



COUNTY OF LOS ANGELES TREASURER AND TAX COLLECTOR

Kenneth Hahn Hall of Administration
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ttc.lacounty.gov and propertytax.lacounty.gov

KEITH KNOX
TREASURER AND TAX COLLECTOR

Board of Supervisors
HILDA L. SOLIS
First District
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Second District
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Third District
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Fifth District

March 26, 2024

TO: Supervisor Lindsey P. Horvath, Chair
Supervisor Hilda L. Solis
Supervisor Holly J. Mitchell
Supervisor Janice Hahn
Supervisor Kathryn Barger

FROM: Keith Knox 
Treasurer and Tax Collector

SUBJECT: **2023-24 SECURED PROPERTY TAXES
SECOND INSTALLMENT PERIOD**

This is to inform your offices that the second installment of the 2023-24 Annual Secured Property Tax Bill becomes delinquent if not paid by Wednesday, April 10, 2024.

Recently, we implemented several customer service initiatives to streamline online payments and prevent fraud. In addition, we have a new eCheck video with closed captions available in English, Armenian, Chinese, Korean, and Spanish (<https://ttc.lacounty.gov/pay-your-property-taxes>). We also launched an anti-fraud campaign to encourage property owners to pay with eCheck and avoid mailed checks from being stolen.

Beginning this week, my office distributed the attached press release to approximately 200 media outlets. We also emailed the press release to constituents who have enrolled in our *Email Notification Service*. The press release provides important information regarding payment options, our office location, and office hours along with additional information, which may address the majority of constituent inquiries.

Should you have any questions, please contact me directly or your staff may contact Deondria Barajas, Assistant Treasurer and Tax Collector, at (213) 974-2077 or dbarajas@ttc.lacounty.gov.

KK:EBG:DB:SM:dw

Attachment

c: Assessor
Chief Executive Officer
Interim Executive Officer, Board of Supervisors
Auditor-Controller
County Counsel



NEWS

Treasurer and Tax Collector Keith Knox

437 Kenneth Hahn Hall of Administration, 500 West Temple Street, Los Angeles, CA 90012

March 26, 2024

Contact: Sergio Marquez
Office: (213) 893-0703
Email: smarquez@ttc.lacounty.gov

FOR IMMEDIATE RELEASE

Los Angeles County Treasurer and Tax Collector Reminds Property Owners of Upcoming Second Installment Delinquency Date

Si desea obtener información adicional sobre este aviso o si necesita la información traducida en español, por favor llame al 1(213) 974-2111 entre las 8:00 a.m. y 5:00 p.m. Tiempo Pacífico, de lunes a viernes, excluyendo los días festivos del Condado de Los Ángeles.

KEITH KNOX, Los Angeles County Treasurer and Tax Collector, reminds property owners that the second installment of the 2023-24 Annual Secured Property Taxes becomes delinquent if not received by 5:00 p.m. Pacific Time or United States Postal Service (USPS) postmarked on or before Wednesday, April 10, 2024. "To avoid late penalties, property owners should not wait until the last day to make payment; please pay early" says Treasurer and Tax Collector Knox.

Mr. Knox advised, "Property owners may find it difficult to reach us on the telephone. They may obtain answers to the great majority of their questions in addition to viewing their 2023-24 Annual Secured Property Tax Bill, making online electronic check (eCheck) payments, or obtaining tax payment history for the past three fiscal tax years on the Los Angeles County Property Tax Portal at propertytax.lacounty.gov. Property owners may also submit their inquiries at ttc.lacounty.gov/public-inquiries or call the toll-free Property Tax Information Line at 1(888) 807-2111, where automated information is available 24 hours a day, 7 days a week. A new eCheck video, with closed captions in English, Armenian, Chinese, Korean, or Spanish, is available at ttc.lacounty.gov/pay-your-property-taxes."

PAYMENT OPTIONS

PAYMENTS – We only accept U.S. currency drawn on U.S. based financial institutions.

PARTIAL PAYMENTS – We recommend you pay the total amount due. However, if you are unable to do so, we accept partial payments, which reduce the amount of penalties imposed.

PAY ONLINE – To make payments online, go to propertytax.lacounty.gov and select “Pay Property Taxes Online.” You can make online payments 24 hours a day, 7 days a week up until 11:59 p.m. Pacific Time on the delinquency date. Please note that you cannot make online payments for installment plans (Four-Pay and Five-Pay Plans).

PAY BY ELECTRONIC CHECK – **There is no cost to you for electronic check (eCheck) payments, and you receive instant confirmation.** The Annual Secured Property Tax Bill contains your Assessor’s Identification Number (AIN), which you will need to complete the transaction. Each eCheck transaction is limited to \$999,999.99.

You may view a step-by-step video on how to make an eCheck payment at ttc.lacounty.gov/pay-your-property-taxes. The video is available in multiple languages.

When paying by eCheck, your bank account must be Automated Clearing House (ACH)-enabled, meaning the transaction can settle through the ACH Network. If your bank account has a debit block to prevent unauthorized organizations from debiting your account via ACH, you must notify your bank to authorize ACH debits from Los Angeles County with a debit filter with the Company Identification Number of 0000079161.

PAY BY CREDIT OR DEBIT CARD ONLINE – You may also pay online by using major credit cards or debit cards. Each online credit/debit card transaction is limited to \$99,999.99, including a cost, currently 2.22 percent of the transaction amount (minimum \$1.49 per transaction). **You will receive instant confirmation of your online payment.**

PAY BY CREDIT OR DEBIT CARD OVER THE TELEPHONE – We accept major credit and debit card payments over the telephone for current year taxes only. To pay by telephone, call toll-free 1(888) 473-0835. The Annual Secured Property Tax Bill contains your Assessor’s Identification Number (AIN), Year, and Sequence, which you will need to complete the transaction. Each credit/debit card transaction is limited to \$99,999.99, including a cost, currently 2.22 percent of the transaction amount (minimum \$1.49 per transaction). Please note that you cannot make payments for defaulted taxes or installment plans (Four-Pay and Five-Pay Plans) over the telephone.

PAY BY MAIL – Please use the envelope enclosed with your Annual Secured Property Tax Bill and include the second installment payment stub from the tax bill. Do not mail cash or attach staples, clips, tape, or correspondence. You must mail property tax payments to the Los Angeles County Treasurer and Tax Collector, Post Office Box 54018, Los Angeles, CA 90054-0018. **Do not mail your payments to any other address.** Property tax payments must be received or USPS postmarked by the delinquency date to avoid penalties. To assist taxpayers in understanding how to avoid penalties that could result from postmark issues, we have compiled important information on how to “Avoid Penalties by Understanding Postmarks.” Visit our website at ttc.lacounty.gov/avoid-penalties-by-understanding-postmarks.

PAY IN PERSON – We accept cash, check, money order, cashier’s check, and major credit cards and debit cards at 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012, between 8:00 a.m. and 5:00 p.m. Pacific Time, Monday through Friday, excluding Los Angeles County holidays. Each in-person credit/debit card transaction is limited to

\$75,000.00, including a cost, currently 2.22 percent of the transaction amount (minimum \$1.49 per transaction).

ONLINE BANKING OR BILL PAYMENT SERVICES – We **DO NOT** recommend using these services to pay property taxes. The USPS does not postmark the envelopes these firms use to mail us the payment. In the absence of a postmark, we determine penalties based exclusively on the date we receive payment.

THIRD PARTY NOTIFICATION PROGRAM

Property owners can designate a third party (e.g., a friend, family member or agency) to receive a copy of past due notices. While third parties are not responsible for paying the property tax bill, they can remind property owners that their property taxes may be in default, or remind them to take action to prevent them from losing their property in the event of a tax sale. Senior citizens, those with language limitations, and others who require special assistance are among those who may benefit from this program. To enroll in this program, please visit our website at ttc.lacounty.gov/third-party-property-tax-notification-program.

EMAIL NOTIFICATION SERVICE

Property owners can subscribe to receive property tax related emails from the Treasurer and Tax Collector regarding special notices and upcoming events, such as annual property tax deadline reminders, office location updates and other news. To subscribe, taxpayers may go to Email Notification Service at ttc.lacounty.gov/eNotify.

PRESS RELEASE UPDATE – To receive future press release notices via email, please send your company name and email address to smarquez@ttc.lacounty.gov.