



**PUBLIC REQUEST TO ADDRESS  
THE BOARD OF SUPERVISORS  
COUNTY OF LOS ANGELES, CALIFORNIA**

MEMBERS OF THE BOARD

HILDA L. SOLIS  
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JANICE HAHN  
KATHRYN BARGER

**Correspondence Received**

The following individuals submitted comments on agenda item:				
Agenda #	Relate To	Position	Name	Comments
50.		Oppose	Monisha Parker	<p><b>## Strengthening As-Needed On-Site Veterinary Services Contracts in Los Angeles County:</b></p> <p>Here are some suggestions for strengthening As-Needed On-Site Veterinary Services Contracts in Los Angeles County:</p> <p><b>**Clarity and Specificity:**</b></p> <p><b>* **Clearly define services:**</b> Explicitly outline the types of services covered under the contract, including emergency care, spay/neuter surgeries, vaccinations, specific procedures, and consultations.</p> <p><b>* **Standardize deliverables:**</b> Establish clear expectations for deliverables associated with each service, including response times, turnaround times, reports, and follow-up procedures.</p> <p><b>* **Specify selection criteria:**</b> Implement well-defined and objective criteria for selecting veterinarians under the contract, focusing on qualifications, experience, relevant expertise, and emergency response capabilities.</p> <p><b>**Improved Payment Structures:**</b></p> <p><b>* **Consider tiered pricing:**</b> Explore tiered pricing structures based on service complexity, urgency, and travel distance to ensure affordability and fair compensation for veterinarians.</p> <p><b>* **Performance-based incentives:**</b> Implement performance-based incentives that reward veterinarians for exceeding expectations, like high client satisfaction ratings, timely service delivery, and cost-effectiveness.</p> <p><b>* **Streamlined payment processes:**</b> Automate payment processes whenever possible to minimize delays and administrative burdens for both parties.</p> <p><b>**Enhanced Communication and Collaboration:**</b></p> <p><b>* **Regular communication channels:**</b> Establish clear and open communication channels for exchanging information, updates, and potential concerns between the County and contracted veterinarians.</p> <p><b>* **Standardized reporting procedures:**</b> Implement standardized reporting procedures for services provided, including detailed medical records, treatment summaries, and cost breakdowns.</p> <p><b>* **Joint training and workshops:**</b> Organize joint training sessions and workshops to update veterinarians on County protocols, animal welfare best practices, and emergency response procedures.</p> <p><b>**Strengthening Efficiency and Sustainability:**</b></p>

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				<p>* **Data analysis and optimization:** Utilize data collected from service requests to identify areas for efficiency improvements, resource allocation optimization, and potential cost savings.</p> <p>* **Explore technology solutions:** Consider implementing technology tools for appointment scheduling, telemedicine consultations, data collection, and communication streamlining.</p> <p>* **Promote preventive care:** Encourage veterinarians to promote preventive care services like vaccinations, parasite control, and early disease detection to reduce long-term costs and improve animal health.</p> <p>**Additional Considerations:**</p> <p>* **Community engagement:** Involve animal shelters, rescue organizations, and community advocates in discussions about needs assessment, program design, and service improvements.</p> <p>* **Equity and inclusion:** Ensure equitable access to services for all animals, regardless of location, owner demographics, or ability to pay.</p> <p>* **Sustainability:** Explore partnerships and alternative funding models to contribute to program sustainability and reduce reliance solely on County funding.</p> <p>Remember, strengthening these contracts is an ongoing process requiring continual evaluation and adaptation. By implementing these suggestions and tailoring them to specific needs and challenges, Los Angeles County can create a more efficient, effective, and sustainable framework for securing high-quality on-site veterinary services for animals in need.</p>
		Item Total	1	
Grand Total			1	