



**PUBLIC REQUEST TO ADDRESS
THE BOARD OF SUPERVISORS
COUNTY OF LOS ANGELES, CALIFORNIA**

MEMBERS OF THE BOARD

HILDA L. SOLIS
HOLLY J. MITCHELL
LINDSEY P. HORVATH
JANICE HAHN
KATHRYN BARGER

Correspondence Received

The following individuals submitted comments on agenda item:				
Agenda #	Relate To	Position	Name	Comments
33.		Other	Monisha Parker	<p>Strengthening and reducing expenditures for key departments in Los Angeles County, such as Children and Family Services, Public Social Services, Mental Health, Treasurer and Tax Collector, Auditor-Controller, and the Chief Executive Office, requires a strategic approach that balances efficiency, effectiveness, and fiscal responsibility. Below are actionable steps to achieve this:</p> <p>1. Children and Family Services Invest in Prevention Programs: Focus on early intervention and family support programs to reduce the need for costly out-of-home placements. Leverage Technology: Use data analytics to identify at-risk families and allocate resources more effectively. Staff Training: Provide ongoing training for caseworkers to improve outcomes and reduce turnover. Streamline Processes: Automate administrative tasks to reduce paperwork and improve efficiency. Collaborate with Nonprofits: Partner with community organizations to share costs and expand services. Reduce Legal Costs: Improve case management to minimize legal disputes and associated expenses.</p> <p>2. Public Social Services Expand Outreach: Use digital platforms to connect with underserved populations and ensure they access available benefits. Integrated Services: Coordinate with other departments (e.g., Mental Health, Housing) to provide holistic support. Performance Metrics: Track outcomes to ensure programs are effective and adjust as needed. Fraud Prevention: Implement advanced fraud detection systems to reduce improper payments. Shared Services: Consolidate back-office functions (e.g., HR, IT) with other departments to reduce overhead. Optimize Eligibility Processes: Use technology to streamline eligibility determinations and reduce administrative costs.</p> <p>3. Mental Health Services Community-Based Care: Invest in community mental health centers to reduce reliance on emergency services and hospitals. Telehealth Services: Expand telehealth options to reach more clients and reduce transportation costs. Preventive Programs: Focus on early intervention and mental health education to reduce long-term costs. Partnerships with Nonprofits: Collaborate with nonprofits to deliver services at</p>



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a lower cost.

Data-Driven Decisions: Use data to identify high-cost services and reallocate resources to more effective programs.

Reduce Administrative Overhead: Consolidate administrative functions with other health-related departments.

4. Treasurer and Tax Collector

Modernize Systems: Invest in updated technology to improve tax collection efficiency and reduce errors.

Customer Service: Enhance online and in-person services to improve taxpayer satisfaction and compliance.

Financial Education: Provide resources to help taxpayers understand their obligations and avoid penalties.

Automate Processes: Use automation for routine tasks like billing and collections to reduce staffing needs.

Outsource Non-Core Functions: Consider outsourcing certain functions (e.g., printing, mailing) to reduce costs.

Optimize Staffing: Cross-train employees to handle multiple roles and reduce overtime expenses.

5. Auditor-Controller

Fraud Detection: Invest in advanced auditing tools to detect and prevent fraud and waste.

Transparency: Improve public reporting to build trust and ensure accountability.

Staff Development: Provide training to keep staff updated on best practices and emerging risks.

Automate Audits: Use software to automate routine audits and reduce manual labor.

Shared Services: Collaborate with other departments to share auditing resources and reduce duplication.

Prioritize Audits: Focus on high-risk areas to maximize the impact of limited resources.

6. Chief Executive Office

Strategic Planning: Develop long-term plans to align departmental goals with county priorities.

Performance Management: Implement systems to track and improve departmental performance.

Stakeholder Engagement: Foster collaboration between departments and external stakeholders to improve outcomes.

Consolidate Functions: Merge overlapping functions across departments to reduce redundancy.

Reduce Travel and Training Costs: Use virtual meetings and online training to cut expenses.

Optimize Contracts: Negotiate better terms with vendors and consolidate contracts to achieve economies of scale.

General Strategies for All Departments

				<p>Cross-Department Collaboration: Encourage departments to share resources, data, and best practices.</p> <p>Technology Investments: Invest in modern technology to improve efficiency and reduce long-term costs.</p> <p>Performance-Based Budgeting: Allocate funds based on measurable outcomes and performance metrics.</p> <p>Employee Engagement: Involve staff in identifying cost-saving opportunities and improving processes.</p> <p>Public-Private Partnerships: Leverage partnerships with private and nonprofit organizations to expand services without increasing costs.</p> <p>By implementing these strategies, Los Angeles County can strengthen its services while reducing unnecessary expenditures, ensuring that resources are used effectively to meet the needs of its residents.</p>
		Item Total	1	
Grand Total			1	