



# Chief Executive Office.

## COUNTY OF LOS ANGELES

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May 13, 2024

To: Supervisor Lindsey P. Horvath, Chair  
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From: Fesia A. Davenport   
Chief Executive Officer  
FAD (May 13, 2024 10:27 PDT)

### **HOMELESS INITIATIVE QUARTERLY REPORT NO. 28 (ITEM NO. 47-A, AGENDA OF FEBRUARY 9, 2016)**

On February 9, 2016, the Board of Supervisors (Board) approved the Los Angeles County (County) Homeless Initiative (HI) recommendations, which included 47 strategies to combat homelessness, and instructed the Chief Executive Office (CEO) to report back to the Board on a quarterly basis regarding their implementation. On December 6, 2016, the Board approved four new strategies as part of the Measure H Ordinance, and they are also included in the CEO's Quarterly Report (QR). In April 2022, the Board approved the HI's New Framework to End Homelessness (New Framework). The QR began reflecting the New Framework beginning in the 25th QR.

Attached is the HI's 28th QR, which includes data for the first quarter of fiscal year (FY) 2023-24, as well as cumulative data since the beginning of Measure H implementation in July 2017.

This 28th QR continues to reflect the New Framework with information in the report organized according to the framework's pillars: Coordinate, Prevent, Connect, House, and Stabilize. Additionally, the report highlights significant developments underway at HI, including the implementation actions in response to the Board's declaration of a State of Emergency on January 10, 2023, the launch of the County's encampment resolution initiative Pathway Home, the launch of the FY 2024-25 HI Funding Recommendation Process, embedding equity, and more. This QR also provides updates on the outcomes of current HI programs, including prevention, outreach, interim housing, permanent housing, and supportive services. The report highlights



the ongoing work of County departments, agencies, and community-based organizations to implement the HI framework, including several inspiring success stories that demonstrate the ways in which HI programs are transforming lives.

### **Key Outcomes in the Quarterly Report**

For most strategies, outcomes this quarter are trending upwards; in cases where outcomes show a decline, the reasons for this decline are indicated in the report. Notably, several programs have shown their highest first quarter outcomes in the last three years. These include the number of families and individuals prevented from becoming homeless, the number of individuals engaged by outreach, and the number of individuals placed in Permanent Supportive Housing (PSH). Encampment Resolution efforts such as the County's Pathway Home program and the City's Inside Safe program have contributed to the increased number of people engaged by outreach, and these programs, along with newly opened interim housing sites, have led to an increase in the number of individuals active in interim housing. Additionally, implementing enhanced prioritization policies and opening of new project-based PSH sites have led to significant growth in PSH lease-ups this quarter compared to the prior fiscal year.

The next QR will capture growth in Pathway Home encampment resolutions, Pathway Home Service Connection Events, outcomes related to the ongoing support of Inside Safe, new Homekey 3 awards, and more.

Additional key outcomes include:

#### **From July 2023 –September 2023:**

- 179 families and 281 individuals in the Los Angeles Homeless Services Authority's Prevention Programs were prevented from becoming homeless.
- 3,933 individuals were newly engaged by outreach teams.
- 13,589 individuals and family members were active in the interim housing program, and 1,304 were active in the interim housing program for people exiting institutions.
- 1,356 individuals and family members were permanently housed through the Time-Limited Subsidy program; 787 individuals and family members were placed in permanent supportive housing; and 314 households were housed using landlord incentives.

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**Since the implementation of Measure H in July 2017:**

- 74,965 individuals and family members were placed in interim housing funded in part or in whole by Measure H.
- 38,999 individuals and family members were placed in permanent housing through Measure H funded strategies.

Should you have any questions concerning this matter, please contact me or Cheri Todoroff, Executive Director of the Homeless Initiative and Affordable Housing, at (213) 974-1752 or [ctodoroff@ceo.lacounty.gov](mailto:ctodoroff@ceo.lacounty.gov).

FAD:JMN:CT  
AI:RS:ns

Attachments

c:      Executive Office, Board of Supervisors      LA County Library  
         County Counsel      Mental Health  
         District Attorney      Military and Veterans Affairs  
         Sheriff      Parks and Recreation  
         Aging and Disabilities      Probation  
         Alternate Public Defender      Public Defender  
         Animal Care and Control      Public Health  
         Arts and Culture      Public Social Services  
         Beaches and Harbors      Public Works  
         Child Support Services      Regional Planning  
         Children and Family Services      Registrar-Recorder/County Clerk  
         Consumer and Business Affairs      Superior Court  
         Economic Opportunity      Youth Development  
         Fire      Los Angeles County Development  
         Health Services      Authority  
         Human Resources      Los Angeles Homeless Services  
              Authority



# Los Angeles County HOMELESS INITIATIVE

Quarterly Report #28

The [Homeless Initiative](#) is the central coordinating body for Los Angeles County's (County) ongoing effort – unprecedented in scale – to expand and enhance services for people experiencing homelessness or at risk of losing their home.

Created by the Board of Supervisors (Board) in August 2015, the Homeless Initiative is part of the County's Chief Executive Office, directing, overseeing, and evaluating strategies to address and prevent homelessness, and administers Measure H and other funding.



[Measure H](#) is the landmark ¼-cent sales tax approved by 69.3% of County voters in March 2017, creating a 10-year revenue stream that began in July 2017 and is set to expire in September 2027, unless renewed by voters.

The Homeless Initiative is leading the County's response to the [Los Angeles County Homeless Emergency Response](#) proclaimed by the Board on January 10, 2023, focused on three missions:

- **Encampment Resolution** – reduce unsheltered homelessness in partnership with cities and Councils of Government (COGs)
- **Housing** – increase interim and permanent housing placements
- **Mental Health and Substance Use Disorder Services** – should be provided to sheltered and unsheltered people at the level required to meet their needs

In October 2023, the Board added **Eviction Prevention** as a fourth mission, with a goal to reduce inflow into homelessness by helping at-risk households remain housed.

The Homeless Initiative's [New Framework to End Homelessness](#), approved by the Board in April 2022, laid out key roles for three partners, each taking action to **Coordinate, Prevent, Connect, House,** and **Stabilize** people experiencing or at risk of homelessness.

- **Mainstream Government Systems** identify and prioritize the most at-risk households for prevention services to reduce the inflow into homelessness and ensure there is “no wrong door” for people seeking help to address their housing insecurity.
- **Homeless Rehousing System** places greater emphasis on housing the “persistently underserved,” those people with the most complex challenges who require ongoing, focused, resource-heavy intervention.
- **Local Jurisdictions:** The County is strengthening [collaboration](#), creative co-investment, and resource pooling with cities and Councils of Government (COGs) to develop more permanent housing and to decommission encampments while providing pathways to interim and permanent housing and services.



With the scale of the crisis requiring an all-hands-on-deck approach, the Homeless Initiative works with several County Departments and agencies serving County residents:

- [Los Angeles County](#)
  - [Aging and Disabilities \(AD\)](#)
  - [Children and Family Services \(DCFS\)](#)
  - [Economic Opportunity \(DEO\)](#)
  - [Health Services \(DHS\)](#)
  - [Mental Health \(DMH\)](#)
  - [Public Health \(DPH\)](#)
  - [Public Social Services \(DPSS\)](#)
  - [Sheriff's Department \(LASD\)](#)
  - [Probation](#)
  - [Public Defender \(PD\)](#)
- [Los Angeles County Development Authority \(LACDA\)](#)
- [Los Angeles Homeless Services Authority \(LAHSA\)](#)

The Homeless Initiative allocates Measure H and other funding to enable County departments and agencies to contract with over 200 community-based [nonprofits](#) to provide:

- [Homeless Prevention](#) for individuals and families who are at imminent at risk of homelessness exiting institutions like foster care, hospitals, and the criminal justice system.
- [Outreach](#) to build relationships with people living outdoors or in vehicles, and connect them to housing and services.
- [Interim Housing](#), which offers temporary accommodations, such as emergency shelters, recuperative care facilities, and more.
- [Permanent Housing](#) secured through short- or long-term rental subsidies accompanied by supportive services.
- [Supportive Services](#), which can include case management and connections to physical and/or mental healthcare, substance use disorder treatment, criminal record clearing, employment support, and more.

[Cities and COGs](#) are also key partners. Taking a regional approach, the Homeless Initiative supplements their federal, State, and local funding with Measure H and additional revenue, and provides technical assistance and other resources.

Some of the County's recent and upcoming investments in local governments include the Local Solutions Fund, cities and COGs Interim Housing Solutions Fund or [CCOGIHS](#), and [Homekey](#). The Homeless Initiative also supports COGs in facilitating regional coordination and innovation among their member city governments.

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This **28<sup>th</sup> Quarterly Report** marks almost nine months of the Board of Supervisors declaration of a State of Emergency on homelessness as well as updates on ongoing efforts to implement the Homeless Initiative’s New Framework to Address Homelessness, with a particular focus on the Homeless Rehousing System.

This report highlights data beginning **July 1, 2017 through September 30, 2023**, capturing six years’ worth of progress since Measure H funding first became available. During this time frame, the County has implemented strategies on homeless prevention, outreach, interim housing, permanent housing, and supportive services.

Period Covered: 7/1/2-17 - 9/30/2023 (75 months total)

**104,438** people placed in permanent housing



**38,999** of permanent housing placements (**37.3%**) were completely or partially funded through **Measure H**

**143,026** people placed in interim housing



**74,965** of interim housing placements (**52.4%**) were completely or partially funded through **Measure H**

**31,570** people have been prevented from becoming homeless



**8,923** of people prevented from becoming homeless (**28.3 %**) were completely or partially funded through **Measure H**



The report also tracks progress from **July 1, 2023 through September 30, 2023**, representing the first quarter of the current fiscal year (FY) 2023-24.

During this period, the Homeless Rehousing System moved 7,949 people into permanent housing, provided interim housing to 9,846 people, and prevented 3,480 people from becoming homeless. Of these, 2,942 people were moved into permanent housing, 4,272 moved into interim housing, and 630 people were prevented from becoming homeless through Measure H-funded programs.

## EMERGENCY RESPONSE

On January 10, 2023, our Board of Supervisors unanimously adopted a motion to proclaim a State of Emergency for homelessness. The County's local emergency declaration provided the Homeless Initiative office and other County departments with increased authority to take steps to expedite and streamline the creation of housing, expanded services, more effective and efficient use of funds, and other administrative processes that have enabled the County to be nimble and more responsive across the board.

Several initiatives and undertakings were noted in Quarterly Report 27 and updates on these efforts are provided below.

### Los Angeles County Encampment Resolution – Pathway Home

Launched in August 2023, Pathway Home is an innovative program designed to promote system flow by moving people off the streets and into permanent, stable housing, while also returning community spaces to their intended use.

Through Pathway Home, the County is leveraging its emergency powers and working with County departments, our invaluable local service providers, LAHSA, and other jurisdictional partners to expand, enhance and expedite:

- **Outreach in Encampments:** We are expanding the number of specialized teams from LA County departments such as DMH, DHS, DPH and other agencies – as well as from our trusted partners and community organizations – to work intensively with people who live with a variety of physical and behavioral health needs.
- **Housing:** This includes expanding a **diverse array of Interim Housing** at non-congregate hotels and available shelters that people can move into immediately while they are in the process of being matched to rental subsidies, benefits, and other assistance to

secure **permanent housing**. The County will also continue efforts to expand its available permanent housing stock, such as acquiring and refurbishing motels and hotels under Project Homekey.

- **Supportive Services:** Services that clients both want and need at both Interim and Permanent housing, which can include physical and behavioral healthcare, substance use disorder treatment, and ensuring they are receiving their entitled benefits for healthcare and subsidized housing.



**The first Pathway Home operation in Lennox launched August 9 and brought 50 people inside, mostly from tents.** The second operation, two weeks later, placed 58 people into interim housing – including families with children – and removed 30 dilapidated RVs being used as makeshift dwellings on the streets of unincorporated East Gardena bordering West Rancho Dominguez.

In July 2023, the County added **Pathway Home Service Connection Events** as a routine service for both Pathway Home and in its Encampment Resolution partnership with the City of Los Angeles (City), Inside Safe, interim housing sites. Pathway Home Service Connect Events are County- organized “one-stop-shops” for people experiencing homelessness as they come indoors. The County mobilizes government and nonprofit partners to activate a day of local, state, and federal resource navigation at the interim housing sites where people experiencing homelessness are newly housed, giving them the opportunity to access essential resources enabling them to continue their journey to housing stability. Service Connection Events usually take place at the motel-based interim housing sites a few weeks after move-in day to enable residents to acclimate to their new location and to give the interim housing provider ample time to develop an interest list for services from their new residents.

The first Service Connection Event took place in North Hills connected approximately 46 Inside Safe participants with County services and resources, including health, mental health, and substance use disorder services; DPSS resources including Medi-Cal, CalFresh, and General Relief; and resources for veterans and immigrants.

## Support for the City of Los Angeles Homeless Emergency Declaration

The Homeless Initiative and several County departments, including DHS, DMH, DPH, DPSS, and LACDA, have been integral partners in support of the City's state of emergency on homelessness. This partnership includes aligning County-operated and contracted resources to support the City, including outreach teams, interim and permanent housing, and County department services and resources. The County has participated in all 26 Inside Safe operations, which have brought over 1,300 people inside to date.

COORDINATE

### Strategy Lead: LAHSA

Managed by LAHSA, the County's Coordinated Entry System (CES) aligns homeless services to ensure resources are efficiently and equitably distributed countywide to support people experiencing homelessness.

CES serves as the organizational backbone of homeless services and helps service providers connect people experiencing homelessness to solutions as quickly as possible.

### Highlights During this Reporting Period

- **Centralized Training Academy:** The Centralized Training Academy (CTA), provided through the LAHSA Training Team, is a large-scale, accessible resource that provides in-depth virtual and in-person instructor-led trainings for homeless services industry staff free of charge. During the first quarter of this fiscal year, 6,892 staff representing 241 service providers registered for trainings focused on 69 topics. Training topics this quarter included evidenced-based practice workshops and learning labs, self-care sessions, overdose prevention, problem-solving, and more. The LAHSA training team is also collaborating with Dr. Andrea Garcia (LA City/County Native American Commissioner) and other community stakeholders to develop a multi-module American



Indian Alaskan Native 101 eLearning training for homeless service providers with an expected launch date late FY 2023-24.

- **LAHSA Regional Coordination:** During the first quarter of the fiscal year, LAHSA has continued to implement system refinements to improve system flow to permanent housing in the following ways:
  - In the **Adult CES**, LAHSA continues to evaluate and refine the Interim Housing to Time Limited Subsidy (TLS) pathway for clarity, ease of process, and to allow for the largest impact. LAHSA has begun implementing additional pathways to housing for people transitioning out of homelessness through linkages to TLS via Access Centers and TLS linkages to permanent supportive housing.
  - In partnership with Family CES lead agencies, the **Family CES** team launched a review of the Family Solution Center scope of work to create Key Performance Indicators that align with the needs of the system and families seeking services.
- **Capacity Building:** LAHSA continues to partner with the United Way of Greater Los Angeles (United Way) on the retention bonus pilot program, which makes investments to support front line workers within homeless service provider agencies. This year, the partnership aims to expand to support back-office positions. Additional support will be provided to Black, Indigenous, and people of color (BIPOC)-led agencies and domestic violence service providers. The pilot's continued focus is addressing high staff turnover within homeless service organizations. Additionally, LAHSA and United Way are exploring opportunities to implement the series of recommendations resulting from KPMG's Homeless Sector Workforce Analysis. LAHSA and United Way will also develop a curriculum to support homeless services providers do not have experience contracting with LAHSA to navigate the LAHSA procurement process. This technical assistance will also focus on BIPOC-led agencies with the goal of diversifying the pool of qualified applicants.
- **Domestic Violence (DV) System Alignment:** This quarter, LAHSA's Domestic Violence System Alignment Team completed a three-part Violence Against Women Act (VAWA) training series for internal staff focusing on the dynamics of domestic violence, sexual assault, and human trafficking; housing protections for survivors; and LAHSA's Interim Emergency Transfer Plan. The trainings provided an overview of power and control, types of abuse, intersections with homelessness, impact of victimization, resources, housing protections under the VAWA, and best practices when working with survivors of violence. Additionally, the DV Unit hosted a training for community providers in partnership with Community Legal Aid SoCal and representatives from Interval House on serving undocumented survivors.



LAHSA's DV Unit also held a community convening this quarter to discuss service improvements for survivors of domestic violence in the County. This convening brought together more than one hundred participants representing service providers, the County and City of Los Angeles, the Domestic Violence Homeless Services Coalition, the Domestic Violence Council, the DV Unit, the Community Investment for Families Department, and the Domestic Violence Regional Coordinators. Convening presentations included Centralized Access, Active System Management, and potential implementation tactics. LAHSA and other system administrators are using this feedback to create a plan for Active System Management in the Victim Service Provider community. The collective's goal is to align all program models across funders, allowing survivors to access programs of their choice and reduce the number of survivors experiencing homelessness.

## PREVENT

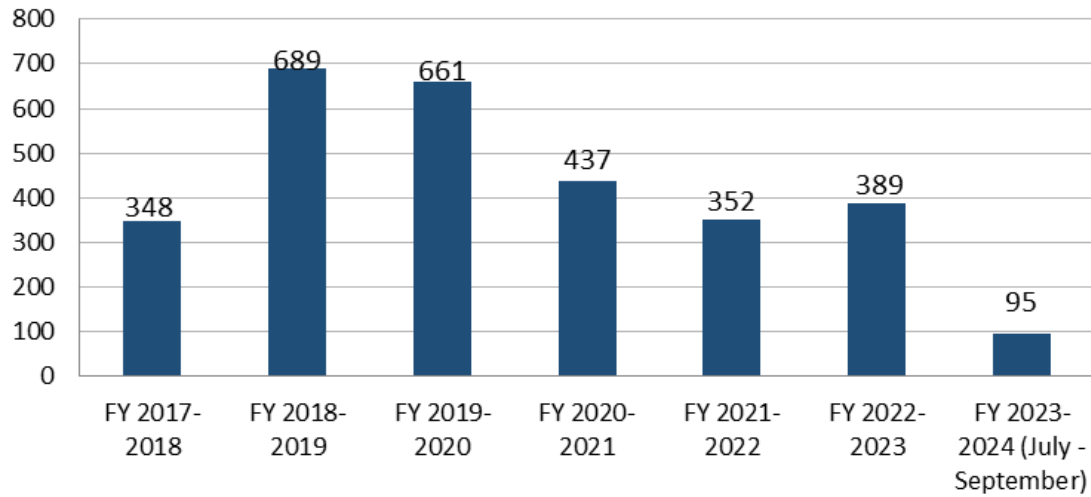
### Strategy Leads: LAHSA, DHS, DCFS

[Homeless Prevention](#) services help rent-burdened, low-income families and individuals to resolve crises that could cause the loss of their home.

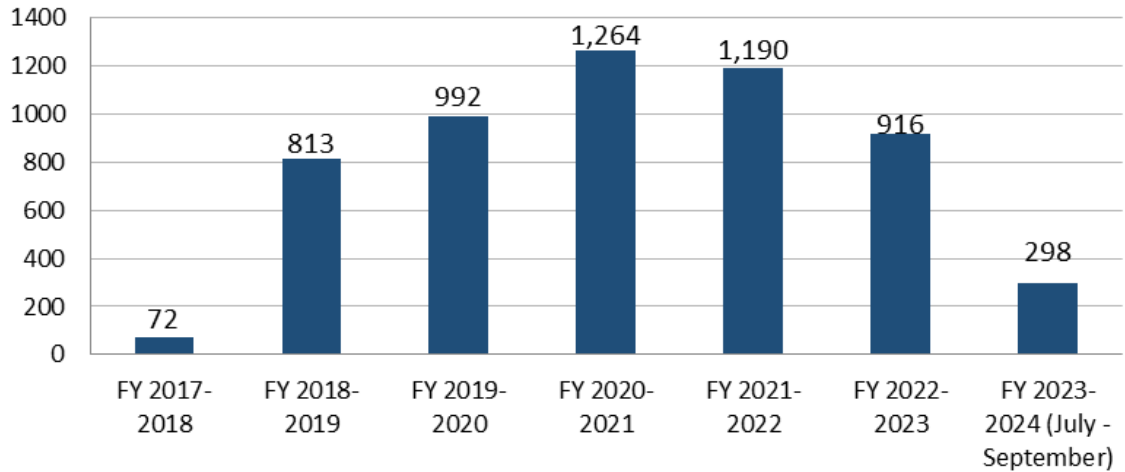
Homeless prevention services include short-term rental subsidies, housing conflict resolution, mediation with landlords and/or property managers, legal defense against eviction, and problem-solving.

[Problem-solving](#) is a person-centered, short-term housing intervention that provides assistance to households in maintaining their current housing or identifying an immediate and safe housing alternative within their own social network. This strategy uses exploratory conversation, mediation, empowerment methods, and financial assistance to help resolve the person's crises or quickly connect them to existing emergency or crisis housing services.

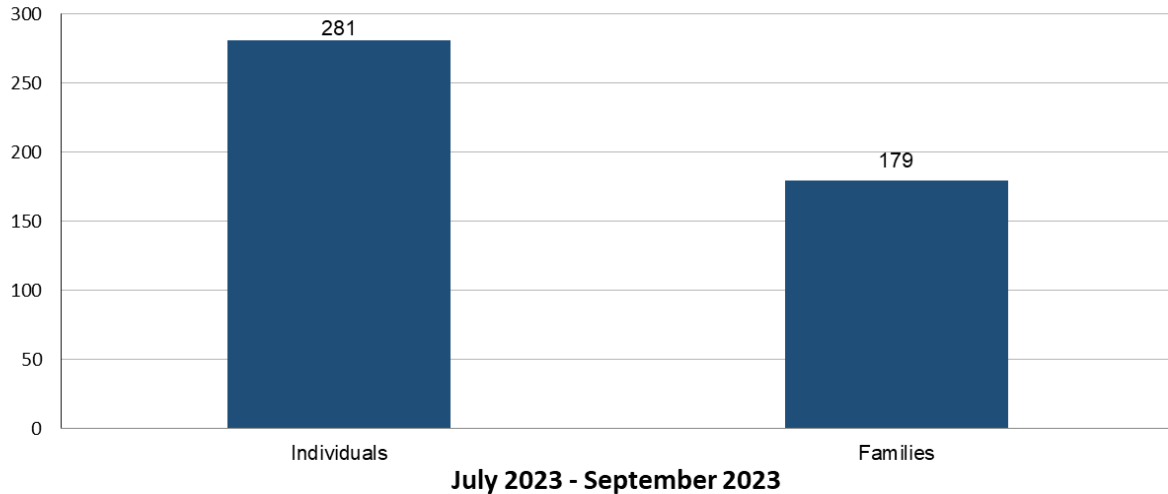
### Families Prevented from Becoming Homeless in LAHSA's Prevention Program for Families\*



### Individuals Prevented from Becoming Homeless in LAHSA's Prevention Program for Individuals\*



## Number of Individuals and Families Who Engaged in At Least One Problem Solving Conversation and Achieved a Permanent Housing Outcome



### Highlights During this Reporting Period

- **LAHSA Homeless Prevention:** This quarter, LAHSA launched the Service Planning Area (SPA)-specific Monthly Legal Roundtables. Facilitated by Homeless Prevention coordinators and legal providers, these roundtables provide an open and collaborative space for homeless service organizations to meet with legal providers to ask questions and receive updates and legal information that can affect service delivery for people experiencing and transitioning out of homelessness.

This quarter, the Homeless Prevention team recruited two new providers to operate the Shallow Subsidy Program, which has expanded eligibility to increase the number of referrals and better serve long-term participants. The Homeless Prevention coordinators also facilitated a Shallow Subsidy Overview Training to make providers aware of changes made to the Shallow Subsidy program.

- **LAHSA Problem-Solving:** This quarter, LAHSA’s Problem-Solving Unit hosted a Peer Learning Collaborative with agency staff who have successfully used limited funding to implement quick, creative housing outcomes for program participants. The goal was to inspire the use of progressive assistance to reach creative housing outcomes without the use of financial assistance. Additionally, the Problem-Solving Unit, in collaboration with DPSS and the UCLA California Policy Lab, launched the planning phase of a pilot project to support CalWORKS families avoid a housing crisis through a predictive analytic tool.



During this reporting period, 179 families and 281 individuals who engaged in at least one Problem-Solving conversation achieved a permanent housing outcome.

- **DCFS Prevention and Aftercare:** Prevention & Aftercare (P&A) is a DCFS family-strengthening program that reduces the number of families involved in the child welfare system by providing individualized support to families. This support increases each family’s Protective Factors, including social connections, knowledge of child development, concrete support, parental resilience, social and emotional competence, and economic stability. During the first quarter of this fiscal year, P&A partners served 92 families consisting of 353 individuals (125 adults and 228 children), many of whom were at risk of or experiencing homelessness. P&A agencies leveraged Measure H funds to reduce families’ financial stressors, in turn enabling them to focus on maintaining their housing stability.

CONNECT

## Strategy Leads: LAHSA, DHS, DMH, LASD

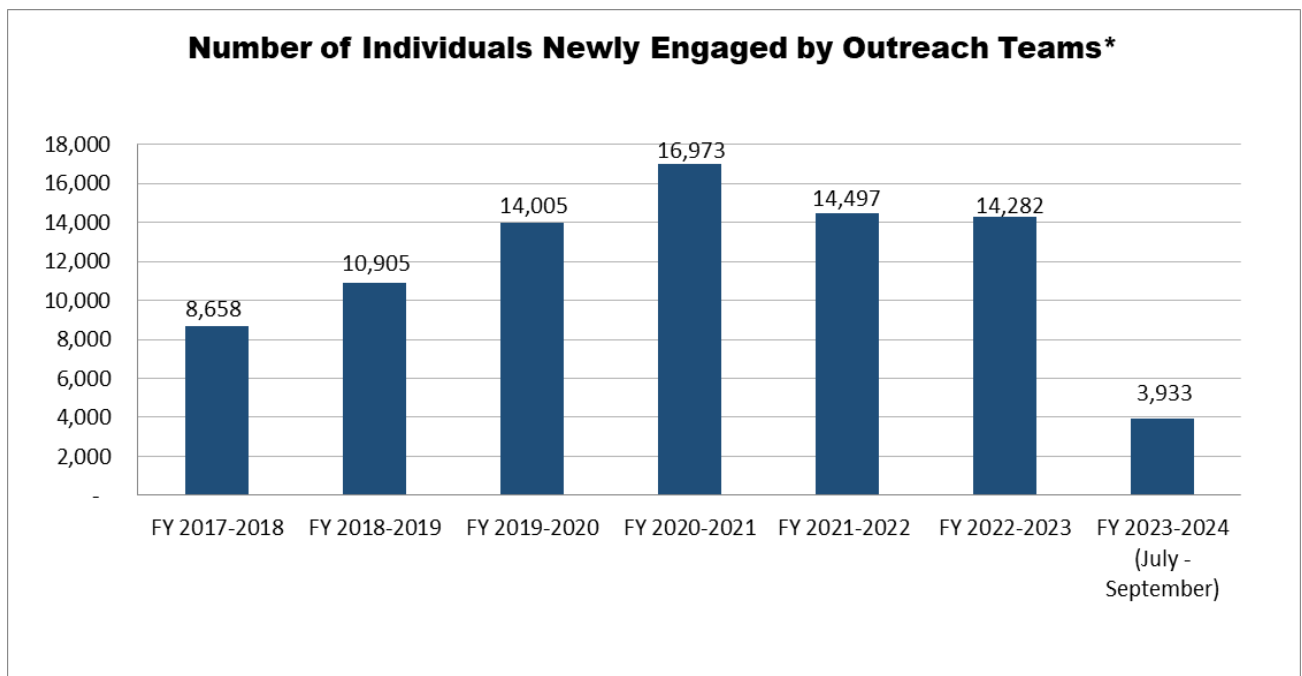
**Street-Based Outreach** involves experienced teams building trusting relationships with unsheltered people and connecting them to housing, health and mental health care, substance use disorder treatment, and other services – a process that can vary in length of time and is customized to meet individuals’ unique needs.



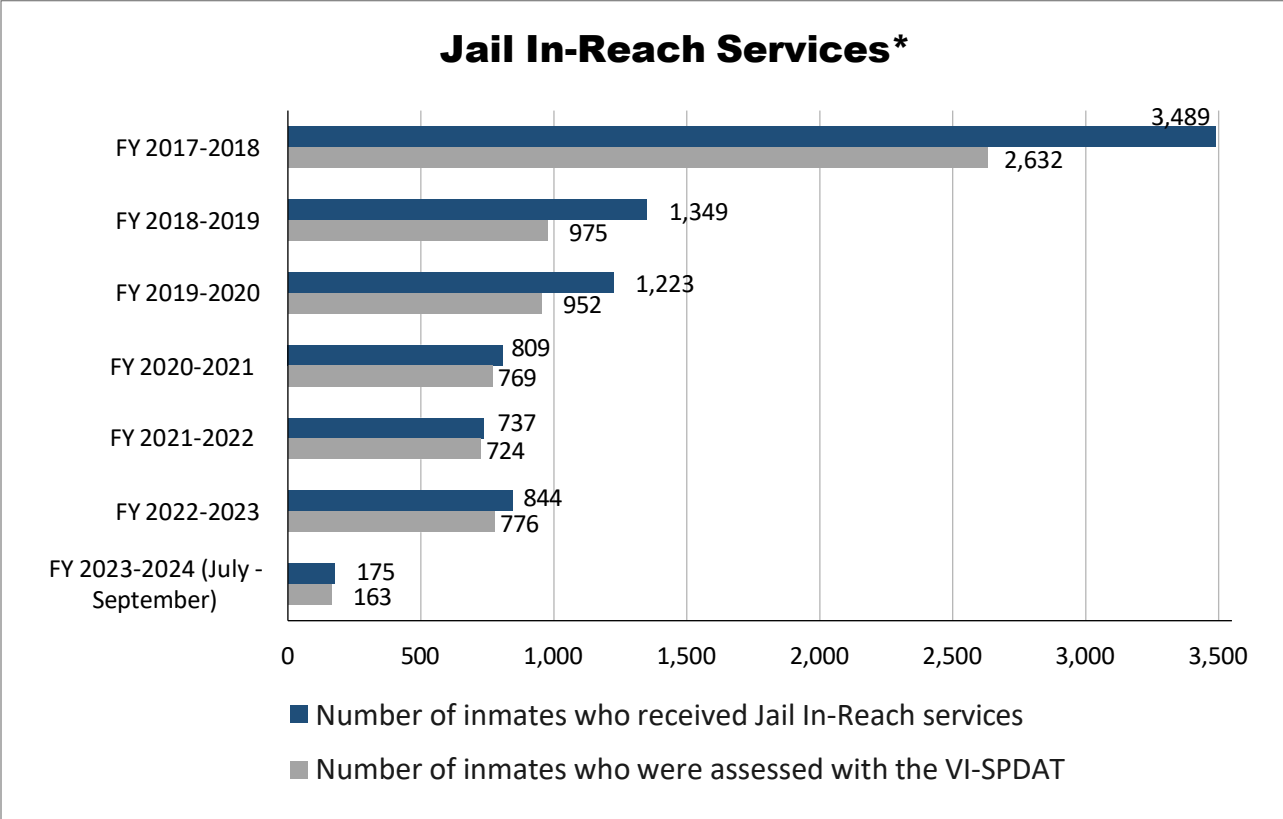


The County deploys different teams to conduct street-based outreach, including DHS Housing for Health’s Multidisciplinary Teams (MDT), which serve clients with more complex health and/or behavioral health needs, and DMH Homeless Outreach and Mobile Engagement (HOME) specialist teams that serve clients with serious mental illness.

LAHSA’s CES Teams and Homeless Engagement Teams (HET) make initial contact and maintain ongoing engagement with people living on the streets, while LASD and LAHSA Homeless Outreach Services Teams (LASD HOST and LAHSA HOST) handle outreach at larger encampments and hard-to-reach areas.



\*Number of new engagements for FY 2021-22 and FY 2022-23 are trending lower than FY 2020- 21 due to outreach staff returning to their standard activities, with a renewed focus on document readiness, and no longer widely conducting emergency COVID response.



\*DHS and LASD collaborate to provide Jail In-Reach, which helps homeless inmates secure housing and benefits upon their release. The decline in enrollments that began in FY 2018-19, visible in the above chart, reflects an intentional shift to provide more intensive services to fewer clients.

### Highlights During this Reporting Period

- Outreach:** Measure H-funded outreach teams, including DHS-Administered MDTs, LAHSA HET, and LAHSA-administered CES Outreach, play a crucial role in engaging, assessing, and connecting people experiencing unsheltered homelessness with appropriate housing interventions and lead encampment resolution efforts such as Pathway Home, often addressing a variety of housing barriers and providing many immediate supports.

During emergencies such as winter storms, summer heatwaves, pandemic outbreaks, wildfires, and others, these outreach teams support unhoused individuals and families who are most vulnerable to the impacts of these disasters. Collaborating closely with first responders, County departments, and mobile medical teams, Measure H-funded outreach teams collaborate with local jurisdictions, including

cities and unincorporated areas, to keep people safe and leverage these situations into opportunities to bring people indoors.

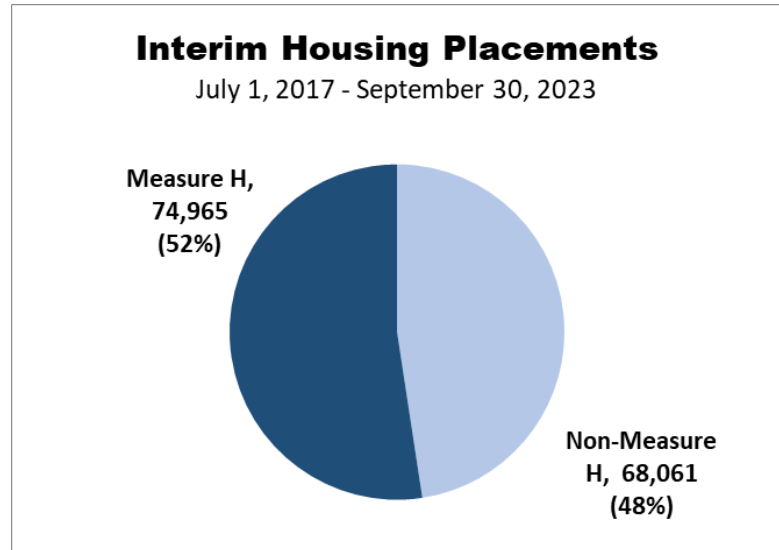
Through these efforts, Measure H-funded outreach teams connected 5,955 individuals with services and referrals during this reporting period and moved 1,013 and 172 people into interim and permanent housing, respectively.

- **Outreach Learning Collaboratives and Weeklong Orientation Training:** The LAHSA Coordinated Outreach leadership group continues to plan, organize, and facilitate monthly learning collaboratives for all outreach teams working within the County. This quarter, DHS, DMH, and LAHSA also resumed the bi-annual weeklong outreach orientation training “bootcamps” for all new outreach workers. More than 300 new outreach workers have registered since the training launched in July 2023. Topics covered in boot camps during this reporting period include the Inside Safe program; Sexually Transmitted Disease (STD) resources and strategies; cold-weather outreach and Winter Shelter resources; Coordinated Entry System policy updates; Homeless Court resources; Veteran Peer Access Network resources; HMIS training; the Pathway Home program; a DPSS benefits recertification training; training from Adult Protective Services on the Home Safe program; and reviews of several reports and studies on homelessness.
- **DHS Jail In-Reach:** DHS and the Sheriff’s Department collaborate to provide Jail In-Reach services, which connect homeless inmates with housing and benefits upon release. Over the last quarter, DHS and LASD provided in-reach services to 175 individuals in the County jail facilities and placed 46 clients into bridge housing upon release.

## Strategy Leads: LAHSA, DHS, DMH, DPH

[Interim Housing](#) provides safe temporary housing for people transitioning out of homelessness.

Types of interim housing include but are not limited to: emergency shelter; stabilization housing for individuals with complex health and/or behavioral health conditions; bridge housing for people exiting institutions such as jails, hospitals, or foster care; and recovery bridge housing for people undergoing outpatient treatment for Substance Use Disorder.



The County also provides recuperative care facilities for people recovering from an acute illness or injury. Additionally, it provides Enriched Residential Care facilities (ERCs), also known as Board and Care, that provide 24/7 care and supervision in licensed residential facilities that can be either interim or permanent housing.

Systemwide, 143,026 people experiencing homelessness have used interim housing since Measure H-funding began in July 2017. Of those placements, 74,965 people used interim housing completely or partially funded by Measure H.

During the first quarter of FY 2023-24, 9,846 people resided in interim housing. This includes 4,272 people newly placed in Measure H-funded interim housing.

## Highlights During this Reporting Period

- **DHS Interim Housing:** DHS' Housing for Health (HFH) Interim Housing program includes three interventions that provide interim housing and case management for participants as they seek permanent housing: Recuperative Care, Stabilization Housing, and Safe Landing. During this reporting period, 1,847 individuals (including 580 new individuals) were served, and 183



individuals exited to permanent housing. DHS increased the number of individuals served through interim housing by 99% and the number of individuals newly enrolled by 178% this quarter compared to the previous fiscal year. The increase is the result of two new sites which opened in the third quarter of FY 2022-23: Safe Landing, a new facility in SPA 8; and the Vagabond Inn, a new facility in SPA 4. Additional reasons for the increase include new policies created in response to the current County and City of Los Angeles Homelessness Emergencies and the leveraging of other funding sources during the first quarter of FY 2022-23 such as the American Rescue Plan, which supplemented the number of beds available through Measure H.

DHS HFH also opened the Hondo Center of Healing this quarter, an 80-bed interim housing facility for people experiencing homelessness on the Campus of Rancho Los Amigos. This facility provides on-site supportive services and ongoing monitoring to support people experiencing homelessness on their journey to housing stability. Since it opened, this program has seen a significant increase in the number of interim housing participants matched to permanent supportive housing (PSH) resources. This increase is due to systemic matching criteria changes which allow the program to identify “match ready” interim housing participants, who are then matched to project based PSH resources within the same geographic region.



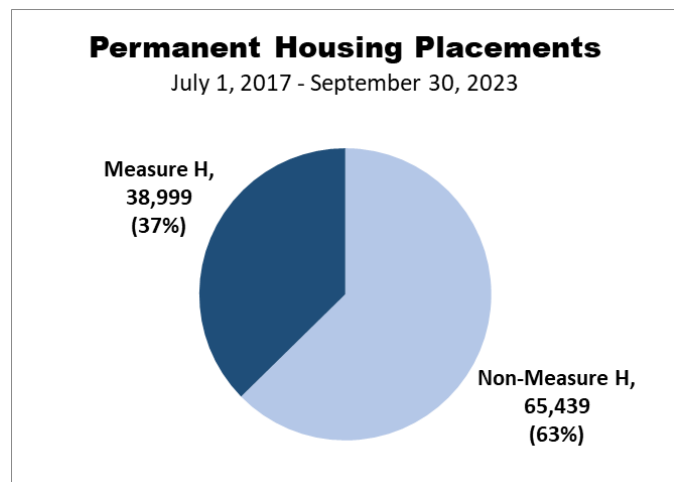
- DPH Substance Abuse Prevention & Control (SAPC) Recovery Bridge Housing:**  
 Recovery Bridge Housing (RBH) is a abstinence-focused, peer-supported living environment that provides safe interim housing for individuals who are homeless or unstably housed. Participants in RBH must be concurrently enrolled in treatment such as Outpatient (OP), Intensive Outpatient (IOP), Opioid Treatment Program (OTP), or Outpatient (aka Ambulatory) Withdrawal Management (OP-WM) settings. During the first quarter of this fiscal year, DPH-SAPC served 992 total clients in RBH, including 394 new enrollees.

## HOUSE (PERMANENT HOUSING)

### Strategy Leads: LAHSA, DHS, DMH, DPH, LACDA

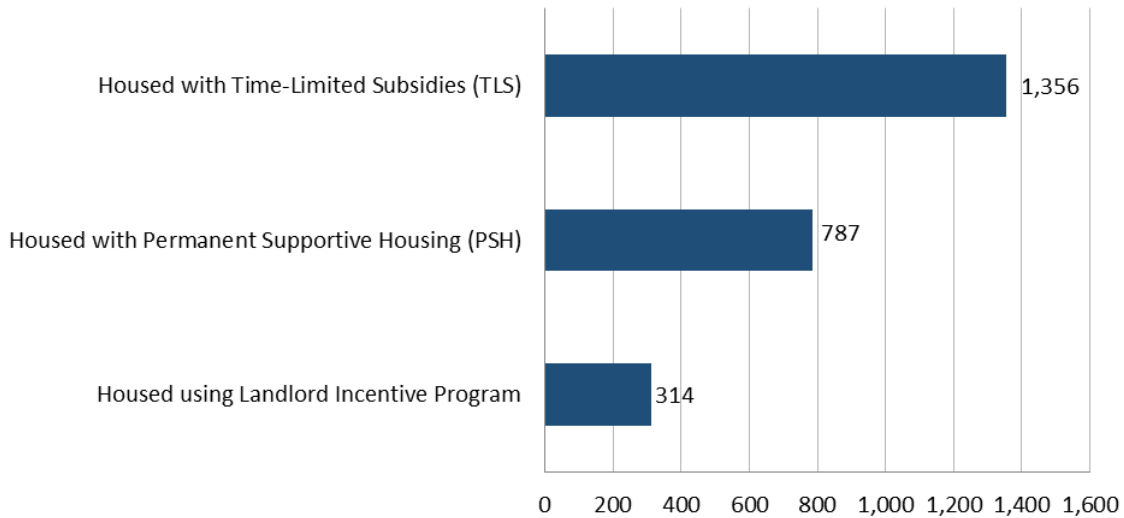
**Permanent Housing** strategies lift people out of homelessness by offering either short- or long-term rental subsidies in combination with varied levels of supportive services.

One type of permanent housing is Permanent Supportive Housing (PSH), which provides long-term rental subsidies and supportive services to individuals who have experienced chronic homelessness and have disabilities, chronic medical conditions, and/or behavioral health conditions.



Since July 1, 2017, the County’s homeless services system has placed 104,438 people in permanent housing, with 38,999 of the placements supported by Measure H funding. During the first quarter of FY 2023-24, a total of 7,949 people were placed in permanent housing through the County’s homeless services system, including 2,942 Measure H-funded placements. This includes all types of permanent housing, such as Time-Limited Subsidies (TLS) and PSH.

### Permanent Housing Placements in Selected Measure H-Funded Programs\*



\*There may be duplication between clients who obtained housing with support from the Landlord Incentive Program and clients who were housed in PSH because the first program is used to incentivize landlords to accept PSH vouchers.

### Highlights During this Reporting Period

- **DHS Permanent Supportive Housing:** In the first quarter of this fiscal year, DHS HFH produced 431 additional project-based PSH slots that correspond with units in the process of leasing up in approximately ten new buildings. HFH also had 752 new clients lease up in PSH - a 73% increase from the first quarter of FY 2022-23 when 433 clients leased up. The increase is due to the updated CES prioritization policies, which are enabling additional lease ups and numerous new project-based PSH openings.



- **DHS Intensive Case Management Services (ICMS):** Beginning in September 2022, DHS launched the Integrated Case Management Services, a technical assistance tool/report to support ICMS providers to track key information more effectively for ICMS coordination, service deliverables, and housing milestones. A Documentation Snapshot



is shared weekly with each contracted ICMS provider to help each provider “see what we see” as the administrators of their ICMS contract. This tool has significantly improved documentation in the ICMS program, in turn yielding better coordination, more complete documentation, and more accurate reporting on housing outcomes.

In August 2023, HFH added the Documentation Snapshot to support ICMS providers in addressing insurance coverage issues for participants with inactive Medi-Cal coverage. HFH is also working with Medi-Cal Managed Care Plans (MCPs) to support Medi-Cal renewal for participants at imminent risk of benefit expiration.

- **Client Engagement and Navigation Services (CENS):** In the first quarter of the fiscal year, DPH-SAPC established CENS co-locations at seven additional PSH sites, bringing the total number of co-located or connected sites to 172.

Last fiscal year, DPH-SAPC implemented the CENS scattered site pilot, which allows CENS counselors to provide in-home services at project-based PSH sites across the County. CENS has significantly increased opportunities to regularly engage with and provide outreach to clients this quarter as a result of the scattered site pilot and the increased number of PSH sites that came online.

STABILIZE

## Strategy Leads: DHS, DMH, DCFS, LASD, DEO, PD

Most families and individuals experiencing homelessness benefit from some level of case management and [supportive services](#) to secure and maintain permanent housing, though their needs vary depending on individual circumstances. Appropriate case management and supportive services enable families and individuals transitioning out of homelessness to use rental subsidies, increase their income, and access public services and benefits.

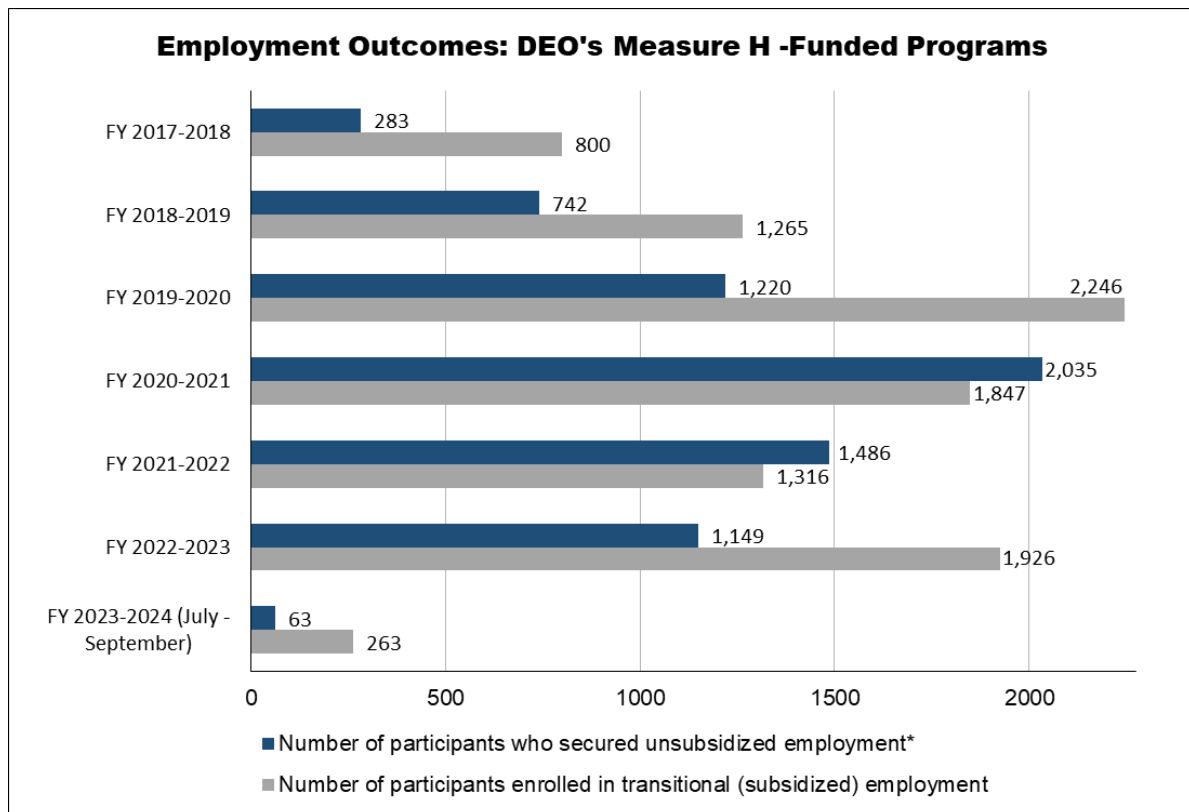


Individuals experiencing homelessness who live with a severe disability can increase their income through federal disability benefits while many adults experiencing homelessness can so increase their income by securing employment.



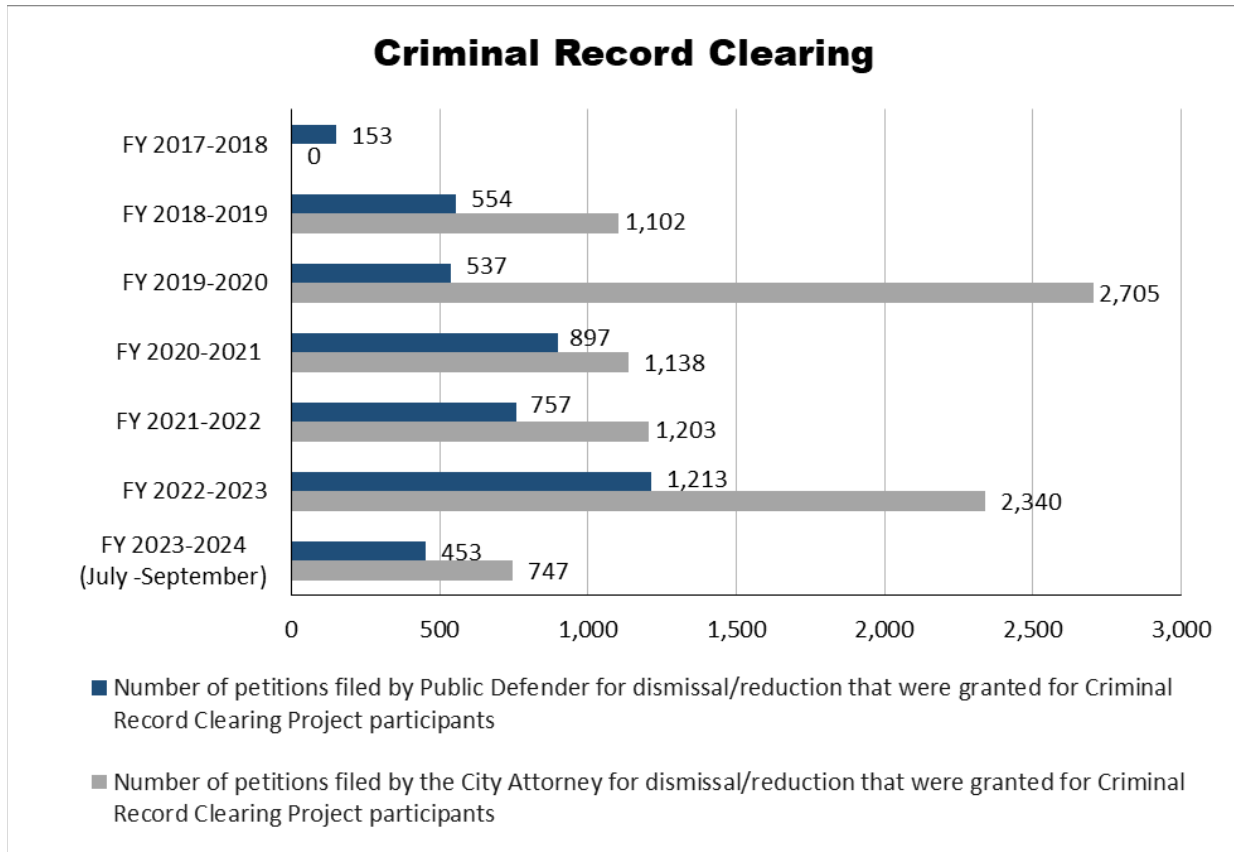
**Employment Programs:**

The Department of Economic Opportunity (DEO) uses Measure H to fund employment programs such as [LA:RISE](#), [Careers for a Cause](#), [Hire Up](#), and [Alternative Staffing Organizations](#).



\*Data for unsubsidized employment is generated based on base wage data reported to the California Employment Development Department. It is updated as it becomes available. The outcomes for unsubsidized employment typically increase significantly in the quarters following the report, which will be reflected in subsequent HI quarterly reports.

Through the [Criminal Record Clearing Project](#), the County [Public Defender](#) and [LA City Attorney](#) provide legal services to support people experiencing or at risk of homelessness in resolving outstanding infractions and associated warrants, which are often barriers to housing, employment, education, and legal immigration.



### Highlights During this Reporting Period

- Countywide Benefits Entitlement Services Team (CBEST):** The CBEST team filed 719 initial applications, 186 reconsiderations, and 102 appeals on behalf of approximately 625 clients this past quarter. Of the applications filed, 204 CBEST clients were approved for benefits, receiving an average of \$1,059 per month and more than \$3 million in backpay. Nine veterans were awarded an average of \$1,316 a month and over \$130K in backpay during this quarter.

In addition to benefits support, the CBEST program offers appeal services with legal representation. During this quarter, 582 clients were actively represented by one of

CBEST’s three legal service providers, and 243 veterans received legal representation to file for or appeal veteran benefit services.

CBEST also provided onsite services for disability benefits at Pathway Home Service Connection Events this quarter, serving both Inside Safe and Pathway Home program participants.

- **Los Angeles Regional Initiative for Social Enterprise (LA:RISE):** LA:RISE unites the County and City of Los Angeles’ Workforce Development System with non-profit social enterprises and for-profit employers to connect people who face high barriers to the workforce with sustainable, meaningful employment. During the last quarter, LA:RISE providers engaged fair chance friendly employers to connect with LA:RISE participants who have criminal records, provided referrals to legal counseling, and supported participants’ transitions through many organizations.

## ADDITIONAL DEVELOPMENTS

### FY 2024-25 Funding Recommendations

This past quarter, the Homeless Initiative entered the initial planning phase of developing its proposed funding allocations for FY 2024-25. This process will incorporate a robust community engagement phase, including listening sessions, a public webinar, and public comments, to inform the funding recommendations. Anchored to the New Framework, the spending plan will be intentionally designed to maximize resources by:



- Increasing permanent housing placements;
- Moving people from the street to housing more efficiently;
- More effectively serving people with complex challenges who face barriers to exiting homelessness;
- Expanding collaborations with and support for cities and Councils of Government; and
- Investing in efforts to prevent people from falling into homelessness.

The community listening sessions will take place this fall, and the budget will be finalized by the third quarter of this fiscal year.

## Embedding Equity

The Homeless Initiative is integral not only in driving a clearly defined collective vision toward solutions, but also in advancing equity through its implementation practices. This provides a significant opportunity for the Homeless Initiative to embed emerging practices to advance racial equity across policymaking, planning, funding, and service delivery.

The Homeless Initiative, in partnership with the County's Anti-Racism, Diversity, and Inclusion (ARDI) initiative, is enhancing its efforts to rigorously monitor and report on the equitable impact of these activities and leverage its authority and the flexibility established through the New Framework and emergency declaration. The goal of these efforts is to implement an overarching equity framework that is integrated into the overarching approaches and day-to-day practices of all Homeless Initiative funded departments, agencies, and service providers to ensure the County's commitment to equity is actualized.

## SUCCESS STORIES

### Justin

After Justin, 39, spiraled into severe substance use disorder, his life began to fall into disarray. For years, he was in and out of jail and struggled to maintain relationships with friends and family. Unable to retain consistent employment and afford rent, Justin eventually found himself homeless and surviving out of his car.

Eventually, Justin took his crucial first step toward recovery, which put him on a path to housing stability. He enrolled himself and successfully completed a 90-day inpatient treatment program at the American Recovery Center, where he accessed the resources and support he needed to continue his housing journey. From there, he moved into Recovery Bridge Housing and began taking steps to continue his education. Today, he resides in a sober living center, where he is thriving. He diligently attends Narcotics Anonymous meetings and secured a job at Ralph's Distribution Center. He is working with a case manager to secure permanent housing and plans to move into his own apartment soon.



## Devon

Devon struggled for years to maintain consistent employment. He and his girlfriend experienced housing stability off and on and eventually resorted to sleeping in their car. When their car broke down, they had no choice but to couch surf with family members.

Devon was eventually referred to LA:RISE, a program that unites the City and County’s Workforce Development System with non-profit social enterprises and for-profit employers to help people who face high barriers to employment secure sustainable employment. Through LA:RISE, Devon received guidance and support in developing marketable skills that could make him more competitive in the job market. He completed the “Retail Ambassador Training” program and learned the tasks and responsibilities associated with working as a salesclerk. He then practiced those skills in a hands-on setting through a transitional job placement. LA:RISE staff quickly recognized his strong work ethic and offered him a full-time permanent position within the program’s Goodwill store. In addition to providing a consistent source of income, Devon’s new job has taught him invaluable communication skills and helped him gain confidence.



## Jesus

After he was released from jail, Jesus, 41, faced significant barriers to securing employment. This coupled with a lack of support from his family made it difficult for him to regain his footing as he transitioned back into society. Eventually, he was referred to LA:RISE through the halfway house where he currently resides. Through LA:RISE, Jesus enrolled in a transitional subsidized employment training program to develop the marketable skills he will need to navigate the job market and secure employment on his own. He worked closely with a case manager to hone new skills, such as how to use a cell phone, navigate his email, and set employment goals. Jesus set a long-term goal to become a truck driver and is currently working on the first step: obtaining his driver’s license. Through LA:RISE, Jesus has gained confidence,



learned invaluable commitment skills and became inspired to achieve more with his life.

## Mitch

Mitch, a 40-year-old father originally from American Samoa, fell into homelessness after grappling with the devastating effects of methamphetamine addiction. His journey eventually brought him to Los Angeles, where his addiction made it impossible for him to maintain consistent employment and afford a stable home.

Eventually, Mitch was connected with the Chabad Treatment Center, where he found a supportive community and the resources he needed to begin his recovery. He moved into Recovery Bridge Housing and began participating in an Intensive Outpatient Program, which offered case management, counseling, and skill-building classes. The Chabad Center's care coordinators worked with Mitch to support him with benefits enrollment and accessing medical care. He began attending 12-step meetings and eventually secured employment taking a significant step toward stability.



Mitch has made remarkable progress since completing the RBH program. He moved into a sober living space and works six days a week, providing stability for himself and enabling him to be a positive presence in his children's lives.





County of Los Angeles

**Homeless  
Initiative**

**Homeless Initiative Performance Data by Strategy  
Fiscal Year 2023-2024**

**Exhibit 1**

STRATEGY	METRIC	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022	FISCAL YEAR 2022/2023	Q1 of FISCAL YEAR 2023/2024 (July- September 2023)
<b>A1: Homeless Prevention Program for Families</b>	Percentage of A1 participant families who exit the LAHSA prevention program for families and retain their housing or transition directly into other permanent housing	89% (689/775)	78% (661/848)	78% (437/561)	76% (352/464)	91% (389/426)	88% (95/108)
<b>A1: Problem Solving Program for Families</b>	Number of A1 participant families who engaged in at least one Problem-Solving conversation through LAHSA's Problem-Solving program and who achieved a permanent housing outcome (New metric for FY 22-23)	N/A	N/A	N/A	N/A	433	179
<b>A5: Homeless Prevention Program for Individuals</b>	Percentage of A5 participants who exit the LAHSA prevention program and retain their housing or transition directly into other permanent housing	93% (813/872)	72% (992/1,376)	70% (1,264/1,801)	55% (1,190/2,158)	78% (916/1,170)	89% (298/336)
	Percentage of A5 participants that exit the DHS prevention program who retain their housing or transition directly into other permanent housing ( <i>new for FY 21-22</i> )	N/A	N/A	N/A	93% (67/72)	87% (213/244)	91% (59/65)

Some of the outcomes reported in prior quarterly reports have changed due to data lag and other revisions.



**Homeless Initiative Performance Data by Strategy  
Fiscal Year 2023-2024**

<b>STRATEGY</b>	<b>METRIC</b>	<b>FISCAL YEAR 2018/2019</b>	<b>FISCAL YEAR 2019/2020</b>	<b>FISCAL YEAR 2020/2021</b>	<b>FISCAL YEAR 2021/2022</b>	<b>FISCAL YEAR 2022/2023</b>	<b>Q1 of FISCAL YEAR 2023/2024 (July- September 2023)</b>
<b>B1: Provide Subsidized Housing to Homeless Disabled Individuals Pursuing SSI</b>	Number of B1 participants who secured housing with B1 subsidy	253	1358	284	463	772	256
	Percentage of enrolled B1 participants who secured housing with B1 subsidy	86%	60%	39%	36%	41%	48%
	Number of B1 participants approved for SSI	117	210	133	118	99	25
<b>B3: Partner with Cities to Expand Time-Limited Subsidies (TLS)</b>	Number of participants newly enrolled in B3	10,747	9,002	5,519	7,360	10,132	3,282
	Number of participants active in the program on the last day of the reporting period	11,951	10,978	8,748	11,388	10,273	11,791
	Number of B3 participants active in the program within the reporting period date range	21,357	19,473	14,581	17,205	15,451	13,268
	Number of B3 participants who secured permanent housing during the reporting period with or without a Time-Limited Subsidy	5,065	5,903	4,708	3,586	7,279	1,356
	Number of B3 participants who secured housing with a Time-Limited Subsidy, number who remained in permanent housing upon exiting the TLS program	1,413	3,114	3,427	3,209	3,553	1,117

**Homeless Initiative Performance Data by Strategy  
Fiscal Year 2023-2024**

STRATEGY	METRIC	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022	FISCAL YEAR 2022/2023	Q1 of FISCAL YEAR 2023/2024 (July- September 2023)
	Number of B3 participants who secured housing with a Time-Limited Subsidy, percentage who remained in permanent housing upon exiting the TLS program	87% (1,413/1,627)	86% (3,114/3,624)	95% (3,427/3,601)	83% (3,209/3,879)	91% (3,553/3,926)	88% (1,117/1,266)
<b>B4: Facilitate Utilization of Federal Housing Subsidies</b>	Number of formerly homeless individuals and families that were housed using B4 landlord incentive payments	2,120	2,277	766	1,047	1,576	314
	Number of landlord/community engagement events held	125	67	34	52	77	29
	Number of landlord requests to participate in Homeless Incentive Program (HIP)	2,435	1,929	918	1,773	2,673	396
	Number of incentives provided to landlords	2,534	2,425	712	1,047	1,768	416
	Amount of incentives provided to landlords	\$ 4,207,723	\$ 4,170,708	\$ 1,236,996	\$ 1,927,791	\$ 3,391,540	\$ 849,803

**Homeless Initiative Performance Data by Strategy  
Fiscal Year 2023-2024**

STRATEGY	METRIC	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022	FISCAL YEAR 2022/2023	Q1 of FISCAL YEAR 2023/2024 (July- September 2023)
<b>B4: Facilitate Utilization of Federal Housing Subsidies</b>	Number of units leased with HIP incentives (by bedroom size)	Total: 1,863  Bedroom sizes: SRO = 4 0 = 106 1 = 916 2 = 558 3 = 192 4 = 62 5 = 16 6 = 1 Shared = 8	Total: 2,425  Bedroom sizes: SRO = 8 0 = 212 1 = 1,112 2 = 776 3 = 221 4 = 64 5 = 12 6 = 5 Shared = 15	Total: 712  Bedroom sizes: SRO = 1 0 = 96 1 = 423 2 = 132 3 = 46 4 = 11 5 = 2 6 = 1 Shared = 0	Total: 1,047  Bedroom sizes: SRO = 1 0 = 75 1 = 518 2 = 349 3 = 77 4 = 24 5 = 2 6 = 0 Shared = 0	Total: 1,768  Bedroom sizes: SRO = 14 0 = 221 1 = 906 2 = 484 3 = 115 4 = 25 5 = 3 6 = 0 Shared = 0	Total: 416  Bedroom sizes: SRO = 1 0 = 48 1 = 215 2 = 101 3 = 40 4 = 9 5 = 2 6 = 0 Shared = 0
	Number of security deposits paid	2,083	2,254	646	626	987	283
	Amount of security deposits paid	\$ 5,298,068	\$ 6,040,850	\$ 1,668,760	\$ 1,808,812	\$ 3,156,920	\$ 1,006,962

**Homeless Initiative Performance Data by Strategy  
Fiscal Year 2023-2024**

<b>STRATEGY</b>	<b>METRIC</b>	<b>FISCAL YEAR 2018/2019</b>	<b>FISCAL YEAR 2019/2020</b>	<b>FISCAL YEAR 2020/2021</b>	<b>FISCAL YEAR 2021/2022</b>	<b>FISCAL YEAR 2022/2023</b>	<b>Q1 of FISCAL YEAR 2023/2024 (July- September 2023)</b>
<b>B4: Facilitate Utilization of Federal Housing Subsidies</b>	Number of utility deposits/connection fees paid	757	1036	166	26	51	27
	Amount of utility deposits/connection fees paid	\$ 97,583	\$ 139,600	\$ 30,919	\$ 5,012	\$ 11,106	\$ 4,702
	Number of rental application and credit check fees paid	512	489	35	71	124	29
	Amount of other move-in assistance paid	\$ 688,029	\$ 1,443,400	\$ 253,270	\$ 190,763	\$ 599,140	\$ 275,405
<b>B6: Family Reunification Housing Subsidy</b>	Number of B6 participant families placed in housing	89	159	80	61	Unavailable	Unavailable

**Homeless Initiative Performance Data by Strategy  
Fiscal Year 2023-2024**

STRATEGY	METRIC	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022	FISCAL YEAR 2022/2023	Q1 of FISCAL YEAR 2023/2024 (July- September 2023)
<b>B7: Interim/Bridge Housing for Those Exiting Institutions</b>	Number of individuals who are active in B7-funded interim/bridge housing.	3,257	4,438	2,684	4,137	4,143	1,304
	Breakdown of the institution from which individuals who were served in interim/bridge housing were discharged (Sum of categories does not equal total number because some individuals have multiple enrollments and/or came from different places prior to enrollment.)  *Due to COVID-19 Public Health Emergency, clients were served in B7 beds who would not otherwise be eligible. This was offset by serving B7-eligible clients at E8 sites during the same time period.	Hospitals: 1,037  Jail/Prison/Juvenile Detention Center: 861  Substance Abuse Treatment: 926  Interim or Transitional Housing: 138  Other: 305	Hospitals: 757  Jail/Prison/Juvenile Detention Center: 1,488  Substance Abuse Treatment: 1,441  Interim or Transitional Housing: 248  Other: 525	Hospitals: 669  Jail/Prison/Juvenile Detention Center: 1,273  Substance Abuse Treatment: 1,561  Interim or Transitional Housing: 86  Other: 236  Non-B7 sources: 23*	Hospitals: 676  Jail/Prison/Juvenile Detention Center: 1,360  Substance Abuse Treatment: 1,590  Interim or Transitional Housing: 127  Other: 374  Non-B7 sources: 19*	Hospitals: 1,672  Jail/Prison/Juvenile Detention Center: 3,375  Substance Abuse Treatment: 2,294  Interim or Transitional Housing: 361  Other: 1,325  Non-B7 sources: 60*	Hospitals: 73  Jail/Prison/Juvenile Detention Center: 656  Substance Abuse Treatment: 305  Interim or Transitional Housing: 65  Other: 207  Non-B7 sources: 0*

**Homeless Initiative Performance Data by Strategy  
Fiscal Year 2023-2024**

STRATEGY	METRIC	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022	FISCAL YEAR 2022/2023	Q1 of FISCAL YEAR 2023/2024 (July-September 2023)
<b>B7: Interim/Bridge Housing for Those Exiting Institutions</b>	Number of B7 participants who exit to a permanent housing destination	544	488	399	676	861	144
	Percentage of B7 participants who exit to a permanent housing destination	Not available	LAHSA: 26% (187/710) DHS: 18% (123/677) DPH: 19% (178/959) (DPH figures are Jan-July 2020 only)	20% (399/2,003)	23% (676/2,977)	27% (861/3,223)	29% (144/501)

**Homeless Initiative Performance Data by Strategy  
Fiscal Year 2023-2024**

STRATEGY	METRIC	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022	FISCAL YEAR 2022/2023	Q1 of FISCAL YEAR 2023/2024 (July- September 2023)
<p>**The B7 data only includes data from LAHSA and DPH for this quarter as DHS's B7 data is now encompassed in the E8 figures. In prior fiscal years, DHS data was separated into B7 and E8.</p>							
<b>C1: Enhance the CalWORKs Subsidized Employment Program for Homeless Families</b>	Number of C1 participants who are engaged in subsidized employment	236	211	113	108	92	31
	Number of C1 participants who are placed in unsubsidized employment	32 (out of 91 who completed the subsidized placement)	10 (out of 24 who completed the subsidized placement)	9 (out of 23 who completed the subsidized placement)	6 (out of 6 who completed the subsidized placement)	11 (out of 24 who completed the subsidized placement)	0 (out of 6 who completed the subsidized placement)
<b>C2/C7: Increase Employment for Homeless Adults</b>	Number of C2/C7 participants enrolled in Transitional Employment	1,265	2,246	1,847	1,316	1,926	263
	Number of C2/C7 participants who secured unsubsidized employment	742	1,220	2,035	*1,486	1,149	63
<p>*The County's New Framework to End Homelessness merges the interim housing strategies to create greater flexibility and reduce administrative burdens. Per the August 2022 Board memo on Implementing the New Framework to End Homelessness, DHS began using the same eligibility criteria for E8 and B7 beds in January 2023.</p>							

**Homeless Initiative Performance Data by Strategy  
Fiscal Year 2023-2024**

STRATEGY	METRIC	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022	FISCAL YEAR 2022/2023	Q1 of FISCAL YEAR 2023/2024 (July- September 2023)
<b>C3: Expand Targeted Recruitment &amp; Hiring Process to Homeless/ Recently Homeless to Increase Access to County Jobs</b>	Number of individuals at risk of or experiencing homelessness who are currently enrolled in TempLA, a program that places low-income people into temporary employment with the County.	36	20	14	21	3	6
	Number of individuals at risk of or experiencing homelessness who are currently enrolled in Community Youth Bridges Program, a program to connect at-risk youth to County employment.	Not Available	23	14	13	13	6



**Homeless Initiative Performance Data by Strategy  
Fiscal Year 2023-2024**

STRATEGY	METRIC	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022	FISCAL YEAR 2022/2023	Q1 of FISCAL YEAR 2023/2024 (July-September 2023)
<b>C4/5/6: Countywide SSI/Veterans Benefits Advocacy Program for People/ Veterans/ Inmates Experiencing Homelessness or at Risk of Homelessness*</b>	Number of individuals newly enrolled in CBEST	6,226	5,739	3,439	4,570	5,343	1,753
	Number of individuals currently enrolled in CBEST	11,499	16,888	12,839	9,945	10,202	7,028
	Number of CBEST participants whose applications for SSI/Veterans' benefits were submitted	1,413	2,168	1,564	2,133	2,005	625
	Number of CBEST participants whose applications for SSI/Veterans' benefits were denied	47	78	95	119	94	31
	Number of CBEST participants whose applications for SSI/Veterans' benefits are pending disposition	1,007	2,007	1,673	1,842	1,820	Unavailable
	Number of CBEST participants approved for SSI/Veterans' benefits	364	839	584	697	730	204
	Number of Clients Receiving Case Management Services to Resolve Vital Document Issues <i>(New Metric for FY 23-24)**</i>	Not available	Not available	1,442	2,418	2,144	Unavailable

\*CBEST's decline in enrollments over the last few quarters is due to: data clean-up since 7/2020; loss of two one-time funding streams in FY21-22; and DPSS' closure during the pandemic, which impacted referral volume in FY20-21. CBEST anticipates an increase in enrollments with new funding now available and DPSS' reopening.

\*\* Previously reported as Number of Participants Receiving Benefits Advocacy Services (BAS) Intensive Case Management Services, which was a subset of this new metric.

**Homeless Initiative Performance Data by Strategy  
Fiscal Year 2023-2024**

<b>STRATEGY</b>	<b>METRIC</b>	<b>FISCAL YEAR 2018/2019</b>	<b>FISCAL YEAR 2019/2020</b>	<b>FISCAL YEAR 2020/2021</b>	<b>FISCAL YEAR 2021/2022</b>	<b>FISCAL YEAR 2022/2023</b>	<b>Q1 of FISCAL YEAR 2023/2024 (July- September 2023)</b>
<b>D2: Expansion of Jail in Reach</b>	Number of inmates who received D2 jail in-reach services	662	1,223	809	737	844	175
	Number of D2 participant inmates who were assessed with the VI-SPDAT	562	952	769	724	776	163
	Number of D2 participant inmates placed in bridge housing upon release	194	379	162	156	122	46
	Number of D2 participant inmates transported to housing upon release	101	303	220	137	105	28
	Number of D2 participant inmates referred to SSI advocacy program (CBEST)	15	70	49	19	21	8
	Number of D2 participant inmates placed in permanent supportive housing by the Housing for Health program within 12 mo. of release	160	53	26	19	30	7
	Number of D2 participant inmates referred to Community Transition Unit (CTU) for GR assistance at DPSS	79	124	198	154	240	27
	Number of D2 participant inmates referred to CTU for Medi-Cal application assistance	355	546	532	595	677	130

**Homeless Initiative Performance Data by Strategy  
Fiscal Year 2023-2024**

<b>STRATEGY</b>	<b>METRIC</b>	<b>FISCAL YEAR 2018/2019</b>	<b>FISCAL YEAR 2019/2020</b>	<b>FISCAL YEAR 2020/2021</b>	<b>FISCAL YEAR 2021/2022</b>	<b>FISCAL YEAR 2022/2023</b>	<b>Q1 of FISCAL YEAR 2023/2024 (July- September 2023)</b>
<b>D6: Criminal Record Clearing Project</b>	Number of Public Defender homeless outreach events held through D6	138	108	29	134	135	37
	Number of City Attorney homeless outreach events held through D6	56	47	6	42	85	25
	Number of homeless persons engaged by Public Defender through D6	897	736	577	939	671	305
	Number of homeless persons engaged by City Attorney through D6	1,211	995	629	601	1,464	396
	Number of petitions for dismissal/reduction filed by Public Defender for D6 participants	987	1,292	1,698	1,221	1,259	467
	Number of petitions for dismissal/reduction filed by City Attorney for D6 participants	1,793	2,871	1,149	1,087	2,590	712
	Number of petitions filed by Public Defender for dismissal/reduction that were granted for D6 participants	554	537	897	757	1,213	453
	Number of petitions filed by City Attorney for dismissal/reduction that were granted for D6 participants (some granted petitions were filed prior to Measure H funding)	1,102	2,705	1,138	1,203	2,340	747

**Homeless Initiative Performance Data by Strategy  
Fiscal Year 2023-2024**

STRATEGY	METRIC	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022	FISCAL YEAR 2022/2023	Q1 of FISCAL YEAR 2023/2024 (July- September 2023)
<b>D7: Provide Services and Rental Subsidies for Permanent Supportive Housing (PSH)</b>	Number of D7 participants newly enrolled and linked to Intensive Case Management Services (ICMS)	4,870	5,152	3,241	4,242	5,317	1,427
	Number of individuals who were active in the D7 program during the reporting period	7,871	10,087	13,699	16,269	19,124	16,916
	Number of newly enrolled D7 participants receiving federal rental subsidies.	3,032	4,187	2,406	3,394	4,246	1,047
	Number of newly enrolled D7 participants receiving local rental subsidies	1,573	611	324	203	308	117
	Number of individuals encountered by Client Engagement & Navigation Services (CENS), providing Substance Use Disorder services in PSH ( <i>Metric was new in 2020/21</i> )	Not available	Not available	2,657	2,761	3,509	884
	Number of D7 participants placed in housing during the reporting period	3,053	4,228	1,940	1,824	2,459	787

**Homeless Initiative Performance Data by Strategy  
Fiscal Year 2023-2024**

<b>STRATEGY</b>	<b>METRIC</b>	<b>FISCAL YEAR 2018/2019</b>	<b>FISCAL YEAR 2019/2020</b>	<b>FISCAL YEAR 2020/2021</b>	<b>FISCAL YEAR 2021/2022</b>	<b>FISCAL YEAR 2022/2023</b>	<b>Q1 of FISCAL YEAR 2023/2024 (July- September 2023)</b>
<b>E6: Countywide Outreach System*</b>	Number of individuals initiated contact	22,410	26,836	26,010	21,508	22,203	6,132
	Number of individuals newly engaged during the reporting period	10,905	14,005	16,973	14,497	14,282	3,933
	Number of individuals engaged during the reporting period	15,039	19,224	23,644	21,023	19,435	9,053
	Number of individuals who received services or successfully attained referrals	17,673	15,419	19,206	16,461	15,957	5,955
	Number of individuals who were placed in crisis or bridge housing	1,468	3,093	2,906	2,137	2,326	1,013
	Number of individuals who were linked to a permanent housing resource	1,018	875	667	780	633	152
	Number of individuals who were placed in permanent housing	757	699	542	525	594	172

\*Data is for CES Outreach Teams, DHS Multidisciplinary Teams, and LAHSA Homeless Engagement Teams.

**Homeless Initiative Performance Data by Strategy  
Fiscal Year 2023-2024**

STRATEGY	METRIC	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022	FISCAL YEAR 2022/2023	Q1 of FISCAL YEAR 2023/2024 (July-September 2023)
<b>E7: Strengthen the Coordinated Entry System (CES)</b>  (All data for this strategy is for the CES as a whole.)	Number of households assessed through CES	27,116	22,538	21,244	23,978	20,221	6,548
	Average length of time in days from assessment to housing match	257	376	377	436	660	615
	Average length of stay in days in crisis/bridge housing for those who exited in the reporting period	48	72	98	141	179	147
	Average acuity score of persons or households who have obtained permanent housing	7.8	8.6	9.5	11.1	10.1	7.4
	Number of persons/households who have increased their income	7,093	7,404	6,875	*11,407	12,262	8,348
*The observed increase is due to an increase in grants provided to participants through COVID Relief. LAHSA worked with providers to ensure these increased funds were recorded.							

**Homeless Initiative Performance Data by Strategy  
Fiscal Year 2023-2024**

STRATEGY	METRIC	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022	FISCAL YEAR 2022/2023	Q1 of FISCAL YEAR 2023/2024 (July-September 2023)
<b>E8: Enhance the Emergency Shelter System</b> (Data includes all participants served in programs funded in whole or in part by Measure H)	Number of participants newly enrolled in the program during the reporting period	17,759	12,539	7,543	12,105	12,447	4,155*
	Number of persons active in the program within the reporting period	22,362	18,229	13,975	15,468	22,808	13,589*
	Number of persons who exited crisis, bridge, or interim housing to permanent housing during the reporting period (out of total exits to any destination)	3,971 (out of 15,581 total exits) = 25%	3,656 (out of 11,211 total exits) = 33%	3,488 (out of 10,304 total exits) = 34%	2,286 (out of 9,420 total exits) = 24%	3,142 (out of 11,643 total exits) = 27%	1,292 (out of 3,728 total exits) = 35%*

**Homeless Initiative Performance Data by Strategy  
Fiscal Year 2023-2024**

STRATEGY	METRIC	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022	FISCAL YEAR 2022/2023	Q1 of FISCAL YEAR 2023/2024 (July- September 2023)
<p><b>E8: Enhance the Emergency Shelter System</b> (Data includes all participants served in programs funded in whole or in part by Measure H)</p>	<p>Breakdown of the institution from which individuals who were served in interim/bridge housing were discharged.</p> <p>(Sum of categories does not equal total number because some individuals have multiple enrollments and/or came from different places prior to enrollment.)</p> <p>**Due to COVID-19 Public Health Emergency, clients were served in B7 beds who would not otherwise be eligible. This was offset by serving B7-eligible clients at E8 sites during the same time period.</p>						<p>Hospitals: 357</p> <p>Jail/Prison/ Juvenile Detention Center: 72</p> <p>Substance Abuse Treatment: 1</p> <p>Interim or Transitional Housing: 9</p> <p>Other: 1,408</p> <p>Non-B7 sources: 0*</p>



**Homeless Initiative Performance Data by Strategy  
Fiscal Year 2023-2024**

STRATEGY	METRIC	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022	FISCAL YEAR 2022/2023	Q1 of FISCAL YEAR 2023/2024 (July-September 2023)
<p>*E8 figures now include LAHSA E8 and DHS B7 and E8 figures, leading to an observed increase this quarter. In future quarters, all data will be combined. ** Data in this section only includes DHS data due to the DHS combination of the B7 and E8 strategies. In prior fiscal years, DHS data was separated into B7 and E8.</p>							
<b>E14: Enhanced Services for Transition Aged Youth (TAY)</b>	Percentage of E14 TAY participants who exited transitional housing to permanent housing destinations during the reporting period	39% (150 out of 388 total exits)	49% (222 out of 454 total exits)	40% (188 out of 474 total exits)	41% (186 out of 450 total exits)	42% (157 out of 375 total exits)	36% (48 out of 134 total exits)
	Number of TAY participants who were assessed using the Next Step Tool	3,285	2,404	1,587	1,881	1,887	576

**Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA)  
for Quarter 1 Fiscal Year 2023-2024**

<b>B3: Partner with Cities to Expand Time-Limited Subsidies</b>	<b>Number of individuals newly enrolled</b>	<b>Number of individuals active in the program within the reporting period</b>	<b>Number of B3 participants who secured permanent housing during the reporting period with or without a Time-Limited Subsidy</b>	<b>Of persons who secured housing with a Time-Limited Subsidy, number who remained in permanent housing upon exiting the TLS program</b>	<b>Of persons who secured housing with a Time-Limited Subsidy, number that exited the program to any destination</b>	<b>Of persons who secured housing with a Time-Limited Subsidy, percentage who remained in permanent housing upon exiting the TLS program</b>
Total	3,282	13,268	1,356	1,117	1,266	88%
SPA 1	445	1,311	197	217	240	90%
SPA 2	598	3,019	255	93	97	96%
SPA 3	278	787	91	41	55	75%
SPA 4	789	3,306	384	388	441	88%
SPA 5	137	1,044	66	80	89	90%
SPA 6	472	1,896	160	155	181	86%
SPA 7	309	884	105	69	84	82%
SPA 8	278	1,155	103	75	80	94%
Multiple or No SPA	0	0	0	0	0	NA

<b>B7: Interim/Bridge Housing for Those Exiting Institutions</b>	<b>Number of individuals who are active in B7-funded interim/bridge housing.</b>	<b>Number of B7 participants who exit to a permanent housing destination</b>	<b>Number of B7 participants who exit to any destination</b>	<b>Percentage of B7 participants who exit to a permanent housing destination</b>
Total	1,304	144	501	29%
SPA 1	45	2	4	50%
SPA 2	174	9	78	12%
SPA 3	265	27	73	37%
SPA 4	191	13	53	25%
SPA 5	53	7	22	32%
SPA 6	111	10	42	24%
SPA 7	125	17	53	32%
SPA 8	366	50	111	45%

**Notes:**

- B3 data is broken down by the Service Planning Area in which the participant was served.
- B7 data is broken down by the Service Planning Area in which the participant was served.
- B7 data only includes data from LAHSA and DPH for this quarter as DHS's B7 data is now encompassed in the E8 figures. In prior fiscal years, DHS data was separated into B7 and E8.

**Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA)  
for Quarter 1 Fiscal Year 2023-2024**

<b>D7: Provide services and rental subsidies for Permanent Supportive Housing</b>	<b>Number of D7 participants newly placed in housing</b>
Total	752
SPA 1	24
SPA 2	130
SPA 3	42
SPA 4	355
SPA 5	14
SPA 6	127
SPA 7	26
SPA 8	34
SPA Unknown	0

**Notes:**

- D7 SPA data is based on location where participant is housed.
- E 6 data is broken down by the Service Planning Area in which the participant was served. Data is for three types of outreach teams: Department of Health Services' Multidisciplinary Teams (MDTs), Los Angeles Homeless Services Authority Homeless Engagement Teams (HET), and Coordinated Entry System (CES) teams. Due to participants being enrolled into multiple programs across countywide outreach teams, the total number per SPA does not equal the sum of all teams added together. Data for metrics on services/referrals, crisis housing, and permanent housing include individuals who were engaged during the reporting period but may have been engaged for the first time in a prior reporting period. Therefore, the total number who received services/referrals exceeds the total number who were newly engaged.

<b>E6: Countywide Outreach System</b>	<b>Number of unduplicated individuals initiated contact</b>	<b>Number of unduplicated individuals newly engaged during reporting period</b>	<b>Number of unduplicated individuals who received services or successfully attained referrals</b>	<b>Number of unduplicated individuals who are placed in crisis or bridge housing</b>	<b>Number of unduplicated individuals who are linked to a permanent housing resource</b>	<b>Number of unduplicated individuals who are placed in permanent housing</b>
Total	6,132	3,933	5,955	1,013	152	172
SPA 1	639	427	559	71	12	45
SPA 2	762	550	1,012	203	17	10
SPA 3	764	402	712	183	20	17
SPA 4	1,116	454	921	120	33	55
SPA 5	551	316	394	29	1	4
SPA 6	665	518	684	197	41	21
SPA 7	558	363	516	86	23	15
SPA 8	1,094	917	1,176	125	5	5
SPA Unknown	1					

**Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA)  
for Quarter 1 Fiscal Year 2023-2024**

<b>E8: Enhance the Emergency Shelter System</b>	<b>Number of individuals who entered E8 interim/crisis/ bridge housing programs in the reporting period</b>	<b>Number of individuals who have been served by E8 funded interim/crisis/ bridge housing beds</b>	<b>Number of persons that exited to permanent housing destination within the report date range</b>	<b>Number of persons that exited to any destination within the report date range</b>	<b>Percentage of persons that exited to permanent housing destination within the report date range</b>
Total	4,155	13,589	1,292	3,728	35%
SPA 1	375	707	181	375	48%
SPA 2	670	1,279	161	310	52%
SPA 3	209	578	55	188	29%
SPA 4	1,224	3,786	456	1,286	35%
SPA 5	91	397	66	105	63%
SPA 6	1,242	3,130	283	1,067	27%
SPA 7	286	605	108	298	36%
SPA 8	333	798	92	333	28%

**Note:**

- E8 data is broken down by the Service Planning Area in which the participant was served.
- E8 figures now include LAHSA E8 and DHS B7 and E8 data.

## A1: Prevention for Families

Demographic Category		Number Newly Enrolled*	Number Served*	Homeless Prevention: Permanent Housing Exits	%	Homeless Prevention: Retained Housing for 6 months	%	Problem Solving: Achieved a Permanent Housing Outcome	%
<b>Total individuals</b>		528	1,474	293	100%	361		179	
<b>Age</b>	Under 18 (unaccompanied)								
	Under 18 (in a family)	297	774	157	54%	201	56%	-	0%
	18-24	36	114	21	7%	28	8%	8	4%
	25-54	176	472	104	35%	115	32%	165	92%
	55-61	10	32	5	2%	9	2%	4	2%
	62 & older	6	72	6	2%	7	2%	2	1%
	Unknown	3	10	-	0%	1	0%	-	0%
<b>Ethnicity</b>	Hispanic/Latino	311	815	170	58%	180	50%	65	36%
	Not Hispanic/Latino	187	608	120	41%	173	48%	103	58%
	Unknown	30	51	3	1%	8	2%	11	6%
<b>Race</b>	White	222	678	142	48%	161	45%	48	27%
	Black/African- American	163	506	105	36%	140	39%	85	47%
	Asian	7	22	5	2%	9	2%	3	2%
	American Indian/Alaskan Native	6	35	8	3%	9	2%	6	3%
	Native Hawaiian/Other Pacific Islander	-	6	-	0%	1	0%	-	0%
	Multi-Racial/Other	12	39	15	5%	11	3%	2	1%
	Unknown	118	188	18	6%	30	8%	35	20%
<b>Gender</b>	Female	300	885	161	55%	212	59%	158	88%
	Male	223	575	131	45%	147	41%	17	9%
	Transgender	-	-	-	0%	-	0%	1	1%
	Other	1	6	-	0%	-	0%		0%
	Unknown	4	8	1	0%	2	1%	3	2%
<b>Individuals at risk of Homelessness</b>		528	1,474	N/A	N/A	N/A	N/A	146	82%
<b>Homeless Individuals/Family Members</b>		N/A	N/A	N/A	N/A	N/A	N/A	33	18%
<b>Chronically Homeless Individuals</b>		N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
<b>Veterans</b>		-	1	-	0%	1	0%	N/A	N/A
<b>Individuals in Families with Minor Child(ren)</b>		464	1,203	235	N/A	319	88%	174	N/A
<b>Families with Minor Child(ren)</b>		128	346	75	N/A	91	N/A	590	N/A

**Demographic Enrollment/Service Data for Select HI Strategies for Quarter 1 FY 2023-24**

**A5: Prevention for Individuals**

<b>Demographic Category</b>		<b>Number Newly Enrolled*</b>	<b>Number Served*</b>	<b>Homeless Prevention: Permanent Housing Exits</b>	<b>%</b>	<b>Homeless Prevention: Retained Housing for 6 months</b>	<b>%</b>	<b>Problem Solving: Achieved a Permanent Housing Outcome</b>	<b>%</b>
<b>Total individuals</b>		441	1,335	298	100%	243		281	
<b>Age</b>	Under 18 (unaccompanied)								
	Under 18 (in a family)	52	112	72	24%	44	18%		
	18-24	42	94	19	6%	23	9%	47	17%
	25-54	197	469	135	45%	100	41%	149	53%
	55-61	42	154	29	10%	27	11%	39	14%
	62 & older	108	502	41	14%	49	20%	44	16%
	Unknown	-	4	2	1%	-	0%	2	1%
<b>Ethnicity</b>	Hispanic/Latino	184	492	153	51%	109	45%	83	30%
	Not Hispanic/Latino	225	768	128	43%	127	52%	192	68%
	Unknown	32	75	17	6%	7	3%	6	2%
<b>Race</b>	White	159	553	87	29%	94	39%	96	34%
	Black/African- American	153	443	96	32%	83	34%	148	53%
	Asian	2	42	7	2%	3	1%	2	1%
	American Indian/Alaskan Native	2	10	-	0%	-	0%	8	3%
	Native Hawaiian/Other Pacific Islander	2	7	3	1%	1	0%	2	1%
	Multi-Racial/Other	10	15	4	1%	3	1%	8	3%
	Unknown	113	265	101	34%	59	24%	17	6%
<b>Gender</b>	Female	263	774	170	57%	151	62%	127	45%
	Male	165	537	125	42%	88	36%	144	51%
	Transgender	2	2	1	0%	-	0%	5	2%
	Other	5	11	2	1%	1	0%	3	1%
	Unknown	6	11	-	0%	3	1%	2	1%
<b>Individuals at risk of Homelessness</b>				N/A	N/A	N/A	N/A	135	48%
<b>Homeless Individuals/Family Members</b>		N/A	N/A	N/A	N/A	N/A	N/A	145	52%
<b>Chronically Homeless Individuals</b>		N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
<b>Veterans</b>		-	23	4	1%	2	1%	N/A	N/A
<b>Individuals in Families with Minor Child(ren)</b>		N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
<b>Families with Minor Child(ren)</b>		N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

**Demographic Enrollment/Service Data for Select HI Strategies for Quarter 1 FY 2023-24**

<b>B3: Time-Limited Subsidies</b>							
<b>Demographic Category</b>		<b>Number Newly Enrolled</b>	<b>Number Served</b>	<b>Secured Permanent Housing</b>	<b>%</b>	<b>Remained in Permanent Housing Upon Exiting RRH</b>	<b>%</b>
<b>Total individuals</b>		3,282	13,268	1,356	100%	1,117	100%
<b>Age</b>	Under 18 (unaccompanied)	-	-	-	0%	-	0%
	Under 18 (in a family)	888	3,909	384	28%	278	25%
	18-24	314	1,138	111	8%	73	7%
	25-54	1,475	5,640	574	42%	479	43%
	55-61	324	1,252	140	10%	139	12%
	62 & older	269	1,294	147	11%	147	13%
	Unknown	12	35	-	0%	1	0%
<b>Ethnicity</b>	Hispanic/Latino	1,371	5,348	516	38%	356	32%
	Not Hispanic/Latino	1,789	7,494	795	59%	733	66%
	Unknown	122	426	45	3%	28	3%
<b>Race</b>	White	1,307	5,393	535	39%	401	36%
	Black/African- American	1,350	5,447	603	44%	554	50%
	Asian	32	130	4	0%	5	0%
	American Indian/Alaskan Native	87	247	28	2%	24	2%
	Native Hawaiian/Other Pacific Islander	30	96	13	1%	8	1%
	Multi-Racial/Other	50	247	23	2%	18	2%
	Unknown	423	1,705	149	11%	107	10%
	Null	3	3	1	0%	-	0%
<b>Gender</b>	Female	1,681	6,655	699	52%	569	51%
	Male	1,526	6,432	637	47%	535	48%
	Transgender	30	75	13	1%	8	1%
	Other	15	41	3	0%	4	0%
	Unknown	30	65	4	0%	1	0%
<b>Individuals at risk of Homelessness</b>		-	-	-	0%	-	0%
<b>Homeless Individuals/Family Members</b>		1,055	3,333	393	29%	300	27%
<b>Chronically Homeless Individuals</b>		799	3,240	326	24%	339	30%
<b>Veterans</b>		-	124	9	1%	13	1%
<b>Individuals in Families with Minor Child(ren)</b>		1,359	5,481		0%		0%
<b>Families with Minor Child(ren)</b>		383	1,527		0%		0%

**Demographic Enrollment/Service Data for Select HI Strategies for Quarter 1 FY 2023-24**

**B7: Interim Housing for Those Exiting Institutions**

Demographic Category		Number Newly Enrolled	Number Served	Persons Exiting to a Permanent Housing Destination	%	Persons Exiting to Any Destination	%
<b>Total individuals</b>		510	1,304	144	100%	501	100%
<b>Age</b>	Under 18 (unaccompanied)	-	-	-	0%	-	0%
	Under 18 (in a family)	-	2	-	0%	-	0%
	18-24	48	94	12	14%	40	9%
	25-54	414	1,060	104	59%	399	78%
	55-61	33	99	19	12%	42	8%
	62 & older	15	49	9	15%	20	6%
	Unknown	-	-	-	0%	-	0%
<b>Ethnicity</b>	Hispanic/Latino	275	698	81	47%	274	53%
	Not Hispanic/Latino	229	597	62	51%	226	47%
	Unknown	6	9	1	3%	1	0%
<b>Race</b>	White	282	735	79	49%	285	55%
	Black/African- American	101	273	29	28%	96	23%
	Asian	11	23	3	5%	8	2%
	American Indian/Alaskan Native	5	11	1	0%	6	1%
	Native Hawaiian/Other Pacific Islander	4	13	2	3%	4	1%
	Multi-Racial/Other	91	206	26	1%	86	12%
	Unknown	16	43	4	13%	16	7%
<b>Gender</b>	Female	105	314	36	7%	116	20%
	Male	394	972	103	93%	376	79%
	Transgender	9	12	5	0%	7	1%
	Other	1	4	-	0%	2	0%
	Unknown	3	5	-	0%	-	1%
<b>Individuals at risk of Homelessness</b>		394	9				1%
<b>Homeless Individuals/Family Members</b>		269	1,060	131	69%	496	0%
<b>Chronically Homeless Individuals</b>		37	654	82	13%	237	
<b>Veterans</b>		61	51	7	16%	19	98%
<b>Individuals in Families with Minor Child(ren)</b>		-	154	18	0%	60	30%
<b>Families with Minor Child(ren)</b>		-	-	-	0%	-	6%



**Demographic Enrollment/Service Data for Select HI Strategies for Quarter 1 FY 2023-24**

**D7: Permanent Supportive Housing**

<b>Demographic Category</b>		<b>DHS+DMH +DPH Number Newly Enrolled</b>	<b>DHS+DMH +DPH Number Served</b>	<b>DHS+DMH Newly Housed</b>	<b>DHS+DMH Housed 12 Months</b>	<b>DPH Clients Completed Treatment</b>	<b>DPH Clients Admitted to Treatment</b>
<b>Total individuals</b>		1,427	16,916	787	480	3	16
<b>Age</b>	Under 18 (unaccompanied)	0	0	0	0	-	-
	Under 18 (in a family)	0	7	0	0	-	-
	18-24	82	565	62	69	-	-
	25-54	734	8,327	385	211	2	13
	55-61	299	3,428	145	92	1	2
	62 & older	308	4,582	194	107	-	1
	Unknown	4	7	1	1	-	-
<b>Ethnicity</b>	Hispanic/Latino	405	4,865	254	155	-	7
	Not Hispanic/Latino	973	11,652	511	310	2	5
	Unknown	49	399	22	15	1	4
<b>Race</b>	White	346	3,729	145	100	2	6
	Black/African- American	585	7,428	326	217	1	4
	Asian	20	280	19	8	-	-
	American Indian/Alaskan Native	12	185	9	3	-	1
	Native Hawaiian/Other Pacific Islander	4	81	3	2	-	-
	Multi-Racial/Other	312	4,198	225	116	-	3
	Unknown	148	1,015	60	34	-	2
<b>Gender</b>	Female	566	7,477	321	199	-	5
	Male	834	9,194	452	261	3	11
	Transgender	14	167	7	16	-	-
	Other	5	49	3	3	-	-
	Unknown	8	29	4	1	-	-
<b>Individuals at risk of Homelessness</b>		0	0	0	0	-	-
<b>Homeless Individuals/Family Members</b>		1,427	16,797	787	480	-	-
<b>Chronically Homeless Individuals</b>		414	10,130	379	226	-	-
<b>Veterans</b>		65	674	19	18	-	-
<b>Individuals in Families with Minor Child(ren)</b>		190	5,319	156	120	-	2
<b>Families with Minor Child(ren)</b>		56	1,491	44	37	-	-

**Demographic Enrollment/Service Data for Select HI Strategies for Quarter 1 FY 2023-24**

<b>E6: Countywide Outreach System</b>									
<b>Demographic Category</b>		<b>Number Newly Enrolled</b>	<b>Number Served</b>	<b>Unduplicated Individuals Placed in Crisis or Bridge Housing</b>	<b>%</b>	<b>Unduplicated Individuals Linked to a Permanent Housing Resource</b>	<b>%</b>	<b>Unduplicated Individuals Placed in Permanent Housing</b>	<b>%</b>
<b>Total individuals</b>		6,132	12,188	1,013	100%	152	100%	172	100%
<b>Age</b>	Under 18 (unaccompanied)	17	28	-	0%	-	0%	-	0%
	Under 18 (in a family)	3	13	-	0%	-	0%	-	0%
	18-24	175	321	33	3%	-	0%	5	3%
	25-54	3,852	7,523	686	68%	97	64%	91	53%
	55-61	836	1,722	160	16%	32	21%	45	26%
	62 & older	592	1,268	127	13%	23	15%	31	18%
	Unknown	657	1,313	6	1%	-	0%	-	0%
<b>Ethnicity</b>	Hispanic/Latino	2,372	4,394	403	40%	70	46%	67	39%
	Not Hispanic/Latino	3,444	7,167	581	57%	75	49%	97	56%
	Unknown	301	611	29	3%	4	3%	8	5%
<b>Race</b>	White	3,368	6,690	578	57%	90	59%	75	44%
	Black/African- American	1,673	3,353	310	31%	38	25%	58	34%
	Asian	78	167	12	1%	3	2%	2	1%
	American Indian/Alaskan Native	81	167	16	2%	1	1%	5	3%
	Native Hawaiian/Other Pacific Islander	58	124	5	0%	-	0%	2	1%
	Multi-Racial/Other	74	159	12	1%	1	1%	1	1%
	Unknown	785	1,512	80	8%	16	11%	29	17%
<b>Gender</b>	Female	2,135	4,291	428	42%	62	41%	69	40%
	Male	3,901	7,705	566	56%	90	59%	96	56%
	Transgender	37	82	9	1%	-	0%	5	3%
	Other	11	25	2	0%	-	0%	-	0%
	Unknown	48	84	6	1%	-	0%	1	1%
<b>Individuals at risk of Homelessness</b>		22	48	6	1%	1	1%	2	1%
<b>Homeless Individuals/Family Members</b>		6,088	12,134	1,008	100%	152	100%	172	100%
<b>Chronically Homeless Individuals</b>		1,487	3,253	327	32%	72	47%	72	42%
<b>Veterans</b>		139	300	29	3%	9	6%	6	3%
<b>Individuals in Families with Minor Child(ren)</b>		27	58	2	0%	-	0%	3	2%
<b>Families with Minor Child(ren)</b>		12	21	2	0%	-	0%	1	1%

**Demographic Enrollment/Service Data for Select HI Strategies for Quarter 1 FY 2023-24**

**E8: Emergency Shelter**

<b>Demographic Category</b>		<b>Number Newly Enrolled</b>	<b>Number Served</b>	<b>Exits to Permanent Housing</b>	<b>%</b>	<b>All Exits</b>	<b>%</b>
<b>Total individuals</b>		4,155	13,589	1,292	100%	3,728	100%
<b>Age</b>	Under 18 (unaccompanied)		-	-	0%	-	0%
	Under 18 (in a family)	960	2,391	393	30%	740	20%
	18-24	385	1,157	104	8%	349	9%
	25-54	2,063	7,536	526	41%	1,834	49%
	55-61	414	1,294	122	9%	402	11%
	62 & older	333	1,187	147	11%	400	11%
	Unknown	-	24	-	0%	3	0%
<b>Ethnicity</b>	Hispanic/Latino	1,710	4,686	577	45%	1,461	39%
	Not Hispanic/Latino	2,282	7,399	666	52%	2,143	57%
	Unknown	163	1,504	49	4%	124	3%
<b>Race</b>	White	1,354	4,059	477	37%	1,288	35%
	Black/African- American	1,717	5,626	488	38%	1,587	43%
	Asian	53	155	20	2%	49	1%
	American Indian/Alaskan Native	106	261	34	3%	88	2%
	Native Hawaiian/Other Pacific Islander	29	80	17	1%	34	1%
	Multi-Racial/Other	209	702	66	5%	216	6%
	Unknown	687	2,706	190	15%	466	13%
<b>Gender</b>	Female	1,942	6,402	653	51%	1,704	46%
	Male	2,131	5,973	617	48%	1,951	52%
	Transgender	42	103	16	1%	48	1%
	Other	17	37	4	0%	16	0%
	Unknown	23	1,074	2	0%	9	0%
<b>Individuals at risk of Homelessness</b>		-	-	-	0%	-	0%
<b>Homeless Individuals/Family Members</b>		1,266	3,739	183	14%	580	16%
<b>Chronically Homeless Individuals</b>		1,460	4,069	146	11%	471	13%
<b>Veterans</b>		9	175	19	1%	77	2%
<b>Individuals in Families with Minor Child(ren)</b>		1,209	2,500	214	17%	490	13%
<b>Families with Minor Child(ren)</b>		362	767	56	4%	137	4%

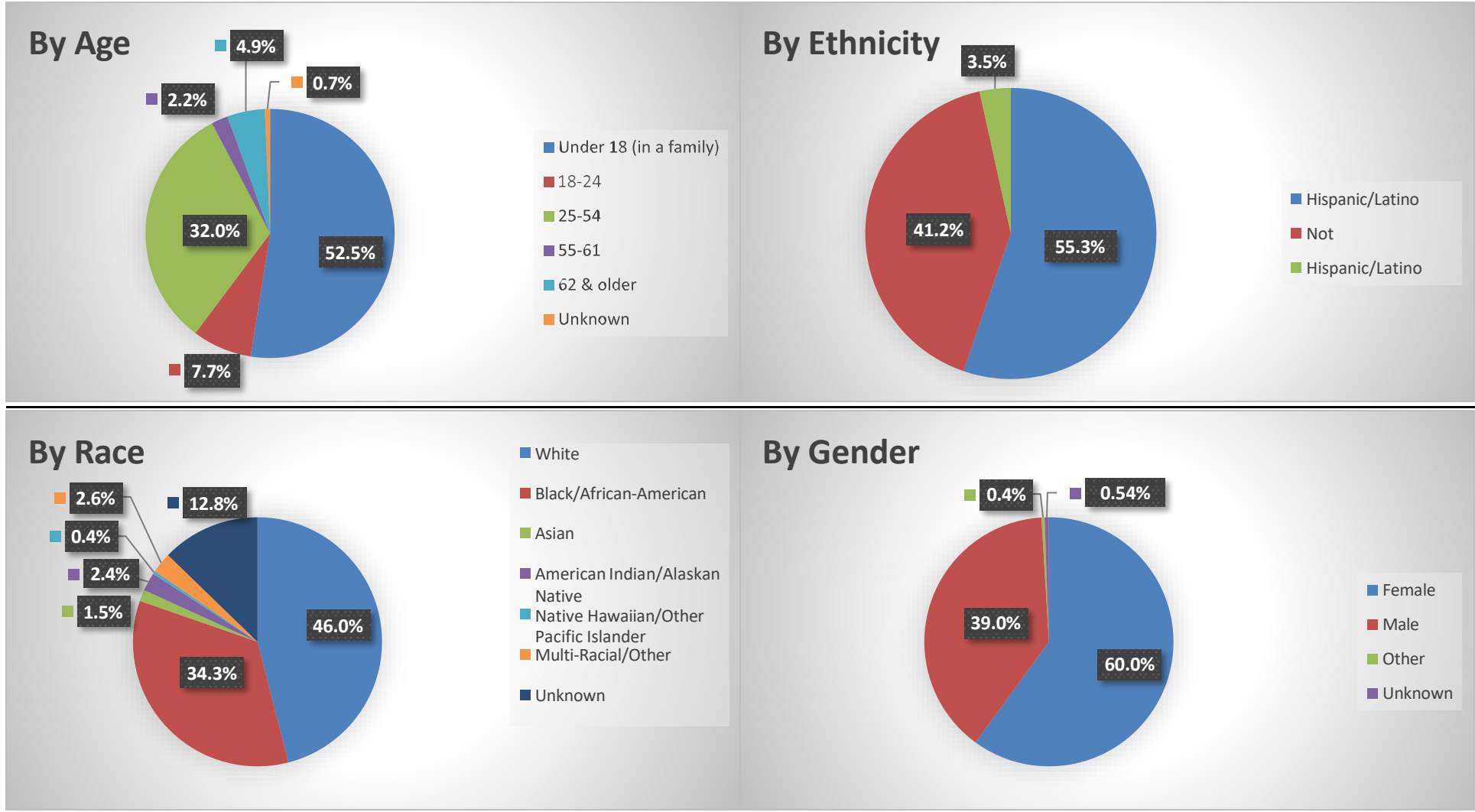
**Notes:**

- For A1/A5, data is only reported for clients in homeless prevention programs for the following metrics: newly enrolled, number served, permanent housing exits, and those that retained housing for 6 months. Problem Solving clients are only reported under problem solving: those that achieved a permanent housing outcome.
- "Number Served" refers to all participants served during the reporting period, some of whom were enrolled prior to the reporting period.
- Strategy E6: Outreach includes three types of outreach teams - Coordinated Entry System Teams, Department of Health Services' Multidisciplinary Teams (MDTs), and Los Angeles Homeless Services Authority (LAHSA) Homeless Engagement Teams (HETs). The data provided is de-duplicated. Family counts for the E6 data may be underrepresented due to incomplete household identifying data.
- The B7 data only includes data from LAHSA and DPH for this quarter as DHS's B7 data is now encompassed in the E8 figures. In prior fiscal years, DHS data was separated into B7 and E8.

Demographic Service Data for Select Homeless Initiative Strategies: Quarter 1 FY 2023-2024\*

**A1: Homeless Prevention Program for Families**

Total served: 1,474



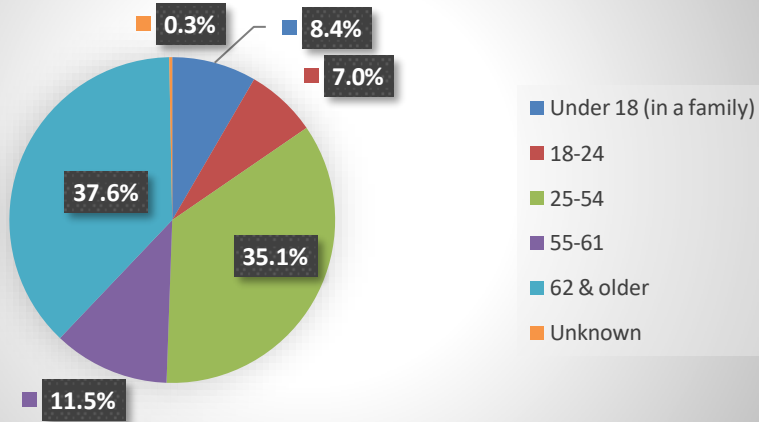
\*Data in this attachment show the number of participants served in each program, broken down by age, ethnicity, race, and gender.

Demographic Service Data for Select Homeless Initiative Strategies: Quarter 1 FY 2023-2024

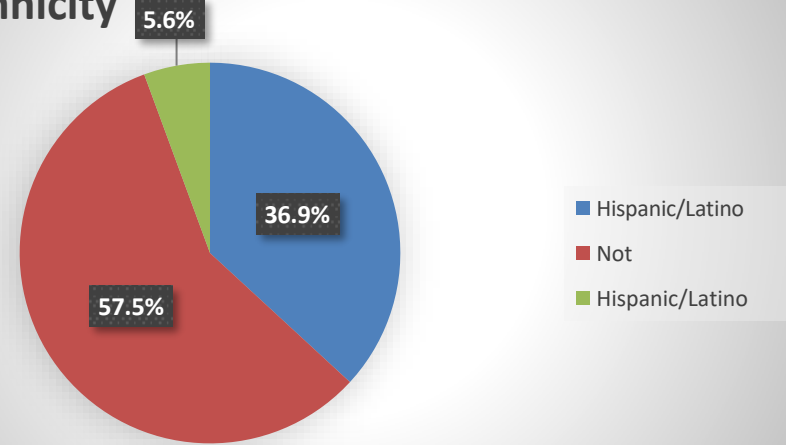
**A5: Homeless Prevention Program for Individuals**

Total served: 1,335

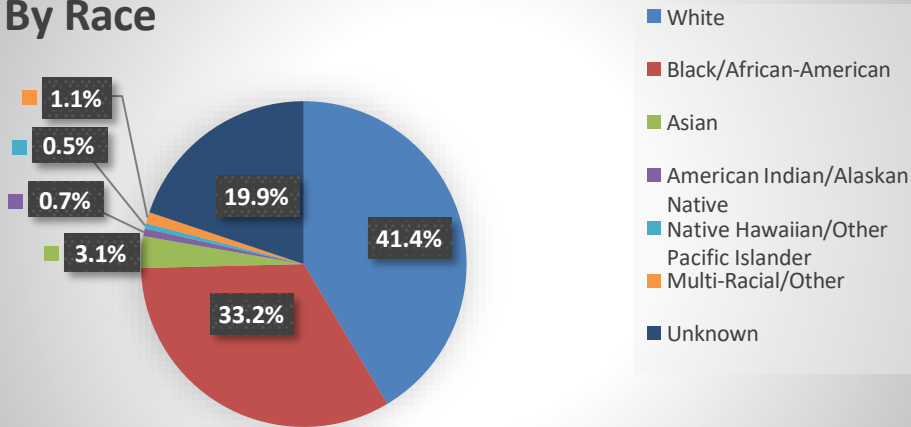
**By Age**



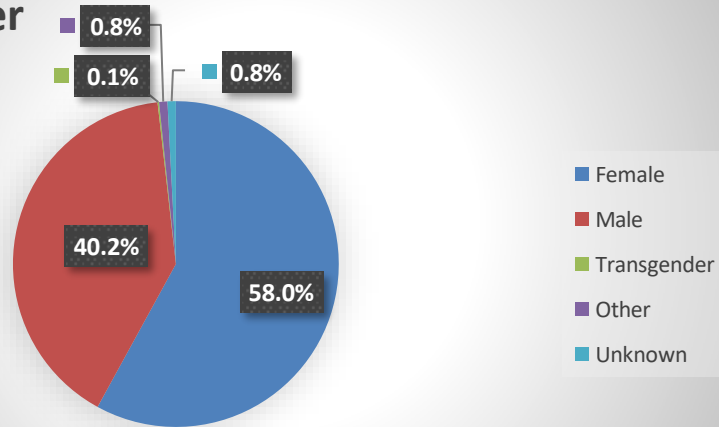
**By Ethnicity**



**By Race**



**By Gender**

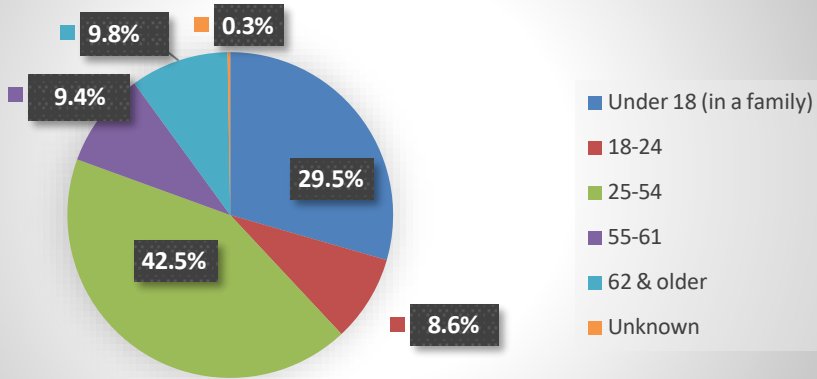


Demographic Service Data for Select Homeless Initiative Strategies: Quarter 1 FY 2023-2024

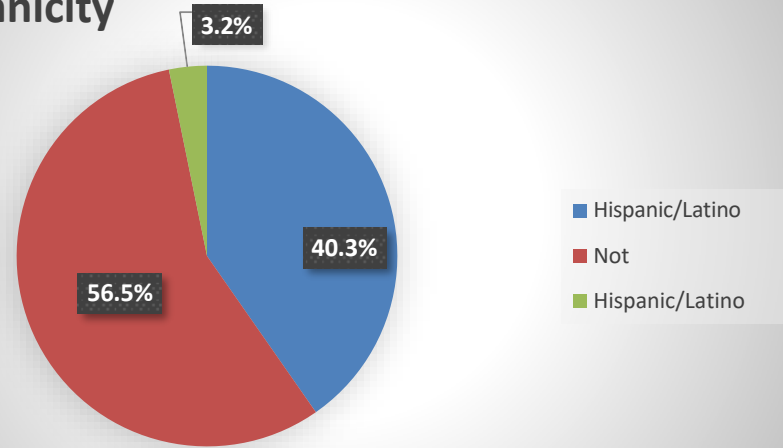
**B3: Time-Limited Subsidies**

Total served: 13,268

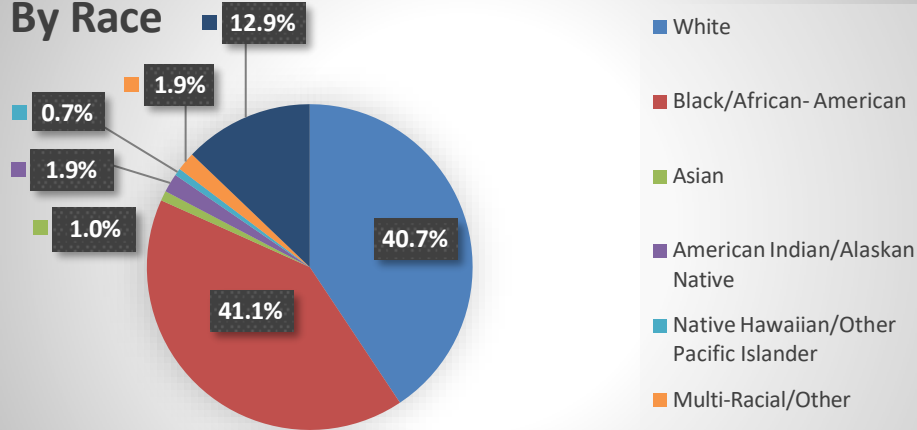
**By Age**



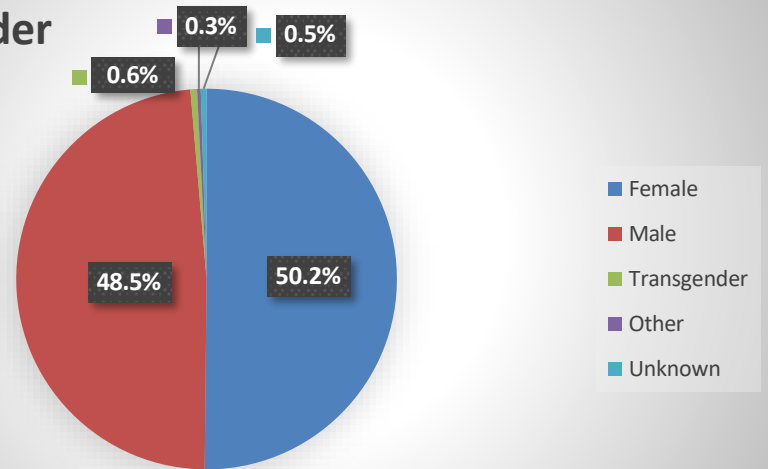
**By Ethnicity**



**By Race**



**By Gender**

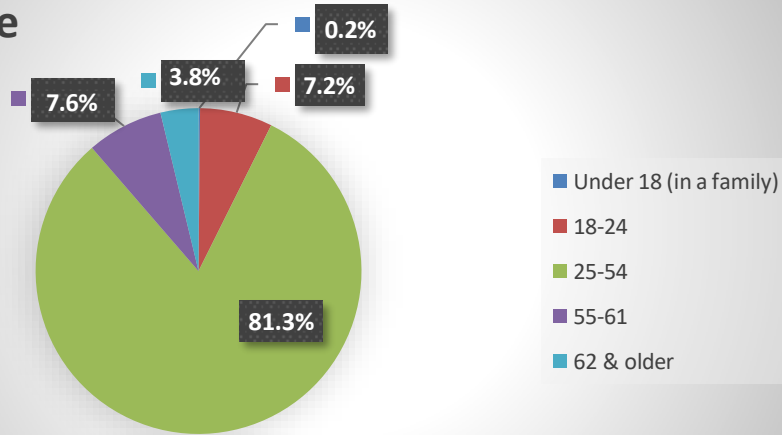


Demographic Service Data for Select Homeless Initiative Strategies: Quarter 1 FY 2023-2024

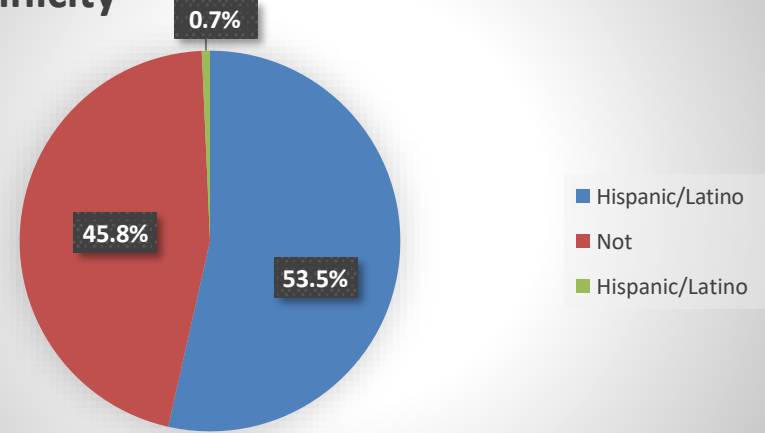
**B7: Interim Housing for Those Exiting Institutions**

Total served: 1,304

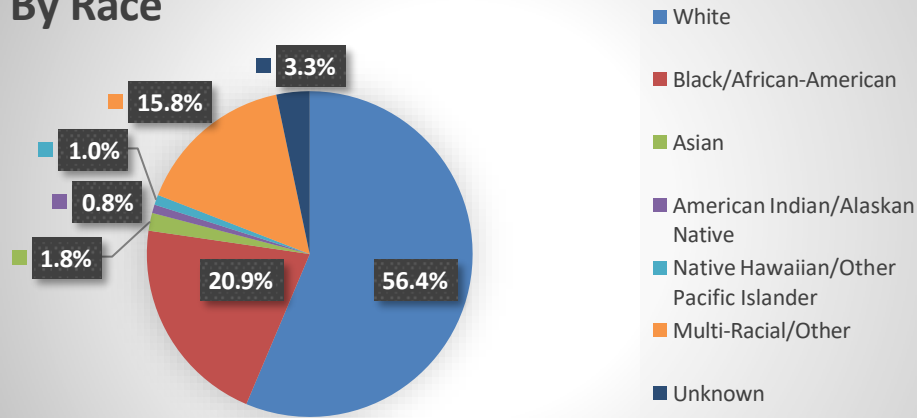
**By Age**



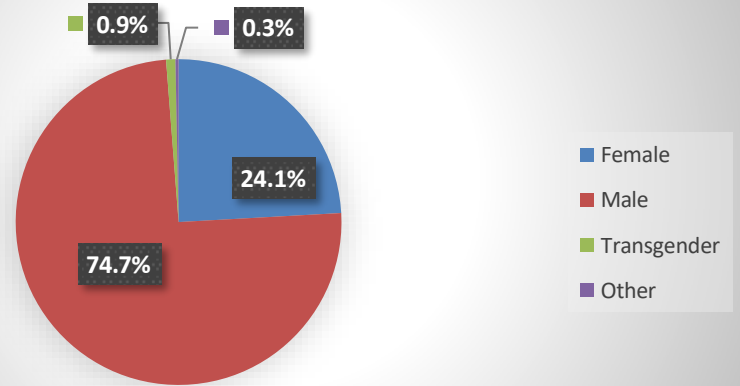
**By Ethnicity**



**By Race**



**By Gender**



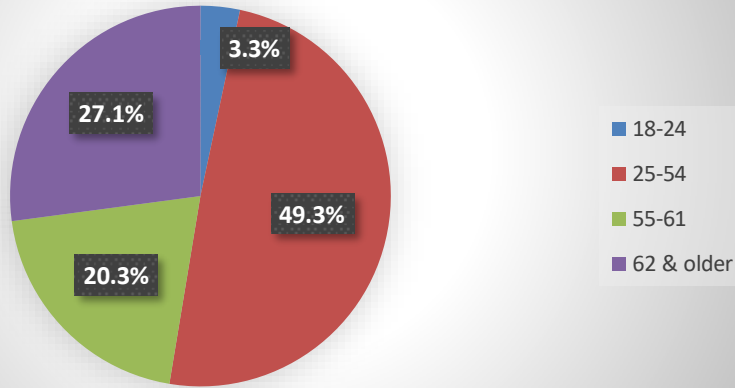


Demographic Service Data for Select Homeless Initiative Strategies: Quarter 1 FY 2023-2024

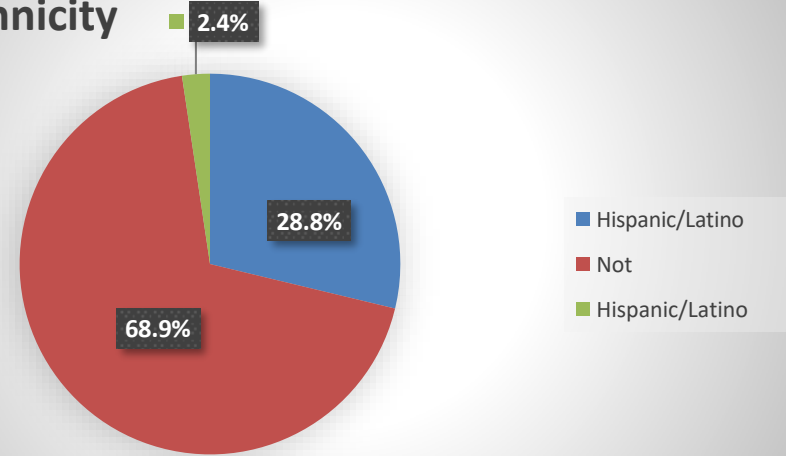
**D7: Permanent Supportive Housing**

Total served: 16,916

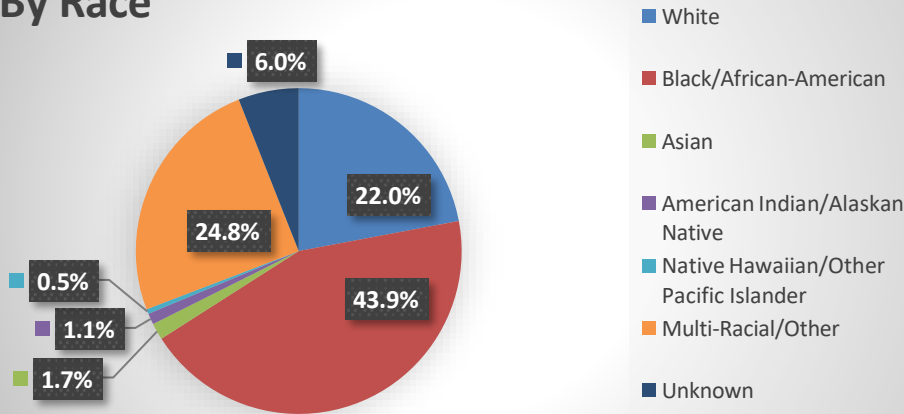
By Age



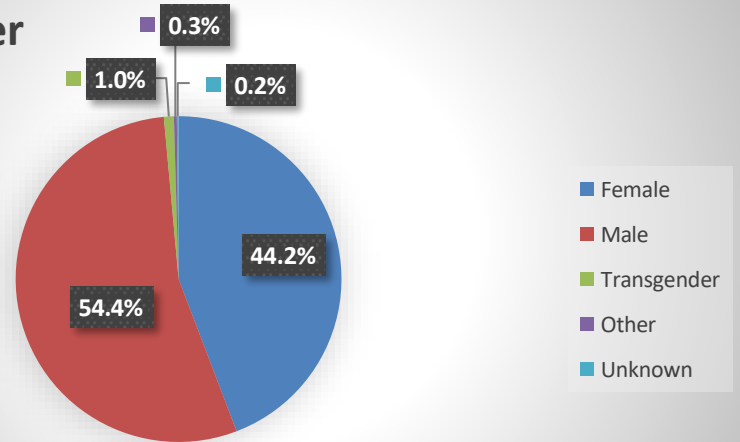
By Ethnicity



By Race



By Gender

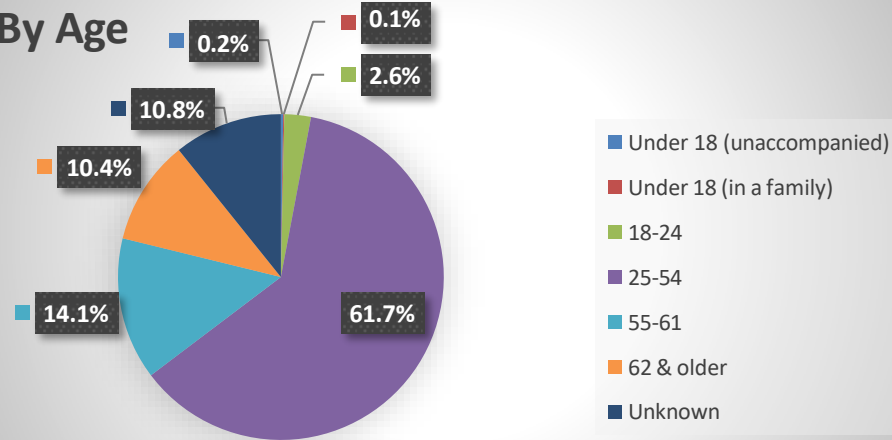


Demographic Service Data for Select Homeless Initiative Strategies: Quarter 1 FY 2023-2024

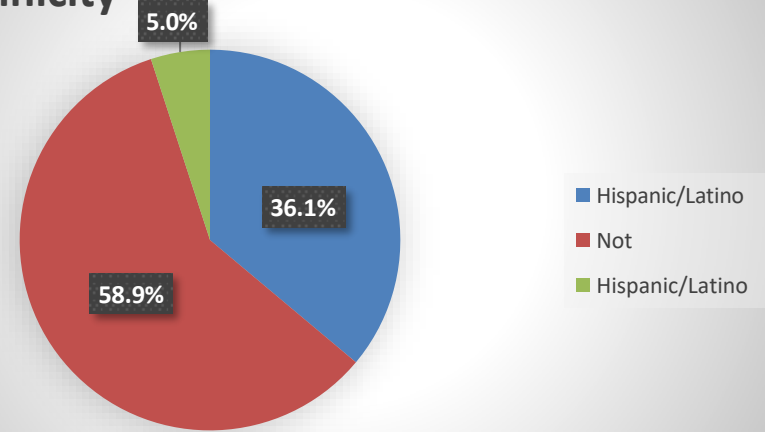
**E6: Countywide Outreach System**

Total served: 12,188

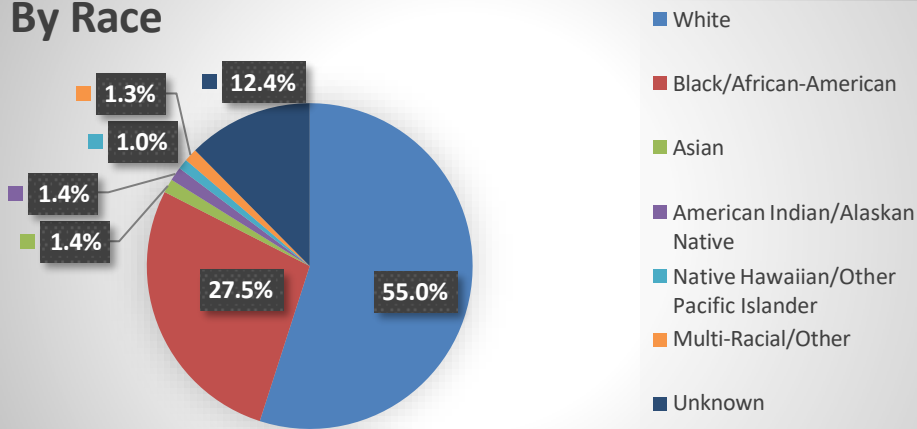
**By Age**



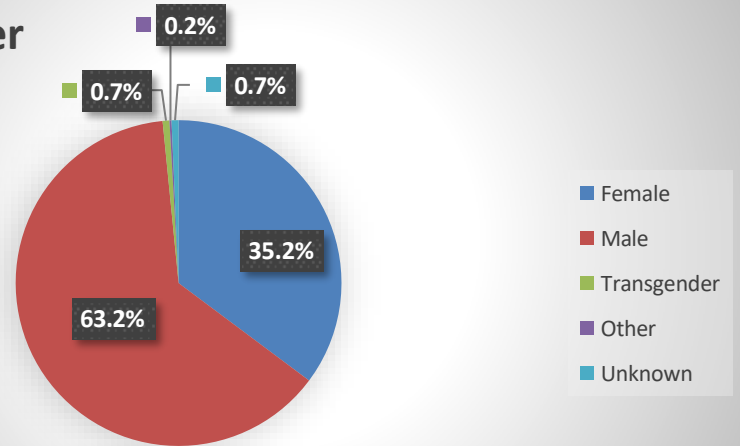
**By Ethnicity**



**By Race**



**By Gender**

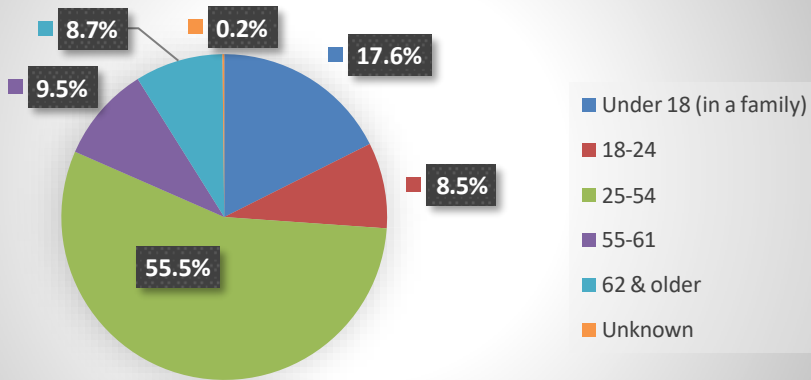


Demographic Service Data for Select Homeless Initiative Strategies: Quarter 1 FY 2023-2024

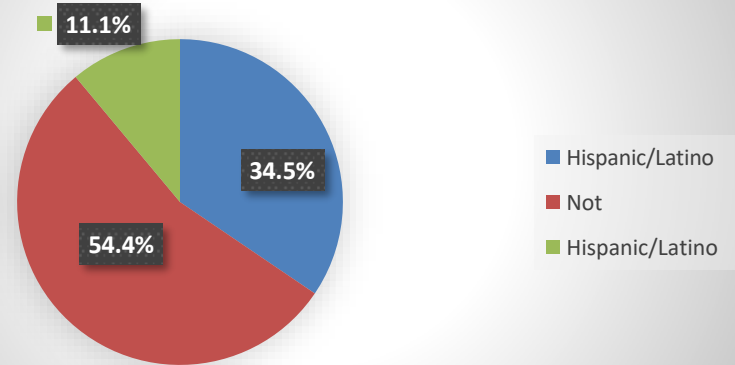
**E8: Emergency Shelter**

Total served: 13,589

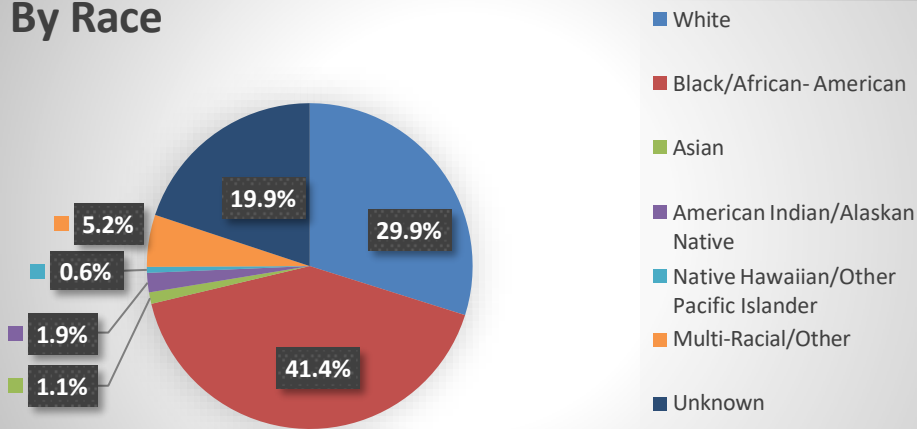
**By Age**



**By Ethnicity**



**By Race**



**By Gender**

