



**PUBLIC REQUEST TO ADDRESS
THE BOARD OF SUPERVISORS
COUNTY OF LOS ANGELES, CALIFORNIA**

MEMBERS OF THE BOARD

HILDA L. SOLIS
HOLLY J. MITCHELL
LINDSEY P. HORVATH
JANICE HAHN
KATHRYN BARGER

CORRESPONDENCE RECEIVED

Agenda #	Relate To	Position	Name	Comments
The following individuals submitted comments on agenda item:				
13.		Favor		
		Oppose	Kristian Huling	<p>Please see attached. Proposition A contracts lead to the depletion of good, public-sector jobs in favor of precarious jobs that provide poverty wages and subpart benefits.</p> <p>The Board has already signaled its support for addressing the economic injustices created by Prop A by unanimously approving a motion in 2019 that recommended insourcing the custodial services that Item 13 will contract out instead.</p> <p>We call on the Board to follow through with their commitments and bring these custodial services back in-house.</p> <p>Doing so can lead to hundreds of families being lifted out of poverty.</p> <p>Please vote no on this award</p>
			Monisha Parker	<p>Strengthening Los Angeles County's custodial services contracts requires a **multifaceted approach** considering both **contractual language** and **implementation strategies**:</p> <p>1. Refining Contractual Language:</p> <p>*Clear Service Standards: Clearly define **specific service expectations** in the contract, including cleaning frequency, quality standards, and response times for addressing concerns.</p> <p>Performance Measurement: Establish **objective and measurable performance metrics** to assess contractor compliance with service standards. This allows for data-driven monitoring and enforcement.</p> <p>Green Cleaning Provisions: Include **clauses encouraging environmentally friendly cleaning practices**, such as the use of non-toxic cleaning products and water-saving methods.</p> <p>Living Wage Requirements: Consider including **provisions for fair wages and benefits** for custodial staff employed by the contracted companies. This promotes economic justice and improves employee morale, potentially leading to better service quality.</p> <p>Transparency and Accountability: Ensure clear procedures for **reporting concerns, resolving disputes, and enforcing contractual obligations**.</p> <p>2. Enhancing Implementation Strategies:</p> <p>Regular Monitoring and Inspections: Conduct **regular inspections** to verify that contractors are meeting the agreed-upon standards and address any issues promptly.</p>



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			<p>Open Communication and Collaboration: Foster **open communication between county officials, contractors, and custodial staff** to address concerns, share best practices, and improve overall service delivery.</p> <p>Training and Development: Provide opportunities for **training and development** for custodial staff to enhance their skills and knowledge, leading to improved service quality.</p> <p>Technology Integration: Explore the potential for **integrating technology**, such as cleaning task management software or real-time data collection tools, to improve efficiency and transparency.</p> <p>Community Engagement: Consider **engaging with community representatives** to gather feedback on custodial services and ensure they are meeting the needs of the community.</p> <p>3. Additional Considerations:</p> <p>Sustainable Procurement: Prioritize **sustainable procurement practices** when awarding contracts, considering factors like environmentally friendly cleaning products, water conservation measures, and energy-efficient equipment.</p> <p>Small Business Inclusion: Explore opportunities to **include small and minority-owned businesses** in the bidding process for custodial services, fostering economic inclusion and diversity.</p> <p>By implementing these recommendations, Los Angeles County can strengthen its custodial services contracts, ensuring **higher quality cleaning standards, improved accountability, and a more equitable and sustainable approach to service delivery.**</p>
		Other	
		Item Total	2