



Quality Assurance Bulletin

Quality Assurance Division

County of Los Angeles – Department of Mental Health
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MEDI-CAL ADMINISTRATIVE ACTIVITIES (MAA) MANUAL REVISIONS

The Medi-Cal Administrative Activities (MAA) Manual for directly operated providers has been updated to help practitioners better understand what MAA are and provide clearer definitions regarding the requirements and service activities under MAA. The MAA Manual was revised to mirror Medi-Cal requirements as much as possible and reformatted to be better aligned with the Organizational Providers Manual. In addition, the updated manual reflects recent changes by the Department of Health Care Services to the reimbursable service activities and their associated codes. All MAA services provided on or after July 1, 2018 must adhere to the new MAA Manual provisions.

New Format and Key Revisions:

- **Introduction:** Describes the background and purpose of MAA
- **Reimbursement Rules:** Describes what is and isn't reimbursable under MAA.
- **Documentation Rules:** Describes documentation requirements for MAA
- **MAA Note Requirements:** Describes specific note, signature and retention/storing requirements for MAA documentation
 - ✓ MAA now requires that a note be written to support the service provided
- **Activity Types:** Describes each Activity Type to help practitioners and staff better understand the reimbursable activities/interventions that can be provided under MAA. The following changes are made in relation to procedure codes to reflect the new activity codes established by DHCS.
 - ✓ Procedure Code 10: MAA Medi-Cal Mental Health Services Contract Administration (New)
 - ✓ Procedure Code 27: MAA Monitoring and Training (Renamed)

The revised MAA Manual can be found on the DMH internet at: http://dmh.lacounty.gov/wps/portal/dmh/admin_tools/prov_manuals. In addition, the Guide to Procedure Codes has been revised to include the MAA codes.

If Directly-Operated providers have any questions regarding this Bulletin, please contact your Service Area QA Liaison.

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