LOS ANGELES COUNTY
REGISTRAR-RECORDER/COUNTY CLERK

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April 17, 2026

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BOARD ORDER NO. 30 - MARCH 17, 2026 BOARD MEETING ON PREPARING FOR POTENTIAL DISRUPTIONS IN UPCOMING LOCAL ELECTIONS

This report provides an update on the Registrar-Recorder/County Clerk's (Department) efforts in preparation for potential disruptions in the upcoming elections.

1.0 BACKGROUND

The Registrar-Recorder/County Clerk (RR/CC) is committed to administering elections in a fair, accessible, and transparent manner. To support this mission, the RR/CC goes to great lengths to safeguard elections by preparing and executing a multi-faceted strategy to respond to emergent situations. These preparations include protecting elections and voters from outside interference, including physical disruption, intimidation, electioneering, and unauthorized law enforcement activity.

In recent months, through Executive Orders, public pronouncements, policy changes, and social media statements, conflicting reports have indicated the possibility of directives or actions by the President and/or federal agencies to deploy federal agents to voting locations or ballot processing locations. Other efforts or reports have signaled an intent to curtail voting by mail, subject election administration practices to investigation and possible prosecution, and diminish or eliminate certain postal services that facilitate voting. As the largest and most diverse local election jurisdiction in the country and a frequent subject of these pronouncements, Los Angeles County could be affected by these actions, causing disruption and/or threatening the votes and safety of voters and Election Workers.

This report details the steps the RR/CC has initiated to prepare for and safeguard elections during the 2026 election cycle. These efforts include continuity of operations for core election administration functions such as Vote by Mail, Vote Centers, Election Workers, Ballot Processing, and Canvassing. Voter education and outreach is another core element, focusing on voting rights, voting options, support for voters needing language assistance, and combating mis- and disinformation. In addition, the report provides an overview of our physical and cyber security readiness, recognizing the resources required to protect our election infrastructure.

Election preparation efforts will continue through the June Statewide Direct Primary Election and carry over to the November State General Election. Any additional efforts will be highlighted in future Election Status Reports.

This report is responsive to the three major topics outlined in the Board's March 17, 2026, Motion: Operations Planning, Voter Outreach and Education, and Physical and Cyber Security.

2.0 OPERATIONS PLANNING

The RR/CC has developed plans to maintain continuity of core election administration functions. These include enhanced training and support for community and County Employee Election Workers, the establishment of a new non-law enforcement response team with defined incident response protocols, and contingency planning for potential election disruptions or interference. The RR/CC also strengthened intergovernmental and inter-agency coordination to facilitate and support voting operations, ballot processing, and election canvassing activities.

2.1 TRAINING AND SUPPORT FOR VOTE CENTER / ELECTION WORKER SUPPORT

All staff supporting the election, including those working at Vote Centers and those providing technical and compliance support, receive comprehensive training on voting equipment, Vote Center setup and operations, voter assistance, and procedures responding to emergencies. In collaboration with the Los Angeles County Commission on Human Relations (HRC), training has been expanded to include conflict resolution, de-escalation techniques, and clear incident response protocols.

To support and maintain real-time communication, all Vote Center Leads, Troubleshooters, Coordinators, and Field Support Technicians are issued County-provided smartphones. These devices allow staff to receive timely updates and alerts from the RR/CC and securely access applications used to support daily Vote Center operations.

In addition, the RR/CC operates an Election Worker Call Center to provide technical and procedural support. All Election Workers and support staff receive a detailed training manual outlining Vote Center operations, emergency procedures, and contingency protocols, ensuring staff are prepared to respond effectively in a range of scenarios.

2.2 ELECTION RESOURCE LIAISON PROGRAM

In response to emerging risks and the potential for disruptions where traditional law enforcement response may be limited, the RR/CC has initiated a collaborative new program, the Election Resource Liaisons (ERLs) program. This program, in partnership with the HRC, provides an additional, non-law-enforcement layer of support focused on de-escalation, voter protection, and maintaining safe voting environments.

The ERL Program was piloted during the 2025 Statewide Special Election under a compressed timeline. During that pilot, HRC staff and trained volunteers were deployed alongside RR/CC field staff to support Vote Center operations if federal law enforcement, military, National Guard, or civilians were involved in activities that might disrupt elections or place voters or Election Workers in harm's way. The ERLs were trained in non-violent de-escalation, conflict resolution, and community mediation techniques, and were paired with RR/CC Troubleshooter staff, each responsible for assisting up to 10 Vote Centers.

Building on this initial pilot, the RR/CC and HRC have expanded and improved the ERL Program for the June Election. Approximately 50 ERLs will be deployed across Los Angeles County, with teams strategically assigned to areas identified as having a higher likelihood of potential disruption based on research conducted by the Los Angeles County Economic Development Corporation. ERLs are trained to engage and de-escalate situations involving a range of individuals, including federal law enforcement agents, observers, anyone engaged in electioneering, and protestors, and anyone whose actions may disrupt voting operations or impact voting access.

To ensure coordination in the field, the RR/CC has incorporated the ERL Program into Election Worker, Coordinator, and Troubleshooter training. Training will highlight how and when to engage ERLs, as well as how to identify and report incidents that may require additional support.

These trainings are reinforced through expanded conflict resolution and de-escalation instruction developed in partnership with the HRC. As part of this

effort, the RR/CC has integrated the CLARA conflict-resolution framework in its training program. This five-step, evidence-based approach – **C**enter, **L**isten, **A**ffirm, **R**espond, and **A**dd – provides staff with practical tools to manage high-tension situations. The approach is useful for not only incidents involving heightened tensions, such as confrontations involving observers, protesters, or law enforcement, but also to reduce conflict from common situations, such as disagreements between Election Workers who are working assignments that span long days and hours throughout the voting period.

Additionally, Election Workers, Coordinators, Troubleshooters, and ERLs are also provided **Law Enforcement Quick Reference Guides.** These guides outline applicable laws regarding law enforcement presence at voting locations, as well as other situations such as electioneering, voter intimidation, and carrying of weapons**.** These guides are distributed to law enforcement agencies throughout the County and can be referenced or shared as needed.

Election Worker, Coordinator, and Troubleshooter reporting and escalation protocols have been developed to respond to election-related disruption or incidents. The RR/CC has created clear reporting and communication pathways for Election Workers in the field to report and document incidents, ensuring management has immediate visibility into developing situations. When incidents involving disruption or safety concerns are reported, ERLs may be deployed to assess conditions and coordinate an appropriate response in collaboration with RR/CC staff. The HRC and RR/CC have developed a deployment strategy that concentrates ERLs in areas of high vulnerability, with the goal of allowing ERLs to respond quickly to developing situations.

2.3 COUNTYWIDE LEADERSHIP TABLETOP EXERCISE: ELECTION SECURITY, READINESS, AND RESILIENCE

The RR/CC is proactively engaging and collaborating with Los Angeles County partners to prepare for potential election interference and disruption during the 2026 election cycle. As part of this effort, the RR/CC is hosting a **Countywide Leadership Tabletop Exercise: Election Security, Readiness, and Resilience** in May 2026 at the Los Angeles County Ballot Processing Center (BPC).

This exercise will bring together leadership from multiple County departments that may be called upon to support election operations during a disruption. Participants will work through real-world scenarios designed to test coordination,

identify gaps, and strengthen the County's overall preparedness and response capabilities.

Communication is critical during emergency situations, especially in a County as large and complex as Los Angeles County. This exercise is intended to strengthen communication channels, clarify roles and responsibilities, and improve coordination across departments. By establishing these connections in advance, the RR/CC and County will be better positioned to respond to evolving situations.

The BPC is a critical component of Los Angeles County's election administration infrastructure. It is the central location where all ballots are processed, tallied, and official election canvass activities are conducted. Given its significance, the facility is a key focus for preparedness planning. Hosting the event at the BPC will provide participants with an opportunity to observe and understand its operations and existing security measures.

A summary of the exercise and key takeaways will be included in future Election Status Updates.

2.4 CONTINGENCY PLANS FOR POTENTIAL ELECTION DISRUPTIONS AND/OR VOTING INTERFERENCE

The RR/CC has established clear procedures for responding to potential disruption at Vote Centers and for ensuring continuity of voting operations. If activity in or around a Vote Center significantly impacts operations, Election Leads are trained to call the Election Worker Call Center immediately using County-issued smartphones. In addition, each Vote Center has a trained Field Support Technician who reports issues in real time through the RR/CC's incident reporting system.

These protocols are designed to address a wide range of scenarios, including disruption caused by members of the public, law enforcement presence, or other incidents such as electrical outages, equipment issues, or emergencies. All incidents are documented and escalated as appropriate to ensure timely awareness and response.

If a Vote Center becomes temporarily non-operational, Election Workers are trained to immediately secure all voting equipment and account for all ballots and voting materials in accordance with state law and established chain-of-custody procedures. The RR/CC maintains limited ability to deploy backup Pop-up

Vote Center teams to restore operations or establish an alternate location as needed throughout the voting period.

To minimize disruptions to voters, Election Workers and the RR/CC may redirect voters to nearby Vote Centers or Ballot Drop Boxes and contact voters through multiple communications channels such as text message, email notifications, and media outreach. As appropriate, the RR/CC will coordinate with ERL teams, County partners, and state or local agencies to support response efforts and ensure voters receive accurate and timely information.

2.4.1 INTERGOVERNMENTAL AND INTER-AGENCY COORDINATION

The RR/CC works closely with local, state, and federal agencies to support secure and coordinated election operations. These partnerships are maintained year-round and are further strengthened during critical election periods to ensure timely information sharing and response.

A. INTERGOVERNMENTAL COMMUNICATION AND INFORMATION SHARING

The RR/CC maintains ongoing partnerships and communications with law enforcement throughout the year. During critical election periods, coordination is enhanced. Through the Los Angeles County Sheriff's Department (LASD) Emergency Operations Bureau (EOB), the RR/CC's Management Support Division works directly with two dedicated liaisons (at the rank of Sergeant). Beginning 10 days before and continuing through Election Day, these liaisons conduct daily check-ins with the Management Support Division. The RR/CC also communicates with election officials across the state to share information and respond to emerging issues.

B. COORDINATION WITH LASD

LASD serves as the RR/CC's primary law enforcement partner for issues related to physical security and other incidents requiring coordination. This partnership provides a centralized point of contact, streamlining communication and response. When incidents involve multiple jurisdictions or extend beyond County oversight, LASD facilitates coordination with local law enforcement agencies to ensure an effective and unified response.

C. OFFICE OF EMERGENCY MANAGEMENT (OEM)

The Los Angeles County Office of Emergency Management (OEM) provides additional support and visibility for large-scale events, including natural disasters,

civil unrest, or other disturbances that may impact voting access. The RR/CC maintains ongoing communication with OEM to monitor potential risks and coordinate response efforts as needed.

D. FEDERAL BUREAU OF INVESTIGATION (FBI)

In situations involving potential threats to the election process, operations, or safety of voters or workers, the RR/CC coordinates with the Federal Bureau of Investigation (FBI) for guidance and support. Where appropriate, the FBI may work in coordination with local law enforcement to assess and respond to incidents.

E. ADDITIONAL LASD SUPPORT SERVICES

LASD also provides enhanced security at the BPC and supports ballot transportation operations on Election Night. This includes both ground and air transport, ensuring ballots are securely moved throughout the County. These measures help protect critical election infrastructure and maintain the integrity of the ballot handling process.

3.0 VOTER OUTREACH AND EDUCATION PLAN

3.1 VOTER EDUCATION AND OUTREACH CAMPAIGN

The RR/CC is implementing a comprehensive, data-driven voter education and outreach campaign designed to increase participation, reduce barriers to voting, and reinforce the RR/CC as the official, trusted source of election information. This effort builds on lessons learned from prior election cycles and incorporates a targeted, multilingual, and multicultural approach to reach key audiences, including low- to-medium-propensity voters, young voters, and voters affected by recent emergencies such as wildfires.

To maximize reach and effectiveness, the campaign includes a mix of digital advertising, community outreach, traditional media, and direct communication such as email and text messages. Outreach is designed to meet voters where they are – online, in their communities, through trusted local organizations, and through intergovernmental channels. Messaging consistently directs voters to simple tools, such as RR/CC's website or call centers, leading to official election information and voting options.

3.2 IN-LANGUAGE OUTREACH

The RR/CC continues to prioritize robust in-language outreach to ensure meaningful access for voters with limited English proficiency. Election materials, including ballots, Sample Ballot Books, and outreach content, are translated into 18 languages and shared across multiple platforms to reach diverse communities throughout the County.[1] Beginning in 2026, the RR/CC provides oral assistance in an additional five (5) languages.[2] The Department works closely with community-based organizations and has developed a multilingual digital toolkit that provides access to official election information and resources. The toolkit includes ready-to-use social media posts, flyers, explainer videos, and messaging guides in multiple languages.

In addition, the RR/CC conducts direct voter engagement to ensure individuals are aware of available language services. In March 2026, the RR/CC distributed a voter outreach postcard, translated into all supported languages, that provided key election information and directed voters to official resources. Newer registered voters also received an expanded mailer that included the same information along with a postage-paid language preference form, allowing voters to request election materials in their preferred language.

3.3 VOTING OPTIONS/RIGHTS

A key component of voter preparedness is ensuring voters understand both their voting options and their rights. When voters understand all the ways they can vote, they are better positioned to adapt should disruptions occur.

Public education messaging at the RR/CC is designed to clearly communicate that Los Angeles County offers multiple secure and convenient ways to vote, allowing voters to choose the option that best fits their needs. To ensure these options are clearly understood across diverse communities, the RR/CC works closely with community partners to provide information about voting methods, key deadlines, and voter rights.

All registered voters in Los Angeles County receive a Vote by Mail ballot and have multiple secure options for returning their voted ballot. The RR/CC outreach and engagement campaign emphasizes the hundreds of Ballot Drop Boxes located throughout the County, beginning at least 29 days before Election Day, most of which are open 24 hours per day, seven days a week. Voters may also

[1] Armenian, Bengali, Burmese, Chinese/Mandarin and Cantonese, Farsi, Filipino/Tagalog, Gujarati, Hindi, Indonesian, Japanese, Khmer, Korean, Mongolian, Russian, Spanish, Telugu, Thai, and Vietnamese.
[2] Hmong, Lao, Nepali, Punjabi, and Urdu.

return their voted ballot free of charge through the United States Postal Service (USPS). For those who prefer to vote in person, Vote Centers open daily countywide 10 days before and on Election Day.

3.4 RESOURCES TO ENSURE VOTING ACCESS

The RR/CC provides a comprehensive range of tools and resources designed to make voting accessible, convenient, and easy to navigate. The RR/CC's website, LAVOTE.GOV, and the "Make a Plan to Vote" tool (PLAN.LAVOTE.GOV), help voters determine how and when they will vote.

Additional interactive tools allow voters to locate Ballot Drop Boxes and Vote Centers and view real-time updates, such as wait times. Voters are also encouraged to subscribe to email and SMS notifications for reminders and updates matching their voting needs or preferences.

The RR/CC operates a multilingual call center to assist voters with questions and provide support throughout the election period. Voters can reach live, trained multilingual election staff through toll-free access or call a direct line to speak with election staff in one of 23 languages or English. Field outreach efforts, including community events and partnerships with local organizations, extend access to information and services directly into communities. These resources are designed to reduce logistical barriers, simplify the voting process, and ensure that voters have multiple, reliable pathways to participate successfully in the election.

3.5 DIS/MISINFORMATION

The RR/CC recognizes that misinformation and disinformation can impact voter understanding and confidence in the election process. Common issues include confusion about voting options, inaccurate information about eligibility or deadlines, and misleading narratives that may discourage participation.

To address these risks, the Department actively monitors media coverage and digital platforms to identify emerging trends and respond as needed. The RR/CC implements a coordinated communications approach focused on providing clear, accurate, and timely information across all channels.

The RR/CC's multilingual outreach campaign, combined with community partnerships and local media, plays an important role in combating mis- and disinformation. By consistently directing voters to official resources and providing

clear guidance on voting options and rights, the RR/CC helps ensure voters have access to reliable information and can participate with confidence.

3.6 SUPPORT FOR LIMITED-ENGLISH SPEAKING VOTERS

The RR/CC provides voter assistance in 23 languages and translates election materials into 18 languages. To support this effort, the RR/CC has established a year-round team of translators who work with our community outreach staff to identify and create opportunities for engagement and develop outreach efforts within language communities.

The 23 languages that the RR/CC provides language assistance in include: Armenian, Bengali, Burmese, Chinese, Farsi, Filipino/Tagalog, Gujarati, Hindi, Hmong*, Indonesian, Japanese, Khmer/Cambodian, Korean, Laotian*, Mongolian, Nepali*, Punjabi*, Russian, Spanish, Telugu, Thai, Urdu*, and Vietnamese.

The RR/CC also recruits and assigns bilingual Election Workers to Vote Centers to provide in-person translation assistance. Using a data-driven approach, multilingual Election Workers are strategically assigned to locations where they can best support the community's language needs.

These Election Workers are critical to ensuring an accessible voting experience for Los Angeles County's diverse electorate and reducing language barriers to voting. In addition, all Ballot Marking Devices at Vote Centers allow voters to view and listen to their ballot in multiple languages, supporting an accessible and independent voting experience.

4.0 ELECTION SECURITY

4.1 BALLOT PROCESSING CENTER PHYSICAL SECURITY

The BPC is equipped with multiple security measures to protect both RR/CC staff and the integrity of the election process. The facility includes over 270 security cameras that provide visibility of all interior areas, as well as exterior personnel and vehicular entrances. The facility operates with 24/7, year-round security, including armed contract security personnel.

Access to the facility is controlled by established protocols that require staff to use designated entrances and follow strict access control procedures, adding an additional layer of security.

During election critical periods, the RR/CC further enhances security measures, including:

- Increased armed contract security, both interior and exterior vehicle patrols.
- Enhanced LASD personnel and ballot transportation services.
- Enhanced LASD awareness and increased neighborhood patrols by the City of Industry Station.

4.2 MAIL PHYSICAL SCREENING

The RR/CC has implemented multiple safeguards to ensure the safe handling and processing of all incoming mail, including Vote by Mail (VBM) ballots.

A. MAIL HANDLING TRAINING

Prior to the receipt of VBM ballots, staff received specialized training on staff mail handling procedures. The RR/CC partners with the United States Postal Inspection Service, the federal entity responsible for investigating threats and crimes involving the postal system. Through this partnership, Postal Inspectors provide on-site training to staff responsible for supervising the intake and handling of incoming mail, ensuring we are equipped to identify and respond to suspicious items.

B. K-9 SCREENING AND INSPECTION

In partnership with the LASD Emergency Operations Bureau, the RR/CC deploys K-9 narcotics detection services at the BPC. All returned VBM ballots, whether received through the USPS, Ballot Drop Boxes, or Vote Centers are screened as part of intake procedures to identify potential threats such as fentanyl and other harmful substances.

These measures are designed to protect staff, maintain a safe working environment, and prevent disruptions to ballot processing operations. All screening activities are conducted on-site at the BPC.

To further protect staff and operations, the Department placed NARCAN / Naloxone Nasal Spray at the Ballot Processing Center and all public facing facilities. These resources are also available for election operations that operate in the field during voting periods, such as the Mobile Vote Center Program. Training for use of NARCAN / Naloxone was conducted by the Department's Risk Management team.

4.3 CYBERSECURITY

The cybersecurity threat landscape for the 2026 election cycle continues to evolve, with risks ranging from cybercriminal activity to more sophisticated threats targeting election systems, voter information, and public-facing communications. These threats can include attempts to disrupt operations, access sensitive information, or spread misleading information that could impact voter confidence.
To address these risks, the RR/CC maintains a comprehensive cybersecurity program focused on protecting election systems, ensuring continuity of operations, and safeguarding voter data. The RR/CC's approach is based on layered security measures and industry best practices, with a focus on the systems and infrastructure most critical to election administration.

Protecting election integrity through robust cybersecurity is a critical priority for the RR/CC. The RR/CC's Information Technology team employs a defense-in-depth strategy aligned with industry best practices, prioritizing risk based on critical election infrastructure. All RR/CC employees are required to complete cybersecurity and privacy training to help prevent and identify potential threats, including phishing simulation campaigns conducted by both RR/CC and the Internal Services Department.

Key components of the RR/CC's cybersecurity program include:

4.3.1 NETWORK ARCHITECTURE AND ACCESS CONTROLS

The County's voting systems are isolated from the internet and County networks through a secure, air-gapped environment. Additional protections, including firewalls and network segmentation, limit access and reduce exposure to external threats.

4.3.2 ENDPOINT AND IDENTITY SECURITY

The County's next-generation endpoint detection and response tool provides advanced endpoint protection with real-time process monitoring, full disk operation visibility, malicious process blocking, removable device control, and total host isolation capability. All RR/CC resources require mandatory multi-factor authentication and are partnered with an established ransomware resilience platform to enhance detection, containment, and recovery capabilities against ransomware attacks.

4.3.3 CENTRALIZED MONITORING – ELECTIONS SECURITY OPERATIONS CENTER

Real-time centralized log ingestion via a Security Incident and Event Management platform covers election networks and business networks, both on-premises and in the cloud. There is 24/7 monitoring by expert analysts maintained throughout the entire voting period, including detection rules specially tuned for the election environment that automatically analyze all log data, enhanced by real-time global threat intelligence from RR/CC's Managed Service Provider.

4.3.4 VOTE CENTER NETWORK RESILIENCE

Redundant network connectivity at Vote Centers is provided through multi-cellular failover, with satellite backup and wired LAN where available. Field teams are staged with spare networking hardware to rapidly restore connectivity during incidents. In addition, a dedicated Network Operations Center, staffed by approximately 35 network experts, operates at the BPC during major elections.

4.3.5 EPOLLBOOK SECURITY AND CONTINUITY

Electronic Poll Pads are designed to operate offline. Once poll data is loaded, network connectivity is not required throughout the voting period, ensuring voting continues even in the event of technical failures, malicious activity, or natural disaster. Certificate-based security pairs ePollbooks with their assigned routers, ensuring that only authenticated devices can communicate with RR/CC's network from the field, and preventing any unauthorized device from accessing the voter registration database.

4.3.6 VSAP DEVICE INTEGRITY AND SUPPLY CHAIN SECURITY

Federal Information Processing Standards compliant tamper-evident seals and digital signatures on all devices ensure any tampering is immediately identified and addressed. The Enterprise Signing Authority Infrastructure ensures that only authorized VSAPs components can transfer data to one another. A comprehensive Chain-of-Custody system provides a full audit trail of all activities on election devices — including data-loading, quality assurance, and physical transport — throughout the entire election cycle. Vendors have no control over devices or the data within them.

4.3.7 THIRD-PARTY RISK MANAGEMENT AND EXTERNAL MONITORING

The RR/CC uses monitoring tools focused on the dark web and social media to continuously search for stolen credentials, misinformation, disinformation campaigns, and account spoofing affecting both the RR/CC and its third-party providers.

4.3.8 EXTERNAL AGENCY COORDINATION AND INCIDENT RESPONSE

The RR/CC maintains direct communication with the California Secretary of State, the Cybersecurity and Infrastructure Security Agency (CISA), the FBI, the Department of Homeland Security, and other state and federal partners. Additionally, RR/CC maintains membership in the Elections Infrastructure Information Sharing and Analysis Center, which is hosting election-day situation rooms for the 2026 elections following funding reductions after CISA withdrew its support.

4.3.9 INCIDENT RESPONSE

Established incident response protocols are in place, including failover hosting for all public-facing election websites across geographically dispersed AWS regions, and secure backup connectivity for Election Night Reporting. Robust backup and recovery, as well as intrusion detection and prevention systems, ensure that in the event of a ransomware or other disruptive attack, RR/CC can recover swiftly to ensure business continuity.

5.0 RESOURCE ALLOCATION

The RR/CC recognizes that resource allocation reflects the RR/CC's priorities, and election security remains a central focus. Investments in staffing, training, technology, and infrastructure – such as the Ballot Processing Center – demonstrate the County's ongoing commitment to safeguarding the election process.

While the RR/CC is confident in its current security posture, it also recognizes that threats continue to evolve and require ongoing attention and investment. At the same time, reductions in federal support have created additional challenges for local election agencies.

To address these factors, the RR/CC continues to work closely with the County's Legislation and Intergovernmental Relations team to monitor policy developments, assess potential impacts to election operations, and advocate for additional resources to support continued preparedness and resilience.

If you have any questions or require additional information, please contact me at (562) 462-2716 or email dlogan@rrcc.lacounty.gov.

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