



OFFICE OF THE SHERIFF

COUNTY OF LOS ANGELES

HALL OF JUSTICE

ROBERT G. LUNA, SHERIFF



June 6, 2023

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, California 90012

Dear Supervisors:

ADOPTED

BOARD OF SUPERVISORS
COUNTY OF LOS ANGELES

84 June 27, 2023

CELIA ZAVALA
EXECUTIVE OFFICER

**APPROVAL OF MODEL MASTER AGREEMENT FOR
FUEL DISPENSING AND STORAGE EQUIPMENT INSPECTION,
COMPLIANCE, AND REPAIR SERVICES
(ALL DISTRICTS) (3 VOTES)**

SUBJECT

The Los Angeles County (County) Sheriff's Department (Department) is seeking Board approval of a Model Master Agreement (Model Agreement) that will be used to execute Master Agreements (Agreements) with qualified vendors to provide Fuel Dispensing and Storage Equipment Inspection, Compliance, and Repair Services (Services) on an as-needed basis.

IT IS RECOMMENDED THAT THE BOARD:

1. Delegate authority to the Sheriff, or his designee, to execute Agreements substantially similar to the attached Model Agreement with qualified vendors commencing upon execution by the Sheriff or his designee, and terminating four years from the date the Board approves the Model Agreement, with an option to extend for four, one-year periods to meet the needs of the Department.

211 WEST TEMPLE STREET, LOS ANGELES, CALIFORNIA 90012

A Tradition of Service
— Since 1850 —

2. Delegate authority to the Sheriff, or his designee, to execute Change Orders and Amendments to the Agreements as set forth throughout the Model Agreement, including Change Orders and Amendments to: (1) effectuate modifications which do not materially affect any term of the Agreements, (2) add new or revised standard County contract provisions adopted by the Board as required periodically, (3) exercise option terms, (4) effectuate the assignment and delegation/mergers or acquisitions provision, and (5) terminate the Agreements, either in whole or in part, by the provision of a ten-day written notice.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

Approval of the recommended actions will provide the Department with a pool of readily available qualified contractors to provide the Services for County-owned fueling stations located throughout the County.

Although the Department employs fuel technicians for routine repairs, the performance of these types of Services requires highly specialized skills and equipment that is beyond the qualifications and abilities of the Department to provide.

Implementation of Strategic Plan Goals

The recommended actions are consistent with the principles of the County's Strategic Plan, Strategy III.3 – Pursue Operational Effectiveness, Fiscal Responsibility, and Accountability, by effectively maximizing the use of County assets in ways that are fiscally responsible and align with the County's highest priority service delivery needs.

FISCAL IMPACT/FINANCING

The estimated annual cost for these Services is \$500,000. Actual expenditures will be incurred on an as-needed basis. Over the term of the Agreements, allocations will be established in the Department's operating budget to meet the anticipated need each fiscal year.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

The Model Agreement was determined to be a Non-Proposition A Agreement, due to the Services being highly specialized in nature and used on an as-needed basis. The Living Wage Program (County Code Chapter 2.2001) does not apply to the recommended Model Agreement.

The Honorable Board of Supervisors
June 6, 2023
Page 3

The Department will acquire the Services by soliciting Work Orders, as described in the Master Agreement, to qualified contractors utilizing a competitive bidding process, unless emergent circumstances justify otherwise.

The Model Agreement includes all County required provisions, including Jury Service, Safely Surrendered Baby Law, Defaulted Property Tax Reduction Program, Zero Tolerance Policy on Human Trafficking, Fair Chance Employment, Policy of Equity, and Prohibition from Participation in Future Solicitations.

The Model Agreement has been approved as to form by County Counsel.

CONTRACTING PROCESS

On February 14, 2023, the Department released a Request for Statement of Qualifications (RFSQs) to solicit Statements of Qualifications (SOQs) from vendors to provide Services. The RFSQ was posted on the County and Department websites. The Department received three SOQs by the initial SOQ due date of March 10, 2023.

The RFSQ will remain open until the needs of the Department are met. Upon the Board's approval, the Sheriff will execute Master Agreement(s) with all qualified contractors.

IMPACT ON CURRENT SERVICES (OR PROJECTS)

Approval of the recommended actions will enable the Department to maintain a pool of qualified contractors to provide both routine and emergent Services as needed.

CONCLUSION

Upon Board approval, please return a copy of the adopted Board letter to the Department's Contracts Unit.

Sincerely,



ROBERT G. LUNA
SHERIFF

MODEL MASTER AGREEMENT



MASTER AGREEMENT

BY AND BETWEEN

COUNTY OF LOS ANGELES

SHERIFF'S DEPARTMENT

AND

FOR

**FUEL DISPENSING AND STORAGE EQUIPMENT
INSPECTION, COMPLIANCE, AND REPAIR SERVICES**

**MASTER AGREEMENT
FOR
FUEL DISPENSING AND STORAGE EQUIPMENT
INSPECTION, COMPLIANCE, AND REPAIR SERVICES
TABLE OF CONTENTS**

PARAGRAPH	TITLE	PAGE
RECITALS		1
1	APPLICABLE DOCUMENTS	2
2	DEFINITIONS	2
3	WORK	4
4	TERM OF MASTER AGREEMENT	7
5	CONTRACT SUM	8
	5.1 Total Contract Sum	8
	5.2 Written Approval for Reimbursement	8
	5.3 No Payment for Services Provided Following Expiration-Termination of Contract	8
	5.4 Invoices and Payments	9
	5.5 Default Method of Payment: Direct Deposit or Electronic Funds Transfer	10
6	ADMINISTRATION OF MASTER AGREEMENT- COUNTY	11
	6.1 County Project Director	11
	6.2 County Project Manager	11
7	ADMINISTRATION OF MASTER AGREEMENT - CONTRACTOR	11
	7.1 Contractor Project Manager	11
	7.2 Contractor's Authorized Official(s)	12
	7.3 Approval of Contractor's Staff	12
	7.4 Contractor's Staff Identification	12
	7.5 Background and Security Investigations	12
	7.6 Confidentiality	13
8	STANDARD TERMS AND CONDITIONS	14
	8.1 Change Orders and Amendments	14
	8.2 Assignment and Delegation/Mergers or Acquisitions	15
	8.3 Authorization Warranty	15
	8.4 Complaints	15
	8.5 Compliance with Applicable Laws	16
	8.6 Compliance with Civil Rights Laws	17

**MASTER AGREEMENT
FOR
FUEL DISPENSING AND STORAGE EQUIPMENT
INSPECTION, COMPLIANCE, AND REPAIR SERVICES
TABLE OF CONTENTS**

PARAGRAPH	TITLE	PAGE
8.7	Compliance with County’s Jury Service Program	17
8.8	Conflict of Interest	19
8.9	Consideration of Hiring County Employees Targeted for Layoffs or are on a County Re-employment List	19
8.10	Consideration of Hiring GAIN-GROW Participants	20
8.11	Contractor Responsibility and Debarment	20
8.12	Contractor’s Acknowledgement of County’s Commitment to Safely Surrendered Baby Law	22
8.13	Contractor’s Warranty of Adherence to County’s Child Support Compliance Program	23
8.14	County’s Quality Assurance Plan	23
8.15	Damage to County Facilities, Buildings or Grounds	24
8.16	Employment Eligibility Verification	24
8.17	Counterparts and Electronic Signatures and Representations	24
8.18	Fair Labor Standards	25
8.19	Force Majeure	25
8.20	Governing Law, Jurisdiction, and Venue	26
8.21	Independent Contractor Status	26
8.22	Indemnification	26
8.23	General Provisions for all Insurance Coverage	27
8.24	Insurance Coverage	31
8.25	Liquidated Damages	32
8.26	Most Favored Public Entity	33
8.27	Nondiscrimination and Affirmative Action	33
8.28	Non Exclusivity	35
8.29	Notice of Delays	35
8.30	Notice of Disputes	35
8.31	Notice to Employees Regarding the Federal Earned Income Credit	35
8.32	Notice to Employees Regarding the Safely Surrendered Baby Law	35
8.33	Notices	36
8.34	Prohibition Against Inducement or Persuasion	36

**MASTER AGREEMENT
FOR
FUEL DISPENSING AND STORAGE EQUIPMENT
INSPECTION, COMPLIANCE, AND REPAIR SERVICES
TABLE OF CONTENTS**

PARAGRAPH	TITLE	PAGE
8.35	Public Records Act.....	36
8.36	Publicity	37
8.37	Record Retention and Inspection-Audit Settlement	37
8.38	Recycled Bond Paper	38
8.39	Subcontracting	39
8.40	Termination for Breach of Warranty to Maintain Compliance with County's Child Support Compliance Program	40
8.41	Termination for Convenience	40
8.42	Termination for Default.....	41
8.43	Termination for Improper Consideration	42
8.44	Termination for Insolvency	43
8.45	Termination for Non-Adherence of County Lobbyist Ordinance	43
8.46	Termination for Non-Appropriation of Funds.....	43
8.47	Validity	44
8.48	Waiver	44
8.49	Warranty Against Contingent Fees.....	44
8.50	Warranty of Compliance with County's Defaulted Property Tax Reduction Program.....	44
8.51	Termination for Breach of Warranty to Maintain Compliance with County's Defaulted Property Tax Reduction Program.....	45
8.52	Time Off for Voting	45
8.53	Compliance with County's Zero Tolerance Policy on Human Trafficking....	45
8.54	Intentionally Omitted.....	45
8.55	Compliance with Fair Chance Employment Practices	45
8.56	Compliance with the County's Policy of Equity	46
8.57	Prohibition from Participation in Future Solicitation(s).....	46
8.58	Injury and Illness Prevention Program (IIPP).....	46
8.59	Intentionally Omitted.....	46
9	UNIQUE TERMS AND CONDITIONS.....	46
9.1	Intentionally Omitted	46
9.2	Intentionally Omitted.....	46

**MASTER AGREEMENT
FOR
FUEL DISPENSING AND STORAGE EQUIPMENT
INSPECTION, COMPLIANCE, AND REPAIR SERVICES
TABLE OF CONTENTS**

PARAGRAPH	TITLE	PAGE
9.3	Intentionally Omitted	46
9.4	Intentionally Omitted.....	46
9.5	Intentionally Omitted.....	46
9.6	Local Small Business Enterprise (LSBE) Preference Program	46
9.7	Social Enterprise (SE) Preference Program	47
9.8	Disabled Veteran Business Enterprise (DVBE) Preference Program	48
9.9	Licenses, Permits, Registrations, Accreditation, and Certificates	49
10	Survival	50
SIGNATURES.....		51

ATTACHMENTS

- Attachment 1: Statement of Work
- Attachment 2: Fueling Station Locations

EXHIBITS

- A County’s Administration
- B Contractor’s Administration
- C Safely Surrendered Baby Law
- D Sample Work Order
- E Forms Required Before Work Begins (Certifications and Confidentiality Forms)
- F Contract Discrepancy Report
- G Application for Access to Custody Facilities
- H Subsequent Executed Work Orders (Not attached but incorporated herein by reference)

**MASTER AGREEMENT
BY AND BETWEEN
COUNTY OF LOS ANGELES
SHERIFF'S DEPARTMENT
AND**

**FOR
FUEL DISPENSING AND STORAGE EQUIPMENT
INSPECTION, COMPLIANCE, AND REPAIR SERVICES**

This Master Agreement, Attachments, and Exhibits are made and entered into this ___ day of _____, 20__ by and between the County of Los Angeles (County), Sheriff's Department (Department), and _____ (Contractor) for Fuel Dispensing and Storage Equipment Inspection, Compliance, and Repair Services (Services).

RECITALS

WHEREAS, the County may contract with private businesses for Fuel Dispensing and Storage Equipment Inspection, Compliance, and Repair Services when certain requirements are met; and

WHEREAS, Contractor is a private firm specializing in providing Services; and

WHEREAS, this Master Agreement is therefore authorized under California Codes, Government Code Section 31000 which authorizes the Los Angeles County Board of Supervisors (Board) to contract for special services; and

WHEREAS, the Board has authorized the Sheriff or his designee to execute and administer this Master Agreement; and

NOW THEREFORE, in consideration of the mutual covenants contained herein, and for good and valuable consideration, the parties agree to the following:

1 APPLICABLE DOCUMENTS

Attachments 1 and 2, and Exhibits A, B, C, D, E, F, G, and H are attached to and form a part of this Master Agreement. In the event of any conflict or inconsistency in the definition or interpretation of any word, responsibility, schedule, or the contents or description of any task, deliverable, goods, Service, or other Work, or otherwise between this base Master Agreement, Attachments, and Exhibits, or between Attachments and Exhibits, such conflict or inconsistency will be resolved by giving precedence first to this Master Agreement and then to the Attachments and Exhibits according to the following priority:

Attachments:

- Attachment 1: Statement of Work
- Attachment 2: Fueling Station Locations

Exhibits:

- Exhibit A County's Administration
- Exhibit B Contractor's Administration
- Exhibit C Safely Surrendered Baby Law
- Exhibit D Sample Work Order
- Exhibit E Forms Required Before Work Begins (Certifications and Confidentiality Forms)
- Exhibit F Contract Discrepancy Report
- Exhibit G Application for Access to Custody Facilities
- Exhibit H Subsequent Executed Work Orders

This Master Agreement, Attachments, and Exhibits hereto constitute the complete and exclusive statement of understanding between the parties, and supersedes all previous Master Agreements, written and oral, and all communications between the parties relating to the subject matter of this Master Agreement. No change to this Master Agreement will be valid unless prepared pursuant to Paragraph 8.1 (Change Orders and Amendments) and signed by authorized representatives of both parties.

2 DEFINITIONS

The headings herein contained are for convenience and reference only; they are not intended to define the scope of any provision thereof. The following words as used herein and throughout will be construed to have the following meaning, unless otherwise apparent from the context in which they are used.

- 2.1 Active Contractor:** Identifies a Qualified Contractor who is in compliance with the terms and conditions and whose evidence of insurance requirements have all been received by the Department and are valid and in effect at the time of a given Work Order award. As used herein, the terms Active Contractor and Contractor may be used interchangeably throughout this document.
- 2.2 Amendment:** has the meaning set forth in Paragraph 8.1 (Change Orders and Amendments) of this Master Agreement.
- 2.3 Business Day(s):** Monday through Friday, excluding County observed holidays.
- 2.4 Change Order:** has the meaning set forth in Paragraph 8.1 (Change Orders and Amendments) of this Master Agreement.
- 2.5 Contractor:** the sole proprietor, partnership, or corporation that has entered into this Master Agreement with the County as identified in the preamble.
- 2.6 Contractor Project Manager:** the individual designated by Contractor to administer this Master Agreement operations after this Master Agreement award.
- 2.7 County:** the County of Los Angeles.
- 2.8 County Project Director:** the person designated by the County with authority to approve all Work Order solicitations and executions. All references here forward to County Project Director mean "County Project Director or designee".
- 2.9 County Project Manager:** the person designated by County Project Director as chief contact person with respect to the day-to-day administration of this Master Agreement. All references here forward to County Project Manager mean "County Project Manager or designee".
- 2.10 Day(s):** calendar days unless otherwise specified.
- 2.11 Fiscal Year:** the twelve-month period beginning July 1st and ending the following June 30th.
- 2.12 Master Agreement:** the County's standard agreement executed between the County and individual Contractors. It sets forth the terms and conditions for the issuance and performance of, and otherwise governs, subsequent Work Orders.
- 2.13 Qualified Contractor:** a Contractor who has submitted a Statement of Qualifications (SOQ) in response to the County's Request for Statement of Qualifications (RFSQ); has met Vendor's Minimum Mandatory Qualifications listed in the RFSQ, and has an executed Master Agreement with Department.

- 2.14 Request for Statement of Qualifications (RFSQ):** a solicitation based on establishing a pool of Qualified Vendors to provide Services through Master Agreements.
- 2.15 Statement of Qualifications (SOQ):** a Contractor's response to an RFSQ.
- 2.16 Statement of Work (SOW):** the document that provides a written description of tasks and summarizes Contractor's Work requirements and obligations, as set forth in Attachment 1 (Statement of Work) to this Master Agreement.
- 2.17 Work:** any and all tasks, subtasks, deliverables, and goods, and other Services performed by or on behalf of Contractor pursuant to this Master Agreement, including all Attachments and Exhibits, and all fully-executed Change Orders, Amendments, and Work Orders hereto.
- 2.18 Work Order:** a subordinate agreement executed wholly within and subject to the provisions of this Master Agreement, for the performance of tasks and/or provision of deliverables. Unless circumstances justify otherwise, each Work Order must result from bids, solicited by and tendered to the County from Contractors. Unless otherwise specified, the County will select the lowest cost, qualified bid responding to the requirements of the proposed Work Order. No Work will be performed by Contractors except in accordance with validly bid and executed Work Orders. All executed Work Orders under this Master Agreement are incorporated herein as Exhibit H by this reference and made a part of this Master Agreement.

3 WORK

- 3.1 Pursuant to the provisions of this Master Agreement, Contractor must fully perform, complete and deliver on time, all tasks, deliverables, Services, and other Work as set forth in this Master Agreement, including Attachment 1 (Statement of Work), and any fully executed Work Order.
- 3.2 Contractor acknowledges that, subject to this Paragraph 3, all Work performed under this Master Agreement is payable in arrears on a per-Work Order basis in accordance with the terms and conditions of this Master Agreement, including this Paragraph 3 and Paragraph 5 (Contract Sum) below.
- 3.3 Upon determination by the County to solicit as-needed Services, the County will issue Work Orders to Contractors utilizing a competitive bidding process. It is understood by Contractor that the County's competitive bidding procedure may have the effect that no Work Orders are awarded to some Contractors.
- 3.4 Upon determination by the County to solicit emergency Services, it is the County's intent to issue Work Orders to Contractors on a rotational

basis. Department retains the sole discretion to issue a Work Order to any Contractor based on the emergent needs of the County.

3.5 The County's procedures for issuing and executing Work Orders are generally as follows:

3.5.1 Upon determination by the County to issue a Work Order, the County will identify the Work to be performed and will issue a Work Order solicitation to all Contractors. The Work Order solicitation will include a brief description of the project and the Work required for the performance thereof.

3.5.2 Each interested Contractor must submit a not-to-exceed maximum price bid to the Department for the Work indicated on the Work Order solicitation by the timeframe specified on the Work Order solicitation. Work Order bids must conform to Exhibit D (Sample Work Order) to this Master Agreement.

3.5.2.1 Contractor's intentional gross underbidding or zero-cost bidding of a Work Order solicitation, for the sole purpose of securing a bid award, particularly, though not exclusively, for diagnostic Services (see Paragraph 3.5.8 below), will be considered non-responsible and therefore, null, and void, in the County's sole discretion.

3.5.3 To ensure Contractor is properly compensated for all Work provided, Contractor must build into each Work Order bid, its fully burdened not-to-exceed maximum price bid for the Work contemplated. For purposes of this Paragraph 3.5.3, "fully burdened" means those non-Work Order operating expenses such as administrative/clerical costs, material acquisition and handling, stocking and restocking fees, and other operating costs as applicable, and as further described in Paragraph 3.5.3.1 below.

3.5.3.1 Contractor's fully burdened not-to-exceed maximum price bid pricing must itemize, but not be limited to:

- a. Labor hours and hourly rates by employee classification (supervisor, heavy equipment operator, journey electrician, laborer, etc.),
- b. Heavy equipment fees (operating hours, fuel, etc.), and
- c. Repair parts, components, and raw materials costs.

3.5.4 In accordance with Paragraph 5.4 (Invoices and Payments) below, Contractor's invoices to the County must include, among other things, the actual Work hours performed, for each employee providing Work under the subject Work Order. Invoices lacking all required information will not be approved by the County for payment.

3.5.6 Response Time

a. Non-Emergency:

A non-emergency includes, but is not limited to, general/routine repairs, preventative maintenance, upgrades, inspection, testing and certification. Contractor must respond by the timeframe specified on the Work Order solicitation from the County. Upon the County's approval of a bid, the selected Contractor must begin Work and onsite presence within three Business Days, or as otherwise mutually agreed.

b. Emergency:

The County defines an emergency as: any condition(s) constituting a threat to health, welfare, and/or the safety of people and/or property, or that will adversely affect one or more essential services as determined by the County, in its sole discretion. Contractor must respond by the timeframe specified on the emergency Work Order solicitation from the County. Work and onsite presence must begin within four hours of Contractor's acceptance of a County-approved emergency Work Order, or as otherwise mutually agreed.

3.5.7 Upon review of non-emergency bid responses, the County will award a Work Order to Contractor with the lowest cost responsive and responsible bid, unless the Work Order solicitation specifies bid evaluation criteria other than lowest cost.

3.5.8 Prior to authorizing Work to commence, the County may in its sole discretion require Contractor to clarify any itemized costs presented in the winning bid response and the manner in which they are presented. The County reserves its sole right to question any line item of the bid response and, in consultation with Contractor, may request the removal of such line item along with a reduction to Contractor's not-to-exceed maximum price bid.

3.5.9 In the event that the lowest cost responsive and responsible Contractor is not available to provide Service within the County's timeframe, the County, in its sole discretion, may request Services from the next lowest cost, responsive and responsible Contractor until the County's requirements are filled.

3.5.10 In cases where the County can neither describe the Work requirements, nor the problem or solution required to fix the problem, an initial Work Order will be issued to diagnose the

problem. Upon Contractor diagnosing the problem and determining the cost of repairs, a supplemental Work Order will be negotiated with Contractor to perform and complete the repair.

3.5.11 Notwithstanding the above, if Contractor cannot determine the cause of the problem to affect repairs of the fuel equipment and would therefore require the removal or disassembly of the equipment to further diagnose and repair the system, a supplemental Work Order may be issued for the additional diagnostic Work. Only upon receiving an approved supplemental Work Order from County Project Manager, to perform and complete the repairs, may Contractor proceed with the actual repairs.

3.5.12 If at any time Contractor cannot fulfill a Work Order, County Project Manager will proceed to another Contractor.

3.6 Failure of Contractor to provide a written response to, and any required documentation in accordance with, a Work Order solicitation, within its specified timeframe, will disqualify Contractor from competing for the specified Work.

3.7 If Contractor provides any task, deliverable, Service, or other Work to the County other than what is specified in the Work Order, and/or that goes beyond the Work Order expiration date, and/or that exceeds the not-to-exceed maximum price bid as specified in the Work Order as originally written or modified in accordance with Paragraph 8.1 (Change Orders and Amendments), these will be gratuitous efforts on the part of Contractor for which Contractor must make no claim whatsoever against the County.

4.0 TERM OF MASTER AGREEMENT

4.1 This Master Agreement is effective upon the date of its execution by Sheriff or his designee as authorized by the Board. This Master Agreement will expire on _____ unless sooner extended or terminated, in whole or in part, as provided herein.

4.2 The County will have the sole option to extend this Master Agreement term for up to four one-year periods, for a maximum total Master Agreement term of eight years. Each such option and extension will be exercised at the sole discretion of the Sheriff or his designee as authorized by the Board.

4.3 The County maintains a database that tracks/monitors Contractor performance history. Information entered into the database may be used for a variety of purposes, including determining whether the County will exercise a Master Agreement term extension option.

4.4 Contractor must notify the Department when this Master Agreement is within six months from the expiration of the term as provided for

hereinabove. Upon occurrence of this event, Contractor must send written notification to the Department at the address herein provided in Exhibit A (County's Administration) to this Master Agreement.

5.0 CONTRACT SUM

5.1 Total Contract Sum

Contractor will not be entitled to any payment by the County under this Master Agreement except pursuant to validly executed and satisfactorily performed Work Orders. In each year of this Master Agreement, the total of all amounts actually expended by the County hereunder ("maximum annual expenditures") may not exceed amounts allocated to the Department by the Board in their approved budgets. The County has sole discretion to expend some, all, or none of such budgeted amounts. The sum of such annual expenditures for the duration of this Master Agreement is the Contract Sum.

5.2 Written Approval for Reimbursement

Contractor will not be entitled to payment or reimbursement for any tasks or Services performed, nor for any incidental or administrative expenses whatsoever incurred in or incidental to performance hereunder, except as specified herein. Assumption or takeover of any of Contractor's duties, responsibilities, or obligations, or performance of same by any entity other than Contractor, whether through assignment, subcontract, delegation, merger, buyout, or any other mechanism, with or without consideration for any reason whatsoever, will occur only with the County's express prior written approval.

5.3 No Payment for Services Provided Following Expiration/Termination of Master Agreement

5.3.1 Contractor will have no claim against the County for payment of any money or reimbursement, of any kind whatsoever, for any Service provided by Contractor after the expiration or other termination of this Master Agreement. Should Contractor receive any such payment it must immediately notify the County and must immediately repay all such funds to the County. Payment by the County for Services rendered after expiration/termination of this Master Agreement will not constitute a waiver of the County's right to recover such payment from Contractor.

5.3.2 Notwithstanding the above, Contractor will be entitled to payment for Services that are satisfactorily completed after the expiration or other termination of this Master Agreement, provided that any such Services are rendered pursuant to a Work Order that was validly executed during the term of this

Master Agreement. This provision will survive the expiration or other termination of this Master Agreement.

5.4 Invoices and Payments

- 5.4.1 Contractor must invoice the County separately for each validly executed Work Order only for providing the tasks, deliverables, Services, and other Work authorized and specified in Attachment 1 (Statement of Work) to this Master Agreement.
- 5.4.2 Payment for all Work is subject to the not-to-exceed maximum price bid specified on each individual County-approved Work Order, less any amounts assessed in accordance with Paragraph 8.25 (Liquidated Damages) of this Master Agreement.
- 5.4.3 Contractor must satisfactorily perform all Work and must correct defective materials or workmanship prior to payment by the Department for Work performed.
- 5.4.4 The County will not pay Contractor for any overtime premiums, travel expenses, meals, lodging, holidays, vacation, sick leave, per diem, or miscellaneous expenses, etc.
- 5.4.5 Contractor must submit an original invoice, within ten Business Days after the County's acceptance of all completed Work, to County Project Manager at the address set forth in Exhibit A (County's Administration) to this Master Agreement.

5.4.6 Invoice Content

The period of performance specified in Contractor's invoice(s) must coincide with the period of performance specified in the applicable Work Order.

Each invoice submitted by Contractor must specify the following:

- Invoice number and date,
- Contractor's name, address, and telephone number,
- County Work Order number and Contractor's Master Agreement number,
- Period of performance of Work being invoiced,
- Name(s) of persons who performed the Work,
- Copy of the approved not-to-exceed maximum price Work Order signed by County Project Director,
- Itemized listing of actual billable hours, actual fees, and other actual costs incurred, and

- Total amount of the invoice.

5.4.7 Submission of Invoices

- a. All Work performed by, and all invoices submitted by, Contractor pursuant to Work Orders issued hereunder must receive the written approval of County Project Director, who will be responsible for a detailed evaluation of Contractor's performance before approval of Work and/or payment of invoice(s) is permitted.
- b. Contractor must submit invoices by the 15th Day of the month following the month in which Services were performed.
- c. In no event will the County be liable or responsible for any payment prior to such written approval. The Department will not be responsible for invoices submitted more than 60 Days after the date of Services rendered. The County will be under no obligation to remit payment for late, lost, or mishandled invoices.
- d. Contractor is responsible for the accuracy of invoices submitted to the Department. Further, it is the responsibility of Contractor to reconcile or otherwise correct inaccuracies or inconsistencies in the invoices submitted by Contractor.

5.4.8 Local Small Business Enterprises – Prompt Payment Program

Certified Local Small Business Enterprises (LSBEs) will receive prompt payment for services they provide to County departments. Prompt payment is defined as 15 Days after receipt of an undisputed invoice.

5.5 Default Method of Payment: Direct Deposit or Electronic Funds Transfer

- 5.5.1 The County has determined that the most efficient and secure default form of payment for goods and/or Services provided under this Master Agreement with the County will be Electronic Funds Transfer (EFT) or direct deposit, unless an alternative method of payment is deemed appropriate by the Auditor-Controller (A-C).
- 5.5.2 Contractor must submit a direct deposit authorization request via the website <https://directdeposit.lacounty.gov> with banking and vendor information, and any other information that the A-C determines is reasonably necessary to process

the payment and comply with all accounting, record keeping, and tax reporting requirements.

5.5.3 Any provision of law, grant, or funding agreement requiring a specific form or method of payment other than EFT or direct deposit will supersede this requirement with respect to those payments.

5.5.4 At any time during the duration of this Master Agreement, a Contractor may submit a written request for an exemption to this requirement. Such request must be based on specific legal, business or operational needs and explain why the payment method designated by the A-C is not feasible and an alternative is necessary. The A-C, in consultation with the contracting department(s), will decide whether to approve any exemption request.

6.0 ADMINISTRATION OF MASTER AGREEMENT - COUNTY

A listing of all County Administration referenced in the following Paragraphs is designated in Exhibit A (County's Administration) to this Master Agreement. The County will notify Contractor in writing of any change in the names or addresses shown.

6.1 County Project Director

The responsibilities of County Project Director may include:

- ensuring that the objectives of this Master Agreement are met, and
- providing direction to Contractor in the areas relating to County policy, information requirements, and procedural requirements.

6.2 County Project Manager

County Project Manager is Contractor's chief contact person with respect to the day-to-day administration of this Master Agreement. County Project Manager will prepare and issue Work Orders and any Amendments thereto, and generally be the first person for Contractor to contact with any questions.

The responsibilities of County Project Manager may include:

- 6.4.1 meeting with Contractor Project Manager on a regular basis,
- 6.4.2 preparing Work Orders, and
- 6.4.3 inspecting any and all tasks, deliverables, goods, Services, or other Work provided by or on behalf of Contractor.

7.0 ADMINISTRATION OF MASTER AGREEMENT - CONTRACTOR

7.1 Contractor Project Manager

7.1.1 Contractor Project Manager is designated in Exhibit B (Contractor's Administration) to this Master Agreement. Contractor must notify the County in writing of any change in the name or address of the Contractor Project Manager.

7.1.2 Contractor Project Manager will be responsible for Contractor's day-to-day activities as related to this Master Agreement and will coordinate with County Project Manager on a regular basis with respect to all active Work Orders.

7.2 Contractor's Authorized Official(s)

7.2.1 Contractor's Authorized Official(s) are designated in Exhibit B (Contractor's Administration) to this Master Agreement. Contractor must promptly notify the County in writing of any change in the name(s) or address(es) of Contractor's Authorized Official(s).

7.2.2 Contractor represents and warrants that all requirements of Contractor have been fulfilled to provide actual authority to such officials to execute documents under this Master Agreement on behalf of Contractor.

7.3 Approval of Contractor's Staff

The County has the absolute right to approve or disapprove all of Contractor's staff performing Work hereunder and any proposed changes in Contractor's staff, including, but not limited to, Contractor Project Manager. Contractor must provide the County with a resume of each proposed substitute and an opportunity to interview such person prior to any staff substitution.

7.4 Contractor's Staff Identification

7.4.1 Contractor must provide, at Contractor's expense, all staff providing Services under this Master Agreement with a photo identification badge.

7.5 Background and Security Investigations

7.5.1 At any time prior to or during the term of this Master Agreement, all Contractor staff, non-employee staff, subcontractors, and agents of Contractor (collectively herein "Contractor's staff") performing Services under this Master Agreement must undergo and pass a background investigation to the satisfaction of the County as a condition of beginning and continuing to perform Services under this Master Agreement. Such background investigation may include, but will not be limited to, criminal conviction information obtained through a Driver License check or through fingerprints submitted to the California Department of Justice to include state, local, and federal-level review.

- 7.5.2 County Project Director will schedule the background investigation with the Department's Civilian Backgrounds Unit. The fees associated with the background investigation are at the expense of Contractor, regardless if the member of Contractor's staff passes or fails the background investigation.
- 7.5.3 If a member of Contractor's staff does not pass the background investigation, the County may request that the member of Contractor's staff be immediately removed from performing Services under this Master Agreement at any time during the term of this Master Agreement. The County will not provide to Contractor or to Contractor's staff any information obtained through the County's background investigation.
- 7.5.4 The County, in its sole discretion, may immediately deny or terminate facility access to any member of Contractor's staff that does not pass such investigation to the satisfaction of the County or whose background or conduct is incompatible with the County's facility access.
- 7.5.5 Disqualification of any member of Contractor's staff pursuant to this Paragraph 7.5 does not relieve Contractor of its obligation to complete all Work in accordance with the terms and conditions of this Master Agreement.

7.6 Confidentiality

- 7.6.1 Contractor must maintain the confidentiality of all records and information in accordance with all applicable federal, state, and local laws, rules, regulations, ordinances, directives, guidelines, policies, and procedures relating to confidentiality, including, without limitation, the County policies concerning information technology security and the protection of confidential records and information.
- 7.6.2 Contractor must indemnify, defend, and hold harmless the County, its officers, employees, and agents, from and against any and all claims, demands, damages, liabilities, losses, costs and expenses, including, without limitation, defense costs and legal, accounting and other expert, consulting, or professional fees, arising from, connected with, or related to any failure by Contractor, its officers, employees, agents, or subcontractors, to comply with this Paragraph 7.6, as determined by the County in its sole judgment. Any legal defense pursuant to Contractor's indemnification obligations under this Paragraph 7.6 will be conducted by Contractor and performed by counsel selected by Contractor and approved by the County. Notwithstanding the preceding sentence, the County will have the right to participate in any such defense

at its sole cost and expense, except that in the event Contractor fails to provide the County with a full and adequate defense, as determined by the County in its sole judgment, the County will be entitled to retain its own counsel, including, without limitation, County Counsel, and reimbursement from Contractor for all such costs and expenses incurred by the County in doing so. Contractor will not have the right to enter into any settlement, agree to any injunction, or make any admission, in each case, on behalf of the County without the County's prior written approval.

- 7.6.3 Contractor must inform all of its officers, employees, agents and subcontractors providing Services hereunder of the confidentiality provisions of this Master Agreement.
- 7.6.4 Contractor must sign and adhere to the provisions of Exhibit E3 (Contractor Acknowledgement and Confidentiality Agreement) to this Master Agreement.

8.0 STANDARD TERMS AND CONDITIONS

8.1 Change Orders and Amendments

- 8.1.1 The Board or Chief Executive Officer or designee may require the addition and/or change of certain terms and conditions in this Master Agreement during the term of this Master Agreement. The County reserves the right to add and/or change such provisions as required by the Board or Chief Executive Officer. To implement such orders, an Amendment to this Master Agreement must be prepared and executed by Contractor and by the Sheriff or his designee.
- 8.1.2 For any change which does not materially affect the scope of Work, term, price, payments, or any other term or condition of this Master Agreement, a Change Order to this Master Agreement must be executed by County Project Director and Contractor Project Manager.
- 8.1.3 For any change which materially affects the scope of Work, term, price, payments, or any other term or condition of this Master Agreement, an Amendment to this Master Agreement must be executed by Contractor and the Board.
- 8.1.4 The Sheriff or his designee may, at his sole discretion, authorize extensions of time as defined in Paragraph 4.0 (Term of Master Agreement). Contractor agrees that such extensions of time will not change any other term or condition of this Master Agreement during the period of such extensions. To implement an extension of time, an Amendment to this Master Agreement must be prepared and executed by Contractor and by Sheriff or his designee.

8.2 Assignment and Delegation/Mergers or Acquisitions

8.2.1 Contractor must notify the County of any pending acquisitions/mergers of its company unless otherwise legally prohibited from doing so. If Contractor is restricted from legally notifying the County of pending acquisitions/mergers, then it should notify the County of the actual acquisitions/mergers as soon as the law allows and provide to the County the legal framework that restricted it from notifying the County prior to the actual acquisitions/mergers.

8.2.2 Contractor must not assign, exchange, transfer, or delegate its rights or duties under this Master Agreement, whether in whole or in part, without the prior written consent of the County, in its discretion, and any attempted assignment, delegation, or otherwise transfer of its rights or duties, without such consent will be null and void. For purposes of this Paragraph, the County's consent will require a written Amendment to this Master Agreement, which is formally approved and executed by the parties. Any payments by the County to any approved delegate or assignee on any claim under this Master Agreement will be deductible, at the County's sole discretion, against the claims, which Contractor may have against the County.

8.2.3 Any assumption, assignment, delegation, or takeover of any of the Contractor's duties, responsibilities, obligations, or performance of same by any person or entity other than Contractor, whether through assignment, subcontract, delegation, merger, buyout, or any other mechanism, with or without consideration for any reason whatsoever without the County's express prior written approval, will be a material breach of this Master Agreement which may result in the termination of this Master Agreement. In the event of such termination, the County will be entitled to pursue the same remedies against Contractor as it could pursue in the event of default by Contractor.

8.3 Authorization Warranty

Contractor represents and warrants that the person executing this Master Agreement for Contractor is an authorized agent who has actual authority to bind Contractor to each and every term, condition, and obligation of this Master Agreement and that all requirements of Contractor have been fulfilled to provide such actual authority.

8.4 Complaints

Contractor must develop, maintain and operate procedures for receiving, investigating and responding to complaints.

- 8.4.1 Within ten Business Days after this Master Agreement's effective date, Contractor must provide the County with Contractor's policy for receiving, investigating, and responding to user complaints.
- 8.4.2 The County will review Contractor's policy and provide Contractor with approval of said plan or with requested changes.
- 8.4.3 If the County requests changes in Contractor's policy, Contractor must make such changes and resubmit the plan within ten Business Days for County approval.
- 8.4.4 If, at any time, Contractor wishes to change Contractor's policy, Contractor must submit proposed changes to the County for approval before implementation.
- 8.4.5 Contractor must preliminarily investigate all complaints and notify County Project Manager of the status of the investigation within ten Business Days of receiving the complaint.
- 8.4.6 When complaints cannot be resolved informally, a system of follow-through will be instituted which adheres to formal plans for specific actions and strict time deadlines.
- 8.4.7 Copies of all written responses must be sent to County Project Manager within ten Business Days of mailing to the complainant.

8.5 Compliance with Applicable Laws

- 8.5.1 In the performance of this Master Agreement, Contractor must comply with all applicable federal, state, and local laws, rules, regulations, ordinances, directives, guidelines, policies and procedures, and all provisions required thereby to be included in this Master Agreement are hereby incorporated herein by reference.
- 8.5.2 Contractor must indemnify, defend, and hold harmless the County, its officers, employees, and agents, from and against any and all claims, demands, damages, liabilities, losses, costs, and expenses, including, without limitation, defense costs and legal, accounting and other expert, consulting or professional fees, arising from, connected with, or related to any failure by Contractor, its officers, employees, agents, or subcontractors, to comply with any such laws, rules, regulations, ordinances, directives, guidelines, policies, or procedures, as determined by the County in its sole judgment. Any legal defense pursuant to Contractor's indemnification obligations under this Paragraph 8.5 must be conducted by Contractor and performed by counsel selected by Contractor and approved by the County. Notwithstanding the preceding

sentence, the County will have the right to participate in any such defense at its sole cost and expense, except that in the event Contractor fails to provide the County with a full and adequate defense, as determined by the County in its sole judgment, the County will be entitled to retain its own counsel, including, without limitation, County Counsel, and reimbursement from Contractor for all such costs and expenses incurred by the County in doing so. Contractor will not have the right to enter into any settlement, agree to any injunction or other equitable relief, or make any admission, in each case, on behalf of the County without the County's prior written approval.

8.6 Compliance with Civil Rights Laws

Contractor hereby assures that it will comply with Subchapter VI of the Civil Rights Act of 1964, 42 USC Sections 2000 (e) (1) through 2000 (e) (17), to the end that no person will, on the grounds of race, creed, color, sex, religion, ancestry, age, condition of physical handicap, marital status, political affiliation, or national origin, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under this Master Agreement or under any project, program, or activity supported by this Master Agreement. Additionally, Contractor certifies to the County:

- 8.6.1 That Contractor has a written policy statement prohibiting discrimination in all phases of employment,
- 8.6.2 That Contractor periodically conducts a self-analysis or utilization analysis of its work force,
- 8.6.3 That Contractor has a system for determining if its employment practices are discriminatory against protected groups, and
- 8.6.4 Where problem areas are identified in employment practices, Contractor has a system for taking reasonable corrective action, to include establishment of goals or timetables.

8.7 Compliance with County's Jury Service Program

8.7.1 Jury Service Program: This Master Agreement is subject to the provisions of the County's ordinance entitled Contractor Employee Jury Service ("Jury Service Program") as codified in Sections 2.203.010 through 2.203.090 of the Los Angeles County Code.

8.7.2 Written Employee Jury Service Policy

- a. Unless Contractor has demonstrated to the County's satisfaction either that Contractor is not a "Contractor" as defined under the Jury Service Program (Section 2.203.020 of the County Code) or that Contractor qualifies

for an exception to the Jury Service Program (Section 2.203.070 of the County Code), Contractor must have and adhere to a written policy that provides that its employees will receive from Contractor, on an annual basis, no less than five Days of regular pay for actual jury service. The policy may provide that employees deposit any fees received for such jury service with Contractor or that Contractor deduct from the employees regular pay the fees received for jury service.

- b. For purposes of this Paragraph, “Contractor” means a person, partnership, corporation, or other entity which has a Master Agreement with the County or a subcontract with a County Contractor and has received or will receive an aggregate sum of \$50,000 or more in any 12-month period under one or more County Master Agreements or subcontracts. “Employee” means any California resident who is a full-time employee of Contractor. “Full-time” means 40 hours or more worked per week, or a lesser number of hours if: (1) the lesser number is a recognized industry standard as determined by the County, or (2) Contractor has a long-standing practice that defines the lesser number of hours as full-time. Full-time employees providing short-term, temporary services of 90 Days or less within a 12-month period are not considered full-time for purposes of the Jury Service Program. If Contractor uses any subcontractor to perform Services for the County under this Master Agreement, the subcontractor will also be subject to the provisions of this Paragraph. The provisions of this Paragraph will be inserted into any such subcontract agreement and a copy of the Jury Service Program must be attached to the agreement.
- c. If Contractor is not required to comply with the Jury Service Program when this Master Agreement commences, Contractor will have a continuing obligation to review the applicability of its “exception status” from the Jury Service Program, and Contractor must immediately notify the County if Contractor at any time either comes within the Jury Service Program’s definition of “Contractor” or if Contractor no longer qualifies for an exception to the Jury Service Program. In either event, Contractor must immediately implement a written policy consistent with the Jury Service Program. The County may also require, at any time during this Master Agreement and at its sole discretion, that Contractor demonstrate to the County’s satisfaction that Contractor either continues to remain outside of the Jury Service Program’s definition of

“Contractor” and/or that Contractor continues to qualify for an exception to the Program.

- d. Contractor’s violation of this Paragraph 8.7.2 may constitute a material breach of this Master Agreement. In the event of such material breach, the County may, in its sole discretion, terminate this Master Agreement and/or bar Contractor from the award of future County Master Agreements for a period of time consistent with the seriousness of the breach.

8.8 Conflict of Interest

8.8.1 No County employee whose position with the County enables such employee to influence the award of this Master Agreement or any competing Master Agreement, and no spouse or economic dependent of such employee, will be employed in any capacity by Contractor or have any other direct or indirect financial interest in this Master Agreement. No officer or employee of Contractor who may financially benefit from the performance of Work hereunder will in any way participate in the County’s approval, or ongoing evaluation, of such Work, or in any way attempt to unlawfully influence the County’s approval or ongoing evaluation of such Work.

8.8.2 Contractor must comply with all conflict of interest laws, ordinances, and regulations now in effect or hereafter to be enacted during the term of this Master Agreement. Contractor warrants that it is not now aware of any facts that create a conflict of interest. If Contractor hereafter becomes aware of any facts that might reasonably be expected to create a conflict of interest, it must immediately make full written disclosure of such facts to the County. Full written disclosure must include, but is not limited to, identification of all persons implicated and a complete description of all relevant circumstances. Failure to comply with the provisions of this Paragraph 8.8 will be a material breach of this Master Agreement.

8.9 Consideration of Hiring County Employees Targeted for Layoffs or are on a County Re-employment List

Should Contractor require additional or replacement personnel after the effective date of this Master Agreement to perform the Services set forth herein, Contractor must give first consideration for such employment openings to qualified, permanent County employees who are targeted for layoff or qualified, former County employees who are on a re-employment list during the life of this Master Agreement.

8.10 Consideration of Hiring GAIN-GROW Participants

- 8.10.1 Should Contractor require additional or replacement personnel after the effective date of this Master Agreement, Contractor must give consideration for any such employment openings to participants in the County's Department of Public Social Services Greater Avenues for Independence (GAIN) Program or General Relief Opportunity for Work (GROW) Program who meet Contractor's minimum qualifications for the open position. For this purpose, consideration will mean that Contractor must interview qualified candidates. The County will refer GAIN/GROW participants by job category to Contractor. Contractors must report all job openings with job requirements to: GAINGROW@DPSS.LACOUNTY.GOV and BSERVICES@WDACS.LACOUNTY.GOV and DPSS will refer qualified GAIN/GROW job candidates.
- 8.10.2 In the event that both laid-off County employees and GAIN/GROW participants are available for hiring, County employees must be given first priority.

8.11 Contractor Responsibility and Debarment

8.11.1 Responsible Contractor

A responsible Contractor is a Contractor who has demonstrated the attribute of trustworthiness, as well as quality, fitness, capacity and experience to satisfactorily perform this Master Agreement. It is the County's policy to conduct business only with responsible Contractors.

8.11.2 Chapter 2.202 of the County Code

Contractor is hereby notified that, in accordance with Chapter 2.202 of the County Code, if the County acquires information concerning the performance of Contractor on this or other Master Agreements which indicates that Contractor is not responsible, the County may, in addition to other remedies provided in this Master Agreement, debar Contractor from bidding or proposing on, or being awarded, and/or performing work on the County contracts for a specified period of time, which generally will not exceed five years but may exceed five years or be permanent if warranted by the circumstances, and terminate any or all existing Master Agreements that Contractor may have with the County.

8.11.3 Non-responsible Contractor

The County may debar a Contractor if the Board finds, in its discretion, that Contractor has done any of the following: (1) violated a term of a Master Agreement with the County or a

nonprofit corporation created by the County, (2) committed an act or omission which negatively reflects on Contractor's quality, fitness, or capacity to perform a Master Agreement with the County, any other public entity, or a nonprofit corporation created by the County, or engaged in a pattern or practice which negatively reflects on same, (3) committed an act or offense which indicates a lack of business integrity or business honesty, or (4) made or submitted a false claim against the County or any other public entity.

8.11.4 Contractor Hearing Board

- a. If there is evidence that Contractor may be subject to debarment, the Department will notify Contractor in writing of the evidence which is the basis for the proposed debarment and will advise Contractor of the scheduled date for a debarment hearing before Contractor Hearing Board.
- b. The Contractor Hearing Board will conduct a hearing where evidence on the proposed debarment is presented. Contractor and/or Contractor's representative will be given an opportunity to submit evidence at that hearing. After the hearing, the Contractor Hearing Board will prepare a tentative proposed decision, which will contain a recommendation regarding whether Contractor should be debarred, and, if so, the appropriate length of time of the debarment. Contractor and the Department will be provided an opportunity to object to the tentative proposed decision prior to its presentation to the Board.
- c. After consideration of any objections, or if no objections are submitted, a record of the hearing, the proposed decision, and any other recommendation of the Contractor Hearing Board will be presented to the Board. The Board will have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.
- d. If a Contractor has been debarred for a period longer than five years, that Contractor may after the debarment has been in effect for at least five years, submit a written request for review of the debarment determination to reduce the period of debarment or terminate the debarment. The County may, in its discretion, reduce the period of debarment or terminate the debarment if it finds that Contractor has adequately

demonstrated one or more of the following: (1) elimination of the grounds for which the debarment was imposed, (2) a bona fide change in ownership or management, (3) material evidence discovered after debarment was imposed, or (4) any other reason that is in the best interests of the County.

- e. The Contractor Hearing Board will consider a request for review of a debarment determination only where: (1) Contractor has been debarred for a period longer than five years, (2) the debarment has been in effect for at least five years, and (3) the request is in writing, states one or more of the grounds for reduction of the debarment period or termination of the debarment, and includes supporting documentation. Upon receiving an appropriate request, the Contractor Hearing Board will provide notice of the hearing on the request. At the hearing, the Contractor Hearing Board will conduct a hearing where evidence on the proposed reduction of debarment period or termination of debarment is presented. This hearing will be conducted and the request for review decided by the Contractor Hearing Board pursuant to the same procedures as for a debarment hearing.
- f. The Contractor Hearing Board's proposed decision will contain a recommendation on the request to reduce the period of debarment or terminate the debarment. The Contractor Hearing Board will present its proposed decision and recommendation to the Board. The Board will have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.

8.11.5 Subcontractors of Contractor

These terms will also apply to subcontractors of County Contractors.

8.12 Contractor's Acknowledgement of County's Commitment to Safely Surrendered Baby Law

Contractor acknowledges that the County places a high priority on the implementation of the Safely Surrendered Baby Law. Contractor understands that it is the County's policy to encourage all County Contractors to voluntarily post Exhibit C (Safely Surrendered Baby Law) to this Master Agreement, in a prominent position at Contractor's place of business. Contractor must also encourage its subcontractors, if any, to post this poster in a prominent position in the subcontractor's

place of business. Information and posters for printing are available at:

<https://lacounty.gov/residents/family-services/child-safety/safe-surrender/>.

8.13 Contractor's Warranty of Adherence to County's Child Support Compliance Program

8.13.1 Contractor acknowledges that the County has established a goal of ensuring that all individuals who benefit financially from the County through Purchase Order or Master Agreement are in compliance with their court-ordered child, family, and spousal support obligations in order to mitigate the economic burden otherwise imposed upon the County and its taxpayers.

8.13.2 As required by the County's Child Support Compliance Program (County Code Chapter 2.200) and without limiting Contractor's duty under this Master Agreement to comply with all applicable provisions of law, Contractor warrants that it is now in compliance and will during the term of this Master Agreement maintain compliance with employment and wage reporting requirements as required by the Federal Social Security Act (42 USC Section 653a) and California Unemployment Insurance Code Section 1088.5, and will implement all lawfully served Wage and Earnings Withholding Orders or Child Support Services Department Notices of Wage and Earnings Assignment for Child, Family or Spousal Support, pursuant to Code of Civil Procedure Section 706.031 and Family Code Section 5246(b).

8.14 County's Quality Assurance Plan

The County or its agent(s) will monitor Contractor's performance under this Master Agreement on not less than an annual basis. Such monitoring will include assessing Contractor's compliance with all Master Agreement terms and conditions and performance standards. Contractor deficiencies which the County determines are significant or continuing and that may place performance of this Master Agreement in jeopardy if not corrected will be reported to the Board and listed in the appropriate Contractor performance database. The report to the Board will include improvement/corrective action measures taken by the County and Contractor. If improvement does not occur consistent with the corrective action measures, the County may terminate this Master Agreement or impose other penalties as specified in this Master Agreement.

8.15 Damage to County Facilities, Buildings or Grounds

- 8.15.1 Contractor must repair, or cause to be repaired, at its own cost, any and all damage to County facilities, buildings, or grounds caused by Contractor or employees or agents of Contractor. Such repairs must be made immediately after Contractor has become aware of such damage, but in no event later than 30 Days after the occurrence.
- 8.15.2 If Contractor fails to make timely repairs, the County may make any necessary repairs. All costs incurred by the County, as determined by the County, for such repairs must be repaid by Contractor by cash payment upon demand.

8.16 Employment Eligibility Verification

- 8.16.1 Contractor warrants that it fully complies with all federal and state statutes and regulations regarding the employment of aliens and others and that all its employees performing Work under this Master Agreement meet the citizenship or alien status requirements set forth in federal and state statutes and regulations. Contractor must obtain, from all employees performing Work hereunder, all verification and other documentation of employment eligibility status required by federal and state statutes and regulations including, but not limited to, the Immigration Reform and Control Act of 1986, (P.L. 99-603), or as they currently exist and as they may be hereafter amended. Contractor must retain all such documentation for all covered employees for the period prescribed by law.
- 8.16.2 Contractor must indemnify, defend, and hold harmless the County, its agents, officers, and employees from employer sanctions and any other liability which may be assessed against Contractor or the County or both in connection with any alleged violation of any federal or state statutes or regulations pertaining to the eligibility for employment of any persons performing Work under this Master Agreement.

8.17 Counterparts and Electronic Signatures and Representations

This Master Agreement may be executed in two or more counterparts, each of which will be deemed an original but all of which together will constitute one and the same Master Agreement. The facsimile, email, or electronic signature of the parties will be deemed to constitute original signatures, and facsimile or electronic copies hereof will be deemed to constitute duplicate originals.

The County and Contractor hereby agree to regard electronic representations of original signatures of authorized officers of each party, when appearing in appropriate places on the Amendments

prepared pursuant to Paragraph 8.1 (Change Orders and Amendments) and received via communications facilities (e.g., facsimile, email, or electronic signature), as legally sufficient evidence that such legally binding signatures have been affixed to Amendments to this Master Agreement.

8.18 Fair Labor Standards

Contractor must comply with all applicable provisions of the Federal Fair Labor Standards Act and must indemnify, defend, and hold harmless the County and its agents, officers, and employees from any and all liability, including, but not limited to, wages, overtime pay, liquidated damages, penalties, court costs, and attorneys' fees arising under any wage and hour law, including, but not limited to, the Federal Fair Labor Standards Act, for Work performed by Contractor's employees for which the County may be found jointly or solely liable.

8.19 Force Majeure

8.19.1 Neither party will be liable for such party's failure to perform its obligations under and in accordance with this Master Agreement, if such failure arises out of fires, floods, epidemics, quarantine restrictions, other natural occurrences, strikes, lockouts (other than a lockout by such party or any of such party's subcontractors), freight embargoes, or other similar events to those described above, but in every such case the failure to perform must be totally beyond the control and without any fault or negligence of such party (such events are referred to in this Paragraph as "force majeure events").

8.19.2 Notwithstanding the foregoing, a default by a subcontractor of Contractor will not constitute a force majeure event, unless such default arises out of causes beyond the control of both Contractor and such subcontractor, and without any fault or negligence of either of them. In such case, Contractor will not be liable for failure to perform, unless the goods or services to be furnished by the subcontractor were obtainable from other sources in sufficient time to permit Contractor to meet the required performance schedule. As used in this Paragraph, the term "subcontractor" and "subcontractors" mean subcontractors at any tier.

8.19.3 In the event Contractor's failure to perform arises out of a force majeure event, Contractor agrees to use commercially reasonable best efforts to obtain goods or services from other sources, if applicable, and to otherwise mitigate the damages and reduce the delay caused by such force majeure event.

8.20 Governing Law, Jurisdiction, and Venue

This Master Agreement will be governed by, and construed in accordance with, the laws of the State of California. Contractor agrees and consents to the exclusive jurisdiction of the courts of the State of California for all purposes regarding this Master Agreement and further agrees and consents that venue of any action brought hereunder will be exclusively in the County.

8.21 Independent Contractor Status

8.21.1 This Master Agreement is by and between the County and Contractor and is not intended, and must not be construed, to create the relationship of agent, servant, employee, partnership, joint venture, or association, as between the County and Contractor. The employees and agents of one party must not be, or be construed to be, the employees or agents of the other party for any purpose whatsoever.

8.21.2 Contractor is solely liable and responsible for providing to, or on behalf of, all persons performing Work pursuant to this Master Agreement all compensation and benefits. The County will have no liability or responsibility for the payment of any salaries, wages, unemployment benefits, disability benefits, federal, state, or local taxes, or other compensation, benefits, or taxes for any personnel provided by or on behalf of Contractor.

8.21.3 Contractor understands and agrees that all persons performing Work pursuant to this Master Agreement are, for purposes of Workers' Compensation liability, solely employees of Contractor and not employees of the County. Contractor is solely liable and responsible for furnishing any and all Workers' Compensation benefits to any person as a result of any injuries arising from or connected with any Work performed by or on behalf of Contractor pursuant to this Master Agreement.

8.21.4 Contractor must adhere to the provisions stated in Paragraph 7.6 (Confidentiality) of this Master Agreement.

8.22 Indemnification

Contractor must indemnify, defend and hold harmless the County, its Special Districts, elected and appointed officers, employees, agents and volunteers ("County Indemnitees") from and against any and all liability, including but not limited to demands, claims, actions, fees, costs and expenses (including attorney and expert witness fees), arising from and/or relating to this Master Agreement, except for such loss or damage arising from the sole negligence or willful misconduct of County Indemnitees.

8.23 General Provisions for all Insurance Coverage

Without limiting Contractor's indemnification of the County, and in the performance of this Master Agreement and until all of its obligations pursuant to this Master Agreement have been met, Contractor must provide and maintain at its own expense insurance coverage satisfying the requirements specified in Paragraph 8.24 (Insurance Cover) of this Master Agreement. These minimum insurance coverage terms, types and limits (the "Required Insurance") also are in addition to and separate from any other contractual obligation imposed upon Contractor pursuant to this Master Agreement. The County in no way warrants that the Required Insurance is sufficient to protect Contractor for liabilities which may arise from or relate to this Master Agreement.

8.23.1 Evidence of Coverage and Notice to County

- Certificate(s) of insurance coverage (Certificate) satisfactory to the County, and a copy of an Additional Insured endorsement confirming the County and its Agents (defined below) have been given Insured status under the Contractor's General Liability policy, must be delivered to the County at the address shown below and provided prior to commencing Services under this Master Agreement.
- Renewal Certificates must be provided to the County not less than ten Days prior to Contractor's policy expiration dates. The County reserves the right to obtain complete, certified copies of any required Contractor and/or subcontractor insurance policies at any time.
- Certificates must identify all Required Insurance coverage types and limits specified herein, reference this Master Agreement by name or number, and be signed by an authorized representative of the insurer(s). The Insured party named on the Certificate must match the name of Contractor identified as the contracting party in this Master Agreement. Certificates must provide the full name of each insurer providing coverage, its NAIC (National Association of Insurance Commissioners) identification number, its financial rating, the amounts of any policy deductibles or self-insured retentions exceeding fifty thousand (\$50,000.00) dollars, and list any County-required endorsement forms.
- Neither the County's failure to obtain, nor the County's receipt of, or failure to object to a non-complying insurance certificate or endorsement, or any other insurance documentation or information provided by

Contractor, its insurance broker(s) and/or insurer(s), will be construed as a waiver of any of the Required Insurance provisions.

Certificates and copies of any required endorsements must be sent to the County Contract Compliance Manager listed in Exhibit A (County's Administration) to this Master Agreement.

Contractor also must promptly report to the County any injury or property damage accident or incident, including any injury to a Contractor employee occurring on the County property, and any loss, disappearance, destruction, misuse, or theft of the County property, monies or securities entrusted to Contractor. Contractor also must promptly notify the County of any third party claim or suit filed against Contractor or any of its subcontractors which arises from or relates to this Master Agreement, and could result in the filing of a claim or lawsuit against Contractor and/or the County.

8.23.2 Additional Insured Status and Scope of Coverage

The County, its Special Districts, Elected Officials, Officers, Agents, Employees and Volunteers (collectively the County and its Agents) must be provided additional insured status under Contractor's General Liability policy with respect to liability arising out of Contractor's ongoing and completed operations performed on behalf of the County. The County and its Agents additional insured status must apply with respect to liability and defense of suits arising out of Contractor's acts or omissions, whether such liability is attributable to Contractor or to the County. The full policy limits and scope of protection also must apply to the County and its Agents as an additional insured, even if they exceed the County's minimum Required Insurance specifications herein. Use of an automatic additional insured endorsement form is acceptable providing it satisfies the Required Insurance provisions herein.

8.23.3 Cancellation of or Changes in Insurance

Contractor must provide the County with, or Contractor's insurance policies must contain a provision that the County will receive, written notice of cancellation or any change in Required Insurance, including insurer, limits of coverage, term of coverage or policy period. The written notice must be provided to the County at least ten Days in advance of cancellation for non-payment of premium and 30 Days in advance for any other cancellation or policy change.

8.23.4 Failure to Maintain Insurance

Contractor's failure to maintain or to provide acceptable evidence that it maintains the Required Insurance will constitute a material breach of this Master Agreement, upon which the County immediately may withhold payments due to Contractor, and/or suspend or terminate this Master Agreement. The County, at its sole discretion, may obtain damages from Contractor resulting from said breach. Alternatively, the County may purchase the Required Insurance, and without further notice to Contractor, deduct the premium cost from sums due to Contractor or pursue Contractor reimbursement.

8.23.5 Insurer Financial Ratings

Coverage must be placed with insurers acceptable to the County with A.M. Best ratings of not less than A:VII unless otherwise approved by the County.

8.23.6 Contractor's Insurance Must Be Primary

Contractor's insurance policies, with respect to any claims related to this Master Agreement, must be primary with respect to all other sources of coverage available to Contractor. Any County maintained insurance or self-insurance coverage must be in excess of and not contribute to any Contractor coverage.

8.23.7 Waivers of Subrogation

To the fullest extent permitted by law, Contractor hereby waives its rights and its insurer(s)' rights of recovery against the County under all the Required Insurance for any loss arising from or relating to this Master Agreement. Contractor must require its insurers to execute any waiver of subrogation endorsements which may be necessary to affect such waiver.

8.23.8 Subcontractor Insurance Coverage Requirements

Contractor must include all subcontractors as insureds under Contractor's own policies, or must provide the County with each subcontractor's separate evidence of insurance coverage. Contractor is responsible for verifying each subcontractor complies with the Required Insurance provisions herein, and must require that each subcontractor name the County and Contractor as additional insureds on the subcontractor's general liability policy. Contractor must obtain the County's prior review and approval of any subcontractor request for modification of the Required Insurance.

8.23.9 Deductibles and Self-Insured Retentions (SIRs)

Contractor's policies will not obligate the County to pay any portion of any Contractor deductible or SIR. The County retains the right to require Contractor to reduce or eliminate policy deductibles and SIRs, or to provide a bond guaranteeing Contractor's payment of all deductibles and SIRs, including all related claims investigation, administration and defense expenses. Such bond must be executed by a corporate surety licensed to transact business in the State of California.

8.23.10 Claims Made Coverage

If any part of the Required Insurance is written on a claims-made basis, any policy retroactive date will precede the effective date of this Master Agreement. Contractor understands and agrees it must maintain such coverage for a period of not less than three years following Master Agreement expiration, termination, or cancellation.

8.23.11 Application of Excess Liability Coverage

Contractors may use a combination of primary and excess insurance policies which provide coverage as broad as ("follow form" over) the underlying primary policies to satisfy the Required Insurance provisions.

8.23.12 Separation of Insureds

All liability policies must provide cross-liability coverage as would be afforded by the standard ISO (Insurance Services Office, Inc.) separation of insureds provision with no insured versus insured exclusions or limitations.

8.23.13 Alternative Risk Financing Programs

The County reserves the right to review and then approve Contractor's use of self-insurance, risk retention groups, risk purchasing groups, pooling arrangements, and captive insurance to satisfy the Required Insurance provisions. The County and its Agents must be designated as an Additional Covered Party under any approved program.

8.23.14 County Review and Approval of Insurance Requirements

The County reserves the right to review and adjust the Required Insurance provisions, conditioned upon the County's determination of changes in risk exposures.

8.24 Insurance Coverage

8.24.1 Commercial General Liability insurance (providing scope of coverage equivalent to ISO policy form CG 00 01), naming the County and its Agents as an additional insured, with limits of not less than:

General Aggregate:	\$2 million
Products/Completed Operations Aggregate:	\$1 million
Personal and Advertising Injury:	\$1 million
Each Occurrence:	\$1 million

8.24.2 Automobile Liability insurance (providing scope of coverage equivalent to ISO policy form CA 00 01) with limits of not less than \$1 million for bodily injury and property damage, in combined or equivalent split limits, for each single accident. Insurance must cover liability arising out of Contractor's use of autos pursuant to this Master Agreement, including owned, leased, hired, and/or non-owned autos, as each may be applicable.

8.24.3 Workers Compensation and Employers' Liability insurance or qualified self- insurance satisfying statutory requirements, which includes Employers' Liability coverage with limits of not less than \$1 million per accident. If Contractor will provide leased employees, or, is an employee leasing or temporary staffing firm or a professional employer organization (PEO), coverage also must include an Alternate Employer Endorsement (providing scope of coverage equivalent to ISO policy form WC 00 03 01 A) naming the County as the Alternate Employer. The written notice must be provided to the County at least ten Days in advance of cancellation for non-payment of premium and 30 Days in advance for any other cancellation or policy change. If applicable to Contractor's operations, coverage also must be arranged to satisfy the requirements of any federal workers or workmen's compensation law or any federal occupational disease law.

8.24.4 Professional Liability/Errors and Omissions Insurance covering Contractor's liability arising from or related to this Master Agreement, with limits of not less than \$1 million per claim and \$3 million aggregate. Further, Contractor understands and agrees it must maintain such coverage for a period of not less than three years following this Master Agreement's expiration, termination, or cancellation.

8.24.5 Pollution Liability Insurance covering Contractor's liability arising from the release, discharge, escape, dispersal, or

emission of pollutants, whether gradual or sudden, and include coverage for the costs and expenses associated with voluntary clean-up, testing, monitoring, and treatment of pollutants in compliance with the governmental mandate or requests. Motor vehicle pollution liability will be required under the Automobile Liability Insurance indicated above for the removal of pollutants from the worksite. Contractor must maintain limits of not less than \$2 million per occurrence and \$4 million aggregate.

8.25 Liquidated Damages

- 8.25.1 If, in the judgment of County Project Director, Contractor is deemed to be non-compliant with the terms and obligations assumed hereby, County Project Director, at their option, in addition to, or in lieu of, other remedies provided herein, may withhold the entire monthly payment or deduct pro rata from Contractor's invoice for Work not performed. A description of the Work not performed and the amount to be withheld or deducted from payments to Contractor from the County, will be forwarded to Contractor by County Project Director, in a written notice describing the reasons for said action.
- 8.25.2 If County Project Director determines that there are deficiencies in the performance of this Master Agreement County Project Director deems are correctable by Contractor over a certain time span, County Project Director will provide a written notice to Contractor to correct the deficiency within specified time frames. Should Contractor fail to correct deficiencies within said time frame, County Project Director may:
- a. Deduct from Contractor's payment, pro rata, those applicable portions of the monthly contract sum; and/or
 - b. Deduct liquidated damages. The parties agree that it will be impracticable or extremely difficult to fix the extent of actual damages resulting from the failure of Contractor to correct a deficiency within the specified time frame. The parties hereby agree that under the current circumstances a reasonable estimate of such damages is \$100 per Day per infraction and that Contractor will be liable to the County for liquidated damages in said amount. Said amount will be deducted from the County's payment to Contractor; and/or
 - c. Upon giving five Days' notice to Contractor for failure to correct the deficiencies, the County may correct

any and all deficiencies and the total costs incurred by the County for completion of the Work by an alternate source, whether it be County forces or separate private contractor, will be deducted and forfeited from the payment to Contractor from the County, as determined by the County.

8.25.3 The actions noted in Paragraph 8.25.2 above will not be construed as a penalty, but as adjustment of payment to Contractor to recover the County cost due to the failure of Contractor to complete or comply with the provisions of this Master Agreement.

8.25.4 This Paragraph will not, in any manner, restrict or limit the County's right to damages for any breach of this Master Agreement provided by law or Paragraph 8.25.2 above, and will not, in any manner, restrict or limit the County's right to terminate this Master Agreement as agreed to herein.

8.26 Most Favored Public Entity

If Contractor's prices decline, or should Contractor at any time during the term of this Master Agreement provide the same goods or Services under similar quantity and delivery conditions to the State of California or any county, municipality, or district of the state at prices below those set forth in this Master Agreement, then such lower prices will be immediately extended to the County.

8.27 Nondiscrimination and Affirmative Action

8.27.1 Contractor certifies and agrees that all persons employed by it, its affiliates, subsidiaries, or holding companies are and will be treated equally without regard to or because of race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation, in compliance with all applicable federal and state anti-discrimination laws and regulations.

8.27.2 Contractor certifies to the County each of the following:

- a. Contractor has a written policy statement prohibiting discrimination in all phases of employment.
- b. Contractor periodically conducts a self-analysis or utilization analysis of its work force.
- c. Contractor has a system for determining if its employment practices are discriminatory against protected groups.
- d. Where problem areas are identified in employment practices, Contractor has a system for taking

reasonable corrective action, to include establishment of goals or timetables.

- 8.27.3 Contractor must take affirmative action to ensure that applicants are employed, and that employees are treated during employment, without regard to race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation, in compliance with all applicable federal and state anti-discrimination laws and regulations. Such action must include, but is not limited to: employment, upgrading, demotion, transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation, and selection for training, including apprenticeship.
- 8.27.4 Contractor certifies and agrees that it will deal with its subcontractors, bidders, or vendors without regard to or because of race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation.
- 8.27.5 Contractor certifies and agrees that it, its affiliates, subsidiaries, or holding companies will comply with all applicable federal and state laws and regulations to the end that no person will, on the grounds of race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under this Master Agreement or under any project, program, or activity supported by this Master Agreement.
- 8.27.6 Contractor must allow County representatives access to Contractor's employment records during regular business hours to verify compliance with the provisions of this Paragraph 8.27 (Nondiscrimination and Affirmative Action) when so requested by the County.
- 8.27.7 If the County finds that any provisions of this Paragraph 8.27 (Nondiscrimination and Affirmative Action) have been violated, such violation will constitute a material breach of this Master Agreement upon which the County may terminate or suspend this Master Agreement. While the County reserves the right to determine independently that the anti-discrimination provisions of this Master Agreement have been violated, in addition, a determination by the California Fair Employment and Housing Commission or the Federal Equal Employment Opportunity Commission that the Contractor has violated federal or state anti-

discrimination laws or regulations will constitute a finding by the County that Contractor has violated the anti-discrimination provisions of this Master Agreement.

8.27.8 The parties agree that in the event Contractor violates any of the anti-discrimination provisions of this Master Agreement, the County will, at its sole option, be entitled to the sum of \$500 for each such violation pursuant to California Civil Code Section 1671 as liquidated damages in lieu of terminating or suspending this Master Agreement.

8.28 Non Exclusivity

Nothing herein is intended nor will be construed as creating any exclusive arrangement with Contractor. This Master Agreement will not restrict the Department from acquiring similar, equal, or like goods and/or services from other entities or sources.

8.29 Notice of Delays

Except as otherwise provided under this Master Agreement, when either party has knowledge that any actual or potential situation is delaying or threatens to delay the timely performance of this Master Agreement, that party must, within one Business Day, give notice thereof, including all relevant information with respect thereto, to the other party.

8.30 Notice of Disputes

Contractor must bring to the attention of County Project Manager any dispute between the County and Contractor regarding the performance of Services as stated in this Master Agreement. If County Project Manager is not able to resolve the dispute, the Sheriff or his designee will resolve it.

8.31 Notice to Employees Regarding the Federal Earned Income Credit

Contractor must notify its employees, and must require each subcontractor to notify its employees, that they may be eligible for the Federal Earned Income Credit under the federal income tax laws. Such notice must be provided in accordance with the requirements set forth in Internal Revenue Service Notice No. 1015.

8.32 Notice to Employees Regarding the Safely Surrendered Baby Law

Contractor must notify and provide to its employees, and must require each subcontractor to notify and provide to its employees, information regarding the Safely Surrendered Baby Law, its implementation in the County, and where and how to safely surrender a baby. The information is set forth in Exhibit C (Safely

Surrendered Baby Law) to this Master Agreement. Additional information is available at:

<https://lacounty.gov/residents/family-services/child-safety/safe-surrender/>.

8.33 Notices

All notices or demands required or permitted to be given or made under this Master Agreement must be in writing and will be hand delivered with signed receipt or mailed by first-class registered or certified mail, postage prepaid, addressed to the parties as identified in Exhibits A (County's Administration) and Exhibit B (Contractor's Administration) to this Master Agreement. Addresses may be changed by either party giving ten Days' prior written notice thereof to the other party. County Project Director will have the authority to issue all notices or demands required or permitted by the County under this Master Agreement.

8.34 Prohibition Against Inducement or Persuasion

Notwithstanding the above, Contractor and the County agree that, during the term of this Master Agreement and for a period of one year thereafter, neither party will in any way intentionally induce or persuade any employee of one party to become an employee or agent of the other party. No bar exists against any hiring action initiated through a public announcement.

8.35 Public Records Act

8.35.1 Any documents submitted by Contractor; all information obtained in connection with the County's right to audit and inspect Contractor's documents, books, and accounting records pursuant to Paragraph 8.37 (Record Retention and Inspection-Audit Settlement) below; as well as those documents which were required to be submitted in response to the Request for Statement of Qualifications (RFSQ) used in the solicitation process for this Master Agreement, become the exclusive property of the County. All such documents become a matter of public record and will be regarded as public records. Exceptions will be those elements in the California Government Code Section 6250 et seq. (Public Records Act) and which are marked "trade secret", "confidential", or "proprietary". The County will not in any way be liable or responsible for the disclosure of any such records including, without limitation, those so marked, if disclosure is required by law, or by an order issued by a court of competent jurisdiction.

8.35.2 In the event the County is required to defend an action on a Public Records Act request for any of the aforementioned

documents, information, books, records, and/or contents of an SOQ marked “trade secret”, “confidential”, or “proprietary”, Contractor agrees to defend and indemnify the County from all costs and expenses, including reasonable attorney’s fees, in action or liability arising under the Public Records Act.

8.36 Publicity

8.36.1 Contractor must not disclose any details in connection with this Master Agreement to any person or entity except as may be otherwise provided hereunder or required by law. However, in recognizing Contractor’s need to identify its services and related clients to sustain itself, the County will not inhibit Contractor from publishing its role under this Master Agreement within the following conditions:

- Contractor must develop all publicity material in a professional manner, and
- During the term of this Master Agreement, Contractor must not, and will not authorize another to, publish or disseminate any commercial advertisements, press releases, feature articles, or other materials using the name of the County without the prior written consent of County Project Director. The County will not unreasonably withhold written consent.

8.36.2 Contractor may, without the prior written consent of the County, indicate in its proposals and sales materials that it has been awarded this Master Agreement with the County, provided that the requirements of this Paragraph 8.36 (Publicity) will apply.

8.37 Record Retention and Inspection-Audit Settlement

Contractor must maintain accurate and complete financial records of its activities and operations relating to this Master Agreement in accordance with generally accepted accounting principles. Contractor must also maintain accurate and complete employment and other records relating to its performance of this Master Agreement. Contractor agrees that the County, or its authorized representatives, will have access to and the right to examine, audit, excerpt, copy, or transcribe any pertinent transaction, activity, or record relating to this Master Agreement. All such material, including, but not limited to, all financial records, bank statements, cancelled checks or other proof of payment, timecards, sign-in/sign-out sheets and other time and employment records, and proprietary data and information, must be kept and maintained by Contractor and must be made available to the County during the term of this Master Agreement and for a period of five years thereafter unless the County’s written permission is given to

dispose of any such material prior to such time. All such material must be maintained by Contractor at a location within the County, provided that if any such material is located outside the County, then, at the County's option, Contractor must pay the County for travel, per diem, and other costs incurred by the County to examine, audit, excerpt, copy, or transcribe such material at such other location.

8.37.1 In the event that an audit of Contractor is conducted specifically regarding this Master Agreement by any federal or state auditor, or by any auditor or accountant employed by Contractor or otherwise, then Contractor must file a copy of such audit report with the County's Auditor-Controller within 30 Days of Contractor's receipt thereof, unless otherwise provided by applicable federal or state law or under this Master Agreement. The County will make a reasonable effort to maintain the confidentiality of such audit report(s).

8.37.2 Failure on the part of Contractor to comply with any of the provisions of this Paragraph will constitute a material breach of this Master Agreement upon which the County may terminate or suspend this Master Agreement.

8.37.3 If, at any time during the term of this Master Agreement or within five years after the expiration or termination of this Master Agreement, representatives of the County may conduct an audit of Contractor regarding the Work performed under this Master Agreement, and if such audit finds that the County's dollar liability for any such Work is less than payments made by the County to Contractor, then the difference will be either: a) repaid by Contractor to the County by cash payment upon demand, or b) at the sole option of the County's Auditor-Controller, deducted from any amounts due to Contractor from the County, whether under this Master Agreement or otherwise. If such audit finds that the County's dollar liability for such Work is more than the payments made by the County to Contractor, then the difference will be paid to Contractor by the County by cash payment, provided that in no event will the County's maximum obligation for this Master Agreement exceed the funds appropriated by the County for the purpose of this Master Agreement.

8.38 Recycled Bond Paper

Consistent with the Board's policy to reduce the amount of solid waste deposited at the County landfills, Contractor agrees to use recycled-content paper to the maximum extent possible on this Master Agreement.

8.39 Subcontracting

- 8.39.1 The requirements of this Master Agreement may not be subcontracted by Contractor **without the advance approval of the County**. Any attempt by Contractor to subcontract without the prior consent of the County may be deemed a material breach of this Master Agreement.
- 8.39.2 If Contractor desires to subcontract, Contractor must provide the following information promptly at the County's request:
- A description of the Work to be performed by the subcontractor,
 - A draft copy of the proposed subcontract, and
 - Other pertinent information and/or certifications requested by the County.
- 8.39.3 Contractor must indemnify and hold the County harmless with respect to the activities of each and every subcontractor in the same manner and to the same degree as if such subcontractor(s) were Contractor employees.
- 8.39.4 Contractor must remain fully responsible for all performances required of it under this Master Agreement, including those that Contractor has determined to subcontract, notwithstanding the County's approval of Contractor's proposed subcontract.
- 8.39.5 The County's consent to subcontract will not waive the County's right to prior and continuing approval of any and all personnel, including subcontractor employees, providing Services under this Master Agreement. Contractor is responsible to notify its subcontractors of this County right.
- 8.39.6 County Project Director is authorized to act for and on behalf of the County with respect to approval of any subcontract and subcontractor employees. After approval of the subcontract by the County, Contractor must forward a fully executed subcontract to the County for their files.
- 8.39.7 Contractor must be solely liable and responsible for all payments or other compensation to all subcontractors and their officers, employees, agents, and successors in interest arising through Services performed hereunder, notwithstanding the County's consent to subcontract.
- 8.39.8 Contractor must obtain certificates of insurance, which establish that the subcontractor maintains all the programs of insurance required by the County from each approved subcontractor. Contractor must ensure delivery of all such documents to County Contract Compliance Manager as

listed in Exhibit A (County's Administration) to this Master Agreement, before any subcontractor employee may perform any Work hereunder.

8.40 Termination for Breach of Warranty to Maintain Compliance with County's Child Support Compliance Program

Failure of Contractor to maintain compliance with the requirements set forth in Paragraph 8.13 (Contractor's Warranty of Adherence to the County's Child Support Compliance Program) above will constitute a default under this Master Agreement. Without limiting the rights and remedies available to the County under any other provision of this Master Agreement, failure of Contractor to cure such default within 90 Days of written notice will be grounds upon which the County may terminate this Master Agreement pursuant to Paragraph 8.42 (Termination for Default) and pursue debarment of Contractor, pursuant to County Code Chapter 2.202.

8.41 Termination for Convenience

8.41.1 The County may terminate this Master Agreement, and any Work Order issued hereunder, in whole or in part, from time to time or permanently, when such action is deemed by the County, in its sole discretion, to be in its best interest. Termination of Work hereunder will be affected by notice of termination to Contractor specifying the extent to which performance of Work is terminated and the date upon which such termination becomes effective. The date upon which such termination becomes effective will be no less than ten Days after the notice is sent.

8.41.2 Upon receipt of a notice of termination and except as otherwise directed by the County, Contractor must immediately:

- Stop work under the Work Order or under this Master Agreement, as identified in such notice,
- Transfer title and deliver to the County all completed Work and Work in process, and
- Complete performance of such part of the Work as would not have been terminated by such notice.

8.41.3 All material including books, records, documents, or other evidence bearing on the costs and expenses of Contractor under this Master Agreement or Work Order must be maintained by Contractor in accordance with Paragraph 8.37 (Record Retention and Inspection-Audit Settlement) above.

8.42 Termination for Default

8.42.1 The County may, by written notice to Contractor, terminate the whole or any part of this Master Agreement, if, in the judgment of County Project Director:

- Contractor has materially breached this Master Agreement,
- Contractor fails to timely provide and/or satisfactorily perform any task, deliverable, Service, or other Work required either under this Master Agreement or any Work Order issued hereunder, or
- Contractor fails to demonstrate a high probability of timely fulfillment of performance requirements of any Work Order issued under this Master Agreement, or of any obligations of this Master Agreement and in either case, fails to demonstrate convincing progress toward a cure within five Business Days (or such longer period as the County may authorize in writing) after receipt of written notice from the County specifying such failure.

8.42.2 In the event that the County terminates this Master Agreement in whole or in part as provided in Paragraph 8.42.1 above, the County may procure, upon such terms and in such manner as the County may deem appropriate, goods and services similar to those so terminated. Contractor will be liable to the County for any and all excess costs incurred by the County, as determined by the County, for such similar goods and services. Contractor must continue the performance of this Master Agreement to the extent not terminated under the provisions of this Paragraph.

8.42.3 Except with respect to defaults of any subcontractor, Contractor will not be liable for any such excess costs of the type identified in Paragraph 8.42.2 above if its failure to perform this Master Agreement, including any Work Order issued hereunder, arises out of causes beyond the control and without the fault or negligence of Contractor. Such causes may include, but are not limited to: acts of God or of the public enemy, acts of the County in either its sovereign or contractual capacity, acts of federal or state governments in their sovereign capacities, fires, floods, epidemics, quarantine restrictions, strikes, freight embargoes, and unusually severe weather; but in every case, the failure to perform must be beyond the control and without the fault or negligence of Contractor. If the failure to perform is caused by the default of a subcontractor, and if such default arises out of causes beyond the control of both Contractor and

subcontractor, and without the fault or negligence of either of them, Contractor will not be liable for any such excess costs for failure to perform, unless the goods or services to be furnished by the subcontractor were obtainable from other sources in sufficient time to permit the Contractor to meet the required performance schedule. As used in this Paragraph 8.42.3, the terms "subcontractor" and "subcontractors" mean subcontractor(s) at any tier.

- 8.42.4 If, after the County has given notice of termination under the provisions of this Paragraph 8.42, it is determined by the County that Contractor was not in default under the provisions of this Paragraph 8.42, or that the default was excusable under the provisions of Paragraph 8.42.3 above, the rights and obligations of the parties will be the same as if the notice of termination had been issued pursuant to Paragraph 8.41 (Termination for Convenience) above.
- 8.42.5 The rights and remedies of the County provided in this Paragraph 8.42 are not exclusive and are in addition to any other rights and remedies provided by law and/or under this Master Agreement.

8.43 Termination for Improper Consideration

- 8.43.1 The County may, by written notice to Contractor, immediately terminate the right of Contractor to proceed under this Master Agreement if it is found that improper consideration, in any form, was offered or given by Contractor, either directly or through an intermediary, to any County officer, employee, or agent with the intent of securing this Master Agreement or securing favorable treatment with respect to the award, amendment, or extension of this Master Agreement or the making of any determinations with respect to Contractor's performance pursuant to this Master Agreement. In the event of such termination, the County will be entitled to pursue the same remedies against Contractor as it could pursue in the event of default by Contractor.
- 8.43.2 Contractor must immediately report any attempt by a County officer or employee to solicit such improper consideration. The report must be made either to the County manager charged with the supervision of the employee or to the County Auditor-Controller's Employee Fraud Hotline at (800) 544-6861.
- 8.43.3 Improper consideration may take the form of cash, discounts, services, the provision of travel or entertainment, tangible gifts, or other such items and means.

8.44 Termination for Insolvency

8.44.1 The County may terminate this Master Agreement if any of the following occurs:

- Insolvency of Contractor. Contractor will be deemed to be insolvent if it has ceased to pay its debts for at least 60 Days in the ordinary course of business or cannot pay its debts as they become due, whether or not a petition has been filed under the Federal Bankruptcy Code and whether or not Contractor is insolvent within the meaning of the Federal Bankruptcy Code,
- The filing of a voluntary or involuntary petition regarding Contractor under the Federal Bankruptcy Code,
- The appointment of a Receiver or Trustee for Contractor, or
- The execution by Contractor of a general assignment for the benefit of creditors.

8.44.2 The rights and remedies of the County provided in this Paragraph 8.44 are not exclusive and are in addition to any other rights and remedies provided by law or under this Master Agreement.

8.45 Termination for Non-Adherence of County Lobbyist Ordinance

Contractor, and each County Lobbyist or County Lobbying firm (as defined in County Code Section 2.160.010) retained by Contractor, must fully comply with this County Lobbyist Ordinance. Failure on the part of Contractor or any County Lobbyist or County Lobbying firm retained by Contractor to fully comply with the County's Lobbyist Ordinance will constitute a material breach of this Master Agreement, upon which the County may in its sole discretion, immediately terminate or suspend this Master Agreement.

8.46 Termination for Non-Appropriation of Funds

Notwithstanding any other provision of this Master Agreement, the County will not be obligated for Contractor's performance hereunder or by any provision of this Master Agreement during any of the County's future fiscal years unless and until the Board appropriates funds for this Master Agreement in the County's Budget for each such future fiscal year. In the event that funds are not appropriated for this Master Agreement, then this Master Agreement will terminate as of June 30 of the last fiscal year for which funds were appropriated. The County will notify Contractor in writing of any such non-allocation of funds at the earliest possible date.

8.47 Validity

If any provision of this Master Agreement or the application thereof to any person or circumstance is held invalid, the remainder of this Master Agreement and the application of such provision to other persons or circumstances will not be affected thereby.

8.48 Waiver

No waiver by the County of any breach of any provision of this Master Agreement will constitute a waiver of any other breach or of such provision. Failure of the County to enforce at any time, or from time to time, any provision of this Master Agreement will not be construed as a waiver thereof. The rights and remedies set forth in this Paragraph 8.48 will not be exclusive and are in addition to any other rights and remedies provided by law or under this Master Agreement.

8.49 Warranty Against Contingent Fees

8.49.1 Contractor warrants that no person or selling agency has been employed or retained to solicit or secure this Master Agreement upon any agreement or understanding for a commission, percentage, brokerage, or contingent fee, excepting bona fide employees or bona fide established commercial or selling agencies maintained by Contractor for the purpose of securing business.

8.49.2 For breach of this warranty, the County has the right to terminate this Master Agreement and at its sole discretion, may deduct from the Master Agreement price, the consideration, or otherwise recover, the full amount of such commission, percentage, brokerage, or contingent fee.

8.50 Warranty of Compliance with County's Defaulted Property Tax Reduction Program

8.50.1 Contractor acknowledges the County has established a goal of ensuring that all individuals and businesses that benefit financially from the County through a contract are current in paying their property tax obligations (secured and unsecured roll) in order to mitigate the economic burden otherwise imposed upon the County and its taxpayers.

8.50.2 Unless Contractor qualifies for an exemption or exclusion, Contractor warrants and certifies that to the best of its knowledge it is now in compliance, and during the term of this Master Agreement will maintain compliance, with Los Angeles County Code Chapter 2.206.

8.51 Termination for Breach of Warranty to Maintain Compliance with County’s Defaulted Property Tax Reduction Program

Failure of Contractor to maintain compliance with the requirements set forth in Paragraph 8.50 above will constitute default under this Master Agreement. Without limiting the rights and remedies available to the County under any other provision of this Master Agreement, failure of Contractor to cure such default within ten Days of notice will be grounds upon which the County may terminate this Master Agreement and/or pursue debarment of Contractor, pursuant to Los Angeles County Code Chapter 2.206.

8.52 Time off For Voting

Contractor must notify its employees, and must require each subcontractor to notify and provide to its employees, information regarding the time off for voting law (Elections Code Section 14000). Not less than ten Days before every statewide election, every Contractor and subcontractors must keep posted conspicuously at the place of work, if practicable, or elsewhere where it can be seen as employees come or go to their place of work, a notice setting forth the provisions of Section 14000.

8.53 Compliance with County’s Zero Tolerance Policy on Human Trafficking

Contractor acknowledges that the County has established a Zero Tolerance Policy on Human Trafficking prohibiting Contractors from engaging in human trafficking.

If a Contractor or member of Contractor’s staff is convicted of a human trafficking offense, the County will require that Contractor or member of Contractor’s staff be removed immediately from performing Services under this Master Agreement. The County will not be under any obligation to disclose confidential information regarding the offenses other than those required by law.

Disqualification of any member of Contractor’s staff pursuant to this Paragraph 8.53 will not relieve Contractor of its obligation to complete all Work in accordance with the terms and conditions of this Master Agreement.

8.54 Intentionally Omitted

8.55 Compliance with Fair Chance Employment Practices

Contractor, and its subcontractors, must comply with fair chance employment hiring practices set forth in California Government Code Section 12952, Contractor’s violation of this Paragraph 8.55 may constitute a material breach of this Master Agreement. In the event of such material breach, the County may, in its sole discretion, terminate this Master Agreement.

8.56 Compliance with the County’s Policy of Equity

Contractor acknowledges that the County takes its commitment to preserving the dignity and professionalism of the workplace very seriously, as set forth in the County’s Policy of Equity (CPOE) (<https://ceop.lacounty.gov/>). Contractor further acknowledges that the County strives to provide a workplace free from discrimination, harassment, retaliation and inappropriate conduct based on a protected characteristic, and which may violate the CPOE. Contractor, its employees and subcontractors acknowledge and certify receipt and understanding of the CPOE. Failure of Contractor, its employees or its subcontractors to uphold the County's expectations of a workplace free from harassment and discrimination, including inappropriate conduct based on a protected characteristic, may subject Contractor to termination of contractual agreements as well as civil liability.

8.57 Prohibition from Participation in Future Solicitation(s)

A Vendor, or a Contractor or its subsidiary or subcontractor ("Vendor/Contractor"), is prohibited from submitting a SOQ or proposal in a County solicitation if the Vendor/Contractor has provided advice or consultation for the solicitation. A Vendor/Contractor is also prohibited from submitting a SOQ or proposal in a County solicitation if the Vendor/Contractor has developed or prepared any of the solicitation materials on behalf of the County. A violation of this provision will result in the disqualification of the Vendor/Contractor from participation in the County solicitation or the termination or cancellation of any resultant County Master Agreement.

8.58 Injury and Illness Prevention Program

Contractor is required to comply with the State of California’s Cal OSHA’s regulations. California Code of Regulations Title 8 Section 3203 requires all California employers to have a written, effective Injury and Illness Prevention Program (IIPP) that addresses hazards pertaining to the particular workplace covered by the program.

8.59 Intentionally Omitted

9.0 UNIQUE TERMS AND CONDITIONS

9.1 Intentionally Omitted

9.2 Intentionally Omitted

9.3 Intentionally Omitted

9.4 Intentionally Omitted

9.5 Intentionally Omitted

9.6 Local Small Business Enterprise (LSBE) Preference Program

- 9.6.1 This Master Agreement is subject to the provisions of the County's ordinance entitled LSBE Preference Program, as codified in Chapter 2.204 of the Los Angeles County Code.
- 9.6.2 Contractor must not knowingly and with the intent to defraud, fraudulently obtain, retain, attempt to obtain or retain, or aid another in fraudulently obtaining or retaining or attempting to obtain or retain certification as a LSBE.
- 9.6.3 Contractor must not willfully and knowingly make a false statement with the intent to defraud, whether by affidavit, report, or other representation, to a County official or employee for the purpose of influencing the certification or denial of certification of any entity as a LSBE.
- 9.6.4 If Contractor has obtained County certification as a LSBE by reason of having furnished incorrect supporting information or by reason of having withheld information, and which knew, or should have known, the information furnished was incorrect or the information withheld was relevant to its request for certification, and which by reason of such certification has been awarded this Master Agreement to which it would not otherwise have been entitled, must:
 - a. Pay to the County any difference between the Master Agreement amount and what the County's costs would have been if this Master Agreement had been properly awarded,
 - b. In addition to the amount described in subdivision (a), be assessed a penalty in an amount of not more than ten percent of the amount of this Master Agreement, and
 - c. Be subject to the provisions of Chapter 2.202 of the Los Angeles County Code (Determinations of Contractor Non-responsibility and Contractor Debarment).

The above penalties will also apply to any business that has previously obtained proper certification, however, as a result of a change in their status would no longer be eligible for certification, and fails to notify the state and the Department of Consumer and Business Affairs of this information prior to responding to a solicitation or accepting a Master Agreement award.

9.7 Social Enterprise (SE) Preference Program

- 9.7.1 This Master Agreement is subject to the provisions of the County's ordinance entitled SE Preference Program, as codified in Chapter 2.205 of the Los Angeles County Code.
- 9.7.2 Contractor must not knowingly and with the intent to defraud, fraudulently obtain, retain, attempt to obtain or

retain, or aid another in fraudulently obtaining or retaining or attempting to obtain or retain certification as a SE.

9.6.3 Contractor must not willfully and knowingly make a false statement with the intent to defraud, whether by affidavit, report, or other representation, to a County official or employee for the purpose of influencing the certification or denial of certification of any entity as a SE.

9.7.4 If Contractor has obtained County certification as a SE by reason of having furnished incorrect supporting information or by reason of having withheld information, and which knew, or should have known, the information furnished was incorrect or the information withheld was relevant to its request for certification, and which by reason of such certification has been awarded this Master Agreement to which it would not otherwise have been entitled, Contractor must:

- a. Pay to the County any difference between the Master Agreement amount and what the County's costs would have been if this Master Agreement had been properly awarded;
- b. In addition to the amount described in subdivision (a) above, Contractor will be assessed a penalty in an amount of not more than ten percent of the amount of this Master Agreement; and
- c. Be subject to the provisions of Chapter 2.202 of the Los Angeles County Code (Determinations of Contractor Non-responsibility and Contractor Debarment).

The above penalties will also apply to any entity that has previously obtained proper certification, however, as a result of a change in their status would no longer be eligible for certification, and fails to notify the Department of Consumer and Business Affairs of this information prior to responding to a solicitation or accepting a Master Agreement award.

9.8 Disabled Veteran Business Enterprise (DVBE) Preference Program

9.8.1 This Master Agreement is subject to the provisions of the County's ordinance entitled DVBE Preference Program, as codified in Chapter 2.211 of the Los Angeles County Code.

9.8.2 Contractor must not knowingly and with the intent to defraud, fraudulently obtain, retain, attempt to obtain or retain, or aid another in fraudulently obtaining or retaining or attempting to obtain or retain certification as a DVBE.

- 9.8.3 Contractor must not willfully and knowingly make a false statement with the intent to defraud, whether by affidavit, report, or other representation, to a County official or employee for the purpose of influencing the certification or denial of certification of any entity as a DVBE.
- 9.8.4 If Contractor has obtained County certification as a DVBE by reason of having furnished incorrect supporting information or by reason of having withheld information, and which knew, or should have known, the information furnished was incorrect or the information withheld was relevant to its request for certification, and which by reason of such certification has been awarded this Master Agreement to which it would not otherwise have been entitled, Contractor must:
- a. Pay to the County any difference between the Master Agreement amount and what the County's costs would have been if this Master Agreement had been properly awarded,
 - b. In addition to the amount described in subdivision (a) above, Contractor will be assessed a penalty in an amount of not more than ten percent of the amount of this Master Agreement, and
 - c. Be subject to the provisions of Chapter 2.202 of the Los Angeles County Code (Determinations of Contractor Non-responsibility and Contractor Debarment).

Notwithstanding any other remedies in this Master Agreement, the above penalties will also apply to any business that has previously obtained proper certification, however, as a result of a change in their status would no longer be eligible for certification, and fails to notify the state and the Department of Consumer and Business Affairs of this information prior to responding to a solicitation or accepting a Master Agreement award.

9.9 Licenses, Permits, Registrations, Accreditation, and Certificates

Contractor must obtain, and maintain in effect during the term of this Master Agreement, all licenses, permits, registrations, accreditation, and certificates required by all federal, state, and local laws, ordinances, rules, and regulations, which are applicable to Contractor's Services under this Master Agreement. Contractor must further ensure that all of its officers, employees, subcontractors, and agents who perform Services hereunder obtain, and maintain in effect during the term of this Master Agreement, all licenses, permits,

registrations, accreditation, and certificates which are applicable to their performance hereunder. If and to the extent requested by the County, Contractor must provide a copy of each such license, permit, registration, accreditation, and certificate, in duplicate, to County Project Manager.

10. Survival

In addition to any terms and conditions of this Master Agreement that expressly survive expiration or termination of this Master Agreement by their terms, the following provisions will survive the expiration or termination of this Master Agreement for any reason:

Paragraph 1 (Applicable Documents)

Paragraph 2 (Definitions)

Paragraph 3 (Work)

Paragraph 5.4 (No Payment for Services Provided Following Expiration/Termination of Agreement)

Paragraph 7.6 (Confidentiality)

Paragraph 8.1 (Amendments)

Paragraph 8.2 (Assignment and Delegation/Mergers or Acquisitions)

Paragraph 8.5.2

Paragraph 8.18 (Fair Labor Standards)

Paragraph 8.29 (Force Majeure)

Paragraph 8.20 (Governing Law, Jurisdiction, and Venue)

Paragraph 8.22 (Indemnification)

Paragraph 8.23 (General Provisions for all Insurance Coverage)

Paragraph 8.24 (Insurance Coverage)

Paragraph 8.25 (Liquidated Damages)

Paragraph 8.33 (Notices)

Paragraph 8.37 (Record Retention and Inspection-Audit Settlement)

Paragraph 8.41 (Termination for Convenience)

Paragraph 8.42 (Termination for Default)

Paragraph 8.47 (Validity)

Paragraph 8.48 (Waiver)

Paragraph 8.57 (Prohibition from Participation in Future Solicitation(s))

Paragraph 10 (Survival)

**MASTER AGREEMENT
BY AND BETWEEN
COUNTY OF LOS ANGELES
SHERIFF'S DEPARTMENT
AND**

FOR

**FUEL DISPENSING AND STORAGE EQUIPMENT
INSPECTION, COMPLIANCE, AND REPAIR SERVICES**

IN WITNESS WHEREOF, the County Board of Supervisors of the County of Los Angeles has caused this Master Agreement to be executed by the Sheriff of Los Angeles County, and Contractor has caused this Master Agreement to be executed in its behalf by its duly authorized representative on dates written below.

COUNTY OF LOS ANGELES

By: _____
ROBERT G. LUNA, SHERIFF

Date: _____

CONTRACTOR

By: _____

Signed: _____

Printed: _____

Title: _____

Date: _____

APPROVED AS TO FORM:
DAWYN R. HARRISON
County Counsel

By: 
Michele Jackson
Principal Deputy County Counsel

ATTACHMENT 1

STATEMENT OF WORK

**FUEL DISPENSING AND STORAGE EQUIPMENT
INSPECTION, COMPLIANCE, AND REPAIR SERVICES**

**ATTACHMENT 1
STATEMENT OF WORK
TABLE OF CONTENTS**

<u>PARAGRAPH</u>	<u>PAGE</u>
1.0 SCOPE OF WORK.....	1
2.0 WORK ORDER PROCESS.....	1
3.0 SPECIFIC WORK REQUIREMENTS	2
4.0 HOURS AND DAYS OF SERVICE.....	5
5.0 ON-SITE WORK REQUIREMENTS	6
6.0 ON-SITE SAFETY REQUIREMENTS	7
7.0 WARRANTIES.....	8
8.0 DAMAGE TO COUNTY FACILITIES, BUILDINGS, OR GROUNDS	9
9.0 TRANSPORTATION	9
10.0 QUALITY ASSURANCE PLAN.....	9

**ATTACHMENT 1
STATEMENT OF WORK
FUEL DISPENSING AND STORAGE EQUIPMENT
INSPECTION, COMPLIANCE, AND REPAIR SERVICES**

1.0 SCOPE OF WORK

- 1.1 Los Angeles County (County) Sheriff's Department (Department) is seeking qualified Contractors that can provide fuel dispensing and storage equipment inspection, compliance, and repair services (Services) on an as-needed basis. Contractor must provide Services for County-owned fueling stations with either aboveground and/or underground fuel storage tanks, at various County facilities. Onsite Services may include: performing fuel system inspections, repairs, maintenance, upgrades, removals, abandonments, replacements, and performing tank integrity testing. Other Services may also include, but not be limited to: preparing and submitting permit applications and design and as-built drawings, expediting permit issuances, responding to and correcting Notice of Violations (NOVs), and obtaining and uploading required information into the California Environmental Reporting System (CERS).
- 1.2 Contractor must be certified, licensed, qualified and capable of performing all Work requirements specified in Paragraph 3.0 (Specific Work Requirements) of this Statement of Work (SOW).
- 1.3 No Work will be performed under the Master Agreement except in accordance with a fully executed Work Order issued pursuant to Paragraph 3 (Work) of the Master Agreement.
- 1.4 Onsite Services are to be provided at the various Department locations listed in Attachment 2 (Fueling Station Locations) to the Master Agreement. The Department may decide to add and/or remove fueling station locations at any time throughout the entire term of the Master Agreement.
- 1.5 The execution of a Master Agreement does not guarantee a Contractor any minimum amount of Work. The County does not promise, warrant, or guarantee that the County will utilize any particular level of Contractor's Service, or any Services at all, during the term of the Master Agreement. The determination as to the need for Services will rest solely within the discretion of the Department.

2.0 WORK ORDER PROCESS

The County's procedures for issuing Work Orders to Qualified Contractors are set forth in Paragraph 3 (Work) of the Master Agreement.

**ATTACHMENT 1
STATEMENT OF WORK
FUEL DISPENSING AND STORAGE EQUIPMENT
INSPECTION, COMPLIANCE, AND REPAIR SERVICES**

3.0 SPECIFIC WORK REQUIREMENTS

3.1 WORK DESCRIPTION

- 3.1.1 Non-emergency: includes, but is not limited to, general/routine repairs, preventative maintenance, upgrades, inspection, testing and certification.
- 3.1.2 Emergency: any condition(s) which constitutes a threat to the health, welfare, and/or the safety of people and/or property, or a condition that will adversely affect the Department's delivery of one or more essential services as determined by the County, in its sole discretion.

3.2 TYPES OF SERVICES

Contractor must provide all supervision, labor, equipment, tools, raw material, supplies, and other items and/or services necessary to perform all Work, including, but not limited to:

3.2.1 Repair Services:

- Produce drawings and/or permit application(s) as detailed in Paragraph 3.3 (Permits and Licenses) below,
- Grind and remove the Underground Storage Tank (UST) sump electrical and piping penetrations,
- Provide and install split repair penetrations in the UST sump,
- Provide and install split repair test boots on the lines in the UST sump,
- Provide and install mechanical line leak detectors,
- Provide and install discriminating/non-discriminating float sensors at all UST sump locations,
- Provide and install annular/interstitial space sensors,
- Provide and install relay modules in the monitoring panel,
- Replace overflow flapper valve (drop tube) in the UST sump,
- Replace penetrations inside the UST sump containment, including removing all penetration fittings and materials; replacing penetration fittings with Bravo retrofit fittings; and wrapping and coating all UST sump penetrations (including electrical penetrations) with fiberglass materials similar to UST sump walls,
- Perform Veeder-Root panel component testing, repair, and programming,
- Breakout, remove, and replace Under Dispenser Container (UDC),

**ATTACHMENT 1
STATEMENT OF WORK
FUEL DISPENSING AND STORAGE EQUIPMENT
INSPECTION, COMPLIANCE, AND REPAIR SERVICES**

- Replace penetrations inside UDC, including removing all penetration fittings and materials; replacing penetration fittings with Bravo retrofit fittings; and encompassing all UDC penetrations including electrical penetrations with fiberglass materials similar to containment walls,
- Remove any and all components of fuel dispensers to ensure proper operation, including the replacement of fuel dispensers, if necessary,
- Repair and/or replace primary and secondary fuel lines,
- Replace functional element valve,
- Remove and/or replace the UST and Aboveground Storage Tank (AST),
- Repair and/or replace the fuel monitoring system,
- Repair, replace, and/or troubleshoot fuel monitoring systems including, but not limited to, Submersible Turbine Pump (STP) Smart Controller 1 (SC1) monitoring system and Red Jacket systems,
- Repair and/or replace the UST spill bucket container,
- Repair and/or replace the manhole and tank manway covers, including components associated with proper operation,
- Provide and replace the inline filters required for Jet A systems,
- Repair and/or replace all vent lines,
- Paint/recoat the AST,
- Provide all repairs and/or modifications for reel repairs or replacements on the Jet A fueling stations (reels must be Hannay Reels or equivalent),
- Provide Spill Prevention and Containment Countermeasure (SPCC) documents when necessary,
- Perform UST and AST fuel polishing and/or tank triple rinsing,
- Provide and install hoses, breakaways, nozzles, pumps, hose reels, and lanyards due to drive-offs,
- Reset and clear any issues or alarms related to pulsar failure and/or any type of alarms at Veeder-Root panels to ensure all systems are normal and operational,
- Repair and/or replace STP assembly and associated components to ensure proper operation of the AST,
- Replace solenoids associated with UST and AST fueling systems, and
- Repair and/or replace transition sumps.

**ATTACHMENT 1
STATEMENT OF WORK
FUEL DISPENSING AND STORAGE EQUIPMENT
INSPECTION, COMPLIANCE, AND REPAIR SERVICES**

3.2.2 Testing Services:

- Perform secondary containment testing on the existing or repaired sumps,
- Perform monitoring system certification testing including line leak detector testing,
- Perform helium testing on all vapor lines,
- Perform vapor recovery system testing,
- Perform Veeder-Root panel testing and reprogramming,
- Perform spill container testing,
- Perform precision line testing,
- Perform UDC testing,
- Perform integrity testing on all USTs and ASTs, and
- Perform overfill prevention testing.

3.2.3 Inspection Services:

- Perform secondary containment inspection,
- Perform monitoring system certification inspection, including line leak detector inspection,
- Perform helium inspection of all vapor lines,
- Perform vapor recovery system inspection,
- Perform Veeder-Root panel inspection,
- Perform overfill prevention equipment inspection,
- Perform spill container inspection,
- Perform precision line inspection,
- Perform UDC inspection,
- Perform designated UST operator monthly inspections, and
- Perform inspections on Jet A fuel systems.

3.3 PERMITS AND LICENSES

3.3.1 Contractor must adhere to all regulatory requirements and must apply for and provide the County with all necessary permits, documentation, and testing results to ensure compliance and completion of Work requested. All costs associated with permits and filings must be included in the Work Order bids pursuant to Paragraph 3 (Work) of the Master Agreement. Contractor must provide copies of all permits and filings prior to commencement of Work.

**ATTACHMENT 1
STATEMENT OF WORK
FUEL DISPENSING AND STORAGE EQUIPMENT
INSPECTION, COMPLIANCE, AND REPAIR SERVICES**

- 3.3.2 In the event of a renewal or loss of a permit or license, Contractor must immediately notify County Project Manager and provide copies of the relevant renewal or cancellation to County Project Manager.
- 3.3.3 Contractor, its agents, and employees will be bound by and must comply with all applicable provisions of the California Labor Code as pursuant to Paragraph 8.5 (Compliance with Applicable Laws) and Paragraph 8.18 (Fair Labor Standards) of the Master Agreement, as well as all other applicable federal, state, and local laws related to labor. Contractor must comply with California Labor Code Section 1777.5 with respect to the employment of apprentices.

3.4 PARTS, MATERIALS, AND EQUIPMENT REQUIREMENTS

- 3.4.1 All parts, materials, and replacement equipment must be identified on the Work Order and approved by County Project Manager in writing prior to installation. Contractor must provide manufacturer documentation to County Project Manager for all replacement equipment.
- 3.4.2 All furnished replacement equipment must be new, labeled, and certified by a laboratory listed in the U.S. Occupational Safety and Health Administration's Nationally Recognized Testing Laboratory Program (e.g., Underwriter Laboratory) and must be properly rated for the intended environment.
- 3.4.3 All provided materials and equipment must be new and installed as recommended by the manufacturer. All materials and equipment must be properly tested, regulated, adjusted, and placed in proper operating condition before the Work can be accepted by the County.
 - 3.4.3.1 When an article of manufacture is mentioned by a patent, a trade name, or a manufacturer's name, it is intended to establish a standard of merit. Articles of other manufacturers that are not mentioned may be used provided they are of the same type and of equal quality. The Department will be the sole judge as to "equal".

4.0 WORK ORDER RESPONSE TIMES

4.1 NON-EMERGENCY WORK

Contractor must commence Work on the fully executed Work Orders for Non-emergency repairs within three Business Days of County Project

**ATTACHMENT 1
STATEMENT OF WORK
FUEL DISPENSING AND STORAGE EQUIPMENT
INSPECTION, COMPLIANCE, AND REPAIR SERVICES**

Manager's direction to commence Work, or as otherwise mutually agreed upon.

4.2 EMERGENCY WORK

4.2.1 Contractor must be available to perform Emergency Services at any time during a 24-hour period, seven days per week, 365 days per year.

4.2.2 Contractor must commence Work on a fully executed Work Order for Emergency repairs within four hours of County Project Manager's direction to commence Work, or as otherwise mutually agreed upon.

5.0 ON-SITE WORK REQUIREMENTS

5.1 Contractor must meet with County Project Manager prior to start of any Work at the County jobsite.

5.2 Contractor must notify County Project Manager prior to arrival at, and departure from the County jobsite.

5.3 Access to the County jobsite must be limited to Contractor's staff that have passed a background investigation as set forth in Paragraph 7.5 (Background and Security Investigations) of the Master Agreement. Notwithstanding the above, the County may, in its sole discretion, allow temporary access to the jobsite by Contractor's staff that have not yet completed a background investigation. Such staff with temporary access must be escorted by a Department employee at all times.

5.4 All Contractor's staff approved by the County must display their company's photo identification card/badge at all times while on County property. Identification card/badge must be visible and worn above the waist.

5.5 Contractor must ensure that at least one staff member, who is licensed and/or certified to perform the Work, is present at the County jobsite at all times.

5.6 Contractor's quality control supervisor or representative must inspect the completed Work to ensure the Work has been completed in accordance with manufacturer's specifications, current building code requirements, established construction practices, and required safety standards, as applicable.

**ATTACHMENT 1
STATEMENT OF WORK
FUEL DISPENSING AND STORAGE EQUIPMENT
INSPECTION, COMPLIANCE, AND REPAIR SERVICES**

6.0 ON-SITE SAFETY REQUIREMENTS

- 6.1 Contractor and Contractor's Work operations shall comply with all applicable federal, state, and local occupational health and safety regulations for all jobsite personnel, whether employees or nonemployees of Contractor, inclusive of all safety regulations for all equipment and materials used or operated under Contractor's supervision at the County jobsite.
- 6.2 Contractor must ensure all Contractor's staff is fully trained in their respective roles prior to entering the County jobsite.
- 6.3 Contractor must provide, at Contractor's expense, personal protective equipment for all staff under Contractor's supervision at the County jobsite.
- 6.4 Contractor is responsible for the security of the County jobsite when engaged to perform Work. Contractor must not cede responsibility for the County jobsite security at any time to any subcontractor, or other entity approved by the County to Work at the jobsite.
- 6.5 Contractor must provide security fencing around the County jobsite, including padlock(s) for existing entry gate(s), as needed, and/or directed by the County. Contractor must adhere to all necessary safety and security measures against hazards to prevent injury, theft, vandalism, damage, and unauthorized access.
- 6.6 Contractor must, at Contractor's expense, provide secure storage of all tools, equipment, and machinery at the County jobsite. Contractor is responsible for securing its equipment, tools, parts, and/or materials in the storage facilities.
- 6.7 Notwithstanding the above, the County may, in its sole discretion, provide storage facilities or storage areas for Contractor use while performing Work. The County will not be liable, however, for any damage, by whatever means, or for theft of equipment, tools, parts, and/or materials, whether on the County jobsite or in the designated storage facility or storage area.
- 6.8 The location and layout of all equipment and materials at each County jobsite will be subject to County Project Manager's approval. Such approval does not relieve Contractor of its responsibilities to maintain a safe working environment.

**ATTACHMENT 1
STATEMENT OF WORK
FUEL DISPENSING AND STORAGE EQUIPMENT
INSPECTION, COMPLIANCE, AND REPAIR SERVICES**

- 6.9 Contractor must perform all Work in a manner that will not cause an obstruction or inconvenience to traffic, or disruption to County operations.
- 6.10 Contractor must ensure that the County jobsite remains neat, clean, and safe at all times.
- 6.11 Contractor is responsible for the proper handling and disposal of all hazardous materials from the County jobsite.
- 6.12 Contractor must remove all padlock(s) and security fencing within 24 hours of completion of Work.

7.0 WARRANTIES

- 7.1 Contractor certifies and warrants that all Work performed by Contractor will be free from deficiencies and/or failures for a period of one year after completion by Contractor, or during Contractor's standard warranty period, whichever is longer.
- 7.2 Contractor certifies and warrants that all Contractor-furnished third-party materials and/or equipment will be free from original or developed defects for a minimum period of one year after installation by Contractor, or during any third-party standard warranty period, whichever is longer.
- 7.3 Should original or developed defects, deficiencies, and/or failures appear which are, in the County's sole discretion, attributable to Contractor's Work within one year after completion by Contractor, or during Contractor's standard warranty period, whichever is longer, Contractor must, at Contractor's sole expense, remedy such original defects, developed defects, deficiencies, and/or failures, and make all replacements and adjustments that are required to remedy the defect(s) at no additional cost to the County.
- 7.4 Should original or developed defects, deficiencies, and/or failures appear in the materials, parts, or equipment furnished by Contractor, within one year after installation by Contractor, or during the original equipment manufacturer's standard warranty period, or any third-party manufacturer's warranty period, whichever is greater, Contractor must make all material, parts, and/or equipment replacements and adjustments, inclusive of labor, that are required to remedy the defect(s) at no additional cost to the County.

**ATTACHMENT 1
STATEMENT OF WORK
FUEL DISPENSING AND STORAGE EQUIPMENT
INSPECTION, COMPLIANCE, AND REPAIR SERVICES**

7.5 WARRANTY RESPONSE TIME:

a. Non-emergency:

Contractor must commence all corrective Non-emergency warranty repairs within three Business Days of notification by County Project Manager.

b. Emergency:

Contractor must commence all corrective Emergency warranty repairs within four hours of notification by County Project Manager.

7.6 Contractor's failure to correct a defect during the warranty period may be deemed a breach of the Master Agreement in the County's sole discretion.

8.0 DAMAGE TO COUNTY FACILITIES, BUILDING, OR GROUNDS

Contractor must repair any damage to County facilities, buildings, or grounds pursuant to Paragraph 8.15 (Damage to County Facilities, Buildings, or Grounds) of the Master Agreement.

9.0 TRANSPORTATION

Contractor must provide transportation to and from the County jobsite for its staff performing Services, and for any equipment and materials required to perform Services, under a fully executed Work Order.

10.0 QUALITY ASSURANCE PLAN

10.1 The Department will evaluate Contractor's performance under the Master Agreement using the quality assurance procedures as set forth in Paragraph 8.14 (County's Quality Assurance Plan) of the Master Agreement.

10.2 CONTRACT DISCREPANCY REPORT (EXHIBIT F TO THE MASTER AGREEMENT)

10.2.1 Contractor must verbally notify County Project Manager of a Master Agreement discrepancy as soon as possible whenever a Master Agreement discrepancy is identified. The problem must be resolved within a time period mutually agreed upon by Department and Contractor.

10.2.2 County Project Manager will determine whether a formal Contract Discrepancy Report will be issued. Upon receipt of this document, Contractor is required to respond in writing to County Project Manager within ten Business Days acknowledging the reported

**ATTACHMENT 1
STATEMENT OF WORK
FUEL DISPENSING AND STORAGE EQUIPMENT
INSPECTION, COMPLIANCE, AND REPAIR SERVICES**

discrepancies or presenting contrary evidence. A plan for correction of all deficiencies identified in the Contract Discrepancy Report must be submitted to County Project Manager within ten Business Days.

ATTACHMENT 2 FUELING STATION LOCATIONS

Fueling Location* / Facility Name	Facility Address	City	Zip Code
AERO BUREAU	3252 LONG BEACH BLVD.	LONG BEACH	90806
ALTADENA SHERIFF'S STATION	780 E. ALTADENA DR.	ALTADENA	91001
BARLEY FLATS	1 BARLEY FLATS RD.	LA CANADA FLINTRIDGE	91011
BISCAILUZ CENTER RANGE (SEB RANGE)	1060 N. EASTERN AVE.	LOS ANGELES	90063
CARSON SHERIFF'S STATION	21356 S. AVALON BLVD.	CARSON	90745
CENTURY REGIONAL DETENTION CENTER (CRDF)	11705 S. ALAMEDA ST.	LYNWOOD	90262
COMMUNITY ORIENTED POLICING TEAMS (COPS)	4850 CIVIC CENTER WAY	LOS ANGELES	90022
COMPTON SHERIFF'S STATION	301 S. WILLOWBROOK AVE.	COMPTON	90220
CRESCENTA VALLEY SHERIFF'S STATION	4554 N. BRIGGS AVE.	LA CRESCENTA	91214
EAST LOS ANGELES SHERIFF'S STATION	5019 E. 3RD ST.	LOS ANGELES	90022
EMERGENCY OPERATIONS BUREAU (EOB)	1275 N. EASTERN AVE.	LOS ANGELES	90063
FACILITIES SERVICES BUREAU (PDC-FSB)	29380 THE OLD RD.	CASTAIC	91384
INDUSTRY SHERIFF'S STATION	150 N. HUDSON AVE.	CITY OF INDUSTRY	91744
INDUSTRY SHERIFF'S STATION HELIPORT	140 N. HUDSON AVE.	CITY OF INDUSTRY	91744
LAKEWOOD SHERIFF'S STATION	5130 N. CLARK AVE.	LAKEWOOD	90712
LANCASTER SHERIFF'S STATION	501 W. LANCASTER BLVD.	LANCASTER	93534
LOMITA SHERIFF'S STATION	26123 S. NARBONNE AVE. #1	LOMITA	90717
MALIBU / LOST HILLS SHERIFF'S STATION	27050 AGOURA RD.	AGOURA	91301
MARINA DEL REY SHERIFF'S STATION	13851 FIJI WAY	MARINA DEL REY	90292
MEN'S CENTRAL JAIL (MCJ)	441 E. BAUCHET ST.	LOS ANGELES	90012
MIRA LOMA DETENTION FACILITY (MLDF)	45100 N. 60TH ST. W.	LANCASTER	93536
NORTH COUNTY CORRECTIONAL FACILITY (NCCF)	29340 THE OLD RD.	CASTAIC	91384
NORWALK SHERIFF'S STATION	12335 CIVIC CENTER DR.	NORWALK	90650
OPERATION SAFE STREETS BUREAU (OSSB)	4331 LENNOX BLVD.	INGLEWOOD	90304
PALMDALE SHERIFF'S STATION	750 E. AVENUE Q #B	PALMDALE	93550
PICO RIVERA SHERIFF'S STATION	6631 S. PASSONS BLVD.	PICO RIVERA	90660
PITCHES DETENTION CENTER NORTH FACILITY (PDC NORTH)	29320 THE OLD RD.	CASTAIC	91384
PITCHES DETENTION CENTER SOUTH FACILITY (PDC SOUTH)	29330 THE OLD RD.	CASTAIC	91384
PITCHES DETENTION CENTER WAYSIDE (PDC WAYSIDE)	29300 THE OLD RD.	CASTAIC	91384
SAN DIMAS SHERIFF'S STATION (NEW)	270 WALNUT AVE.	SAN DIMAS	91773
SAN DIMAS SHERIFF'S STATION (OLD)	122 N. SAN DIMAS AVE.	SAN DIMAS	91773
SANTA CLARITA VALLEY SHERIFF'S STATION (NEW)	26201 GOLDEN VALLEY ROAD	SANTA CLARITA	91350
SANTA CLARITA VALLEY SHERIFF'S STATION (OLD)	23740 W. MAGIC MOUNTAIN PKWY.	SANTA CLARITA	91355
SHERIFF'S COMMUNICATION CENTER (SCC)	1277 N. EASTERN AVE.	LOS ANGELES	90063
SHERMAN BLOCK BUILDING (SBB)	4700 W. RAMONA BLVD.	MONTEREY PARK	91754
SOUTH LOS ANGELES SHERIFF'S STATION	1310 W. IMPERIAL HWY.	LOS ANGELES	90044
SPECIAL ENFORCMENT BUREAU (SEB)	1060 N. EASTERN AVE. #A	LOS ANGELES	90063
STARS CENTER	11515 COLIMA RD.	WHITTIER	90604
TEMPLE CITY SHERIFF'S STATION (TEMPLE STATION)	8838 E. LAS TUNAS DR.	TEMPLE CITY	91780
TWIN TOWERS CORRECTIONAL FACILITY (TTCF)	450 E. BAUCHET ST.	LOS ANGELES	90012
WALNUT SHERIFF'S STATION	21695 E. VALLEY BLVD.	WALNUT	91789
WEST HOLLYWOOD SHERIFF'S STATION	780 N. SAN VICENTE BLVD.	WEST HOLLYWOOD	90069

*The Department may decide to add and/or remove fueling station locations at any time throughout the entire term of the Master Agreement.

**MASTER AGREEMENT FOR
FUEL DISPENSING AND STORAGE EQUIPMENT
INSPECTION, COMPLIANCE, AND REPAIR SERVICES**

TABLE OF CONTENTS OF EXHIBITS

EXHIBIT A –	COUNTY’S ADMINISTRATION
EXHIBIT B –	CONTRACTOR’S ADMINISTRATION
EXHIBIT C –	SAFELY SURRENDERED BABY LAW
EXHIBIT D –	SAMPLE WORK ORDER
EXHIBIT E –	INTENTIONALLY OMITTED
EXHIBIT E1 –	CERTIFICATION OF EMPLOYEE STATUS
EXHIBIT E2 –	CERTIFICATION OF NO CONFLICT OF INTEREST
EXHIBIT E3 –	CONTRACTOR ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT
EXHIBIT F –	CONTRACT DISCREPANCY REPORT
EXHIBIT G –	APPLICATION FOR ACCESS TO CUSTODY FACILITIES
EXHIBIT H –	SUBSEQUENT EXECUTED WORK ORDERS (NOT ATTACHED BUT INCORPORATED HEREIN BY REFERENCE)

COUNTY'S ADMINISTRATION

MASTER AGREEMENT NO. _____

COUNTY PROJECT DIRECTOR:

Name: _____
Title: _____
Address: _____

Telephone: _____
Facsimile: _____
E-Mail Address: _____

COUNTY PROJECT MANAGER:

Name: _____
Title: _____
Address: _____

Telephone: _____
Facsimile: _____
E-Mail Address: _____

CONTRACT COMPLIANCE OFFICER:

Name: _____
Title: _____
Address: _____

Telephone: _____
Facsimile: _____
E-Mail Address: _____

CONTRACTOR'S ADMINISTRATION

CONTRACTOR'S NAME

MASTER AGREEMENT NO. _____

CONTRACTOR PROJECT MANAGER:

Name: _____

Title: _____

Address: _____

Telephone: _____

Facsimile: _____

E-Mail Address: _____

CONTRACTOR'S AUTHORIZED OFFICIAL(S):

Name: _____

Title: _____

Address: _____

Telephone: _____

Facsimile: _____

E-Mail Address: _____

Name: _____

Title: _____

Address: _____

Telephone: _____

Facsimile: _____

E-Mail Address: _____

Notices to Contractor shall be sent to the following address:

Name: _____

Title: _____

Address: _____

Telephone: _____

Facsimile: _____

E-Mail Address: _____

THERE'S A BETTER CHOICE. SAFELY SURRENDER YOUR BABY.

Any fire station. Any hospital. Any time.



1.877.222.9723

BabySafeLA.org

No shame | No blame | No names



Some parents of newborns can find themselves in difficult circumstances. Sadly, babies are sometimes harmed or abandoned by parents who feel that they're not ready or able to raise a child. Many of these mothers or fathers are afraid and don't know where to turn for help.

This is why California has a Safely Surrendered Baby Law, which gives parents the choice to legally leave their baby at any hospital or fire station in Los Angeles County.

FIVE THINGS YOU NEED TO KNOW ABOUT BABY SAFE SURRENDER

- 1 Your newborn can be surrendered at any hospital or fire station in Los Angeles County up to 72 hours after birth.
- 2 You must leave your newborn with a fire station or hospital employee.
- 3 You don't have to provide your name.
- 4 You will only be asked to voluntarily provide a medical history.
- 5 You have 14 days to change your mind; a matching bracelet (parent) and anklet (baby) are provided to assist you if you change your mind.

No shame | No blame | No names



ABOUT THE BABY SAFE SURRENDER PROGRAM

In 2002, a task force was created under the guidance of the Children's Planning Council to address newborn abandonment and to develop a strategic plan to prevent this tragedy.

Los Angeles County has worked hard to ensure that the Safely Surrendered Baby Law prevents babies from being abandoned. We're happy to report that this law is doing exactly what it was designed to do: save the lives of innocent babies. Visit BabySafeLA.org to learn more.

No shame | No blame | No names

ANY FIRE STATION.
ANY HOSPITAL.
ANY TIME.

1.877.222.9723
BabySafeLA.org

THERE'S A BETTER CHOICE.
SAFELY SURRENDER YOUR BABY.



No shame | No blame | No names





FROM SURRENDER TO ADOPTION: ONE BABY'S STORY

Los Angeles County firefighter Ted and his wife Becki were already parents to two boys. But when they got the call asking if they would be willing to care for a premature baby girl who'd been safely surrendered at a local hospital, they didn't hesitate.

Baby Jenna was tiny, but Ted and Becki felt lucky to be able to take her home. "We had always wanted to adopt," Ted says, "but taking

home a vulnerable safely surrendered baby was even better. She had no one, but now she had us. And, more importantly, we had her."

Baby Jenna has filled the longing Ted and Becki had for a daughter—and a sister for their boys. Because her birth parent safely surrendered her when she was born, Jenna is a thriving young girl growing up in a stable and loving family.

ANSWERS TO YOUR QUESTIONS

Who is legally allowed to surrender the baby?

Anyone with lawful custody can drop off a newborn within the first 72 hours of birth.

Do you need to call ahead before surrendering a baby?

No. A newborn can be surrendered anytime, 24 hours a day, 7 days a week, as long as the parent or guardian surrenders the child to an employee of the hospital or fire station.

What information needs to be provided?

The surrendering adult will be asked to fill out a medical history form, which is useful in caring for the child. The form can be returned later and includes a stamped return envelope. No names are required.

What happens to the baby?

After a complete medical exam, the baby will be released and placed in a safe and loving home, and the adoption process will begin.

What happens to the parent or surrendering adult?

Nothing. They may leave at any time after surrendering the baby.

How can a parent get a baby back?

Parents who change their minds can begin the process of reclaiming their baby within 14 days by calling the Los Angeles County Department of Children and Family Services at (800) 540-4000.

If you're unsure of what to do:

You can call the hotline 24 hours a day, 7 days a week and anonymously speak with a counselor about your options or have your questions answered.

1.877.222.9723 or BabySafeLA.org

English, Spanish and 140 other languages spoken.

**LOS ANGELES COUNTY SHERIFF'S DEPARTMENT
FACILITIES SERVICES BUREAU
4700 Ramona Blvd., Monterey Park, CA 91754
Phone (323) 981-6068 Fax (323) 267-6609**

<input type="checkbox"/> Non-Emergency
<input type="checkbox"/> Emergency

SAMPLE WORK ORDER

I. WORK ORDER SOLICITATION

WORK ORDER NO.:		COUNTY MASTER AGREEMENT NO.:	703XX
BID DUE DATE & TIME:			
CONTRACTOR NAME:			
COUNTY DIRECTOR:			
COUNTY MANAGER:			
PROJECT TITLE:			
PROJECT LOCATION:			
PROJECT DESCRIPTION:			

II. CONTRACTOR'S BID

QTY	DESCRIPTION: (LABOR, EQUIPMENT, PARTS, MATERIAL, ETC.)	U.O.M.	RATE/PRICE	EXTENDED TOTAL
			\$	\$
			\$	\$
			\$	\$
			\$	\$
			\$	\$
			\$	\$
			\$	\$

SUBTOTAL: NON-TAXABLE	\$
SUBTOTAL: TAXABLE	\$
TAX _____%	\$
NOT-TO-EXCEED MAXIMUM PRICE BID	\$

CONTRACTOR

Work Order No.: _____

Master Agreement No.: 703XX

III. CONTRACTOR

Signature: _____

Bid Amount: \$ _____

Name and Title: _____

Date: _____

Contractor's signature on this Work Order confirms Contractor's awareness of, and agreement with, the provisions of Paragraph 3 (Work) of the Master Agreement, which establish that Contractor will not be entitled to any compensation whatsoever for any task, deliverable, Service, or other Work:

- A. that exceeds the scope of this Work Order, and/or
- B. that exceeds the not-to-exceed maximum price bid of this Work Order, and/or
- C. that is performed after the expiration or termination of this Master Agreement without a validly executed Work Order, regardless of any oral promise made to Contractor by any County personnel whatsoever.

Contractor's intentional gross underbidding or zero-cost bidding of a Work Order solicitation, for the sole purpose of securing a bid award, particularly, though not exclusively, for diagnostic Services (see Paragraph 3.5.2 of the Master Agreement), will be considered non-responsible and therefore, null and void, in County's sole discretion.

ALL TERMS OF THE MASTER AGREEMENT WILL REMAIN IN FULL FORCE AND EFFECT. THE TERMS OF THE MASTER AGREEMENT SHALL GOVERN AND TAKE PRECEDENCE OVER ANY CONFLICTING TERMS AND/OR CONDITIONS IN THIS WORK ORDER. NEITHER THE RATES NOR ANY OTHER SPECIFICATIONS IN THIS WORK ORDER ARE VALID OR BINDING IF THEY DO NOT COMPLY WITH THE TERMS AND CONDITIONS OF THE MASTER AGREEMENT.

ONLY COUNTY PROJECT DIRECTOR IS AUTHORIZED TO EXECUTE THIS WORK ORDER FOR THE COUNTY.

WORK ORDER IS NOT VALID WITHOUT PRIOR WRITTEN APPROVAL.

IV. COUNTY ACCEPTANCE OF CONTRACTOR'S BID

The County hereby accepts Contractor's bid above for the performance of Services under this Work Order and the Master Agreement.

Signature: _____

Date: _____

Name/Title: _____

INTENTIONALLY OMITTED

FUEL DISPENSING AND STORAGE EQUIPMENT
INSPECTION, COMPLIANCE, AND REPAIR SERVICES
MASTER AGREEMENT

CERTIFICATION OF EMPLOYEE STATUS

CONTRACTOR NAME

WORK ORDER NO. _____ COUNTY MASTER AGREEMENT NO. _____

I CERTIFY THAT: (1) I am an Authorized Official of Contractor; (2) the individual(s) named below is(are) this organization's employee(s); (3) applicable state and federal income tax, FICA, unemployment insurance premiums, and workers' compensation insurance premiums, in the correct amounts required by state and federal law, will be withheld as appropriate, and paid by Contractor for the individual(s) named below:

EMPLOYEES

- 1. _____
- 2. _____
- 3. _____
- 4. _____

I declare under penalty of perjury that the foregoing is true and correct.

Signature of Authorized Official

Printed Name of Authorized Official

Title of Authorized Official

Date

FUEL DISPENSING AND STORAGE EQUIPMENT
INSPECTION, COMPLIANCE, AND REPAIR SERVICES

MASTER AGREEMENT

CERTIFICATION OF NO CONFLICT OF INTEREST

CONTRACTOR NAME

WORK ORDER NO. _____ COUNTY MASTER AGREEMENT NO. _____

Los Angeles County Code Section 2.180.010.A provides as follows:

“Certain contracts prohibited.

- A. Notwithstanding any other section of this code, the County will not contract with, and will reject any bid or proposal submitted by, the persons or entities specified below, unless the board of supervisors finds that special circumstances exist which justify the approval of such contract:
 - 1. Employees of the County or of public agencies for which the Board of Supervisors is the governing body;
 - 2. Profit-making firms or businesses in which employees described in subdivision 1 of subsection A serve as officers, principals, partners, or major shareholders;
 - 3. Persons who, within the immediately preceding 12 months, came within the provisions of subdivision 1 of subsection A, and who:
 - a. Were employed in positions of substantial responsibility in the area of service to be performed by the contract; or
 - b. Participated in any way in developing the contract or its service specifications; and
 - 4. Profit-making firms or businesses in which the former employees, described in subdivision 3 of subsection A, serve as officers, principals, partners, or major shareholders.”

Contractor hereby declares and certifies that no Contractor Personnel, nor any other person acting on Contractor’s behalf, who prepared and/or participated in the preparation of the bid or proposal submitted for the Work Order specified above, is within the purview of County Code Section 2.180.010.A, above.

I declare under penalty of perjury that the foregoing is true and correct.

Signature of Authorized Official

Printed Name of Authorized Official

Title of Authorized Official

Date

CONTRACTOR ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT

Contractor Name _____

Work Order No. _____

County Master Agreement No. _____

GENERAL INFORMATION:

The Contractor referenced above has entered into a Master Agreement with the County of Los Angeles to provide certain services to the County. The County requires the Corporation to sign this Contractor Acknowledgement and Confidentiality Agreement.

CONTRACTOR ACKNOWLEDGEMENT:

Contractor understands and agrees that the Contractor employees, consultants, Outsourced Vendors and independent contractors (Contractor's Staff) that will provide services in the above referenced agreement are Contractor's sole responsibility. Contractor understands and agrees that Contractor's Staff must rely exclusively upon Contractor for payment of salary and any and all other benefits payable by virtue of Contractor's Staff's performance of Work under the above-referenced Master Agreement.

Contractor understands and agrees that Contractor's Staff are not employees of the County of Los Angeles for any purpose whatsoever and that Contractor's Staff do not have and will not acquire any rights or benefits of any kind from the County of Los Angeles by virtue of my performance of Work under the above-referenced Master Agreement. Contractor understands and agrees that Contractor's Staff will not acquire any rights or benefits from the County of Los Angeles pursuant to any agreement between any person or entity and the County of Los Angeles.

CONFIDENTIALITY AGREEMENT:

Contractor and Contractor's Staff may be involved with work pertaining to services provided by the County of Los Angeles and, if so, Contractor and Contractor's Staff may have access to confidential data and information pertaining to persons and/or entities receiving services from the County. In addition, Contractor and Contractor's Staff may also have access to proprietary information supplied by other vendors doing business with the County of Los Angeles. The County has a legal obligation to protect all such confidential data and information in its possession, especially data and information concerning health, criminal, and welfare recipient records. Contractor and Contractor's Staff understand that if they are involved in County work, the County must ensure that Contractor and Contractor's Staff, will protect the confidentiality of such data and information. Consequently, Contractor must sign this Confidentiality Agreement as a condition of work to be provided by Contractor's Staff for the County.

Contractor and Contractor's Staff hereby agrees that they will not divulge to any unauthorized person any data or information obtained while performing Work pursuant to the above-referenced Master Agreement between Contractor and the County of Los Angeles. Contractor and Contractor's Staff agree to forward all requests for the release of any data or information received to County Project Manager.

Contractor and Contractor's Staff agree to keep confidential all health, criminal, and welfare recipient records and all data and information pertaining to persons and/or entities receiving services from the County, design concepts, algorithms, programs, formats, documentation, Contractor proprietary information and all other original materials produced, created, or provided to Contractor and Contractor's Staff under the above-referenced Master Agreement. Contractor and Contractor's Staff agree to protect these confidential materials against disclosure to other than Contractor or County employees who have a need to know the information. Contractor and Contractor's Staff agree that if proprietary information supplied by other County vendors is provided to me during this employment, Contractor and Contractor's Staff shall keep such information confidential.

Contractor and Contractor's Staff agree to report any and all violations of this agreement by Contractor and Contractor's Staff and/or by any other person of whom Contractor and Contractor's Staff become aware.

Contractor and Contractor's Staff acknowledge that violation of this agreement may subject Contractor and Contractor's Staff to civil and/or criminal action and that the County of Los Angeles may seek all possible legal redress.

Signature of Authorized Official: _____

Date: ____/____/____

Printed Name of Authorized Official: _____

Title of Authorized Official: _____

CONTRACT DISCREPANCY REPORT

TO:

FROM:

DATES: Prepared by County: _____ Received by Contractor: _____

Returned by Contractor: _____

Action Completed: _____

DISCREPANCY PROBLEMS: _____

Signature of County Representative Date

CONTRACTOR RESPONSE (Cause and Corrective Action): _____

Signature of Contractor Representative Date

COUNTY EVALUATION OF CONTRACTOR RESPONSE: _____

Signature of County Representative Date

COUNTY ACTIONS: _____

CONTRACTOR NOTIFIED OF ACTION:

County Representative's Signature and Date

Contractor Representative's Signature and Date

Los Angeles County Sheriff's Department

Application for Access to Custody Facilities

PLEASE READ CAREFULLY BEFORE FILLING OUT THIS APPLICATION

All applications will be denied for any of the following reasons:

- Applicant made untruthful or incomplete statements on applications,
- Applicant listed illegal use of drugs within the past five years,
- Applicant has had convictions for drug sales,
- Applicant is currently on Parole/Probation,
- Applicant has been incarcerated in any prison/jail within the last years,
- Applicant has been convicted for any of the following: murder, sex crime (other than misdemeanor prostitution), weapons law violations, felonious assault, or spousal abuse, or
- Applicant has outstanding warrants.

If any of the above applies to you, please provide additional details on the "ATTACHMENT." All information will be verified by a **CRIMINAL BACKGROUND CHECK**. If the application is denied, only the applicant will be afforded a reason as to why he/she was denied clearance. Please initial here: _____

Name _____ Social Security # _____

Home Address _____
Street City Zip Code

C.D.L. / I.D. # _____ Date of Birth _____ E-mail _____
(ATTACH COLOR COPY)

Home Phone # _____ Work # _____ Cell # _____

Sex _____ Race _____ Hair _____ Eyes _____ Height _____ Weight _____

Occupation _____ Employer _____

Work Address _____
Street City Zip Code

Requesting Unit _____ Program Name _____

Non-Escort _____ Escort _____ Atty. Room _____ Facility Access _____

Sheriff's Sponsor _____ Date _____

Approved / Disapproved _____ Date _____

CONTACT IN CASE OF EMERGENCY:

Name _____ Relationship _____

Address _____
Street City Zip Code

Telephone # _____ Cell # _____

AFFILIATION:

Name of Organization/Unit _____

Telephone # _____ E-mail _____

What service will you provide? _____

_____ How often? _____

ENTRY CRITERIA:

If you answer **YES** to any question, please provide additional details on the "ATTACHMENT."

1. When was the last time you used drugs? _____

2. Are you currently on Parole/Probation? _____

3. Have you been arrested within the last five years? (Prison/Jail/Youth Authority/Camp) _____

4. Have you ever been in State or Federal Prison? _____

5. Do you have any relatives/friends incarcerated within the Los Angeles County Jail system? If yes, provide the following information:

Name of Inmate	Booking #	Facility	Relationship
----------------	-----------	----------	--------------

6. Have you ever been acquainted with a member(s) of a criminal organization or street gang? _____

7. Have you ever previously applied for or been denied access to a custody facility? _____

Please read carefully before signing:

I request the specified access and certify, under penalty of perjury, that the information provided by me in this application, including all attachments and supporting documents, is accurate, complete, and true. I understand that failing to provide or disclose all requested information or misrepresenting or concealing any requested information, may cause this application to be delayed or denied. I will be expected to obey all Rules, Regulations and Security Procedures. My failure to do so will result in forfeiture of my clearance with the Los Angeles County Sheriff's Department.

Signature: _____ Date: _____

ATTACHMENT

SUBSEQUENT EXECUTED WORK ORDERS
(NOT ATTACHED BUT INCORPORATED HEREIN BY REFERENCE)