



## Chief Executive Office.

### COUNTY OF LOS ANGELES


Kenneth Hahn Hall of Administration  
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#### CHIEF EXECUTIVE OFFICER

Fesia A. Davenport

March 11, 2025

To: Supervisor Kathryn Barger, Chair  
Supervisor Hilda L. Solis  
Supervisor Holly J. Mitchell  
Supervisor Lindsey P. Horvath  
Supervisor Janice Hahn

From: Fesia A. Davenport   
Chief Executive Officer

### **ENHANCING PARKING ENFORCEMENT SERVICES – QUARTERLY REPORT (ITEM NO. 85-C, AGENDA OF APRIL 9, 2024, AND ITEM NO. 10, AGENDA OF JULY 9, 2024)**

On April 9, 2024, the Board of Supervisors (Board) directed the Chief Executive Officer, in coordination with the Department of Public Works (DPW) and the Sheriff's Department (Sheriff), to provide quarterly reports to the Board on the status of improvements and enhancements of parking enforcement services, including a number of performance metrics. On July 9, 2024, the Board further directed the CEO to report on additional data elements in the quarterly reports.

#### **DPW Embedded Personnel in the Sheriff's Parking Enforcement Detail (PED) Unit**

In January 2025, DPW identified and assigned a dedicated staff member from its Traffic Safety and Mobility Division to be embedded in the Sheriff's PED. The full-time embedded staff is in place, and actively collaborating with PED. DPW submitted a budget request to add the position embedded in the PED; and the position is currently fully offset by Sheriff parking citation revenue.

#### **Implementation of AB 413 (No Parking Within 20 Feet of a Crosswalk)**

AB 413 went into effect on January 1, 2025, and prohibits parking within 20 feet of any crosswalk regardless of whether the curb is marked or not, or within 15 feet of a crosswalk where a curb extension is present. PED will issue a warning for vehicles in violation of AB 413 until May 1, 2025, at which point a citation of



\$63 (subject to change) will be issued to vehicles violating this law. PED is working with the Board offices to address community concerns and application of the law across the County. PED developed an AB 413 informational flyer in English and Spanish to notify and educate the public about the new law (Attachment I). PED is also translating the flyer in additional languages and has posted information about AB 413 on the Sheriff's website and Instagram pages, discussed AB 413 at community meetings, and is planning to make an informational explainer video.

DPW is working with legal counsel to draft an ordinance amendment for the new law which will define the type of violation and citation fine amount. DPW is also coordinating with PED and Board offices to prioritize the marking of red curbs to have visible identifiers for the public. DPW and PED will start by focusing new or updated curb markings at intersections identified as having a high concentration of collisions and more pedestrian activity. In March, DPW plans to share the locations, selection criteria, and tentative schedule for the initial set of intersections where the curb markings will be installed.

### **Parking Enforcement Metrics Report and Informational Updates**

The attached Sheriff report (Attachment II) includes metrics identified by the Board in the April 9, 2024, and July 9, 2024, motions. These metrics feature data collected from October through December 2024 for all patrol stations and include: Violation Rates, Revenue Generation, Response Time, Appeals and Dispute, Customer Satisfaction, Equity and Accessibility, Safety Improvements, Efficiency of Resources, Environmental Impact, and Community Engagement.

Additional parking enforcement updates from DPW include:

- Community Engagement: DPW attends all community meetings scheduled by PED, including three standing monthly meetings in Florence-Firestone, El Camino Village, and East Rancho Dominguez, and others listed in the Metrics report. In February 2025, DPW attended five community meetings to discuss parking regulations and enforcement.
- Areas Mapped and Assessed for Non-Enforcement Solutions: Since starting at PED in late January, DPW's new embedded staff is working with PED to prioritize, assess, and map key areas based on LASD PED requests and concerns. DPW expects to complete initial mapping and assessments no later than May 2025.

Each Supervisor  
March 11, 2025  
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- Non-Enforcement Solutions Initiated and Completed: DPW has been developing standard guidelines with the Sheriff for the placement of all parking signage that align with the latest State regulations. PED has provided comments and recommendations which DPW is incorporating into the final guidelines. The new guidelines are expected to be finalized by April 2025.
- Outcomes Measured from Non-Enforcement Solutions: Upon finalization of the signage guidance updates, locations of new signage installation will be assessed for implementation. Once installed, outcomes from the new signage will be tracked and reported on publicly.

Should you have any questions concerning this matter, please contact me or Carrie D. Miller at (213) 262-7823 or [cmiller@ceo.lacounty.gov](mailto:cmiller@ceo.lacounty.gov).

FAD:JMN:CDM  
JT:kdm

#### Attachments

c: Executive Office, Board of Supervisors  
Sheriff  
Public Works

## **PARKING NOTICE: AB 413 – California Road Safety Law**

### **AB 413:**

- The new California law that **prohibits stopping / standing / parking adjacent to crosswalks**. This practice increases visibility of pedestrians or cyclists for drivers, reducing the risk of pedestrian-involved crashes, also known as “**daylighting**”.

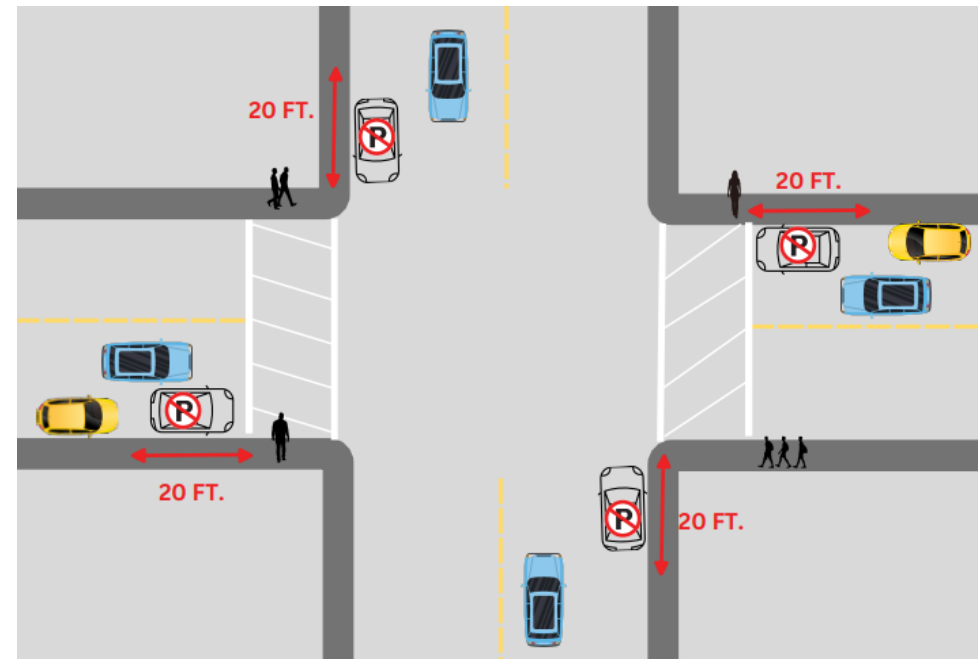
### **Why did I receive this warning?**

- AB 413 became state law January 1, 2025- making it illegal to park within 20 feet (approximately 1 car length) of the vehicle approach side of any marked or unmarked crosswalk. This law applies regardless of if the curb is marked or not.

### **Is this a citation?**

- No, this is a warning. LA County Sheriff’s Parking Enforcement will issue a warning for the first 4 months of 2025. Starting May 1, 2025, any vehicles parked within 20 feet of any marked or unmarked crosswalk will be subject to a \$63 citation (subject to change).

**For more information, please visit <https://lasd.org/parking-enforcement/>**



## AVISO de PARQUEO: AB 413 – La Ley Del Camino de Seguridad de California

### AB 413:

- La Nueva ley en California que **prohíbe parar/estacionar al lado de el cruceo**. La practica aumenta la visibilidad de los peatones o ciclistas para el auto, reduciendo el riesgo de choques con peatones, tambien conocido como “**Iluminacion natural**”.

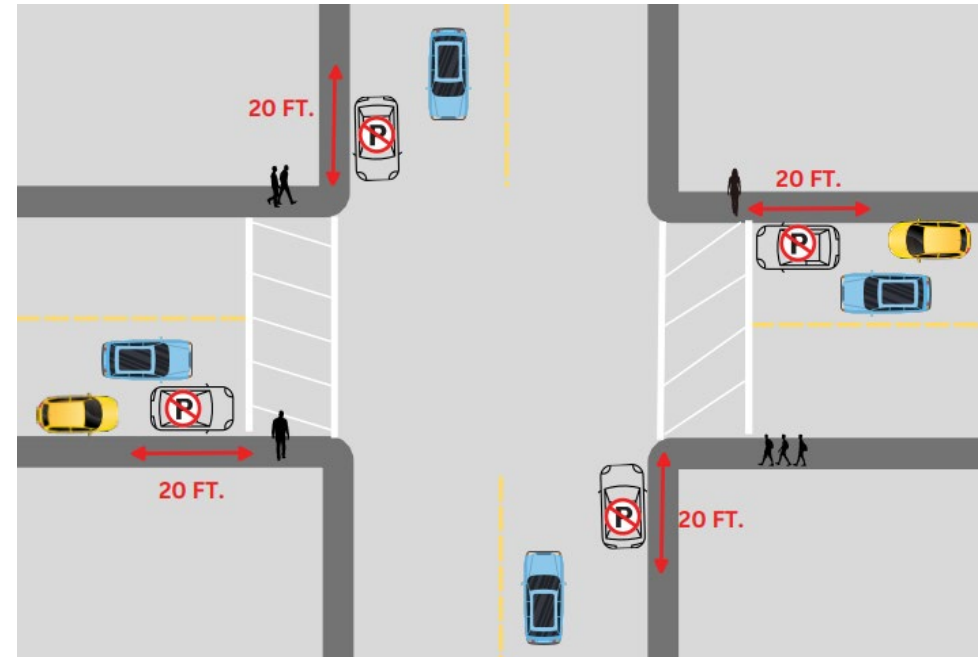
### Por que recibi esta advertencia?

- AB 413, se convirtio en la ley del estado, 1 de Enero de 2025 – haciendo ilegal de estacionarse dentro de 20 pies (aproximado un caro de largo) de acercarse al lado de que este marcado o no. La ley aplica a pesar de que este marcado o no marcado.

### Es esta una cita?

- No, esto es un aviso. El alguacil del condado de Los Angeles, control de estacionamiento dara un aviso por los primeros quatro meses del 2025. Empesando 1 de Mayo de 2025, cualquier vehiculo parqueado or estacionado dentro de 20 pies de un cruceo marcado o no, va a recibir una multa de \$63 (la multa puede cambiar).

Para mas informacion, visita <https://lasd.org/parking-enforcement/>





# Los Angeles County Sheriff's Department Parking Enforcement Detail

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2024 QUARTER 4 REPORT



# Metrics Report

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- Violation Rates
- Revenue Generated
- Response Times
- Appeals and Disputes
- Customer Satisfaction
- Equity and Accessibility
- Safety Improvements
- Efficiency of Resources
- Environmental Impact
- Community Engagement
- Other



# Violation Rates





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# Graph Legend Description

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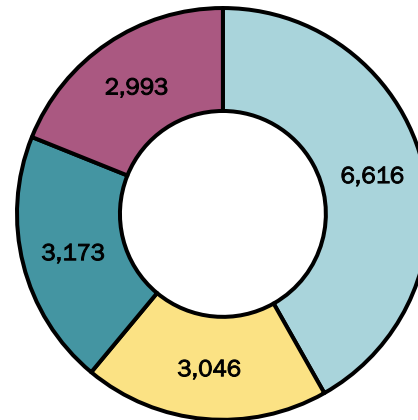
-  Citations for vehicles in violation of **Street Sweeping** regulations
-  **Safety Issues** include citations for double parking, parking on the sidewalk, parking on a crosswalk, parking more than 18” from the curb, parking in front of a driveway or fire hydrant, etc.
-  **Failure to Obey Sign / Marking** citations are issued for vehicles in violation of timed parking signs, red curb violations, parking in a permit required location without a permit, etc.
-  **Regulation Violation** citations are for vehicles parked with no license plates, no DMV tags, expired registration, etc.

# Violation Rates: SD1

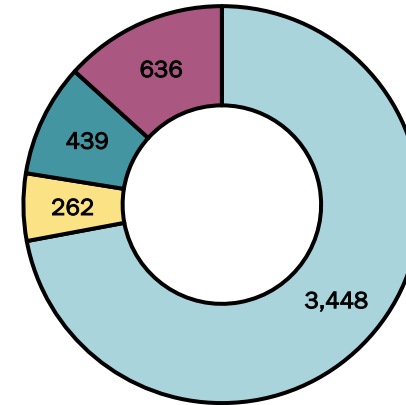
October - December 2024

- STREET SWEEPING
- SAFETY ISSUE
- FAILURE TO OBEY SIGN / MARKING
- REGULATION VIOLATION

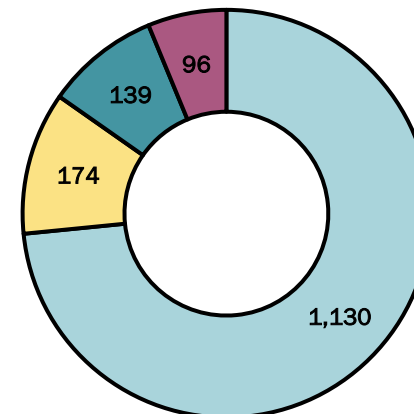
East Los Angeles Station (ELA)  
15,828



Industry Station (IDT)  
4,785



Walnut Station (WAL)  
1,539



# Violation Rates: SD1

October – December 2024

Q4 2024 vs. Q4 2023 Comparison

EAST LA	OCT-DEC 2024	OCT-DEC 2023
TOTAL	15,828	13,367
STREET SWEEPING	6,616	6,656
SAFETY ISSUE	3,046	2,140
FAILURE TO OBEY SIGN / MARKING	3,173	2,449
REGULATION VIOLATION	2,993	2,116

INDUSTRY	OCT-DEC 2024	OCT-DEC 2023
TOTAL	4,785	5,402
STREET SWEEPING	3,448	3,772
SAFETY ISSUE	262	301
FAILURE TO OBEY SIGN / MARKING	439	636
REGULATION VIOLATION	636	693

WALNUT	OCT-DEC 2024	OCT-DEC 2023
TOTAL	1,539	1,694
STREET SWEEPING	1,130	1,332
SAFETY ISSUE	174	150
FAILURE TO OBEY SIGN / MARKING	139	138
REGULATION VIOLATION	96	74

# Violation Rates: SD1

October – December 2024

## Q4 2024 vs. Q4 2023 Comparison

### East Los Angeles Summary:

- The overall number of incidents has risen by 18.4%.
- The most significant increases are seen in **Safety Issues**, **Failure to Obey Sign/Marking**, and **Regulation Violations**, which all saw notable increases (around 40% each).

This indicates that while the overall volume of incidents has increased, issues related to safety, regulations, and signage enforcement have become more prevalent

### Industry Summary:

- The overall number of incidents has decreased by 11.4%.
- All categories have experienced a decrease in incidents, with the most significant drop in **Failure to Obey Sign/Marking** (-30.9%).
- **Safety Issues** saw a smaller decrease of about 12.9%, while **Street Sweeping** and **Regulation Violations** dropped by about 8-9%.

This indicates a decline in the number of incidents across the board in the **Industry** Station from 2023 to 2024.

### Walnut Summary:

- The total number of incidents has decreased by 9.1%.
- **Street Sweeping** saw a significant drop of 15.2%.
- There were increases in **Safety Issues** (+16%), **Failure to Obey Sign/Marking** (+0.7%), and **Regulation Violations** (+29.7%).

This indicates a general decline in incidents overall, but with notable increases in **Safety Issues** and **Regulation Violations** in Walnut from 2023 to 2024.

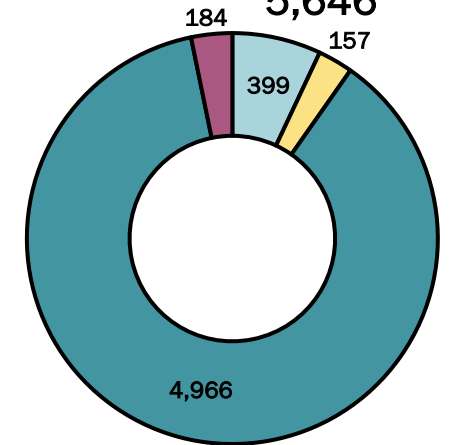
# Violation Rates: SD2

October - December 2024

- STREET SWEEPING
- SAFETY ISSUE
- FAILURE TO OBEY SIGN / MARKING
- REGULATION VIOLATION

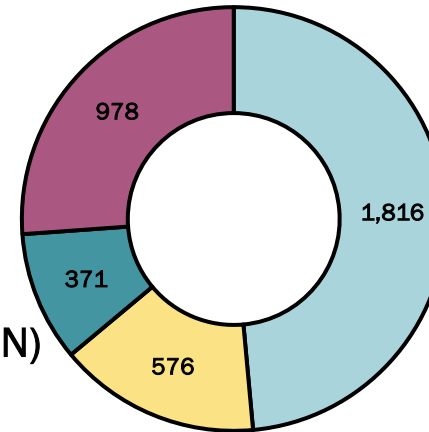
Marina Del Rey Station (MDR)

5,646



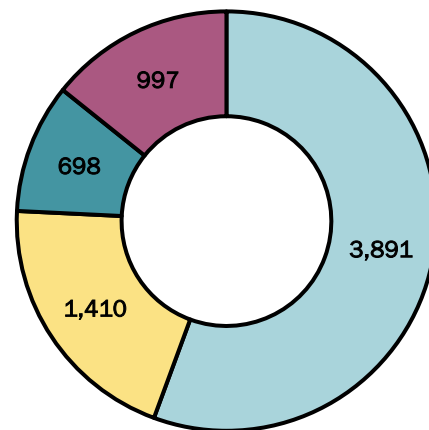
Compton Station (CPT)

3,741



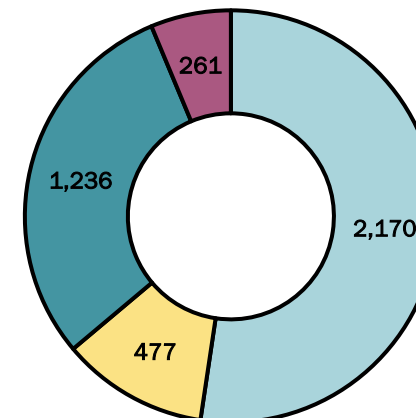
Century Station (CEN)

6,996



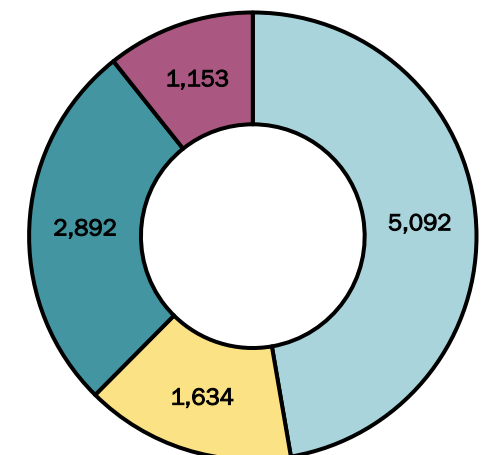
Carson Station (CAS)

4,144



South Los Angeles Station (SLA)

10,771



# Violation Rates: SD2

October - December 2024

## Q4 2024 vs. Q4 2023 Comparison

MARINA DEL REY	OCT-DEC 2024	OCT-DEC 2023
TOTAL	5,646	4,705
STREET SWEEPING	399	326
SAFETY ISSUE	157	306
FAILURE TO OBEY SIGN / MARKING	4,966	3,931
REGULATION VIOLATION	184	142

SOUTH LA	OCT-DEC 2024	OCT-DEC 2023
TOTAL	10,771	9,751
STREET SWEEPING	5,092	5,386
SAFETY ISSUE	1,634	1,275
FAILURE TO OBEY SIGN / MARKING	2,892	2,296
REGULATION VIOLATION	1,153	794

CENTURY	OCT-DEC 2024	OCT-DEC 2023
TOTAL	6,996	3,972
STREET SWEEPING	3,891	2,358
SAFETY ISSUE	1,410	894
FAILURE TO OBEY SIGN / MARKING	698	302
REGULATION VIOLATION	997	418

COMPTON	OCT-DEC 2024	OCT-DEC 2023
TOTAL	3,741	3,741
STREET SWEEPING	1,816	1,365
SAFETY ISSUE	576	726
FAILURE TO OBEY SIGN / MARKING	371	509
REGULATION VIOLATION	978	338

CARSON	OCT-DEC 2024	OCT-DEC 2023
TOTAL	4,144	3,242
STREET SWEEPING	2,170	2,104
SAFETY ISSUE	477	418
FAILURE TO OBEY SIGN / MARKING	1,236	498
REGULATION VIOLATION	261	222

# Violation Rates: SD2

October – December 2024

Q4 2024 vs. Q4 2023 Comparison

## Marina Del Rey Summary:

- The total number of incidents increased by 20%.
- **Street Sweeping** saw a rise of 22.4%.
- **Safety Issues** experienced a significant decrease of 48.7%.
- Both **Failure to Obey Sign/Marking** and **Regulation Violations** saw increases, with the largest jump in **Failure to Obey Sign/Marking** (26.3%).

In summary, Marina del Rey had a notable increase in overall incidents, driven mostly by an increase in **Failure to Obey Sign/Marking**. However, the **Safety Issues** category decreased significantly.

## South LA Summary:

- **Increase in 2024:** There was an overall increase in cases in 2024 (1,020 more cases).
- **Street Sweeping** had a decline of 294 cases.
- **Safety Issues, Failure to Obey Signs/Markings, and Regulation Violations** all saw increases in 2024 compared to 2023.

This suggests an increase in certain violations from proactive enforcement or calls for service, even as street sweeping-related issues saw a decline.

## Century Summary:

- **Increase in 2024:** There was a substantial increase in total cases in 2024 (3,024 more cases).
- All categories showed significant increases in 2024 compared to 2023:
  - **Street Sweeping:** 1,533 more cases
  - **Safety Issues:** 516 more cases
  - **Failure to Obey Signs/Markings:** 396 more cases
  - **Regulation Violations:** 579 more cases

In 2024, there was a noticeable rise in all types of violations and issues compared to 2023.

# Violation Rates: SD2

October – December 2024

## Q4 2024 vs. Q4 2023 Comparison (Continued)

### Compton Summary:

- **No Change in Total Cases:** The total number of cases remained the same in both years (3,741).
- **Street Sweeping** had a significant increase of 451 more cases in 2024.
- **Safety Issues** and **Failure to Obey Signs/Markings** saw decreases in 2024 (150 fewer and 138 fewer, respectively).
- **Regulation Violations** had a sharp increase of 640 more cases in 2024.

Overall, while the total number of cases remained the same, there were shifts in the types of violations. Street sweeping and regulation violations increased, while safety issues and failure to obey signs decreased in 2024.

### Carson Summary:

- **Increase in 2024:** There was an overall increase in cases in 2024 (902 more cases).
- **Street Sweeping** saw a slight increase of 66 cases.
- **Safety Issues** also had a modest increase of 59 cases.
- **Failure to Obey Signs/Markings** experienced a significant rise of 738 cases.
- **Regulation Violations** saw a smaller increase of 39 cases.

In Carson, the most significant increase in 2024 occurred in "Failure to Obey Signs/Markings," while other categories saw smaller, more moderate increases.

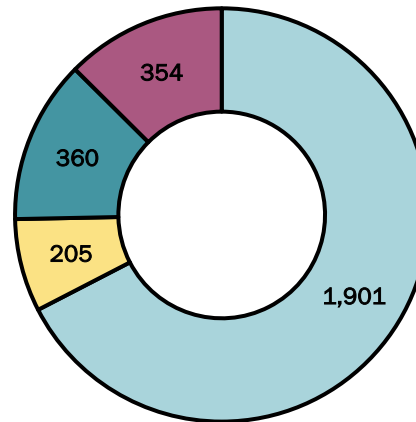


# Violation Rates: SD4

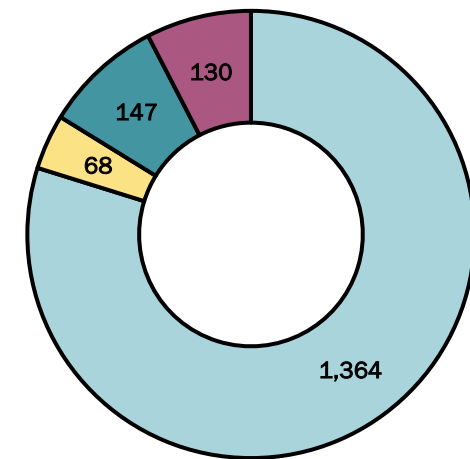
October - December 2024

- STREET SWEEPING
- SAFETY ISSUE
- FAILURE TO OBEY SIGN / MARKING
- REGULATION VIOLATION

Norwalk Station (NWK)  
2,820



Pico Rivera Station (PRV)  
1,709



# Violation Rates: SD4

October - December 2024

## Q4 2024 vs. Q4 2023 Comparison

NORWALK	OCT-DEC 2024	OCT-DEC 2023
TOTAL	2,820	1,323
STREET SWEEPING	1,901	811
SAFETY ISSUE	205	143
FAILURE TO OBEY SIGN / MARKING	360	71
REGULATION VIOLATION	354	298

PICO RIVERA	OCT-DEC 2024	OCT-DEC 2023
TOTAL	1,709	1,850
STREET SWEEPING	1,364	1,567
SAFETY ISSUE	68	91
FAILURE TO OBEY SIGN / MARKING	147	161
REGULATION VIOLATION	130	31

# Violation Rates: SD4

October – December 2024

## Q4 2024 vs. Q4 2023 Comparison

### Norwalk Summary:

- **Increase in 2024:** There was a large increase in total cases in 2024 (1,497 more cases).
- **Street Sweeping** saw a significant increase of 1,090 cases.
- **Safety Issues** had a smaller increase of 62 cases.
- **Failure to Obey Signs/Markings** saw a sharp rise of 289 cases.
- **Regulation Violations** had a moderate increase of 56 cases.

Overall, Norwalk experienced substantial growth in case numbers in 2024, especially in "Street Sweeping" and "Failure to Obey Signs/Markings," with a notable increase in all categories compared to 2023.

### Pico Rivera Summary:

- **Decrease in 2024:** There was a slight overall decrease in cases in 2024 (141 fewer cases).
- **Street Sweeping** saw a decrease of 203 cases.
- **Safety Issues** decreased by 23 cases.
- **Failure to Obey Signs/Markings** decreased by 14 cases.
- **Regulation Violations** experienced a significant increase of 99 cases.

While most categories saw decreases in 2024, the **Regulation Violations** category had a notable increase.

# Violation Rates: SD5

October - December 2024

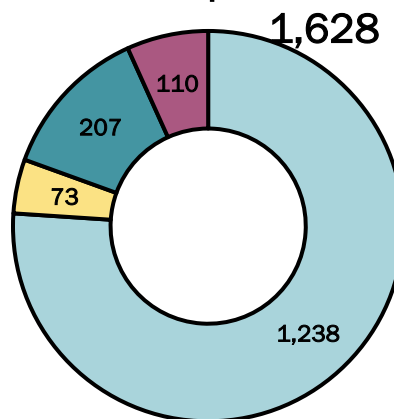
STREET SWEEPING

SAFETY ISSUE

FAILURE TO OBEY SIGN / MARKING

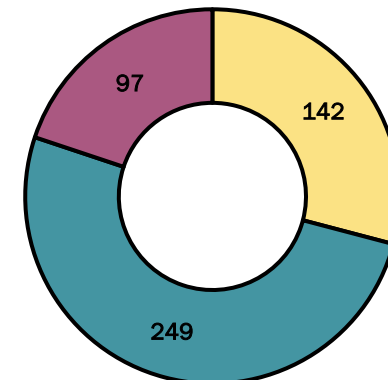
REGULATION VIOLATION

Temple Station (TEM)



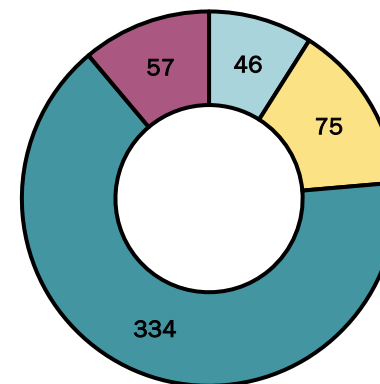
Crescenta Valley Station (CVS)

488



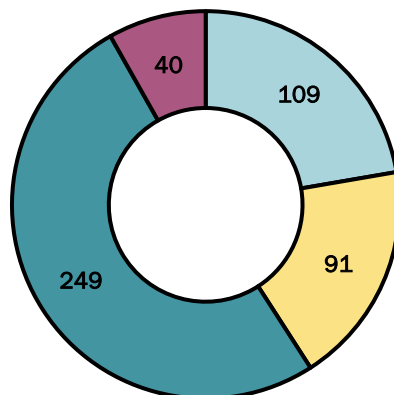
Santa Clarita Station (SCT)

512



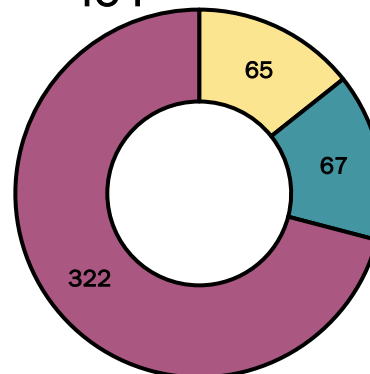
Altadena Station (ATD)

489



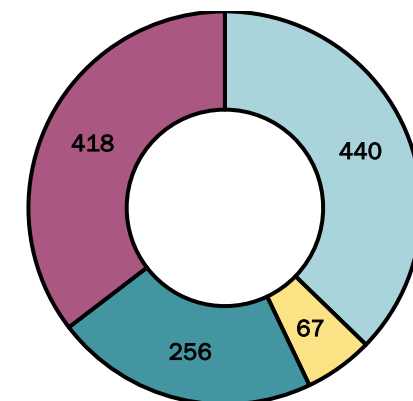
Palmdale Station (PLM)

454



San Dimas Station (SDM)

1,181



# Violation Rates: SD5

October - December 2024

Q4 2024 vs. Q4 2023 Comparison

CRESCENTA VALLEY	OCT-DEC 2024	OCT-DEC 2023
TOTAL	488	662
STREET SWEEPING	0	0
SAFETY ISSUE	142	235
FAILURE TO OBEY SIGN / MARKING	249	262
REGULATION VIOLATION	97	165

ALTADENA	OCT-DEC 2024	OCT-DEC 2023
TOTAL	489	1,045
STREET SWEEPING	109	486
SAFETY ISSUE	91	145
FAILURE TO OBEY SIGN / MARKING	249	206
REGULATION VIOLATION	40	208

SAN DIMAS	OCT-DEC 2024	OCT-DEC 2023
TOTAL	1,181	1,139
STREET SWEEPING	440	682
SAFETY ISSUE	67	72
FAILURE TO OBEY SIGN / MARKING	256	95
REGULATION VIOLATION	418	290

SANTA CLARITA	OCT-DEC 2024	OCT-DEC 2023
TOTAL	512	484
STREET SWEEPING	46	6
SAFETY ISSUE	75	77
FAILURE TO OBEY SIGN / MARKING	334	348
REGULATION VIOLATION	57	53

# Violation Rates: SD5

October - December 2024

Q4 2024 vs. Q4 2023 Comparison (Continued)

TEMPLE	OCT-DEC 2024	OCT-DEC 2023
TOTAL	1,628	2,199
STREET SWEEPING	1,238	1,856
SAFETY ISSUE	73	111
FAILURE TO OBEY SIGN / MARKING	207	27
REGULATION VIOLATION	110	205

PALMDALE	OCT-DEC 2024	OCT-DEC 2023
TOTAL	454	329
STREET SWEEPING	0	0
SAFETY ISSUE	65	44
FAILURE TO OBEY SIGN / MARKING	67	15
REGULATION VIOLATION	322	270

# Violation Rates: SD5

October – December 2024

## Q4 2024 vs. Q4 2023 Comparison

### Crescenta Valley Summary:

- **Decrease in 2024:** There was an overall decrease in cases in 2024 (174 fewer cases).
- **Safety Issues** saw a decrease of 93 cases.
- **Regulation Violations** dropped by 68 cases.

Overall, Crescenta experienced a decrease in cases in all categories compared to 2023.

### Altadena Summary:

- **Decrease in 2024:** There was a significant overall decrease in cases in 2024 (556 fewer cases).
- **Street Sweeping** saw a large decline of 377 cases.
- **Safety Issues** had a decrease of 54 cases.
- **Failure to Obey Signs/Markings** saw an increase of 43 cases.
- **Regulation Violations** experienced a sharp decrease of 168 cases.

Overall, Altadena experienced a notable decline in total cases in 2024, particularly in **Street Sweeping** and **Regulation Violations**, with a small increase in **Failure to Obey Signs/Markings**.

### San Dimas Summary:

- **Increase in 2024:** There was a slight overall increase in cases in 2024 (42 more cases).
- **Street Sweeping** saw a decrease of 242 cases.
- **Failure to Obey Signs/Markings** experienced a significant rise of 161 cases.
- **Regulation Violations** saw an increase of 128 cases.

While the overall increase in cases was small, the biggest changes were seen in **Failure to Obey Signs/Markings** and **Regulation Violations**, both of which saw notable increases in 2024.

# Violation Rates: SD5

October – December 2024

## Q4 2024 vs. Q4 2023 Comparison (Continued)

### Santa Clarita Summary:

- **Increase in 2024:** There was a small overall increase in cases in 2024 (28 more cases).
- **Street Sweeping** saw a notable increase of 40 cases.
- **Failure to Obey Signs/Markings** decreased by 14 cases.

Overall, while the total number of cases in Santa Clarita only slightly increased, **Street Sweeping** showed a significant rise, while other categories saw only minor changes.

### Temple Summary:

- **Decrease in 2024:** There was an overall decrease in cases in 2024 (571 fewer cases).
- **Street Sweeping** saw a significant decrease of 618 cases.
- **Failure to Obey Signs/Markings** saw a notable increase of 180 cases.
- **Regulation Violations** decreased by 95 cases.

Overall, Temple experienced a decrease in total cases in 2024, primarily due to declines in **Street Sweeping**, **Safety Issues**, and **Regulation Violations**, with a substantial rise in **Failure to Obey Signs/Markings**.

### Palmdale Summary:

- **Increase in 2024:** There was an overall increase in cases in 2024 (125 more cases)..
- **Failure to Obey Signs/Markings** had an increase of 52 cases.
- **Regulation Violations** also saw an increase of 52 cases.

Overall, Palmdale experienced an increase in total cases in 2024, primarily driven by increases in **Failure to Obey Signs/Markings** and **Regulation Violations**, as well as a moderate rise in **Safety Issues**.



# Revenue Generated

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# Revenue Generated

## October – December 2024

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Total Parking Enforcement Revenue Generated:

2024 = \$3,016,456.45 vs. 2023 = \$2,796,932.30

Revenue **increased** by 7.85% from 2023 to 2024

### Highest Revenue Stations By District 2024 :

- SD1: East Los Angeles Station = \$978,016
- SD2: South Los Angeles Station = \$554,059
- SD4: Norwalk Station = \$177,511
- SD5: Temple Station = \$132,882

### Highest Revenue Stations By District 2023:

- SD1: East Los Angeles Station = \$861,096
- SD2: South Los Angeles Station = \$563,613
- SD4: Norwalk Station = \$112,891
- SD5: Temple Station = \$159,374

# Revenue Generated

## October – December 2024

### Revenue Generation by Stations 2024 vs. 2023

STATION	OCT-DEC 2024	OCT-DEC 2023
EAST LOS ANGELES	\$978,016	\$861,096
INDUSTRY	\$332,956	\$368,095
WALNUT	\$102,010	\$89,719
LENNOX	\$554,059	\$563,613
MARINA DEL REY	\$417,300	\$70,883
CENTURY	\$382,534	\$300,378
CARSON	\$209,646	\$194,590
COMPTON	\$188,593	\$185,289
NORWALK	\$177,511	\$112,891
PICO RIVERA	\$109,338	\$104,666
TEMPLE	\$132,882	\$159,374
SAN DIMAS	\$84,578	\$78,917
SANTA CLARITA VALLEY	\$51,701	\$45,673
ALTADENA	\$36,495	\$58,153
CRESENTA VALLEY	\$36,249	\$33,441
PALMDALE	\$30,121	\$10,331



# Response Time

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OCT-DEC 2024	CALLS FOR SERVICE- TOTAL	RESPONSE TIME (MINUTES)- AVERAGE	
EAST LOS ANGELES	847	40	SD 1
INDUSTRY	158	24	
WALNUT	47	27	
SOUTH LOS ANGELES	273	39	SD 2
MARINA DEL REY	78	37	
CENTURY/REGIONAL	539	56	
CARSON	65	53	
COMPTON	55	44	
NORWALK	24	25	SD 4
PICO RIVERA	31	32	
TEMPLE	76	42	SD 5
SAN DIMAS	18	49	
SANTA CLARITA VALLEY	6	48	
CRESCENTA VALLEY / ALTADENA	158	30	
PALMDALE	19	84	

OCT-DEC 2023	CALLS FOR SERVICE- TOTAL	RESPONSE TIME (MINUTES)- AVERAGE	
EAST LOS ANGELES	827	41	SD 1
INDUSTRY	136	28	
WALNUT	38	31	
SOUTH LOS ANGELES	142	41	SD 2
MARINA DEL REY	94	33	
CENTURY/REGIONAL	270	50	
CARSON	35	40	
COMPTON	63	34	
NORWALK	13	31	SD 4
PICO RIVERA	32	38	
TEMPLE	31	56	SD 5
SAN DIMAS	80	31	
SANTA CLARITA VALLEY	2	12	
CRESCENTA VALLEY / ALTADENA	173	24	
PALMDALE	42	71	

## Key Observations

- **ELA Station** had a 2.4% increase in calls and decreased response time by 1 minute in 2024
- **SLA Station** almost doubled the number of calls received in 2024 but decrease the average response time by 2 minutes
- While **CEN Station** had a longer response time by 6 minutes in 2024, the call volume nearly doubled in that time
- **NWK Station** was able to reduce their response time by 6 minutes while experiencing an 84.6% increase in calls in 2024
- **TEM Station** reduced their response time by 14 minutes while receiving more than double the call volume

# Response time: Contact Us Portal

October-December 2024

## Summary Information

OCT-DEC 2024	EMAILS RECEIVED	RESPONSE TIME (DAYS)	
EAST LOS ANGELES	145	0.5	SD 1
INDUSTRY	36	2.0	
WALNUT	18	1.0	
SOUTH LOS ANGELES	20	1.5	SD 2
MARINA DEL REY	5	0.2	
CENTURY/REGIONAL	50	6.0	
CARSON	33	3.0	
COMPTON	64	1.0	SD 4
NORWALK	31	1.0	
PICO RIVERA	39	1.5	SD 5
TEMPLE	21	1.5	
SAN DIMAS	21	1.5	
SANTA CLARITA VALLEY	85	2.0	
CRESCENTA VALLEY/ALTADENA	53	2.5	
PALMDALE	37	1.0	

- SD 1 stations had a total of 199 emails and an average response time of 1.1 days

- SD 2 stations had a total of 172 emails and an average response time of 2.3 days

- SD4 stations had a total of 70 emails and an average response time of 1.2 days

- SD 5 stations had a total of 217 emails and an average response time of 1.7 days

\*Disclaimer on the email submission form advises that these are to be used for general information purposes and may take a few days to process.

\*Contact Us Portal created May 2024, no data exists for 2023

\*Due to an upgrade in our departments email security policies, there were several instances of “outside” emails that were not routed to the PED station email group and rather held in quarantine, which added time to our ability to receive and respond to emails.

# Appeals and Disputes

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# Initial Review Dispute: **1<sup>st</sup> Level**

**October – December 2024**

## LIABLE

STATION	Q4 2024	Q4 2023
EAST LOS ANGELES	126	88
INDUSTRY	41	68
WALNUT	13	11
SOUTH LOS ANGELES	51	41
MARINA DEL REY	270	133
CENTURY/REGIONAL	28	18
CARSON	34	33
COMPTON	26	25
NORWALK	29	8
PICO RIVERA	16	13
TEMPLE	18	47
SAN DIMAS	17	12
SANTA CLARITA VALLEY	11	9
CRESCENTA VALLEY / ALTADENA	20	34
PALMDALE	9	4
<b>TOTAL:</b>	<b>709</b>	<b>185</b>

## NOT LIABLE

STATION	Q4 2024	Q4 2023
EAST LOS ANGELES	71	86
INDUSTRY	13	28
WALNUT	6	22
SOUTH LOS ANGELES	77	80
MARINA DEL REY	33	98
CENTURY/REGIONAL	31	12
CARSON	9	23
COMPTON	19	21
NORWALK	5	6
PICO RIVERA	3	2
TEMPLE	11	22
SAN DIMAS	15	12
SANTA CLARITA VALLEY	0	4
CRESCENTA VALLEY / ALTADENA	8	9
PALMDALE	4	3
<b>TOTAL:</b>	<b>305</b>	<b>102</b>

## District Summary Q4 2024

- **SD 1:** Of the 270 Initial Review requests, 180 were found liable and 90 were found not liable.
- **SD 2:** Of the 578 Initial Review requests, 409 were found liable and 169 were found not liable.
- **SD 4:** Of the 53 Initial Review requests, 45 were found liable and 8 were found not liable.
- **SD 5:** Of the 113 Initial Review requests, 75 were found liable and 38 were found not liable.



# Officer & Court Hearing:

## October-December 2024

### Key Results 2024:

#### OFFICER HEARINGS: 2<sup>nd</sup> Level Request

##### LIABLE

STATION	Q4 2024	Q4 2023
EAST LOS ANGELES	1	4
INDUSTRY	2	7
WALNUT	1	2
SOUTH LOS ANGELES	5	2
MARINA DEL REY	18	20
CENTURY	4	1
CARSON	7	0
NORWALK	0	2
PICO RIVERA	1	2
TEMPLE	2	4
CV	0	1
SAN DIMAS	3	0
<b>TOTAL:</b>	<b>17</b>	<b>45</b>

##### NOT LIABLE

STATION	Q4 2024	Q4 2023
EAST LOS ANGELES	0	3
INDUSTRY	0	1
NORWALK	1	
CENTURY	0	2
<b>TOTAL:</b>	<b>2</b>	<b>6</b>

#### COURT HEARINGS: 3<sup>rd</sup> level REVERSED

STATION	Q4 2024	Q4 2023
EAST LOS ANGELES	1	3
INDUSTRY	1	
WALNUT	2	
MARINA DEL REY	2	3
CENTURY	1	
COMPTON	1	
ALTADENA	1	
<b>TOTAL:</b>	<b>9</b>	<b>6</b>

- **SD 1:** Made up 4 of the 19 Hearings, all were found liable, However all 4 of the court hearings ended in a reversal of the citation
  - **SD 2:** Received 35 Hearings, 1 was found not liable. All 4 of the Court Hearings were reversed
  - **SD 4:** Had 2 Officer Hearings, one was found not liable
  - **SD 5:** All 5 Officer Hearings were found liable; however, the 1 Court Hearing was reversed
- \*No Court Hearings resulted in an affirmation of the issued citation



# Customer Satisfaction

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# Customer Satisfaction Email Responses

## October – December 2024

Satisfaction Responses:  
 Overall Rating 4.46



- **SD 1:** Survey replies came from East Los Angeles (2), Industry (3), and Walnut (1)
- **SD 2:** Survey replies came from Marina Del Rey (1) and Century (1)
- **SD 4:** Surveys came from Norwalk (2)
- **SD 5:** Survey replies came from Temple (2), Santa Clarita (1), Crescenta Valley (2), and Altadena (5)

\*Location information was not provided for 2 of the 22 submissions (providing the handling station is now a requirement)

*\*Satisfaction surveys were created May 2024, no data exists for 2023*



# Equity and Accessibility

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# Supervisory District 1

## October – December 2024

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### East Los Angeles Station:

- 16.33 sq miles / 176,458 population
- 10 Parking Control Officers / 2 Supervising Parking Control Officer
- **847 calls** / 3,836 proactive enforcement incidents / 145 email requests
- 15,828 citations issued

### Industry Station:

- 46.23 sq miles / 176,408 population
- 5 Parking Control Officers / 1 Supervising Parking Control Officer
- **158 calls** / 2,239 proactive enforcement incidents / 36 email requests
- 4,785 citations issued

### Walnut Station:

- 44.84 sq miles / 133,438 population
- 1 Parking Control Officer / 0 Supervising Parking Control Officer
- **47 calls** / 222 proactive enforcement incidents / 18 email requests
- 1,539 citations issued

# Supervisorial District 2

October – December 2024

## South Los Angeles Station:

- 8.52 sq miles / 115,032 population
- 8 Parking Control Officers / 1 Supervising Parking Control Officer
- **273 calls** / 3,336 proactive enforcement incidents / 20 email requests
- 10,7171 citations issued

## Marina Del Rey Station:

- 6.32 sq miles / 30,484 population
- 1 Parking Control Officer / 1 Supervising Parking Control Officer
- **78 calls** / 547 proactive enforcement incidents / 5 email requests
- 5,646 citations issued

## Century Station:

- 13.00 sq miles / 183,815 population
- 12 Parking Control Officers / 1 Supervising Parking Control Officer
- **539 calls** / 2,322 proactive enforcement incidents / 50 email requests
- 6,996 citations issued

## Carson Station:

- 24.20 sq miles / 118,945 population
- 3 Parking Control Officers / 1 Supervising Parking Control Officer
- **65 calls** / 888 proactive enforcement incidents / 33 email requests
- 4,144 citations issued

## Compton Station:

- 12.69 sq miles / 115,116 population
- 3 Parking Control Officers / 1 Supervising Parking Control Officer
- **55 calls** / 1,365 proactive enforcement incidents / 64 email requests
- 3,741 citations issued

# Supervisory District 4 Stations

October – December 2024

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## Norwalk Station:

- 24.03 sq miles / 216,741 population
- 1 Parking Control Officer / 1 Supervising Parking Control Officer
- 24 calls / 661 proactive enforcement incidents / 31 email requests
- 2,820 citations issued

## Pico Rivera Station:

- 13.75 sq miles / 92,349 population
- 2 Parking Control Officers / 1 Supervising Parking Control Officer
- 31 calls / 436 proactive enforcement incidents / 39 email requests
- 1,709 citations issued

# Supervisory District 5

October – December 2024

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## Temple Station:

- 50.78 sq miles / 187,424 population
- 2 Parking Control Officers / 1 Supervising Parking Control Officer
- **76 calls** / 717 proactive enforcement incidents / 21 email requests
- 10,7171 citations issued

## San Dimas Station:

- 243.61 sq miles / 80,972 population
- 2 Parking Control Officers / 0 Supervising Parking Control Officer
- **18 calls** / 352 proactive enforcement incidents / 21 email requests
- 5,646 citations issued

## Santa Clarita Station:

- 658.92 sq miles / 290,200 population
- 1 Parking Control Officer / 1 Supervising Parking Control Officer
- **6 calls** / 344 proactive enforcement incidents / 85 email requests
- 6,996 citations issued

## Crescenta Valley Station:

- 235.16 sq miles / 40,744 population
- 1 Parking Control Officer / 1 Supervising Parking Control Officer
- **47 calls** / 503 proactive enforcement incidents / 53 email requests
- 488 citations issued

## Altadena Station:

- 24.75 sq miles / 43,478 population
- 2 Parking Control Officers / 1 Supervising Parking Control Officer
- **129 calls** / 3,725 proactive enforcement incidents
- 489 citations issued

## Palmdale Station:

- 763.14 sq miles / 209,857 population
- 1 Parking Control Officer / 1 Supervising Parking Control Officer
- **19 calls** / 1,365 proactive enforcement incidents / 37 email requests
- 3,741 citations issued





# Safety Improvements

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# Saturation Events & Safety Issue Citations

October – December 2024

DATE	LOCATION OF SATURATION EVENT	TOWED VEHICLES
10/2/2024	8800-9000 BEACH ST	8
10/9/2024	71ST ST / HOLMES AVE	6
10/23/2024	77TH ST (COMPTON AV - MIRAMONTE BLVD)	9
10/30/2024	89TH ST (ALAMEDA ST - JUNIPER ST)	8
11/13/2024	71ST ST / MIRAMONTE BLVD	7
11/20/2024	59TH PL (CENTRAL AV - HOOPER AV)	12
11/22/2024	85TH ST (CENTRAL AV - HOOPER AV)	11
11/26/2024	66TH ST (CENTRAL AV - HOOPER AV)	8
12/13/2024	69TH & 70TH ST (CONVERSE AV - COMPTON AV)	4
12/13/2024	64TH ST (CENTRAL AV - HOOPER AV)	6
12/13/2024	9200-9600 JUNIPER ST	6

- Saturation events target neighborhoods or areas that have chronic long term parking issues or abandoned vehicles
- Vehicles that are inoperable, have expired registration, or have been reported stolen make up most of these tows
- October had 4 saturation events- **31 vehicles removed**
- November had 4 saturation events - **38 vehicles removed**
- December had 3 saturation events - **16 vehicles removed**

Safety Issue Citations by District

DISTRICT	DOUBLE PARKED	BLOCKED FIRE HYDRANT / LANE	PARKED ON CROSSWALK / SIDEWALK	BLOCKED DRIVEWAY
SD 1	12	67	405	175
SD 2	1,313	504	524	177
SD 4	6	22	10	6
SD 5	5	59	12	34

# Efficiency of Resources

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# Staffing Updates

## As of December 2024

29 new positions were allocated to the PED unit effective 10/1/2024:

- 1 Administrative Services Manager III (ASM III)
- 1 Administrative Services Manager II (ASM II)
- 1 Administrative Services Manager I (ASM I)
- 1 Operations Assistant III (OA III)
- 18 Parking Control Officer (PCO)
- 7 Supervising Parking Control Officer (SPCO)

Parking Enforcement Detail Staffing Summary						
POSITION TITLE	as of December 31, 2024			as of September 30, 2024		
	BUDGETED POSITIONS	VACANT POSITIONS	VACANCY RATE	BUDGETED POSITIONS	VACANT POSITIONS	VACANCY RATE
Administrative Services Manager I	2	0	0%	1	0	0%
Administrative Services Manager II	1	0	0%	0	0	n/a
Administrative Services Manager III	1	1	100%	0	0	n/a
Intermediate Typist Clerk	3	0	0%	3	1	33%
Operations Assistant I	2	0	0%	2	0	0%
Operations Assistant II	2	0	0%	2	0	0%
Operations Assistant III	1	1	100%	0	0	n/a
Parking Control Officer	87	30	34%	69	14	20%
Senior Typist Clerk	1	0	0%	1	0	0%
Supervising Parking Control Officer	19	7	37%	12	2	17%
<b>TOTAL POSITIONS:</b>	<b>119</b>	<b>39</b>	<b>33%</b>	<b>90</b>	<b>17</b>	<b>19%</b>

\*2 PCO candidates were promoted to SPCO effective 12/5/24.

\*2 additional PCO candidates will be promoted to SPCO in January 2025.

\*26 job offers were made to fill PCO vacancies and candidates were moved to hire (pending background clearance).



# Environmental Impact

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# Vehicles and Mileage Information

October – December 2024

OCT-DEC 2024	35 FORD FUSIONS: MILES	3 CROWN VICTORIAS: MILES	9 JEEPS: MILES	8 EXPLORERS: MILES	6 TAURUS': MILES	8 IMPALAS: MILES	1 MALIBU: MILES
EAST LOS ANGELES	11,570	---	533	444	3,144	---	---
INDUSTRY	7,001	---	1,109	---	1,936	---	---
WALNUT	---	714	---	4,850	---	---	---
SOUTH LOS ANGELES	5,473	21	3,911	1,160	---	---	---
MARINA DEL REY	3,309	---	---	---	---	---	---
CENTURY	5,363	---	---	---	6,169	575	---
CARSON	3,762	---	---	1,646	---	---	---
COMPTON	2,946	---	---	2,334	---	---	---
NORWALK	4,590	---	---	554	---	---	---
PICO RIVERA	---	---	---	2,341	---	---	---
TEMPLE	3,937	---	---	2,739	---	---	56
SAN DIMAS	6,526	---	---	---	---	---	---
SANTA CLARITA VALLEY	3,210	---	---	---	---	---	---
ALTADENA	7,156	521	---	---	---	---	---
CRESCENTA VALLEY	2,603	---	---	---	---	---	---
PALMDALE	4,881	---	---	3,905	---	---	---
<b>TOTAL:</b>	<b>72,327</b>	<b>1,256</b>	<b>5,553</b>	<b>19,973</b>	<b>11,249</b>	<b>575</b>	<b>56</b>

## Summary Information

- 35 of the 70 vehicles in PED are Ford Fusions (Hybrid Vehicles)
- 65% of the total miles driven come from more fuel-efficient hybrid vehicles (Ford Fusions)
- 30 additional hybrid trucks are in the procurement process

# Community Engagement

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# Community Engagement

October – December 2024

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Examples of community events/meetings PED participated in:

Maravilla Community - East Los Angeles Station

- 1<sup>st</sup> Tuesday @ 6pm

El Camino Village - South Los Angeles Station

- 3<sup>rd</sup> Thursday @ 7pm

Florence Firestone Community - Century Station

- 2<sup>nd</sup> Wednesday @ 5:30pm

El Rancho Dominguez – Compton Station

- 4<sup>th</sup> Thursday @ 6pm

Community event with Holly Mitchell's office

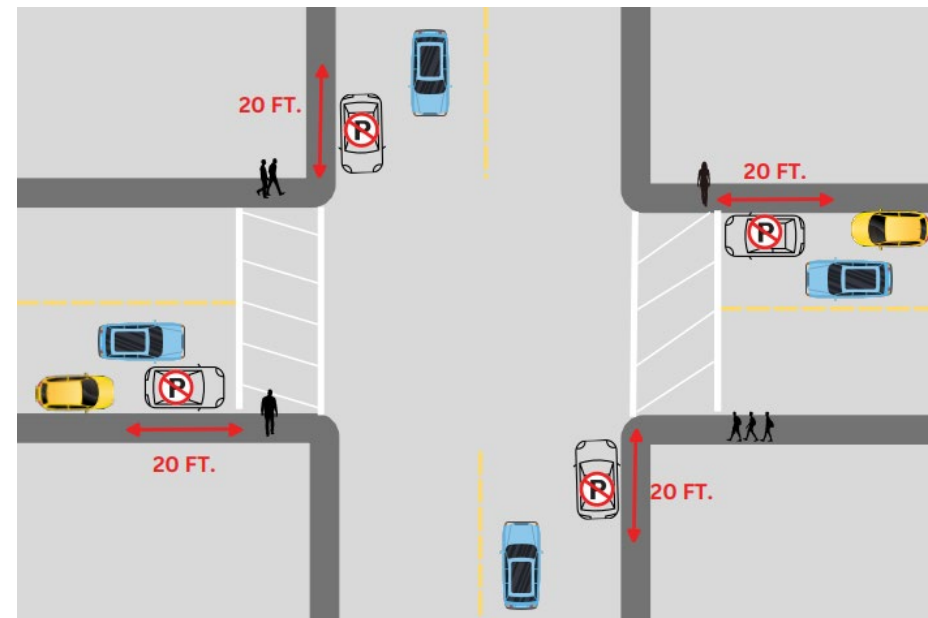
- November 14<sup>th</sup> @ Campanella Park



# AB 413 California Law

As of February 2024

- Information posted on all LASD station IG accounts and LASD PED Website: <https://lasd.org/parking-enforcement/>
- Flyers have been printed and will be distributed in both English/Spanish
- DPW is working on new ordinance for approval by the BOS including bail amount.
- Other translations will be available (Tagalog, Mandarin, Cantonese, Vietnamese, Arabic, and Korean)



## **PARKING NOTICE: AB 413 – California Road Safety Law**

### **AB 413:**

- The new California law that **prohibits stopping / standing / parking adjacent to crosswalks**. This practice increases visibility of pedestrians or cyclists for drivers, reducing the risk of pedestrian-involved crashes, also known as “**daylighting**”.

### **Why did I receive this warning?**

- AB 413 became state law January 1, 2025- making it illegal to park within 20 feet (approximately 1 car length) of the vehicle approach side of any marked or unmarked crosswalk. This law applies regardless of if the curb is marked or not.

### **Is this a citation?**

- No, this is a warning. LA County Sheriff's Parking Enforcement will issue a warning for the first 4 months of 2025. Starting May 1, 2025, any vehicles parked within 20 feet of any marked or unmarked crosswalk will be subject to a \$63 citation (subject to change).