

MOTION BY SUPERVISOR KATHRYN BARGER

FEBRUARY 11, 2025

**PROCLAIM FEBRUARY 11 AS 211 DAY IN LOS ANGELES COUNTY**

211 LA has served Los Angeles County since 1981 as its primary information line for all types of health and human services, including being the county’s disaster hotline for recovery and response. For 20 years, residents in need of specialized support have been able to dial 2-1-1 and get connected to essential services. 211 LA’s hotline supports unhoused individuals with emergency shelter, provides care coordination services to aid victims of hate acts, and employs technology to connect vulnerable populations to needed services. That scale of individualized care has woven 211 LA into the fabric of Los Angeles County.

When two of the most destructive wildfires in California’s history broke out on January 7, 2025, 211 LA quickly pivoted focus to disaster relief to support residents impacted by the fires.

Since then, tens of thousands of individuals and their 13,000 pets have been placed. According to 211 LA, they have collaborated with FEMA, the American Red Cross, corporate partners, and donors to provide direct support to impacted individuals valued at \$15 million to provide emergency housing, cash grants for families, transportation, food, and other essential supplies. 211 LA continued to handle the regular volume of non-wildfire-related service requests throughout this crisis.

**I, THEREFORE, MOVE** that the Board of Supervisors proclaim February 11 as 211 Day and that 211 LA be recognized and celebrated for its services to the residents of Los Angeles County.

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KB:mbo

MOTION

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MITCHELL \_\_\_\_\_

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