

[View results](#)

Respondent

74 Anonymous

118:09

Time to complete

Inspection Information

1. Location

	Courts	Jails	Sheriff Station
Location	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

2. Location *

Twinn Towers Correctional Facility

3. Date of Previous Inspection *

6/24/2025

4. Date of this Inspection *

7/21/2025

5. Time *

6:00pm

6. Commissioner(s) - (Select all that Apply) *

- ☐ Ingrid Archie
- ☐ Puja Bhatia
- ☐ Haley Broder
- ☐ Norma Cumpian
- ☐ Wynter Daggs
- ☐ Mark - Anthony Clayton Johnson
- ☐ Bob Frutos
- ☐ Dr. Cheryl N. Grills
- ☐ Katherine Hennigan Ohanesian
- ☐ Eric J. Miller
- ☐ Raymond Regalado
- ☐ Alexander Sherman
- ☒ Joahanna Terrones
- ☒ Mary Veral
- ☐ Other

Facility Information

7. Facility Name/Location Name *

Courthouse names and locations: <https://www.lacourt.org/courthouse>

Patrol Names and locations Stations: <https://lasd.org/stations/>

LA County Jail Facilities names and locations: <https://lasd.org/custody/>

Twin Towers Correctional Facility

8. Facility Address *

Courthouse names and Locations: <https://www.lacourt.org/courthouse>

Patrol Names and Station Locations: <https://lasd.org/stations/>

LA County Jail Facilities Names and Locations: <https://lasd.org/custody/>

450 Bauchet St, Los Angeles, CA 90012

9. Name and Title of LASD Supervisor Contacted *

Watch Commander Castro

10. Census: Capacity *

3633

11. Current Census *

2474

12. Location(s) Inspected: *

Be specific, include Module(s) name(s)

Modules 142 and 162

13. Issues reported to (Select all that Apply): *

- ☐ BOS
- ☐ Officer in Charge
- ☒ LASD
- ☐ ISD
- ☐ OIG
- ☐ COC
- ☐ Other

14. Name of the person(s) issues were reported to: *

Watch commander Castro expressed he did not want to be informed of follow up report verbally or through email

15. Contact Information of the person(s) contacted: *

Commissioners made attempt to provide follow up report with Watch Commander Castro at end of inspection, however he refused

Conditions of Confinement16. **Condition of Confinement:** Cells/Toilets/Sinks

- ☐ Satisfactory
- ☒ Unsatisfactory
- ☐ Corrective Action Needed
- ☐ Not Applicable

17. **Condition of Confinement COMMENTS RE:** Cells/Toilets/Sinks

cells had graffiti on wall, sinks had low water pressure

18. **Condition of Confinement:** Showers (water temperature, rust, mold etc.)

- ☐ Satisfactory
- ☒ Unsatisfactory
- ☐ Corrective Action Needed
- ☐ Not Applicable

19. **Conditions of Confinement COMMENT RE:** Showers (water temperature, rust, mold etc.)

Shower area has rust and water is not hot. Individuals reported showers run Monday, Wednesday and Friday, however today showers were skipped due to death occurring today in module and now will have to wait until Wed or Friday to see if they will be taken out for shower times. One individual reported he had not received a shower since July 15, 2025

20. **Condition of Confinement:** Crowding

- ☐ Satisfactory
- ☐ Unsatisfactory
- ☐ Corrective Action Needed
- ☐ Not Applicable

Nutrition

21. **Nutrition:** Quality/Concerns

- ☐ Satisfactory
- ☒ Unsatisfactory
- ☐ Corrective Action Needed
- ☐ Not Applicable

22. **Nutrition COMMENT RE:** Quality/Concerns

incarcerated individual reported in module 142 that they receive breakfast late and will have breakfast and lunch trays served together until late in afternoon 12-1pm, food arrives cold and inedible.

23. **Nutrition:** Access to special diets

- ☐ Satisfactory
- ☒ Unsatisfactory
- ☐ Corrective Action Needed
- ☐ Not Applicable

24. **Nutrition COMMENT RE:** Access to special diets

Individual reported when a disturbance or incident occurs, deputies have an "excuse" for special diets arriving cold. He noted weeks to months for special diets to be approved by medical

Trustees

25. **Trustees:** Quarters

- ☐ Satisfactory
- ☐ Unsatisfactory
- ☐ Corrective Action Needed
- ☒ Not Applicable

26. **Trustees:** Training and Selection

- ☐ Satisfactory
- ☐ Unsatisfactory
- ☐ Corrective Action Needed
- ☒ Not Applicable

27. **Trustees:** Workload and Hours

- ☐ Satisfactory
- ☐ Unsatisfactory
- ☐ Corrective Action Needed
- ☒ Not Applicable

28. **Trustees:** Calculation/Time Served

- ☐ Satisfactory
- ☐ Unsatisfactory
- ☐ Corrective Action Needed
- ☒ Not Applicable

Medical Services

29. **Medical Services**

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Access	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wait Times	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Responsiveness	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
TB and Other Medical Screening	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Dental	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Vision	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Infectious Disease Protocol	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

30. **COMMENTS RE:** Medical

individuals reported access time and wait to see medical takes few weeks. Medical staff/nurses are active in module daily as they pass out medications at 7pm nightly

Mental Health

31. Mental Health Services

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wait Times	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Treatment Options	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assessment Procedures	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

32. COMMENTS RE: Mental Health

Telephones**33. Telephones**

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Functionality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

34. COMMENTS RE: Telephones

Education Based Incarceration Programming (EBI)**35. Education Based Incarceration Programming (EBI)**

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Availability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Type	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

36. COMMENTS RE: EBI Programming

37. **EBI:** Volunteer Services

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Type	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Concerns	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

38. **COMMENTS RE EBI:** Volunteer Services**Clean Clothing and Bedding**39. **Clean Clothing and Bedding** (including laundry practices)

- ☐ Satisfactory
- ☒ Unsatisfactory
- ☐ Corrective Action Needed
- ☐ Not Applicable

40. **COMMENTS RE: Clean Clothing and Bedding** (including laundry practices)

Individual in 142 #7 reported he only received one blanket and is cold due to AC; he has made request and has yet to be given one.

Facilities/Maintenance41. **Facilities/Maintenance:** Back Log Unfilled Order(s)

- ☐ Satisfactory
- ☐ Unsatisfactory
- ☐ Corrective Action Needed
- ☐ Not Applicable

Deputy Staffing

42. **Deputy Staffing:** Quality of Interactions w/Detainees

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Use of Force (Last 30 days)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assault on Staff (Last 30 days)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff Training (MH, trauma informed etc.)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

43. **Deputy Staffing COMMENTS RE:** Quality of Interactions w/Detainees
44. **Detainee Complaints/Concerns COMMENTS:**

several individuals reported recent change in sheriff staff as they go on rotations to other oarts of jail. they noted sheriff are apathetic and unconcerned to their needs, are desensitized to environment, watch TV, stay at control towers or ignore requests "any movement is a challenge for them...they just pass by us and keep walking. They don't check on what is happening inside cells. They just scan code for safety checks and if you try to get attention or ask for something they just say they will look into it but don't do anything". One individual noted Deputy Damien as being "helpful...he cares"

45. **Deputy Complaint/Concerns COMMENTS:**

46. **Prior Corrective Action Resolution:**

47. **Detainee Documentations** (e.g., intake/release, procedures):

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Classification	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Logs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Detainee management	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Exit interview - policies/proced ure grievances	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Generated funds	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

48. **Detainee Documentation COMMENTS:**

49. Discipline Proceedings:

- ☐ Satisfactory
- ☐ Unsatisfactory
- ☐ Corrective Action Needed
- ☐ Not Applicable

Inspection: Special Focus

50. Inspection: Special Focus

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Available
COC	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CHS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
DMH	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
DPH	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Food Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OIG	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

51. Inspection: Special Focus Request *(Select all that Apply)*:

- ☐ COC
- ☐ Community
- ☐ CHS
- ☐ DMH
- ☐ DPH
- ☐ Facilities
- ☐ Food Services
- ☐ OIG
- ☐ N/A
- ☐ Other

52. Inspection: Special Focus Request Comments:

53. **Prison Rape Elimination Act (PREA) Issues:**

- ☐ Satisfactory
- ☐ Unsatisfactory
- ☐ Corrective Action Needed
- ☐ Not Applicable

INSPECTION DETAILS - ANCHORED TO SUMMARIZE #3 THROUGH #106

54. Inspection Detail for #:

55. Inspection Detail for #:

56. Inspection Detail for #:

57. Inspection Detail for **OIG** Request Related to:

58. Inspection Detail for **COC** Request Related to:

59. Inspection Detail for **Community Request** Related to:

60. **Inspection Detail:** EBI

61. **Inspection Detail:** Medical

62. **Inspection Detail:** Medical

63. **Inspection Detail:** Building and Maintenance *(Select all that apply)*

- ☐ Lawns
- ☐ Recreation Area
- ☐ Blacktop
- ☐ Asphalt
- ☐ General Condition
- ☐ Paint
- ☐ Roof
- ☐ Drains/Gutters
- ☐ Not Applicable
- ☐ Other

64. Inspection Detail: Building and Maintenance

INSPECTION DETAIL: INTERIOR OF BUILDINGS(S)

65. Inspection Detail: Interior of Building(s) and Maintenance *(Select all that apply)*

- ☐ Walls
- ☐ Paint
- ☐ Floors
- ☐ Drains
- ☐ Plumbing fixtures working
- ☒ Air Vents
- ☐ Windows
- ☐ Not Applicable
- ☒ Elevators

66. Inspection Detail Interior of Building:

Several individuals reported air vents in cells being covered and have made requests to have them cleaned. When checking in with watch commander, commissioners were informed elevators in tower 1 #2and #3 work and in Tower 2 elevators #4 and #5 work; only elevator that did not work is #1.

67. Are Cleaning fluids and chemicals labeled and safely stored?

- ☐ Yes
- ☐ No
- ☐ Not Applicable
- ☐ Other

68. Weapons locker present?

- ☐ Yes
- ☐ No
- ☐ Not Applicable
- ☐ Other

69. Recreation/Sports Equipment:

70. Are the hallways clear, are doors propped open or closed?

- ☐ Yes
- ☐ No
- ☒ Not Applicable
- ☐ Other

71. Holding areas (cells/rooms), is there access to drinking water and toilet?

- ☐ Yes
- ☐ No
- ☐ Not Applicable
- ☐ Other

72. Condition of individual cells/rooms, or dormitories:

73. Beds - Type of bed and is it off the floor?

74. Adequate lighting:

75. Temperature:

76. Narrative Report

Narrative Inspection Report – Twin Towers Correctional Facility
 Inspection Date: July 21, 2025
 Time: 6:15 PM – 7:45 PM
 Location: Tower #1 – Modules 142E and 162E
 Facility Capacity: 3,633
 Total Population Count for Day: 2,474
 Inspection Team Departure: 7:40 PM

On July 21, 2025, the commission team conducted an unannounced visit to Twin Towers, Tower #1, specifically modules 142E and 162E. This visit was prompted by a death that occurred earlier that day in module 142E, cell #9. Upon arrival, all elevators were operational except elevator #1. The inspection team first checked in with Watch Commander Lt. Castro, who was watching Fox News in the command post. He noted that he believed the individual who died had passed due to "natural causes," and that a prior death in the same module on July 12, 2025, had been ruled a suicide. He stated there were no active concerns to report.

Module 142E (K10 / MOH Unit)

Upon entering Module 142E, inspectors observed one deputy watching the film Iron Man on a county-issued computer. The deputy paused the movie upon our approach. When this was later reported to the Watch Commander, he minimized the concern, stating, "We're in law enforcement and we need to destress," and indicated he did not want the follow-up report emailed or otherwise shared.

Death Incident (Cell #9):

The cell was observed to be cleaned, and a photograph of the deceased individual was placed on a nearby table. Incarcerated individuals housed nearby reported that the deceased had repeatedly requested medical attention in the days prior, citing dizziness, sleep deprivation, and difficulty breathing. He had a known history of head trauma and was believed to be diabetic.

According to witness reports:

- A detective interviewed the deceased at his cell door the day before the incident.
- He continued to report feeling unwell through the day.
- During dinner at approximately 6:00 PM, it took the deceased individual 10 minutes to retrieve his meal after repeated prompting by deputies.
- At pill call (7:00 PM), he did not respond.
- By 3:00 AM, when he was scheduled for court transport, he was nonresponsive. Despite this, nursing staff insisted he be given medication before deputies conducted a cell extraction. He was found unresponsive at that time.

Multiple individuals in neighboring cells described what they believed to be missed opportunities by staff to intervene or offer care. They indicated that safety checks were being conducted but claimed deputies merely scanned barcodes without engaging with incarcerated persons or visually confirming their wellbeing.

General Conditions in Module 142E

Showers:

- Water in the showers was not hot. Showers were reportedly canceled due to the death in the module. One individual (Booking #7040570) reported not having had a shower since July 15.

Air Quality:

- A resident in Cell #4 requested a work order due to poor ventilation making it hard to breathe.

Cleanliness:

Cells had graffiti, low water pressure in sinks, and generally poor hygiene conditions.

Blankets and Temperature:

Several individuals complained about cold temperatures and receiving only one blanket. Requests for additional blankets have gone unaddressed.

TV and Noise:

- TV remains on the same channel for extended periods and at high volume, contributing to increased agitation.

Medical Access:

- Sick call requests were said to take weeks for a response, despite nurses entering the module daily for medication distribution at 7:00 PM.

Deputy Conduct:

- Individuals reported that deputies—including trustees—were apathetic and desensitized, frequently ignoring requests and failing to visually verify cell conditions.

Comments included:

"Any movement is a challenge for them...they just pass by us and keep walking."

"They don't check what is happening inside cells."

"They just scan the code for safety checks...say they'll look into things but never follow up."

77. Narrative Continued

Positive Note:

One individual identified Deputy Damien as notably helpful and attentive.

Individual Complaints in 142E

D. Moore (Booking #7052724):

Has not received hormone treatment. Visibly presenting female secondary sex characteristics. Also has not been to court since arrest on July 15. Records showed multiple court misses, possibly linked to module lockdowns.

G. Puckett (Booking #696901):

Previously housed at PDC-North. Involved in an incident there but received no disciplinary write-up. Was reclassified as K10 and transferred to 142. Wishes to appeal the K10 designation. Also reported only having one blanket.

D. Daniels (Booking #7042547):

Has a visible infection on his lower back and has not been seen by medical despite submitting sick call/medical requests slips.

Module 162E – Additional Concerns

T. Rusten (Booking #7029554):

Would like assistance with Social Security and housing planning prior to release. Would like to make request for referral to reentry services.

J. Kikuchi:

Reported that there was no fresh air circulation in his cell (believed to be Cell #11).

Additional Concerns

The complaint box was full, and it was unclear whether it is being checked or emptied regularly by supervisory staff.

Conclusion and Recommendations

The inspection raised significant concerns regarding access to medical care, staff responsiveness, cleanliness, and environmental conditions. The reports from incarcerated individuals surrounding the death in Cell #9 suggest multiple systemic failures in health and safety protocols. Follow-up and further review of medical response timelines, staff engagement in modules, access to hygiene, and the process for resolving grievances are recommended.

Immediate attention to the following is advised:

- Evaluation of deputy conduct and accountability procedures.
- Review of medical request response timelines.
- Ensure adequate blankets and proper temperature regulation.
- Address malfunctioning showers and improve access to hygiene.
- Confirm that complaint systems (e.g., boxes) are being maintained and processed.
- Reevaluate housing classifications and missed court dates for affected individuals.
- Provide clear pathways for incarcerated individuals to access reentry support services prior to release.

78. Narrative Continued

79. Narrative Continued

80. Narrative Continued

81. Narrative Continued

82. Overall, how would you rate this facility? *

- ☐ Satisfactory
- ☒ Unsatisfactory

3-07/210.05 - Permissible Use

The use of any Department IT resource is restricted to those activities related to Department business. Use of computers, electronic communications equipment, and body-worn camera equipment by employees is authorized in support of the law enforcement mission of the Department and the administrative functions that support that mission. Authorized persons shall adhere to this policy as well as the guidelines set forth in the County Electronic Data Communications and Internet Policies.

Authorized persons are expected to abide by the standards of conduct delineated in other volumes, chapters, and sections of the Department's Manual of Policy and Procedures as they may be applied to the use of electronic communications and use and release of information. Department IT resources are subject to search and users are obligated to surrender any such resources and/or devices at any time to authorized Department personnel.

3-17/000.00 Viewing of Movies by Inmates and Department Personnel

It is the goal of the Los Angeles County Sheriff's Department to provide a comfortable work environment to its Department members. As such, the viewing of any inappropriate or offensive movie in the workplace is prohibited.

For the purpose of this policy, "movie" refers to any format a movie can be contained (e.g., videocassette, DVD, film, mpeg, those received from an Internet, cable, or satellite signal, or any other form)

Department members are prohibited from bringing in, viewing, or playing any of the following movies within a County facility, bus, or vehicle:

- Any movie rated "R," "X," or "NC-17"
- Any movie that contains material of a sexually explicit nature
- Any movie that has not been rated by or approved for production by the Motion Picture Association of America (MPAA)
- Any unrated version of a movie that was formally rated by the MPAA
- Any unlicensed, "bootlegged," or otherwise illegally recorded copy of a movie
- Any television recordings, home-made videos, or movies not licensed for public viewing

No movie with any of the above content shall be played or aired for viewing by personnel or inmates within the Sheriff's Department custody at any time.

Additionally, Department members are prohibited from bringing any communication or recording device used for viewing movies, such as DVD players, digital cameras, or any items described in Custody Division Manual (CDM) section 3-01/090.00, "Security of Personal Property," into a custody facility without prior approval from the watch commander. Department members are prohibited from bringing a wireless communication device as described in CDM section 3-01/090.05, "Wireless Communication Devices," into a custody facility without the approval of the respective Division chief.

Exceptions to this policy include any of the above material being viewed for the specific purpose of "training" or in direct correlation to an investigation. Any training material that includes any of the above content shall be approved by the watch commander prior to its viewing.

Watch Commander Responsibilities

Watch commanders who approve movies and/or recording/communication devices to be brought into their facility to be viewed by employees or inmates, shall enter the occurrence into the watch commander's log.
