

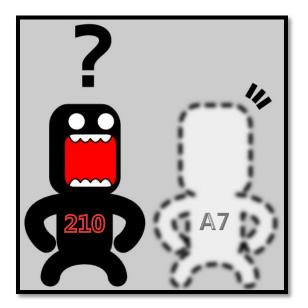


CBO DISPATCH

The "B" means BUSINESS

CBO Dispatch No.: NGA 15-017

Issue Date: August 27, 2015







Effective July 1, 2015, the Claim Adjustment Reason Code (CARC) A7 is no longer valid for use on electronic claims compliant with the Health Insurance Portability and Accountability Act of 1996 (HIPAA) standards. Providers use this code on Medi-Cal claims to indicate that the client has Medicare or other health care coverage in addition to Medi-Cal and that a claim has been submitted to the client's other coverage but has not been adjudicated within ninety (90) days.

In light of the end-dating of this code, the Mental Health Services Division (MHSD) of the California Department of Health Care Services (DHCS) has instructed providers to use OA 210 instead of OA A7 when reporting that a third party payer has not responded with an adjudication to a submitted claim within 90 days.

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If you have any questions or require further information, please contact CBO at (213) 480-3444 or <u>RevenueManagement@dmh.lacounty.gov</u>.



