

# COUNTY OF LOS ANGELES PROBATION DEPARTMENT

9150 EAST IMPERIAL HIGHWAY - DOWNEY, CALIFORNIA 90242 (562) 940-2501



June 9, 2011

Board of Supervisors
GLORIA MOLINA
First District
MARK RIDLEY-THOMAS
Second District
ZEV YAROSLAVSKY
Third District
DON KNABE
Fourth District
MICHAEL D. ANTONOVICH
Fifth District

TO:

Each Supervisor

FROM:

Donald H. Blevins

Chief Probation Officer

SUBJECT:

B & I GROUP HOME INC., ALVARADO SITE CONTRACT COMPLIANCE

**MONITORING REVIEW** 

We have completed a review of B & I Group Home-Alvarado Site, operated by B & I GROUP HOME, INC. The Group Home contracts with the Los Angeles County Probation Department.

Korpor DHB

B & I Group Home consists of two (2) six-bed facilities, which provides care for boys ages 13-17 years who exhibit behavioral, emotional and social difficulties. At the time of the monitoring review, B & I Group Home-Alvarado Site was providing services to six (6) Probation youth. The B & I Group Home-San Francisco Site provides care for Department of Children & Family Services (DCFS) boys only. This site is currently being monitored by DCFS and was not inspected by the Los Angeles County Probation Department at the time of this monitoring review.

The B & I Group Home-Alvarado Site is located in Los Angeles County, First District.

#### SCOPE OF REVIEW

The purpose of our review is to determine whether the Agency is providing the services as outlined in their Program Statement. In addition, the review covers basic child safety and licensing issues and includes an evaluation of the Agency's Program Statement, internal policies and procedures, child case records, a facility inspection, and interviews with children placed at the Group Home at the time of this review. Interviews with children are designed to obtain their perspectives on the program services provided by the Agency and to ensure adherence to the Foster Youth Bill of Rights.

#### SUMMARY

Based on youth interviews and the contents of the Needs and Services Plans reviewed, the Agency is providing the services as outlined in their Program Statement. However, there are two major deficiencies in the "Notable Findings" section that require an intensive corrective action plan. There were a few minimal deficiencies regarding the interior and exterior of the Group Home facility which required attention, such as low water pressure, graffiti in the

Each Supervisor June 9, 2011 Page 2

bedrooms, and loose light fixtures and dresser drawers. All of the residents interviewed expressed that they feel safe living in the Group Home, and all child and staff records appeared to be in order.

#### **NOTABLE FINDINGS**

The following are the notable findings of our review:

- Youth in the home were not receiving the required medical examinations within first 30 days of arrival.
- Youth in the home were not receiving the required dental examinations within first 30 days of arrival.
- Minimal facility and environment deficiencies cited.

#### **EXIT CONFERENCE**

#### In attendance:

Irene Kiuruwi, Owner/Executive Director Billy McDaniel, Program Administrator Doris Edwards, Facility Manager

#### Highlights:

The Exit Conference was conducted on November 4, 2010. The deficiencies cited were addressed at the time of the exit conference. The representatives present were in disagreement with the medical examination findings of the review. Those in attendance understood that residents are to have medical and dental examinations for the youths within 30 days of entry into the program; however they were not aware that they were specifically required to provide these services. According to Program Administrator, Billy McDaniel, the agency's understanding of this requirement was that the Probation Department provided medical examinations to Probation youths as their "discharge examination" from Juvenile Hall to the Group Home and this qualified as the initial medical examination. Therefore, all Probation youths received medical examinations provided by the Probation Department. They agreed that they were out of compliance by not providing dental examinations within 30 days of entry to the Group Home.

During the exit conference, it was made clear to the Group Home that they are specifically required to provide all residents with medical and dental examinations within 30 days of arrival into the Group Home. Mr. McDaniel and Ms. Kiuruwi understood the importance of their compliance with the Master Agreement Contract for Group Home Foster Care Services and the Community Care Licensing, Title 22 Regulations. They have also agreed to make all necessary corrections in the areas of compliance, and repairs or replacements. A written Corrective Action Plan was submitted on November 30, 2010, and has been approved. Two (2) separate follow-up visits were conducted, one on November 4, 2010 (same day as exit conference) and one on April 28, 2011, to ensure that all deficiencies have been corrected. The results for the follow-up visits can be found on the final page of the "Compliance Monitoring Review".

Each Supervisor June 9, 2011 Page 3

If you need additional information or have any questions or concerns, please contact Director, Lisa Campbell-Motton, Placement Permanency and Quality Assurance at (323) 240-2435.

DHB:REB:LCM:ed

#### Attachments

c: William T Fujioka, Chief Executive Officer
Sachi A. Hamai, Executive Officer, Board of Supervisors
Brence Culp, Chief Deputy, Chief Executive Officer
Wendy Watanabe, Auditor-Controller
Public Information Office
Audit Committee
Jean Chen, Community Care Licensing
Irene Kiuruwi, Executive Director, B & I Group Home, Inc.
Jacqueline A. White, Deputy Chief Executive Officer
Chief Deputies
Justice Deputies

# B & I GROUP HOME, INC., PROGRAM CONTRACT COMPLIANCE MONITORING REVIEW- SUMMARY

	Contract Compliance Monitoring Review	Findings: October/2010
1	Licensure/Contract Requirements (9 Elements)	
	<ol> <li>Timely Notification for Child's Relocation</li> <li>Stabilization to Prevent Removal of Child</li> <li>Transportation</li> <li>SIRs</li> <li>Compliance with Licensed Capacity</li> <li>Disaster Drills Conducted</li> <li>Disaster Drill Logs Maintenance</li> <li>Runaway Procedures</li> <li>Allowance Logs</li> </ol>	1. Full Compliance 2. Full Compliance 3. Full Compliance 4. Full Compliance 5. Full Compliance 6. Full Compliance 7. Full Compliance 8. Full Compliance 9. Full Compliance
11	Program Services (7 Elements)	
	<ol> <li>Child Population Consistent with Program Statement</li> <li>Probation Caseworker Authorization to Implement NSPs</li> <li>Children's Participation in the Development of NSPs</li> <li>NSPs Implemented and Discussed with Staff/Parents</li> <li>Therapeutic Services Received</li> <li>Recommendation Assessments/Evaluations Implemented</li> <li>Probation Caseworkers Monthly Contact Verified</li> </ol>	1. Full Compliance 2. Full Compliance 3. Full Compliance 4. Full Compliance 5. Full Compliance 6. Full Compliance 7. Full Compliance
111	Facility and Environment (6 Elements)	
	<ol> <li>Exterior Well Maintained</li> <li>Common Areas Maintained</li> <li>Children's Bedrooms/Interior Maintained</li> <li>Sufficient Recreational Equipment</li> <li>Sufficient Educational Resources</li> <li>Adequate Perishable and Non Perishable Food</li> </ol>	<ol> <li>Needs Improvement</li> <li>Needs Improvement</li> <li>Needs Improvement</li> <li>Full Compliance</li> <li>Full Compliance</li> <li>Full Compliance</li> <li>Full Compliance</li> </ol>
IV	Educational and Emancipation Services (4 Elements)	
	<ol> <li>Emancipation/Vocational Programs Provided</li> <li>ILP and Emancipation Planning</li> <li>Current IEPs Maintained</li> <li>Current Report Cards Maintained</li> </ol>	1. Full Compliance 2. Full Compliance 3. Full Compliance 4. Full Compliance
V	Recreation and Activities (3 Elements)	
\ //	Participation in Recreational Activity Planning     Participation in Recreational Activities     Participation in Extra-Curricular, Enrichment and Social Activities.	Full Compliance     Full Compliance     Full Compliance
VI	Children's Health-Related Services (including Psychotropic Medications) (9 Elements)	
	Current Court Authorization for Administration of Psychotropic Medication	1. Not Applicable

<b>,</b>		
	Current Psychiatric Evaluation/Review	2. Not Applicable
	3. Medication Logs	3. Full Compliance
	4. Initial Medical Exams Conducted	4. Needs Improvement
	5. Initial Medical Exams Timely	1
		5. Needs Improvement
	6. Follow-Up Medical Exams Timely	6. Needs Improvement
	7. Initial Dental Exams	7. Needs Improvement
	Initial Dental Exams Timely	8. Needs Improvement
	Follow-Up Dental Exams Timely	9. Needs Improvement
VII	Personal Rights (11 Elements)	
	Children Informed of Home's Policies and Procedures	1. Full Compliance
	2. Children Feel Safe	2. Full Compliance
	Satisfaction with Meals and Snacks	3. Full Compliance
	Staff Treatment of Children with Respect and Dignity	
		4. Full Compliance
1	5. Appropriate Rewards and Discipline System	5. Full Compliance
	6. Children Free to Received or Reject Voluntary Medical,	6. Full Compliance
	Dental and Psychiatric Care	
	7. Children Allowed Private Visits, Calls and Correspondence.	7. Full Compliance
	Children Free to Attend Religious Services/Activities	Q. F. II Commission
l		8. Full Compliance
	9. Reasonable Chores	9. Full Compliance
	10. Children Informed about Psychotropic Medication	10. Full Compliance
	11. Children Aware of Right to Refuse Psychotropic	11. Full Compliance
	Medication	
VIII	Children's Clothing and Allowance (8 Elements)	
**************************************		
	1. \$50.00 Clothing Allowance	1. Full Compliance
	2. Adequate Quantity Clothing Inventory	2. Full Compliance
	3. Adequate Quality Clothing Inventory	3. Full Compliance
	4. Involvement in Selection of Clothing	4. Full Compliance
	5. Provision of Personal Care Items	
		5. Full Compliance
	6. Minimum Monetary Allowances	6. Full Compliance
	7. Management of Allowance	7. Full Compliance
	Encouragement and Assistance with Life Book	8. Full Compliance
IX	Personal Records (including Staff Qualifications, Staffing	
	Ratios, Criminal Clearances and Training) (12 Elements)	
	Education/ Experience Requirement	1 Full Compliance
	Criminal Fingerprint Cards Timely Submitted	1. Full Compliance
	CAls Timely Submitted	2. Full Compliance
	•	3. Full Compliance
	4. Signed Criminal Background Statement Timely	4. Full Compliance
	<ol><li>Employee Health Screening Timely</li></ol>	5. Full Compliance
	6. Valid Driver's Licenses	6. Needs Improvement
	<ol><li>Signed Copies of GH Policies and Procedures</li></ol>	7. Full Compliance
	8. Initial Training Documentation	8. Full Compliance
,	CPR Training Documentation	9. Full Compliance
ĺ	10. First Aid Training Documentation	•
	11. On Going Training Documentation	10. Full Compliance
	12. Emergency Intervention Training Documentation	11. Full Compliance
	14. EITHEIGENCY INTERVENTION TRAINING DOCUMENTATION	12. Full Compliance

# B & I GROUP HOME, INC. PROGRAM CONTRACT COMPLIANCE MONITORING REVIEW

B & I Group Home-Alvarado Site 197 E. Alvarado Street Pomona, CA 91769 License Number: 197801988 Rate Classification Level: 11

#### LICENSURE/CONTRACTUAL COMPLIANCE

Based on our review of documents from the provider, B & I Group Home-Alvarado Site was in compliance with nine (9) out of the nine (9) elements in the area of "Licensure/Contract Requirements": Timely Notification for Child's Relocation, Stabilization to Prevent Removal of Child, Transportation, Special Incident Reports (SIRs), Compliance with Licensed Capacity, Disaster Drills Conducted, Disaster Drill Logs Maintenance, Runaway Procedures, and Allowance Logs. The Group Home notifies all required agencies in a timely manner when a child is relocated. The Group Home takes all necessary steps to stabilize a child to prevent removal. The Group Home provides for all of the transportation needs of a child. The Group Home documents and reports all SIRs in a timely manner, complies with the licensing capacity, conducts disaster drills, maintains a disaster drill log and follows runaway procedures accordingly. The Group Home maintains an allowance accounting log for all residents under its care.

#### Recommendations:

None

#### PROGRAM SERVICES

Based on our review of B & I Group Home-Alvarado Site and interviews with six (6) Probation placed children, B & I Group Home was in compliance with seven (7) out of the seven (7) elements in the area of "Program Services": Child Population Consistent with Program Statement, Probation Caseworker Authorization to Implement Need & Service Plans (NSPs), Children's Participation in the Development of NSPs, NSPs Implemented and Discussed with Staff/Parents, Therapeutic Services Received, Recommendation Assessments/Evaluations Implemented and Probation Caseworkers Monthly Contact Documented.

The children meet the Group Home's population criteria as outlined in their Program Statement and are assessed for needed services within 30 days of placement. Case files reflect adequate documentation and signatures to show that children are receiving treatment services. The treatment team develops and implements the NSPs with input from the child. The NSPs are current, comprehensive and include short and long term goals. All six (6) children interviewed stated that they receive weekly therapy sessions, individually and in group. The children acknowledged that they were a part of the NSP process and received a copy of their NSP.

Probation Officer sign-in log was in proper order to establish all facility visits by Probation Officers.

#### Recommendations:

None

### **FACILITY AND ENVIRONMENT**

Based on our walk through inspection of B & I Group Home-Alvarado Site and interviews with six (6) Probation placed children, B & I Group Home was in compliance with three (3) out of the six (6) elements in the area of "Facility and Environment": Sufficient Recreational Equipment, Sufficient Educational Resources, and Adequate Perishable and Non Perishable Food. The Group Home was not in compliance with the following elements: Exterior Well Maintained, Common Areas Maintained, and Children's Bedrooms/Interior Maintained.

B & I Group Home-Alvarado Site is located in a residential community. Although, the exterior of the Group Home appeared well maintained, there was a set of loose plant bricks used to border the plant area at the rear of the home which needed to be secured in place. For this reason the Group Home was not in compliance with the element "Exterior Well Maintained". The field and surrounding areas are clean and adequately landscaped with trimmed bushes and a mowed lawn. The exterior walls of the site were properly painted with a clean gutter system and a well maintained roof.

The interior of the Group Home required minor repairs. As a result, the Group Home was not in compliance with element "Common Areas Maintained". Following are the deficiencies cited:

- Kitchen-drawer missing a handle.
- Bathroom-Sink water pressure too low.
- Bathroom-Shower curtain moldy.

Each bedroom also had minor deficiencies that needed repair. As a result, the Group Home was not in compliance with element "Children's Bedrooms/Interior Well Maintained". Following are the deficiencies cited:

- Bedroom #1-Closet shelf broken.
- Bedroom #1-Grafitti on entrance doorway frame.
- Bedroom #2-Closet had graffiti.
- Bedroom #3-Closet light loose.

Aside from the aforementioned deficiencies cited, the common quarters appear neat and clean, there is adequate furniture and lighting, and the Group Home provides a home-like environment. The fire escape/evacuation routes were posted in visible areas and the smoke detectors and fire extinguishers were fully operational and updated.

Children's bedrooms are clean, orderly and have age-appropriate personalized decorations. There is adequate furniture, lighting and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable, the beds all

have a full complement of linens, and the children's sleeping arrangements are appropriate.

The Group Home maintains age-appropriate and accessible recreational equipment. The living room has two working televisions and a DVD player. There are books and resource materials as well as board games that are easily accessible to the residents in the home. There is a working computer which the residents are allowed to use as needed.

There is a sufficient supply of perishable and non perishable foods as well as a fresh supply of fruit stored in the home that adequately meets the needs of the youths.

#### Recommendations:

1. B & I shall ensure that the aforementioned deficiencies cited will be corrected and repaired in a timely fashion in order to ensure the safety and security of all residents placed at the Group Home.

#### EDUCATIONAL AND EMANCIPATION SERVICES

Based on our review of B & I Group Home-Alvarado Site and interviews with six (6) Probation placed children, B & I Group Home was in compliance with four (4) out of four (4) elements in the area of "Education and Emancipation Services": Emancipation/Vocational Programs Provided, Independent Living Plan (ILP) and Emancipation Planning, Current Individualized Education Program (IEP) Maintained, and Current Report Cards Maintained.

Children are attending school, are provided with educational support and resources to meet their educational needs, and are progressing satisfactorily in school. The Group Home's program includes the development of children's daily living, self-help and survival skills. Children are also provided with opportunities to participate in emancipation and vocational programs as appropriate.

#### Recommendations:

None

#### **RECREATION AND ACTIVITIES**

Based on our review of B & I Group Home-Alvarado Site and interviews with six (6) Probation placed children, B & I Group Home was in compliance with three (3) out of three (3) elements in the area of "Recreation and Activities": Participation in Recreational Activity Planning, Participation in Recreational Activities, and Participation in Extra-Curricular Enrichment and Social Activities.

The Group Home provides children with sufficient recreational activities and leisure time. Children are provided with opportunities to participate in planning activities. Children also participate in extra-curricular, enrichment and social activities in which they have an interest. The six (6) Probation placed children reported that the Group Home provides several recreation options for the residents to participate in at the local YMCA, such as sporting activities like basketball, swimming and weight training as well as pool and other

activities. They also reported that the Group Home provides off-grounds outings to the local park, movie theatre, roller skating rink, and the bowling alley. The Group Home provides transportation to and from these activities.

#### Recommendations:

None

# CHILDREN'S HEALTH RELATED-SERVICES, INCLUDING PSYCHOTROPIC MEDICATION

Based on our review of B & I Group Home-Alvarado Site and interviews with six (6) Probation placed children, B & I Group Home was in compliance with one (1) of the nine (9) elements in the area of "Children's Health Related-Services": Medication Logs. The Group Home was not in compliance with six (6) out of nine (9) elements in the area of "Children's Health Related Services": Initial Medical Exams Conducted, Initial Medical Exams Timely, Follow-Up Medical Exams Timely, Initial Dental Exams, Initial Dental Exams Timely, and Follow-Up Dental Exams Timely. Two (2) of the elements were not applicable to this Group Home: Current Court Authorization for Administration of Psychotropic Medication, and Current Psychiatric Evaluation/Review. B & I Group Home, Inc., does not accept youths with psychotropic needs.

The one (1) element the Group Home was in compliance with was Medication Logs. Reviews of the resident files revealed that all medical and dental appointments and visits are properly documented for each youth in the home. However, the file reviews also revealed that the Group Home was not conducting the initial medical and dental examinations for each resident upon entry into the Group Home. As a result, there were no follow up appointments set for the youths living in the home. Therefore, the Group Home was not in compliance with the following elements: Initial Medical Exams Conducted, Initial Medical Exams Timely, Follow-Up Medical Exams Timely, Initial Dental Exams, Initial Dental Exams Timely, and Follow-Up Dental Exams Timely.

#### Recommendations:

1. B & I shall submit a Corrective Action Plan that addresses and ensures that the aforementioned deficiencies cited will be corrected in a timely fashion in order to ensure the medical and dental needs of all residents placed at the Group Home. Additionally, all subsequent new residents are to receive medical and dental examinations within 30 days of arrival into the Group Home and follow up appointments are to be conducted as needed.

#### PERSONAL RIGHTS

Based on our review of B & I Group Home-Alvarado Site and interviews with six (6) Probation placed children, B & I Group Home was in compliance with 11 out of 11 elements in the area of "Personal Rights": Children Informed of Home's Policies and Procedures, Children Feel Safe, Satisfaction with Meals and Snacks, Staff Treatment of Children with Respect and Dignity, Appropriate Rewards and Discipline System, Children Free to Receive or Reject Voluntary Medical, Dental and Psychiatric Care, Children Allowed Private Visits Calls and Correspondence, Children Free to Attend Religious Services/Activities, Reasonable Chores, Children Informed about Psychotropic

Medication, and Children Aware of Right to Refuse Psychotropic Medication, although not applicable to this Group Home site.

Children are informed about the Group Home's policies and procedures. Children report that they feel safe in the Group Home and are provided with appropriate staff supervision. Children express satisfaction with the quality of their interactions with staff and report that overall, the facility staff treat them with respect and dignity.

Children report that they are assigned chores that are reasonable and not too demanding. Children are allowed to make and receive personal telephone calls, send and receive unopened mail, have private visitors and attend religious services of their choice.

Children report that the discipline policies are consistently enforced and there are fair and appropriate consequences for inappropriate behavior.

Children report satisfaction with meals and snacks. Children also receive voluntary medical and dental care upon request.

#### Recommendations:

None

## **CLOTHING AND ALLOWANCE**

Based on our review of B & I Group Home-Alvarado Site and interviews with six (6) Probation placed children, B & I Group Home was in compliance with eight (8) out of eight (8) elements in the area of "Clothing and Allowance": \$50.00 Clothing Allowance, Adequate Quantity Clothing Inventory, Adequate Quality Clothing Inventory, Involvement in Selection of Clothing, Provision of Personal Care Items, Minimum Monetary Allowances, Management of Allowance, and Encouragement and Assistance with their Life Book.

The Group Home provides appropriate clothing, items of necessity and the required \$50 monthly clothing allowance to children. Children are provided with opportunities to select their own clothes and the clothing provided is of good and sufficient quantity. The Group Home also maintains an on-ground supply of emergency clothing for residents that arrive without personal items or clothing.

The Group Home provides children with the required minimum weekly allowance and the children report that they spend their allowances as they choose.

The Group Home provides children with adequate personal care items. The children are encouraged and assisted in creating and maintaining their life books/photo albums.

#### Recommendations:

None

#### PERSONNEL RECORDS

Based on our review of B & I Group Home-Alvarado Site and the review of nine (9) staff files, B & I Group Home was in compliance with 11 out of the 12 elements in the area of "Personnel Records": Education/Experience Requirement, Criminal Fingerprint Cards Timely Submitted, CAIs Timely Submitted, Signed Criminal Background Statement Timely, Employee Health Screening Timely, Signed Copies of GH Policies and Procedures, Initial Training Documentation, CPR Training Documentation, First Aid Documentation, On Going Training Documentation, and Emergency Intervention Training Documentation. The Group Home was not in compliance with one (1) element: Valid Driver's License.

A random check of employee records was completed. All training and background checks were completed and current. All staff had first aid training and de-escalation and restraint training. All files reviewed had the required educational documentation and criminal and child abuse clearances for their employees prior to being hired. However, one of the employees did not have a current driver's licenses on file. As a result, the Group Home was not in compliance with element "Valid Driver's License".

#### Recommendations:

1. B & I shall ensure that the aforementioned deficiency cited will be corrected in a timely fashion by verifying and obtaining a copy of a valid driver's license for Facility Manager, Claretta Hart prior to transporting any residents in the home, in order to ensure the safety of all residents. In addition, a copy of the current driver's license shall be placed in the employee's file.

#### **FOLLOW-UP VISIT**

On November 4, 2010, a follow-up visit was conducted at B & I Group Home-Alvarado Site to verify that all recommendations had been completed.

A walk through of the facility revealed that all of the deficiencies cited in the area of "Facility and Environment" were all corrected as requested under the recommendations section of this report. The loose bricks at the rear of the home were secured into the ground with a properly decorated plant area. An inspection of the common quarters and the youth's rooms revealed that the Group Home replaced the missing drawer handle in the kitchen, increased the home's water pressure, replaced the moldy shower curtain, fixed the broken shelf and removed the graffiti in bedroom one (1), removed the graffiti in bedroom two (2), and fixed the loose light in bedroom three (3).

On April 28, 2011, a second follow-up visit was conducted to ensure that the deficiencies cited in the area of "Children's Health-Related Services" were corrected. A review of all six (6) Probation placed children's files was conducted. At the time of the follow-up, there were two (2) youths still living at the home from the initial monitoring review. Both of their files had documentation that they received physical and dental examinations within five (5) days of the exit interview. The other four (4) Probation children were new arrivals and had not been placed at the Group Home over 30 days and were exempt from documentation. However, one (1) of the residents had documentation showing he had already received his initial medical examination. An interview was conducted with Facility Manager, Doris Edwards. She stated that she was fully aware that each youth

was required to have a medical and dental exam within 30 days of arrival and that she would notify the Probation Department if there were any issues in this regard.

During the second follow-up visit on April 28, 2011, a review of Facility Manager, Claretta Hart's staff file was reviewed to ensure that the deficiency cited in the area of "Personnel Records" was corrected. During the original review, Ms. Hart's file did not have a valid driver's license on file. During the second review a copy of a valid driver's license was in her file with an expiration date of 2015.



Carlton Edwards Secretary

Ernest Bentum Treasurer

Dr. Allen Brown Member

Billy McDaniel Member

Resistard Kitilya Member

Irene Kiuruwi
Executive Director;
Non voting member

William H. Mashingaidze Financial Advisor Non voting member

B & I Group Home Inc 410 San Francisco Ave Pomona CA 91767 Tel:(909) 623-3158 Tel(909) 549-7838 Pomona, CA 91769 Fax:(909) 622-3678 DATE:

November 30, 2010

TO:

Probation Department Managers & DPO Armando Juarez

FROM:

B/I Group Home Management

RE:

Corrective Action Plan

Attached is B/l's Corrective Action Plan. If there are any questions, please feel free to contact Billy McDaniel, Administrator, at, (626) 786-2544.

Administrator



Carlton Edwards Secretary

Ernest Bentum Treasurer

Dr. Allen Brown Member

Billy McDaniel Member

Resistand Kitilya Member

Irene Kiuruwi Executive Director: Non voting member

William H. Mashingaidze Financial Advisor Non voting member

B & 1 Group Home Inc 410 San Francisco Ave Pomona CA 91767 Tel:(909) 623-3158 Tel(909) 549-7838 Pomona, CA 91769 Fax:(909) 622-3678

B/I GROUP HOME 197 E Alvarado Street Pomona, CA 91767 License Number: 197801988 November 30, 2010

EGGLESTON YOUTH CNTR

#### 111, **Facility & Environment**

#### Findings:

- Exterior-loose plant bricks.
- Kitchen-drawer is missing handle.
- Bathroom-sink water pressure too low.
- Bathroom-moldy shower curtain.
- Bedroom #1-broken closet shelf, graffiti on doorway entrance.
- Bedroom #2-graffiti in closet.
- Bedroom #3-closet light loose.

#### Corrective Action Plan:

B/I has corrected all of the aforementioned deficiencies as requested by the Probation Department. On November 4, 2010, DPO Juarez conducted a follow-up inspection and approved all corrections made. No further corrections were requested regarding this section.

#### VI. Children's Health-Related Services (including Psychotropic Medications)

#### Findings:

Reviews of the resident files revealed that the Group Home was not conducting the initial medical and dental examinations for each resident upon entry into the Group Home.

#### Corrective Action Plan:

B/I has made correction and all residents have completed their Medical Examination and Dental Examination. In the future B/I Group Home will no longer use discharge examination from Juvenile Hall, instead will ensure residents receive timely Medical and Dental examinations within 30 days of placement. Facility Manager Doris Edwards will ensure this procedure is followed and Administrator will ensure compliance by monitoring that the residents will receive physical and dental exams within the first 30 days of placement.



Carlton Edwards Secretary

Ernest Bentum Treasurer

Dr. Allen Brown Member

Billy McDaniel Member

Resistard Kitilya Member

Irene Kiuruwi
Executive Director:
Non voting member

William H. Mashingaidze Financial Advisor Non voting member

B & I Group Home Inc 410 San Prancisco Ave Pomona CA 91767 Tel:(909) 623-3158 Tel(909) 549-7838 Pomona, CA 91769 Fax:(909) 622-3678

## IX. Personnel Records

#### Finding:

A random check of employee records was completed and it was discovered that one of the employees did not have a current driver's licenses on file.

#### Corrective Action Plan:

Staff member Claretta Hart has now updated and received her driver's license (see attached). Administrator will conduct monthly audits to ensure all staff members have a current and valid driver's license.



Carlton Edwards Secretary

Ernest Bentum Treasurer

Dr. Allen Brown Member

Billy McDaniel Member

Resistand Kitilya Member

Irone Kiuruwi
Executive Director:
Non voting member

William H. Mashingaidze Financial Advisor Non voting member

B & I Group Home Inc 410 San Francisco Ave Pomona CA 91767 Tel:(909) 623-3158 Tel(909) 549-7838 Pomona, CA 91769 Fax:(909) 622-3678 DATE:

November 30, 2010

TO:

Probation Department Managers & DPO Armando Juarez

FROM:

B/I Group Home Management

RE:

Corrective Action Plan

Attached is B/l's Corrective Action Plan. If there are any questions, please feel free to contact Billy McDaniel, Administrator, at, (626) 786-2544.



Carlton Edwards Secretary

Ernest Bentum Treasurer

Dr. Allen Brown Member

Billy McDaniel Member

Resistand Kitilva Member

Irene Kiuruwi Executive Director: Non voting member

William H. Mashingaidze Financial Advisor Non voting member

B & I Group Home Inc. 410 San Francisco Ave Pomona CA 91767 Tel:(909) 623-3158 Tel(909) 549-7838 Pomona, CA 91769 Fax:(909) 622-3678

B/I GROUP HOME 197 E Alvarado Street Pomona, CA 91767 License Number: 197801988 November 30, 2010

EGGLESTON YOUTH ONTR

#### 111. Facility & Environment

#### Findings:

- Exterior-loose plant bricks.
- Kitchen-drawer is missing handle.
- Bathroom-sink water pressure too low.
- Bathroom-moldy shower curtain.
- Bedroom #1-broken closet shelf, graffiti on doorway entrance.
- Bedroom #2-graffiti in closet.
- Bedroom #3-closet light loose.

#### Corrective Action Plan:

B/I has corrected all of the aforementioned deficiencies as requested by the Probation Department. On November 4, 2010, DPO Juarez conducted a follow-up inspection and approved all corrections made. No further corrections were requested regarding this section.

#### VI. Children's Health-Related Services (including Psychotropic Medications)

#### Findings:

Reviews of the resident files revealed that the Group Home was not conducting the initial medical and dental examinations for each resident upon entry into the Group Home.

#### Corrective Action Plan:

B/I has made correction and all residents have completed their Medical Examination and Dental Examination. In the future B/I Group Home will no longer use discharge examination from Juvenile Hall, instead will ensure residents receive timely Medical and Dental examinations within 30 days of placement. Facility Manager Doris Edwards will ensure this procedure is followed and Administrator will ensure compliance by monitoring that the residents will receive physical and dental exams within the first 30 days of placement.



Carlton Edwards Secretary

Ernest Bentum Treasurer

Dr. Allen Brown Member

Billy McDaniel Member

Resistard Kitilya Member

Irene Kiuruwi
Executive Director:
Non voting member

William H. Mashingaidze Financial Advisor Non voting member

B & I Group Home Inc 410 San Francisco Ave Pomona CA 91767 Tel:(909) 623-3158 Tel(909) 549-7838 Pomona, CA 91769 Fax:(909) 622-3678

## IX. Personnel Records

#### Finding:

A random check of employee records was completed and it was discovered that one of the employees did not have a current driver's licenses on file.

#### Corrective Action Plan:

Staff member Claretta Hart has now updated and received her driver's license (see attached). Administrator will conduct monthly audits to ensure all staff members have a current and valid driver's license.