



DEPARTMENT OF MENTAL HEALTH

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FROM: Lisa H. Wong, Psy.D.
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SUBJECT: **QUARTERLY UPDATE ON INITIATING THE HOLLYWOOD 2.0 PILOT PROJECT (ITEM 6, AGENDA OF NOVEMBER 2, 2021)**

On November 2, 2021, the Los Angeles County Board of Supervisors (Board) approved the motion, "Initiating the Hollywood 2.0 Pilot Project," which instructed the Department of Mental Health (DMH) to provide an update on the implementation of the Hollywood 2.0 Pilot Project. Previous Hollywood 2.0 (H20) Pilot Project [quarterly updates](#) were submitted to the Board from January 2022 through September 2023.

On December 19, 2023, the Board directed DMH to continue providing reports on the initial directives and additional supportive strategies for the implementation. The reports should include:

1. Analysis of why this pilot is different from existing services.
2. An implementation timeline, including potential contingencies and specific anticipated dates of launch for the following Hollywood 2.0 key components:
 - a. Hollywood Mental Health Cooperative
 - b. Hollywood Respite and Recovery Center (UCC/Respite)
 - c. Clubhouse
 - d. Interim Housing
 - e. Enriched Residential Care (ERC) program/Board and Care
 - f. Employment
 - g. Local Community Events/Meetings
3. Outline of the services being offered and services to be offered as they relate to the aforementioned key components.

4. Outline of all County staff positions identified as fully or partially dedicated to this initiative, the role they will fulfill in launch and/or implementation, and the status of the positions funded, posted, hired, and vacant.
5. Status of the evaluation component and results as they develop.
6. Status of trainings and partnerships with key partners in Trieste, New York, and others.
7. Status of all leases and contracts, including projected timelines.
8. Community engagement and outreach strategies, as well as efforts undertaken to ensure access to services, and to ensure community awareness about the Hollywood 2.0 pilot.
9. Challenges and opportunities as they relate to all of the above.

This report provides the quarterly update on the status of the pilot program directives.

Analysis of why this pilot is different from existing services

The H20 pilot is inspired by the public mental health system in Trieste, Italy which incorporates a community-based approach to support individuals living with severe mental illness. This method is fundamentally different from existing services in the Department of Mental Health (DMH) in two key ways:

1. Mental health care is approached in a holistic manner on a continuum rather than siloed programs or services; and
2. There is a heavy focus on psychosocial rehabilitation vs. mere symptom reduction.

Unlike existing services in DMH where programs serve specific focal populations with distinct criteria for referral, acceptance etc., a full array of services and supports have been integrated in the H20 pilot in the form of the Hollywood Mental Health Cooperative which will operate as a clinic without walls. This approach allows increased flexibility to navigate individuals to the appropriate resource (e.g., housing, food, respite, employment, etc.) and care (e.g., intensive field services, urgent care, outpatient clinic etc.). Through community engagement and recommendations, the H20 pilot has developed a broad menu of essential resources without barriers to access, creating avenues to meet clients' basic and emergent needs in real-time. In addition to tapping into community resources, the Hollywood Mental Health Cooperative's treatment interventions can be titrated up or down according to clients' needs while maintaining continuity of a support team that knows the individual's history and strengths. Designing services in this manner is consistent with the Trieste model and recognizes the non-linear course of mental illness, allowing teams to be responsive to the changing needs of a person without requirement for significant decompensation and referral to increase the intensity of service (e.g., Full -Service Partnership, Assisted Outpatient Treatment, Care Court). Moreover, the ability to contract and expand treatment in this fluid manner decreases the need for more restrictive measures (i.e., hospitalization).

The second way the H20 pilot differs from existing DMH services is the pilot's heavy focus on psychosocial rehabilitation. Care through DMH has been heavily influenced by billing and reimbursement mechanisms that are aligned with the medical model of treatment. Whereas the H20 pilot's approach supports DMH's goal of recovery-oriented care. H20 recognizes that treatment is only one aspect of recovery. The pilot's methods measure the level of recovery, not just the reduction of symptoms as the barometer for wellness. Housing,

friendships, recreation, and purpose are critical focuses of intervention from day one. Psychosocial rehabilitation objectives are additive to the fullness of one's life and functioning rather than reductionist as it relates to one's symptoms. This approach to recovery and wellness is consistent with the Trieste model where community, purpose and self-empowerment are at the center of all interventions. From the point of engagement and irrespective of the presence or absence of symptoms, H20's array of psychosocial supports focus on recovery and wellness as attainable for everyone with proper supports and engagement. The increased resources infused into the H20 pilot provide individuals a range of opportunities to develop (or deepen) community belonging, acquire skills, and participate in meaningful roles/activities (e.g., clubhouse, employment, school, volunteering) regardless of the level of functioning.

An implementation timeline, including potential contingencies and specific anticipated dates of launch for Hollywood 2.0 key components

Attachment A provides a timeline of the seven components of the H20 pilot which have been implemented and anticipated launch dates for those in the development stage. During the first year of the pilot, DMH established the Hollywood Mental Health Cooperative which consisted of hiring staff to provide administrative oversight, coordination of services, and treatment in coordination with the existing Hollywood Mental Health Clinic. DMH also engaged with its H20 community partner Hollywood 4WRD (H4WRD) to solicit ideas for innovative programs and resources to be infused into the Hollywood community as part of the H20 continuum of care. These ideas were vetted, prioritized, and voted on to create the infrastructure for the pilot. The second year has been focused on implementing these foundational resources and services. Thus far the pilot has launched three critical housing assets which total 76 interim housing units and 94 enriched residential care beds. Additionally, in partnership with H4WRD, DMH has maintained its focus on community engagement hosting regular events with Hollywood residents, business owners and service providers that deliver updates on new resources and opportunities.

While not all contracts for H20 are fully executed, they are all well underway. The table in Attachment B provides a detailed description of the various components of the project, anticipated launch dates, and potential contingencies/challenges to implementation. All aspects of the pilot are anticipated to be fully executed and operational by the end of Fiscal Year (FY) 2024-25.

Outline of the services being offered and services to be offered

The H20 pilot is designed to provide a community based comprehensive menu of services and resources to support wellness and recovery for individuals living with severe mental illness in the Hollywood area. Services include a broad range of housing supports, outpatient and field-based treatment, opportunities for meaning/purpose, and connection. Attachment B provides a full description of the services offered for the various components of the pilot.

Outline of All County Staff Positions Identified as Fully or Partially Dedicated

Attachment C outlines the various positions identified as fully or partially dedicated to the H20 pilot. The table includes positions providing field and clinic-based services as well as the administrative positions to support the Hollywood Mental Health Cooperative.

Status of the Evaluation Component and Results

The evaluation component of the pilot is not fully implemented at this time. DMH plans to contract with a consultant to conduct a comprehensive evaluation of the H20 pilot including a comparative analysis between existing DMH services and those offered through the Hollywood Mental Health Cooperative. The contract is expected to be executed in the upcoming months. As specific metrics are identified, DMH will work with the consultant to create a program dashboard(s) which will provide a snapshot of key performance indicators in addition to the development of the pilot's annual reports and final comprehensive evaluation.

Status of Trainings and Partnerships

The key partnerships for the H20 pilot are moving forward. The Framework Agreement with Azienda Sanitaria Universitaria Giuliano Isontina (ASU GI) is underway with an initial steering committee meeting anticipated for early spring 2024. DMH is in the process of establishing additional training and consulting contracts to provide training and organizational coaching using a strengths/asset based and multicultural approach to support service transformation for the Hollywood Mental Health Cooperative. In December 2023, DMH executed a contract with Fountain House to launch the clubhouse component. The contract includes opportunities for training DMH partners.

Status of All Leases and Contracts

Attachment B provides a detailed list of contracts associated with the H20 pilot and projected timelines. The only lease agreement entered by DMH for the purposes of H20 pilot is the new facility that will house the Hollywood Mental Health Cooperative staff and serve as the new outpatient clinic for H20. This lease was approved by the Board on December 19, 2023. Contingent on construction speed for necessary renovations, the new facility is expected to come online Spring 2025.

Community Engagement and Outreach Strategies

DMH is partnering with H4WRD to support the community engagement and outreach aspects of the H20 pilot. In addition to monthly digital marketing and updates, H4WRD hosts quarterly community events to educate residents, service providers, and business owners about the pilot. DMH is also partnering with IDEO, a global design company, to develop a hyperlocal H20 campaign that will promote awareness of the H20 Pilot by identifying the highest impact communication channels, building a community engagement plan, and designing the campaign assets (visuals, websites, social media, and photography).

Challenges and Opportunities

The greatest challenges with executing the H20 pilot has been the time intensive contracting process necessary to develop and execute contractual relationships with key partners in the pilot and hiring staff. To minimize delays, DMH has leveraged the delegated authorities granted by the Emergency Declaration on Homelessness to establish sole source contracts and hire staff using emergency appointments when appropriate. Additionally, we continue to examine our internal operations, processes, and protocols to identify opportunities to decrease delays and increase efficiencies.

Future Steps

DMH will continue to move forward with the work on the directives above and provide an update in the next quarterly report to be submitted on June 3, 2024.

If you have any questions or require additional information, please contact me, or staff can contact Dr. Curley Bonds, Chief Medical Officer, at (213) 738-4108 or via email at cbonds@dmh.lacounty.gov.

LHW:CB:jl

Attachments

c: Executive Office, Board of Supervisors
Chief Executive Office
County Counsel

HOLLYWOOD 2.0 PROJECT TIMELINE



Scan for more on H20

FY 22-23



- Hire H20 staff
- Community Engagement begins
- Stakeholders propose Innovations
- Develop H20 Community Map

FY 23-24



Initial resources online:

- Mark Twain Walk of Fame
- A New Dawn
- Clubhouse*
- RAND*
- Supported Employment*
- Training Contracts*
- HERCS*
- UCC/Respite Solicitation*
- Media Campaign
- Community Engagement

FY 24-25



- New Hollywood Mental Health Clinic space
- UCC/Respite Opens
- Projected Contracts Executed
- Community Engagement

FY 25-26



- All Hollywood 2.0 components fully operational
- Academic Evaluation of H20's Impact
- Sustainability Planning
- Community Engagement

FY 26-27



- Outcome Assessment
- Sustainability Planning
- Community Engagement

*Projected

LEGEND: FY = Fiscal Year | HERCS = Highly Enriched Residential Care Services | UCC = Urgent Care Center

Full Description of the Services Offered for the Various Components of the Hollywood 2.0 (H20) Pilot Project

H20 Component	Description	Services	Status	Estimated Launch Date	Potential Contingencies/Challenges
Hollywood Mental Health Cooperative	Innovative treatment team approach combining outpatient and intensive field services, in partnership with the community that center around an individual's needs.	Outpatient, Full Services Partnership and Field-Based Services, which includes outreach and engagement, general medical and psychiatric treatment, therapeutic and rehabilitation services, client advocacy, intensive case management and crisis intervention.	The Hollywood Mental Health Cooperative is holding reoccurring combined staff meetings and integrated treatment meetings to discuss core principals of Trieste Model and H20 pilot components. The Hollywood Mental Health Cooperative is also participating in a variety of community events.	Launched	The lease for the new clinic space was signed and approved by Board on December 19, 2023. The new clinic space is anticipated to open in early Spring 2025.
Hollywood Respite and Recovery (Mental Health Urgent Care Center/Respite)	An innovative housing model that includes Mental Health Urgent Care Center (UCC) services and 24-hour peer respite in one location.	Mental health assessment and short-term crisis intervention services, as well as an enhanced peer respite with 24/7 voluntary, short-term program that provides community-based, non-clinical support including case management, linkage to recovery oriented community and ongoing mental health services.	Solicitation currently undergoing DMH internal review process.	Late 2025/ Early 2026	Potential challenges include solicitation appeals, contracting negotiation, and the timeline for real estate/build out.
Clubhouse	A community-based location supporting individuals with Serious Mental Illness (SMI) in recovery. The clubhouse provides a restorative environment for members to engage in various activities that promote dignity, self-direction, and connection to a community.	Members choose which unit they'd like to participate in. Members are also given access to crisis intervention services when needed and are connected with resources to support their basic needs, including support with employment, relationship building, education, housing, and daily meals.	Contract executed. Fountain House is currently in temporary space and working on hiring staff and signing lease for long term space.	7/1/2024	Current challenges include hiring, signing a lease for the long term Clubhouse space, and getting the space ready for operation.

H2O Component	Description	Services	Status	Estimated Launch Date	Potential Contingencies/Challenges
Interim Housing Program	DMH is partnering with SSG at the Mark Twain and the Hollywood Walk of Fame Hotel to provide a temporary shelter program for adults with mental illness in the Hollywood area.	The IHP provides safe and clean shelter, 24-hour general oversight, three meals each day, linens, clothing, toiletries and case management services. The goal of the program is to assist clients with transitioning to permanent housing.	As of 2/21/24, 52 of the 56 beds at Mark Twain are full. All 20 beds at Hollywood Walk of Fame Hotel are full.	Launched	Current challenges are the lack of Permanent Supportive Housing (PSH) opportunities near or around Hollywood for clients to transition to and managing the high occurrence of property damage due to severe SUD among clients.
Enriched Residential Care (ERC) Program/Board and Cares	DMH is partnering with A New Dawn a 94-bed board and care facility located in East Hollywood. DMH is planning to contract with A New Dawn for the Highly Enriched Residential Care Services (HERCS) contract.	<p>ERC provides 24/7 care and supervisions for client's needing assistance in order to remain stably housed. Hollywood Mental Health Cooperative field teams also conduct groups and community outings for current residents.</p> <p>The HERCS program responds to the community and stakeholders' vision for the "place" component of the program that offers enhanced staffing that can respond 24/7 and programming to individuals living with serious mental illness including those with cooccurring substance use disorders that enhances their overall wellness and connectedness to the broader community.</p>	<p>39 clients from the Hollywood Mental Health Cooperative are currently housed at A New Dawn.</p> <p>DMH is currently drafting the statement of work (SOW) for HERCS.</p>	<p>A New Dawn-Launched</p> <p>HERCS-Early 2025</p>	Potential challenges include time associated with hiring staff.

H2O Component	Description	Services	Status	Estimated Launch Date	Potential Contingencies/Challenges
Media Campaign	The campaign will promote awareness of the H2O Pilot by identifying the highest impact communication channels, building a community engagement plan, and designing the campaign assets (visuals, websites, social media, and photography).	NA	DMH is currently drafting the statement of work (SOW).	Late 2024/ Early 2025	NA
Supported Employment	Supported Employment (SE) is a program focusing on the vocational rehabilitation for people with serious mental illnesses that emphasizes helping them obtain competitive work in the community and providing the supports necessary to ensure their success in the workplace.	The program consists of three components: supported employment services, disability benefits work incentives workshops, and Hollywood Mental Health Cooperative staff training.	Solicitation currently undergoing DMH internal review process.	Late 2024/ Early 2025	Potential challenges include solicitation appeals, contracting negotiation, and the timeline for real estate/build out.
Evaluation Services	Evaluation of the H2O pilot's performance and outcomes.	Contractor will evaluate the pilot's performance and outcomes by 1) identifying and developing data collection and measurement tools for the pilot; 2) developing a comprehensive evaluation process for all Pilot services; 3) conducting the evaluation of the Pilot in LAC; and 4) providing a final report and summary of evaluative findings.	Contract is currently with County Counsel for review.	March/ April 2024	After contract execution the Internal Review Board and Human Subjects Research Committee process will need to be approved before evaluation can begin.

H2O Component	Description	Services	Status	Estimated Launch Date	Potential Contingencies/Challenges
Consultation/Coaching/ Training	Consultation and Coaching to DMH leadership responsible for H2O implementation.	Coaching support will be provided to the DMH Deputy Director, Service Area Chief, Program Managers, and Supervisors working in the Hollywood region to engage direct service, staff's shift in practices and treatment strategies such that they align with H2O pilot's vision/mission.	DMH is currently drafting sole source application.	Late 2024/ Early 2025	NA
Consultation/Training/ Learning Collaboratives	Learning collaborations focused on person-centered practices across H2O key components, H2O providers, and Hollywood community.	Training, site visits, and forums to discuss implementation of H2O key components at various stages.	<p>The Framework Agreement with Azienda Sanitaria Universitaria Giuliano Isontina (ASU GI) is underway with an initial steering committee meeting planned for early spring 2024.</p> <p>DMH is in the process of establishing additional training and consulting contracts to provide training and organizational coaching using a strengths/asset based and multicultural approach to support service transformation for the Hollywood Mental Health Cooperative.</p>	<p>Launched</p> <p>Late 2024/ Early 2025</p>	Current challenges are related to the volume of pilot contracts currently in the development/negotiation phases that impact the IMHCN contract execution and steering committee development.
Local Community Events/Meetings	DMH and H4WRD will host a variety of community events the provide information on H2O and engage community members to provide recommendations and get involved.	NA	Community events and H2O provider meetings are currently underway.	Launched	Challenges include timely contract executions so that H2O key components are operational and can be highlighted at community events.

Hollywood 2.0 Full/Partial Dedicated Staff

FIELD BASED

ITEM NAME	Total # of Items	Full Time/ Partial	Role	Hired	Vacant
CLINIC DRIVER	2	Full Time	Drives a County vehicle (i.e. van, car, wagon, etc.) to transport clients to various appointments. Pick-up clients from jail and transport to the center for services. Pick-up clients from designated facility to the various appointments and transport clients back to place of residence.	0	2
CLINICAL PSYCHOLOGIST II	2	Full Time	Works with psychological testing tools to administer and interpret a variety of psychological testing instruments to support the diagnosis and evaluation of client’s recovery and treatment plans. Oversees the implementation and outcomes collection for programs and all mandated performance outcome measures. Engages in special studies and projects, researching and evaluating the clinical outcomes aspect of the program plan. Utilize a number of treatment methodologies, and provide diagnostic assessments, treatment, and crisis intervention as part of a multi-disciplinary team.	0	2
COMMUNITY HEALTH WORKER	2	Full Time	The Community Health Worker will provide outreach and linkage to services, i.e. housing, mental health, health services, and substance abuse and other social services. Community Health Worker also facilitate relations between the agency and the community by communicating agency policies and programs to clients, patients, and family members.	1	1

ITEM NAME	Total # of Items	Full Time/ Partial	Role	Hired	Vacant
MEDICAL CASE WORKER II	11	Full Time	Medical Case Worker II will provide outreach, case management services, linkage, and consultation. These positions are being funded by MHSA to serve individuals who are non-complaint to treatment and at risk of further deterioration if services are not provided.	11	0
MENTAL HEALTH CLINICAL SUPERVISOR	5	Full Time	Supervises a multi-disciplinary clinical team including assignment and review of work, conducts orientation, trains, and evaluates work performance. Provides clinical consultation to full time staff, prepares daily work schedules, responds to field calls, monitors monthly productivity reports, and reviews IBHIS reports on a regular basis.	5	0
MENTAL HEALTH COUNSELOR,RN	2	Full Time	Works as part of a multi-disciplinary clinical team and under the supervision of a licensed mental health professional, provides regular field-based outreach to mentally ill homeless population within Los Angeles. RN will routinely conduct interviews to assess a client's mental status, developmental status, substance abuse problems as well as needs in the areas of both mental and physical health.	2	0
MENTAL HEALTH PSYCHIATRIST	2	Full Time	Provides individual psychiatric mental health services, as well as evaluates and determines clients' need for medications; prescribes, dispenses, and administers medications as necessary. Monitors response to medication. Works closely in conjunction with other members of the treatment team, utilizing interventions appropriate to each client's situation, including those with co-occurring substance abuse disorders.	2	0

ITEM NAME	Total # of Items	Full Time/ Partial	Role	Hired	Vacant
OCCUPATIONAL THERAPIST (OT) II	1	Full Time	This OT II will be an integral member of a Hollywood 2.0 multidisciplinary navigation, employment and housing team. In this capacity the OT II will provide specialized employment services and will assist the clients by providing evaluation and assessment of the clients and developing an individualized employment plan with the goal of assisting them with obtaining and maintaining employment.	1	0
PSYCHIATRIC SOCIAL WORKER II	9	Full Time	Work as part of a multi-disciplinary team and under the Supervision of a Licensed Mental Health professional, provides regular street outreach to the most underserved, overlooked and disenfranchise segment of the mentally ill homeless population within Los Angeles County.	9	0
PSYCHIATRIC TECHNICIAN III	2	Full Time	Administers prescribed medications to clients, either orally or by injection. Consults with and reports any medication concerns or symptoms to the client's Psychiatrist. Coordinates lab requests and medication refills.	0	2
SENIOR COMMUNITY HEALTH WORKER	4	Full Time	Assist the field based team and other staff by providing resources and referrals for career counseling, job preparation and training, job interviews, and job openings. Develops relationships within the community that assists in the coordination and guidance needed to assist constituents in need of mental health services as well as other services.	4	0

ITEM NAME	Total # of Items	Full Time/ Partial	Role	Hired	Vacant
SUBSTANCE ABUSE COUNSELOR	2	Full Time	Provides field-based initial assessments by meeting with clients and family members to obtain information through an interview process regarding clients mental/medical history. Completes initial and ongoing assessments of client substance use disorder history and treatment needs, develop treatment plans.	2	0
FIELD BASED ADMINISTRATION					
MENTAL HEALTH PROGRAM MANAGER (MHPM) II	1	Full Time	Through subordinate supervisors, implement and provide administrative and clinical oversight of specialty mental health continuum of care for the Hollywood Mental Health Cooperative Field Based Teams. Provide direct supervision of administrative staff to plan, develop, implement, and evaluate all components of the Hollywood 2.0 Innovation project.	1	0
HEALTH PROGRAM ANALYST I	1	Full Time	Provides analytical support to the MH Program Manager II with the implementation, monitoring and evaluation of the Hollywood 2.0 Pilot program. Prepares clear, concise, detailed and accurate documents and reports to assist the Program Manager in making decisions related to the Program.	1	0
HEALTH PROGRAM ANALYST (HPA) II	1	Full Time	The HPA II will provide training, technical assistance and resources to the Hollywood 2.0 team serving targeted clients in the Hollywood area The HPA II will also track resources used for this pilot and housing related outcomes. In this capacity the HPA II will provide specialized housing services consultations to DMH staff, contractors, and community partners.	1	0
INTERMEDIATE TYPIST-CLERK (ITC)	2	Full Time	The ITC positions will assist with the clerical duties and day-to-day operations of the programs.	2	0

ITEM NAME	Total # of Items	Full Time/ Partial	Role	Hired	Vacant
PATIENT FINANCIAL SERVICES WORKER	2	Full Time	Interviews patients and collect financial information to determine eligibility for Medi-Cal and other insurance programs. Documents all information collected on IBHIS, provides forms to patients, assists patients in completing forms for eligible services and enrolls patients using IBHIS. Analyzes financial and eligibility data to determine value and reviews medical records to establish patient eligibility.	2	0
SECRETARY III	1	Full Time	Answer the phone and provides resources and linkage to callers that do not require the attention of the Mental Health Clinical Program Manager II. Schedule appointments/meetings for the Mental Health Clinical Program Manager II; arrange room availability and set-up; prepare and send "Save the Date" notifications and meeting agendas; prepare sign-in sheets and other meeting materials.	1	0
STAFF ASSISTANT I	1	Full Time	Advises and makes recommendations on identifying and resolving organizational and work procedure obstacles including budget, recruitment, selection, and placement of qualified employees.	1	0
OCCUPATIONAL THERAPIST II	1	Full Time	This OT II be the primary employment focused liaison to the Hollywood 2.0 team. The OT will work with the Hollywood Community to identify gaps in employment and education and will work with the community to make connections, expand the resources available through Housing and Job Development Division and will provide training, technical assistance and resources to the Hollywood 2.0 team serving targeted clients in the Hollywood area who are homeless, unemployed and have a serious and persistent mental illness.	1	0
Full Time Total	54			47	7

ITEM NAME	Total # of Items	Full Time/ Partial	Role	Hired	Vacant
OUTPATIENT					
SUPERVISING PSYCHOLOGIST	1	Partial	Under direction of MHPM II, supervises a multi-disciplinary clinical team including assignment and review of work, conducts orientation, trains, and evaluates work performance. Provides clinical consultation to full time staff, prepares daily work schedules, acts as Supervisor of the Day overseeing Officer of the Day as well as Intakes, monitors monthly productivity reports, and reviews IBHIS reports on a regular basis. Has special focus supervising all psychologists, building psychological testing and psychology intern program for the Hollywood Mental Health Cooperative.	1	0
CLINICAL PSYCHOLOGIST II	2	Partial	Part of a multi-disciplinary team, that report to Supervising Psychologist. Provide direct clinical services, psychological assessments, clinical interviewing, crisis intervention, individual, group and family therapy. As well as Clinician of the Day services. Provide psychological testing and preparation of integrated reports.	1	1
COMMUNITY HEALTH WORKER	7	Partial	Part of a multi-disciplinary team, that report to Mental Health Clinical Supervisor. Provides outreach and linkage to services, i.e. housing, mental health, health services, and substance abuse and other social services. Community Health Worker utilizes their lived experience to assist clients and family members with accessing services.	7	0

ITEM NAME	Total # of Items	Full Time/ Partial	Role	Hired	Vacant
MEDICAL CASE WORKER II	5	Partial	Under direction of Mental Health Clinical Supervisor, functions as a member of multidisciplinary team to evaluate clients' need to access medical, dental, substance abuse, and other health related resources. Provide intensive case management (provide linkage and resources) along with individual rehab services including groups to assist in clients in developing coping and communication skills. Responsible for Officer of the day duties and completion of required documents. Some items have specialty in Housing Services.	4	1
MENTAL HEALTH CLINICAL SUPERVISOR	4	Partial	Under direction of MHPM II, a Licensed Mental Health Professional who supervises a multi-disciplinary clinical team including assignment and review of work, conducts orientation, trains, and evaluates work performance. Provides clinical consultation to full time staff, prepares daily work schedules, acts as Supervisor of the Day overseeing OD as well as Intakes, monitors monthly productivity reports, and reviews IBHIS reports on a regular basis.	4	0
SENIOR MENTAL HEALTH COUNSELOR - RN	1	Partial	Supervises primary providers of metal health nursing services to individuals, families and groups in an outpatient mental health setting. Responsible for training, performing administration functions for a mental health clinic including management and responsibility over medication room and ensure compliance to all policies and procedures. Provide Supervisor of the Day and Intake Supervisor for the clinic.	1	0

ITEM NAME	Total # of Items	Full Time/ Partial	Role	Hired	Vacant
MENTAL HEALTH COUNSELOR,RN	3	Partial	Works as part of a multi-disciplinary clinical team and under the supervision of Supervising Mental Health Counselor, RN. Responsible for providing nursing interviews to assess a client's mental status, developmental status, substance abuse problems as well as needs in the areas of both mental and physical health. Administers prescribed medications to clients, either orally or injection. Consults with and reports any medication concerns and symptoms to the client's prescriber. Coordinates lab requests and medication refills.	3	0
ASSISTANT MENTAL HEALTH COUNSELOR, RN	1	Partial	Works as part of a multi-disciplinary clinical team and under the supervision of Supervising Mental Health Counselor, RN. Responsible for providing nursing interviews to assess a client's mental status, developmental status, substance abuse problems as well as needs in the areas of both mental and physical health. Administers prescribed medications to clients, either orally or injection. Consults with and reports any medication concerns and symptoms to the client's prescriber. Coordinates lab requests and medication refills.	1	0
SUPERVISING PSYCHIATRIST	1	Partial	Supervises clinic psychiatrists and nurse practitioners in the course of service delivery to the clients and families. Ensure compliance to policy around medication management and service delivery. Manages caseloads and ensures timely access to services. Directs patient care with a caseload of complex clients. Part of the management team of the clinic.	1	0

ITEM NAME	Total # of Items	Full Time/ Partial	Role	Hired	Vacant
MENTAL HEALTH PSYCHIATRIST	9	Partial	Works under direct supervision of Supervising Psychiatrist. Provides individual psychiatric mental health services, as well as evaluates and determines clients' need for medications; prescribes, dispenses, and administers medications as necessary. Monitors response to medication. Works closely in conjunction with other members of the treatment team, utilizing interventions appropriate to each client's situation, including those with co-occurring substance abuse disorders.	6	3
NURSE PRACTITIONER	2	Partial	Perform psychiatric medication evaluations including furnishing medications, ordering laboratory tests and interpreting diagnosing tests. Work closely with the other mental health psychiatrists and with the multi-disciplinary team to address mental health and substance use disorders.	1	1
PSYCHIATRIC SOCIAL WORKER I/II or Mental Health Clinician I/II	18	Partial	Work as part of a multi-disciplinary team under the Supervision of a Mental Health Clinical Supervisor, responsible for completing adult initial assessments, individual, group and family therapy, individual rehabilitation services, targeted case management and crisis intervention. Ration as Clinician of the Day.	14	4

ITEM NAME	Total # of Items	Full Time/ Partial	Role	Hired	Vacant
LICENSED PSYCHIATRIC TECHNICIAN II	1	Partial	Works as part of a multi-disciplinary clinical team and under the supervision of Supervising Mental Health Counselor, RN. Responsible for providing nursing interviews to assess a client’s mental status, developmental status, substance abuse problems as well as needs in the areas of both mental and physical health. Administers prescribed medications to clients, either orally or injection. Consults with and reports any medication concerns and symptoms to the client's prescriber. Coordinates lab requests and medication refills.	1	0
SUBSTANCE ABUSE COUNSELOR	1	Partial	Provides clinic based initial assessments by meeting with clients and family members to obtain information through an interview process regarding clients mental/medical history. Completes initial and ongoing assessments of client substance use disorder history and treatment needs, develop treatment plans. Provide individual and group services.	0	1
OUTPATIENT ADMINISTRATION					
MENTAL HEALTH PROGRAM MANAGER (MH PM)	1	Partial	Through subordinate supervisors, implement and provide administrative and clinical oversight of specialty mental health continuum of care for the Hollywood Mental Health Cooperative Outpatient Clinic and Full-Service Partnership Programs. Provide direct supervision of Supervising Psychiatrist, Supervising Psychologist, Supervising Mental Health Counselor, RN, Mental Health Clinical Supervisors and Administrative Staff to ensure deliver of services.	1	0

ITEM NAME	Total # of Items	Full Time/ Partial	Role	Hired	Vacant
SR. SECRETARY III	1	Partial	Support and assist MH PM II by providing administrative support with the oversight of two programs. Includes managing PM schedule, Performance Evaluation, item control and organizational chart, acts as liaison between SA 4 Analyst around HR issues, assist with timekeeping along with updating different lists (phone, cell phone, parking etc.).	1	0
STAFF ASSISTANT II	1	Partial	Advises and makes recommendations on identifying and resolving organizational and work procedures facility management, including budget, audit, recruitment & selection and Procurement Tracking System/Service Catalog requests. Supervises Financial Office Staff.	1	0
STAFF ASSISTANT I	1	Partial	Advises and makes recommendations on identifying and resolving organizational and work procedure obstacles including budget, audit, recruitment & selection and PTS/Service Catalog requests. Supervises Business Office Staff.	0	1
SENIOR TYPIST CLERK	1	Partial	Performs administrative support for Clinic Management including but not limited to: organization of files and County/Departmental memos. Maintaining other logs and running reports for Quality Assurance purposes.	1	0
SENIOR CLERK	1	Partial	Performs administrative support for Clinic Management including but not limited to: organization of files and County/Departmental memos. Maintaining other logs and running reports for Financial Office.	0	1

ITEM NAME	Total # of Items	Full Time/ Partial	Role	Hired	Vacant
INTERMEDIATE TYPIST-CLERK	8	Partial	Business Office Staff responsible for the day to day operations of the clinic, including answer phones, checking in clients, initiating Service Request Log and handling requests for medical records.	7	1
PATIENT FINANCIAL SERVICES WORKER	2	Partial	Interviews patients and collect financial information to determine eligibility for Medi-Cal and other insurance programs. Documents all information collected on IBHIS, provides forms to patients, assists patients in completing forms for eligible services and enrolls patients using IBHIS. Analyzes financial and eligibility data to determine value and reviews medical records to establish patient eligibility	2	0
PATIENT RESOURCE WORKER	3	Partial	Interviews patients and collect financial information to determine eligibility for Medi-Cal and other insurance programs. Documents all information collected on IBHIS, provides forms to patients, assists patients in completing forms for eligible services and enrolls patients using IBHIS. Analyzes financial and eligibility data to determine value and reviews medical records to establish patient eligibility	1	2
FULL-SERVICE PARTNERSHIP					
COMMUNITY HEALTH WORKER	2	Partial	Part of a multi-disciplinary team, that report to Mental Health Clinical Supervisor. Provides outreach and linkage to services, i.e. housing, mental health, health services, and substance abuse and other social services. Community Health Worker utilizes their lived experience to assist clients and family members with accessing services.	2	0

ITEM NAME	Total # of Items	Full Time/ Partial	Role	Hired	Vacant
MEDICAL CASE WORKER II	2	Partial	Under direction of Mental Health Clinical Supervisor, functions as a member of multidisciplinary field base team to evaluate clients' need to access medical, dental, substance abuse, and other health related resources. Provide intensive case management (provide linkage and resources) along with individual rehab services including groups to assist in clients in developing coping and communication skills.	2	0
MENTAL HEALTH CLINICAL SUPERVISOR	1	Partial	Under direction of MHPM II, supervises a multi-disciplinary clinical field base team that provides 24 hours coverage, including assignment and review of work, conducts orientation, trains, and evaluates work performance. Provides clinical consultation to staff, and prepares daily work schedules, monitors monthly productivity reports, and reviews IBHIS reports on a regular basis.	1	0
RECREATION THERAPIST I	1	Partial	Plans, organizes and directs recreation therapy program designed to assist in the treatment and rehabilitation of clients in FSP program. Provide individual and group therapeutic recreational, social and physical treatment modalities to help client attain and improve functioning.	1	0
MENTAL HEALTH COUNSELOR,RN	1	Partial	Works as part of a multi-disciplinary clinical team and under the supervision of a licensed mental health professional, provides regular field-based outreach to mentally ill homeless population within Los Angeles. RN will routinely conduct interviews to assess a client's mental status, developmental status, substance abuse problems as well as needs in the areas of both mental and physical health.	1	0

ITEM NAME	Total # of Items	Full Time/ Partial	Role	Hired	Vacant
MENTAL HEALTH PSYCHIATRIST	1	Partial	Provides individual psychiatric mental health services in the clinic and in the field to evaluate and determine clients' need for medications; prescribes, dispenses, and administers medications as necessary. Monitors response to medication. Works closely in conjunction with other members of the treatment team, utilizing interventions appropriate to each client's situation, including those with co-occurring substance abuse disorders.	1	0
PSYCHIATRIC SOCIAL WORKER I/II	4	Partial	Work as part of a multi-disciplinary field-base team under the Supervision of a Mental Health Clinical Supervisor, responsible for completing adult initial assessments, individual, group and family therapy, individual rehabilitation services, targeted case management and crisis intervention.	3	1
SUBSTANCE ABUSE COUNSELOR	1	Partial	Provides field- based initial assessments by meeting with clients and family members to obtain information through an interview process regarding clients mental/medical history. Completes initial and ongoing assessments of client substance use disorder history and treatment needs, develop treatment plans. Provide individual and group services.	1	0
Partial Time Total:	88			71	17

***Partial Time**- Hollywood Mental Health Outpatient staff serving the larger surrounding community in addition to the Hollywood geographic boundaries established for Hollywood 2.0