Governance of the Los Angeles Comprehensive Homeless Services System

A Public-Private Partnership (P3) system

Government		Central Coordinator		Service Providers
City of Los Angeles County of Los Angeles	↔	LAHSA	↔	Over 300 Service Providers
City of Long Beach	↔	Health and Human Services Department	↔	Service Providers
City of Atlanta	↔	Partners for Home (non-profit)	↔	Service Providers

A Public-Private Partnership (P3) system

| Government	↔	Central Coordinator	↔	Service Providers
City of Los Angeles County of Los Angeles	↔	LAHSA	↔	Over 300 Service Providers

Key Points
- Recognize the critical role of the private sector in the system
- Contracts are an essential component of managing the system and all of its relationships

The LAHSA Strategic Plan

PREVENTION

HOUSING CREATION

-- People are housed
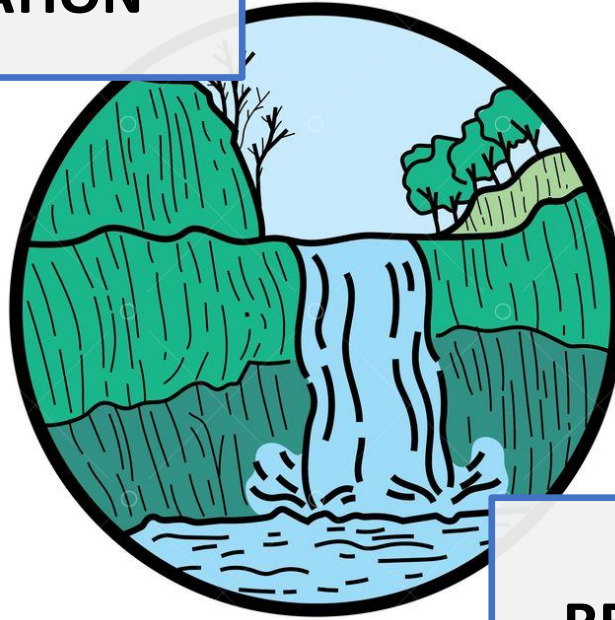
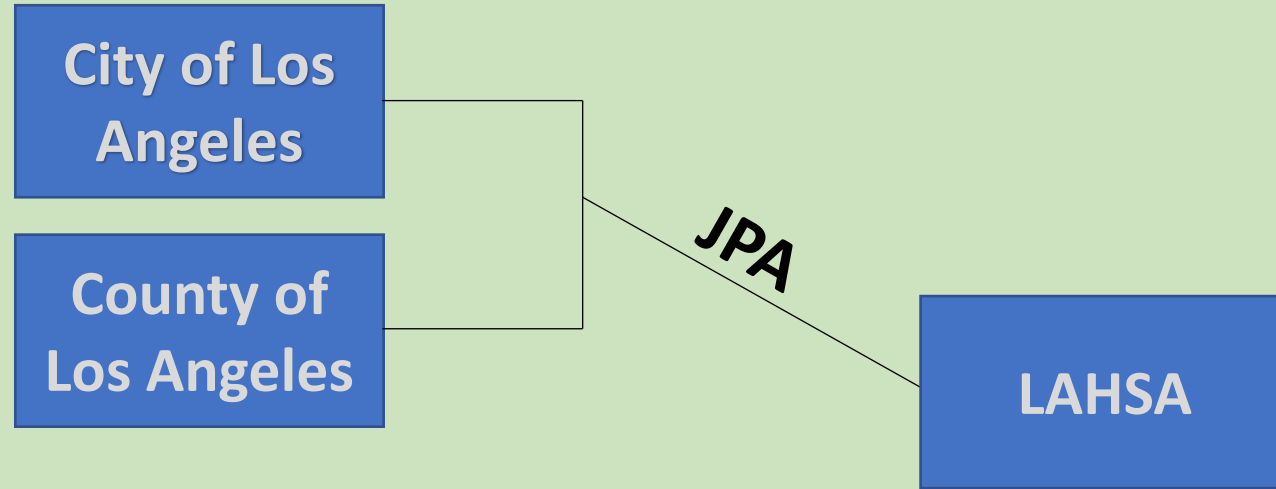-- People experiencing homelessness

REHOUSING

STREET MANAGEMENT

The Current Homelessness Response System

City of Los Angeles

County of Los Angeles
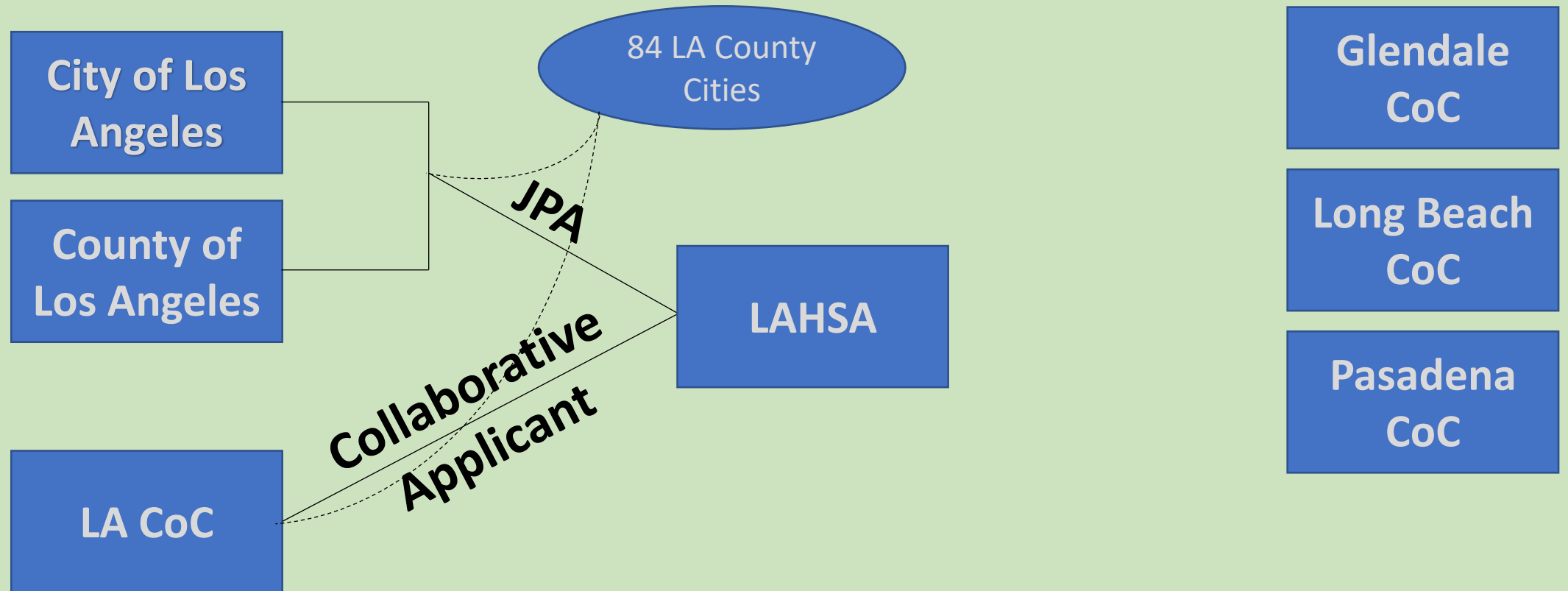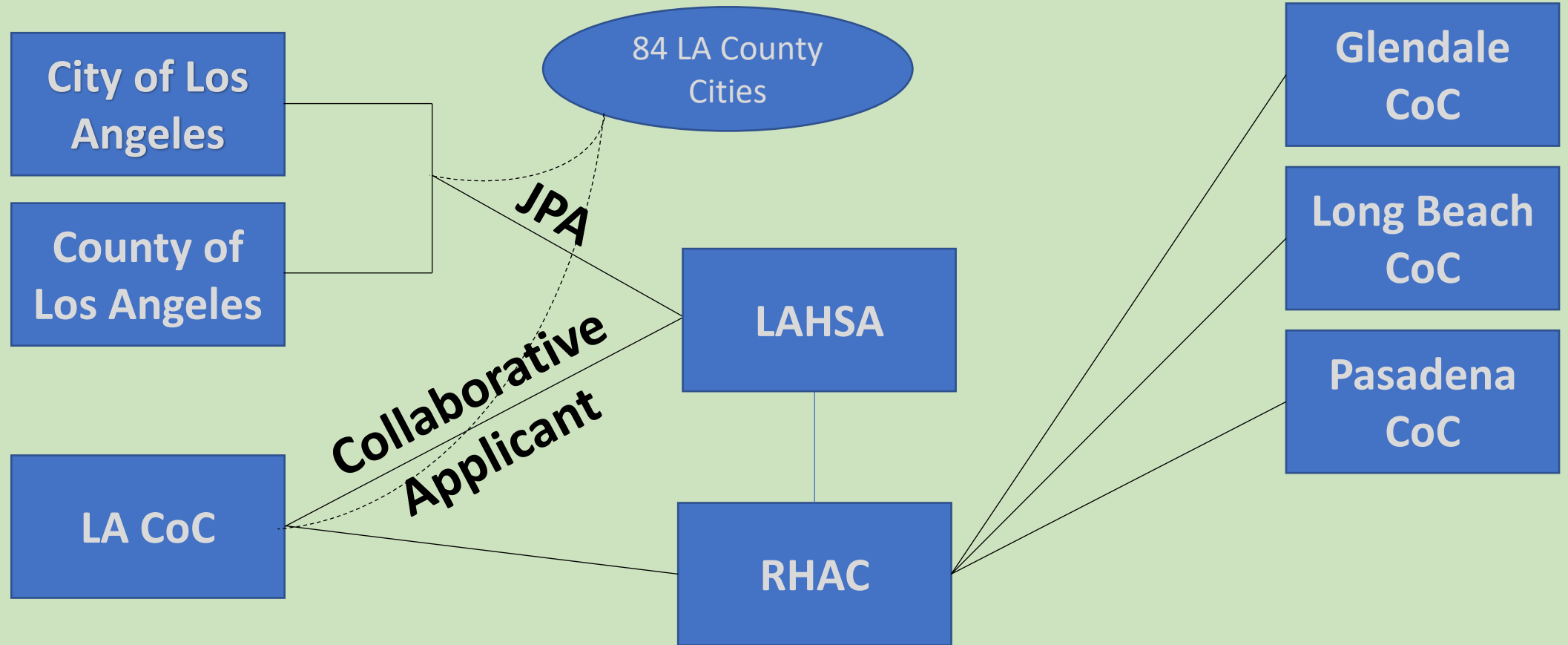
The Current Homelessness Response System

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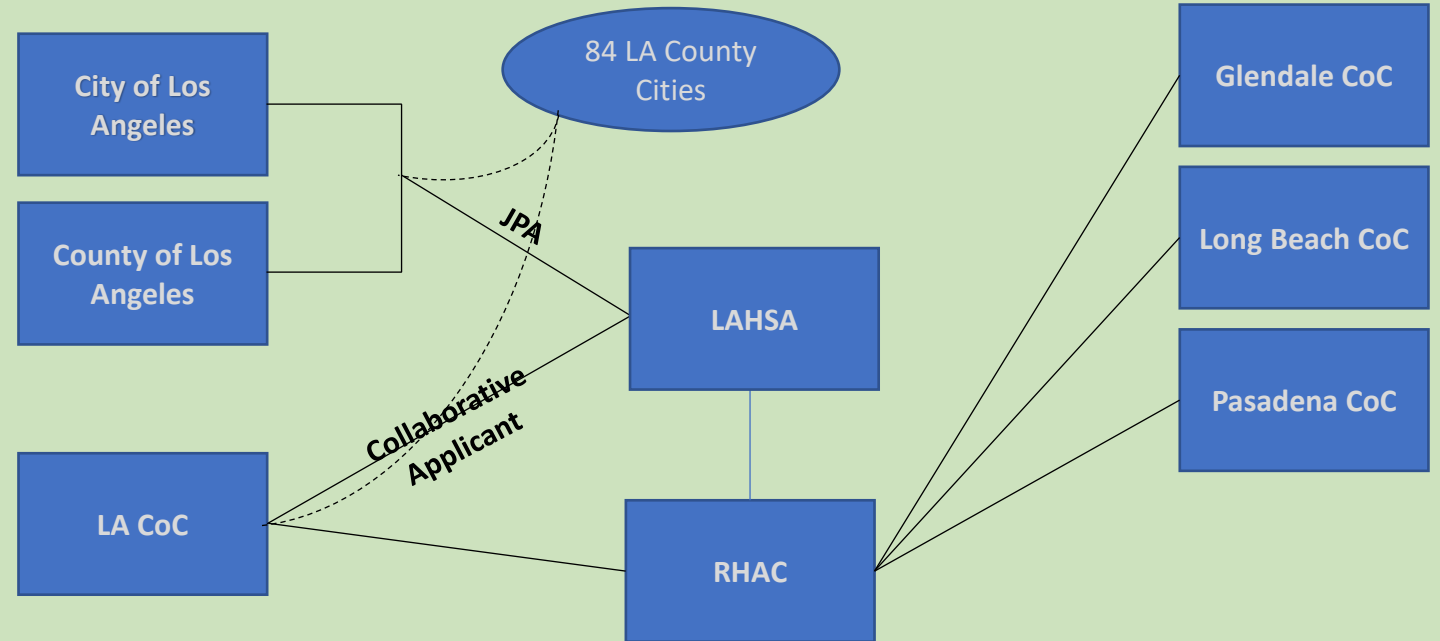
JPA

LAHSA

The Current Homelessness Response System

The Current Homelessness Response System

The Current Homelessness Response System

Key points
- Elected officials not integrated into the system
- The system is complex
- Parts of the system have authority with no accountability
- Parts of the system are held accountable, but have no authority

Administrative and Operations Issues

- **Improve communications**
  - **clear understanding of a highly complex system**

- **Data and Metrics**
  - **develop meaningful measures of success**

Administrative and Operations Issues

- **LAHSA Budget**
  - improve access to information

- **One-time, Limited Funding**
  - ensure greater certainty for service providers
  - AB 71

- **Capacity and Turn-over**
  - funding uncertainty creates instability for staff

Administrative and Operations Issues

- **Outreach**
  - **-- Multiple teams**
  - **-- Multiple funding sources**
  - **-- Extensive coordination**

  - **-- Better alignment among all stakeholders**
  - **-- Improve understanding of roles**

Administrative and Operations Issues

- **Contracting**
    - **-- various solutions required to address**
    - **-- solutions must include all governance relationships**

City of Los Angeles	↔	LAHSA
LAHSA	↔	Service Providers
City of Los Angeles	↔	County of Los Angeles

Administrative and Operations Issues

- **Geographic Focus**
  - **– resolve regional vs. local**

1. Antelope Valley
2. San Fernando Valley
3. San Gabriel Valley
4. Metro
5. West
6. South
7. East
8. South Bay *includes Catalina Island*

Outreach Engagement Framework

- 166 Government-funded Outreach Teams

  ❖ 93 teams administered by LAHSA
  ❖ 73 teams administered by the County

- Several Teams

  ❖ Homeless Engagement Teams (HETs)
  ❖ Multiple Disciplinary Teams (MDTs)
  ❖ C3 Teams (County+City+Community)
  ❖ Homeless Outreach Mobile Engagement Teams (HOME)

Outreach Engagement Framework

- Types of Outreach
  - ❖ Emergency Outreach
    Focused on outreach associated with an immediate emergency, such as an individual mental health event, a wildfire, or COVID.

  - ❖ General Outreach
    Focused on the dedicated work to help individuals connect with services and find a housing placement.

  - ❖ Sanitation Outreach
    Focused on a scheduled clean-up event that requires temporary or permanent relocation from a specific site.

Outreach Engagement Framework

- Ensures that staff are dedicated to a specific type of Outreach

- Increases staffing for General Outreach

- Establishes a base number of HETS for each Council District and allocates additional HETs to areas with higher need

- Establishes a City staffing team to enhance coordination of outreach efforts among City, County, LAHSA, and Service Providers.

- Seeks to improve cultural and disability competency among outreach workers