrate LA County's compliance with California Health and Safety Code Section 1797.230(c). The resolution is needed now as the current 9-1-1 EOA service agreements expire on June 30, 2027, and, in DHS' experience, the competitive solicitation process for this service is nuanced and lengthy because it requires coordination with the State.

Implementation of Strategic Plan Goals

The recommended action supports the Countywide Strategic Plan's North Star III, "Realize Tomorrow's Government Today" to provide opportunities to increase a diverse and inclusive workforce.

FISCAL IMPACT/FINANCING

The recommended action has no financial impact to LA County.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

Pursuant to the California Health and Safety Code 1797.230, the Board may, by ordinance or resolution, adopt a written policy setting for the previously stated issues to be considered for inclusion in the LA County contract for emergency ambulance services.

IMPACT ON CURRENT SERVICES (OR PROJECTS)

Approval of the recommendation action will allow the EMS Agency to begin the Request for Proposal for Emergency Ambulance Services process once adopted.

CONCLUSION

It is requested that the Executive Office, Board of Supervisors return one certified copy of the Minute Order, an adopted copy of this Board letter, and original executed resolution to the EMS Agency at 10100 Pioneer Boulevard, Suite 200, Santa Fe Springs, CA 90670.

The Honorable Board of Supervisors

4/8/2025

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Respectfully submitted,

A handwritten signature in blue ink, appearing to read "Christina R. Ghaly".

Christina R. Ghaly, M.D.

Director

CRG:JR

Enclosures

c: Chief Executive Office
County Counsel
Executive Office, Board of Supervisors
Emergency Medical Services Commission

**RESOLUTION TO SUPPORT THE AMBULANCE SERVICES CONTRACT
POLICY AS REQUIRED BY CALIFORNIA HEALTH AND SAFETY CODE
SECTION 1797.230**

WHEREAS, in accordance with the California Health and Safety Code Section 1797.200, the County of Los Angeles (County) Department of Health Services Emergency Medical Services (EMS) Agency has been designated as the local EMS agency by the County Board of Supervisors (Board); and

WHEREAS, in accordance with the California Health and Safety Code Section 1797.204 requires local EMS agencies to plan, implement, and evaluate an EMS system consisting of an organized pattern of readiness and response services based on public and private agreements and operations procedures; and

WHEREAS, in 2016 the County's EMS Agency awarded four (4) 9-1-1 Exclusive Operating Area (EOA) service agreements through a competitive Request for Proposals solicitation process, in accordance with the California Health and Safety Code Section 1797.224; and

WHEREAS, the current 9-1-1 EOA service agreements to provide emergency 9-1-1 medical response services in the County that expire on June 30, 2027.

WHEREAS, in accordance with the California Health and Safety Code 1797.230(c), this resolution provides the written policy setting for issues to be considered for inclusion in the upcoming County's 9-1-1 EOA service agreements; and

NOW THEREFORE BE IT RESOLVED the provisions of the 9-1-1 EOA service agreements shall include the following provisions as indicated in the California Health and Safety Code Section 1797.230(c):

1. Employment retention requirements of the employees of the incumbent ambulance service,
2. Demonstrated experience servicing similar populations and geographic areas,
3. Diversity and equity efforts addressing the unique needs of vulnerable and underserved populations in the service area,
4. Financial requirements, including requiring private ambulance service provider to show proof of insurance and bonding,
5. A description of the ambulance services provider's public information and education activities, and community involvement.

ATTACHMENT I

The foregoing County of Los Angeles Resolution was adopted on the _____ day of _____, 2025, by the Board of Supervisors of the County of Los Angeles.

COUNTY OF LOS ANGELES

By

Chair, Board of Supervisors


Attest:

EDWARD YEN,
Executive Officer- Board of
Supervisors of the
County of Los Angeles

By

Deputy

APPROVED AS TO FORM:
DAWYN R. HARRISON,
COUNTY COUNSEL
OFFICE OF THE COUNTY COUNSEL

By  _____
Sara Zimblar
Principal Deputy County Counsel