

Proclaiming August 2023 as Child Support Awareness Month in Los Angeles County

The Child Support Services Department (CSSD) is one of the largest, locally administered child support agencies in the nation, utilizing a workforce of over 1,400 dedicated child support professionals to manage approximately 225,000 cases, constituting roughly a fifth of the total child support caseload in California.

Every year in the State of California, the month of August has been designated as Child Support Awareness Month, affording an opportunity to educate families about partnering with CSSD to help ensure their children have consistent financial support, the importance of child support collections in providing better outcomes for children and lifting them out of poverty, and the vital services provided by CSSD to improve the well-being of children and self-sufficiency of families.

With a departmental mission of “connecting with parents and caregivers to provide child support services,” CSSD uses a holistic approach to support families using an equity

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lens. This includes working with Countywide partners to share direct job placement opportunities, and prioritizing community engagement to improve services. As part of its ARDI initiative, CSSD recently launched the SoLA (South Los Angeles) Impact Outreach Project. With the greatest number of child support obligated parents residing in the Second Supervisorial District, of whom 88% are Black or Latino, the SoLA Impact Outreach Project endeavors to improve access to our services, increase participant engagement, and assist those we serve with achieving their professional and financial goals.

I WE THEREFORE MOVE that the Board of Supervisors:

1. pProclaim August 2023 as “Child Support Awareness Month” in Los Angeles County, recognizing the Child Support Services Department for improving the quality of life for children and families of Los Angeles County.

I WE FURTHER MOVE that the Board of Supervisors:

2. dDirect the Child Support Services Department Director to increase awareness of the services available through the Child Support Services Department and the benefits of child support for children and families through a robust public campaign, utilizing traditional and ethnic media outlets, digital media, and virtual and in-person community events.
3. Direct the Executive Directors of the Homeless Initiative, as well as the Directors of the Departments of Public Social Services, Economic Opportunity, Human Resources, Internal Services, Parks and Recreation, and Public

Library, to continue working collaboratively with CSSD on the SoLA Impact Outreach Project.¹

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¹ Los Angeles County parents may contact Child Support Services at (866) 901-3212. Additionally, there is a dedicated team of child support professionals ready to serve the residents of the Second District who are invited to email the Department at CSSD-SOLA_Outreach@cssd.lacounty.gov or (323) 894-4810.