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Respondent

40

Anonymous

113:43

Time to complete

Inspection Information

1. Location *

NORTH COUNTY CORRECTIONAL FACILITY (NCCF)

2. Date of Previous Inspection *

9/21/2024



3. Date of this Inspection *

5/9/2024



4. Time *

8:30am

5. **Location**

Courts

Jails

Sheriff Station

Location



6. Commissioner(s) - (Select all that Apply) *

- Ingrid Archie
- Haley Broder
- Norma Cumpian
- Wynter Daggs
- Mark - Anthony Clayton Johnson
- Bob Frutos
- Dr. Cheryl N. Grills
- Eric J. Miller
- Raymond Regalado
- Alexander Sherman
- Joahanna Terrones
- Mary Veral
- Other

Facility Information

7. Facility Name *

Courthouse names and locations: <https://www.lacourt.org/courthouse>

Patrol Names and locations Stations: <https://lasd.org/stations/>

LA County Jail Facilities names and locations: <https://lasd.org/custody/>

NORTH COUNTY CORRECTIONAL FACILITY (NCCF)

8. Facility Address *

Courthouse names and locations: <https://www.lacourt.org/courthouse>

Patrol Names and locations Stations: <https://lasd.org/stations/>

LA County Jail Facilities names and locations: <https://lasd.org/custody/>

29340 The Old Road,
Castaic, California 91384

9. Name and Title of LASD Supervisor Contacted *

Lt Michael Marino (Watch Commander) & Deputy Seacord

10. Census: Capacity *

4000

11. Current Census *

2700-2800

12. Location(s) Inspected: *

500 Dorms, 600 Dorms, Inmate processing center

13. Issues reported to (Select all that Apply): *

- BOS
- Officer in Charge
- LASD
- ISD
- OIG
- COC
- Other

14. Name of the person(s) issues were reported to: *

Lt Michael Marino (Watch Commander) & Deputy Seacord

15. Contact Information of the person(s) contacted: *

mtmarino@lasd.org

Conditions of Confinement

16. **Condition of Confinement:** Cells/Toilets/Sinks

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

17. **Condition of Confinement COMMENTS RE:** Cells/Toilets/Sinks

Some sinks, urinals and toilets were not in working order or would overflow, clogged drains

18. **Condition of Confinement:** Showers (water temperature, rust, mold etc.)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

19. **Condition of Confinement:** Crowding

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

20. **Condition of Confinement:** Cleanliness/Graffiti

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

21. **Condition of Confinement:** Safety, Conflict, Tension

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

22. **Condition of Confinement:** Common Areas

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

23. **Conditions of Confinement COMMENT RE:** Common Areas

in dorm 614 it was reported back wall had reoccurring mold due to possible leak behind the wall; when reported to sheriff to be fixed, incarcerated reports wall will get repainted over and new mold will reappear.

24. **Condition of Confinement:** Air Quality/Temperature

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

25. **Conditions of Confinement COMMENT RE:** Air Quality/Temperature

Reported dorm will get hot due to AC not being turned on or will keep AC on and it becomes too cold

26. **Condition of Confinement:** Deputy/Detainee Relations (Including Specific Incidents or allegations of misconduct)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

27. **Conditions of Confinement COMMENT RE:** Deputy/Detainee Relations (Including Specific Incidents or allegations of misconduct)

Reports of retaliation occurring in dorms with some deputies, however 2 deputies were positively noted with following through when concerns are raised and treating individuals respectfully (see narrative)

28. **Condition of Confinement:** Strip Search Issues

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

29. **Condition of Confinement:** Access (Drinking Water)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

30. **Condition of Confinement:** Access (Mail/Reading Materials/Law Library)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

31. **Conditions of Confinement COMMENT RE:** Access (Mail/Reading Materials/Law Library)

With the individuals in the 600 block, people reported it taking a month to receive packages/mail their families send, and reported sometimes their family gets it back, and they get a note on why, but sometimes they do it. Staff shared they usually have a 1 day turn around for mail.

32. **Condition of Confinement:** Access (Toilets for Common Room)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

33. **Conditions of Confinement COMMENT RE:** Access (Toilets for Common Room)

See Narrative

34. **Condition of Confinement:** Access (Toiletries, Appropriate Combs/Brushes)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

35. **Condition of Confinement:** Access (Exercise, Religious Practice)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

36. **Condition of Confinement:** Access (Legal Counsel)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

37. **Condition of Confinement:** Access (Visitation, Correspondence)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

38. **Conditions of Confinement COMMENT RE:** Access (Visitation, Correspondence)

Incarcerated reported being taken out late to attend their 30-minute visits and shared concern if they are even receiving the whole allotted time to spend with loved ones; reported post covid visits would allow 3 adults and 2 children however due to Covid restriction number of visitors were changed to 1 adult and 1 child only and questioned why pre covid number of visitors has not been reinstated

39. **Condition of Confinement:** Solitary Confinement

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

40. **Condition of Confinement:** Privacy/Dignity (showers, bathrooms)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

41. **Conditions of Confinement COMMENT RE:** Privacy/Dignity (showers, bathrooms)

The majority of the 6 dorms in the 600 wings had at least one restroom missing its door; were using makeshift cloth shower curtain, however material will accumulate mold

42. **Condition of Confinement:** Special needs populations (pregnant, non-ambulatory, hearing impaired, mentally ill, medical conditions, developmental disability)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

43. **Condition of Confinement:** Module Information Postings (re: time calculations, complaint, developmental disability)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

44. **Condition of Confinement:** Complaint Procedure (e.g., Deputy, Medical Complaints - Confidential Procedures to SBC, OIG, COC)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

45. **Condition of Confinement:** Fees Assessed/ Money on Books

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

46. **Condition of Confinement:** Other

47. **Condition of Confinement:** Other

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

Nutrition

48. **Nutrition:** Quality/Concerns

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

49. **Nutrition:** Access to special diets

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

Trustees

50. **Trustees:** Quarters

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

51. **Trustees:** Training and Selection

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

52. **Trustees:** Workload and Hours

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

53. **Trustees:** Calculation/Time Served

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

Medical Services

54. **Medical Services**

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Access	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wait Times	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Responsiveness	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
TB and Other Medical Screening	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Dental	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Vision	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Infectious Disease Protocol	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

55. **COMMENTS RE:** Medical

Concerns raised for not being able to receive dental work due to a machine being broken for over 3 months.

Mental Health

56. **Mental Health Services**

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wait Times	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Treatment Options	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assessment Procedures	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

57. **COMMENTS RE:** Mental Health

Telephones

58. **Telephones**

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Access	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Functionality	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

59. **COMMENTS RE:** Telephones

4 of the 6 dorms in the 600 wing reporting that at least one of their phones was experiencing a short in the cord making it hard to properly use.

Education Based Incarceration Programming (EBI)

60. **Education Based Incarceration Programming (EBI)**

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Availability	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Type	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

61. **COMMENTS RE:** EBI Programming

3 large classrooms for Education Based Incarceration (EBI) programs such as GED, Parenting class, college courses, vocational/trade classes offered with possibility to receive certifications when completed. One room was beautifully painted by incarcerated individuals with marine creatures and was very inviting.

62. **EBI:** Volunteer Services

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Type	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Concerns	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

63. **COMMENTS RE EBI:** Volunteer Services

Clean Clothing and Bedding

64. **Clean Clothing and Bedding** (including laundry practices)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

Facilities/Maintenance

65. **Facilities/Maintenance:** Back Log Unfilled Order(s)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

66. **Facilities/Maintenance COMMENTS RE:** Back Log Unfilled Order(s)

67. **Facilities/Maintenance:** Kitchen/Laundry

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

68. **Facilities/Maintenance:** Chemical exposure (kitchen, laundry, trustee duties)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

Deputy Staffing

69. **Deputy Staffing:** Quality of Interactions w/Detainees

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Use of Force (Last 30 days)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assault on Staff (Last 30 days)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff Training (MH, trauma informed etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

70. **Deputy Staffing COMMENTS RE:** Quality of Interactions w/Detainees

See Narrative

71. **Detainee Complaints/Concerns COMMENTS:**

See Narrative

72. **Deputy Complaint/Concerns COMMENTS:**

73. **Prior Corrective Action Resolution:**

74. **Detainee Documentations** (e.g., intake/release, procedures):

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Classification	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Logs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Detainee management	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Exit interview - policies/procedure grievances	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Generated funds	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

75. **Detainee Documentation COMMENTS:**

76. **Discipline Proceedings:**

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

Inspection: Special Focus

77. Inspection: Special Focus

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Available
COC	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CHS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
DMH	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
DPH	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Facilities	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Food Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OIG	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

78. Inspection: Special Focus Request *(Select all that Apply):*

- COC
- Community
- CHS
- DMH
- DPH
- Facilities
- Food Services
- OIG
- N/A
- Other

79. Inspection: Special Focus Request Comments:

80. **Prison Rape Elimination Act (PREA) Issues:**

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

81. **Other:**

INSPECTION DETAILS - ANCHORED TO SUMMARIZE #3 THROUGH #106

82. Inspection Detail for #:

83. Inspection Detail for #:

84. Inspection Detail for #:

85. Inspection Detail for **OIG** Request Related to:

86. Inspection Detail for **COC** Request Related to:

87. Inspection Detail for **Community Request** Related to:

88. **Inspection Detail:** EBI

89. **Inspection Detail:** Medical

90. **Inspection Detail:** Medical

91. **Inspection Detail:** Building and Maintenance *(Select all that apply)*

- Lawns
- Recreation Area
- Blacktop
- Asphalt
- General Condition
- Paint
- Roof
- Drains/Gutters
- Not Applicable
- Other

92. **Inspection Detail:** Building and Maintenance

INSPECTION DETAIL: INTERIOR OF BUILDINGS(S)

93. **Inspection Detail:** Interior of Building(s) and Maintenance *(Select all that apply)*

- Walls
- Paint
- Floors
- Drains
- Plumbing fixtures working
- Air Vents
- Windows
- Not Applicable
- Other

94. Inspection Detail **Interior of Building:**

95. Are Cleaning fluids and chemicals labeled and safely stored?

- Yes
- No
- Not Applicable
- Other

96. Weapons locker present?

- Yes
- No
- Not Applicable
- Other

97. Recreation/Sports Equipment:

98. Are the hallways clear, are doors propped open or closed?

- Yes
- No
- Not Applicable
- Other

99. Holding areas (cells/rooms), is there access to drinking water and toilet?

- Yes
- No
- Not Applicable
- Other

100. Condition of individual cells/rooms, or dormitories:

101. Beds - Type of bed and is it off the floor?

102. Adequate lighting:

103. Temperature:

104. Narrative Report

105. Narrative Continued

106. Narrative Continued

107. Narrative Continued

108. Narrative Continued

109. Narrative Continued

110. Overall, how would you rate this facility? *

Satisfactory

Unsatisfactory

Inspection Date: Saturday, September 21, 2024

Commissioner(s): Chairperson Raymond Regalado, Commissioner Wynter Daggs, and Commissioner Joahanna Terrones

Facility: Pitchess North County Correctional Facility (NCCF)

Watch Commander Michael Marino & Deputy Seacord

Jail Capacity: 4000

In Custody: 2700-2800

General Facility: 2 or 3 large classrooms for Education Based Incarceration (EBI) programs that were open from 8am-3pm for individuals with less security. One room was beautifully painted by folks incarcerated individuals with marine creatures and was very inviting. They are working on remodeling the 800 building, the people incarcerated at North County are the ones painting that dormitory and they are changing outdated colors. A brief walk through was conducted in Units 500 (trustee/inmate workers/Veterans; PHU), 600-700 (general population), 900 (Max; High power, Discipline/dropouts) with focus on interviews occurring primarily in 600, with a 66-person capacity in each dorm living space. Grievance did not appear to be readily available and must be requested from deputy when needed. Inmate services runs from 6am-10pm where mail is processed, Barber and shoeshine services offered and incarcerated individuals are paid when services are performed.

Food: They no longer use the communal dining area and instead pass out food to individuals housed in their respective dorms. Concerns were raised by incarcerated individuals that if they are not lined up to get food, they will not receive anything if using shower or toilet. The kitchen was in relatively good order. Despite the incarcerated people preparing meals for employees of the jail, multiple deputies reported they would not eat the food. The individuals working in the kitchen are supervised by professional kitchen staff and earn their food handlers license through their work. The kitchen was relevantly clean, especially considering they were in the middle of cooking lunch. Special diets (religious, medical) can be accommodated once medical staff/unit clears individual. Incarcerated individuals receive two cold meals (breakfast, lunch) and one hot meal (dinner) and raised question of possibility to receive extra food if requested.

Beds/toilets/sinks/building concerns: Majority of the mattresses were in fair condition and in the plastic. 2 or 3 bunks were "tenting", but it was fairly minimal from our observation of the 600 dorms. Showers in acceptable condition, however, individuals reported having to shower in quick order, thereby, unable to get water heated and showering in cold water. There were sinks overflowing due to clogged up drains. Toilets tend to flush completely however incarcerated individuals shared having to flush multiple times. In Dorn 615, it was reported hot water pot leaks, thereby rusting shelf where pot sits. The shelf has been painted multiple times; however incarcerated individuals stated the rust condition repeats because paint is applied over rust. In 614 it was shared that the back wall had mold due to possible leak. When request is made to fix issue, the wall is painted over and mold returns.

Cleanliness: Generally, the facility was very clean, with minimal amount of litter in the hallways and incarcerated individuals taking great care over cleaning their respective dorms. They even

asked for more cleaning solution to have enough to clean common areas and floors, however deputy informed us they cannot be accommodated due to limited amount that could be given to meet everyone's need. Minimal trash within pod locations – trash pick-up is conducted regularly.

Outdated phones: Multiple people housed at this facility reported issues with the phones. They are suffering from years of wear-and-tear, with at least 4 of the 6 dorms in the 600-wing reporting that at least one of their phones was experiencing a short in the cord making it hard to properly use. There was concern raised about the third-party contractor who fixes the phones, merely “blowing on the phone” to check and quickly moving on. When brought to Deputy Seacord and Lt. Marino, they explained that usually the grievance forms are too vague and, as such. He is not able to tend to the specific issue at hand. The Commissioners recommendation was to communicate that with the folks incarcerated so that they know how to fill out more efficient forms to meet their needs quicker. This is a matter of updating the phones, which staff said was on the way. A speedy implementation feels needed.

Inadequate privacy due to fixture shortcomings: The majority of the 6 dorms in the 600 wings had at least one restroom missing its door. When Commissioners brought this to Deputy Seacord & Marino, Deputy Seacord explained that they have not taken off doors as punishment in many years, however they cannot be replaced because they were built into the facility and doors were sawed off when removed. This is highly concerning for privacy and sanitation reasons considering there are ~45 individuals housed in each dorm. Individuals are utilizing makeshift cloth curtains from old clothing/cloths however mold will begin to grow.

Deputy & incarcerated individual interactions: There was a feeling that about 60% of deputies take on a demoralizing and dehumanizing posture toward the folks inside, and 40% are respectful of their humanity and/or fair in carrying out their duties. One dorm block in the 600-wing reported that the day of our inspection, the current deputy at their staff station (Deputy Kamel) deducted 15 minutes of TV time for every 10 seconds the individual left the hot water in the shower running. The individual shared with commissioners that they had the hot water from the shower running because they were cold, and it is method for heating up their dorm. When Commissioners reported to the watch commander, he shared that himself and Deputy Seacord are aware of the negative implication and unfairness of “mass punishment,” that they take it seriously, and try to minimize other deputies implementing this type of punishment on the individuals in their care. One individual reported being called a “monkey” by one of the deputies, not being able to get the deputy's names, and after a subsequent verbal altercation was thrown in the hole and lost his privileges. There was concern about general retaliation for talking to us in 3 of the 6 dorms we spoke to, with one individual explicitly naming the concern, others looking over our shoulders at the deputy at the staff station, and a perceived increase in the number of deputies in the 600-wing toward the end of us conducting their interviews. Sergeant Thrap was noted as an individual who can be demeaning and regularly belittles deputies and incarcerated individuals at the facility. He was not on shift during our inspection. This concern was uplifted to the watch commander. Some of the folks interviewed were also named Deputy Alvarez and Deputy Alkatar as staff who fairly do their jobs. Deputy Seacord assured us she is mindful to keep a good rapport with the folks incarcerated at North County, which was evident in the way she spoke to and spoke about the

individuals incarcerated there – mainly referring to them as “men” & “guys,” and rarely referring to them as “bodies.”

Reentry: One individual, was being released in less than 10 days, had submitted 3 forms to receive reentry services support nearly 2 months ago, and had not yet been contacted.

Visitation: Visits occur every Saturday and Sunday from 6am-2pm with 30 min increments per visit. Prior to COVID, incarcerated individuals were able to have five people in total for visiting (three adults, two children) however because of previous covid restrictions being put in place, visits now allow only one adult and one child. Individuals question why the previous number of visitors has not returned as covid restrictions have lifted. Also, individuals voiced they are unsure if receiving full 30 minutes of their visit due to long waiting times to be taken into visiting room.

Safety: Each individual dorm had NARCAN available and PREA posters.

Medical: Infirmary is open 24 hours; there was a concern around back up in receiving dental work due to a machine being broken for over 3 months. An incarcerated individual shared a 2022 incident of getting a spider bite that was later infected while housed at North County, transferred to MCJ, where he almost lost his leg due to this. He appeared to be healed during our interview, but severely scarred and shared that he had not received conciliation for this experience with the medical system while incarcerated at North County and treated at MCJ. Pod 611- individual complained of not receiving medication for eczema condition.

Commissary: There was a significant impact on individuals regarding the high commissary prices. This sentiment was consistent across the board and was specifically hard for individuals transferred from state prison where the commissary prices are less astronomical, and others reported difficulty for families to increase amount they could provide to purchase items as it created frustration and financial hardship. We asked at least 10 individuals about the commissary pricing, and they all reported they were high and causing hardship. Incarcerated are allowed only one roll of toilet and one small bar of soap per inmate once a week to use for personal hygiene needs. Commissioners discussed with watch commander and deputy about possible trend of noticing incarcerated individuals making more requests for items due to lack high prices to secure basic goods from commissary for themselves.

Court: We communicated with the watch commander that one of the most consistent and pressing concerns of the people incarcerated at North County was frustration with how brutal court days are. Specifically, there was consensus around the exhausting 2:30am wakeup call and late night back, some reporting that they don't get back in until as late as 11:30pm. The staff we talked to named that impacts their work as well considering it is such long days for the folks that are scheduled for court each day. This has a significant impact on people's wellbeing and ability to advocate for themselves well in court. This is highly concerning if an individual is attending a weeklong trial, as such long days due to the county jail to courthouse process, as is, can cause sleep deprivation since they are unable to get anywhere close to the minimum 7 hours of rest

needed. All those interviewed reported a desire to attend their court dates and frustration with court dates being rescheduled which creates longer time individuals spend in custody.

Mail: With the individuals in the 600 block, people reported it taking a month to receive packages/mail their families send, and reported sometimes their family gets it back, and they get a note on why, but sometimes they do it. Staff shared they usually have a one day turn around for mail.

Yard time: A handful of individuals reported that it is common for them to miss at least one of the two weekly yard time slots for their dorms, normally getting one 1-hour yard slot a week, opposed to the communicated two slots.

Media: It should be noted that outside content was observed on in the Watch commander's office television (Ohio State football game was playing).