

# PUBLIC REQUEST TO ADDRESS THE BOARD OF SUPERVISORS COUNTY OF LOS ANGELES, CALIFORNIA

# **Correspondence Received**

HILDA L. SOLIS HOLLY J. MITCHELL LINDSEY P. HORVATH JANICE HAHN KATHRYN BARGER

MEMBERS OF THE BOARD

			The following individuals submitted comments on agenda item:	
Agenda #	Relate To	Position	Name	Comments
90-D.		Other	LaKisha G Camese	
			Monisha Parker	Establishing a Regional Emergency Centralized Response Center for the Homeless in Los Angeles County is a complex and multifaceted endeavor that requires strategic planning, community engagement, and collaboration with various stakeholders. Here's a comprehensive guide to help navigate the process:
				1. Needs Assessment
				Data Collection: Analyze existing data on homelessness in Los Angeles County to understand the demographics, prevalent issues, peak times for homeless individuals seeking services, and current gaps in service. Stakeholder Engagement: Hold discussions with local service providers, government agencies, and homeless individuals to identify their needs and preferences.
				2. Stakeholder Collaboration
				Forming Partnerships: Identify and engage key stakeholders, including government agencies (LA County, cities), non-profit organizations, healthcare providers, and community leaders.  Advisory Board: Create an advisory board comprising representatives from various sectors (housing, health, outreach) to provide guidance throughout the development process.
				3. Funding and Resources
				Budgeting: Develop a detailed budget that outlines anticipated costs (infrastructure, staffing, operational costs) and identifies potential sources of funding.  Grants and Donations: Explore government grants, private donations, and partnerships with local businesses and foundations willing to contribute resources.
				4. Site Selection
				Location: Identify strategic locations for the center that are accessible to the homeless population and existing services (transportation, shelters, medical facilities). Facility Requirements: Evaluate potential buildings for necessary amenities (sleeping areas, meeting rooms, healthcare space, restrooms, meals).
				5. Service Model Development
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Holistic Approach: Design a service model that addresses not just immediate needs (shelter, food) but also long-term solutions (mental health services, job training, housing assistance).

Emergency Response Protocols: Create protocols for emergency situations, including health crises or extreme weather events.

### 6. Staffing and Training

Hiring: Recruit staff, including social workers, healthcare professionals, case managers, and administrative personnel.

Training Programs: Provide training on trauma-informed care, crisis intervention, and cultural competency to ensure respectful and effective service delivery.

### 7. Outreach and Communication

Public Awareness Campaign:Launch a campaign to inform the community about the new center and its services, including how to refer individuals in need

Community Partnerships: Collaborate with local organizations and community leaders to reach out to homeless individuals and promote the center.

### 8. Implementation

Phased Rollout: Consider a phased approach to implementation, starting with pilot programs before full-scale launch to work out any potential issues. Monitoring and Feedback: Establish systems to monitor service effectiveness and solicit feedback from clients and staff.

#### 9. Evaluation and Adaptation

Performance Metrics: Develop key performance indicators (KPIs) to evaluate center effectiveness (e.g., number of individuals served, successful placements in housing).

Regular Review: Conduct regular reviews and use gathered data to adapt and improve services as needed.

## 10. Community Integration

Collaborative Networks: Ensure the center is integrated into a broader network of services. Collaborate with other agencies to facilitate wraparound services

Advocacy and Awareness: Continue to advocate for the needs of homeless individuals in policy discussions and raise awareness about homelessness in the community.

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			11. Policy and Advocacy  Engagement with Local Government: Work with local policymakers to ensure support for the center and address systemic issues related to homelessness. Legislative Efforts: Advocate for policies that provide long-term solutions to homelessness, such as affordable housing initiatives.  Conclusion  Establishing a Regional Emergency Centralized Response Center for the Homeless in Los Angeles County requires a well-thought-out approach that prioritizes collaboration, data-driven decision-making, and a commitment to providing compassionate and effective service. It's important to maintain
	Item Total	2	prioritizes collaboration, data-driven decision-making, and a commitment to providing compassionate and effective service. It's important to maintain flexibility throughout the process, adapting as necessary to meet the evolving needs of the homeless population and the community.
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Grand Total		2	

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