



**PUBLIC REQUEST TO ADDRESS  
THE BOARD OF SUPERVISORS  
COUNTY OF LOS ANGELES, CALIFORNIA**

MEMBERS OF THE BOARD

HILDA L. SOLIS  
HOLLY J. MITCHELL  
LINDSEY P. HORVATH  
JANICE HAHN  
KATHRYN BARGER

**CORRESPONDENCE RECEIVED**

The following individuals submitted comments on agenda item:				
Agenda #	Relate To	Position	Name	Comments
60.		Favor		
		Oppose	Monisha Parker	<p>1. Clearly outline the scope of work: Make sure that the contract clearly outlines the services that will be provided, including the specific tasks that will be included in the repair and replacement services.</p> <p>2. Include performance metrics: Set clear goals and performance metrics for the contractor to meet, such as response time for emergency repairs, resolution time for issues, and customer satisfaction ratings.</p> <p>3. Specify pricing and payment terms: Clearly outline the pricing for the services, including any additional costs that may be incurred for materials or labor. Specify the payment terms, including when invoices are due and any penalties for late payments.</p> <p>4. Include a warranty or guarantee: Ensure that the contract includes a warranty or guarantee for the work performed, so that customers have peace of mind knowing that they are protected if any issues arise after the repair or replacement services are completed.</p> <p>5. Establish a communication plan: Set expectations for communication between the contractor and the customer, including how often updates will be provided on the progress of the work and how issues or concerns will be addressed.</p> <p>6. Include insurance and liability coverage: Make sure that the contractor has appropriate insurance coverage, including liability insurance, to protect both parties in case of any accidents or damages that occur during the repair or replacement services.</p> <p>7. Renew and review regularly: Regularly review and renew the contract to ensure that it continues to meet the needs of both parties and address any changes that may have occurred since the contract was initially signed.</p>
		Other		
		Item Total	1	



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			The following individuals submitted comments on agenda item:
Agenda #	Relate To	Position	Name
60.		<b>Favor</b>	Gisela Jimenez
		<b>Oppose</b>	Monisha Parker
		<b>Item Total</b>	<b>2</b>
<b>Grand Total</b>			<b>2</b>