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June 04, 2024

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration 500 West Temple Street Los Angeles, California 90012

Dear Supervisors:

#### APPROVAL OF EMERGENCY MEDICAL TECHNICIAN - PARAMEDIC SERVICES AGREEMENTS (ALL SUPERVISORIAL DISTRICTS) (3 VOTES)

# **SUBJECT**

Request approval of Emergency Medical Technician-Paramedic (EMT-P) Services Agreements with LA County approved private paramedic providers for the provision of Advanced Life Support (ALS) services.

## IT IS RECOMMENDED THAT THE BOARD:

1. Delegate authority to the Director of Health Services (Director), or authorized designee, to execute successor EMT-P Services Agreements (Agreements) with Los Angeles County (LA County) approved private paramedic providers listed in Attachment A, effective July 1, 2024, through June 30, 2029, with one-year automatic extensions through June 30, 2034, for the provision of ALS services, at no cost to LA County.

2. Delegate authority to the Director, or authorized designee, to execute future amendments to the Agreements to: (a) make necessary changes to the scope of work; (b) add, delete and/or change non substantive terms and conditions in the Agreements; and (c) add, delete, and/or change terms and conditions as mandated by Federal or State law or regulation, LA County policy, the Board, and/or Chief Executive Office (CEO), subject to prior review and approval by County Counsel.

# ADOPTED

BOARD OF SUPERVISORS COUNTY OF LOS ANGELES

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3. Delegate authority to the Director, or authorized designee, to execute form EMT P Services Agreement with any future LA County-approved private paramedic providers, during the initial Agreement term, and any extension thereof, for the provision of ALS services, at no cost to LA County.

4. Delegate authority to the Director, or authorized designee, to terminate each Agreement in accordance with the termination provisions of the corresponding Agreement, subject to review and approval by County Counsel.

## PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

The Department of Health Services (DHS) is the local Emergency Medical Services (EMS) Agency and is responsible for the development and maintenance of LA County's EMS System, which includes the approval of EMT-P providers.

As required under Section 1797, et seq., of the California Health and Safety Code (H&S Code), the LA County maintains an ALS system under which paramedics provide emergency medical care to the sick and injured at the scene of an emergency, or while transporting to a general acute care hospital or interfacility transfer. Paramedics also provide such emergency medical care while sick or injured persons are in the emergency department of a general acute care hospital, until patient care responsibilities are assumed by the regular hospital staff, as well as during training within the facilities of a participating general acute care hospital.

In order for approved paramedic provider agencies to participate in the ALS Program, the California Code of Regulations (CCR), Title 22, Section 100168(b)(4) requires such paramedic provider agencies to have a written agreement with the local EMS Agency, and to comply with all applicable State regulations and local policies and procedures.

Approval of the first recommendation will allow the Director, or authorized designee, to execute successor Agreements, substantially similar to Exhibit I, with LA County approved private paramedic providers to continue the practice of providing emergency medical care services in accordance with California H&S Code Section 1797, et seq., throughout LA County.

Approval of the second recommendation will allow the Director, or designee, to make necessary changes to the scope of work, and add, delete and/or change non-substantive terms and conditions in accordance with all applicable State, Federal laws and Regulations, LA County Ordinances and Board policy in the Agreement.

Approval of the third recommendation will allow the Director, or designee, to execute new EMT-P Services Agreements with any future LA County approved private parametic providers within the parameters set forth herein.

Approval of the fourth recommendation will allow the Director, or designee, to terminate each of the Agreements in accordance with the termination provisions of the corresponding Agreement.

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#### Implementation of Strategic Plan Goals

The recommended actions support Strategy 1-A(ii)., "Improve Health Outcomes"; and 2-A(i), "Population Based Health," of LA County's Strategic Plan.

#### **FISCAL IMPACT/FINANCING**

The EMT-P Services Agreements are no cost agreements. Therefore, there is no net LA County cost impact associated with the recommendations.

#### FACTS AND PROVISIONS/LEGAL REQUIREMENTS

On June 4, 2014, the Board approved the execution of EMT-P Services Agreements with the current private paramedic service providers, which are set to expire on June 30, 2024.

The recommended Agreements includes all Board required provisions, including the most recent provision – Compliance with LA County's Zero Tolerance Human Trafficking policy, and may be terminated for convenience by the LA County upon 10 days prior written notice.

County Counsel has approved Exhibit I as to form.

#### **CONTRACTING PROCESS**

The CCR, Title 22, Section 100168(b)(4) requires such paramedic providers to have a written agreement with the local EMS Agency to participate in the ALS Program and to comply with all applicable State regulations and local policies and procedures. The recommended successor Agreements satisfies this requirement.

## **IMPACT ON CURRENT SERVICES (OR PROJECTS)**

Board approval of the recommendations will ensure uninterrupted delivery of high quality paramedic services for LA County residents.

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Respectfully submitted,

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Christina R. Ghaly, M.D. Director

CRG:am

Enclosures

c: Chief Executive Office County Counsel Executive Office, Board of Supervisors

# EMT-P PROVIDERS

COMPANY	ADDRESSES	CONTRACT & PHONE NUMBER
All Town Ambulance, LLC Aram Grigoryan, President/CEO Daniel Orca, General Manager	7755 Haskell Avenue Van Nuys, CA 91406 aram@alltownamb.com orca@alltownamb.com	H-707894 (818) 787-8737
AmbuServe, Inc. Melissa Harris, President/CEO Scott Smith, Vice President/CFO	15105 S. Broadway Avenue Gardena, CA 90248-1821 <u>melissah@ambuserveambulance.net</u> scotts@ambuserve.net	H-706147 (866) 249-1800
American Medical Response of Southern California – L A County Division Ken Liebman, Regional Manager Andres Trujillo, Operations Manager Jill Rios, Sr. Administrative Asst.	12638 Saticoy Street South North Hollywood, CA 91605 <u>ken.liebman@gmr.net</u> <u>andres.trujillo@gmr.net</u> Jillian.Rios@gmr.net	H-706155 (626) 633-4612 O (626) 633-4612 C (661) 810-7635
AmWest, Inc. dba Amwest Ambulance Boris Krutonog, President Steven Espinoza, Operations Manager	13257 Saticoy Street North Hollywood, CA 91605 BORIS@AMWESTAMB.NET steve.espinoza@amwestsecure.org	H-707953 (818) 859-7999
Antelope Ambulance Service Andrew Wilson, President Doug Cain, Ops./Gen. Manager	42540 N. 6th St. East Lancaster, CA 93535 andy@antelopeamb.com drcain@antelopeamb.com	H-706156 (661) 951-1998
California Medical Response, Inc., dba Cal-Med Ambulance Ronald A. Marks, President Gabriel Granados, General Manager	1557 Santa Anita Ave South El Monte, CA 91733 <u>rmarks@calmedambulance.com</u> gabe@calmedambulance.com	H-708569 (562) 968-1818
Eastwest Proto Inc., dba Lifeline Ambulance Maxim Gorin, President/CEO Dillon Brock, VP Operations Firstmed Ambulance Services, Inc.	6605 E. Washington Blvd. Commerce, CA 90040 mgorin@lifeline-ems.com dbrock@lifeline-ems.com 8630 Tamarack Avenue	H-709487 (800) 700-9344 Mr. Brock Cell: (323) 286-2364 H-708009
Kristina Bableyan, President Emilio Gaona, Operations, Manager	Sun Valley, 91352-2504 <u>kbableyan@firstmedambulance.com</u> <u>egaona@firstmedambulance.com</u>	(818) 982-8388
First Rescue Ambulance, Inc. Robert Moghadam, CEO Kris Thomas, Ops. Mgr./C.O.O.	15705 Arrow Highway, Suite 2 Irwindale, CA 91706 <u>firstrescueambulance.com</u> <u>kthomas@firstrescueambulanceinc.com</u>	H-710241 (626) 429-5279 Ms. Thomas Cell: (562) 212-5148
Guardian Ambulance Service Kathleen McNab, President Matt Armstrong, General Manager	12121 Barringer Street South El Monte, CA 91733-3713 kathymcnab@guardianambulance.net matt@guardianambulance.net	H-707733 (626) 405-8848
Premier Medical Transport, Inc. Paul Scarborough, President/CEO Daniel Santillan, Director of Operations	260 N. Palm Street, Suite 200 Brea, CA 92821-2870 paul@premieramb.com dsantillan@premieramb.com	H-709043 (888) 353-9556
PRN Ambulance, Inc. Joshua Parker, General Manager	8928 Sepulveda Boulevard North Hills, CA 91343-4306 jparker@prnambulance.com	H-706146 (818) 810-3648 Cell: (747) 239-0424
Rescue Services International, LTD, dba Medic-1 Ambulance Melissa Harris, President/CEO James Karras, VP/COO	12806 Schabarum Ave, #A Irwindale, CA 91706-6805 <u>melissah@rsiamb.com</u> <u>jkarras@rsiamb.com</u>	H-706143 (626) 385-0440
Royalty Ambulance Services, Inc. Andranik Bableyan, President Emilio Gaona, Operations/General Mgr.	3235 N. San Fernando Rd., Bldg. 6 Los Angeles, CA 90065-1434 <u>abableyan@royaltyambulance.com</u> <u>egaona@royaltyambulance.com</u>	H-707008 (818) 550-5833
Symons Emergency Specialties, Inc. dba Symbiosis Dr. Jeff Grange, President Dawn Downs, General Manager	1801 Orange Tree Lane Redlands, CA 92374 jgrange@symbiosiscare.com ddowns@symbiosiscare.com	H-707631 (909) 8802979

Westmed Ambulance Inc., dba	2020 South Central Avenue	H-706152
McCormick Ambulance	Compton, CA 90220	(310) 219-1779 X104
Ken Liebman, Regional Director	ken.liebman@gmr.net	O (626) 633-4612
Joseph Chidley, Director of Operations	joseph.chidley@gmr.net	C (661) 810-7635
David Konieczny, Operations Manager	david@gmr.net	

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