View results

Respondent		
53 A	Anonymous	166:21 Time to complete
	,	Time to complete

# **Inspection Information**

### 1. Location

	Courts	Jails	Sheriff Station
Location		$\bigcirc$	$\bigcirc$

#### 2. Location \*

Century Regional Detention Center
-----------------------------------

### 3. Date of Previous Inspection \*

8/29/2024	

## 4. Date of this Inspection \*

3/22/2025	:::
-----------	-----

### 5. Time \*

9:44am

, 2.03 F M	Sybil Diana Commission INSPECTION
6. Commissioner(s) - (Select all that Apply) *	
Ingrid Archie	
Puja Bhatia	
Haley Broder	
Norma Cumpian	
Wynter Daggs	
Mark - Anthony Clayton Johnson	
Bob Frutos	
Dr. Cheryl N. Grills	
Katherine Hennigan Ohanesian	
Eric J. Miller	
Raymond Regalado	
Alexander Sherman	
Joahanna Terrones	
Mary Veral	
Other	

# **Facility Information**

7. Facility Name/Location Name \*

Courthouse names and locations: <u>https://www.lacourt.org/courthouse</u>

Patrol Names and locations Stations: https://lasd.org/stations/

LA County Jail Facilities names and locations: <u>https://lasd.org/custody/</u>

Century Regional Detention Facility

### 8. Facility Address \*

Courthouse names and Locations: https://www.lacourt.org/courthouse

Patrol Names and Station Locations: https://lasd.org/stations/

LA County Jail Facilities Names and Locations: <u>https://lasd.org/custody/</u>

11705 S. Alameda St., Lynwood CA90262 (213) 473-6100

### 9. Name and Title of LASD Supervisor Contacted \*

Lt	Ruben	Loera
----	-------	-------

### 10. Census: Capacity \*

1700

### 11. Current Census \*

1452

### 12. Location(s) Inspected: \*

Be specific, include Module(s) name(s)

1200, 1300, 1400, 1600

### 13. Issues reported to (Select all that Apply): \*

	BOS
~	Officer in Charge
	LASD
	ISD
	OIG
	СОС
	Other

#### 14. Name of the person(s) issues were reported to: \*

Lt Ruben Loera

### 15. Contact Information of the person(s) contacted: \*

323-568-4504
rloera@lasd.org

# **Conditions of Confinement**

### 16. Condition of Confinement: Cells/Toilets/Sinks

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

#### 17. Condition of Confinement COMMENTS RE: Cells/Toilets/Sinks

Puddles of water observed on the floors in 1300, 1400, Piled up food in majority of the cells, mold in vents, toilets unable to flush, no water coming out of sinks in 1300 and 1400. Milk, trash and other debris all over the floor in the open area of 1300 and 1400

#### 18. Condition of Confinement: Showers (water temperature, rust, mold etc.)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

#### 19. Conditions of Confinement COMMENT RE: Showers (water temperature, rust, mold etc.)

Showers have cold to lukewarm water, little to no pressure. In 1200 shower tiles are broken creating a safety hazard, they submitted a Inmate Request form to become trustees and were granted approximately 1 month after submitting Multiple reports from woman who had not had access to the showers in 3-5 days. One woman had not showered in over 2 weeks as reported by and observed by other incarcerated woman in 1200

#### 20. Condition of Confinement: Crowding

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

#### 21. Conditions of Confinement COMMENT RE: Crowding

#### 22. Condition of Confinement: Cleanliness/Graffiti

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

#### 23. Conditions of Confinement COMMENT RE: Cleanliness/Graffiti

#### 24. Condition of Confinement: Safety, Conflict, Tension

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

#### 25. Conditions of Confinement COMMENT RE: Safety, Conflict, Tension

It was observed NARCAN in the pod was available where deputies and nurse sit and in day room area however only accessible to woman if they are let out of cells which was voiced by incarcerated individuals are allowed only up to 30-1 hours daily. Incarcerated women said that yesterday3/21 a woman was banging her head all day and they asked the staff to help- they did nothing. The nurse came and asked for help, and they took her out.

#### 26. Condition of Confinement: Common Areas

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

#### 27. Conditions of Confinement COMMENT RE: Common Areas

several phones did not work throughout pods inspected

#### 28. Condition of Confinement: Air Quality/Temperature

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

#### 29. Condition of Confinement: Deputy/Detainee Relations (Including Specific Incidents or allegations of misconduct)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

#### 30. Conditions of Confinement COMMENT RE: Deputy/Detainee Relations (Including Specific Incidents or allegations of misconduct)

Deputy Rohm shared that people were waiting to be released despite OR because of processing issues. She could not share how long this process takes on average nor the longest it usually takes. Overall, she seemed very overwhelmed, and I had a general concern about her flippant disposition to the incarcerated women in her care and actions to get the Sybil Brand commissioners to talk to select incarcerated individuals upon arrival. When we were speaking to the women in 1400, she came in and defended the deputies' actions when the women were sharing their experiences, essentially monitoring the conversation they were having with commissioners.

Women in 1200 spoke highly of Deputy Ramirez as being helpful. There were concerns about how they were treated when Deputy Mendoza was on shift because he does not let them out enough nor long enough

#### 31. Condition of Confinement: Strip Search Issues

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

#### 32. Condition of Confinement: Access (Drinking Water)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

#### 33. Conditions of Confinement COMMENT RE: Access (Drinking Water)

pods have only one sink to drink water from in each pod outside in the day room areas and color appeared light brown

#### 34. Condition of Confinement: Access (Mail/Reading Materials/Law Library)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

#### 35. Conditions of Confinement COMMENT RE: Access (Mail/Reading Materials/Law Library)

An incarcerated women was using her soap bar on the window of her cell to be able to do math problems as she reported not having access to reading material and was keeping up on her studies because she had not been provided a pencil after it was lost and had requested a new one. In disciplinary section, incarcerated individual had requested a book and demonstrated she only had crossword puzzles given. Deputy reported those on disciplinary can have the bible and one book. It was observed she had neither one.

#### 36. Condition of Confinement: Access (Toilets for Common Room)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

#### 37. Condition of Confinement: Access (Toiletries, Appropriate Combs/Brushes)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

### 38. Conditions of Confinement COMMENT RE: Access (Toiletries, Appropriate Combs/Brushes)

several individuals had only paper underwear and had not been given a FISH kit, one reported the pin to use the phones wasn't working. it was observed bags tied to rails of all pods had menstrual products, soaps readily available, however one would still have to ask and wait for deputy or trustee to provide if in cell. Incarcerated women reported that the trustees regularly bring menstrual products.

#### 39. Condition of Confinement: Access (Exercise, Religious Practice)

- Unsatisfactory

Satisfactory

- Corrective Action Needed
- Not Applicable

#### 40. Conditions of Confinement COMMENT RE: Access (Exercise, Religious Practice)

Majority of individuals reported no exercise or time spent outside of their cells/pods outdoors. Chaplain is available to come by to speak with someone upon request.

#### 41. Condition of Confinement: Access (Legal Counsel)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

#### 42. Condition of Confinement: Access (Visitation, Correspondence)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

#### 43. Condition of Confinement: Solitary Confinement

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

#### 44. Condition of Confinement: Privacy/Dignity (showers, bathrooms)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable
- 45. **Condition of Confinement:** Special needs populations (pregnant, non-ambulatory, hearing impaired, mentally ill, medical conditions, developmental disability)
  - Satisfactory
  - Unsatisfactory
  - Corrective Action Needed
  - Not Applicable

46. Condition of Confinement: Module Information Postings (re: time calculations, complaint, developmental disability)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

47. Condition of Confinement: Complaint Procedure (e.g., Deputy, Medical Complaints - Confidential Procedures to SBC, OIG, COC)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable
- 48. Condition of Confinement: Fees Assessed/ Money on Books
  - Satisfactory
  - Unsatisfactory
  - Corrective Action Needed
  - Not Applicable

#### 49. Condition of Confinement: Other

# 50. Condition of Confinement: Other

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

### Nutrition

### 51. Nutrition: Quality/Concerns

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

#### 52. Nutrition COMMENT RE: Quality/Concerns

reports of food being cold and expired

#### 53. Nutrition: Access to special diets

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

### **Trustees**

#### 54. Trustees: Quarters

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

### 55. Trustees: Training and Selection

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

### 56. Trustees: Workload and Hours

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

#### 57. Trustees: Calculation/Time Served

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

### **Medical Services**

#### Sybil Brand Commission INSPECTION REPORT

### 58. Medical Services

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Access	$\bigcirc$	$\bigcirc$	$\bigcirc$	۲
Wait Times	$\bigcirc$	$\bigcirc$	$\bigcirc$	
Responsiveness	$\bigcirc$	$\bigcirc$	$\bigcirc$	۲
TB and Other Medical Screening	$\bigcirc$	0	$\bigcirc$	۲
Dental	$\bigcirc$	$\bigcirc$	$\bigcirc$	
Vision	$\bigcirc$	$\bigcirc$	$\bigcirc$	۲
Infectious Disease Protocol	$\bigcirc$	$\bigcirc$	$\bigcirc$	

#### 59. COMMENTS RE: Medical

Mental Health

#### 60. Mental Health Services

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Access	$\bigcirc$	$\bigcirc$	$\bigcirc$	
Wait Times	$\bigcirc$	$\bigcirc$	$\bigcirc$	
Treatment Options	۲	$\bigcirc$	$\bigcirc$	$\bigcirc$
Assessment Procedures	۲	$\bigcirc$	$\bigcirc$	$\bigcirc$

#### 61. COMMENTS RE: Mental Health

in stepdown program pod it is very clean and the woman have access to therapy groups, supportive individuals and receive incentives for the women who shower, clean, take medications for mental health needs

# Telephones

#### Sybil Brand Commission INSPECTION REPORT

## 62. Telephones

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Access	$\bigcirc$		$\bigcirc$	$\bigcirc$
Functionality	$\bigcirc$	۲	$\bigcirc$	$\bigcirc$

### 63. COMMENTS RE: Telephones

throughout inspection with the exception of Stepdown program pod, 1-2 phones did not work throughout the pods

# Education Based Incarceration Programming (EBI)

### 64. Education Based Incarceration Programming (EBI)

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Availability	$\bigcirc$	$\bigcirc$	$\bigcirc$	
Туре	$\bigcirc$	$\bigcirc$	$\bigcirc$	
Access	$\bigcirc$	$\bigcirc$	$\bigcirc$	

### 65. COMMENTS RE: EBI Programming

### 66. EBI: Volunteer Services

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Туре	$\bigcirc$	$\bigcirc$	$\bigcirc$	
Access	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Concerns	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
67. COMMENTS RE	EBI: Volunteer Services			

# **Clean Clothing and Bedding**

68. Clean Clothing and Bedding (including laundry practices)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

### **Facilities/Maintenance**

- 69. Facilities/Maintenance: Back Log Unfilled Order(s)
  - Satisfactory
  - Unsatisfactory
  - Corrective Action Needed
  - Not Applicable

### 70. Facilities/Maintenance COMMENTS RE: Back Log Unfilled Order(s)

#### 71. Facilities/Maintenance: Kitchen/Laundry

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable
- 72. Facilities/Maintenance: Chemical exposure (kitchen, laundry, trustee duties)
  - Satisfactory
  - Unsatisfactory
  - Corrective Action Needed
  - Not Applicable

# **Deputy Staffing**

### 73. Deputy Staffing: Quality of Interactions w/Detainees

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Use of Force (Last 30 days)	$\bigcirc$	$\bigcirc$	$\bigcirc$	۲
Assault on Staff (Last 30 days)	$\bigcirc$	$\bigcirc$	$\bigcirc$	۲
Staff Training (MH, trauma informed etc.)	$\bigcirc$	$\bigcirc$	$\bigcirc$	۲

### 74. Deputy Staffing COMMENTS RE: Quality of Interactions w/Detainees

### 75. Detainee Complaints/Concerns COMMENTS:

### 76. Deputy Complaint/Concerns COMMENTS:

### 77. Prior Corrective Action Resolution:

#### 78. Detainee Documentations (e.g., intake/release, procedures):

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Classification	$\bigcirc$	$\bigcirc$	$\bigcirc$	
Logs	$\bigcirc$	$\bigcirc$	$\bigcirc$	
Detainee management	$\bigcirc$		$\bigcirc$	$\bigcirc$
Exit interview - policies/proced ure grievances	$\bigcirc$	۲	$\bigcirc$	$\bigcirc$
Generated funds	$\bigcirc$	$\bigcirc$	$\bigcirc$	

### 79. Detainee Documentation COMMENTS:

Several incarcerated women reported they were supposed to be released today but had not gotten access to the phones to tell/contact their families. One woman reported she was supposed to be released 24 hours ago but had not been released despite having completed yellow paper (another woman had the same experience).

### 80. Discipline Proceedings:

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

#### 81. Emergency Preparedness/Systems:

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Fire Extinguishers	$\bigcirc$	$\bigcirc$	0	۲
Airpack Tags	$\bigcirc$	$\bigcirc$	$\bigcirc$	۲
Emergency Evacuation Routes	$\bigcirc$	$\bigcirc$	0	
Control Centers	$\bigcirc$	$\bigcirc$	$\bigcirc$	
Emergency Lighting Fixtures	$\bigcirc$	$\bigcirc$	0	
Safety Drills	$\bigcirc$	$\bigcirc$	$\bigcirc$	
First Aid and Suicide Kits	$\bigcirc$	$\bigcirc$	$\bigcirc$	

### 82. Emergency Preparedness/Systems COMMENTS:

#### 83. Grounds:

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Conditions	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Unlawful postings on exterior grounds (e.g., if ever been convicted cannot visit a detainee, etc.)	$\bigcirc$	$\bigcirc$	$\bigcirc$	۲

### 84. Grounds COMMENTS:

# **Inspection: Special Focus**

## 85. Inspection: Special Focus

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Available
сос	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Community	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
CHS	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
DMH	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
DPH	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Facilties	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Food Services	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
OIG	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Other	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$

### 86. Inspection: Special Focus Request (Select all that Apply):

Co	munity
CH	
DN	1
DP	
Fac	ities
Fo	1 Services
Ol	
N/.	
Ot	er

87. Inspection: Special Focus Request Comments:

### 88. Prison Rape Elimination Act (PREA) Issues:

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

# 89. **Other:**

# **INSPECTION DETAILS - ANCHORED TO SUMMARIZE #3 THROUGH #106**

90. Inspection Detail for #:

### 91. Inspection Detail for #:

92. Inspection Detail for #:

93. Inspection Detail for **OIG** Request Related to:

94. Inspection Detail for **COC** Request Related to:

95. Inspection Detail for Community Request Related to:

96.	Inspection Detail: EBI
97.	Inspection Detail: Medical
98.	Inspection Detail: Medical
99.	Inspection Detail: Building and Maintenance (Select all that apply)
	Lawns
	Recreation Area
	Blacktop
	Asphalt
	General Condition
	Paint
	Roof
	Drains/Gutters
	Not Applicable
	Other

### 100. Inspection Detail: Building and Maintenance

**INSPECTION DETAIL: INTERIOR OF BUILDINGS(S)** 

101. Inspection Detail: Interior of Building(s) and Maintenance (Select all that apply)

<ul> <li>Image: A start of the start of</li></ul>	Walls
~	Paint
~	Floors
~	Drains
	Plumbing fixtures working
	Air Vents
~	Windows
	Not Applicable
	Other

### 102. Inspection Detail Interior of Building:

103. Are Cleaning fluids and chemicals labeled and safely stored?

- YesNoNot Applicable
- Other

## 104. Weapons locker present?

- Yes
  - No
- O Not Applicable
- Other

# 105. Recreation/Sports Equipment:

106. Are the hallways clear, are doors propped open or closed?

- YesNoNot Applicable
- Other

107. Holding areas (cells/rooms), is there access to drinking water and toilet?

- YesNoNot Applicable
  - Other

108. Condition of individual cells/rooms, or dormitories:

windows edges covered with grime

#### 109. Beds - Type of bed and is it off the floor?

off floor

### 110. Adequate lighting:

poor lighting

#### 111. Temperature:

no air circulation in cells or pods

#### Svbil Brand Commission INSPECTION REPORT

### 112

2.0	Sybir Brand Commission INSPECTION REPORT	
2.	Narrative Report	
	During the general observation of the facility, it was noted that the staff pod at the front had a movie playing on the big TV monitor, although staff members were present at their stations behind the tinted glass.	
	1400 (Intake)	
	The open area floor was littered with milk, trash, and other debris, a condition consistent across all pods in that section.	
	Critical Concern: NARCAN was available in the pod where deputies and the nurse sat but was not accessible in the pods where incarcerated women were housed.	
	Pads and tampons were found stored in large plastic bags tied to the stair railings.	
	Nicole Chrisholm #6987032 Court ordered release since 2:30PM on Friday Needed her inhaler and it wasn't given to her	
	1401	
	Three puddles of water were observed on the floor.	
	Food was piled up in several cells, especially in cell 5.	
	Multiple complaints were received regarding the food.	
	One woman in cell 7 requested to go to a mental hospital. She appeared unwell and was unable to provide her name or booking number.	
	Another woman had not had access to a shower for three days (since Thursday) and had not been provided with a towel.	
	Kit Temple (#6979583) was still in paper underwear, had not been given a FISH kit, and her PIN for phone access was not functioning.	
	The TV in this area was off.	
	All women were using paper cups for drinking water.	
	1402	
	Jacquline (#cell 15) had not had access to a shower for four days and was not allowed to use the phone, which prevented her from contacting anyone to arrange bail or check on her son, whom she was supposed to pick up on the day of her arrest (Tuesday).	
	The phones in this area were functional.	
	The sink in cell 15 had no water pressure.	
	Food and trash were stacked in almost all bottom-level cells inspected.	
	Incarcerated women reported that trustees regularly provided menstrual products.	
	Pordan (#6987230) and Link (#6988290), who were bunked together, stated they were supposed to be released that day but had not been able to access the phones to notify their families.	
	1403	
	Page (#6978817) was still in paper underwear despite being released on OR 24 hours prior. Another woman had a similar experience despite completing the required yellow paper.	
	Deputy Rohm acknowledged that individuals were waiting for release despite being approved for OR due to processing delays. She could not specify how long this process typically took or the longest wait time.	
	Deputy Rohm appeared overwhelmed and displayed a flippant attitude toward the incarcerated women in her care. There was concern about her actions in guiding Sybil Brand commissioners to specific individuals for conversations.	
	While the commissioners spoke with the women in 1403, Deputy Rohm entered the area and defended the deputies' actions, appearing to monitor the conversation rather than allowing open discussion.	
	1440 Incarcerated woman reported she had been having reoccurring panic attacks in cell and vomit was all over floor with another person housed in the same cell. it was observed the cell was somewhat flooded and pile of foods/trash was visible. She noted she had asked for help for last 1-2 days multiple times, calling out and utilized "panic button" but believes it was turned off. She wanted to request to be able to move into an open area as she is afraid of enclosed space and shared, reexperiencing trauma-based symptoms. Deputies were informed and reported it is a detox cell and would have someone clean it soon as she was possibly going to be released.	

#### 113. Narrative Continued

1200
Spoke with two trustees from 1703 who shared the following concerns:
Three phones in their pod were nonfunctional.
They only had access to cold showers.
Broken shower tiles posed a safety hazard.
Their Inmate Request to become trustees had been granted approximately one month after submission.
Women in this pod could only access the dayroom, showers, and phones if they participated in programming.
Trash collection was performed by the trustee only if the woman in the cell was deemed non-hostile and had consented.
NARCAN was available outside the pods but not inside individual pods.
1201
Epps (#6959132) was using a bar of soap on her cell window to complete math problems because she had not been provided with a pencil after losing her original one and requesting a replacement.
Women in this pod spoke highly of Deputy Ramirez but expressed concerns about Deputy Mendoza, stating he did not allow them out often or for long enough.
Epps (#6959132, Cell 1) also reported using a bar of soap to stop black water from backing up in her sink. Deputies claimed a plumbing order had been submitted.
Women in Cell 3 had not showered in over two weeks.
1600
Pods 2 and 4 were under COVID quarantine; however, the door connecting Area 2 to Area 1 was open.
Women reported that phone access was sometimes restricted.
Another woman stated she had not been able to shower in two days.
They confirmed that meals were delivered daily and generally on time.
There were no clocks in the pod.

There was no TV, but they did have access to at least one book.

### 114. Narrative Continued

#### 115. Narrative Continued

### 116. Narrative Continued

### 117. Narrative Continued

### 3/25/25, 2:03 PM

118. Overall, how would you rate this facility? \*

- Satisfactory
- Unsatisfactory