

Youth CES: The Pilot & Partnerships with DMH



DMH Housing Institute
June 15, 2016

Presenters

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Overview

- Youth CES Basics
- Roles
- The Pilot in Hollywood
- What's Next
- Q&A

Workshop Goals

- Increase knowledge of Youth CES:
- Gain understanding of roles and partnerships with DMH

Youth CES: The Basics

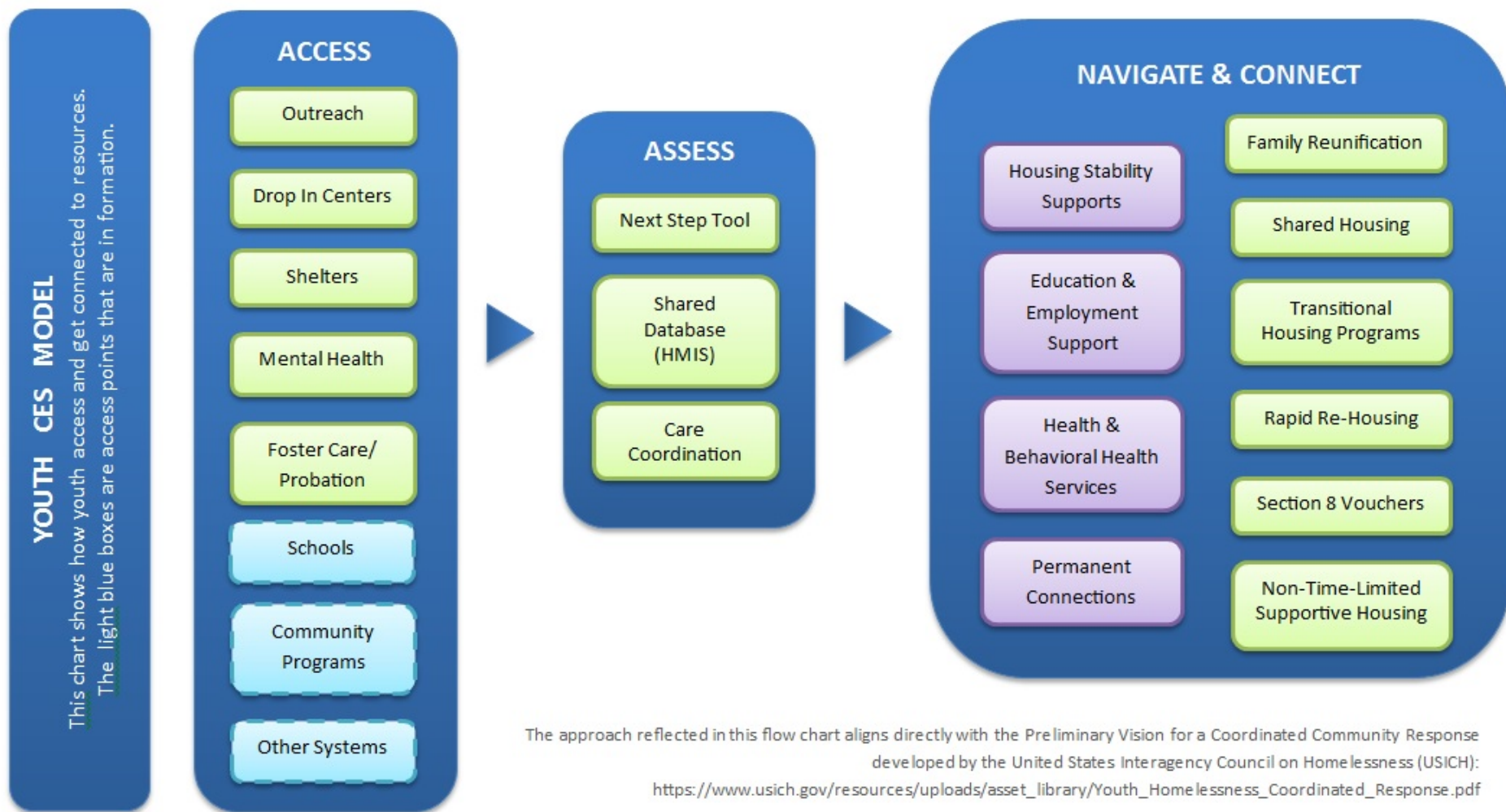
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CES: The Essentials

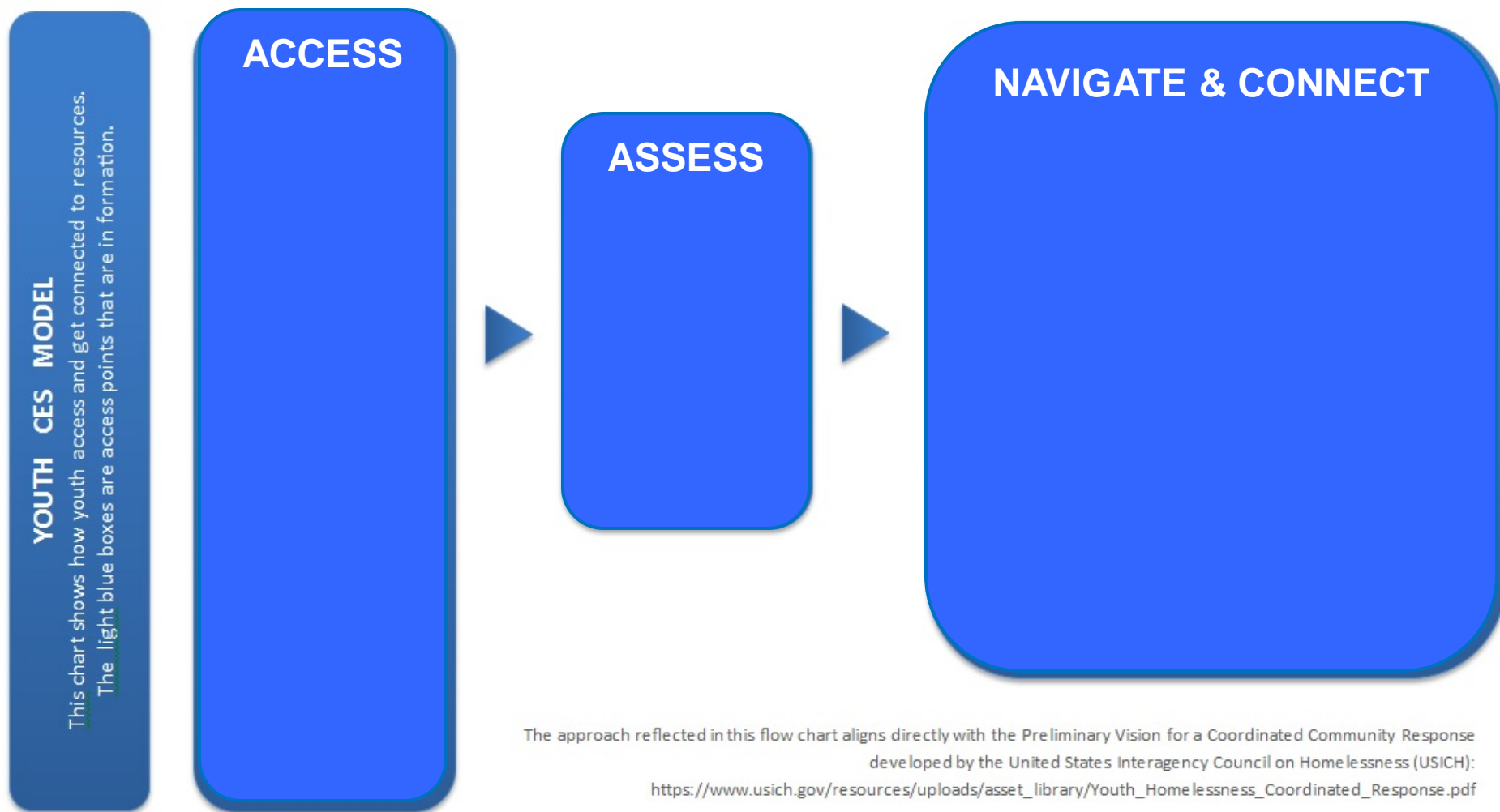
- ✓ **Access:** no wrong door to the system
- ✓ **Assess:** common triage tool
- ✓ **Information Sharing:** common database and case conferencing
- ✓ **Navigate:** to housing
- ✓ **Connect:** match to housing and resources



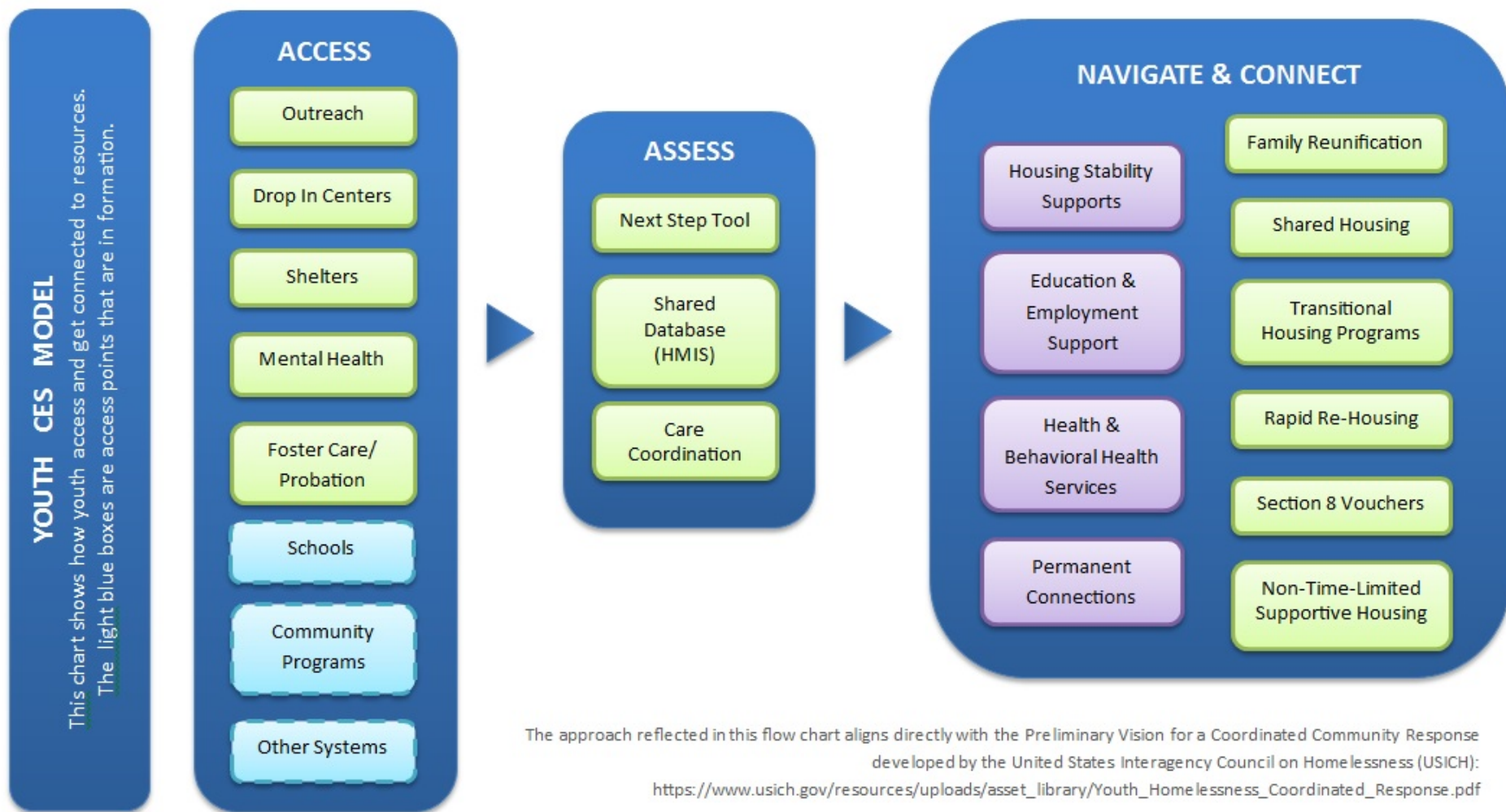
Youth CES: System Flow



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Youth CES: System Flow



Assess: Next Step Tool for Homeless Youth (NST)

- Immediate Safety
- Eligibility for DCFS resources
- History of Housing & Homelessness
- Socialization & Daily Functions
- Risks
- Residency & Preferences
- Housing History
- Income
- Health Insurance

Youth CES Screening: Next Step Tool

ADMINISTRATION

Program Name: _____ Program Entry Date: ____/____/____ Consent: **System**
 Interviewer's Name: _____ Organization: _____
 Email: _____ Phone: _____
 Date and Time Screening Was Conducted: Date: ____/____/____ Time: ____:____ AM/PM

A. Immediate Safety Assessment

Instructions for surveyor (DO NOT READ ALOUD): Due to the confidential nature of the following questions, we ask that you secure a private space where the **respondent is unaccompanied**. Regardless of the outcome, please remain neutral in your response and reserve judgement and unsolicited advice.

Question	Answer (Check One)		Comment
1. Are you seeking services today because you are concerned about your immediate safety related to abuse?	<input type="checkbox"/> Yes	<input type="checkbox"/> Client Doesn't Know	
	<input type="checkbox"/> No	<input type="checkbox"/> Client Refused	
2. If you experienced domestic or intimate partner violence, was this within the past month?	<input type="checkbox"/> Yes	<input type="checkbox"/> Client Doesn't Know	
	<input type="checkbox"/> No	<input type="checkbox"/> Client Refused	
3. Are you currently fleeing because you are in danger?	<input type="checkbox"/> Yes	<input type="checkbox"/> Client Doesn't Know	
	<input type="checkbox"/> No	<input type="checkbox"/> Client Refused	

If question # 1 is answered with "No", skip questions 2 and 3 and proceed to Section B.

If question # 2 and #3 were both answered as "Yes", then refer the client to the LA County Domestic Violence Hotline: 1-800-978-3600

B. Basic Information

First Name: _____ Last Name: _____

Date of Birth:	Social Security Number:	Consent to Participate?	Residency Status:
____/____/____	____-____-____	<input type="checkbox"/> Yes <input type="checkbox"/> Refused	<input type="checkbox"/> Citizen <input type="checkbox"/> Permanent Legal Resident <input type="checkbox"/> Asylee, Refugee, or other Eligible Immigrant <input type="checkbox"/> Ineligible Immigrant <input type="checkbox"/> Client Doesn't Know <input type="checkbox"/> Client Refused
<input type="checkbox"/> Full DOB reported <input type="checkbox"/> Approximate or partial DOB reported <input type="checkbox"/> Client Doesn't Know <input type="checkbox"/> Client Refused <input type="checkbox"/> Data not Collected	<input type="checkbox"/> Full SSN reported <input type="checkbox"/> Approximate or partial SSN reported <input type="checkbox"/> Client Doesn't Know <input type="checkbox"/> Client Refused <input type="checkbox"/> Data not Collected		

Youth Choice

- Youth may accept or refuse the housing resource offered to them with no penalty.

G. Youth Choice



30. There are different types of housing that exist in the community. What would you say would be the top three, in no particular order, that may work for you?

a) Shared housing w/a shared room	<input type="checkbox"/> Yes
b) Shared housing w/separate rooms	<input type="checkbox"/> Yes
c) Housing up to 2 years w/support services	<input type="checkbox"/> Yes
d) Long-term housing w/support services	<input type="checkbox"/> Yes
e) Moving with family	<input type="checkbox"/> Yes
f) Moving with friends, not in a program	<input type="checkbox"/> Yes
g) Program with substance use treatment supports	<input type="checkbox"/> Yes
h) Program with mental health services	<input type="checkbox"/> Yes
i) Apartment in the community	<input type="checkbox"/> Yes
j) Apartment in a building with on-site services	<input type="checkbox"/> Yes
k) Other. Please explain:	

NST Scores & Housing Recommendations

H. Scoring Summary

Domain	Subtotal	Results	
B. Basic Information	11	Score:	Recommendation:
D. History of Housing & Homelessness	12	0 - 3	Diversion and support services
E. Risks	14	4 - 7	Short-term housing with support services
F. Socialization & Daily Functions	15		
G. Wellness	15	8 +	Long-term housing with support services
Grand Total:	117		

Care Coordination Meetings

- Regular Meetings with Screening and Housing Partners
- Single Adult CES Matcher brings vacancies from Single Adult System for which youth are eligible
- Discussion of Next Step Tool (NST) Scores
- Identification of Young People with special vulnerabilities
- Discussion of Housing Vacancies and Supportive Services needed
- Connection of Young People to Housing and Supportive Services

Roles

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Youth CES Coordinator

- Responsible for coordination of Youth CES implementation in the SPA
- Facilitate Care Coordination Meetings
- Deliver and Train Staff on Next Step Tool
- Monitor Implementation
- Help agencies navigate system issues
- Participate in CoC meetings
- Build relationships with community partners to participate in CES and/or to expand service relationships

Peer Navigator

- Support Young People and Agencies throughout the Youth CES Process
- Participates in Care Coordination Meetings
- Trained to Deliver the NST and HMIS 509
- Co-lead Youth Community Advisory Board (YCAB)

Screening Tool Delivery

- Case managers in drop-in centers and shelters
- Responses entered into HMIS
- Trained on both Next Step Tool delivery and HMIS 509
- Participate in Care Coordination Meetings
- Responsible for following-up with youth matched to a housing resource

Housing Providers

- Participate in Care Coordination Meetings
- Goal: Enter housing vacancies into HMIS
 - Currently: Housing vacancies are reported to the Youth CES Coordinator as they become available, as well as in advance of the Care Coordination meeting.
- Work with Case Managers of youth matched to their housing to ensure a warm handoff.

DMH

- TAY Housing Specialist participates in Care Coordination Meetings
- Trained in NST delivery and HMIS 509
- Help with linking youth to mental health services
- Assist with eligibility questions
- Follow-up with youth as needed
- DMH TAY Division Leadership are Policy Team members

DCFS & Probation

- Confirm eligibility for Independent Living Programs (ILP) and other resources.
- Participate in Care Coordination Meetings as needed.
- Policy Team members

LAHSA

- All Things HMIS – Pilot started with HMIS in place
- Navigate and facilitate collaboration with County Systems, including: LAC Probation, DCFS, DMH, Regional Centers, employment and educational systems
- Engagement of LAHSA Emergency Response Teams
- Assist in monitoring and problem solving
- Operations Manual and Materials

The Pilot in Hollywood

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Grant Deliverables

- Hire one full-time Youth CES Coordinator and one full-time Peer Navigator
- Assess **500** youth using the Next Step Tool
- Match **100** youth to housing and/or support services using the Youth CES processes and protocols
- Select an independent evaluator
- Identify at least two other communities to implement Youth CES



Participating Agencies & Partners



Roles

Agency	Screening Tool Delivery (Drop-in Centers & Shelter Operators)	Matchers	Care Coordination Meetings	Housing Providers (TH, RRH, PSH)	Other Supports
Blessed Sacrament		X	X		
Children's Hospital Los Angeles - Youth CES Coordinator o Matcher for short-term housing - Peer Navigator	X	X	X		
Covenant House	X		X	X	
LA County Dept. of Children & Families					X
LA County Dept. of Mental Health			X	X	X
LA LGBT Center – Youth Center on Highland	X		X	X	
LAHSA Emergency Response Team			X		X
Los Angeles Youth Network	X		X	X	
My Friend's Place	X		X		
Salvation Army			X	X	
Step Up On Second			X	X	

Data Snapshot

- **357** Youth screened
- **192** Potentially Chronically Homeless
- **23** Youth currently linked to a housing resource
- **61** Youth housed

As of 6/3/2016

What's Next?

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Expand Youth CES

- CES RFP currently open
- Addressing technical assistance and capacity building needs
 - Learning Communities
 - United Way Coaching
 - Ongoing technical assistance
- Regular points for looking at the data and tweaking the system appropriately
- Strengthen and increase linkages to other mainstream systems and resources

Increase Resources in Youth CES

Agency	Screening Tool Delivery	Matchers	Care Coordination Meetings	Housing Providers (TH, RRH, PSH)	Other Supports	Crisis Housing	Housing Navigation
Youth CES Coordinator	X	X	X				
Single Adult CES SPA Matcher		X	X		X		
Drop in Centers	X	X	X				X
Shelters, Crisis, Bridge Housing	X	X	X			X	X
Housing Providers	?		X	X			X
DMH	X		X	X		?	X
DCFS & Probation	?		X	X		?	?
Outreach	?		?		X		?
Schools	?				X		?
Other Mainstream Systems	?			X	X	?	?
Other Community Organizations	?		?				?

Expand DMH Partnerships

- **Current Participation**
 - Housing Specialist trained in delivering NST and HMIS data entry
 - Participate in Care Coordination Meetings and Policy Team
 - Co-located staff in drop-in centers
- **Recommended Participation**
 - Increase staff capacity to deliver NST and HMIS data entry
 - Invite FSP and FCCS programs to Care Coordination Meetings
 - Other ideas?

Questions?

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Thank you!

- Please direct questions to youth@lahsa.org