



# COUNTY OF LOS ANGELES FIRE DEPARTMENT



ANTHONY C. MARRONE  
FIRE CHIEF  
FORESTER & FIRE WARDEN

*"Proud Protectors of Life,  
the Environment, and Property"*

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October 7, 2025

TO: EACH SUPERVISOR

FROM: ANTHONY C. MARRONE, FIRE CHIEF *Anthony C. Marrone*

### UPDATE ON PROCUREMENT OF NEW COMPUTER-AIDED DISPATCH SYSTEM

During the September 30, 2025, Board meeting discussion on Agenda Item #1, After Action Review, I was asked about the Fire District's (District) computer-aided dispatch (CAD) system. In my response, I **incorrectly** indicated that the District issued a Request for Proposal (RFP) a few weeks ago **and** that the CAD system will be a cloud-based system.

I would like to clarify that it was a request for qualifications (RFQ), not an RFP, that was issued on September 17, 2025, with vendor responses due by **October 14, 2025**.

This new CAD system is a critical component of the District's emergency response infrastructure and will significantly enhance the dispatch operations, fire and rescue services, and business intelligence and analytics. I would also like to clarify that to ensure system resilience and operational continuity, the District requires that vendors provide a hybrid (onsite and cloud-based) solution incorporating the following components:

1. An enterprise-grade, on-premises solution hosted at the District's designated facility, utilizing server infrastructure located at the District's primary data center; and
2. A cloud-hosted secondary environment that mirrors the primary system and supports immediate hot failover capabilities to ensure uninterrupted service.

This initiative represents a significant investment in the District's public safety infrastructure. By deploying a modern, resilient CAD system, the District will be better positioned to ensure uninterrupted emergency response services, improve operational efficiency, and meet the growing demands of the communities we serve. In addition, a new CAD system will allow for digital connectivity between public safety partners, including the Los Angeles County Sheriff's Department.

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If you have any questions, please contact me at (323) 881-6180.

ACM:st

c: Fesia A. Davenport  
Edward Yen  
Each Board Deputy