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Respondent

39 Anonymous

12:26
Time to complete

Inspection Information

1. Location *

Twin Towers

2. Date of Previous Inspection *

6/14/2024



3. Date of this Inspection *

9/17/2024



4. Time *

3:45 PM-5:45 PM

5. **Location**

Courts

Jails

Sheriff Station

Location



6. Commissioner(s) - (Select all that Apply) *

- Ingrid Archie
- Haley Broder
- Norma Cumpian
- Wynter Daggs
- Mark - Anthony Clayton Johnson
- Bob Frutos
- Dr. Cheryl N. Grills
- Eric J. Miller
- Raymond Regalado
- Alexander Sherman
- Joahanna Terrones
- Mary Veral
- Other

Facility Information

7. Facility Name *

Courthouse names and locations: <https://www.lacourt.org/courthouse>

Patrol Names and locations Stations: <https://lasd.org/stations/>

LA County Jail Facilities names and locations: <https://lasd.org/custody/>

Twin Towers Correctional Facility

8. Facility Address *

Courthouse names and locations: <https://www.lacourt.org/courthouse>

Patrol Names and locations Stations: <https://lasd.org/stations/>

LA County Jail Facilities names and locations: <https://lasd.org/custody/>

450 Bauchet Street,
Los Angeles CA90012

9. Name and Title of LASD Supervisor Contacted *

Watch Commander on duty: Lt Patin -- blpatin@lasd.org Captains Bernal and Bierce: gsbernal@lasd.org We reported at the close of the inspection to Sgt Smilor, Acting Watch Sgt: jdsmlor@lasd.org Urgent Care is led by the Access to Care Bureau: Christine Coles, Captain: cmcoles@lasd.org and Lt Kelly Hicks, kchicks@lasd.org

10. Census: Capacity *

unknown

11. Current Census *

unknown

12. Location(s) Inspected: *

Urgent Care; 252

13. Issues reported to (Select all that Apply): *

- BOS
- Officer in Charge
- LASD
- ISD
- OIG
- COC
- Other

14. Name of the person(s) issues were reported to: *

Watch Commander on duty: Lt Patin -- blpatin@lasd.org
Captains Bernal and Bierce: gsbernal@lasd.org
We reported at the close of the inspection to Sgt Smilor, Acting Watch Sgt: jdsmilor@lasd.org
Urgent Care is led by the Access to Care Bureau: Christine Coles, Captain: cmcoles@lasd.org and Lt Kelly Hicks, kchicks@lasd.org

15. Contact Information of the person(s) contacted: *

Watch Commander on duty: Lt Patin -- blpatin@lasd.org
Captains Bernal and Bierce: gsbernal@lasd.org
We reported at the close of the inspection to Sgt Smilor, Acting Watch Sgt: jdsmilor@lasd.org
Urgent Care is led by the Access to Care Bureau: Christine Coles, Captain: cmcoles@lasd.org and Lt Kelly Hicks, kchicks@lasd.org

Conditions of Confinement

16. **Condition of Confinement:** Cells/Toilets/Sinks

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

17. **Condition of Confinement COMMENTS RE:** Cells/Toilets/Sinks

- 252 A #7, sink not working (no water)
- Reports of small bugs coming out of sinks

18. **Condition of Confinement:** Showers (water temperature, rust, mold etc.)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

19. **Conditions of Confinement COMMENT RE:** Showers (water temperature, rust, mold etc.)

- Maintenance issues, continued leaks (including in 272 and 131). Many reports of water issues, including lack of hot water or water not shutting off 24/7 in showers, and ventilation issues, including lack of cool air during heat wave.

20. **Condition of Confinement:** Crowding

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

Nutrition

21. **Nutrition:** Quality/Concerns

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

22. **Nutrition COMMENT RE:** Quality/Concerns

- Reports that food quantity is not sufficient / hunger

23. **Nutrition:** Access to special diets

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

24. **Nutrition COMMENT RE:** Access to special diets

- Spoke with individual recently ended a 6 day hunger strike due to not receiving gluten-free meal and high-protein addition.

Trustees

25. **Trustees:** Quarters

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

26. **Trustees:** Training and Selection

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

27. **Trustees:** Workload and Hours

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

Medical Services

28. Medical Services

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Access	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Wait Times	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Responsiveness	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
TB and Other Medical Screening	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Dental	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Vision	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Infectious Disease Protocol	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

29. COMMENTS RE: Medical

- xx has requested medical for issue and has not been seen.
- xx requesting medical follow up for leg that was shot (uses cane, needs more medical support)
- xx needs glasses, has sent in medical requests for months
- xx has stitches that need to be removed and was told they would be removed last week.
- xx reports of multiple panic attacks and severe anxiety and request for medication + psychiatric appointment

In Urgent Care:

- sign says "don't be a wack deputy, stay with your inmate." There are 2 inmates sitting by themselves until we go over to them. After we began speaking with them, 2 deputies approach us and say they need to stay by us to "monitor their inmates." (which they had not been doing previously -- they were watching a movie and the inmates were not being monitored).
- The individuals we spoke with waiting to receive care reported being in the urgent care waiting room since the morning and not being seen.

Mental Health

30. Mental Health Services

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wait Times	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Treatment Options	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assessment Procedures	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

31. **COMMENTS RE:** Mental Health

Telephones

32. **Telephones**

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Functionality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

33. **COMMENTS RE:** Telephones

Education Based Incarceration Programming (EBI)

34. **Education Based Incarceration Programming (EBI)**

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Availability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Type	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

35. **COMMENTS RE:** EBI Programming

36. **EBI:** Volunteer Services

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Type	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Concerns	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

37. **COMMENTS RE EBI:** Volunteer Services

Clean Clothing and Bedding

38. **Clean Clothing and Bedding** (including laundry practices)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

Facilities/Maintenance

39. **Facilities/Maintenance:** Back Log Unfilled Order(s)

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

Deputy Staffing

40. **Deputy Staffing:** Quality of Interactions w/Detainees

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Use of Force (Last 30 days)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assault on Staff (Last 30 days)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff Training (MH, trauma informed etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

41. **Deputy Staffing COMMENTS RE:** Quality of Interactions w/Detainees

Was told "use of force is happening daily here" by Watch Commander

42. **Detainee Complaints/Concerns COMMENTS:**

43. **Deputy Complaint/Concerns COMMENTS:**

44. **Prior Corrective Action Resolution:**

45. **Detainee Documentations** (e.g., intake/release, procedures):

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Applicable
Classification	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Logs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Detainee management	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Exit interview - policies/procedure grievances	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Generated funds	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

46. **Detainee Documentation COMMENTS:**

47. **Discipline Proceedings:**

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

Inspection: Special Focus

48. **Inspection: Special Focus**

	Satisfactory	Unsatisfactory	Corrective Action Needed	Not Available
COC	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CHS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
DMH	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
DPH	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Food Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OIG	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

49. Inspection: Special Focus Request *(Select all that Apply)*:

- COC
- Community
- CHS
- DMH
- DPH
- Facilities
- Food Services
- OIG
- N/A
- Other

50. Inspection: Special Focus Request Comments:

51. **Prison Rape Elimination Act (PREA) Issues:**

- Satisfactory
- Unsatisfactory
- Corrective Action Needed
- Not Applicable

INSPECTION DETAILS - ANCHORED TO SUMMARIZE #3 THROUGH #106

52. Inspection Detail for #:

53. Inspection Detail for #:

54. Inspection Detail for #:

55. Inspection Detail for **OIG** Request Related to:

56. Inspection Detail for **COC** Request Related to:

57. Inspection Detail for **Community Request** Related to:

58. **Inspection Detail:** EBI

59. **Inspection Detail:** Medical

60. **Inspection Detail:** Medical

61. **Inspection Detail:** Building and Maintenance *(Select all that apply)*

- Lawns
- Recreation Area
- Blacktop
- Asphalt
- General Condition
- Paint
- Roof
- Drains/Gutters
- Not Applicable
- Other

62. Inspection Detail: Building and Maintenance

INSPECTION DETAIL: INTERIOR OF BUILDINGS(S)

63. **Inspection Detail:** Interior of Building(s) and Maintenance *(Select all that apply)*

- Walls
- Paint
- Floors
- Drains
- Plumbing fixtures working
- Air Vents
- Windows
- Not Applicable
- Other

64. Inspection Detail **Interior of Building:**

65. Are Cleaning fluids and chemicals labeled and safely stored?

- Yes
- No
- Not Applicable
- Other

66. Weapons locker present?

- Yes
- No
- Not Applicable
- Other

67. Recreation/Sports Equipment:

68. Are the hallways clear, are doors propped open or closed?

- Yes
- No
- Not Applicable
- Other

69. Holding areas (cells/rooms), is there access to drinking water and toilet?

- Yes
- No
- Not Applicable
- Other

70. Condition of individual cells/rooms, or dormitories:

71. Beds - Type of bed and is it off the floor?

72. Adequate lighting:

73. Temperature:

74. Narrative Report

Tower 2, Urgent Care (Access to Care Bureau)
3:45 PM 9/17/24:
- trump and political stickers on deputy water bottles
- 2 different computers have a group of deputies watching television/ movies via a browser window
- sign says "don't be a wack deputy, stay with your inmate." There are 2 inmates sitting by themselves until we go over to them. After we began speaking with them, 2 deputies approach us and say they need to stay by us to "monitor their inmates." (which they had not been doing previously -- they were watching a movie and the inmates were not being monitored).
- The individuals we spoke with waiting to receive care reported being in the urgent care waiting room since the morning and not being seen.

75. Narrative Continued

252
- Heater was just fixed but had been a problem
- Reports of small bugs coming out of sinks
- Reports that food quantity is not sufficient
- Reports of need for books (and visually -- there was an empty bookshelf)
- reports that people are not receiving grievance forms when asking for them
- watched deputy scanning cells for regular checks without looking in (some had tenting and the person inside could not be seen)
- Many ripped/not plastic-covered mattresses
- 252 A #7, sink not working (no water)

76. Narrative Continued

77. Narrative Continued

78. Narrative Continued

79. Narrative Continued

80. Overall, how would you rate this facility? *

Satisfactory

Unsatisfactory