



**PUBLIC REQUEST TO ADDRESS  
THE BOARD OF SUPERVISORS  
COUNTY OF LOS ANGELES, CALIFORNIA**

MEMBERS OF THE BOARD

HILDA L. SOLIS  
HOLLY J. MITCHELL  
LINDSEY P. HORVATH  
JANICE HAHN  
KATHRYN BARGER

**Correspondence Received**

The following individuals submitted comments on agenda item:				
Agenda #	Relate To	Position	Name	Comments
63.		Oppose	Monisha Parker	<p>1. Clearly define expectations and deliverables: Ensure that the contract clearly outlines the scope of services, performance standards, and deliverables expected from the food services provider. This will help prevent any misunderstandings or disputes down the line.</p> <p>2. Establish performance metrics: Implement key performance indicators (KPIs) to measure the food services provider's performance and hold them accountable. This can include metrics such as customer satisfaction ratings, food safety compliance, and cost efficiency.</p> <p>3. Regular monitoring and evaluation: Conduct regular audits and evaluations of the food services provider to ensure they are meeting the terms of the contract. This will help identify any issues early on and allow for timely corrective action.</p> <p>4. Communication and feedback: Maintain open lines of communication with the food services provider and encourage feedback from staff and customers. This will help address any concerns or issues promptly and improve overall service quality.</p> <p>5. Training and development: Provide ongoing training and professional development opportunities for the food services provider to ensure they have the necessary skills and knowledge to deliver high-quality services.</p> <p>6. Review and update the contract regularly: Periodically review and update the food services contract to reflect changing needs, regulations, and industry standards. This will help ensure the contract remains relevant and effective in meeting the county's goals and objectives.</p>
		Item Total	1	
Grand Total			1	