Mental Health Services Act (MHSA) Annual Update Fiscal Year 2016-17 Summary

Debbie Innes-Gomberg, Ph.D. March 16, 2016





WELLNESS • RECOVERY • RESILIENCE

Purpose and Facts

- The Mental Health Services Act stipulates that counties shall prepare and submit an MHSA Three-Year Program and Expenditure Plan with Annual Updates
- The Plan requires a 30 day public comment period and a public hearing
- Mental Health Director and County Auditor Controller
 Certification as to compliance with laws and regulations
- The plan must be approved by the Mental Health Commission and adopted by the Board of Supervisors
- Information and data presented is from the prior Fiscal Year 2014-15

Content of Annual Update

- Executive Summary
- Community Services and Supports (CSS) plan programs
 - Unique clients served
 - Cost
 - Average cost per client
 - Program outcomes
 - Any significant changes for Fiscal Year 2016-17
- Prevention and Early Intervention (PEI) programs
 - Unique clients served, countywide and by service area
 - Primary language and ethnicity, countywide and by service area
 - Average cost per practice
 - Outcomes per practice
- Innovation
- WET
- Capital Facilities and Technological Needs
- Budget

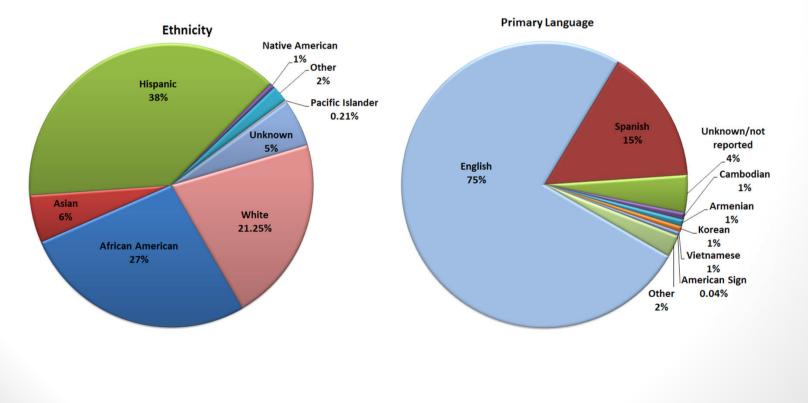
Key Dates

March 16, 2016	Presentation of the Annual Update to the	
	System Leadership Team (SLT)	
	Public posting for 30 days	
April 20, 2016	Review with SLT of any significant public	
	comments	
	Public Hearing convened by the Mental	
	Health Commission	
May 26, 2016	Mental Health Commission deliberation on	
	approval of the Annual Update	



Community Services and Supports (CSS) Plan

- Unique clients receiving a direct mental health service: 102,088
 - 32,705 were new clients with no previous CSS outpatient mental health services



CSS Services by Service Area

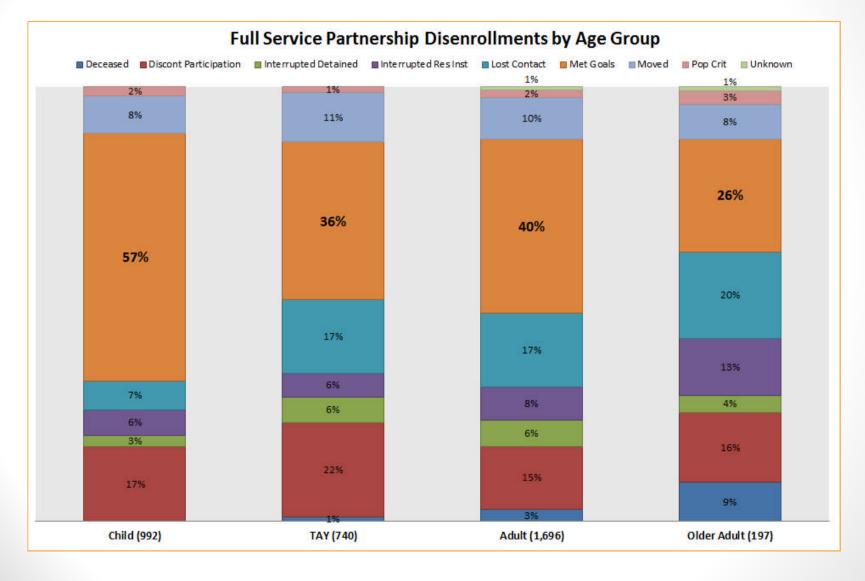
Service Area	Unique Clients Served	New Clients Served
1	6,517	2,841
2	16,300	5,726
3	8,903	3,358
4	25,234	10,899
5	6,069	1,968
6	19,742	8,438
7	7,148	2,252
8	18,609	6,475

Full Service Partnership (FSP)

Age Group	Unique Clients Served	Average Cost/Client*	Slots Allocated
Child	2,258	\$13,697	1,771
Child Wraparound	781	\$12,102	523
TAY	1,772	\$11,249	1,300
TAY Wraparound	123	\$8,883	226
Adult	5,103	\$10,857	4,485
Older Adult	896	\$8,446	709

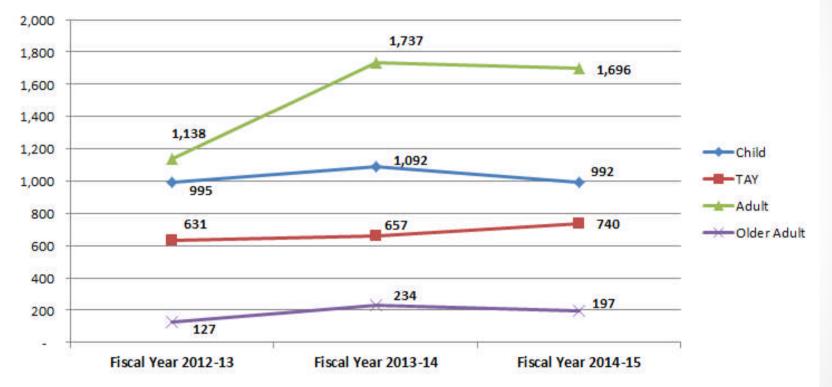
*Cost is based on Mode 15 services, not inclusive of community outreach services or client supportive services expenditures.

FSP Disenrollment



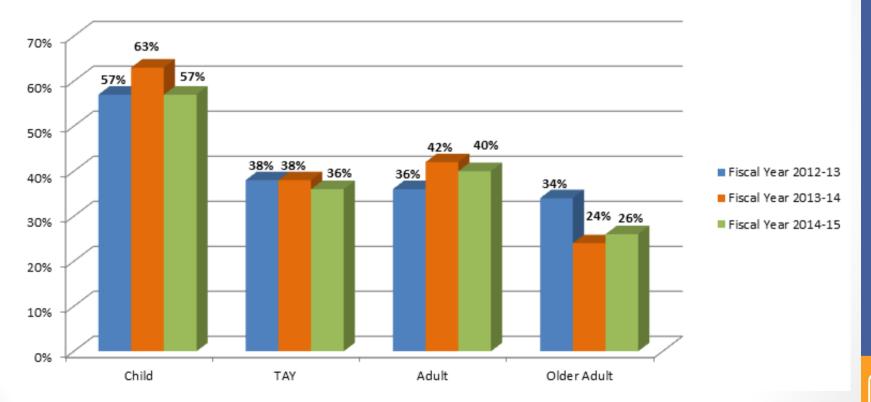
FSP Disenrollment

FSP Disenrollments Across Fiscal Years

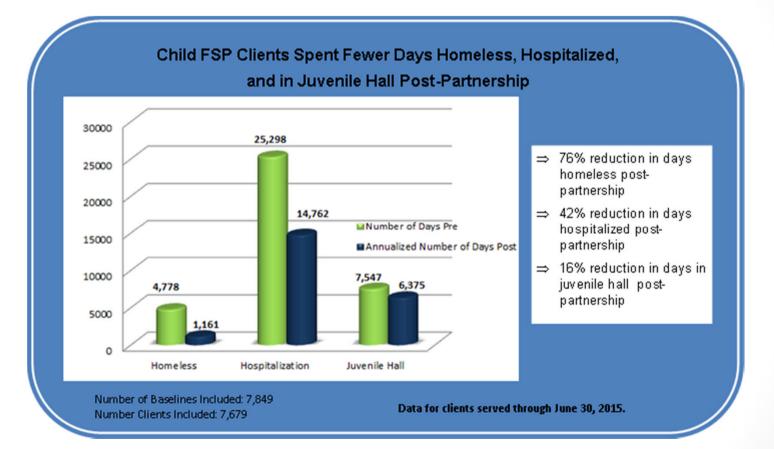


FSP Disenrollment

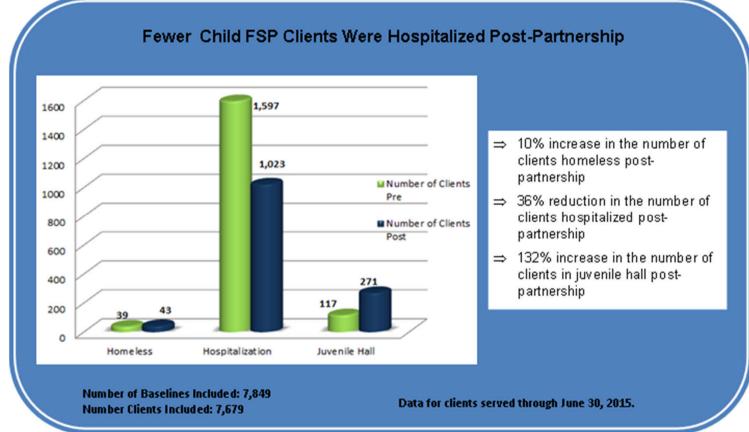
Percentage of FSP Disenrollments with Met Goals by Age Group



FSP Living Arrangement Outcomes-Child



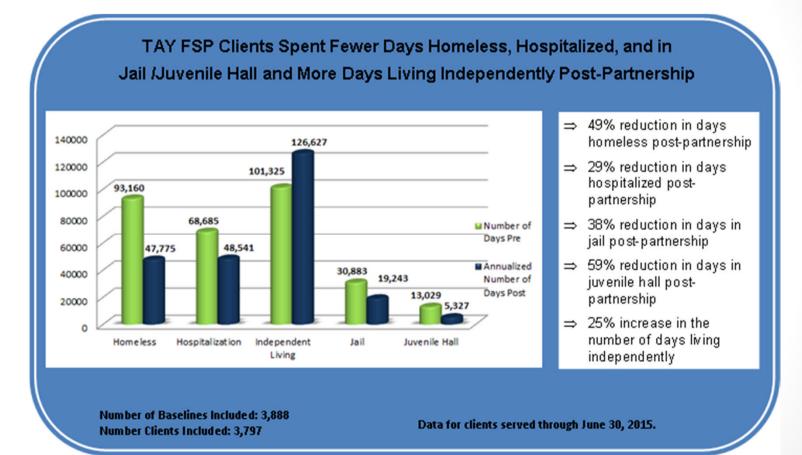
FSP Living Arrangement Outcomes-Child



* Outcomes report a 10% increase in the number of clients homeless post-partnership. Data indicates 39 child FSP clients (approximately 0.51% of the child baselines included) reported being homeless 365 days prior to partnership and 43 child FSP clients (approximately 0.56% of the child baselines included) after partnership was established.

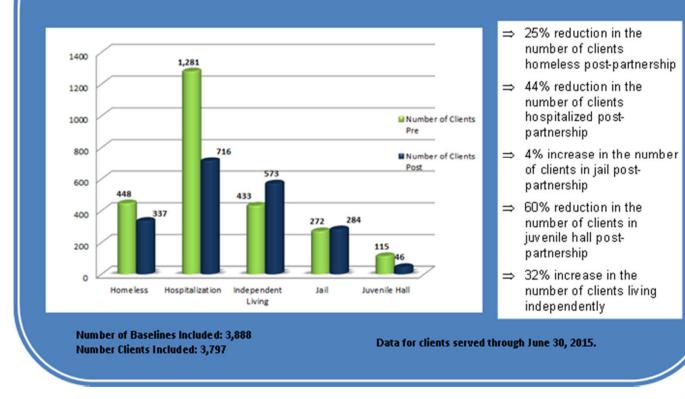
** Outcomes report a 132% increase in the number of clients in juvenile hall post-partnership. Data indicates 117 child FSP clients (approximately 2% of the child baselines included) reported being in juvenile hall 365 days prior to partnership and 271 child FSP clients (approximately 4% of the child baselines included) after partnership was established.

FSP Living Arrangement Outcomes-TAY



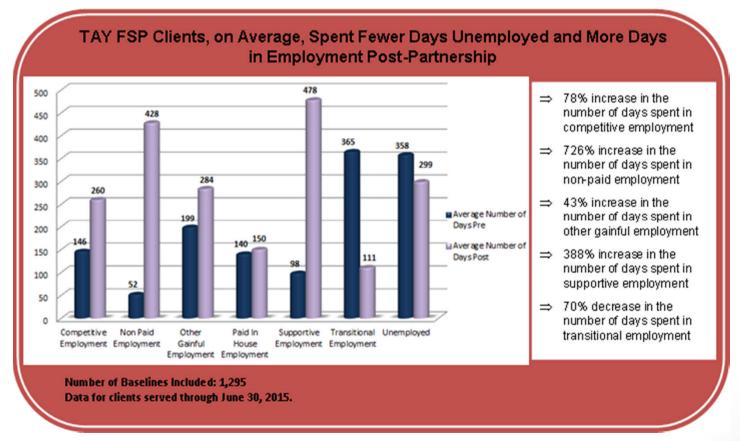
FSP Living Arrangement Outcomes-TAY

Fewer TAY FSP Clients Were Homeless, Hospitalized and in Juvenile Hall and More Clients Lived Independently Post-Partnership



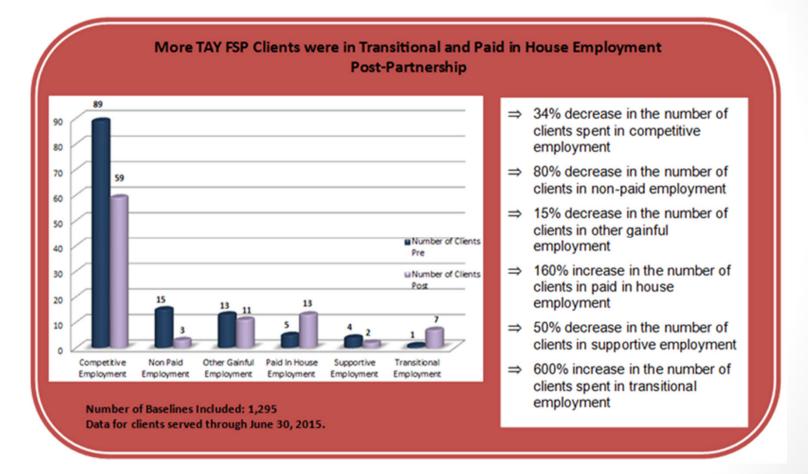
* Outcomes report a 4% increase in the number of clients incarcerated post-partnership. Data indicates 272 TAY FSP clients (approximately 7% of the TAY baselines included) reported being in jail 365 days prior to partnership and 284 TAY FSP clients (approximately 7% of the TAY baselines included) after partnership was established.

FSP Employment Outcomes-TAY



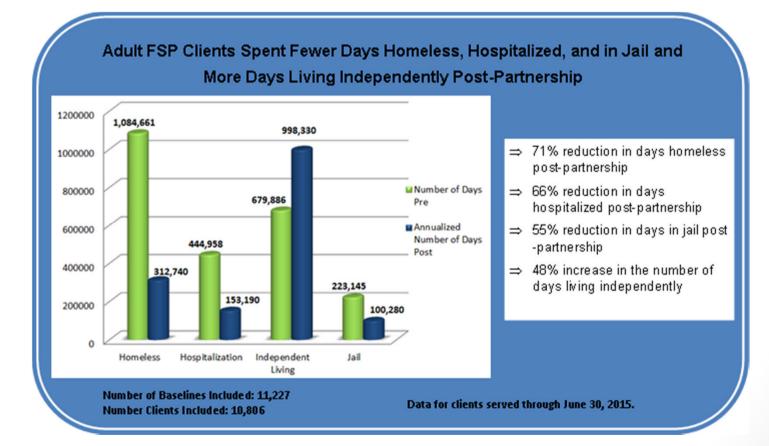
Clients can participate in more than one employment category at a time.

FSP Employment Outcomes-TAY

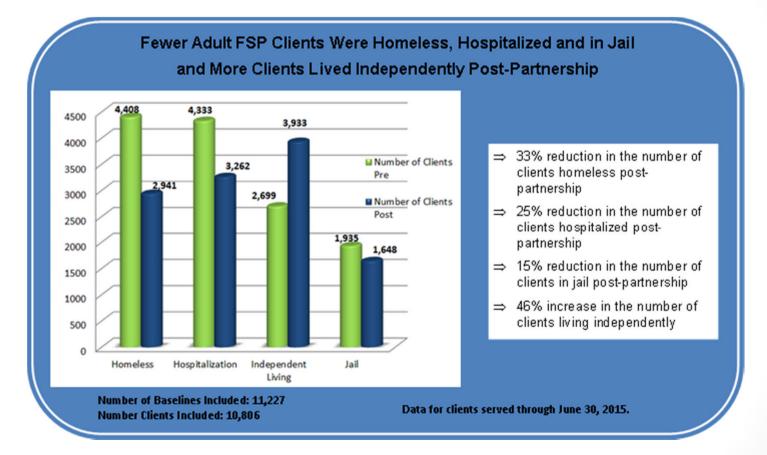


Clients can participate in more than one employment category at a time.

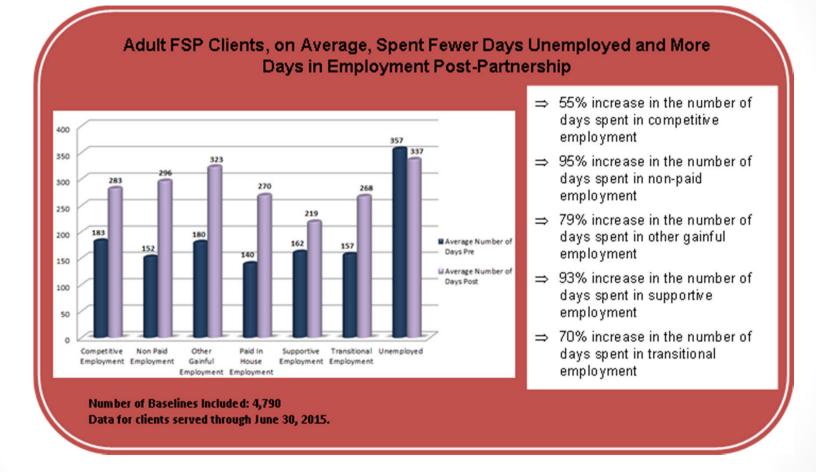
FSP Living Arrangement Outcomes-Adult



FSP Living Arrangement Outcomes-Adult

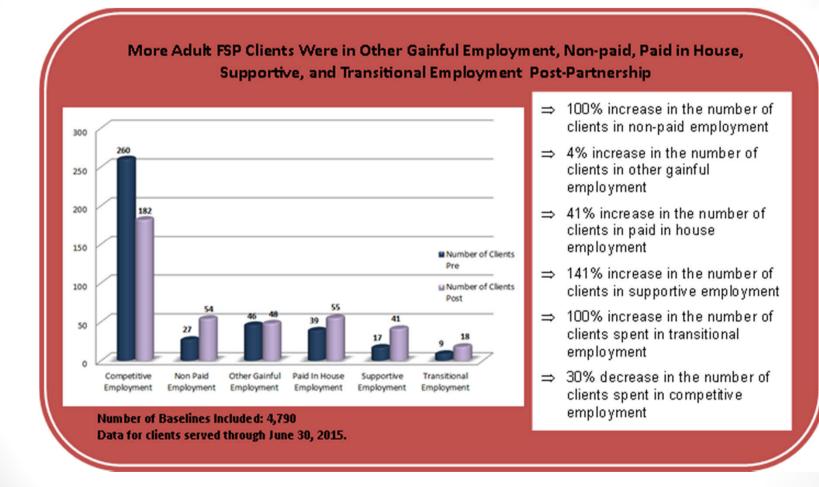


FSP Employment Outcomes - Adult



Clients can participate in more than one employment category at a time.

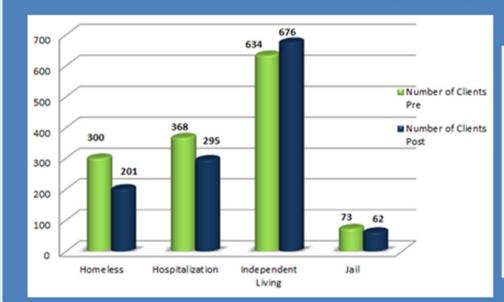
FSP Employment Outcomes - Adult



Clients can participate in more than one employment category at a time.

FSP Living Arrangement Outcomes-Older Adult

Fewer Older Adult FSP Clients Were Homeless, Hospitalized and in Jail and More Clients Lived Independently Post-Partnership



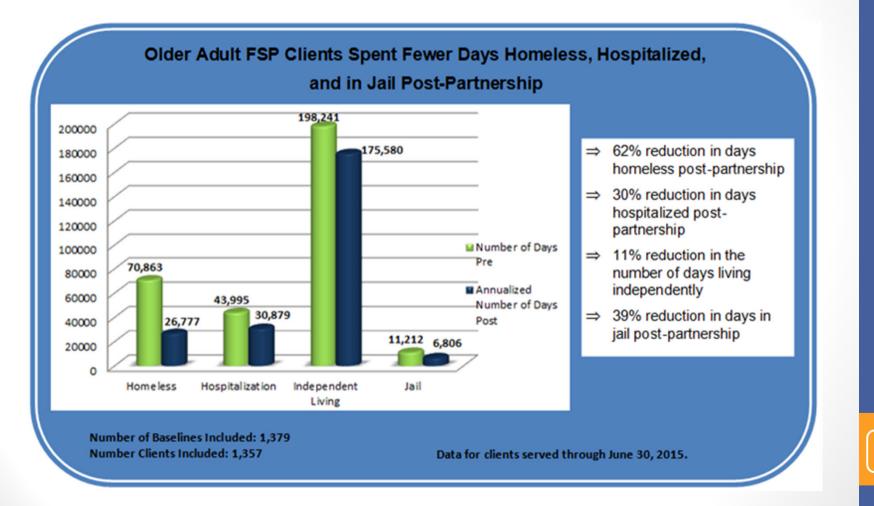
Number of Baselines Included: 1,379 Number Clients Included: 1,357

Data for clients served through June 30, 2015.

⇒ 33% reduction in the number of clients homeless postpartnership

- ⇒ 20% reduction in the number of clients hospitalized postpartnership
- ⇒ 15% reduction in the number of clients in jail post-partnership
- ⇒ 7% increase in the number of clients living independently

FSP Living Arrangement Outcomes-Older Adult



Field Capable Clinical Services

Age Group	Unique Clients Served	Average Cost/Client
Child	9,135	\$5,488
TAY	2,766	\$4,683
Adult	8,504	\$4,665
Older Adult	2,581	\$5,560

Wellness & Client Run Centers

- 54,521 unique clients served (direct mental health service)
- 85,843 client contacts (as reported through peer services, Mode 45)

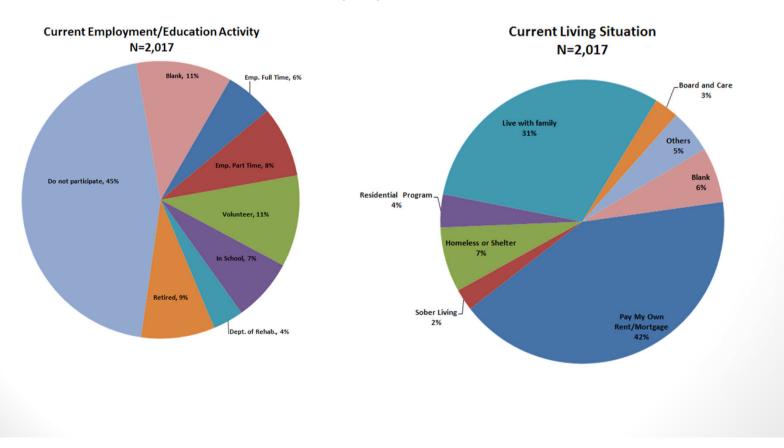
Proposal*	Status	Implementation Date
Adjunct services for clients in Wellness Centers	Providers have been providing services.	2014
The addition of Peer Staff to Wellness Centers	Contracts have been amended. Directly operated clinics have started hiring.	Contractors: February 2015 Directly Operated: November 2015
Expand Client Run Centers	Client run centers will be added to Service Areas I and III. Developing solicitation.	June 2016 (estimated)
Supported Employment in Wellness Centers	Rio Hondo Mental Health Center and San Fernando Mental Health Center will participate in a pilot project implementing a supported employment model.	December 2016 (estimated)
Housing Specialists in Wellness Centers	In the process of developing a housing specialist training.	Contractors: July 2015 Directly Operated: December 2015
Pilot Employment Program	A Request for Statement of Qualifications has been released.	July 2016 (estimated)

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*Proposals approved and presented in the MHSA Three Year Program & Expenditure Plan, Fiscal Years 2014-15 through 2016-17.

Wellness & Client Run Centers

- 69 Housing retention specialist positions added
- Supported Employment Individual Placement and Support modules added at 2 county operated Wellness Centers



IMD Step-Down Facilities

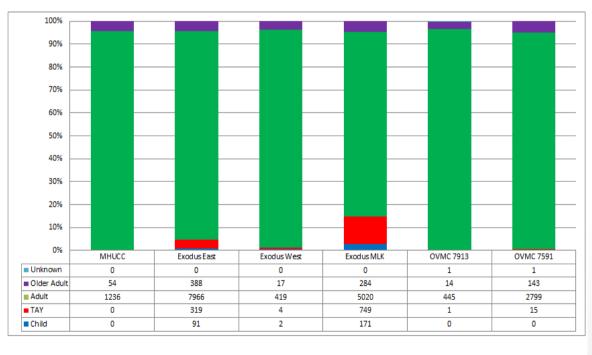
• Fiscal Year 2014-15 expanded program by 82 beds

- Total beds: 545
- Client contacts: 998

Alternative Crisis Services: Urgent Care Centers (UCCs)

- 26,338 clients served in Fiscal Year 2014-15
- New UCC opened on the campus of Martin Luther King Community Hospital

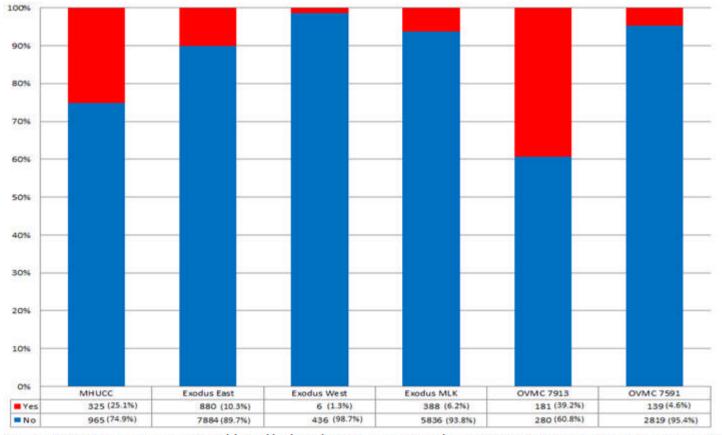
New Admissions at UCCs by Age Category 7/1/15 – 1/31/16



Note that OVMC has two components: The Crisis Stabilization Unit (7913) and the Outpatient UCC (7591). Data from the CSU are from Sept. 21, 2015 through January 31, 2016 only.

Alternative Crisis Services: UCCs

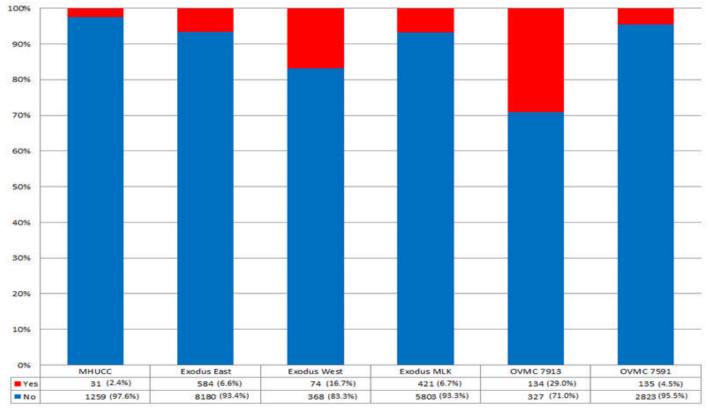
New Admissions at UCCs Who Were Homeless upon Admission 7/1/15 – 1/31/16



Note that OVMC has two components: The Crisis Stabilization Unit (7913) and the Outpatient UCC (7951). Data from the CSU are from Sept. 21, 2015 through January 31, 2016 only.

Alternative Crisis Services: UCCs

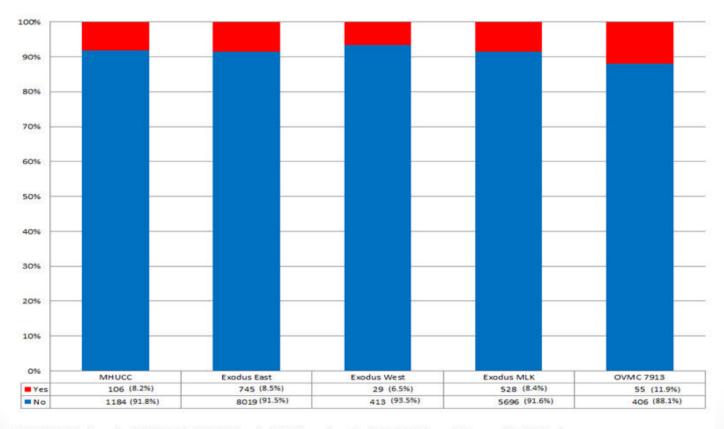
Percent of Those with an Assessment at a Psychiatric Emergency Room within 30 Days of a UCC Assessment 7/1/15 – 1/31/16



Note that OVMC has two components: The Crisis Stabilization Unit (7913) and the Outpatient UCC (7951). Data from the CSU are from Sept. 21, 2015 through January 31, 2016 only.

Alternative Crisis Services: UCCs

Percent of Those Who Return to a UCC within 30 Days of a UCC Assessment 7/1/15 – 1/31/16



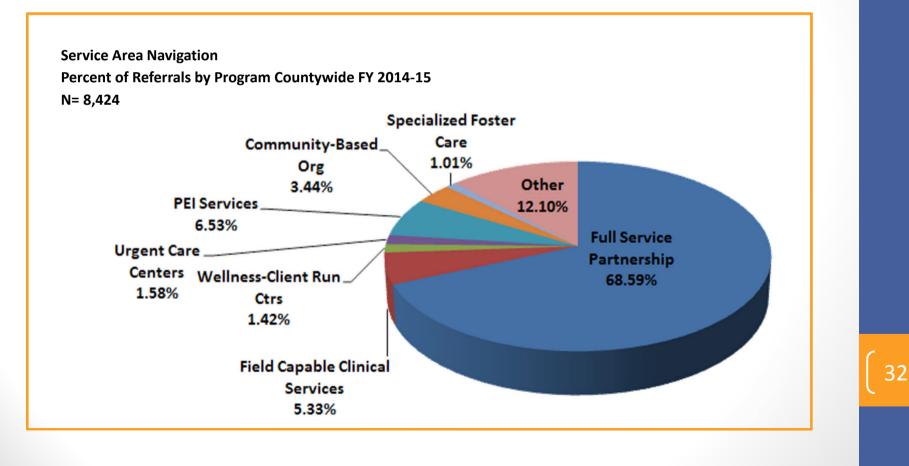
Note that data from the OVMC Crisis Stabilization Unit (CSU) are from Sept. 21, 2015 through January 31, 2016 only.

Housing Services

- Housing specialists provided housing placement services to 1,555 adult clients and 847 transition age youth clients
- The MHSA Housing program funded 4 housing projects that opened during FY 2014-15, for a total of 167 units
- Women's Shelter of Long Beach opened serving men, women and transgender victims of domestic violence

Linkage Services

- Jail Linkage: 27,441 contacts
- Service Area Navigation: 17,565 contacts



Systems Development Supports

- Family Support Services (Child work plan)
 - Client contacts: 294
 - Enhanced Respite Care Pilot
 - 8 child FSP providers participated
 - 82 child FSP partners received respite care services
 - Parents/caregivers reported respite services allowed them more time to focus on personal needs and more than half reported significant stress reduction
- Service Extenders (Older Adult work plan)
 - 30 older adults received stipends
 - 2 have successfully sought employment in system

Systems Development Supports

TAY Probation Camp Services

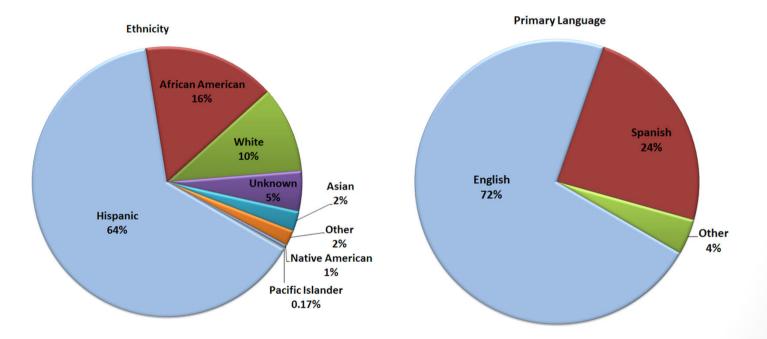
- 6 camps have an array of mental health services including:
 - Aggression Replacement Treatment
 - Adapted Dialectical Behavior Therapy
 - Seeking Safety
- Multi-Disciplinary Team (MDT) meeting 45 days prior to release focused on aftercare plan

Planning, Outreach and Engagement

- Client contacts: 14,312
- Underserved Cultural Communities (UsCC) Projects
- Homeless outreach
- Crossover Youth Multi-Disciplinary Team (WIC 241.1)

Prevention & Early Intervention (PEI)

- Unique clients served: 55,094
 - 28,613 were new clients with no previous MHSA service

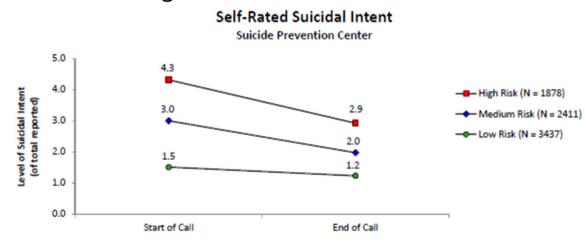


PEI-Early Intervention Practices

- Symptom improvement exceeded 40% after completion of an evidencebased, promising or community-defined evidence practice for several practices including:
 - Trauma:
 - Alternatives for Families Cognitive Behavioral Therapy
 - Individual Cognitive Behavioral Therapy
 - Trauma Focused Cognitive Behavioral Therapy
 - Child Parent Psychotherapy
 - Severe Behaviors/Conduct Disorders:
 - Brief Strategic Family Therapy
 - Multisystemic Therapy
 - Depression: Depression Treatment Quality Improvement
 - Anxiety and Depression: Mental Health Integration Program
 - Parenting Difficulties:
 - Parent-Child Interaction Therapy
 - Triple P Positive Parenting Program
 - Managing and Adapting Practice

PEI-Suicide Prevention

- Suicide Prevention Center
 - Responded to 61,231 calls including 3,744 Spanish language calls
 - Responded to 4,898 chats
 - Responded to 102 texts
 - 37% of callers identified between the ages of 15-24
 - Self-rated suicidal intent reduced for those identified as low, medium and high risk

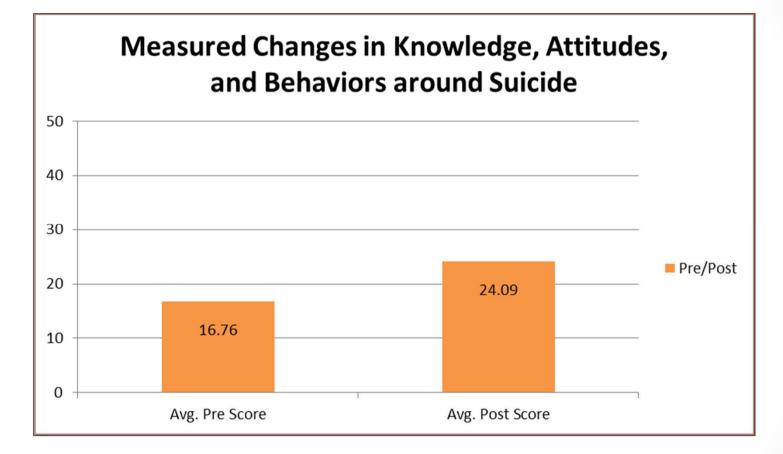


As reported in the Suicide Prevention Center Hotline – SPC Overall Monthly Report FY 2014-15

PEI - Suicide Prevention

- Latina Youth Program:
 - Outreach and education to 2,114 contacts
 - 214 open cases
- Partners in Suicide Teams:
 - Goal is to increase public awareness of suicide
 - 8 staff across 4 age groups
 - Participated in 193 suicide prevention events
 - Applied Suicide Intervention Skills Training (ASIST)
 - Question, Persuade, Refer (QPR)
 - Recognizing and Responding to Suicide Risk (RRSR)

PEI - Suicide Prevention



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Prevention & Early Intervention

Prevention program focus:

- Parenting
- Outreach and education for underserved TAY population at risk of juvenile justice involvement

Innovation 1

- Promoted data-driven decision making at the program and system level
 - Use of an evaluation rubric
 - Department was able to identify a threshold level of success within each model
 - Department was able to continue funding those providers through the Community Services and Supports Plan
- 3 successful Integrated Mobile Health Team (IMHT) providers continued through the development of a specialized FSP program
- 14 successful Integrated Clinic Model (ICM) and Community-Designed Integrated Service Management Model (ISM) providers continued through the development of a new work plan entitled Integrated Care Program

Innovation 1-Peer Run Model

Peer Run Respite Care Homes (PRRCH):

- For mental health clients experiencing a crisis
- Safe and supportive living environment
- Short term (less than 30 days)
- Operated entirely by individuals with lived experience of mental illness

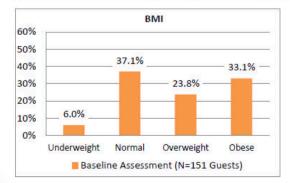
Innovation 1-Peer Run Model PRRCH

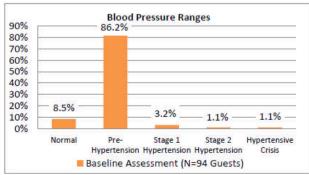
- Project Return: 310 Clients Served
- Guests were more likely to identify as White (43.9%), followed by African/African American (30.3%)
- Most prevalent linkages: Educational, living arrangement support, social skills self-help, community events

Project Return PRRCH IMR Subscale Scores				
Recovery Subscale (mean of items 1, 2, 4, 8, & 12)	2.81 (N=266)			
Management Subscale (mean of items 6, 7, 9, & 11)	3.31 (N=266)			
Substance Use Subscale (maximum of items 14 & 15)	1.69 (N=257)			
Overall IMR Score (mean of items 1-15)	2.76 (N=266)			

The average scores indicate that guests were less impacted by alcohol/drug use or further along in their substance use recovery when they enrolled in the program than with self-management and coping with their mental health and/or wellness.

> In general, most Project Return PRRCH guests had BMIs that were normal (37.1%) or obese (33.1%). The majority of guests at Project Return had prehypertension blood pressure (86.2%).



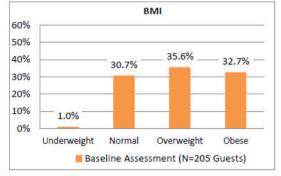


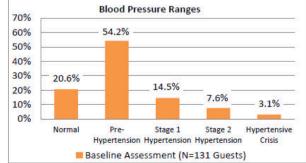
Innovation 1-Peer Run Model PRRCH

- SHARE!: 296 Clients Served
- Guests were most likely to identify as African/African American (32.4%) and White (27.7%)
- Most prevalent linkages: Social skills self-help, substance abuse self-help, emotional wellness

SHARE! PRRCH IMR Subscale Scores				
Recovery Subscale (mean of items 1, 2, 4, 8, & 12)	2.62 (N=255)			
Management Subscale (mean of items 6, 7, 9, & 11)	3.49 (N=255)			
Substance Use Subscale (maximum of items 14 & 15)	2.89 (N=255)			
Overall IMR Score (mean of items 1-15)	2.92 (N=255)			

The average scores indicate that SHARE! guests were experiencing more difficulty with self-management when they enrolled in the PRRCH program than with coping with their mental health and/or wellness and substance use.





In general, SHARE! PRRCH guests had BMI's fairly evenly distributed among normal, overweight and obese categories. The majority of guests at SHARE! had pre-hypertension blood pressure (54.2%)

Innovation 1-Peer Run Model

Peer Run Integrated Services Management Model (PRISM):

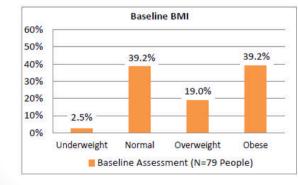
- A completely peer run alternative or supplement to public mental health services
- Empowers clients
 - To improve their lives
 - Increase and/or develop their skills
 - Improve their social support system
 - Lead productive lives
- Key services
 - Linkage
 - Peer Support
 - Housing Support (including providing rental subsidies)

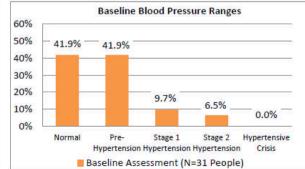
Innovation 1-Peer Run Model PRISM

- Project Return: 168 Clients Served
- Most participants at Project Return identified as White (34.5%) and African/African American (31.0%)
- Most prevalent linkages: Physical health-related, assistance with living arrangements, emotional self-help

Project Return PRISM IMR Subscale Scores at Baseline		
Recovery Subscale (mean of items 1, 2, 4, 8, & 12)	3.00 (N=144)	
Management Subscale (mean of items 6, 7, 9, & 11)	3.20 (N=144)	
Substance Use Subscale (maximum of items 14 & 15)	1.47 (N=128)	
Overall IMR Score (mean of items 1-15)	2.78 (N=144)	

The average scores indicate that participants were less impacted by alcohol/drug use or further along in their substance use recovery when they enrolled in the program than with self-management and coping with their mental health and/or wellness.





In general, most participants had BMIs that were normal (39.2%) or obese (39.2%). The majority of participants had normal or prehypertension blood pressure (83.8%).

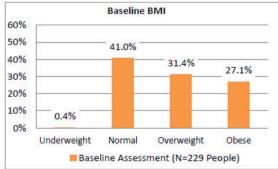
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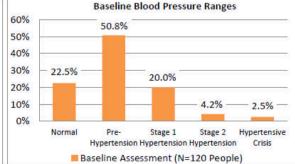
Innovation 1-Peer Run Model PRISM

- SHARE!: 364 Clients Served
- Most of the participants at SHARE! identified as African/African American (34.9%) and White (25.3%)
- Most prevalent linkages: Emotional self-help, referral to PRRCH, social skills self-help, money management, occupational

SHARE! PRISM IMR Subscale Scores at Baseline			
Recovery Subscale (mean of items 1, 2, 4, 8, & 12)	3.21 (N=278)		
Management Subscale (mean of items 6, 7, 9, & 11)	3.30 (N=276)		
Substance Use Subscale (maximum of items 14 & 15)	2.20 (N=261)		
Overall IMR Score (mean of items 1-15)	2.98 (N=277)		

The average scores indicate that SHARE! participants were experiencing more difficulty with self-management when they enrolled in the PRISM program than with coping with their mental health and/or wellness and substance use.





In general, most SHARE! PRISM participants had BMIs that were normal (41.0%), but the majority of participants were overweight or obese (58.5%). Half of participants had prehypertension blood pressure (50.8%).

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Innovation 1-Peer Run Model Measures

PRRCH Measures:

- Physical health indicators, including height, weight, and blood pressure
- Guest feedback survey- 55% completion rate for Project Return and 66% completion rate for SHARE!
- 3-6 month follow-up survey with 45 guests

PRISM Measures:

- Physical health indicators (BMI and BP), PROMIS Global Health, Creating Healthy Outcomes: Integrated Self-Assessment (CHOIS)
- Internalized Stigma
- Illness Management and Recovery Scale
- Linkages

Innovation 1-Peer Run Model Learning

Essential Trainings:

- Intentional Peer Support
- Peer Advocate Certification Training
- Wellness Recovery Action Plan (WRAP)Training

Peer Roles:

- Facilitating and providing social support
- Finding appropriate linkages and referrals for clients
- Helping clients improve their quality of life by reducing dependency on the system (finding employment, housing, health navigation)



Innovation 1-Peer Run Model Key Findings

PRRCH:

- Service utilization, including cost study, is in process
- Increased quality of life-physical, mental, social and/or spiritual
- Increased social support and coping skills

PRISM :

- 65% of linkages with housing resources and support were successful
- 75% of linkages with emotional self-help support and educational groups were successful
- Mental health and physical health change unable to be assessed due to low number of matched pairs
- Reductions in average number of days spent homeless but not statistically significant
- SHARE! Achieved a statistically significant reduction in emergency department utilization 12 months after the start of services
- High levels of satisfaction

Innovation 2

- Building Trauma Resilient Communities through Community Capacity Building:
 - Over 20 presentations completed
 - Solicitation completed and being reviewed by DMH→ County Counsel & CEO
 - Anticipated release- May 2016
 - Implementation anticipated October 2016
 - Evaluation RFS to be submitted for DMH review by March 25, 2016

Workforce Education and Training

- Health Navigators Skills Development Program: 33 trained, 100% represent UREP while 54% spoke a threshold language.
- Interpreter Training: 94 (duplicated) participated in the basic 3 day and advanced trainings
- Intensive Mental Health Recovery Specialist: 70 participants completed training to qualify as; 81% represent UREP and 54% spoke a threshold language
- Stipend Program Awards: 52 MFT, 52 MSW, and 4 Nurse
 Practitioner students and 73% spoke a threshold language
- Peer Advocates Training: 18 individuals, 89% represented individuals from un- or under- served populations, 28% spoke a threshold language, and 39% have secured employment in the public mental health system

Estimated MHSA Annual Allocation By Fiscal Year

Fiscal Year	CSS	PEI	INN	Total
2014-15	\$366.2	\$91.6	\$24.1	\$481.9
2015-16	\$307.5	\$76.9	\$20.2	\$404.6
2016-17	\$382.9	\$95.7	\$25.2	\$503.8
2017-18	\$397.6	\$99.4	\$26.2	\$523.2

- Projections are in millions. Los Angeles estimate is based on 28.56% of State allocation outlined in DHCS info notice 13-15.
- Allocations don't include Medi-Cal or EPSDT or unspent funds from previous fiscal years.

Capital Facilities and Information Technology Needs

- Information Technology Needs Projects
 - Contract Provider Technology Project
 - Integrated Behavioral Health Information System (IBHIS)
 - Personal Health Record Awareness & Education
 - Consumer/Family Access to Computer Resources
 - Data Warehouse Re-Design
 - Telepsychiatry Implementation
- Capital Facilities
 - Downtown Mental Health Center, Sup District 2
 - Arcadia Mental Health Center, Sup District 5
 - San Fernando Courthouse, Sup District 3
 - Exodus Recovery, Sup District 2

For More Information Contact:

Debbie Innes-Gomberg, Ph.D. Los Angeles County Department of Mental Health Program Support Bureau MHSA Implementation and Outcomes Division DIGomberg@dmh.lacounty.gov (213) 251-6817



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