## View results

Respondent

75 Anonymous

639:29
Time to complete

# **Inspection Information**

## 1. Location

|    |                               | Courts  | Jails      | Sheriff Station |
|----|-------------------------------|---------|------------|-----------------|
|    | Location                      | $\circ$ | <b>(a)</b> | $\bigcirc$      |
| 2. | Location *                    |         |            |                 |
|    | Mens Central Jail             |         |            |                 |
| 3. | Date of Previous Inspection * |         |            |                 |
|    | 5/13/2025                     |         |            |                 |
| 4. | Date of this Inspection *     |         |            |                 |
|    | 7/22/2025                     |         |            | <b>:</b> :      |
| 5. | Time *                        |         |            |                 |
|    | 6:00pm                        |         |            |                 |

| 6. 0 | Commissioner(s) - (Select all that Apply) *   |
|------|---|
|      | Ingrid Archie   |
|      | Puja Bhatia   |
|      | Haley Broder  |
|      | Norma Cumpian   |
|      | Wynter Daggs  |
|      | Mark - Anthony Clayton Johnson  |
|      | Bob Frutos  |
|      | Dr. Cheryl N. Grills  |
| [    | Katherine Hennigan Ohanesian  |
|      | Eric J. Miller  |
|      | Raymond Regalado  |
|      | Alexander Sherman   |
|      | Joahanna Terrones   |
|      | Mary Veral  |
|      | Other   |
|      |   |
|      |   |
|      | Facility Information  |
|      | acility Name/Location Name *  |
| C    | ourthouse names and locations: https://www.lacourt.org/courthouse   |
| P    | atrol Names and locations Stations: <a href="https://lasd.org/stations/">https://lasd.org/stations/</a>         |
| L    | A County Jail Facilities names and locations: https://lasd.org/custody/   |
|      | Men's Central Jail  |
| 8. F | acility Address *   |
| C    | ourthouse names and Locations: https://www.lacourt.org/courthouse   |
| P    | atrol Names and Station Locations: https://lasd.org/stations/   |
| L    | A County Jail Facilities Names and Locations: <a href="https://lasd.org/custody/">https://lasd.org/custody/</a> |
|      | 441 Bauchet St, Los Angeles, CA 90012   |
| 9. N | lame and Title of LASD Supervisor Contacted *   |
|      | Watch Commander: Lt Joseph Grigorian  |

| 10. Census: Capacity *  |
|---|
| 4447  |
| 11. Current Census *  |
| 3858  |
| 12. Location(s) Inspected: *                                    |
| Be specific, include Module(s) name(s)                          |
| 1750, 2600  |
| 13. Issues reported to (Select all that Apply): *               |
| BOS   |
| Officer in Charge   |
| ✓ LASD  |
| ☐ ISD   |
| OIG   |
| COC   |
| Other   |
| 14. Name of the person(s) issues were reported to: *            |
| Watch Commander: Lt Joseph Grigorian                            |
| 15. Contact Information of the person(s) contacted: *           |
| jhgrigor@lasd.org   |
|   |
| Conditions of Confinement                                       |
|   |
| 16. Condition of Confinement: Cells/Toilets/Sinks               |
| 16. Condition of Confinement: Cells/Toilets/Sinks  Satisfactory |
|   |
| Satisfactory  |

## 17. Condition of Confinement COMMENTS RE: Cells/Toilets/Sinks

broken toilets, sinks, and water systems in affected cells, particularly 1750G #4 and #5, 1750B #17, #23, #16, 2600B #2, #3, #4, #5, #6, and #11. Excessive grime, filth, and graffiti in all noted cells.

| 18. | Condition of Confinement: Showers (water temperature, rust, mold etc.)             |
|-----|--|
|     | ○ Satisfactory   |
|     | Unsatisfactory   |
|     | Corrective Action Needed   |
|     | Not Applicable   |
| 19. | Conditions of Confinement COMMENT RE: Showers (water temperature, rust, mold etc.) |
|     | observed to be dirty and water running continuously in 1750B                       |
| 20. | Condition of Confinement: Crowding   |
|     | Satisfactory   |
|     | Unsatisfactory   |
|     | Corrective Action Needed   |
|     | Not Applicable   |
| 21. | Condition of Confinement: Cleanliness/Graffiti                                     |
|     | Satisfactory   |
|     | Unsatisfactory   |
|     | Corrective Action Needed   |
|     | Not Applicable   |
| 22. | Conditions of Confinement COMMENT RE: Cleanliness/Graffiti                         |
|     |  |
| 23. | Condition of Confinement: Safety, Conflict, Tension                                |
|     | Satisfactory   |
|     | Unsatisfactory   |
|     | Corrective Action Needed   |
|     | Not Applicable   |

## 24. Conditions of Confinement COMMENT RE: Safety, Conflict, Tension

deputies ignore safety checks and refuse to respond when approached. Reported staff throwing away grievances and experiencing retaliation, but declined to elaborate due to safety concerns. in 2600, incarcerated individual was seen wondering and walking outside his cell. Deputy Dich instructed the person to return to his cell, stating, "I'm tired of you leaving your cell... you keep doing this... now you are making me mad." The individual returned after the deputy opened the door. It is unclear how long he had been out, but there is a possibility the door had been tampered with or left unsecured.

| 25. | Con        | dition of Confinement: Common Areas   |
|-----|------------|---|
|     | $\bigcirc$ | Satisfactory  |
|     | $\bigcirc$ | Unsatisfactory  |
|     | $\bigcirc$ | Corrective Action Needed  |
|     | $\bigcirc$ | Not Applicable  |
|     |            |   |
|     |            |   |
|     |            | Nutrition   |
| 26. | Nut        | rition: Quality/Concerns  |
|     |            | Satisfactory  |
|     |            | Unsatisfactory  |
|     |            | Corrective Action Needed  |
|     | $\bigcirc$ | Not Applicable  |
| 27. | Nut        | rition COMMENT RE: Quality/Concerns   |
|     | acr        | oss all units' food is being delivered late and served at cold temperatures. Visible mold on bread received today for lunch, confirmed by both commissioners in 60. |
| 28. | Nut        | rition: Access to special diets   |
|     | $\bigcirc$ | Satisfactory  |
|     |            | Unsatisfactory  |
|     |            | Corrective Action Needed  |
|     | $\bigcirc$ | Not Applicable  |
| 29. | Nut        | rition COMMENT RE: Access to special diets  |
|     | spe        | cial diets are not being honored or provided for individuals with medical clearance and those with allergies  |
|     |            |   |

# **Trustees**

| 25, 10:47 AM<br>30. <b>Trustees:</b> Quarters |              | Sybil Brand Comr | nission INSPECTION REPORT                  |                |
|---|--------------|------------------|--|----------------|
| Satisfactory                                  |              |                  |  |                |
| Unsatisfactory                                |              |                  |  |                |
| Corrective Action                             | Needed       |                  |  |                |
| Not Applicable                                |              |                  |  |                |
|   |              |                  |  |                |
|   |              |                  |  |                |
| Medical S                                     | Services     |                  |  |                |
| 31. <b>Medical Services</b>                   |              |                  |  |                |
|   | Satisfactory | Unsatisfactory   | Corrective Action Needed                   | Not Applicable |
| Access  |              |                  |  |                |
| Wait Times                                    |              |                  |  |                |
| Responsiveness                                |              |                  |  |                |
| TB and Other<br>Medical<br>Screening          | $\circ$      | 0                | $\circ$                                    |                |
| Dental  |              |                  | $\bigcirc$                                 |                |
| Vision  |              |                  | $\bigcirc$                                 |                |
| Infectious<br>Disease<br>Protocol             | $\bigcirc$   | 0                | $\circ$                                    |                |
| 32. <b>COMMENTS RE:</b> M                     | 1edical      |                  |  |                |
|   |              |                  | dietary orders issued by medical staff are |                |

compliance with

# **Mental Health**

## 33. Mental Health Services

|  | Satisfactory                       | Unsatisfactory                      |                             |                |
|--|------------------------------------|-------------------------------------|-----------------------------|----------------|
| Access   | $\bigcirc$                         | $\bigcirc$                          | $\bigcirc$                  | $\bigcirc$     |
| Wait Times   | $\bigcirc$                         | $\bigcirc$                          |                             |                |
| Treatment<br>Options   | $\circ$                            | $\bigcirc$                          | 0                           | $\bigcirc$     |
| Assessment<br>Procedures   | $\circ$                            | 0                                   | 0                           | $\bigcirc$     |
| COMMENTS RE: N   | Mental Health                      |                                     |                             |                |
|  |                                    |                                     |                             |                |
| Telephon   | nes                                |                                     |                             |                |
| Telephones   |                                    |                                     |                             |                |
|  | Satisfactory                       | Unsatisfactory                      | Corrective Action Needed    | Not Applicable |
| Access   | $\bigcirc$                         |                                     | $\bigcirc$                  | $\bigcirc$     |
|  |                                    |                                     |                             |                |
| Functionality  |                                    |                                     |                             | $\bigcirc$     |
|  | Telephones                         | •                                   | 0                           | O              |
| COMMENTS RE: 1   |                                    | nes to call loved ones or attorneys | O                           |                |
| comments Re: 1   | es or limited to no access to phor | n Programming (EBI)                 | Corrective Action           | Not Applicable |
| nonfunctional phone  Education  Education  Education Based                   | n Based Incarceration              | n Programming (EBI)                 | Corrective Action<br>Needed | Not Applicable |
| comments Re: 1 nonfunctional phone  Education  Education Based  Availability | n Based Incarceration              | n Programming (EBI)                 |                             | Not Applicable |
| nonfunctional phone  Education  Education  Education Based                   | n Based Incarceration              | n Programming (EBI)                 |                             | Not Applicable |

39. EBI: Volunteer Services

|                        | Satisfactory                   | Unsatisfactory | Corrective Action Needed | Not Applicable |
|------------------------|--------------------------------|----------------|--------------------------|----------------|
| Туре                   | $\bigcirc$                     | $\bigcirc$     | $\bigcirc$               |                |
| Access                 | $\bigcirc$                     | $\bigcirc$     | $\bigcirc$               | $\bigcirc$     |
| Concerns               | $\bigcirc$                     | $\bigcirc$     | $\bigcirc$               |                |
| 40. <b>COMMENTS RE</b> | <b>EBI:</b> Volunteer Services |                |                          |                |
|                        |                                |                |                          |                |
|                        |                                |                |                          |                |
|                        |                                |                |                          |                |
| Clean C                | lothing and Bedding            | I              |                          |                |
| 41. Clean Clothing     | and Bedding (including laun    | dry practices) |                          |                |
| Satisfactory           |                                |                |                          |                |
| Unsatisfactory         |                                |                |                          |                |
| Corrective Act         | ion Needed                     |                |                          |                |
| Not Applicable         | e                              |                |                          |                |
|                        |                                |                |                          |                |
|                        |                                |                |                          |                |
| Facilitie              | es/Maintenance                 |                |                          |                |
| 42. Facilities/Maint   | enance: Back Log Unfilled (    | Order(s)       |                          |                |
| Satisfactory           |                                |                |                          |                |
| Unsatisfactory         | ,                              |                |                          |                |
| Corrective Act         | ion Needed                     |                |                          |                |
| Not Applicable         | e                              |                |                          |                |
|                        |                                |                |                          |                |
|                        |                                |                |                          |                |
| Deputy                 | Staffing                       |                |                          |                |

43. **Deputy Staffing:** Quality of Interactions w/Detainees

|   | Satisfactory                | Unsatisfactory   | Corrective Action Needed                           | Not Applicable                    |
|---|-----------------------------|--|--|-----------------------------------|
| Use of Force<br>(Last 30 days)                        | $\bigcirc$                  |  | $\bigcirc$   |                                   |
| Assault on Staff<br>(Last 30 days)                    | $\circ$                     | $\circ$  | $\circ$  |                                   |
| Staff Training<br>(MH, trauma<br>informed etc.)       | $\circ$                     | 0  | $\circ$  | •                                 |
| 44. <b>Deputy Staffing (</b>                          | COMMENTS RE: Quality        | of Interactions w/Detainees  |  |                                   |
|   |                             |  |  |                                   |
| 45. <b>Detainee Compla</b>                            | ints/Concerns COMME         | ENTS:  |  |                                   |
|   |                             | encing retaliation but declined to ela<br>to seek clarification or ask for basic | borate due to safety concerns. Reported c<br>needs | leputies ignore safety checks and |
| 46. <u>Deputy</u> Complain                            | nt/Concerns COMMENT         | rs:  |  |                                   |
| watch commander up<br>person for unknown re           |                             | ern regarding an incident earlier in t   | he afternoon where a deputy was alleged            | y attacked by an incarcerated     |
| 47. Prior Corrective A                                | ction Resolution:           |  |  |                                   |
|   |                             |  |  |                                   |
| 48. <b>Detainee Docume</b>                            | ntations (e.g., intake/rele | ease, procedures):   |  |                                   |
|   | Satisfactory                | Unsatisfactory   | Corrective Action Needed                           | Not Applicable                    |
| Classification  |                             |  | $\bigcirc$   |                                   |
| Logs  | $\bigcirc$                  | $\bigcirc$   | $\circ$  | $\bigcirc$                        |
| Detainee<br>management                                |                             |  | $\circ$  | $\bigcirc$                        |
| Exit interview -<br>policies/proced<br>ure grievances | $\circ$                     | $\circ$  | $\circ$  | $\circ$                           |
| Generated<br>funds                                    | $\bigcirc$                  | $\circ$  | $\circ$  | $\circ$                           |
| 49. <b>Detainee Docume</b>                            | ntation COMMENTS:           |  |  |                                   |
|   |                             |  |  |                                   |

| Disc | cipline Proceedings:     |
|------|--------------------------|
|      | Satisfactory             |
|      | Unsatisfactory           |
|      | Corrective Action Needed |
|      | Not Applicable           |
|      | Disc                     |

# **Inspection: Special Focus**

# 51. Inspection: Special Focus

|               | Satisfactory | Unsatisfactory | Corrective Action Needed | Not Available |
|---------------|--------------|----------------|--------------------------|---------------|
| COC           | $\bigcirc$   | $\bigcirc$     | $\bigcirc$               |               |
| Community     | $\bigcirc$   | $\bigcirc$     | $\bigcirc$               |               |
| CHS           | $\bigcirc$   | $\bigcirc$     | $\bigcirc$               |               |
| DMH           |              | $\bigcirc$     | $\bigcirc$               |               |
| DPH           | $\bigcirc$   | $\bigcirc$     | $\bigcirc$               |               |
| Facilties     | $\bigcirc$   |                | $\bigcirc$               |               |
| Food Services | $\bigcirc$   | $\bigcirc$     | $\bigcirc$               |               |
| OIG           | $\bigcirc$   | $\bigcirc$     | $\bigcirc$               | $\bigcirc$    |
| Other         | $\bigcirc$   | $\bigcirc$     | $\bigcirc$               |               |

|               | spection: Special Focus Request (Select all that Apply):   |
|---------------|--|
|               | ] coc  |
|               | Community  |
|               | ] CHS  |
|               | DMH  |
|               | ] DPH  |
|               | Facilities Facilities                                      |
|               | Food Services  |
|               | OIG  |
|               | ] N/A  |
|               | Other  |
| 53. Ins       | spection: Special Focus Request Comments:                  |
|               |  |
| 54. <b>Pr</b> | ison Rape Elimination Act (PREA) Issues:                   |
|               | Satisfactory   |
|               | Unsatisfactory   |
| $\subset$     | Corrective Action Needed                                   |
|               | Not Applicable   |
|               |  |
|               |  |
|               | INSPECTION DETAILS - ANCHORED TO SUMMARIZE #3 THROUGH #106 |
| 55. Ins       | spection Detail for #:                                     |
|               |  |
| 56. Ins       | spection Detail for #:                                     |
|               |  |
|               | enaction Detail for #                                      |
| 57. Ins       | spection Detail for #:                                     |

| 58. | Inspection Detail for <b>OIG</b> Request Related to:                |
|-----|---|
|     |   |
| 59. | Inspection Detail for <b>COC</b> Request Related to:                |
|     |   |
| 60. | Inspection Detail for <b>Community Request</b> Related to:          |
|     |   |
| 61. | Inspection Detail: EBI  |
|     |   |
| 62. | Inspection Detail: Medical  |
|     |   |
| 63. | Inspection Detail: Medical  |
|     |   |
| 64. | Inspection Detail: Building and Maintenance (Select all that apply) |
|     | Lawns   |
|     | Recreation Area   |
|     | Blacktop  |
|     | Asphalt   |
|     | General Condition   |
|     | Paint   |
|     | Roof  |
|     | Drains/Gutters  |
|     | Not Applicable  |
|     | Other   |
| 65. | Inspection Detail: Building and Maintenance                         |
|     |   |

| 66. | Insp       | <b>Detail:</b> Interior of Building(s) and Maintenance (Select all that apply) |
|-----|------------|--|
|     |            | Walls  |
|     |            | Paint  |
|     |            | Floors   |
|     |            | Drains   |
|     |            | Plumbing fixtures working  |
|     |            | Air Vents  |
|     |            | Windows  |
|     |            | Not Applicable   |
|     |            | Other  |
| 67. | Insp       | ection Detail <b>Interior of Building</b> :                                    |
|     |            |  |
| 68. | Are        | Cleaning fluids and chemicals labeled and safely stored?                       |
|     |            | Yes  |
|     |            | No   |
|     |            | Not Applicable   |
|     | $\bigcirc$ | Other  |
| 69. | Wea        | pons locker present?   |
|     |            | Yes  |
|     |            | No No  |
|     | $\bigcirc$ | Not Applicable   |
|     | $\bigcirc$ | Other  |
| 70. | Recr       | reation/Sports Equipment:  |
|     |            |  |
|     |            |  |

## 77. Narrative Report

Inspection Narrative: Men's Central Jail (MCJ)

Date: July 22, 2025 Time: 6:00 PM – 7:45 PM Location: Men's Central Jail

Conducted by: Commissioner Broder, Commissioner Terrones Check-In with: Lt. Joseph Grigorian, Watch Commander

Facility Capacity: 4,447 Current Population: 3,858

Upon arrival, check-in was conducted with Watch Commander Lt. Joseph Grigorian. During the check-in, Lt. Grigorian raised concern regarding an incident earlier in the afternoon where a deputy was allegedly attacked by an incarcerated person.

MODULE 1750 - B&G ROW

G Row Observations & Reports

**Environmental Conditions:** 

- -The shower stall was observed to be dirty with water running continuously, contributing to possible mold or mildew growth and water waste.
- -Lighting in the row was dim, reducing visibility and potentially affecting mood and safety.
- -Cell doors and observation windows were grime-covered, indicating infrequent or ineffective cleaning.
- -Overdose prevention materials (Narcan & fentanyl education poster) were present, which is a positive harm reduction measure.
- -(Cell #4): Sink does not drain properly, resulting in water backup and unsanitary conditions. Reports consistent access to showers, meals, and court transportation. Has been detained in county jail for approximately 2 years pending trial/sentencing—raising concerns about pretrial detention conditions and mental health stress.

B Row Observations & Reports

Environmental & Sanitary Conditions:

- -Deep layers of filth were observed on many observation windows, especially cells #7, #8, and #11.
- -TV access is limited to 2 channels with no sound or closed captions, impairing access for individuals with hearing challenges and depriving general entertainment or educational value.
- -Bread with visible mold was served during a recent lunch—verified by commissioners—posing a serious food safety concern.
- -In #9 and #11, window obstructions prevent visibility out of the cell, contributing to sensory deprivation.
- -Cells have graffiti, inconsistent temperature control, and little evidence of routine cleaning.
- -Toilet issues reported in multiple cells:
- #17: Leaking toilet
- #23: Partial flush and no water stream
- #16: Abandoned cell with brown stains down the wall
- -Brown-stained light fixture near #19 following a past flood suggests possible exposure to hazardous waste.

Access to Services:

- -Limited yard/dayroom time; several incarcerated reported no outdoor time for weeks to months, including cell#2 and others.
- -Reports of grievances being ignored or thrown out; some I/Is declined to elaborate due to fear of retaliation (cell #4).
- -Cell #2: Reports only 1 roll of toilet paper per week, inconsistent hygiene resources.

Medical, Mental Health, & Dietary Concerns – 1750B

Unmet Special Dietary Needs:

- -Cell#15: receiving peanut butter and bologna despite allergies.
- -Cell #17: peanut butter allergy + unmet medical needs.
- -Cell#4: cleared for a special diet but not receiving it.
- -Serious food safety issues and legal exposure due to failure to honor dietary restrictions.

Critical Medical Needs:

-Cell#19 reportedly vomiting blood for over a month with no medical treatment.

## Sybil Brand Commission INSPECTION REPORT

-Cell#24: Spanish-speaking individual, Untreated mental health symptoms, Ineffective current medication, has barriers to psychiatric care, has had multiple denied or ignored attempts to enroll in MAT/Suboxone treatment for opioid use disorder.

## 78. Narrative Continued

### 2600 Module

Upon entering 2600, the module had a strong odor of campfire smoke. Deputy Dich approached commissioners and challenged their presence in the module, requesting an escort despite earlier communications indicating it was not required. He was visibly frustrated and dismissive. During this time, an incarcerated individual was seen walking outside his cell. Deputy Dich instructed the person to return to his cell, stating, "I'm tired of you leaving your cell... you keep doing this... now you are making me mad." The individual returned after the deputy opened the door. It is unclear how long he had been out, but there is a possibility the door had been tampered with or left unsecured.

#### Air & Water Issues:

- -Persistent massive smoke odor in unit.
- -Cell #2: No hot water.
- -Cell #11: Only hot water; no access to cold water.

### Security & Access:

- -Two cell doors appear to be malfunctioning or left unlocked.
- -Deputy Dich attempted to block inspector access without escort.

### Plumbing & TV:

- -Cell #3: Ongoing issues with phone, toilet, and sink. Incarcerated person reported a broken toilet for over 3 weeks. Toilet was covered with a towel. Noted that "nicer" deputies allow him to use the dayroom toilet when available. Light was covered with cloth; graffiti was observed on the walls.
- -Cell #4:Four individuals housed in cell with dim lighting covered by cloth. Reported that the sink only produces hot water. Food is served cold due to delays in distribution. Phone is inoperable; no visits in over a month.

Cell#5 Occupant in cell for the past 7 days. Phone is non-functional. Stated deputies ignore safety checks and refuse to respond when approached. Reported no shower in over a week due to court transportation. Complained of excessive smoke odors throughout jail causing sinus and eye irritation.

- -Cell #6: Toilet leaks and will not flush.
- -Cell #7: Non-functioning TV.

## Medical Requests:

Cell#10: - Individuals requested transfer to Wayside and access to medical attention.

#11: Individuals reported to be in need of sleep-related medical support; requests work assignment. multiple individuals have made request for both medical and dental care and work requests.

## Recommendations:

## Sanitation & Maintenance

- -Deep cleaning of all common and cell surfaces, including glass in 1750B (#7, #8, #11).
- -Immediate repair of plumbing in 1750G #4, 1750B #17 and #23, and 2600B #3, #4, #6.
- -Consistent maintenance of lighting, toilets, and sinks across all units.
- -Address and clean biohazard stains in 1750B #16 and hall above #19.

### **Environmental Controls**

- -Inspect HVAC systems to resolve extreme heat (1750G #5) and cold temperatures (1750G Bustamente).
- -Investigate persistent smoke smells in 2600B.
- -Repair ventilation in 2600B and 1750G.

## **Basic Necessities**

- -Ensure regular delivery of toilet paper and timely, safe meals.
- -Inspect for moldy food and conduct immediate kitchen safety review.
- -Ensure working TVs with captions and adequate channels.

## Medical & Legal Access

- -Immediate response to urgent medical cases, including:
- -Vomiting blood (1750B #19),
- -Sleep/mental health (2600B #11),
- -Ear/dental needs,
- -Allergies to PB.
- -Full enforcement of special dietary orders.
- -Language-accessible psychiatric services for Spanish speakers.
- -Ensure access to MAT/Suboxone programs and follow up on all enrollments.

## Oversight & Staff Conduct

- -Investigate staff retaliation claims.
- -Enforce transparency and accessibility for grievance processes.
- -Investigate obstruction of inspector access.
- -Provide staff with training in trauma-informed care and professional communication.

### Mental Health & Safety

- -Offer counseling or wellness checks for individuals in prolonged isolation.
- -Provide psychiatric evaluations where requested.

## Sybil Brand Commission INSPECTION REPORT

-Thoroughly inspect all lock mechanisms and resolve any malfunctioning doors.

Out-of-Cell Time & Recreation
-Reinforce yard and dayroom time policies.
-Ensure shower access, especially post-court.

79. Narrative Continued

Transparency & Privacy: Clean and restore window visibility in 17508 (#9, #11) and others where covered. Maintain visual access from inside and outside for safety. Grievance Process: Ensure all grievances are logged, tracked, and responded to. Posted clearly in all units with visible instructions.

80. Narrative Continued

81. Narrative Continued

82. Narrative Continued

83. Overall, how would you rate this facility? \*

Satisfactory

Unsatisfactory