



**PUBLIC REQUEST TO ADDRESS
THE BOARD OF SUPERVISORS
COUNTY OF LOS ANGELES, CALIFORNIA**

MEMBERS OF THE BOARD

HILDA L. SOLIS
HOLLY J. MITCHELL
LINDSEY P. HORVATH
JANICE HAHN
KATHRYN BARGER

Correspondence Received

| The following individuals submitted comments on agenda item: | | | | |
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| Agenda # | Relate To | Position | Name | Comments |
| 32. | | Favor | David Martinez | Our current waste collection company (Athens Trash Collection) Has failed to honor their commitment to Community Support to for Parade and Festival. Their commitment was to provide trash collection to our Parade and festival, in the last 4 years they have failed to provide this service, we have relied on Valley Vista to provide this service. We reach out every year to Athens for their support but they have failed to honor their commitment. Please consider Community support as one of the issues for awarded a contract to the our trash collection in our community. |
| | | Oppose | Alex Kuo | Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest??? |
| | | | Aliza Chalapong | As one of our RH residents noted:, "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years. What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32. |



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| 32. | | Oppose | Allen Li | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???</p> <p>As one of our RH residents noted:, "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32.</p> |



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| 32. | | Oppose | Allison Chang | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???</p> <p>As one of our RH residents noted:, "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32.</p> |
| | | | Alvin Yang | |
| | | | angel zhang | |
| | | | Angela Yang | |
| | | | Annie With | |



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| 32. | | Oppose | Annie Yu | Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest??? As one of our RH residents noted:, "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years. What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32. |
| | | | Annie C Tien | |
| | | | Brandon M Macias | As a member of the Rowland Community and active participant in our local decision making processes, I'm appalled that such a massive raise in collection fees has almost no oversight or transparency mechanism for everyday people. It is more than apparent by the agenda that RH/South Diamondbar have the highest collection rates of any being discussed here today. As unincorporated communities, we rest the duty of oversight and representation on the county and the BoS to work in our best interests. If you want people to believe in that county really has our back, show it by opening this system up and asking for real input from community BEFORE raising taxes at such a steep rate over a short period of time. |
| | | | CAI WEN Wang | |



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| 32. | | Oppose | Cary C Chen | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???</p> <p>As one of our RH residents noted:, "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32.</p> |
| | | | ChanChen Hsu | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???</p> <p>As one of our RH residents noted:, "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32.</p> |



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| 32. | | Oppose | Chenyu Chiang | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???</p> <p>As one of our RH residents noted:, "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32.</p> |



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| 32. | | Oppose | Chi Lau | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???</p> <p>As one of our RH residents noted:, "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32.</p> |



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| 32. | | Oppose | Chun Hung Chen | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???</p> <p>As one of our RH residents noted:, "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32.</p> |
| | | | ChungShie Chou | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 .</p> <p>As one of our RH residents noted:, "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32.</p> |
| | | | Cindy Rao | |



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| 32. | | Oppose | CK Kong | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???</p> <p>As one of our RH residents noted:, "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32.</p> |
| | | | David D Lai | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???</p> <p>As one of our RH residents noted:, "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32</p> |



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| 32. | | Oppose | Deborah Enos | <p>I strongly oppose the contracting process that has resulted in the community of Rowland Heights being saddled with a waste hauling contract that put us at the highest monthly cost of all the communities in this action. The difference is between 8 and 14%. This is also after our community has suffered 15% increases year over year between 2019 and 2024. If this contract is allowed to go forth our community will see a 48% increase in cost over only 3 years. Is this appropriate and fair? Who is looking over our community?</p> <p>In checking my past Athens bills. Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!!</p> <p>Additionally, the contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. As noted above, increases year over year have been approx 15% each of the last two years. Terrible!</p> <p>In reviewing the board report, I couldn't find what the bids were for our community from the other companies. Shouldn't this information be made public? How do we know this was the best bid for our community and not a de facto monopoly price. Also there is no explanation for why RH is the highest of all the communities in this action. Nor why this initial price is another 12% over our current rates. Guess we don't get to participate in reduced fees when fuel prices have dropped.</p> <p>But we have experienced reductions in the services we use to get. Where is the transparency and accountability in this action.</p> <p>Please consider the above and oppose the contracting process to Athens for Rowland Heights at this inflated price.</p> <p>Thank you and I hope you value protecting your constituents.</p> |
| | | | Eddie Tsai | |
| | | | Eileen Lee | |



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| 32. | | Oppose | Ellen Hsu | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???</p> <p>As one of our RH residents noted:, "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32.</p> |



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| 32. | | Oppose | Florence Lei | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???</p> <p>As one of our RH residents noted., "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32.</p> |
| | | | Frank K Chan | |



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| 32. | | Oppose | Grace Chiou | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???</p> <p>As one of our RH residents noted:, "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32.</p> |



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| 32. | | Oppose | Heng Wei Hsu | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???</p> <p>As one of our RH residents noted., "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32.</p> |
| | | | Henna Bharwani | |



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Correspondence Received

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| 32. | | Oppose | Henry Tsao | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???</p> <p>As one of our RH residents noted., "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32.</p> |
| | | | Henry Woo | |
| | | | Henry Wu | |
| | | | Hsin R Cheng | |
| | | | Hsiuhsiu Huang | |



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| 32. | | Oppose | JACKSON HSU | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???</p> <p>As one of our RH residents noted., "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32.</p> |



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| 32. | | Oppose | JinYuan Peng | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???</p> <p>As one of our RH residents noted:, "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32.</p> |



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| 32. | | Oppose | Jocelyn Huang | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???</p> <p>As one of our RH residents noted., "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32.</p> |
| | | | Jonathan Song | |
| | | | Joyce Yu | |
| | | | Julie S Chan | |
| | | | Jun Song | |



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| 32. | | Oppose | Jun Tang | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???</p> <p>As one of our RH residents noted:, "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32.</p> |
| | | | Kin K Cheng | |
| | | | Leana Liang | |
| | | | LIN WEI WANG | |
| | | | Lisa Hsieh | |
| | | | Mark Hsu | |
| | | | MARY L MESCHER | |
| | | | Nicole Tsai | |
| | | | Philip Wang | |
| | | | Phyllis Hsu | |



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| 32. | | Oppose | Robert Lo | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???</p> <p>As one of our RH residents noted:, "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32.</p> |



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| 32. | | Oppose | Rui Li | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???</p> <p>As one of our RH residents noted:, "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32.</p> |



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| 32. | | Oppose | Sherry Sun | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???</p> <p>As one of our RH residents noted:, "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32.</p> |
| | | | Stephanie Chen | I feel it is unfair for the residents of Rowland Heights to pay more than any other area in Los Angeles County. We already pay high taxes to help fund the progressive agenda of our leaders. We are also some of the most under represented in the County due to unincorporation. Our bills are high enough and rent is already high. The added cost will only force landlords to increase our rent more. |
| | | | Susan Kearns | As a resident of Rowland Heights, I oppose the trash rate increase. It will be the highest of any proposed rate of any of the proposed rates in other areas being approved. There has been a 48% increase over 3 years already. We, on a fixed income, can barely make it with all the increases in various services. |
| | | | Susan Mach | Unreasonable increase for Rowland Heights |



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| 32. | | Oppose | Tao Kong | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???</p> <p>As one of our RH residents noted:, "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32.</p> |
| | | | Teri Malkin | Why does Rowland Heights have the highest collection fees of all the other areas up for approval?\$39.06, \$36.98, \$36.71, \$36.72 vs \$41.84 in Rowland Heights? We had substantial increases last year too. |
| | | | Ting Yu | Oppose |
| | | | Tingmou Wu | |



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| 32. | | Oppose | Tong Li | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???</p> <p>As one of our RH residents noted:, "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32.</p> |
| | | | Tsuwen Hsu | |



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| 32. | | Oppose | Tung yao Chang | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???</p> <p>As one of our RH residents noted:, "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32.</p> |
| | | | Valerie Feng | |
| | | | Wancheng Tien | |



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| 32. | | Oppose | Warren Su | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???</p> <p>As one of our RH residents noted:, "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32.</p> |



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| 32. | | Oppose | Wilson Mach | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???</p> <p>As one of our RH residents noted:, "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32.</p> |



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| 32. | | Oppose | Xiaohua Zhuang | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???</p> <p>As one of our RH residents noted:, "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32.</p> |
| | | | Xin Wang | |
| | | | Yafen Su | |



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| 32. | | Oppose | Yongchong Yu | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???</p> <p>As one of our RH residents noted., "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32.</p> |



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| 32. | | Oppose | Yu Hsu | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???</p> <p>As one of our RH residents noted., "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32.</p> |
| | | | Yu Zhang | |

| The following individuals submitted comments on agenda item: | | | | |
|--|-----------|-------------------|--------------|--|
| Agenda # | Relate To | Position | Name | Comments |
| 32. | | Oppose | Zhiyu Li | <p>Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???</p> <p>As one of our RH residents noted., "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.</p> <p>What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32.</p> |
| | | Other | Annabel Chen | In RH area, monthly service price has been raised much higher than other neighborhoods area. This garbage collect price must be adjusted to similar to other areas. |
| | | Item Total | 79 | |
| Grand Total | | | 79 | |

Rowland Heights has the highest trash rates of any of the proposed rates in other areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 Why is the RH monthly rate the highest???

As one of our RH residents noted:, "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.

What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection? Your selection process is not TRANSPARENT!!! That's why I oppose #32

January 6, 2025

Honorable Supervisor Solís,

I'd like to bring you urgent attention to the following:

Rowland Heights has the highest trash rates of any of the proposed rates in other unincorporated areas being approved at the January 7 Board of Supervisors' Meeting, Option #32 . If approved, this item #32 provides Athens an exclusive contract for 7 years +1 year extension. Note: Other area contracts for approval are \$39.06, \$36.98, \$36.71, and \$36.72 respectively while Rowland Heights/South Diamond Bar has the Athens Services contract for \$41.84 What is the reason that render the RH residents pay the highest monthly trash rate?

As one of our RH residents noted:, "Our rates have gone from \$28.41/ month in 2022 to the new proposed rate of \$41.84 in 2025. That's 48% increase over just 3 short years!!! The contract language also allows up to 25% increases year over year, at the discretion of Public Works based on "qualifying" reasons. The last two increases year over year have been approx 15% each of the last two years.

What process did you use that showed that the lower bids would provide inadequate service to our community? Were any of the lower bidders approved in other communities? What were the lower bids? Was RHCCC, our liaison with the County, involved in your selection process? Were residents ever given a satisfaction survey? What was your criteria for selection?

Your selection process is not TRANSPARENT!!! That's why I oppose #32.

Henry Woo
Resident
1757 Pepperdale Drive

Rowland Heights, Calif. 91748