

COUNTY OF LOS ANGELES – DEPARTMENT OF MENTAL HEALTH PROGRAM SUPPORT BUREAU – MHSA IMPLEMENTATION AND OUTCOMES DIVISION



Unallocated Prevention and Early Intervention Funding Request

Didi Hirsch Mental Health Center's Warm Line

Funding: \$275,000 annually

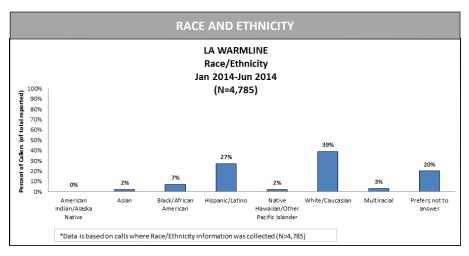
The LA Warmline was initially funded by CalMHSA until the contract expired and then funded for six months by LAC-DMH with SLT approval. The request is to fund with one-time PEI dollars over the next five fiscal years. This request was vetted and supported by EMT and the SLT Budget Committee.

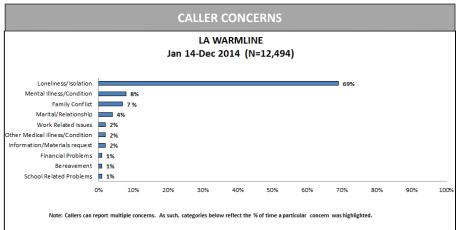
Although located in Orange County, LA County residents access the Warmline 3 times more than OC residents. The Warmline is a Statewide resource and while 54% of the calls are from LA, we are funding the continuation of this service so any County resident can access it.

The LA Warmline helps the capacity of our Suicide Crisis Line. The LA Warmline takes over a 1,000 calls a month just during 10pm to 6am. Those are the busiest hours on our crisis line and if the LA Warmline is not continued, a good portion of those 1,000 calls will likely come to the suicide crisis line further taxing the capacity on our line.

LA Warmline data from January to December 2014

- 12,494 calls and 7,670 repeat calls.
- Gender of callers 52% Female, 47% Male and 1.0% LGBTQ.
- Age group: 9% TAY, 23% ages 26-39, 56% ages 40-59 and 12% 60 and Over.





Prepared by
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