

[View results](#)

Respondent

69

Anonymous

16:44

Time to complete

Inspection Information

1. Location

	Courts	Jails	Sheriff Station
Location	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

2. Location \*

Twin Towers Correctional Facility

3. Date of Previous Inspection \*

6/21/2025

4. Date of this Inspection \*

7/11/2025

5. Time \*

10:30-12:30

## 6. Commissioner(s) - (Select all that Apply) \*

- ☐ Ingrid Archie
- ☐ Puja Bhatia
- ☐ Haley Broder
- ☐ Norma Cumpian
- ☐ Wynter Daggs
- ☐ Mark - Anthony Clayton Johnson
- ☐ Bob Frutos
- ☐ Dr. Cheryl N. Grills
- ☐ Katherine Hennigan Ohanesian
- ☒ Eric J. Miller
- ☐ Raymond Regalado
- ☐ Alexander Sherman
- ☐ Joahanna Terrones
- ☒ Mary Veral
- ☐ Other

## Facility Information

## 7. Facility Name/Location Name \*

Courthouse names and locations: <https://www.lacourt.org/courthouse>

Patrol Names and locations Stations: <https://lasd.org/stations/>

LA County Jail Facilities names and locations: <https://lasd.org/custody/>

Twin Towers Correctional Facility

## 8. Facility Address \*

Courthouse names and Locations: <https://www.lacourt.org/courthouse>

Patrol Names and Station Locations: <https://lasd.org/stations/>

LA County Jail Facilities Names and Locations: <https://lasd.org/custody/>

450 Bauchet Street,  
Los Angeles CA90012

## 9. Name and Title of LASD Supervisor Contacted \*

## 10. Census: Capacity \*

## 11. Current Census \*

## 12. Location(s) Inspected: \*

Be specific, include Module(s) name(s)

## 13. Issues reported to (Select all that Apply): \*

- ☐ BOS
- ☐ Officer in Charge
- ☒ LASD
- ☐ ISD
- ☒ OIG
- ☐ COC
- ☐ Other

## 14. Name of the person(s) issues were reported to: \*

## 15. Contact Information of the person(s) contacted: \*

**Conditions of Confinement**16. **Condition of Confinement:** Cells/Toilets/Sinks

- ☐ Satisfactory
- ☐ Unsatisfactory
- ☒ Corrective Action Needed
- ☐ Not Applicable

17. **Condition of Confinement COMMENTS RE:** Cells/Toilets/Sinks18. **Condition of Confinement:** Showers (water temperature, rust, mold etc.)

- ☐ Satisfactory
- ☐ Unsatisfactory
- ☒ Corrective Action Needed
- ☐ Not Applicable

19. **Conditions of Confinement COMMENT RE:** Showers (water temperature, rust, mold etc.)20. **Condition of Confinement:** Crowding

- ☒ Satisfactory
- ☐ Unsatisfactory
- ☐ Corrective Action Needed
- ☐ Not Applicable

21. **Condition of Confinement:** Cleanliness/Graffiti

- ☐ Satisfactory
- ☒ Unsatisfactory
- ☐ Corrective Action Needed
- ☐ Not Applicable

22. **Conditions of Confinement COMMENT RE:** Cleanliness/Graffiti23. **Condition of Confinement:** Safety, Conflict, Tension

- ☐ Satisfactory
- ☒ Unsatisfactory
- ☐ Corrective Action Needed
- ☐ Not Applicable

24. **Conditions of Confinement COMMENT RE:** Safety, Conflict, Tension

Some of the men complained of tension with specific LASD deputies, complained that the deputy harasses people who are mentally ill, and complained that his grievance went unaddressed.

25. **Condition of Confinement:** Common Areas

- ☐ Satisfactory
- ☐ Unsatisfactory
- ☒ Corrective Action Needed
- ☐ Not Applicable

26. **Conditions of Confinement COMMENT RE:** Common Areas

See report at end. Flooding and ceiling tiles falling off.

27. **Condition of Confinement:** Air Quality/Temperature

- ☐ Satisfactory
- ☐ Unsatisfactory
- ☐ Corrective Action Needed
- ☐ Not Applicable

## Nutrition

28. **Nutrition:** Quality/Concerns

- ☐ Satisfactory
- ☒ Unsatisfactory
- ☐ Corrective Action Needed
- ☐ Not Applicable

29. **Nutrition COMMENT RE:** Quality/Concerns

See report at end: complaints of insufficient food and vermin in food.

30. **Nutrition:** Access to special diets

- ☐ Satisfactory
- ☐ Unsatisfactory
- ☐ Corrective Action Needed
- ☐ Not Applicable

**Trustees**

31. **Trustees:** Quarters

- ☐ Satisfactory
- ☐ Unsatisfactory
- ☐ Corrective Action Needed
- ☐ Not Applicable

**Medical Services**

32. **Medical Services**

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Access	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wait Times	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Responsiveness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
TB and Other Medical Screening	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dental	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Vision	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Infectious Disease Protocol	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

33. **COMMENTS RE:** Medical

## Mental Health

### 34. Mental Health Services

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Access	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wait Times	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Treatment Options	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assessment Procedures	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### 35. COMMENTS RE: Mental Health

## Telephones

### 36. Telephones

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Access	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Functionality	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### 37. COMMENTS RE: Telephones

## Education Based Incarceration Programming (EBI)

### 38. Education Based Incarceration Programming (EBI)

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Availability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Type	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### 39. COMMENTS RE: EBI Programming

40. **EBI:** Volunteer Services

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Type	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Concerns	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

41. **COMMENTS RE EBI:** Volunteer Services

**Clean Clothing and Bedding**

42. **Clean Clothing and Bedding** (including laundry practices)

☒ Satisfactory

☐ Unsatisfactory

☐ Corrective Action Needed

☐ Not Applicable

**Facilities/Maintenance**

43. **Facilities/Maintenance:** Back Log Unfilled Order(s)

☐ Satisfactory

☒ Unsatisfactory

☐ Corrective Action Needed

☐ Not Applicable

44. **Facilities/Maintenance COMMENTS RE:** Back Log Unfilled Order(s)

Flooding



45. **Facilities/Maintenance:** Kitchen/Laundry

- ☐ Satisfactory
- ☐ Unsatisfactory
- ☐ Corrective Action Needed
- ☐ Not Applicable

**Deputy Staffing**46. **Deputy Staffing:** Quality of Interactions w/Detainees

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Use of Force (Last 30 days)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assault on Staff (Last 30 days)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff Training (MH, trauma informed etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

47. **Deputy Staffing COMMENTS RE:** Quality of Interactions w/Detainees48. **Detainee Complaints/Concerns COMMENTS:**49. **Deputy Complaint/Concerns COMMENTS:**50. **Prior Corrective Action Resolution:**

51. **Detainee Documentations** (e.g., intake/release, procedures):

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Classification	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Logs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Detainee management	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Exit interview - policies/procedure grievances	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Generated funds	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

52. **Detainee Documentation COMMENTS:**

53. **Discipline Proceedings:**

- ☐ Satisfactory
- ☐ Unsatisfactory
- ☐ Corrective Action Needed
- ☐ Not Applicable

**Inspection: Special Focus**54. **Inspection: Special Focus**

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Available
COC	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CHS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
DMH	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
DPH	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Food Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OIG	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

55. Inspection: Special Focus Request *(Select all that Apply)*:

- ☐ COC
- ☐ Community
- ☐ CHS
- ☐ DMH
- ☐ DPH
- ☐ Facilities
- ☐ Food Services
- ☐ OIG
- ☐ N/A
- ☐ Other

56. Inspection: Special Focus Request Comments:

57. **Prison Rape Elimination Act (PREA) Issues:**

- ☐ Satisfactory
- ☐ Unsatisfactory
- ☐ Corrective Action Needed
- ☐ Not Applicable

### INSPECTION DETAILS - ANCHORED TO SUMMARIZE #3 THROUGH #106

58. Inspection Detail for #:

59. Inspection Detail for #:

60. Inspection Detail for #:

61. Inspection Detail for **OIG** Request Related to:

62. Inspection Detail for **COC** Request Related to:

63. Inspection Detail for **Community Request** Related to:

64. **Inspection Detail:** EBI

65. **Inspection Detail:** Medical

66. **Inspection Detail:** Medical

67. **Inspection Detail:** Building and Maintenance *(Select all that apply)*

- ☐ Lawns
- ☐ Recreation Area
- ☐ Blacktop
- ☐ Asphalt
- ☒ General Condition
- ☐ Paint
- ☐ Roof
- ☐ Drains/Gutters
- ☐ Not Applicable
- ☐ Other

68. Inspection Detail: Building and Maintenance

see narrative report about flooding and ceiling tiles

**69. Inspection Detail:** Interior of Building(s) and Maintenance *(Select all that apply)*

- ☐ Walls
- ☐ Paint
- ☐ Floors
- ☐ Drains
- ☒ Plumbing fixtures working
- ☐ Air Vents
- ☐ Windows
- ☐ Not Applicable
- ☐ Other

**70. Inspection Detail Interior of Building:**

See narrative report about flooding and ceiling tiles

**71. Are Cleaning fluids and chemicals labeled and safely stored?**

- ☐ Yes
- ☐ No
- ☐ Not Applicable
- ☐ Other

**72. Weapons locker present?**

- ☐ Yes
- ☐ No
- ☐ Not Applicable
- ☐ Other

**73. Recreation/Sports Equipment:**

74. Are the hallways clear, are doors propped open or closed?

- ☐ Yes
- ☐ No
- ☐ Not Applicable
- ☐ Other

75. Holding areas (cells/rooms), is there access to drinking water and toilet?

- ☐ Yes
- ☐ No
- ☐ Not Applicable
- ☐ Other

76. Condition of individual cells/rooms, or dormitories:

77. Beds - Type of bed and is it off the floor?

78. Adequate lighting:

79. Temperature:

## 80. Narrative Report

132 and 171

Commissioners Veral and Miller visited Twin Towers Correctional Facility (TTCF) on Wednesday, June 11, 2025. We arrived around 10:40AM and left around 12:15 PM. We met with Lieutenant Gonzalez initially. The count was 2606 and the capacity was 3952 (why are Moderate Observation (MOH) people in MCJ when there is so much space in TTCF?). When we left, there was a different watch commander whose name I did not catch. Sergeant Farfan indicated that the elevators will be working for visitors by August 1.

We inspected modules 132 B-F as well as 171 D-F. We request UDALs for all areas for AM and PM shifts on today's date.

Module 132 housed men whose mental health is designated P3: "Unstable due to significant mental illness; persistent danger of hurting self in less acute care setting; or recurrent violence due to emotional instability."

Overall, module 132 was very unsanitary and disgusting. The whole Unit was in state of serious disrepair—the conditions were horrific. The plumbing had been backed up for days, and there was water on the floor, and a strong smell permeated throughout the housing areas. Several individuals who are incarcerated, as well as staff, said water had been flooding through the ceiling. In addition, staff indicated that occasionally, people who are incarcerated there will flood the plumbing. This is something that often occurs with people who are severely mentally ill, as the population in this area are P3.

In each of the five pods of Unit 132, the floors were damp or had puddles of water, and between 50%-80% of the tiles had fallen from the ceiling. A clinician who was providing group therapy in the module warned the Commissioners to watch out for falling tiles. A number of cells in the Unit were flooded, making it impossible for the men housed in these cells to move about. In some of the pods, trustees used suicide vests to soak up the water leaking into the Unit. The whole Unit smelled of damp, and three of the cells lacked proper running water.

SBC would request that cameras be taken into this area next time so that Commissioners can visually record these conditions and make them part of the public record.

When we went to 132B cell 11, the individual there said he had not showered in a week. The shower in this module was inoperable (there was a sign on the outside indicating it was "B/O"). Another individual reported that they must go to other modules for showers. This broken shower may be impacting the frequency at which people are allowed to shower, and it is under the Title 15 required every other day frequency. Many of the men housed in the Unit complained that they had not showered for weeks. Others complained that they were not getting enough food, and that the food was covered in insects.

People were out for their programming in 132 B but they are chained to the table for 2-3 hours at a time. What was striking about this was when we went to IRC Courtline last month, we saw this same population of people in a large room, packed inside, unhandcuffed. We were told that people usually stay in these rooms for 1-2 hours. It's hard to understand why folks are not allowed to be unchained during their therapeutic programming when they are allowed to be unchained with many more people while transporting to court.

Most of the ceiling tiles in this module were gone.

Witnessed a security check conducted on 132 C, where the deputy did not inspect a cell. They just walked by, but someone who was a P3 was in his cell, and he had a blue suicide gown hanging over the side of their bed as a tent. However, the deputy just walked by and scanned the scanner.

The Commissioners observed the end of a group session which was in progress providing "programming," that is, low-level mental health services to two people in the pod. The services were provided by McKinley, a non-profit that employs clinicians and clinical supervisors to provide group therapy.

## 81. Narrative Continued

We briefly spoke to a McKinley contracted therapist. The clinician described each session as lasting between 45 minutes to 1 hour, and the sorts of topics the men discuss as including compassion, tenacity, anxiety, courage, and so on, finishing with a short music session as a reward for good progress and for its therapeutic value in improving the mood of the participants in the group program. He indicated that the groups seem to be helping both the men in the pod and the deputy/inmate relations.

The clinician also reported that it had been a significant process for him to be cleared to start his job. He described lengthy delays in getting approved. He said that he could see that these delays are a barrier to employment for some people, and caused a significant number of candidates from McKinley to drop out of the process before getting employed in the jail. Nonetheless, he really was committed to working with this population.

132E/F side. Commissioner Veral witnessed initially 5-6, but eventually, eight deputies sitting around the central command post for this part module watching the Phillies and Cubs game on a screen. The other command post was empty. As previously mentioned, these men in Module 132 are designated P3, which means that they have a significant mental illness that refers them "unstable" and in "persistent danger of hurting [them]self" or prone to "recurrent violence due to emotional instability." In fact, one of the men in the unit was repeatedly banging on his cell door, which had special plexiglass panels fitted to stop him "gassing" deputies and staff by throwing objects or (bodily) fluids at him. The noise was extremely loud, making it difficult to hear when in the pod. Because these men have significant mental illness, the Unit is designated "High Observation Housing," or "HOH," which requires the deputies to perform a safety check every 15 minutes. Nonetheless, the deputies were sufficiently unconcerned that they left one command station empty, and grouped around a computer screen in the other command station, paying little to no attention to the men in the Unit.

The Sybil Brand Commission has consistently complained about LADS Deputies' failure to undertake properly its mandatory observation duties. Commissioners have consistently complained, in our reports and at our meetings, that security checks are carried out in a cursory manner that rarely amounts to anything more than scanning the QR code at the cell door, and does not include turning on lights in dark rooms where it is impossible to look in or looking past tented cell windows. We have also observed that deputies will often watch shows on televisions or computers rather than check security cameras. Once again, both issues were on full display in Twin Towers Correctional Facility.

The Watch Commander, Lt. Akchyan, was completely unconcerned when we reported that the deputies were watching a baseball game during their shift. Instead, he chose to defend the deputies behavior. Lt. Akchyan stated that LASD deputies can watch TV, which is not against policy. When Commissioner Veral noted that the game appeared to be on a computer, Lt. Akchyan said that he has a TV on and pointed to the TV in the Watch Commander's office, and said that that is not an issue for staff to watch TV. Nevertheless, he said he would address it. He did not explain what "addressing it" would mean.

## 82. Narrative Continued

Once again, Commissioners have constantly complained that they are powerless to change LASD deputy behavior: what is required is consistent oversight from the senior staff at the jails, passed down through the chain of command, enforcing the obligations to ensure the safety of the men held in the jail, especially those most vulnerable. Instead of carrying out their obligations, walking the modules, interacting with the men held in the jails, ensuring they are alive and safe, the experience of these Commissioners is that the deputies are most often to be found in front of a screen, goofing off of their job, watching sports or reality TV—and sometimes worse. This is completely unacceptable: it makes the men in the jail, the staff that provide services to them, and the deputies themselves less secure, and is an obstacle to these mentally ill men's health and healing. The fact that it is condoned at the highest levels of the jail, especially after our years-long focus—including a Board of Supervisors' hearing on the matter—is both shocking and scandalous. Other aspects of our inspection are as follows. There was an overpowering and persistent stench of rotting food on taking the elevator in Twin Towers Correctional Facility. The Commissioners were informed that the working lift shaft went down near the dumpsters. The smell was absolutely nauseating. One of the men asked for a new clinician because his current clinician only speaks to him at the door, and he does not feel like they are trying to build a therapeutic relationship with him. Another man had a sign on his door that he was given pre-discipline status on 6/5/25. California Code of Regulations ("CCR") Title 15 § 1081. Plan for Inmate Discipline requires that "a charge(s) shall be acted on no later than 72 hours after an inmate has been informed of the charge(s) in writing," and this policy is mirrored in Custody Division Manual ("CDM"), Volume 5. In this case, the discipline notice did not indicate that he was ever reviewed by the discipline review board, despite the Title 15 regulation that it occurs within 72 hours. The sign on the door did not indicate how long his disciplinary status was for or whether he had received due process with his DRB. The Commissioners reported this issue to Lt. Akchyan. Again, he seemed unconcerned.

## 83. Narrative Continued

## 84. Narrative Continued

## 85. Narrative Continued

## 86. Overall, how would you rate this facility? \*

- ☐ Satisfactory
- ☒ Unsatisfactory