

COUNTY OF LOS ANGELES - DEPARTMENT OF MENTAL HEALTH MENTAL HEALTH SERVICES ACT PREVENTION AND EARLY INTERVENTION PREVENTION AND EARLY INTERVENTION DIVISION

SEEKING SAFETY GUIDELINES

ISSUED AUGUST 1, 2013

Seeking Safety Guidelines		
Purpose	Seeking Safety (SS) is an empirically supported ¹ treatment model for trauma, substance abuse, and/or posttraumatic stress disorder (PTSD). The SS Guidelines were developed in collaboration with Lisa M. Najavits, PhD, SS Developer, to provide Los Angeles County Department of Mental Health (DMH) Prevention and Early Intervention (PEI) providers with protocols related to training, model fidelity, and sustainability.	
Glossary	SS Initial Training: Completion of either "A" or "B" training requirements in Section I. SS Champion: Developer-certified SS Adherence Rater and SS Supervisor. Theme Based Calls (TBCs): Telephone consultations facilitated by developer or designee.	
I. Training Requirements to Implement SS Under the DMH PEI Plan	 A. Initial Training by Developer-Approved Trainer 1. Conducted by developer-approved trainer (minimum of 6 hours). 2. Access to SS manual during and after training. 3. Developer highly recommends participation in Theme Based Calls (TBCs). 4. Trainee will read Frequently Asked Questions (FAQs)² on SS Website. 5. Trainee will read DMH PELSS FAQs³. 6. Accreditation with DMH as competent to practice. B. Initial Training by SS Champion 1. Conducted by SS Champion (Section III). 2. Access to SS Manual, Training DVDs, and Website. 3. Complete SS Training Verification Form⁴. a. To be completed during a 6-month period ("b" through "g"). b. Trainee will read and become familiar with SS Manual. c. Trainee will watch SS Training DVDs⁵. 1. DVD #1: Overview of Seeking Safety. 2. DVD #2: Example of a Session. 3. DVD #3: Client's Story/Grounding. d. Trainee will read SS Website's FAQs². e. Trainee will submit a minimum of one (1) audio/video recorded session(s) to SS Champion. 1. SS Champion will rate recordings using SS Adherence Scale Score Sheet⁷. 2. SS Champion will provide feedback to trainee utilizing the SS Supervision Format⁸. 3. More adherence ratings may be needed until SS Champion determines trainee is consistently demonstrating strong adherence (score of 2.0 or better on each section) to the model. f. Trainee will demonstrate working knowledge of all the above with the SS Champion. 	

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	g. SS Champion will submit completed SS Training Verification Form ⁴ to SS Practice Lead at seekingsafety@dmh.lacounty.gov. 4. Developer highly-recommends participation in TBCs. 5. Trainee will read DMH PEI SS FAQs ³ . 6. Accreditation with DMH as competent to practice.
II. Theme Based Calls	 A. TBCs are highly recommended by the developer and encouraged by DMH. 1. Telephone consultations facilitated by developer/designee to support staff in effectively implementing SS. 2. Staff completing at least 10 out of the 13 themes below, with verified attendance, will receive a developer-issued "Certificate of Achievement." 3. Other themes may be added as needed.
	 B. Recommended themes:

- illustrations, music, puzzles, and art work.
- 9. Adults (challenges and opportunities): This call discusses the issues that adults bring to treatment and how to use Seeking Safety to effectively address their concerns.
- 10. Older Adults (challenges and opportunities): Older adults bring very specific developmental concerns and life issues to treatment. This call discusses the challenges older adults experience in aging and how to use Seeking Safety to address these life issues.
- 11. *Tough cases*: This call offers clinicians an opportunity to explore how to work with challenging and complex clients when conducting Seeking Safety.
- 12. *Role-play a session*: On this call clinicians are given the opportunity to role play clients with challenging clinical issues.
- 13. Fidelity (staying true to the model): The challenge of an evidence based treatment is to avoid model drift. This call will assist you in understanding the key concepts of adhering to the model of Seeking Safety utilizing tools available on the Seeking Safety website.
- C. Feedback is encouraged by the developer for ongoing quality improvement. Anonymous feedback can be left at https://www.surveymonkey.com/s/SS phone consult.
- D. Provider is responsible for any media and associated fees.
- E. Forty-eight (48) hours advance notice is required for cancellation and/or rescheduling.

III. Seeking Safety Champion Training Requirements

- A. It is highly-recommended each Directly Operated Clinic and Legal Entity designates at least one SS Champion that successfully meets and completes all training requirements outlined in this section.
- B. The SS Champion is solely designed to ensure ongoing model fidelity (Section IV) and sustainability (Section I B) within their agency as part of regular staff duties.
 - SS Champion cannot conduct adherence ratings and supervision for other agencies, seek paid consultation to provide such ratings or supervision, nor represent him/herself as an associate of SS and/or the developer.
 - 2. SS Champion developer-certification is transferable.
 - a. SS Champion will provide SS Practice Lead with request to transfer certification at seekingsafety@dmh.lacounty.gov.
 - b. SS Champion will provide verification of employment with new Legal Entity or Directly Operated Clinic to SS Practice Lead.
- C. Pre-Requisites
 - 1. Licensed mental health clinician.
 - 2. Strong buy-in for the SS model.
 - 3. Completed SS initial training.
 - 4. Implemented each of the 25 topics at least once.
 - 5. Ongoing implementation of SS.
 - 6. Read SS FAQs² on website.

7. Download and read "Najavits, LM (2009). Seeking Safety: An Implementation Guide. In A. Rubin & DW Springer (Eds). The Clinician's Guide to Evidenced-Based Practice. Hoboken, NJ: John Wiley⁹."

D. Adherence Rater Training

- 1. Attend a one-day (6-hour) developer-approved Adherence Rater Training.
- 2. Rate Pre-Recorded Videos.
 - Adherence Rater Candidate (ARC) will be assigned two (2) pre-recorded videos to rate utilizing the SS Adherence Scale⁶ and SS Adherence Scale Score Sheet⁷.
 - b. ARC will submit completed SS Adherence Scale Score Sheet⁷ for 1st video via email and schedule telephone consultation feedback session with developer/designee via phone.
 - c. After receiving feedback for the 1st video rating, ARC will submit completed SS Adherence Scale Score Sheet ⁷ for the 2nd video and schedule telephone consultation feedback session with developer/designee via phone.
 - d. ARC will be required, at minimum, to successfully rate one (1) of two (2) videos.
 - e. ARC to successfully complete all requirements within three
 (3) months after attending the one-day SS Adherence Rater Training.
 - f. ARC is responsible for returning the original pre-recorded videos to the developer.
 - g. Provider is responsible for any media and associated fees, including unreturned videos.
 - h. Forty-eight (48) hours advance notice is required for cancellation and/or rescheduling.

E. Supervisor Training

- 1. Successfully completed the SS Adherence Rater Training.
- 2. Downloaded and read SS Supervision Format⁸.
- 3. Attend a one-day (6-hour) developer-approved SS Supervisor Training.
- 4. Record, rate, and role-play agency staff SS session.
 - a. Supervisor Candidate (SC) will rate agency staff implementing SS by utilizing SS Adherence Scale⁶ and SS Adherence Scale Score Sheet⁷.
 - b. SC will only submit completed SS Adherence Scale Score Sheet⁷ (not the recording) to developer/designee via email while ensuring client information is de-identified.
 - c. SC will schedule follow-up telephone consultation with developer/designee to role-play feedback session. SC will be evaluated on the feedback delivery of the SS Adherence Scale Score Sheet⁷ utilizing the SS Supervision Format⁸. SC may require additional ratings.
 - d. SC to successfully complete all requirements within three
 (3) months after attending the one-day SS Supervisor Training.
 - e. Provider is responsible for any media and associated fees.

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	f. Forty-eight (48) hours advance notice is required for cancellation and/or rescheduling.
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IV. Model Fidelity	A. The following guidelines are highly-recommended by the developer to
	ensure ongoing fidelity to the SS model.
	 SS Champion will conduct SS supervision utilizing the SS Supervision Format⁸.
	a. At minimum, once per month with staff implementing SS.
	b. May be conducted in individual or group format; with up to
	six (6) supervisees for group format.
	2. SS Champion will conduct ongoing SS adherence ratings and provide
	feedback for each staff implementing SS every six (6) months.
	a. Staff with a rating score less than 2.0 on any section will
	require adherence ratings every month.
	b. Staff with a rating score of 2.0 on each section and higher
	will require adherence ratings every six (6) months.
References	SS empirical supported studies are accessible at <u>www.seekingsafety.org</u> (Outcomes Tab).
	2. SS Website's FAQs are accessible at <u>www.seekingsafety.org</u> (FAQ Tab).
	3. DMH PEI SS FAQs are accessible at the <u>DMH MHSA website</u> under the PEI section.
	4. SS Training Verification Form is available at <u>DMH MHSA website</u> under the PEI
	section.
	5. SS Training DVDs are available at <u>www.seekingsafety.org</u> (Order Tab). Please
	contact SS Practice Lead at <u>seekingsafety@dmh.lacounty.gov</u> to inquire regarding
	eligibility to receive a free copy.
	6. SS Adherence Scale is accessible at <u>www.seekingsafety.org</u> (Assessment Tab).
	7. SS Adherence Scale Score Sheet is accessible at www.seekingsafety.org (Assessment Tab).
	8. SS Supervision Format is accessible at www.seekingsafety.org (Training Tab;
	Training Resources).
	9. "Najavits, LM (2009). Seeking Safety: An Implementation Guide. In A. Rubin & DW
	Springer (Eds). The Clinician's Guide to Evidenced-Based Practice. Hoboken, NJ: John
	Wiley" is accessible at <u>www.seekingsafety.org</u> (Articles Tab).