



County of Los Angeles CHIEF EXECUTIVE OFFICE

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WILLIAM T FUJIOKA
Chief Executive Officer

June 22, 2011

To: Mayor Michael D. Antonovich
Supervisor Gloria Molina
Supervisor Mark Ridley-Thomas
Supervisor Zev Yaroslavsky
Supervisor Don Knabe

From: William T Fujioka
Chief Executive Officer

Board of Supervisors
GLORIA MOLINA
First District

MARK RIDLEY-THOMAS
Second District

ZEV YAROSLAVSKY
Third District

DON KNABE
Fourth District

MICHAEL D. ANTONOVICH
Fifth District

GENERAL RELIEF RESTRUCTURING PLAN - QUARTERLY UPDATE

This is to provide a report on the progress of the implementation of the General Relief (GR) Restructuring Plan.

On April 24, 2009, on a motion by Supervisor Knabe, your Board instructed the Chief Executive Officer (CEO), in collaboration with the Department of Public Social Services (DPSS), and consultation with County Counsel, to design a potential GR Program that will better assist GR participants, with the expectation that more of these individuals would be able to transition off of County assistance. In response, the GR Restructuring Workgroup (RW), consisting of 11 County departments and ten stakeholders, was convened. On February 9, 2010, your Board approved the comprehensive plan to restructure the GR Program. This plan consisted of 42 recommendations designed to reduce the GR caseload over time by focusing services on housing assistance, Supplemental Security Income (SSI) advocacy, and employment preparation.

The GR RW members were invited to participate in various workgroups that were convened by DPSS to assist in the implementation of the plan. Numerous internal DPSS meetings, and meetings with other County departments and community stakeholders, have taken place to discuss the implementation of the various GR restructuring projects. As a result of the great support and collaboration from the different partners, 15 GR Restructuring Recommendations have already been implemented and substantial progress has been made on numerous additional recommendations.

PERFORMANCE DATA ON KEY GR RESTRUCTURING PROJECTS

- Recommendation No. 5 - Expansion of the Housing Subsidy Project (HSP)

The GR Housing Subsidy Program has a total of 1,540 slots. The slots will increase over time, as funding becomes available through the GR Anti-Homelessness Account. Currently, there are 1,302 individuals receiving a housing subsidy and 401 subsidies pending approval.

"To Enrich Lives Through Effective And Caring Service"

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- Recommendation No. 8 - Mental Health Assessments

Department of Mental Health (DMH) reported that in March 2011, its Clinicians saw 1,048 participants and determined that 1,001 of them have a mental health disability, of which 212 have a permanent mental health disability. This translates into 28.6 percent of individuals assessed as having a permanent mental health disability, compared to only 1.5 percent under the prior, more cursory mental health screening conducted by non-licensed DMH staff. This means that more GR participants are determined to be potentially eligible for SSI and provided SSI advocacy services. If approved for SSI, these individuals will exit GR.

- Recommendation No. 9 - Record Retrieval Project

This project requires collaboration with Department of Health Services (DHS), DMH, and the Los Angeles County Sheriffs' Department (LASD) to retrieve medical and mental health records on behalf of GR participants to support their disability claim for SSI. Since inception of the Project in August 2010, DPSS has received a total of 761 sets of medical records from DMH, DHS, and LASD.

An update on all 42 GR restructuring projects is provided on the attached GR Restructuring Master Implementation Chart.

We will provide the next quarterly report in August 2011.

WTF:AJ:DS
JB:ljp

Attachment

c: Chief Executive Officer
County Counsel
Executive Officer, Board of Supervisors
Public Social Services
Children and Family Services
Community and Senior Services
Health Services
Mental Health
Probation
Public Defender
Public Health
Sheriff's Department

GR RESTRUCTURING MASTER IMPLEMENTATION CHART
March 31, 2011

NO.	APPROVED RECOMMENDATIONS	STATUS	TARGET IMPLEMENTATION DATE
1	<p>Subject to applicable confidentiality requirements, use the Adult Linkages Project mechanism to identify the County service history of GR applicants/participants, so that applicants/participants can be offered services that take into account the totality of their individual circumstances.</p>	<p>The Chief Executive Office (CEO) approved funding for the one-time cost implementation of this recommendation. CEO-SIB is currently working with SAS (contractor), DPSS, and County Counsel to develop the system that will be used by DPSS eligibility staff to access real time service utilization records for GR applicants/participants.</p> <p>On November 16, 2010, the Board of Supervisors approved the Enterprise Linkage Project (ELP), and an agreement with SAS Institute as the contractor for implementing this expansion of the Adult Linkages Project (ALP). A draft Master Memorandum of Agreement (MOA) between the CEO and the eight County departments, who will be sharing data for this project, was distributed for review and comments. Kick-off meeting was held on February 9, 2011.</p> <p>The ELP core Workgroup meets bi-weekly to discuss implementation of the project. ELP participating County departments were present at the initial kick-off Workgroup meeting. The ELP vendor (SAS) holds weekly conference calls with CEO and DPSS to provide updates and obtain clarification on the system design. Additionally, the MOA with the participating departments is targeted for execution in May 2011.</p>	<p align="center"><u>NOVEMBER 2011</u></p>
2	<p>The County should develop an innovative service integration model that can support County departments, other governmental entities, and community partners in concurrently serving a shared clientele.</p>	<p>Research is still pending on this project.</p>	<p align="center"><u>DECEMBER 2011</u></p>
3	<p>Increase integration of services between the Sheriff's Department and DPSS by:</p> <p>A. Developing a plan to enhance the current County jail match to identify individuals who are incarcerated and have a linkage to GR benefits, to provide pre- and post-release services and SSI Advocacy that will assist with their re-entry into society.</p> <p>B. Assessing the DPSS/Sheriff's Homeless Release Project to determine its effectiveness.</p>	<p>A meeting was held on July 7, 2010 with the designated workgroup, which includes DPSS, Sheriff, Public Defender and a representative from the Public Social Services (PSS) Commission.</p> <p>The Department of Public Social Services (DPSS) presented an overview of the current Jail Match and enhancements were recommended. Additionally, an overview of the DPSS/Sheriff Homeless Project was presented.</p>	<p align="center"><u>MAY 2011</u></p>

Note: New updates are underlined

GR RESTRUCTURING MASTER IMPLEMENTATION CHART
March 31, 2011

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	<p>C. Implementing a review protocol to determine whether any outstanding warrants remaining on the GR/SSI applicant's record should be cleared, recalled or withdrawn.</p> <p>D. Ensuring that probation, parole, and other warrants that should have been satisfied by a GR/SSI applicant's stay in jail have been withdrawn or recalled.</p> <p>E. Appointing a liaison for individuals with outstanding warrants whom advocates and County employees can contact directly to: (1) inquire about the underlying reason and validity of a warrant and (2) assist the SSI advocate in "clearing up" the warrant.</p> <p>F. Referring disabled individuals exiting jail who apply for GR to a SSI advocate/liaison, in order to re-establish SSI benefits and work with agencies (i.e., probation, parole, public defender, courts, etc.) to recall existing warrants.</p> <p>G. Referring disabled individuals exiting jail who do not have SSI benefits to GR SSIMAP for benefits establishment.</p>	<p>Los Angeles Sheriff Department (LASD) indicated that outstanding warrants are resolved prior to an inmate being released from jail. However, due to the huge number of inmates, some are not properly cleared through the system prior to the inmate being released. LASD agreed to develop a system to ensure that all inmates being identified for this project are cleared through their system to ensure that warrants are resolved prior to the inmates release.</p> <p>A second meeting was held on September 9, 2010. DPSS and LASD are working to identify additional data fields for the jail match listing to ensure more matches are made when the listing is run. The workgroup also discussed ways to clear warrants for potentially Supplemental Security Income (SSI) eligible inmates who have prior GR history. A Custody Assistant candidate has been identified to be a liaison between staff and the LASD to help clear warrants for potentially SSI eligible inmates who have prior GR history.</p> <p>A sub-workgroup meeting was held on December 14, 2010 to develop a referral process to refer released inmates to DPSS for SSI advocacy. Additionally, an Information Technology meeting was held on January 12, 2011, to discuss the jail match process between LASD and DPSS. The CEO SIB was in attendance. Suggestions made at the meeting to enhance the jail match are currently under review.</p> <p><u>A subsequent sub-workgroup meeting was held in April 2011 with LASD, DPSS, and the CEO staff. LASD informed DPSS of a partnership with Social Security Administration (SSA) to have SSA staff co-located at the jails to accept SSI applications. LASD/DPSS and CEO staff plan to meet with SSA in the latter part of May to clarify SSA's role in this project.</u></p>	
4	<p>Encourage police agencies to make social services referrals for the homeless and connect them with resources, rather than issuing citations.</p>	<p>A meeting was held on June 17, 2010, with the Long Beach Police Department, L.A. County Sheriff's Department and Community partners.</p>	DECEMBER 2011

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		<p>The Long Beach Police Department and LASD provided an overview of their services to the homeless population.</p> <p>DPSS will work with the police agencies to create a simple informational document in multiple languages to distribute to the homeless and connect them to services. LASD has agreed to draft the informational document.</p> <p>The follow-up meeting tentatively scheduled for October 2010 with the Los Angeles Police Department and Community Advocates did not take place. The informational document had not been finalized to share at the meeting. LASD has the lead on this document. A meeting with LASD is being requested to re-assess the document information.</p> <p>At the April 2011 meeting with <u>LASD/DPSS and CEO staff</u>, a document that serves as a resource guide to homeless participants in need of social services was introduced by LASD. LASD plans to distribute this document to inmates as they are released from jail.</p>	
5	<p>Enhance Subsidized Housing by:</p> <p>A. Increasing the total number of housing subsidies to 10,000 by December 2014.</p> <p>B. Increasing the number of housing subsidies for homeless disabled GR participants pursuing, or willing to pursue, SSI and/or veterans benefits, so that 100% of homeless disabled GR participants pursuing SSI and/or veterans benefits are offered a housing subsidy within five years.</p> <p>C. Increasing the number of housing subsidies for</p>	<p>The following key points were implemented in the Administrative Directive which was released to Project staff on August 2, 2010, for instructions and procedures:</p> <p>A. The GR Housing Subsidy Pilot has been expanded to include an additional 640 housing subsidy slots, bringing the total slots from 900 to 1,540. The current implementation plan projects to increase the housing subsidies based on the savings generated by GR participants who receive a housing subsidy and exit GR with work or disability benefits.</p> <p>B. & C. The new 640 housing subsidies added to the Pilot were allocated as follows: 320 for GR employable participants and 320 for GR disabled participants pursuing SSI and/or veterans benefits.</p>	<p align="center">IMPLEMENTED AUGUST 2010</p>

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	<p>homeless, employable GR participants.</p> <p>D. As in the current GR Housing and Case Management Project:</p> <ul style="list-style-type: none"> a. Subsidized housing itself should not be time-limited, allowing people to stay as permanent residents, after they start receiving outside income and can pay for their housing. b. The housing subsidy should be encouraged, but not required. <p>E. Increasing the GR rental subsidy amount from \$300 to \$400 and reducing the participant's contribution from the grant from \$136 to \$100, so the total amount available for rent will be \$500.</p> <p>F. Pursuing federal reimbursements for housing subsidy payments made to employable GR participants through the Food Stamp and Employment Training (FSET) fund at a rate of 50%; and pursuing reimbursement for housing subsidy payment made to GR participants who are approved for SSI through the Interim Assistance Reimbursement Program, at a rate of 100%.</p> <p>G. Reinvesting the money recouped from SSI (Interim Assistance Reimbursement for housing subsidies) in additional housing subsidies.</p> <p>H. Recruiting participants for the Housing Subsidy and Case Management Program during the GR intake process and making additional efforts throughout the course of case management to encourage participants to remain in the Housing Subsidy and Case Management Program and identify causes of participants dropping out of the subsidy.</p>	<p>D. Incorporated in the implementation Administrative Directive.</p> <p>E. The GR Housing Subsidy amount was increased from \$300 to \$400 and the participant's contribution from the grant was reduced from \$136 to \$100. The new total amount available is \$500.</p> <p>F. & G. DPSS is internally working and has established procedures to pursue federal reimbursement for housing subsidy payments made to employable GR participants through FSET funding and to pursue reimbursement for housing subsidy payments made to GR participants who are approved for SSI through the IAR process. The money recouped from SSI will be reinvested in additional housing subsidies.</p> <p>H. Two training sessions were conducted on July 15, 2010, to provide Project Staff, intake and approved eligibility staff, GROW Case Managers and SSI Advocates with the new procedures on the expansion of the Housing Subsidy Pilot Program.</p> <p>August 2, 2010, The final approved Administrative Directive was released and the expansion of the Housing Subsidy Pilot Program was implemented.</p>	

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		<p>The GR Housing Subsidy Program currently has a total of <u>1,540 slots</u>. Currently, there are <u>1,302</u> individuals receiving a housing subsidy, of which <u>914</u> are receiving the higher subsidy amount of \$400 which took effect in August 2010. The remaining 388 participants continue to receive the lower \$300 subsidy, because they began receiving the subsidy prior to August 2010. Currently there are <u>401</u> subsidies pending approval.</p> <p>We recently learned of a decision by United States Department of Agriculture to limit FSET claiming for housing assistance to employable GR participants to two months per federal fiscal year. As a result, we will have to limit the number of subsidies available to employable GR participants, though a specific plan is still being developed based on our evaluation of the impact of USDA's decision.</p>	
6	<p>Implement a pilot project (subject to a cost benefit analysis) by master leasing and/or purchasing foreclosed apartment buildings and/or multi-family housing units and/or dorm-like housing to be provided for the indigent homeless population. This housing should be owned and/or operated by a non-profit housing developer and/or homeless service provider with expertise in managing housing with services. Address supportive housing needs by:</p>	<p><u>Research is still pending on this project.</u></p>	<u>DECEMBER 2011</u>
7	<p>A. Exploring housing options for mentally ill participants through City and County Housing Authorities and other smaller Housing Authorities throughout L.A. County.</p>	<p>A. DMH and DPSS staff held a pre-meet on April 27, 2010, to discuss possible housing experts and providers to be invited to assist with the implementation on this effort. A list of potential collaborative agencies was developed. The responsible workgroup met on June 24, 2010, to discuss the implementation plan for this project.</p> <p>A second workgroup meeting was held on August 4, 2010. A presentation on the Mental Health Services Act (MHSA) was made by Department of Mental Health (DMH) staff. Additionally, Los Angeles Homeless Services Authority (LAHSA) staff made a presentation on Project 50. MHSA, A Community of Friends and some local missions were identified</p>	<u>DECEMBER 2011</u>

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	<p>B. Identifying and leveraging County funding for housing resources and related services that already receive county funding or support.</p>	<p>as agencies that offer potential housing options to mentally ill GR participants who meet their criteria.</p> <p>B. Additionally, the group discussed the most viable projects and funding, which currently have housing slots available. All of the projects identified have limited funding. However, A Community of Friends, which is funded by the Community Development Commission (CDC), will be further explored.</p> <p>Project on target for implementation.</p> <p><u>DPSS is exploring partnership with Skid Row Housing Trust (SRHT). SRHT is a permanent supportive housing provider in downtown Los Angeles that currently operates 1,500 apartments, the majority of which are for homeless individuals.</u></p>	
8	<p>Subject to detailed operational and fiscal planning during Phase Two of the GR Restructuring process, eliminate the current cursory employability/Need Special Assistance (NSA) screening and replace it with a more extensive medical/mental health disability assessment performed by (1) DMH, (2) DHS or possibly DPH, and/or (3) DHS Public Private Partners (PPPs). For permanently disabled participants in need of additional documentation to support their SSI applications, a comprehensive medical/mental health evaluation would be performed. The extensive assessments and the comprehensive medical and mental health evaluations and write-ups will be funded with 50 - 75% new federal revenue.</p>	<p>Meetings were held with DMH and DHS regarding the implementation of the Disability Assessments/Comprehensive Evaluations.</p> <p><u>Mental Health Disability Assessment</u></p> <ul style="list-style-type: none"> • New mental health assessment training completed on October 28, 2010. • DMH staff began conducting the new mental health assessments on October 12, 2010, at Metro Special, Metro East, San Fernando, Pasadena and Wilshire Offices. • DMH will expand to all Districts on a staggered basis. • DMH submitted staff roll-out plan on October 5, 2010. • DMH reported that in March 2011 its Clinicians saw 1,048 participants and determined 1,001 of them to have a mental health disability, of which 212 have a permanent mental health disability. This translates into 21.2% of individuals screened having a permanent mental health disability compared to only 1.5% prior to implementation. This means that more GR participants are determined to be potentially eligible for SSI and provided SSI advocacy services. • The implementation of the new mental health disability assessments began with a DMH roll-out plan for the first group of ten Psychiatric Social Workers (PSWs) in October 2010, and was completed on December 27, 2010. Some new mental health assessments are now being done at 12 	<p align="center">PARTIALLY <u>IMPLEMENTED</u> <u>OCTOBER 2010</u></p> <p align="center">FULL <u>IMPLEMENTATION</u> <u>TARGETED FOR</u> <u>MAY 2011</u></p>

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		<p>Assessment/Comprehensive Evaluations Services. Nine agencies were identified as having interest in providing Medical Disability Assessment Services/Comprehensive Evaluations to the fourteen GR Districts starting May 16 for a 19-month period. A competitive procurement process will be initiated during 2011 to secure one or more ongoing contractors beginning in December 2012.</p> <ul style="list-style-type: none"> • <u>Board letter seeking delegated authority to execute contracts with 9 FQHC was approved by the Board on April 12, 2011.</u> • <u>Contracts were in May 2011.</u> • <u>Implementation of the Physical Health Disability Assessment began on May 16, 2011.</u> • <u>Implementation of the Physical Health Comprehensive Evaluation is targeted for August 2011.</u> • <u>DPSS is making modifications to the LEADER system to add the new employability types, which will be used by the disability assessment contractors.</u> • <u>DPSS and DHS met with the nine recommended Physical Disability Assessment/Comprehensive Evaluation Services providers on March 24, 2011, to discuss the transition plan, the draft assessment tool, scheduling capacity, and to address agency concerns.</u> • <u>Each agency has identified a liaison to work with DPSS staff on the revision and finalization of the disability assessment tool. The disability assessment tool workgroup met on Tuesday, March 29, 2011. The assessment tool is now finalized.</u> 	

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9	<p>DHS, DMH, and LASD to retrieve medical and mental health records on behalf of GR participants to support their disability claim for SSI. Most of the costs will be funded with 50% new federal revenue.</p>	<p>Project protocols were released and SSI Advocacy staff were trained. DPSS continues to meet with DMH, DHS and LASD to clarify issues, exchange best practices and measure the progress made.</p> <p>DHS has finalized hiring all seven Registered Nurses (RNs). DMH is in the process of hiring both of its RNs. The RN previously reported as hired did not take place. <u>LASD has now hired a permanent RN to work in this project.</u></p> <p>A comprehensive training for RNs was conducted on August 13, 2010. Training presenters included staff from SSA, DDSD and DHS.</p> <p>The project was implemented in August 2010.</p> <p>DHS, DMH and LASD are now processing pre-clearance requests and retrieving medical and mental health records. <u>All departments are now fully staffed for this project.</u></p> <p>Records retrieved as of <u>03/31/11</u>:</p> <p><u>DHS</u> <u>Requested - 506</u> <u>Received - 461</u></p> <p><u>DMH</u> <u>Requested - 591</u> <u>Received - 198</u></p> <p><u>LASD</u> <u>Requested - 205</u> <u>Received - 102</u></p> <p><u>Total cumulative number of records requested 1,302</u> <u>Total cumulative number of records received 761</u> <u>Total cumulative number of records received 761 (58% of requests submitted).</u> <u>Total cumulative number of "Not Available" records 250 (19% of requests submitted).</u> <u>Total number of records pending: 291 (23% of requests submitted).</u></p>	<p align="center">IMPLEMENTED AUGUST 2010</p>

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10	<p>Maximize the claiming of retroactive Medi-Cal for GR participants who qualify for SSI and Medi-Cal.</p>	<p>Preliminary teleconference meetings with DPSS, DMH, and DHS were held in June 2010 to further discuss the data needs for this project.</p> <p>The Project was implemented in September 2010 when DPSS provided SSI IAR listings to DHS and DMH dating back to 2007. DHS reported that it has collected \$1,499 in retroactive Medi-Cal payments as a result of this process for July 2010. DPSS is in the process of finalizing the File Transfer Protocol (ftp), which will allow the monthly SSI IAR reports to be shared electronically with DMH and DHS. Additional amounts have been identified by both departments but they continue working on the claiming process.</p> <p><u>DPSS is working with DHS to establish the secure FTP file share procedures. This will be completed in May 2011. DMH has its own web-based secure file transfer site. DMH is in the process of creating the accounts that will allow DPSS to upload the data directly onto the DMH site. This is also expected to be completed in May 2011.</u></p>	<p align="center">IMPLEMENTED SEPTEMBER 2010</p>
11	<p>Integrate the Public Defender (PD) into SSI Advocacy, where GR participants are already clients of the Public Defender and advocacy can be combined with clients' representation in court.</p>	<p>PD identified the Compton Courthouse as the location for this project. Staff has been selected. One DPSS SSI Advocate and one PD Psychiatric Social Worker II will be collocated at the PD site to provide SSI Advocacy services. A <u>workgroup meeting was held in November 2010. The MOU and Administrative Directive will be submitted for formal clearance in May 2011. Project protocols and equipment installation are being finalized. Target date for implementation is June 2011.</u></p>	<p align="center"><u>JUNE 2011</u></p>

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12	<p>Modify the GROW Program to:</p> <p>A. Customize services to individuals who are classified as:</p> <ol style="list-style-type: none"> 1. Transitional Age Youth (TAY); 2. Veterans; and 3. Participants exiting Mandatory Substance Abuse Program (MSARP). <p>B. Create a new voluntary category of GR participants who will be classified as employable with accommodations and will be referred to a new GROW component designed to provide employment services for individuals who can work with accommodations. Volunteers would not be subject to sanctions.</p> <p>C. Enhance services for Needs Special Assistance (NSA) participants by providing them voluntary employment preparation services and mental health treatment through the GROW Program. Volunteers would not be</p>	<p>A.1. The implementation plan for this project was finalized by the workgroup. Items that were finalized include GROW Computer Programming changes; curriculum for specialized job club class by LACOE; and instructions to staff. Two new GROW components were implemented in January 2011 to address the special needs of TAY participants: a specialized job club for TAY participants is currently offered as a pilot at Southwest Special GROW site and a new Computer Applications Class for TAY with basic computer skills is offered at Metro Special GROW site.</p> <p>A.2. The implementation plan for this project is being finalized. Items that need to be finalized include compiling list of available resources and distribution of outreach material for referrals to Weingart Center. A mass mailing was completed and information was sent out to all identified GR/GROW Veterans.</p> <p>A.3. Computer enhancements have been completed. We are now researching the possibility of offering Fastrak services (specialized job skills preparation class) to this group. Additionally, we are working on program changes to the MAPPER computer system to track outcomes for this group. The February 2011 expected implementation date for this component has been extended to June 2011.</p> <p>B & C. Projects 12 B&C were implemented on August 2, 2010, with limited services. Full implementation of this project is in progress. Items pending completion include amendments to GROW contracts to incorporate services to volunteers and some programmatic changes. The expected March 2011 target date for full implementation has been extended to May 2011.</p>	<p><u>IMPLEMENTED</u> <u>JANUARY 2011</u></p> <p><u>JUNE 2011</u></p> <p><u>MAY 2011</u></p> <p><u>MAY 2011</u></p>

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12	<p>subject to sanctions.</p> <p>D. Establish collaboration between DPSS, DCFS, and Probation to provide enhanced services to GROW participants ages 18-24 who come out of foster care and probation.</p> <p>E. Develop a comprehensive and ongoing evaluation plan of GROW to track outcomes for GR participants, including, but not limited to, education and training outcomes, length of employment obtained through GROW, and recidivism.</p>	<p>D. The workgroup has finalized the implementation plan for this project. Policy and procedures have been released for clearance. <u>This project will be implemented by June 2011.</u></p> <p>E. An internal DPSS meeting took place in April 2010. Future follow-up meetings will be scheduled after the implementation plans have been further developed, in order to determine the best way to track relevant information.</p> <p>The development of this project is ongoing and the workgroup will continue to develop tracking mechanisms as the projects roll-out.</p>	<p style="text-align: center;"><u>JUNE 2011</u></p> <p style="text-align: center;"><u>JUNE 2011</u></p>
13	<p>Establish collaboration between DPSS and the Probation Department to reduce the number of Emerging Adults (age 18-24) applying for GR benefits.</p>	<p>DPSS has established collaboration with DCFS and Probation Department to facilitate referrals to GROW services, including American Recovery and Reinvestment Act (ARRA) Projects. DPSS has designated a liaison to work with both departments on this effort.</p> <p>This project was completed in May 2010.</p>	<p style="text-align: center;">IMPLEMENTED MAY 2010</p>
14	<p>Pursue federal reimbursement through FSET, at a rate of 50%, for mental health, domestic violence, and, to the extent possible, substance abuse services provided to GROW participants.</p>	<p>The DPSS plan that was submitted to the State was approved on May 5, 2010. Reimbursement through FSET for costs associated with support services to GROW participants can be claimed effective October 2009.</p> <p>This project was completed in May 2010.</p>	<p style="text-align: center;">IMPLEMENTED MAY 2010</p>
15	<p>Establish collaboration with CSS, L.A. City and all other Workforce Investment Boards to provide job services and employment opportunities through the Work Source Centers, geared toward both youth and adult GROW</p>	<p>The workgroup for this project has been meeting monthly to develop a collaborative plan to provide comprehensive employment services to GROW participants. The following WorkSource Centers and One Stops want to participate in this project: The Gardena South Bay One-Stop Business & Career</p>	<p style="text-align: center;"><u>MAY 2011</u></p>

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March 31, 2011

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	participants.	Center, Inglewood South Bay One-Stop Business & Career Center, Southeast Los Angeles County Workforce Investment Board Youth Center, Southeast Los Angeles County Workforce Investment Board Youth Center, Southeast Los Angeles County Workforce Investment Board Youth Center, <u>Marina Del Rey WorkSource Center</u> , <u>East Los Angeles WorkSource Center</u> , <u>Florence-Firestone WorkSource Center</u> , and <u>Los Angeles WORKS</u> .	
16	Expand GROW to include GED preparation.	<p>DPSS has informed the responsible workgroup of this project and there were no objections to this proposal.</p> <p>DPSS finalized policy/procedures to implement a GED component for GROW participants who lack a high school diploma. A list of available education entities has been identified. Programmatic changes to MAPPER have been completed.</p>	<p>IMPLEMENTED JUNE 2010</p>
17	<p>Conduct a comprehensive study of the Mandatory Substance Abuse and Recovery Program (MSARP) to evaluate its effectiveness.</p> <p>A. DPSS and DPH-ADPA will evaluate the redesign of MSARP based upon the results of the evaluation.</p> <p>B. Use the evaluation outcomes and DPH-ADPA Rate Study to inform a resolicitation process for GR services.</p> <p>C. Evaluate the need for substance abuse treatment services for emerging adults ages 18-24 and the need to design specialized treatment services for this population.</p>	<p>CEO-SIB staff has shared a draft report, which was discussed during a meeting with DPSS staff. The data match with DPH was completed and merged with DPSS data in preparation for analysis. <u>CEO-SIB is currently conducting the analysis. A draft report will be available at the end of May for review.</u></p>	<p><u>JUNE 2011</u></p>
18	Develop State and federal legislative/regulatory proposals to assist indigent adults and/or mitigate County costs and work with stakeholders to develop these proposals.	<p>DPSS is examining possible areas where legislative and regulatory changes may be necessary and feasible. The workgroup has identified ten (10) potential concerns that with further research may formulate into a State or federal legislative proposal for indigent adults. The last workgroup meeting was held on November 23, 2010. Another meeting will be scheduled for June 2011.</p>	<p><u>AUGUST 2011</u></p>

Note: New updates are underlined

GR RESTRUCTURING MASTER IMPLEMENTATION CHART
March 31, 2011

NO.	APPROVED RECOMMENDATIONS	STATUS	TARGET IMPLEMENTATION DATE
19	DPSS to expand data collection for the GR Program.	A meeting to discuss data collection and computer programming for all SSI Advocacy-related recommendations was held on June 22, 2010. GR data, including GR Restructuring Data, will be collected and made available through DPSSMART, SSIMAP database. Data collection is an ongoing effort.	IMPLEMENTED AUGUST 2010 Ongoing
20	Include the GR Program in the County's and DPSS' strategic plans.	The GR Program has been incorporated in the County's and DPSS' Strategic Plan. The County's Strategic Plan Objectives are: Objective 2: General Relief to SSI: By June 30, 2010, assess the success of the implementation of the GR-to-SSI project, working with the Department of Public Social Services, Health Services, Mental Health, and Public Health staff. Based upon the evaluation, determine whether to continue program and/or integrate with GR Efficiencies Initiative. Objective 3: By June 30, 2010, to achieve GR Efficiencies, develop recommendations with stakeholders, present plan to the Board of Supervisors, and begin project implementation. The DPSS' Strategic Plan Objectives are: Objective 1.1.7: By June 2010, redesign the General Relief Program to reduce homelessness, increase the number of customers who transition to SSI and increase the number of customers who become employed.	IMPLEMENTED APRIL 2010
21	Conduct a pilot having the current Linkages GAIN Services Workers at two or three small DCFs offices work with the Children's Social Workers to utilize the Transition Conference as an opportunity to connect foster youth with County services.	The workgroup has finalized the implementation plan for this project. Policy and procedures have been released for clearance. <u>This project will be implemented by June 2011.</u>	<u>JUNE 2011</u>
22	Provide better screening for Veterans and better referrals for assistance with claims and strengthen DPSS case management for Veterans who are on GR to enable them to qualify faster for Veteran's benefits and services.	An initial meeting was held in June 2010 with Legal Aid Foundation of Los Angeles (LAFLA), Public Counsel, and Department of Military and Veterans Affairs (DMVA). Project protocols for the DPSS/LAFLA pilot have been drafted and shared with the responsible workgroup. Comments were	<u>PARTIAL IMPLEMENTATION</u> <u>DECEMBER 2010</u>

Note: New updates are underlined

GR RESTRUCTURING MASTER IMPLEMENTATION CHART
March 31, 2011

NO.	APPROVED RECOMMENDATIONS	STATUS	TARGET IMPLEMENTATION DATE
		<p>received from the workgroup in June 2010.</p> <p>Currently working with Public Counsel to develop a resource guide for Veteran participants.</p> <p>A second meeting was held on August 17, 2010, with LAFLA to discuss the implementation of the pilot project.</p> <p>The DPSS/LAFLA Veterans pilot has been implemented in the Metro East office. Space arrangements for LAFLA staff at the Metro East office have been made. Policy for this project was officially released in December 2010.</p> <p>A telephone conference call was held on December 20, 2010 between DMVA and DPSS to discuss the next steps to implement the project. Action items to implement the project are being worked on to move the project forward. An IT meeting between DMVA and DPSS is tentatively scheduled for the second half of February 2011.</p> <p><u>A conference call was held with DMVA's information technology vendor to discuss the feasibility of a data match. DMVA uses a vendor to host their database. A meeting will be scheduled in early May with DMVA's vendor to work out the details for the data match.</u></p>	<p><u>FULL IMPLEMENTATION</u> <u>JULY 2011</u></p>
23	<p>Assess and enhance the current mechanisms designed to enable former foster care youth, medically indigent under 21 and probation youth to receive and retain Medi-Cal.</p>	<p>An internal meeting was held on May 25, 2010, to discuss current DPSS efforts on this subject.</p> <p>Foster Care Youth Children in foster care automatically continue on Medi-Cal until they reach age 21; however, 50% of cases are terminated at redetermination for failure to respond, <u>mainly due to DPSS not having the individuals' current address.</u></p> <p>DPSS and DCFS have established a liaison to share address changes reported by the youth and thereby update their databases. Additionally, DPSS is in the process of finalizing a change of address card for former foster youth to mail to DPSS</p>	<p>JULY 2011</p>

GR RESTRUCTURING MASTER IMPLEMENTATION CHART
March 31, 2011

NO.	APPROVED RECOMMENDATIONS	STATUS	TARGET IMPLEMENTATION DATE
		<p>to report a change of address. <u>DPSS is also considering the inclusion of information regarding the Your Benefits Now Online Application on the card. When implemented, the change of address card will be sent to DCFS and the Independent Living Program (administered by DCFS) to include in the packet of information given to the youth when exiting the program.</u></p> <p><u>DPSS meets with DCFS monthly to identify issues, concerns, and enhancements to the current process.</u></p> <p><u>Probation Youth</u> DPSS is currently taking Medi-Cal applications at probation camps only for minor consent services (Medi-Cal for individuals who need continuous services; e.g., pregnancy, mental health treatment, counseling, drug and alcohol abuse).</p> <p>A sub-workgroup meeting was held on January 10, 2011, to obtain a status update on enhancements being made to ensure former foster youth retain Medi-Cal. DPSS continues to work with Probation to establish a referral system to ensure probation youth are properly coded to receive and retain Medi-Cal.</p> <p>DPSS completed a computer data interface system with Probation (Medi-Cal Application and Probation Partnership System - MAPPS) to identify youth who are soon to be released from the probation system. MAPPS will allow Probation to input essential information about the Probation Youth into the system that will trigger a Medi-Cal pre-release referral to DPSS. However, due to resource issues, Probation is currently unable to provide sample data to test the data interface system between DPSS and Probation. The system must be tested prior to implementation. As a result, Probation is developing a manual process that they anticipate implementing by the end of May 2011. An Administrative Directive will also be released to provide instructions to staff.</p>	

GR RESTRUCTURING MASTER IMPLEMENTATION CHART
March 31, 2011

NO.	APPROVED RECOMMENDATIONS	STATUS	TARGET IMPLEMENTATION DATE
24	<p>Increase the GR Participants resources by:</p> <p>A. Allowing GR recipients to remain on GR while saving more money. Permit GR participants to maintain a Restricted Savings Account up to a pre-determined amount for the purpose of saving for housing, education or training expenses, and/or to start a business that would not be countable towards the property limit.</p> <p>B. Helping participants who have child support obligations by:</p> <ol style="list-style-type: none"> 1. Educating workers and participants about the assistance DPSS currently offers to help lower child support payments for participants. 2. Work with the Child Support Services Department to reduce child support payments for participants after they leave GR for the first six months they have a job, to allow them to get on their feet before resuming higher child support payments. 	<p>A. <u>Research is still pending on the viability of implementing this segment.</u></p> <p>B.1. <u>Draft protocols will be developed to educate DPSS staff on assisting GR participants with lowering their child support payments.</u></p> <p>B.2. <u>A letter will be drafted to the Child Support Services Department inquiring about the feasibility of reducing child support payments for GR participants after they leave GR for the first six months they have a job.</u></p>	<p align="center"><u>DECEMBER 2011</u></p>
25	<p>Add positions in GR offices, through September 30, 2010, utilizing TANF emergency contingency funds (ECF), to assist GR participants navigate the GR process. Positions may be filled with GR non-custodial parents (NCPs) who qualify for ECF-funded subsidized employment.</p>	<p>This project was completed with the hiring of six participants who worked as Customer Services Assistants (CSAs) in the GR Districts lobby until September 30, 2010, when the available funding ended.</p>	<p align="center">IMPLEMENTED MAY 2010</p>
26	<p>CEO-SIB to conduct an evaluation of GR Program mandates, rules, time limits, sanctions, operational processes, and data limitations, including a cost/benefit analysis.</p>	<p>CEO-SIB identified two contractors to conduct the evaluation of the GR Program. The first contractor secured to perform the Quantitative Process Analysis of Los Angeles County's GR Program is University of Sciences in Philadelphia.</p> <p>The second contractor secured to perform the Qualitative Process Analysis of Los Angeles County's GR Program is Linda Shaw, Ph.D., from California State University San Marcos. An action plan was developed by the contractors to convene focus groups to interview Eligibility Workers and Administrative staff. <u>These focus groups were convened in</u></p>	<p align="center">MAY 2011</p>

GR RESTRUCTURING MASTER IMPLEMENTATION CHART
March 31, 2011

NO.	APPROVED RECOMMENDATIONS	STATUS	TARGET IMPLEMENTATION DATE
		<p><u>August 2010. Researchers convened focus groups and interviewed GR participants in January 2011.</u></p> <p>CEO-SIB researchers conducted the <u>third part of the study themselves, a comparison of GR program policies in Los Angeles and several other California counties.</u></p> <p><u>DPSS has reviewed and commented on all three parts of the study.</u></p>	
27	<p>Establish a GR Anti-Homelessness Account in the CEO's budget to fund enhanced services to reduce GR homelessness. Fund this account with savings from enhanced GR services, including but not limited to GR grant savings for participants who receive a rental subsidy and secure employment/SSI, and Interim Assistance Reimbursement for rental subsidies for GR participants who qualify for SSI.</p>	<p>The Anti-Homelessness Account was set up in the DPSS Assistance budget in August 2010.</p>	<p align="center">IMPLEMENTED AUGUST 2010</p>
28	<p>Assist GR participants manage their money better by:</p> <ul style="list-style-type: none"> ▪ Formulating a list of banks that allow recipients to establish accounts with no minimum balances and minimal overdraft fees. ▪ Assembling training materials instructing clients about budgeting and money management as well as the security advantages of keeping their funds in a bank account. The instruction topics would also include balancing their check book, if utilizing an ATM to check their account status, and avoiding bank fees. ▪ Focusing on providing this information to GR participants securing SSI benefits. ▪ Engaging with community organizations involved with assisting individuals with money management issues. ▪ Seeking volunteer agencies who will offer training or assistance to GR participants on money management. 	<p>Three workgroup meetings have been conducted to brainstorm and develop an implementation plan. Met with representatives from a local bank to learn what they can offer to GR participants and what training they can provide to Supplemental Security Income Medi-Cal Advocacy Program (SSIMAP) staff. A focus group meeting was conducted with SSI Advocates on August 19, 2010, to better define their role under this recommendation.</p> <p>Money management training for SSIMAP staff was conducted by Consumer Action in October 2010. <u>An Administrative Directive was completed and sent for clearance. The clearance process is being brought to a close. Full implementation is scheduled for June 2011.</u></p>	<p align="center">JUNE 2011</p>

Note: New updates are underlined

GR RESTRUCTURING MASTER IMPLEMENTATION CHART

March 31, 2011

Attachment

NO.	APPROVED RECOMMENDATIONS	STATUS	TARGET IMPLEMENTATION DATE
29	<p>Do not limit the housing subsidy to nine months for employable GR participants. Instead, permit employable GR participants who reach the nine-month time limit to continue receiving the subsidy during the three months that they are ineligible to GR.</p> <p>DPSS should engage in a dialogue with Board and Care Operators to determine how to increase usage of board and care facilities by homeless GR participants. Explore providing information to GR participants on board and care facilities upon release from emergency rooms or hospitals.</p>	<p>A LEADER Change Request has been initiated to allow employable GR participants to receive housing subsidy after they reach the nine-month time limit.</p>	DECEMBER 2011
30		<p>A meeting with two Board and Care agencies to discuss other housing options for homeless GR participants took place on June 23, 2010.</p> <p>A meeting with the Workgroup was conducted on August 16, 2010 to discuss and identify an approach to start the dialogue with the Board and Care Operators.</p> <p><u>DPSS drafted a letter to outreach to Board and Care Operators. The purpose of this letter is to find out if the Board and Care Operators are interested in providing housing to homeless participants. Board and Care operators will be provided information about the need for housing for GR homeless individuals and the opportunity to collaborate with DPSS. The CEO has taken the lead on this project.</u></p>	AUGUST 2011
31	<p>Improve upon DPSS' GR SSI and Medi-Cal Advocacy Program (GRSSIMAP) by:</p> <ol style="list-style-type: none"> Advocating for a change in federal regulations that would extend the protected filing date from 60 days to as many as 365 days, to increase the period of time during which the County could secure Interim Assistance Reimbursement for GR grants/rental subsidies and retroactive Medi-Cal. Customizing the approach to securing SSI based on the condition and available documentation for individual GR participants by: 	<ol style="list-style-type: none"> <u>Preliminary discussions have taken place with the local Social Security Administration (SSA) regarding the protected filing date. A conference call was held with SSA, the State Disability Determination Services Division (DDSD) and DPSS in August 2010. At a meeting in March 2011 between SSA, the State Disability Determination Services Division (DDSD) and DPSS, SSA stated that it would not be possible to change the protective filing date. Based on that response from the local SSA, DPSS will resume efforts to pursue a change at the federal level.</u> <u>The responsible workgroup met on November 18, 2010, to discuss customizing the approach to securing SSI based on available documentation. A focus group comprised of community and SSI Advocates will meet in May 2011 to review</u> 	<p><u>December 2011</u></p> <p><u>MAY 2011</u></p>

Note: New updates are underlined

GR RESTRUCTURING MASTER IMPLEMENTATION CHART
March 31, 2011

NO.	APPROVED RECOMMENDATIONS	STATUS	TARGET IMPLEMENTATION DATE
	<ul style="list-style-type: none"> • Better identifying GR participants who are potentially eligible for SSI through a more extensive medical and/or mental health disability assessment (approved in Phase One). • Evaluating available medical treatment documentation and utilizing the document retrieval process (approved in Phase One), if necessary. • Evaluating whether a comprehensive medical/mental health evaluation (approved in Phase One), and the resulting write-up would strengthen the SSI application, and, if so, refer the participant for an evaluation. • Making an appropriate decision about when to file the SSI application in order to increase the chance of approval, based on the participant's situation and the results of any assessments, medical documentation, and/or evaluation. 	<p>and provide input on a new approach for the development of a GR SSIMAP Handbook to define guidelines for the SSI Advocates to pursue SSI based on available documentation.</p> <p>See update for Recommendation #8.</p> <p>See update for Recommendation #9.</p> <p>See update for Recommendation #8.</p>	
	<ol style="list-style-type: none"> 3. Implementing the SSI/SSDI Outreach Access and Recovery (SOAR) principles and strategies. 4. Seeking training from Social Security Administration for DPSS SSI advocates on SSI medical disability standards and case development. 5. Developing the disability assessment and evaluation 	<p>The responsible workgroup met on November 18, 2010. A meeting with a focus group comprised of community and SSI Advocates was held in February 22, 2011, to review a new approach for the development of a GR SSIMAP Handbook to define guidelines for the SSI Advocates. Another meeting will be scheduled for June 2011 to finalize the GR SSIMAP Handbook.</p> <p>3. SOAR training has been completed. The last SOAR training session was held on September 30, 2010.</p> <p>4. SSA committed to provide training to DPSS staff. Future meetings with SSA will be held to finalize the training schedule. A meeting with SSA/DDSD is scheduled for the third week of May.</p> <p>5. See update for Recommendation #8.</p>	<p align="center">IMPLEMENTED SEPTEMBER 2010</p> <p align="center"><u>JUNE 2011</u></p> <p align="center">PARTIALLY</p>

Note: New updates are underlined

GR RESTRUCTURING MASTER IMPLEMENTATION CHART
March 31, 2011

NO.	APPROVED RECOMMENDATIONS	STATUS	TARGET IMPLEMENTATION DATE
32	<p>tools in consultation with medical/mental health professionals and experienced SSI advocates.</p> <p>Provide ancillary expenses for showers, shoes, clothes, etc., for those pursuing SSI, including a motel voucher for the night before an SSI appointment with California Department of Social Services or Social Security Administration, when needed to enable the participant to arrive on time.</p>	<p>A preliminary meeting with an internal DPSS focus group comprised of DPSS SSI Advocates to discuss the different ways of implementing the recommendation was held on June 23, 2010. The responsible workgroup meeting with all partners to discuss the project's course of action was held on June 24, 2010.</p> <p>The workgroup met on September 22, 2010 and December 7, 2010 to review the draft guidelines. Training was held in January 2011. We are in process of finalizing guidelines.</p>	<p><u>IMPLEMENTED</u> OCTOBER 2010</p> <p>IMPLEMENTED MAY 2011</p>
33	<p>Collaborate with private medical facilities to retrieve medical and mental health records on behalf of GR participants to support their disability claim for SSI as part of the current DPSS-DHS homeless release project.</p>	<p>Numerous attempts have been made to meet with the Hollywood Presbyterian and White Memorial hospitals but due to scheduling conflicts, a meeting has not been scheduled. However, both hospitals expressed interest in this project and agreed to meet to hear more details about the project.</p> <p>A draft of an official invitation for the Hospital Association of Southern California (HASC) to participate is being reviewed and will be sent to HASC in June. In a preliminary conversation with HASC administration, HASC has expressed interest in the project.</p> <p>The first meeting with the responsible workgroup to discuss the protocols for this project was held on June 23, 2010.</p>	<p>JUNE 2011</p>
34	<p>Assist GR participants applying for SSI benefits by:</p> <ul style="list-style-type: none"> ▪ Identifying GR participants who are in need of mental health treatment to secure medical documentation needed to secure SSI; ▪ Subject to funding, providing mental health treatment to those participants; ▪ Prioritizing mental health services for GR participants who need to pursue SSI; ▪ Documenting those who cannot be treated due to lack of funding; ▪ Ensuring cost recoupment from retroactive Medi-Cal; ▪ Assessing current procedures for providing mental health treatment to GR participants; and ▪ Recommending changes to better keep participants engaged in treatment. 	<p>A second workgroup meeting was held on September 7, 2010. DMH, DPH, and Advocate representatives were present. The group discussed the recommendation and how to identify the participants in need of treatment to secure SSI and the need to document those who cannot be treated due to lack of funds. Some suggestions were made, but the lack of available funding was a barrier. A third workgroup meeting was held in October 2010. An internal meeting was held with CEO, DPSS, DMH and DHS in March 2011.</p>	<p><u>JULY 2011</u></p>

Note: New updates are underlined

GR RESTRUCTURING MASTER IMPLEMENTATION CHART
March 31, 2011

NO.	APPROVED RECOMMENDATIONS	STATUS	TARGET IMPLEMENTATION DATE
35	<p>DPSS SSI Advocates should provide case management that will help GR SSI applicants keep track of appointments.</p>	<p>A preliminary meeting with an internal DPSS focus group comprised of DPSS SSI Advocates was held on June 23, 2010, to discuss different ways of implementing the recommendation. The responsible workgroup meeting with all partners to discuss the project's course of action was held on June 24, 2010.</p> <p>The workgroup generated recommendations which are currently under review and will be released via the GR SSIMAP Handbook. The responsible workgroup met on November 18, 2010.</p> <p><u>A workgroup meeting was held on November 18, 2010 to redefine the scope of the recommendation. The recommendation was expanded to allow advocates to do more case management activities. The meeting resulted in identifying more case management activities. They will be incorporated into the GR SSIMAP Handbook.</u></p>	<p align="center"><u>JUNE 2011</u></p>
36	<p>Pursue a pilot to coordinate ongoing health and mental health treatment for GR participants pursuing SSI, dependent upon available funding.</p>	<p>The first meeting with the responsible workgroup to discuss the protocols for this project was held on June 23, 2010.</p> <p>The workgroup met again on September 7, 2010 to discuss pursuing the recommended pilot. The group discussed the lack of available funding and the possibility of a pilot in an area that has both a DHS health clinic and a DMH mental health facility in close proximity. A third workgroup meeting was held in October 2010.</p> <p>DPSS is exploring a partnership with Skid Row Housing Trust (SRHT). <u>SRHT is a permanent supportive housing provider in downtown Los Angeles that currently operates 1,500 apartments, the majority of which are for homeless individuals.</u></p>	<p align="center"><u>SEPTEMBER 2011</u></p>
37	<p>Strengthen current process to identify GR participants who were previously on SSI and prioritize SSI advocacy for them.</p>	<p>A preliminary meeting with an internal DPSS focus group comprised of DPSS SSI Advocates was held on June 23, 2010, to discuss different ways of implementing the recommendation. The responsible workgroup meeting with all partners to discuss the project's course of action was held on</p>	<p align="center"><u>JUNE 2011</u></p>

GR RESTRUCTURING MASTER IMPLEMENTATION CHART
March 31, 2011

NO.	APPROVED RECOMMENDATIONS	STATUS	TARGET IMPLEMENTATION DATE												
		<p>June 24, 2010.</p> <p>DPSS is in the process of finalizing the guidelines for SSI Advocates. The responsible workgroup met on December 7, 2010.</p>													
38	<p>Establish the following targets for SSI Approvals:</p> <ol style="list-style-type: none"> For SSI applications filed in FY 10/11 and ongoing, increase the SSI approval rate at the initial application level to at least 50% in FY 10/11, to at least 60% in FY 11/12, and to at least 70% in FY 12/13. For the overall number of SSI approvals, increase the number of SSI approvals as follows: <table border="1" data-bbox="617 1323 868 1827"> <thead> <tr> <th>FY</th> <th>2010-11</th> <th>FY 2011-12 Target</th> <th>FY 2012-13 Target</th> </tr> </thead> <tbody> <tr> <td>Baseline</td> <td>5,891</td> <td>6,400</td> <td>6,900</td> </tr> <tr> <td>Target</td> <td></td> <td></td> <td>7,400</td> </tr> </tbody> </table> 	FY	2010-11	FY 2011-12 Target	FY 2012-13 Target	Baseline	5,891	6,400	6,900	Target			7,400	<p>The workgroup meeting to discuss different ways of accomplishing the targets for SSI approvals was held on June 24, 2010.</p> <p>After all of the GR recommendations are implemented, the Advocates believe that they will have additional tools to enhance services to participants and to assist with more complete applications being submitted to SSA for SSI approval.</p> <p>The SSI targets were reiterated in the GR SSIMAP bi-monthly Newsletter and at the SSI Advocates Quarterly meeting.</p>	<p align="center">IMPLEMENTED JUNE 2010 and ongoing</p>
FY	2010-11	FY 2011-12 Target	FY 2012-13 Target												
Baseline	5,891	6,400	6,900												
Target			7,400												
39	<p>Address/fix non-disability related SSI eligibility issues such as citizenship documentation, birth certificate, etc.</p>	<p>The responsible workgroup meeting with all partners was held on June 24, 2010.</p> <p>A second Workgroup meeting was held on August 29, 2010. The SSI Advocates exchanged valuable tips on how to resolve non-disability SSI eligibility issues. We are currently drafting a document to show how non-disability issues may be addressed. This document will be shared with DPSS line staff.</p> <p>Document was drafted and presented during Workgroup meeting on December 2, 2010. The Workgroup provided valuable input. A document is in the process of modification to reflect the Workgroup's input. Document is to be part of GR SSIMAP Handbook.</p>	<p align="center">JUNE 2011</p>												
40	<p>Strengthen existing relationships with the Social Security Administration.</p>	<p>An upper level management meeting with the Social Security Administration, Veterans Administration, CEO and various County Departments was held on June 22, 2010. The purpose of the meeting was to stress the importance of collaboration</p>	<p align="center">IMPLEMENTED AUGUST 2010</p>												

Note: New updates are underlined

GR RESTRUCTURING MASTER IMPLEMENTATION CHART

March 31, 2011

Attachment

NO.	APPROVED RECOMMENDATIONS	STATUS	TARGET IMPLEMENTATION DATE
41	<p>Implement a transportation pilot project to evaluate the impact of providing monthly bus passes to two groups of GR participants to determine whether providing bus passes (instead of individual tokens) increases their likelihood of approval for SSI:</p> <ol style="list-style-type: none"> 1. GR participants pursuing SSI, and 2. GR participants receiving a housing subsidy and pursuing SSI. <p>The pilot will consist of 200 GR participants. Each participant will contribute \$10 per month toward the cost of the bus pass.</p> <p>Results will be compared after one year of the pilot. If providing bus passes is shown to be a good method of helping participants obtain approval of SSI benefits more quickly, DPSS will then explore ways of providing them to more participants.</p>	<p>among departments for the successful implementation of the GR Restructuring projects.</p> <p>A meeting attended by SSA, Disability Determination Services Division (DDSD), and DPSS staff was held on August 21, 2010, to strategize ways of helping more GR Participants transition to SSI. The three agencies committed to collaborate with each other to meet their objective of increasing the number of SSI approvals among GR participants. Agencies agreed to meet quarterly to discuss progress made.</p> <p>A meeting with the responsible workgroup to discuss the project's course of action was held on June 24, 2010.</p> <p>A second workgroup meeting was held on September 22, 2010, to review the draft guidelines for the pilot.</p> <p>A third workgroup meeting was held on December 7, 2010, to determine the District Offices for the pilot and the method of issuance for the pilot. A fourth meeting was held in January 2011 to determine the valid survey reports needed and logistics of implementation based on availability of monthly bus pass issuance from the Transit Access Pass card program that the Auditor-Controller is negotiating with the Los Angeles Metropolitan Transportation Authority.</p>	<p>DECEMBER 2011</p>
42	<p>Reconstitute the GR Restructuring Workgroup as the GR Restructuring Steering Committee to meet quarterly to do the following:</p> <ul style="list-style-type: none"> ▪ Work together on the implementation process; ▪ Review evaluation data and make recommendations for any adjustments to processes or targets; and ▪ Identify and pursue opportunities for GR service integration. 	<p>All GR Restructuring Workgroup members were invited to be part of the specific workgroups for the individual recommendations.</p> <p>The first quarterly meeting of the GR Restructuring Steering Committee was held on July 27. The group was given a status update on each of the 42 recommendations.</p> <p>The Workgroup continues to meet on a quarterly basis.</p>	<p>IMPLEMENTED JUNE 2010</p>

(Updated 4/17/11)

Note: New updates are underlined

GR RESTRUCTURING MASTER IMPLEMENTATION CHART
March 31, 2011

GR CASELOAD CHARACTERISTICS									
Month/Year	Total Aided Persons	% Change from Previous Month	Employable	Unemployable	Average Age		Male	Female	
					E	U			
July	101,683		40,244	61,439	33	43	67,576	34,107	
August	102,982	1.3%	41,087	61,895	33	43	68,395	34,587	
September	104,057	1.1%	41,380	62,677	33	43	68,997	35,060	
October	104,042	0.0%	40,919	63,123	33	43	69,088	34,954	
November	104,969	0.9%	40,145	64,824	33	43	69,695	35,274	
December	107,452	2.4%	44,242	63,210	33	43	71,520	35,932	
January	108,951	1.4%	45,452	63,499	34	43	72,534	36,417	
February	106,390	-2.4%	44,622	61,768	34	43	70,733	35,657	
March	109,212	2.6%	46,250	62,962	34	43	72,709	36,503	

GR OUTCOMES					
Month/Year	JOB PLACEMENTS			SSI APPROVALS	
	Monthly	Cumulative FY 2010/11	Monthly	Cumulative FY 2010/11	
July	1,234	1,234	598	598	
August	1,512	2,746	691	1,289	
September	1,562	4,308	639	1,928	
October	1,353	5,661	611	2,539	
November	1,303	6,964	664	3,202	
December	1,231	8,195	854	4,057	
January	1,115	9,310	671	4,728	
February	1,132	10,442	646	5,374	
March	1,389	11,831	691	6,055	

GR Quarterly Report - June 2011-Attachment

Note: New updates are underlined