

Department of Military and Veterans Affairs



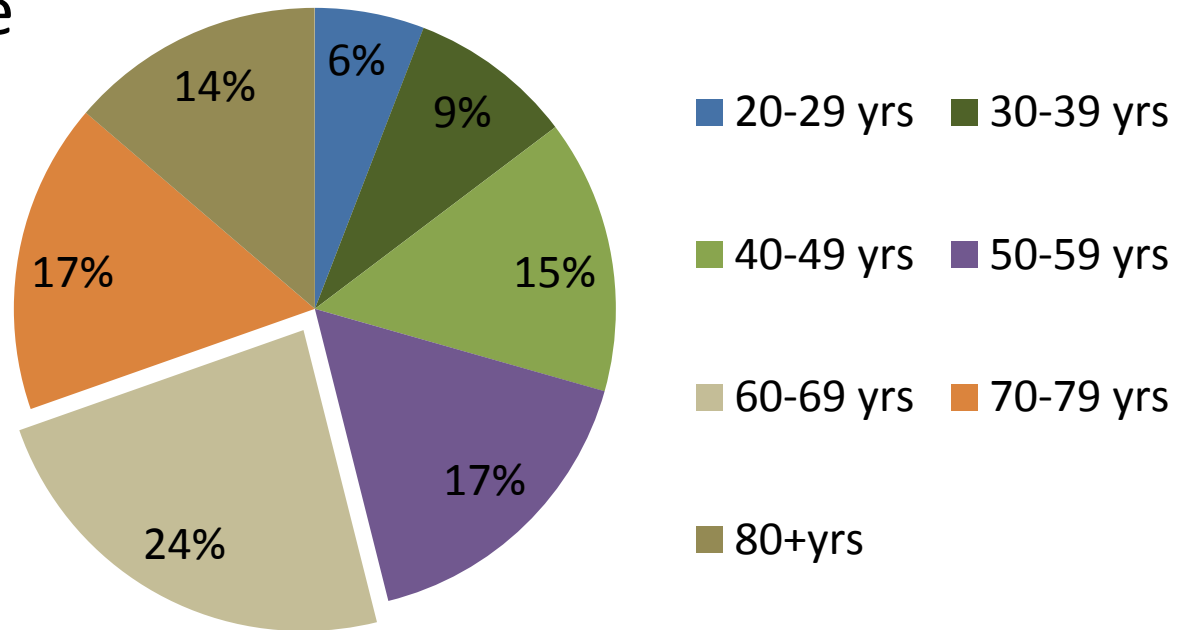
Bob Hope Patriotic Hall
1816 South Figueroa Street
Los Angeles, Ca 90015

Los Angeles County Commission on Disabilities Accessibility Programs Presentation

Wednesday, August 19, 2015

Veteran Population Background

- 337,756 Veterans in LA County
 - 90% Male
 - 10% Female



Service Level Report

July 2005 – July 2009

- Veterans Assisted
 - 19,076
- Claims Filed
 - 43,513

July 2009 - 2014

- Veterans Assisted
 - 25,083
- Claims Filed
 - 74,166

July 2014 – July 2018 Projection

- Veterans Assisted
 - 56,185
- Claims Filed
 - 104,574

Integrated Programs and Services

- **Human Resources/U.S. Vets** – help vets apply for jobs, career development opportunities
- **Library** – *Veterans Resource Center* – helps with *resume writing and computer tutorial*
- **Child Support Services** – visitation, custody, payments
- **Mental Health** – intervention/prevention services; housing
- **Sheriff** – jail inmate claims assistance
- **Housing Authority** – Section 8 voucher applications
- **Military Women in Need** – temporary housing and emergency support
- **Legal** – help with pro bono services
- **Department of Veterans Affairs** - Homeless Medical Clinic, enrollments in health care

Bob Hope Patriotic Hall

Facility Background

- Built in 1925
- Renovated in 2013
- Gold LEED Certified
 - Leadership in Energy and Environmental Design
- 10 Floors + Basement
- 85,276 Sq. Ft. of Space
 - Office Space, Auditorium, Basketball Court, Kitchen and Training Rooms
- 27 Restrooms

Facility Occupancy

- Department of Military and Veterans Affairs
- Department of Mental Health
- 17 Non-Profit Veteran Services Organizations
 - American Legion, Police Post 381
 - American Legion Post 8
 - American Legion, Los Angeles County Council
 - American Legion, District 17
 - California Department of Veterans Affairs
 - Disabled American Veterans
 - Grand Army of the Republic/Friends of Patriotic Hall
 - Filipino Veteran Foundation
 - Foundation for Homeless Heroes
 - Military Women In Need
 - Native American Veterans' Association
 - Tuskegee Airmen
 - United States Veterans Initiative
 - Veteran Administration
 - Vietnam Veterans of American
 - US 8240 Army Veterans Association
 - US Veterans Foundation

Veterans and Guests

- Calendar Year 2014
 - Hosted Over 600
 - Special Events
 - Meetings
 - Trainings/Workshops
 - Ceremonies
 - Job/Housing Fairs
 - Estimated Annual Foot traffic of 42,000





ADA Accommodations



- Parking Lot
 - 68 Parking Space
 - 5 ADA Accessible
- Walkways
 - Tactical Paving Tiles
- Side Entrance Ramp
 - Hand-railing
- Auditorium
 - ADA Lift for ease access to stage area
 - Designated areas for wheelchairs
- Restrooms
 - 27 Total and 4 Showers
 - 18 ADA Accessible
 - Panic Emergency Buttons
- Signage
 - Braille
- Kiosk
 - Wheelchair Accessible
- Visitor's Countertops
 - Wheelchair Accessible
- Fire Alarm System
 - Strobe Lights
 - Audible System
- Common Areas
 - Transitional thresholds from room to room
- Drinking Fountains
 - Wheelchair Accessible



Main Entrance
Wheelchair Accessible Ramp

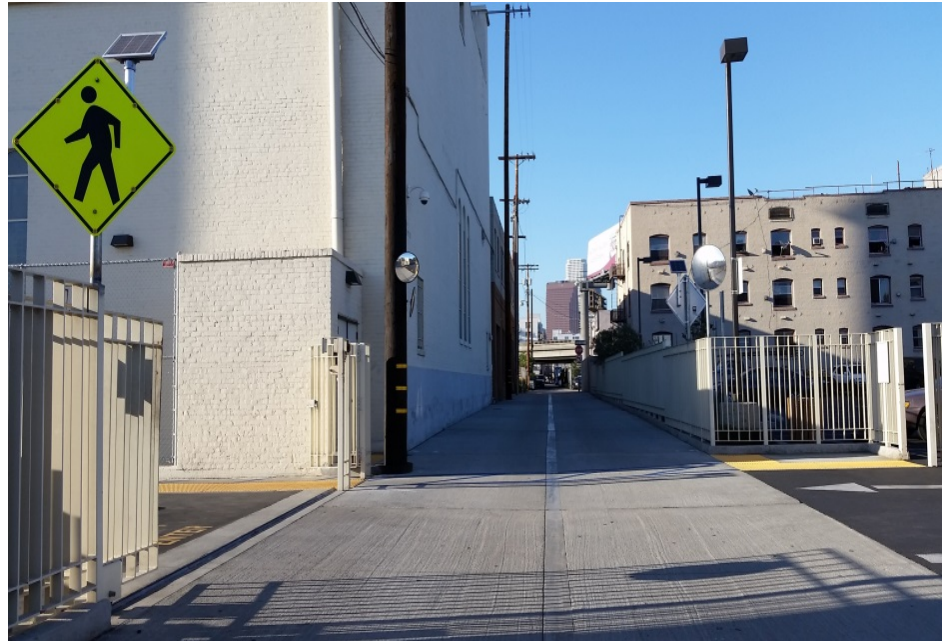


Parking Accessibility





Walkway Entrance
Tactical Paving Tiles



Lebanon Street – Pedestrian X-Ing Signs



Auditorium



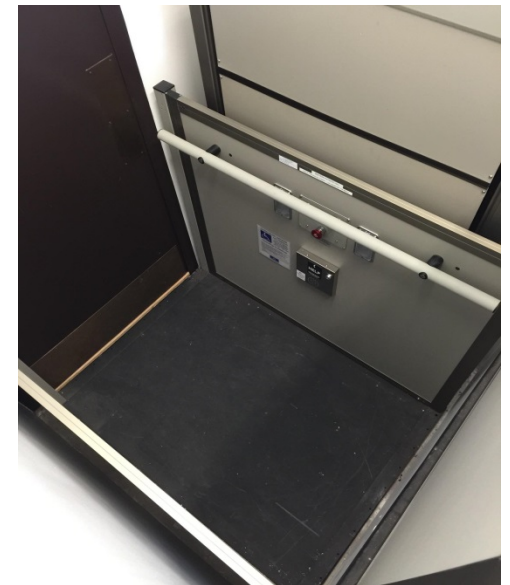
Seating Area - Wheelchair Accessible

Auxiliary Aids – Hearing Impaired





Wheelchair
Elevator Lift
Stage Access





Elevator Cabs

- Wheelchair Accessible
- Braille Buttons



Drinking Fountains – Wheelchair Accessible

Fire Emergency Alert System Audio and Visual





- Wheelchair Accessibility - 60% of Restrooms



- Emergency Buttons – 100% of Restrooms



- Braille Signage – Throughout the Facility



Visitors

- ADA Accessible Kiosk

- ADA Accessible Check-In Counter



Next Steps

- Installing Speedbumps on Lebanon Street
- Automatic Door Opener
- ADA 501 Website Compliance
- Display Monitors
- ADA Accommodation Language on all flyers
- TTY Line
- Modify existing Emergency Evacuation Plan

DISABILITY RIGHTS
ARE CIVIL RIGHTS

Other Accommodations

- Installed baby changing stations in four (4) of our restrooms – 3 (F)/1 (M)
- Identified a Lactation Room
- Service Animals are Welcome





Presented by: Jaime Gomez-Beltran, Building Manager and
Maggie Sanchez, Administrative Intern
Wednesday, August 19, 2015