

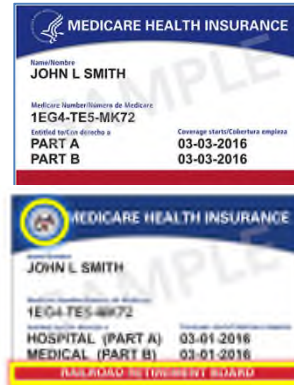
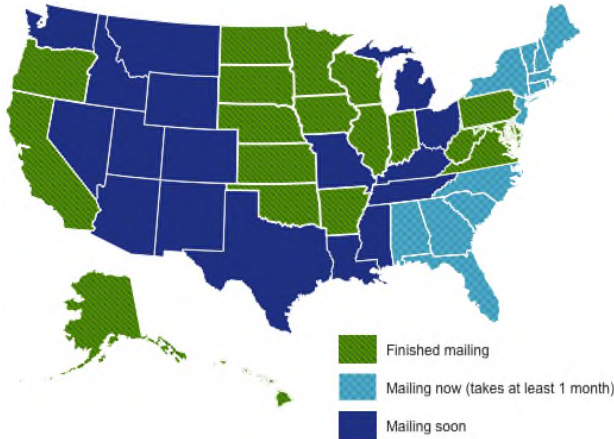


CBO DISPATCH

The “B” means BUSINESS

CBO Dispatch No.: NGA 18-008R

Issue Date: August 29, 2018



Mailing of New Medicare Cards to California Beneficiaries is Complete

To protect private health care and financial information from identity theft, the Center for Medicare and Medicaid Services (CMS) removed Social Security Numbers (SSNs) from all Medicare cards. The SSN based Health Insurance Claim Number (HICN) was replaced by the new alpha-numeric Medicare Beneficiary Identifier (MBI). New Medicare cards with the new MBI were mailed to all Medicare beneficiaries beginning April 2018. The new cards came in a plain white envelope from the Department of Health and Human Services. The Railroad Retirement Board (RRB) mailed the new cards to Railroad Medicare beneficiaries in June. The mailing to Medicare beneficiaries in California was completed in June. Beneficiaries reporting that they have not received their cards must call **1 (800) MEDICARE** (1-800-633-4227).

WE'RE WORKING FOR YOU..

IBHIS providers, if you have any questions or need additional information, please use the following link create a HEAT Ticket using the HEAT app available on the LACDMH secure website: [DMH SSLVPN](#).



DOES NOT APPLY TO FEE-FOR-SERVICE PROVIDERS

