# View results

## Respondent

39 Anonymous

12:26 Time to complete

# **Inspection Information**

### 1. Location \*

Twin Towers

# 2. Date of Previous Inspection \*

14/2024	
14/2024	

# 3. Date of this Inspection \*

9/17/2024		:::

## 4. Time \*

3:45 PM-5:45 PM

## 5. Location

	Courts	Jails	Sheriff Station
Location	$\bigcirc$	۲	$\bigcirc$

- 6. Commissioner(s) (Select all that Apply) \*
  - Ingrid Archie
    Haley Broder
    Norma Cumpian
    Wynter Daggs
    Mark Anthony Clayton Johnson
    Bob Frutos
    Dr. Cheryl N. Grills
    Eric J. Miller
    Raymond Regalado
    Alexander Sherman
    Joahanna Terrones
    Mary Veral
    Other

## **Facility Information**

7. Facility Name \*

Courthouse names and locations: <u>https://www.lacourt.org/courthouse</u>

Patrol Names and locations Stations: https://lasd.org/stations/

LA County Jail Facilities names and locations: <u>https://lasd.org/custody/</u>

Twin Towers Correctional Facility

#### 8. Facility Address \*

Courthouse names and locations: https://www.lacourt.org/courthouse

Patrol Names and locations Stations: https://lasd.org/stations/

LA County Jail Facilities names and locations: <u>https://lasd.org/custody/</u>

450 Bauchet Street, Los Angeles CA90012

### 9. Name and Title of LASD Supervisor Contacted \*

Watch Commander on duty: Lt Patin -- blpatin@lasd.org Captains Bernal and Bierce: gsbernal@lasd.org We reported at the close of the inspection to Sgt Smilor, Acting Watch Sgt: jdsmilor@lasd.org Urgent Care is led by the Access to Care Bureau: Christine Coles, Captain: cmcoles@lasd.org and Lt Kelly Hicks, kchicks@lasd.org

### 10. Census: Capacity \*

unknown

### 11. Current Census \*

unknown
---------

### 12. Location(s) Inspected: \*

Urgent Care; 252	

#### 13. Issues reported to (Select all that Apply): \*

	BOS
~	Officer in Charge
~	LASD
	ISD
	OIG
	СОС
	Other

### 14. Name of the person(s) issues were reported to: \*

Watch Commander on duty: Lt Patin -- blpatin@lasd.org Captains Bernal and Bierce: gsbernal@lasd.org We reported at the close of the inspection to Sgt Smilor, Acting Watch Sgt: jdsmilor@lasd.org Urgent Care is led by the Access to Care Bureau: Christine Coles, Captain: cmcoles@lasd.org and Lt Kelly Hicks, kchicks@lasd.org

## 15. Contact Information of the person(s) contacted: \*

Watch Commander on duty: Lt Patin -- blpatin@lasd.org

Captains Bernal and Bierce: gsbernal@lasd.org

We reported at the close of the inspection to Sgt Smilor, Acting Watch Sgt: jdsmilor@lasd.org

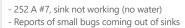
Urgent Care is led by the Access to Care Bureau: Christine Coles, Captain: cmcoles@lasd.org and Lt Kelly Hicks, kchicks@lasd.org

# **Conditions of Confinement**

### 16. Condition of Confinement: Cells/Toilets/Sinks

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

## 17. Condition of Confinement COMMENTS RE: Cells/Toilets/Sinks



- 18. Condition of Confinement: Showers (water temperature, rust, mold etc.)
  - Satisfactory
  - Unsatisfactory
  - Corrective Action Needed
  - Not Applicable

### 19. Conditions of Confinement COMMENT RE: Showers (water temperature, rust, mold etc.)

- Maintenance issues, continued leaks (including in 272 and 131). Many reports of water issues, including lack of hot water or water not shutting off 24/7 in showers, and ventilation issues, including lack of cool air during heat wave.

## 20. Condition of Confinement: Crowding

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

## Nutrition

### 21. Nutrition: Quality/Concerns

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

### 22. Nutrition COMMENT RE: Quality/Concerns

- Reports that food quantity is not sufficient / hunger

### 23. Nutrition: Access to special diets

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

### 24. Nutrition COMMENT RE: Access to special diets

- Spoke with individual recently ended a 6 day hunger strike due to not receiving gluten-free meal and high-protein addition.

### **Trustees**

## 25. Trustees: Quarters

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

## 26. Trustees: Training and Selection

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

## 27. Trustees: Workload and Hours

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

## **Medical Services**

## 28. Medical Services

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Access	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Wait Times	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Responsiveness	$\bigcirc$	$\bigcirc$		$\bigcirc$
TB and Other Medical Screening	$\bigcirc$	$\bigcirc$	$\bigcirc$	۲
Dental	$\bigcirc$	$\bigcirc$	$\bigcirc$	
Vision	$\bigcirc$		$\bigcirc$	$\bigcirc$
Infectious Disease Protocol	$\bigcirc$	$\bigcirc$	0	۲

### 29. COMMENTS RE: Medical

-xx has requested medical for issue and has not been seen.

- xx requesting medical follow up for leg that was shot (uses cane, needs more medical support)

- xx needs glasses, has sent in medical requests for months

- xx has stitches that need to be removed and was told they would be removed last week.

- xx reports of multiple panic attacks and severe anxiety and request for medication + psychiatric appointment

In Urgent Care:

- sign says "don't be a wack deputy, stay with your inmate." There are 2 inmates sitting by themselves until we go over to them. After we began speaking with them, 2 deputies approach us and say they need to stay by us to "monitor their inmates." (which they had not been doing previously -- they were watching a movie and the inmates were not being monitored).

- The individuals we spoke with waiting to receive care reported being in the urgent care waiting room since the morning and not being seen.

## **Mental Health**

#### 30. Mental Health Services

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Access	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Wait Times	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Treatment Options	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Assessment Procedures	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$

31. COMMENTS RE: Mental Health

## Telephones

## 32. Telephones

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Access	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Functionality	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
33. COMMENTS RI	<b>E:</b> Telephones			

Education Based Incarceration Programming (EBI)

## 34. Education Based Incarceration Programming (EBI)

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Availability	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Туре	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Access	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$

## 35. COMMENTS RE: EBI Programming

## 36. EBI: Volunteer Services

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Туре	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Access	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Concerns	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$

#### 37. COMMENTS RE EBI: Volunteer Services

# **Clean Clothing and Bedding**

- 38. Clean Clothing and Bedding (including laundry practices)
  - Satisfactory
  - Unsatisfactory
  - Corrective Action Needed
  - Not Applicable

# **Facilities/Maintenance**

## 39. Facilities/Maintenance: Back Log Unfilled Order(s)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

## **Deputy Staffing**

## 40. Deputy Staffing: Quality of Interactions w/Detainees

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Use of Force (Last 30 days)	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Assault on Staff (Last 30 days)	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Staff Training (MH, trauma informed etc.)	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$

### 41. Deputy Staffing COMMENTS RE: Quality of Interactions w/Detainees

Was told "use of force is happening daily here" by Watch Commander

#### 42. Detainee Complaints/Concerns COMMENTS:

## 43. Deputy Complaint/Concerns COMMENTS:

### 44. Prior Corrective Action Resolution:

## 45. Detainee Documentations (e.g., intake/release, procedures):

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Classification	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Logs	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Detainee management	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Exit interview - policies/proced ure grievances	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Generated funds	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$

### 46. Detainee Documentation COMMENTS:

## 47. Discipline Proceedings:

09	atisfactory
----	-------------

Unsatisfactory

Corrective Action Needed

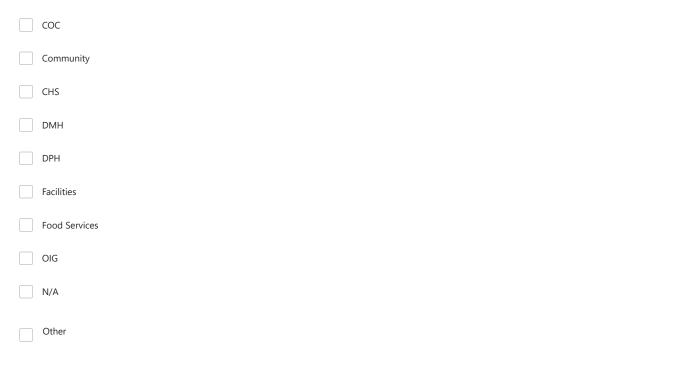
O Not Applicable

**Inspection: Special Focus** 

### 48. Inspection: Special Focus

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Available
COC	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Community	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
CHS	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
DMH	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
DPH	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Facilties	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Food Services	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
OIG	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Other	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$

## 49. Inspection: Special Focus Request (Select all that Apply):



## 50. Inspection: Special Focus Request Comments:

## 51. Prison Rape Elimination Act (PREA) Issues:

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- O Not Applicable

## **INSPECTION DETAILS - ANCHORED TO SUMMARIZE #3 THROUGH #106**

52. Inspection Detail for #:

53. Inspection Detail for #:

54. Inspection Detail for #:

55. Inspection Detail for **OIG** Request Related to:

56. Inspection Detail for **COC** Request Related to:

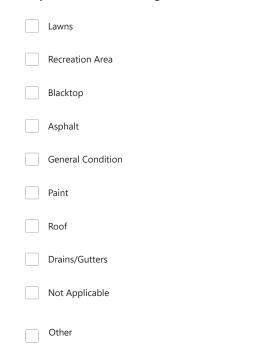
57. Inspection Detail for Community Request Related to:

## 58. Inspection Detail: EBI

59. Inspection Detail: Medical

## 60. Inspection Detail: Medical

### 61. Inspection Detail: Building and Maintenance (Select all that apply)



## 62. Inspection Detail: Building and Maintenance

#### INSPECTION DETAIL: INTERIOR OF BUILDINGS(S)

## 63. Inspection Detail: Interior of Building(s) and Maintenance (Select all that apply)



## 64. Inspection Detail Interior of Building:

## 65. Are Cleaning fluids and chemicals labeled and safely stored?

- Yes
  No
  Not Applicable
- O Other

### 66. Weapons locker present?

YesNoNot Applicable

Other

67. Recreation/Sports Equipment:

68. Are the hallways clear, are doors propped open or closed?

Yes
No
Not Applicable
Other

## 69. Holding areas (cells/rooms), is there access to drinking water and toilet?

- YesNoNot Applicable
- Other

## 70. Condition of individual cells/rooms, or dormitories:

### 71. Beds - Type of bed and is it off the floor?

### 72. Adequate lighting:

### 73. Temperature:

### 74. Narrative Report

Tower 2, Urgent Care (Access to Care Bureau)

3:45 PM 9/17/24:

- trump and political stickers on deputy water bottles

- 2 different computers have a group of deputies watching television/ movies via a browser window

- sign says "don't be a wack deputy, stay with your inmate." There are 2 inmates sitting by themselves until we go over to them. After we began speaking with them, 2 deputies approach us and say they need to stay by us to "monitor their inmates." (which they had not been doing previously -- they were watching a movie and the inmates were not being monitored).

- The individuals we spoke with waiting to receive care reported being in the urgent care waiting room since the morning and not being seen.

### 75. Narrative Continued

### 252

- Heater was just fixed but had been a problem
- Reports of small bugs coming out of sinks
- Reports that food quantity is not sufficient
- Reports of need for books (and visually -- there was an empty bookshelf)
- reports that people are not receiving grievance forms when asking for them
- watched deputy scanning cells for regular checks without looking in (some had tenting and the person inside could not be seen)
- Many ripped/not plastic-covered mattresses
- 252 A #7, sink not working (no water)

#### 76. Narrative Continued

### 77. Narrative Continued

### 78. Narrative Continued

#### 79. Narrative Continued

80. Overall, how would you rate this facility? \*

- O Satisfactory
- Unsatisfactory